



Côte Saint-Luc
Hampstead
Montreal West

Borough Guide

Montréal 

Quality of life...

The borough of Côte Saint-Luc - Hampstead - Montreal West is exemplified by the exceptional quality of life that it affords to its residents. Tranquility, an abundance of green spaces and a reputation for safety make this the ideal setting in which to raise a family. Aside from the many recreational activities offered, the numerous cultures who live together in a spirit of community make it a rich place to live.

Quick Directory of important resources

Borough of
Côte Saint-Luc - Hampstead - Montreal West
5801 Cavendish Blvd.,
Côte Saint-Luc, Quebec
H4W 3C3

INFORMATION

Borough Hall
and Information Centre.....(514) 485-6800

Hampstead
Point of Service.....(514) 369-8200

Montreal West
Point of Service.....(514) 481-8125

City of Montreal
(General Information).....(514) 872-1111

EMERGENCY9-1-1

Emergency Medical
Services.....(514) 485-6950

Fire Prevention.....(514) 280-0868

Police Station 9.....(514) 280-0109

Public Security(514) 485-6960

www.ville.montreal.qc.ca



Quality of life...




Côte Saint-Luc
Hampstead
Montreal West



A borough in which everyone feels at home

Welcome to the borough of Côte Saint-Luc - Hampstead - Montreal West, a dynamic and flourishing west end Montreal community of well over 40,000 people and a great place in which to live and do business. From young people buying their first home to seniors enjoying their retirement, we are dedicated to ensuring quality of life for the borough residents who have much to enjoy : outstanding cultural and recreation facilities; lush greenspaces; programming for all ages; a plethora of schools and religious institutions; plenty of shopping options; and a safe and secure environment. Côte Saint-Luc - Hampstead - Montreal West is indeed a community in which everyone feels at home!

- 1 Borough Hall – Bernard Lang Civic Center
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 - 3 Hampstead Point of Service
 - 4 Community Recreation Centre (Main Office)
Administrative Services
Gymnasium
James G. Butler Swimming pool
 - 5 John A. Simms Community Centre
(Montreal West)
 - 6 Irving L. Adessky Community Centre
(Hampstead)
 - 7 Meadowbrook Golf Course
 - 8 Pierre-Elliott Trudeau Park
 - 9 Samuel Moskovitch Arena (Côte Saint-Luc)
 - 10 Hampstead Park
 - 11 Montreal West Arena (Legion Rink)
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 - 15 Cavendish Mall (CLSC René Cassin)
-  Montreal West Train Station

Directory of Important Resources

Borough Council.....(514) 485-6800
Mayor Libmanrllibman@ville.montreal.qc.ca
Councillor Berkudberku@ville.montreal.qc.ca
Councillor Housefather.....anthony.housefather@eicon.com

ADMINISTRATION

Borough Office/One-Stop Information Centre
(Bernard Lang Civic Center)
5801 Cavendish Boulevard.....(514) 485-6800
Hampstead (Point of Service)
5569 Queen Mary Road.....(514) 369-8200
Montreal West (Point of Service)
50 Westminster Avenue South.....(514) 481-8125
City of Montreal (General information)....(514) 872-1111

SENIORS

Creative Social Centre.....(514) 488-0907
Daily Hello/Bonjour.....(514) 485-6819
Extra Miles Senior Visiting Program
(Montreal West).....(514) 482-3210
Info-Abus Line
(Elder Abuse).....(514) 489-ABUS (2287)
Montreal West 50 Plus
Travel Club.....(514) 484-6186
Senior Social Club.....(514) 485-6819
Senior Men's Club.....(514) 485-6819

LIBRARIES

Eleanor London Côte Saint-Luc
Public Library.....(514) 485-6900
Montreal West Children's Library.....(514) 484-7194
Montreal West Adult Library.....(514) 481-7441

PUBLICATIONS

Borough Bulletin.....(514) 485-6800
The Informer (Montreal West sector).....(514) 487-4879
The West End Chronicle.....(514) 484-5610
The Canadian Jewish News.....(514) 735-2612
Montreal Jewish Magazine/Directory.....(514) 737-7448
The Suburban.....(514) 484-1107

