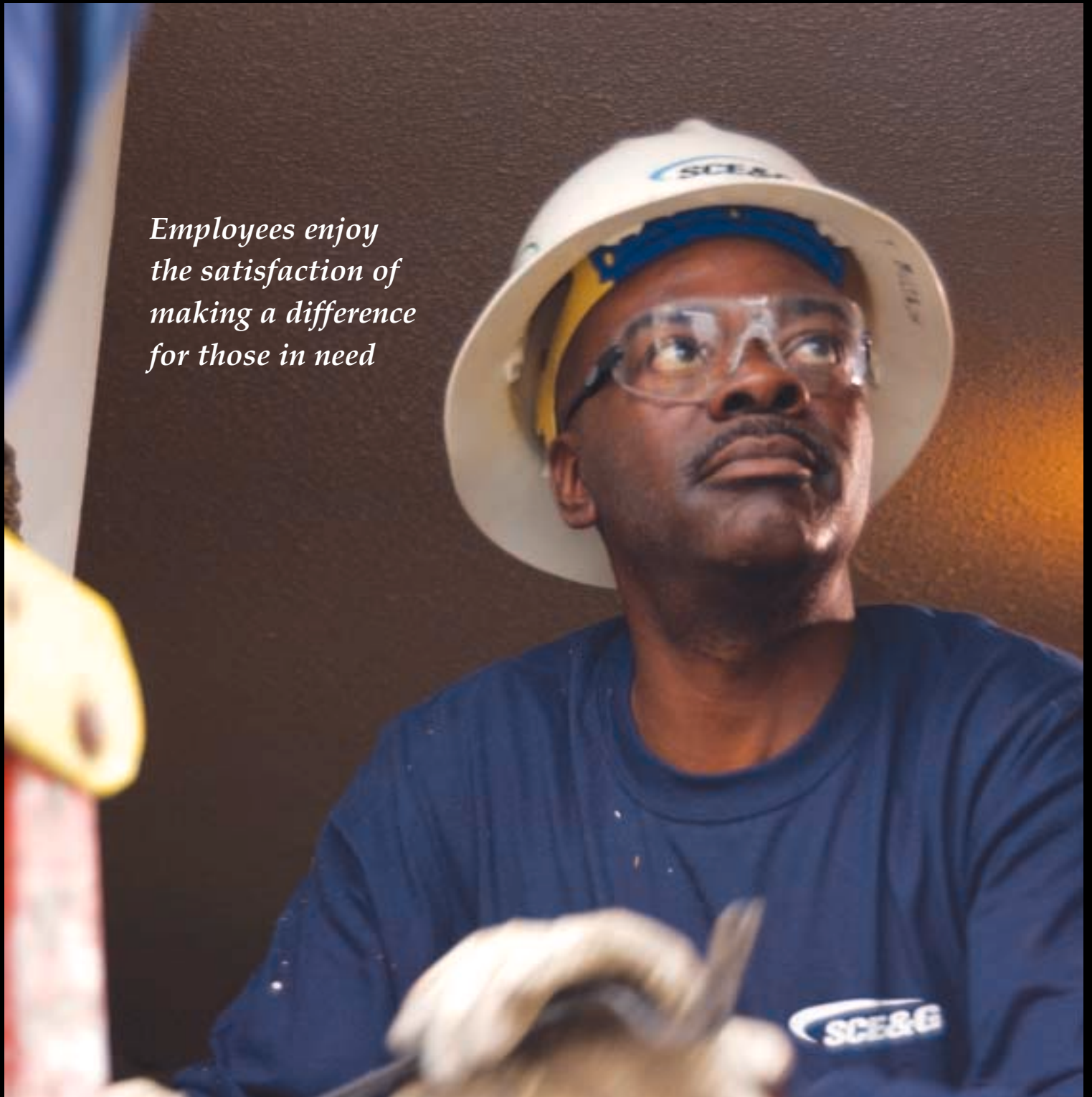


# SCANA Insights

A publication of SCANA Corporation

Winter 2005

*Employees enjoy  
the satisfaction of  
making a difference  
for those in need*



# F R O M   T H E   C H A I R M A N

Dear Customers and Friends:

It is simply not possible to greet you in the new year without referencing the great tragedies we have all witnessed and the outpouring of support that has followed.

