

7-9-225  
Writer's Direct Dial Number: 913-624-3111Gregory E. Hoffman  
Sprint/Local Telecommunications Division  
2330 Shawnee Mission Parkway  
Westwood, Kansas 66205

January 21, 2000

Mr. Dale Hatfield  
Chief, Office of Engineering and Technology  
Federal Communications Commission  
445 12<sup>th</sup> Street, South West  
Washington, D.C. 20554

Dear Mr. Hatfield,

Sprint/Local Telecommunications Division (Sprint/LTD) filed an Initial Service Disruption report with the Federal Communications Commission (FCC) Watch Officer on December 22, 1999. This report concerned a service disruption incident affecting the switched and special services carried by a Digital Cross Connect System (DCS) located in the Las Vegas-Main Central Office.

Further investigation by Sprint/LTD has determined that the level of service degradation does not meet current reporting requirements as established in the FCC Docket 91-273 (Amendment to of Part 63 of the Commission's Rules to Provide for Notification by Common Carriers of Service Disruptions).

Based on this determination, Sprint/LTD requests that the December 22, 1999 report for Las Vegas, Nevada be withdrawn.

If I may be of further assistance to you in regards to this matter, Please let me know by calling (913) 624-3111.

-

Sincerely,

A handwritten signature in black ink, appearing to read "Gregory E. Hoffman".

Gregory E. Hoffman  
Manager Network Administration - NOC Methods & Procedurescc: Derek Brennan  
Loren Sprouse  
Gary Miller  
Julie Winnubst  
Todd Davis  
Chip Phillips  
Neal Matthews  
Christine Monticue  
Kent Nilsson - FCC  
Bob Kimball - FCC

002

99-228



**SPRINT WESTERN OPERATIONS  
NETWORK OPERATIONS CENTER**

**INITIAL SERVICE DISRUPTION REPORT**

<b>DATE OF OUTAGE:</b> Dec. 22, 1999	<b>TIME OF OUTAGE:</b> 18:25 PM EST
<b>DURATION OF OUTAGE:</b> 4 Hours 57 Min.	
<b>GEOGRAPHIC AREA AFFECTED:</b> Las Vegas, NV – Pahrump, NV – Military Base 'AREA 51'	
<b>ESTIMATED NUMBER OF CUSTOMERS AFFECTED:</b> Unknown	
<b>TYPE(S) OF SERVICE AFFECTED:</b> Long Distance, Special Services, and Military Circuits known at this time.	
<b>ESTIMATED NUMBER OF BLOCKED CALLS:</b> Unknown	
<b>CAUSE OF INCIDENT:</b> Ckt Breaker was turned off, full details unknown at this time. More Details to Follow. Causing 8 DS3's to Fail.	
<b>METHODS USED TO RESTORE SERVICE:</b> Reset breakers and restored power to the DACS shelf. More Details to Follow. Service restored at 11:12 PM PST	
<b>STEPS TAKEN TO PREVENT RECURRENCE:</b>	