LEISURE, CULTURE, SPORTS AND SOCIAL DEVELOPMENT

Community Recreation Centre
(Main Office).....(514) 485-6806
John A. Simms Community Centre
(Montreal West sector).....(514) 484-6186
Montreal West Civic Recreation Association
and Legion Rink.....(514) 485-8598
Irving L. Adessky Community Centre
(Hampstead Sector).....(514) 369-8260
Samuel Moskovitch Arena.....(514) 485-6802

CLSC

CLSC René-Cassin (Serving Côte Saint-Luc
and Hampstead).....(514) 488-9163
CLSC N.D.G. / Montreal West
(Serving Montreal West).....(514) 485-1670

PROVINCIAL REPRESENTATIVES

Member of the National Assembly for D'Arcy McGee
(Côte Saint-Luc and Hampstead sectors).....(514) 488-7028
Member of the National Assembly for N.D.G.
(Montreal West sector).....(514) 489-7581

FEDERAL REPRESENTATIVES

Member of Parliament for Mount Royal
(Côte Saint-Luc and Hampstead sectors).....(514) 283-0171
Member of Parliament for N.D.G.- Lachine
(Montreal West sector).....(514) 489-8703

SERVICES

Emergency.....9-1-1
Emergency Medical Services.....(514) 485-6950
Fire Prevention Office.....(514) 280-0868
Fire Division Chief Office.....(514) 280-1214
Municipal Court.....(514) 485-6984
Police Station 9.....(514) 280-0109
Public Security.....** (514) 485-6960
Public Works
(Côte Saint-Luc sector).....(514) 485-6868
(Montreal West sector).....(514) 485-8597
(Hampstead sector).....(514) 369-8280
Urban Development/
Business Services.....(514) 485-6835
Housing Hotline (For assistance with
residential rental property disputes) or (514) 990-0190

**** Residents are reminded to call
this number for all non-911 emergencies**

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Message from the Council

Côte Saint-Luc-Hampstead-Montreal West a place where everyone feels at home



Robert Libman
Borough Mayor

We were established as a borough within the City of Montreal on January 1, 2002 and, through a lot of dedicated effort, have strived to maintain the special character of three distinct municipalities while developing a harmonious community sharing the same goals and values. We have done our best to maintain the high quality of service that residents of the former City of Côte Saint-Luc and Towns of Hampstead and Montreal West have come to expect.

Our borough is already well known for its vast array of cultural and recreation facilities, beautiful greenspaces, first-class libraries, excellent schools and a wide range of services which cater to residents of all ages. Whether it's the *teeter-tot* program in Côte Saint-Luc, various classes at the Irving L. Adessky Community Centre in Hampstead or a visit to the Montreal West Historical Museum, there is such a wonderful variety of activities to experience.

We are extremely proud to present this Borough Guide. It is a valuable resource booklet for each and every resident, not to mention the many people who work in our community or those considering to make this their new home. Every effort has been made to include all of the pertinent information you will need. The contents of this guide, along with the Borough Bulletin and the Recreation Brochure are also available on our web site where information will be updated regularly. We urge you to log on as often as possible to discover a wealth of additional useful information.

This guide is an important part of the Borough's communications and outreach plan. In our borough we continually face the challenge of living up to very high standards, maintaining for all residents from the three sectors, the same level of service and sense of community which they have become accustomed to. This is our mission. We are committed to maintaining the identity and specificity of each of the three sectors of the borough, while offering residents the opportunity to participate in a myriad of programs and activities.

We value the people and institutions which make up our very special community, from the schools to community organizations. The objective of this guide is to provide a comprehensive overview of the services and facilities of Côte Saint-Luc - Hampstead - Montreal West, with a handy directory of important telephone numbers. It is our hope that we can all come together to sustain one of the most desirable boroughs on the island in which to live. This borough is yours to discover!



Dida Berku
City Councillor



Anthony Housefather
Borough Councillor



Community life

Aside from the several recreational activities offered, the numerous cultures who live together in a spirit of community make it a rich place in which to reside.

Things to do

Leisure and Culture

From infants to seniors, the borough provides opportunities for positive lifestyle choices for all residents while recognizing the cultural diversity of the community. This borough is a great place to reside and raise a family. Whether it's Canada Day or Winter Carnival festivities, concerts in the park, summer camp or a friendly competition for the most attractive gardens and landscaping, the borough makes sure that everyone feels like part of the family. There is no shortage of socio-cultural activities, with everything from social dancing and tai-chi to ballroom dancing and art classes.