It has been uplifting to see the nations of the world and organizations that have responded so quickly to the tsunami that struck Dec. 26.

While it has caused more death and destruction than any other natural event in this century, the global response has been tremendous to the challenge of restoring those nations to a point where people can live in a safe and healthy environment.

As we watch the tsunami saga continue to unfold, we have also heard amazing stories of heroism and caring in the small community of Graniteville in our own South Carolina. Deadly chlorine gas escaped into the area as a result of a train wreck. Some who were near the escaped chlorine gas were killed, and many others have been driven from their homes and jobs.

While it will take time for the community to recover, the support from neighboring communities and many others is indeed heartwarming.

In the face of disaster, we realize how much we take for granted and how quickly that could change. But as we witness the tremendous outpouring of caring and support on a global scale and in our own communities, we see how much people want to help when others are in need. As we move forward in 2005, let them be our



W.B. TIMMERMAN

source of encouragement and our inspiration to work together to make this world a better place.

A handwritten signature in black ink that reads "Bill". The signature is written in a cursive, flowing style.

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*Cover: LeRoy "Tipp" Muldrow of the SCE&G Gas Department helps weatherize the home of an elderly couple in Sumter. He and approximately 200 other company employees made repairs to tighten up cracks and leaks in homes in Sumter, Hartsville, Irmo and Beaufort in South Carolina.*

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# Getting a jump on



# WINTER WEATHER



As the temperatures outside her tiny cinder-block home began dropping with autumn's chill, 80-year-old Isabell Tucker of Irmo, S.C. grew anxious about the approach of winter.

With rickety storm windows that were literally falling apart – some held together only by tape – she realized that as the mercury fell, her energy bills would rise, perhaps beyond her means.

But thanks to the compassion, hard work and generosity of SCE&G and nearly 200 of its employees, Tucker is better prepared to face this year's winter weather.



*At left, SCE&G safety advisor Noushin Sprossel helps company volunteers work safely on a home in Irmo.*

Lydia Agosto and her granddaughter watch the progress in weatherizing the Agosto home.



Through its Holiday Housewarming program, SCE&G and its employees spent four days this fall “weatherizing” Tucker’s home and the homes of other low-income families around the state, making them more energy efficient and helping to keep them warmer during the winter months.

Among those whose lives were touched by these efforts:

- Ninety-year-old Hartsville resident Edna Ramsey. After hearing predictions that this winter would be colder than normal, she was concerned about her drafty windows and a roof in disrepair.
- Jacob and Sadell Johnson of Sumter. With Mr. Johnson being treated for cancer and

Mrs. Johnson recovering from back surgery, they needed help in making repairs to their windows, doors and floors in preparation for winter.

- St. Helena Island residents Angel and Lydia Agosto. He recently suffered a serious back injury and she is battling heart problems. Neither was in any condition to deal with windows in need of replacing and walls in need of repair.

Working with state and community action agencies, SCE&G and its employees came to the rescue of these families. In fact, SCE&G contributed \$50,000 to support the weatherization of more than 45 homes belonging to limited-income residents throughout



South Carolina.

“These are the communities where many of our employees live and work,” said Keller Kissam, SCE&G’s vice president of electric operations. “This program gives us a wonderful opportunity to serve our communities in a very personal and meaningful way. I’m proud of our folks for giving so



*SCE&G volunteers helping weatherize the home of Lydia and Angel Agosto on St. Helena Island include, from left, first row, Kerry Bunton, Keith Dubose, District Manager David Tempel, Lydia Agosto, Electric Operations VP Keller Kissam, Angel Agosto and Howard Clark; and back row, Jamica Gardner, William Hall and Robbie Herring.*

generously of their time and effort to help our neighbors in need.”

