

WELCOME TO THE PETERSEN EVENTS CENTER!

Thank you for joining us at the Petersen Events Center. Our goal is to ensure all guests have an exciting experience in this spectacular arena. Please take a moment to review this *Fan Information Guide* as it will help make your visit to the Petersen Events Center a memorable one. If you need assistance during an event, our Events Center personnel, located throughout the building, are here to help. Thank you again, and enjoy your visit to the Petersen Events Center.

PARKING

Parking lots are identified on the map included with this information guide. Parking information is also available at www.pittsburghpanthers.com. Fans needing additional information or assistance are encouraged to call the Panthers Ticket Office at 412-648-PITT (7488).

ACCESSIBLE DROP-OFF

A drop-off area for physically disabled guests is located in front of the Petersen Events Center on Terrace Street.

TICKETS AND ADMISSION

All persons over the age of one year must present a ticket for admission to the Petersen Events Center. Children under the age of one year entering without a ticket must share a seat with their parent/guardian.

WILL CALL

General Public Will Call is located at the Panthers Ticket Office inside the main lobby of the Petersen Events Center. All fans must show photo identification to pick up tickets at Will Call. Will Call is open 90 minutes prior to the scheduled tip-off time.

PLAYER GUESTS

Player guests will enter the Petersen Events Center through the Concourse C entrance on the Plaza. Player guests must show photo identification to pick up tickets.

FAN ENTRANCES

Fans with a valid ticket may enter through the main lobby of the Petersen Events Center or the Concourse A entrance from the Plaza (see map).

Doors open 90 minutes prior to the scheduled tip-off time.

Re-entry is not permitted at the Petersen Events Center. If a medical emergency requires re-entry, please report to Guest Services located on the concourse level behind section 118 prior to leaving the arena.

MEDIA

The media entrance and media Will Call are located at the main entrance to the Miller Athletic Administration Complex. This entrance is located on the Terrace Street side of the building adjacent to the Panthers Ticket Office.

FAN COURTESY AND SPORTSMANSHIP

The University of Pittsburgh will not tolerate inconsiderate, unruly, or inappropriate fan behavior. Persons engaging in behavior the University deems inconsiderate, unruly, or inappropriate will be required to leave the Petersen Events Center. Additionally, the University of Pittsburgh reserves the right to revoke tickets for any or all future games from persons who engage in any unacceptable behavior.

The back of your game admission ticket contains additional information regarding behavior.

To protect the safety and well-being of all players and participants, fans are not permitted on the court at any time.

SECURITY

The following items may not be brought into the Petersen Events Center: backpacks, coolers, large purses, thermoses, cans, bottles, flasks, alcoholic beverages, laser pointers, duffle bags, tote bags, strollers, banners, video and movie cameras, cameras with attachable lenses, tripods, weapons, or any other items that may pose a security risk to our players, participants, or fans.

Small purses, small camera cases, small fanny packs, and diaper bags are permitted.

Staff at the Petersen Events Center have the right to search all bags and items. Items that do not pass a security search must be returned to vehicles.

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University of Pittsburgh

Petersen Events Center
P.O. Box 7436
Pittsburgh, PA 15213

www.pittsburghpanthers.com

THE PETERSEN EVENTS CENTER



Fan Information Guide

CONTAINER POLICY

For the safety of all fans and participants, bottles, cans, coolers, thermoses, and flasks may not be brought into the Petersen Events Center.

BANNERS/SIGNS

No banners are permitted in the Petersen Events Center. Small signs are permissible provided they are in good taste and do not interfere with sightlines of other fans or arena signage. The University of Pittsburgh reserves the right to remove any signs it deems to be inappropriate.

ALCOHOL

Alcohol is prohibited in all public areas of the building.

ATM MACHINES

ATM machines are located in the Petersen Events Center lobby to the right of the Pittsburgh Panthers Team Store and also at Lawn Level to the right of the Food Court.

ELEVATORS

Elevators to all levels of the Petersen Events Center are located in the main lobby and the concourse behind section 125.

ESCALATORS

Escalators are located in the main lobby of the Petersen Events Center.

FIRST AID

A First Aid room is located on the concourse level behind sections 118 and 119.

GUEST SERVICES

A Guest Services room is located on the concourse level behind sections 118 and 119.

ACCESSIBLE SEATING

Accessible seating is located throughout the Petersen Events Center.

LOST AND FOUND

During the game, lost and found items will be sent to the Guest Services room located on the concourse level behind sections 118 and 119. Following the game, lost items can be claimed by calling the Panthers Ticket Office at 412-648-PITT (7488).

MERCHANDISE

The Pittsburgh Panthers Team Store, home to the World Headquarters for Panthers Merchandise, is located in the main lobby of the Petersen Events Center. Merchandise stands are located on the Plaza, at club level behind section 106, and on the concourse level behind sections 120 and 124.

REFRESHMENTS

Concession stands are conveniently located throughout the Petersen Events Center.

RESTROOMS

Family restrooms are located on the concourse level behind section 117 and on the club level behind section 110. Additionally, general public restrooms are located in the Petersen Events Center lobby to the right of the Pittsburgh Panthers Team Store. On the lawn level, a restroom is located to the left of the Food Court. On the club level, restrooms are located behind sections 106 and 110. On the concourse level, restrooms are located behind sections 112, 116, 118, 124, and 202. All general public restrooms are accessible for physically disabled guests and equipped with baby changing stations.

SMOKING

Smoking is not permitted in the Petersen Events Center. Fans wishing to smoke at halftime may gain re-entry access by reporting to the concourse behind section 116.

TELEPHONES

Public payphones are located in the Petersen Events Center lobby to the right of the Pittsburgh Panthers Team Store.

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