Things to do

Sports



Second to none in terms of sports programs, the borough is rich in greenspaces and sports facilities. With more than 50 borough parks, tennis courts, swimming pools, arenas, outdoor rinks, a golf course and a state-of-the-art gymnasium, the borough has much to offer. Sports leagues and clubs run the gamut from hockey, baseball, soccer and basketball, to figure skating and ski and snowboard programs.

**Irving L.Adessky
Community Centre
and Hampstead Park**
(514) 369-8260

**Montreal West Civic Recreation
Association and Legion Rink**
(514) 485-8598

Samuel Moskovitch Arena
(514) 485-6802

**Community Recreation
Centre (Main office)**
(514) 485-6806



Consult the Borough's web site or Recreation Brochure (available at the 'One Stop' Information Centre and Community Centres) for detailed information on all available programs.

Things to do

Libraries

Our three libraries open up a world of knowledge, information and reading pleasure for young and old alike, promoting an appreciation of learning, an interest in books and a love of reading.

Whether it is the **Eleanor London Côte Saint-Luc Public Library**, the **Montreal West Public Library** or the **Montreal West Children's Library**, each facility has its own special literary flavor. The special quality of our libraries has always been in the freedom they offer to read, learn and connect with a whole world of ideas and information. Libraries provide the opportunity for people of all ages and backgrounds to become informed and culturally enriched.

Open **365 days a year**, the spacious Eleanor London Côte Saint-Luc Public Library offers more than just books. Enjoy the atmosphere of the fireplace and take advantage of the fine assortment of magazine subscriptions, take out a video or make use of the computer room to 'surf the net'. There are also various courses and lectures to take advantage of, as well as a fabulous children's library.

The Montreal West libraries offer an intimate setting, serving as community treasure chests, loaded with a wealth of information available to everyone.

Children know that if they have a question about the world, the library is the place to find the answer. And our librarians will always be there to help them find the answer.



The Eleanor London Côte Saint-Luc Public Library

5851 Cavendish Boulevard
Côte Saint-Luc
(514) 485-6900
www.eleanorlondonlibrary.org

Open Daily : 10 a.m. to 10 p.m.
(including week-ends and holidays)

Montreal West Public Library

45 Westminster South
Montreal West
(514) 481-7441

Open Monday to Thursday
from 10 a.m. to noon; 2 p.m. to 4 p.m.
and 7 p.m. to 9 p.m.

Montreal West Children's Library

314 Northview
Montreal West
(514) 484-7194

Please call for operating hours



Community services

The Borough of Côte Saint-Luc - Hampstead - Montreal West is exemplified by the exceptional quality of life that it affords to its residents.



We can help you

Administrative Services

To oversee the operations of the Borough, we have a strong team of experienced men and women who are dedicated to providing quality services in the most cost-effective manner possible. Our Borough has the great ability to respond to the majority of the needs of the community on a personal level while, at the same time, opening doors to the additional benefits offered by the metropolis of Montreal, one of the most enviable cities in North America.

The Borough Manager, in his mandate to ensure the best quality of life for the community, receives dedicated support from five very strong teams - the departments of Administrative Services; Leisure, Culture, Sports and Social Development; Public Affairs and Registry; Public Works; and Urban Planning and Services to Business.



Borough 'One Stop' Information Centre
Bernard Lang Civic Centre
(former Côte Saint-Luc City Hall)

5801 Cavendish Boulevard
(514) 485-6800

Hampstead Point of Service
(former Hampstead Town Hall)

5569 Queen Mary Road
(514) 369-8200

Montreal West Point of service
(former Montreal West Town Hall)