Kissam said the work done by weatherization volunteers included everything from repairing or replacing doors and windows to adding new insulation, caulking around windows and installing weather-stripping around

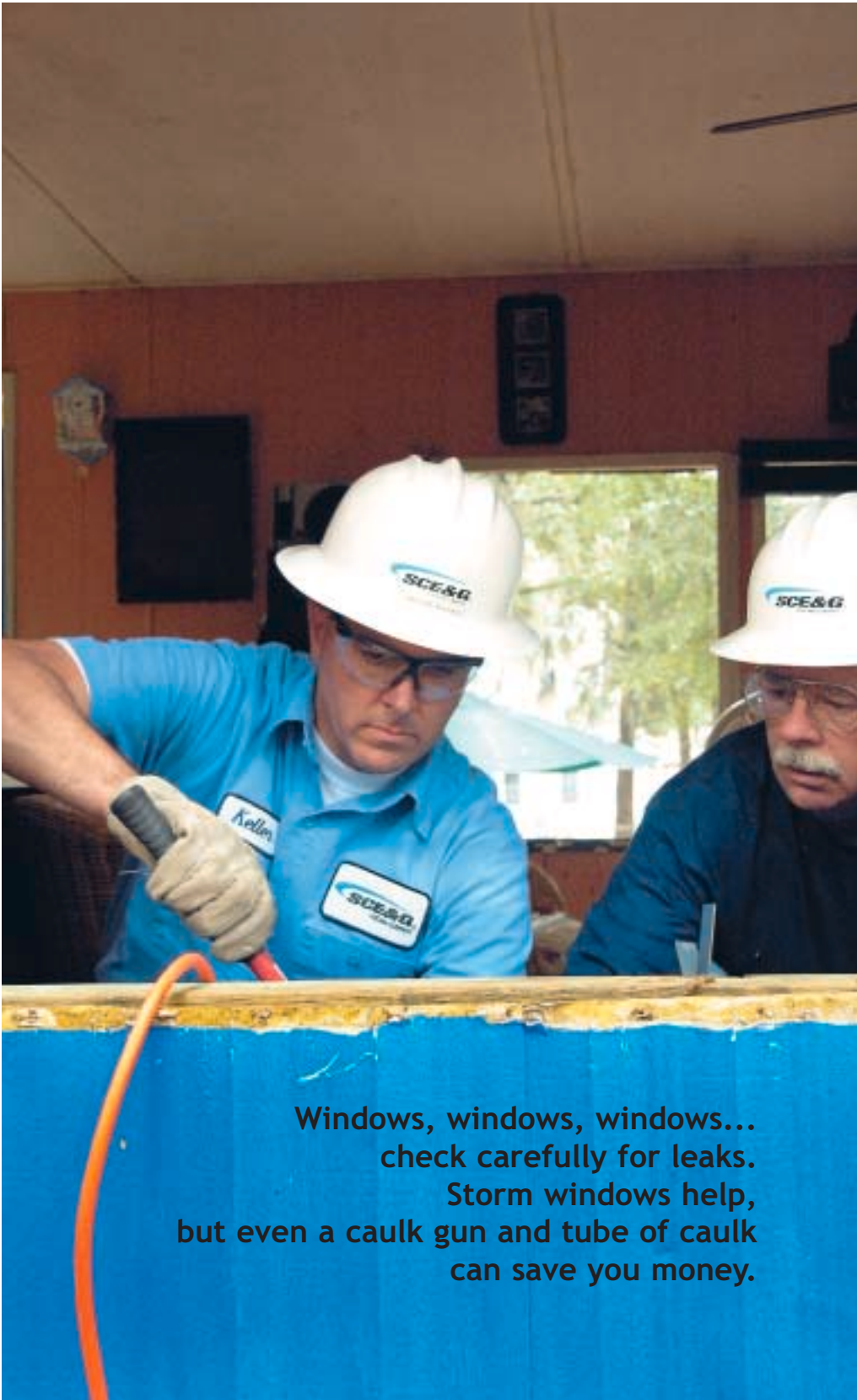
doors. He said taking such steps can improve a home’s energy efficiency by as much as 25 percent and help reduce monthly heating bills.

Ceremonies were held at each house, and the residents were presented with blankets representing the warmth the volunteers want them to feel and that they themselves feel.

“I just want to say thank you to all of you for what you are doing for me and my family,” said Mrs. Johnson of Sumter. “I thank you very much for letting us have this done at our house today so that my husband and I can live warmer this year than we did last year.”

