



**The National Electronic Commerce
Coordinating Council www.ec3.org**

NECCC NEWSLETTER

June 28, 2001

For the States, by the States

Issue: 2001-05

2001 NECCC EXECUTIVE BOARD

Chair

Carolyn Purcell
NASCIO
State of Texas

Vice Chair

J. Kenneth Blackwell
NASS
State of Ohio

Treasurer

Richard B. Thompson
NASPO
State of Maine

Past Chair

J.D. Williams
NASACT
State of Idaho

NECCC BOARD

NASACT:

Ralph Campbell, Jr., NC
David Heineman, NE

NASCIO:

George Boersma, MI
David Lewis, MA

NASPO:

Dave Ancell, MI
Denise Lea, LA

NASS:

Elaine Marshall, NC
Ron Thornburgh, KS

AFFILIATES

ITAA:

Basil Nikas

NACHA:

William Kilmartin

NASCA:

Pam Ahrens, ID

NGA:

Thom Rubel

NECCC Hosts Symposium on the Enterprise View in D.C.



Dr. Jerry Mechling of Harvard's Kennedy School of Government moderated the NECCC Symposium.

On June 15 and 16, the NECCC held its 2001 Symposium in Washington, D.C. entitled "The Enterprise Approach to E-Government." The intended result of this symposium is to develop a follow-up document to the two previous symposium documents, "Electronic Government: A Blueprint for States" from 1999, and "A Framework for Electronic Government Planning" from 2000. The work from this symposium is intended to offer more specific guidance in promoting enterprise thinking.

The premise for this year's symposium is that the enterprise view of electronic

government offers the promise of integrating overlapping government services into a streamlined and fulfilling customer experience. The enterprise approach will change existing laws and create new laws and policies; it will change the way government is organized; and, it will create new value in government's relationship with its constituents. Within the next decade, electronic government will fundamentally alter the role and nature of government, and the NECCC is in a unique position to assist states in preparing for these changes.

After hearing two great presentations from Jodi Sherwood on the State of Oregon and Arun Baheti on the State of California, symposium participants broke into four breakout groups to tackle the different aspects of the enterprise view.

P.K. Agarwal of NIC led a group that worked to define the enterprise view,

Continued on page 3®



Arun Baheti, Director of eGovernment in the State of California, shared his experiences with the development of California's new portal.



To stay up to speed on all NECCC activities,
check out the website at:

EC3.ORG

**NECCC
ADMINISTRATION****Washington Office**

444 N. Capitol St. NW
Suite 234
Washington, D.C. 20001
(202) 624-5451

Brendan Tupa

NASACT
Program Manager
btupa@nasact.org

Lexington Office

2401 Regency Road
Suite 302
Lexington, KY 40503
(859) 276-1147

Evie Barry

NASACT
Executive Assistant
ebarry@nasact.org

Scott Etter

NASACT
Program Manager
setter@nasact.org

Relmond Van Daniker

NASACT
Executive Director
rvandinker@nasact.org

News from the States

Ambitious e-Government Initiative Set to Launch July 1st in Arkansas

All across Arkansas, thousands of state employees are in training for one of the most exciting things ever to happen in state government—the transition to the Arkansas Administrative Statewide Information System. This is the largest information technology project in Arkansas state government history and among the largest such efforts in the country. AASIS will allow the state to automate many of the manual functions of state government. It will increase government efficiency and enable Arkansas government to better account for how tax dollars are spent.

More than 3,000 state employees are in training sessions to make the transition to the AASIS. In April, the state successfully ran the first test using AASIS for the state payroll and is currently searching for any bugs in the system. An article in *Government Technology* stated, “Making such a sudden switch can prove hard on any organization. People grow accustomed to certain routines. Changing those patterns, especially suddenly, can stir up opposition and resentment. Those feelings may be running higher as a result of the decision to go for the big bang. Arkansas is going for broke in July, but it has spent many months in planning and design to ensure there are no glitches on D-day, which is set for July 1, 2001.”

This is the first system of its type and scope to be implemented by any state government. Arkansas Governor Mike Huckabee said, “I’m proud to say Arkansas is first in something rather than 48th, 49th, or 50th.”

In essence, this e-government initiative standardizes and streamlines the financial and administrative functions of state government. It will reduce redundant data entry, simplify storage and processing procedures and improve financial controls. Reports and records will also be available on demand.