50 Westminster South Avenue
(514) 481-8125

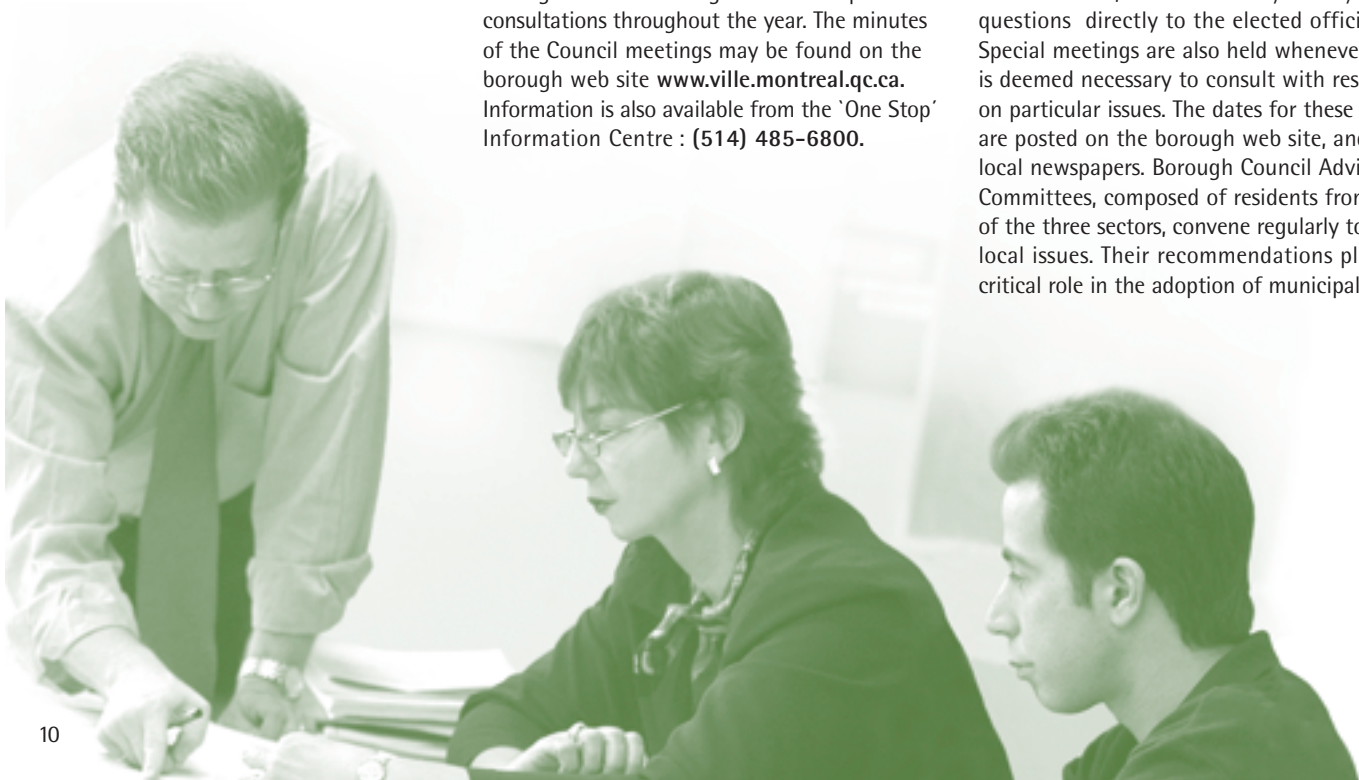


We can help you

Democracy

The public is invited to participate in monthly Borough Council meetings and various public consultations throughout the year. The minutes of the Council meetings may be found on the borough web site www.ville.montreal.qc.ca. Information is also available from the 'One Stop' Information Centre : (514) 485-6800.

Your borough council meets publicly at least once a month, at which time you may ask questions directly to the elected officials. Special meetings are also held whenever it is deemed necessary to consult with residents on particular issues. The dates for these sessions are posted on the borough web site, and in local newspapers. Borough Council Advisory Committees, composed of residents from each of the three sectors, convene regularly to discuss local issues. Their recommendations play a critical role in the adoption of municipal policy.



We can help you

Residents' Information Centre (514) 485-6800

Do you want to pay your municipal taxes or a parking ticket, or obtain a permit?

Do you wish to consult a zoning map, municipal by-law or complete an application for the Renovation-Quebec Program?

Do you need a residency certificate, dog license or Accès-Montréal Card?

Do you have a suggestion on how our services can be improved to serve you better?

The team of communication agents is always pleased to help you at your Borough Office, **5801 Cavendish Boulevard from Monday to Friday (8:30 a.m. to 4:30 p.m.)**. The staff has been specifically trained to answer your questions and to make your life easier, ensuring that your requests, complaints, suggestions and comments are handled with care. When necessary, follow up with experts from any department in the borough or central services in Montreal will be provided.