BY ERIC BOOMHOWER  
PHOTOS BY ROBERT CLARK AND  
CHRISTIAN BRIGHT

## Winter home energy checklist





Follow these simple tips from SCE&G to help stretch your energy dollars in cold weather



- **Heating system.** *Have a licensed heating contractor inspect and tune up your heating system. If your system is not operating at peak efficiency, it could cause your energy usage to skyrocket during the coldest winter months.*
- **Air ducts.** *Air duct leakage is very common (even on newer systems) and can cause your energy usage to increase considerably. Have a licensed heating contractor inspect your ducts for any leaks.*
- **Attic insulation.** *If your home was built prior to 1980, you probably need to add attic insulation. Call a licensed insulation contractor to inspect your attic. SCE&G recommends 10-12 inches of insulation throughout the attic.*
- **Windows.** *If your home has older, single-pane windows, you may want to consider adding storm windows.*
- **Air filters.** *Dirty filters not only increase your energy usage, they can also damage your air-conditioning system. Use only filters approved for your specific system.*
- **Caulking around windows and doors.** *Most homes leak large amounts of air through cracks around windows and doors. Be sure to caulk and apply weather stripping to all exterior doors and windows.*

SCE&G volunteers often must replace leaky, old windows to help seal homes being weatherized. At far left, Electric Operations Vice President Keller Kissam and Howard Clark make preparations. Center photo, Stan Hollis puts a new window in place.





# SEVEN SEALS AWARDS



Presented to  
**SCANA**

Columbia, South Carolina

*For meritorious leadership and initiative in support of the men and women who serve America on the National Guard and Reserve*

ESGR



# THEY ANSWERED the call

While Master Sgt. Dexter McIlwain was stationed in Iraq for just 87 days, the airman witnessed the painful reality of war on a very deep and personal level. A 22-year veteran of the Air Force, McIlwain and his unit were responsible for loading cargo planes, including the grim task of sending home the flag-draped caskets of their fallen comrades.

Their day-to-day work usually consisted of sending vehicles, weapons and other supplies to the troops on the front lines; however, the unit's heaviest burden was participating in ceremonies to honor U.S. soldiers killed in the war.

McIlwain didn't know what he would be faced with in Iraq; however, when making plans for his wife, Carmela; daughter, Alonna; and granddaughter, A'mya, he rested easier knowing they would not be alone. Their SCANA family would be there to provide emotional and financial support. "It was a big comfort knowing that my family was being taken care of while I was out of the country. I knew that if there was an emergency, they could contact SCANA for help," he said.



*Master Sgt. Dexter McIlwain and his wife, Carmela, are shown with the Seven Seals Award from the Employer Support of the Guard and Reserve. He accepted the award on SCANA's behalf at a ceremony at McEntire Air National Guard Station. Attendees were treated to an air show and barbecue dinner.*

*Children of Guard and Reserve members and their supervisors had the opportunity to meet the Thunderbirds' pilots following the Nov. 5 air show at McEntire ANG Station.*

That family support was critical for telecommunications project planner Bill Meyerhoff, who spent eight months in Kuwait, and his family.

One of the worst nightmares of anyone traveling in a foreign land is facing a life-threatening medical emergency. Meyerhoff faced just that situation in Kuwait.

He found living conditions horrific upon his arrival. "It was 130 degrees in the shade, and there was no cold water for days at a time. We were drinking water at ambient temperature, and the ambient temperature was hot."

Then, to make matters worse, within just a few weeks after his arrival in Kuwait, Meyerhoff was rushed via Humvee and helicopter to a Kuwaiti hospital for an emergency appendectomy in the middle of the night.

During the ordeal, Meyerhoff's wife received regular updates on her husband's condition, and she was able to share that information with his SCANA team.

"They stayed in contact with my wife to make sure she was okay and that I was all right," Meyerhoff said. "I received lots of e-mail messages from the company while I was gone."

McIlwain, as well, enjoyed an outpouring of support from co-workers and fellow employees back home. "I received so many care packages that I shared a lot with people who didn't get any packages. I feel very fortunate to have the support I received from SCANA. There were many who didn't have the kind of support that I had."

While their jobs were protected under the Uniformed Services Employment and



Reemployment Rights Act of 1994, they experienced employment benefits that extended beyond job security.