The scope of the project can be seen by examining the number of participating state agency bank accounts, which will be reduced from 700 to 65. The purchasing steps from requisition to payment will be reduced from 42 to seven. Federal employer identification numbers for participating agencies will be reduced from 200 to one. All participating agencies will be using the same system rather than doing business the way it was done in the past, with each agency buying its own system, unable to share information with other state agencies. ♦

*For more information contact the Office of
Governor Mike Huckabee
<governor@ark.org>*

New Guidebook Helps Launch and Maintain Local Gov’t Websites

Albany, NY- A new guidebook designed to help local governments launch and maintain websites is one of the first tools to come out of the electronic government program at the University at Albany’s Center for Technology in Government (CTG).

“Untangle the Web: Delivering Municipal Services Through the Internet” is a 20-page guidebook created to help county and municipal government officials understand ways of doing business on the Internet. The guide contains practical lessons, advice, and Web page samples.

Continued on page 3®

**Newsletter Contributors:**

Office of Governor Mike Huckabee, AL
Stephanie Simon, CTG
Brendan R. Tupa, Editor

Do you have a news story to share?

Send e-mail to: btupa@nasact.org
Your State or Agency could be in the next issue!

New Guidebook continued from page 2 ®

It draws from the experiences of a group of New York city, town, and county officials who shared insights into how their governments launched and currently manage their Web sites.

"'Untangle the Web' can help local governments achieve the benefits and opportunities of getting online without being overwhelmed by the challenges of developing, launching, and maintaining websites," said CTG Director Sharon Dawes.

The new guidebook is one of the first tools developed as part of CTG's yearlong "E-Government: Creating Tools of the Trade" applied research program, which is designed to support the planning and implementation of e-government. This program supports e-government initiatives at all levels of government with practical advice, successful models and well-grounded guides.

Many of the lessons and guidelines in "Untangle the Web" came from town, city, and county officials who shared their governments' Web development stories with CTG researchers. The guidebook draws from the experiences of officials in the following New York governments: the cities of Albany, Oneonta, and Saratoga Springs; the towns of Bethlehem, Colonie, and Queensbury; and the counties of Allegany, Montgomery, Orleans, Rockland, and Schoharie.

"This guide is not designed to persuade local officials of the value of putting their government on the Web," Dawes said. "Clearly, there are both opportunities and challenges to embracing Internet technology. Instead, we try to help them untangle the Web in a way that makes sense for local resources and community needs."

The guide is available online at www.ctg.albany.edu or by calling (518) 442-3892.

Symposium continued from page 1 ®

while J.D. Williams of Idaho led a group on the value proposition. Carolyn Purcell of Texas led a group on the implementation strategy, and William Kilmartin of Accenture led a group on the technical considerations.

Participants at the symposium included representatives from each of the NECCC alliance members, selected by their respective associations, as well as industry sponsors, who made the whole effort possible. Those sponsoring were: Accenture, American Management Systems (AMS), Birdnest Software, Cedar, Entrust, iNet Government Services, National Information Consortium (NIC), Science Applications International Corporation (SAIC), Unisys, and Way2Bid.

A draft report from the symposium will be available in the fall and the final publication available and presented at the annual conference in December.



William Kilmartin of Accenture leads a discussion on the technical aspects of the enterprise view in one of four breakout groups.

Quote:

People are the key to success in the age of technology; people are going to be the key if we want to maximize accountability.

-David Walker, U.S. Comptroller General

To stay up to speed on all NECCC activities,
check out the website at:

EC3.ORG

NECCC Board Member Spotlight



Denise Lea
Director, Office of State
Purchasing and Travel
State of Louisiana

Denise has been the Director of Louisiana's Office of State Purchasing and Travel for 7 years, where she serves as the State's Chief Procurement Officer, with oversight for the procurement and warehousing functions in the State. She has worked for the State for 25 years.

She serves on the Board of Directors for the National Association of State Procurement Officials (NASPO). She currently chairs two committees for NASPO-the 2001 Annual Meeting Committee and the Emerging Issues Committee.

Denise participates as a national and a Louisiana Chapter member of the National Institute of Governmental Purchasing (NIGP) and is also a member of the National Association of Purchasing Managers (NAPM).

Denise has been a member of the National Electronic Commerce Coordinating Council for several years, and she was recently asked to join the Board of Directors.



Register Online Today!

The 5th Annual NECCC Conference
is scheduled to be held at Caesar's
Palace in Las Vegas, Nevada
December 10-12, 2001

Check for conference updates on the
NECCC website: www.ec3.org

For more on the beautiful Caesar's
Palace visit: www.caesars.com

Left: A frontal view of Caesar's Palace at
night.



Interested in Sponsoring the 5th Annual NECCC Conference?

Contact Evie Barry for more detail at ebarry@nasact.org or call (859) 276-1147