Taxes and Evaluation

Taxation and evaluation are a central responsibility of the City of Montreal. However, personnel at the Borough Information Centre are able to provide information on taxes and property evaluations and to accept payments.

By-laws, Permits and Inspections

If you intend to renovate, construct or make alterations to a building; if you are installing a pool, a fence, or a shed; or if you wish to put up a sign, contact the Borough Office first, as you will probably need to obtain a permit. We will be pleased to provide you with information and advice.

Protecting the Environment

The Borough's composting program, along with a regular recycling pick-up schedule, are important ways in which to help protect our environment. Please see the Borough web site, or call **(514) 485-6800**, for additional information.

Collection of hazardous domestic waste takes place in each sector of the Borough during the spring and summer months, at which time residents are encouraged to bring their solvents, paints, used oil, pesticides, batteries, disinfectants, outdated medications and other similar products for secure disposal. Locations and dates will be published in the local media and on the Borough web site. If you wish to dispose of such items at other times of the year, the Montreal network of 'Eco-Centres' may be contacted **(514) 872-3517**.

Borough Office
(Bernard Lang Civic Centre)

5801 Cavendish Boulevard
(514) 485-6800

arrondissementchm@ville.montreal.qc.ca



Trees

Trees bordering on residents' properties are often owned by the borough. Therefore, any work that might be undertaken on trees should not take place until a call is placed to the Borough Office. (514) 485-6800.

Dumping of Debris

In order to maintain a pleasant environment in the borough, residents must not dump debris on the streets (grass clippings, leaves, branches, and most of all, snow). The borough has a by-law prohibiting such action, because dangerous conditions can result from the blocking of street drains and subsequently flood driveways and/or properties. We will all benefit from cleaner, more pleasant surroundings.

Lawn Damage

If you have incurred any lawn damages due to the snow removal operation, the borough must be notified in writing and an investigation will be undertaken.

Snow

It is not permitted to dump snow on any part of the borough's street and sidewalk system. Fines will be issued. This type of activity can cause grave danger to pedestrians who may have to walk on streets due to blocked sidewalks. Motorists can also be placed in harm's way as their cars can lose control when swaying to avoid snow banks. During and following precipitation crews will constantly plow streets and sidewalks. It is their responsibility to keep the street system open for all emergencies and essential services. This constant plowing will result in more frequently blocked driveways, so, if possible, it is best for residents to wait until the end of the precipitation to clear their driveways.

Things you need to know

Caring about your security

Emergency 9-1-1

Police Station 9 (514) 280-0109

Located at the corner of Cavendish Boulevard and Kildare Road, Police Station 9 serves the borough's three sectors. Its commander and officers play an active role within the community, visiting schools and seniors' residences, conducting bicycle safety clinics for youngsters and providing a presence at important events.

Public Security (514) 485-6960 (for all non 911 emergencies)

A service of the borough, Public Security vehicles are on patrol seven days a week, 24 hours a day and serve as the eyes and ears of the police. The service's main responsibility is to enforce municipal by-laws and as such it works closely with Police Station 9.

Fire Prevention (514) 280-0868

There are fire stations in each of the borough's three sectors. Firefighters conduct home safety inspections and coordinate special activities, particularly during Fire Prevention Week each October. They also act as first responders in the case of an emergency.

EMS (514) 485-6950

The Emergency Medical Services (EMS) Department, staffed by 80 professional and dedicated Paramedics who volunteer their time, handles more than 3,000 911 emergency calls annually. In this capacity, it plays a vital pre-hospital care role in emergency situations by stabilizing, treating, and caring for borough patients.

Individuals who are energetic, hard working, and possess a strong willingness to learn may apply to be enrolled in the EMS Primary Care Paramedic (P1) course. This program teaches the dynamics of Emergency Medical Services and allows participants to practice their skills within the community.

Caring about your health

CLSC René-Cassin

(serving Côte Saint-Luc and Hampstead sectors)

5800 Cavendish Boulevard
(514) 488-9163

CLSC N.D.G. / Montreal West

(serving Montreal West sector)

2525 Cavendish Boulevard
(514) 485-1670

Hospitals

Mount Sinai Hospital Centre

5690 Cavendish Boulevard
(514) 369-2222

Maimonides Hospital Geriatric Centre

5795 Caldwell Avenue
(514) 483-2121



Things you need to know

Seniors



The Irving L. Adessky Community Centre at Hampstead Park is the site for seniors' activities which include movies, lectures, day trips, etc.