As is the case with all SCANA employees mobilized for active duty service, which would not include weekend drills or temporary duty for training, the company supplemented their active duty military pay so that they did not suffer a loss of income during activation. Mobilized employees also have the option of continuing to receive the same benefits they enjoyed when actively at work.

"Imagine being far from home and loved ones, constantly in harm's way. I cannot tell you how very important it is in such a situation knowing that you and your family are being supported by your second family... the family you have at SCANA," Marty Phalen, SCE&G's vice president of gas operations and a retired lieutenant colonel in the S.C. Army National Guard, said.

Phalen, who serves with SCE&G President Neville Lorick on the Employer Support of the Guard and

1.3 million - men and women in the Guard and Reserve

400,000 - Guard and Reserve members activated since 9/11

188,439 - Guard and Reserve members currently on active duty

319 days - average length of activation for Guard or Reserve members



*At bottom left, Cmdr. Mike Sanchez, a systems analyst at SCANA, will complete 25 years with the Navy and Navy Reserve this spring. Below, at right, Christian, the 20-month-old son of SCANA Fiber Optics Manager Shawn McCarthy, enjoys sitting at the controls of a military aircraft. McCarthy is the supervisor of Bill Meyerhoff, who recently returned from Kuwait.*

Reserve state committee, said, "It makes all the difference in the world to these soldiers and airmen and allows them to focus on their mission at hand."

The national ESGR organization builds awareness of the relationship between employers and national defense.

SCANA was recently recognized by this organization, along with McIlwain, Meyerhoff and fellow SCANA employees in the National Guard or Reserve.

The group held a recognition event Nov. 5 at McEntire Air National Guard Station just outside Columbia, S.C. Reservists, their families, supervisors and SCANA representatives were given the opportunity to view military

jets and the ESGR NASCAR race car up close.

But the highlight of the event was the show put on by the Air Force's air demonstration team, the Thunderbirds.

Flying at speeds approaching 1,000 mph, the four Thunderbird crews dazzled the spectators with a thunderous takeoff and a perfectly synchronized air show featuring a pre-flight inspection, sharp ascents, turn maneuvers and smoke trails.

Following the Thunderbirds' show, the ESGR held a ceremony in a nearby hangar to commend local employers for supporting their active duty employees.

McIlwain and George Bullwinkel, president and COO of SCANA Energy, SCANA

Communications and ServiceCare, accepted the Seven Seals Award on behalf of SCANA.

The award, named for the seven branches of the U.S. military, is given to those employers that go above and beyond the requirements of the law in supporting their Guard and Reserve employees.

During the awards ceremony, retired Maj. Gen. Bob Hollingsworth, assistant secretary of defense for ESGR, said, "Employers are inextricably linked to America's defense, and you are performing in a magnificent manner."

Maj. Gen. Stan Spears, adjutant general of South Carolina, also stressed the important role employers play



in national defense by adding, "Without your help, we could not have deployed 70 percent of our troops since 9/11."

Reflecting on the award, Phalen said, "For us, taking good care of all of our employees and their families is simply the right thing to do."

"One of our corporate values is to 'do what is right,' and another is 'serve our community.' As these brave employees serve their community by serving their country, it's only right that we support them in every way we can."

BY SHELLEY CADENA  
PHOTOS BY ROBERT CLARK

## Since Sept. 11, 2001, 28 SCANA employees have been called to active duty.

Among those were three co-workers in SCE&G's Mt. Pleasant electric crew quarters who were deployed at the same time.

The employees' supervisor, John Racioppa, recalled the first deployment. "I got a call early one morning from Walter's [Penninger] commanding officer saying he had to leave immediately to pack his things and report to the base. Then it seemed like the calls just kept coming."

With three employees out of a staff of 21 on military leave, Racioppa had to rely heavily on the remaining employees to help cover for their deployed co-workers. "Everyone has worked really hard to get the job done while they're gone. We're looking forward to having everyone back."

Nine SCANA employees remain on active duty.

*Below, at left, 5-year-old William shows his support for his dad, Maj. Glen Boatwright, S.C. Pipeline project manager and member of the S.C. Air National Guard, at the McEntire ANG event. After the ESGR awards ceremony, Marty Phalen talks with SCANA employees who have served on active duty.*







# USC GOES 'green'

When you're getting ready to build the world's largest residence hall complex of its kind, one that will contain the latest in technology and environmental features for 500 college students, who do you turn to? The experts. For University of South Carolina officials, it was the hometown experts at SCANA.

