

Computer Service & Support Technician

Including A+ Certification Prep



120 Hours – 15 Weeks

4 Hours per Day - 2 Days per Week

Comprehensive Hands On Training



**Monday & Wednesday
Evenings**
6 PM to 10 PM
25 Montvale Avenue
Woburn, MA
(781) 938-5656



**Tuesday & Thursday
Mornings**
8 AM to Noon
350 University Avenue
Westwood, MA
(781) 320-3292

Ted E. DeSalvatore ~ Director of Computer Training

New Classes Forming Now

As the instructor, I invite you to call and speak with me directly so that I may answer all your questions. Please call (978) 343-4174

1. Installation, Configuration and Upgrading of desktop computer modules and peripherals.
2. Identify Basic Terms, concepts and functions of system modules
3. Procedures for adding and removing modules
4. Identify common peripheral ports, cabling and connectors
5. Installing and configuring SCSI devices, IDE/EIDE and peripheral devices
6. Methods of system upgrading, performance and replacing basic subsystem components
7. Diagnosing and Troubleshooting
8. Preventive Maintenance
9. Motherboard/Processors/Memory
10. Basic Networking
11. Operating System Fundamentals
12. Installation, configuration and Upgrading of software
13. Identify procedures for loading, adding and configuring application device drivers.
14. Procedures for creating emergency boot disks.
15. And much more...

The Peterson School™

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