The Montreal West 50+ Travel Club organizes interesting trips year-round. Members may enjoy a wide variety of both day and overnight trips, as well as fitness programs, bridge, monthly breakfasts and 'Soup's On' brunches featuring some of the best speakers in town. Meetings are generally held on the last Friday of each month at 50 Westminster South. **(514) 484-6186.**

All borough residents are encouraged to consider joining or becoming involved with some of the local groups. The Senior Social Club is open to all female residents, aged 55 plus, whose members enjoy activities such as fitness, bridge, informative programs and day trips. The Senior Men's Club, open to all male residents aged 60 plus, features Thursday morning guest speakers and monthly breakfast programs at their headquarters in the Côte Saint-Luc Shopping Centre. Activities such as fitness, bowling, golf, bridge and a choral group are also offered. **(514) 485-6819.**

The Creative Social Center at Chevra Kadisha B'nai Jacob Synagogue (5237 Clanranald Avenue) provides day and overnight outings to museums, art galleries and theatre. For further information, please call **(514) 488-0907.**

The Extra Miles Senior Visiting Program is an ongoing project of the Outreach Committee of the Montreal West United Church. It caters to seniors who reside within the territory covered by the N.D.G. / Montreal West CLSC. The program provides companionship and support to seniors, many of whom are housebound. If you are interested in volunteering, please call **(514) 482-3210.**

Hello/Bonjour offers daily contact to seniors who live alone within the territory of the borough. For information : **(514) 485-6819.**

For more detailed information concerning recreational activities refer to the Recreation Brochure (available on the borough web site) or call **(514) 485-6806.**

Daily Life

SCHOOLS

Bialik High School – private

Côte Saint-Luc.....(514) 481-2736

de la Mosaique – French public

Côte Saint-Luc.....(514) 484-5324

Edinburgh – English public

Montreal West.....(514) 486-0981

Elizabeth Ballantyne – English public

Montreal West.....(514) 484-1006

Hampstead – English public

Hampstead.....(514) 486-6758

Hebrew Academy – private

Côte Saint-Luc.....(514) 489-5321

Academy Taryag D'Arizal – private

Côte Saint-Luc.....(514) 486-9666

John Grant High School – English public

Côte Saint-Luc.....(514) 484-4161

Maimonide – private

Côte Saint-Luc.....(514) 488-9224

Merton – English public

Côte Saint-Luc.....(514) 481-7425

Mountainview School Project Centre – English public

Côte Saint-Luc.....(514) 483-3477

Royal West Academy – English public

Montreal West.....(514) 489-8454

Rudolph Steiner – private

Côte Saint-Luc.....(514) 481-5686

Wagar High School – English public

Côte Saint-Luc.....(514) 482-9645

CHURCHES

First Baptist Church

Hampstead.....(514) 489-2110

Montreal Chinese Alliance

Hampstead.....(514) 482-2703

Montreal West Presbyterian Church

Montreal West.....(514) 484-7913

Montreal West United Church

Montreal West.....(514) 482-3210

St. Philip's Church (Anglican)

Montreal West.....(514) 481-4871

St. Richard's Church (Roman Catholic)

Côte Saint-Luc.....(514) 488-0778

SYNAGOGUES

Adath Israel Poale Zedek Congregation

Hampstead.....(514) 482-4252

Beth Israel Beth Aaron Congregation

Côte Saint-Luc.....(514) 487-1323

Beth Zion Congregation

Côte Saint-Luc.....(514) 489-8411

Congrégation Juive Francophone Chouva Israel

Côte Saint-Luc.....(514) 488-1632

Sépharade Beth Rambam Congregation

Côte Saint-Luc.....(514) 481-7217

Beth Chabad Congregation

Côte Saint-Luc.....(514) 485-7221

Sépharade Or Hahayim Congregation

Côte Saint-Luc.....(514) 489-1301

Dorshei Emet Reconstructionist Synagogue

Hampstead.....(514) 486-9400

Montreal Torah Centre

Côte Saint-Luc.....(514) 739-0770

Tifereth Beth David Jerusalem Congregation

Côte Saint-Luc.....(514) 489-3841