SCANA's engineers and environmental specialists helped USC realize its plans for its West Quad — a 172,000-square-foot "green" complex that includes three four-story buildings, a turf roof and boasts a learning center powered partially by a hydrogen fuel cell — and at the same time foster a relationship that will provide opportunities to share technology and knowledge for years to come.

It all came about when Michael Koman, environmental program manager with University Housing at USC, asked Bruce Coull, dean of USC's School of the Environment, if he had any contacts at SCANA. Enter John Hall, SCANA's manager of business planning.

"They came to us because they knew the complex was going to have a lot to do with energy and energy efficiency. They were looking to us for insight on things such as how to meter individual rooms and fuel cells," Hall said. Intrigued, he took the idea to senior management and soon others were involved in the project.

One of those was Bill Eisele, who led SCE&G's participation in an Army Research Laboratory fuel cell demonstration project at Fort Jackson last year.

"We helped them with the installation and monitoring of a fuel cell," said Eisele, manager of governmental accounts and

services. "It just so happened that the fuel cell USC was considering was made by the same manufacturer. We met with the vendor along with the university to help them understand and work through the installation issues."

Once involved, SCE&G offered its expertise in other areas.

"We did a design review of their blueprints, looking at the efficiency of the energy and water systems," Eisele said, "and made a few suggestions for the operation of their heating and cooling equipment."

The result? West Quad uses 45 percent less energy and 20 percent less water than similarly sized traditional residence halls. The heating, ventilation, cooling, refrigeration and fire suppression systems are free of ozone-depleting substances. Water is preheated by a solar collection system, the largest of its kind on the East Coast. Electricity and hot water for the learning center are generated partly by a five-kilowatt hydrogen fuel cell, which also will be used as a teaching tool by chemical-engineering faculty. The turf roof on the learning center not only cools the building by absorbing heat but reduces rainwater runoff, which improves storm water management.

The building even contains concrete and cement produced in part with recycled ash from SCE&G's electric generating stations.

Special light shelves in the windows ensure energy efficiency and comfort by deflecting natural light into the rooms and reflecting it off the ceiling to light the room and reduce the heat of direct

*West Quad, a new environmentally friendly dorm and learning center at the University of South Carolina, is the largest of its kind in the world. The roof is covered with turf, which absorbs heat and reduces rainwater runoff. The small buildings are light wells, which provide lighting for the learning center.*

*A student uses the West Quad learning center for quiet study. The lounge area is also used for social gatherings and meetings. Like many common spaces in the West Quad, the lounge uses occupancy sensors, which turn lights on and off automatically. SCE&G helped select the sensors, which result in significant energy savings.*



sunlight. Interior lights include motion sensors that automatically turn lights on and off as people enter and exit a room.

Other green features include low-flow plumbing fixtures, high-efficiency washers and dryers, a changing room for bicyclists who commute to campus and lots of outdoor green space for relaxation.

USC has registered West Quad with the U.S. Green Building Council (USGBC) and is awaiting the council's LEED (Leadership in Energy and Environmental Design) certification, which sets and measures international standards for green buildings. Only two universities have residence halls with LEED

certification: Carnegie Mellon, which is 71,000 square feet; and Duke University, which was renovated to be made "green."

Once certified, West Quad will be the third LEED building in South Carolina. Furman University's Hip Hall academic building and the Cox and Dinkins office building, an engineering and surveying firm in Columbia, are LEED-certified.

Koman said one impressive feature of the West Quad is that each dorm room is metered individually. An interactive touch screen allows students to monitor their own usage and lets USC housing provide rebates to those who conserve the most.

USC's West Quad is already

having an immediate impact outside the institution as well. Gene Luna, director of student development and university housing, and Koman have taught an online course on green buildings and sustainable practices for 1,300 participants from academic institutions nationwide.

Outreach has involved numerous tours for local groups, including the Richland County Urban Conservation Commission, the City of Columbia and a group of environmental managers for the state's armed forces facilities.

From an educational standpoint, Koman said the partnership with SCANA offers an ongoing structure for the exploration of new technologies and shared expertise.

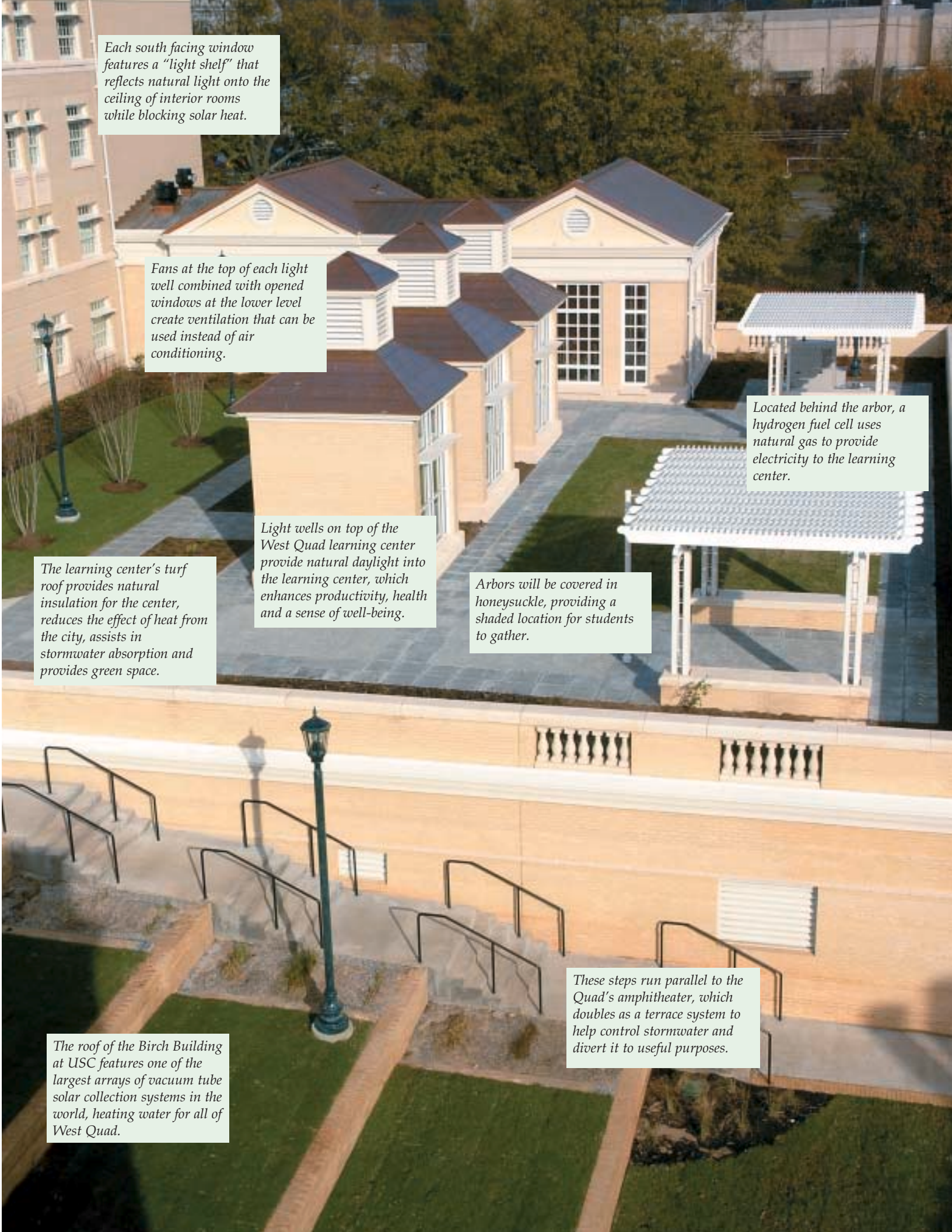
"We certainly expect to continue sharing technology and personnel to prepare our students to work for companies such as SCANA, as well as provide opportunities for SCANA's engineers to come in and learn from the technologies we have in place."

And from a business perspective?

"I think the most important thing is that even though the West Quad is much more efficient in its use of energy and water than a standard building and is built to reduce maintenance costs because the materials chosen will last longer, it didn't cost us one cent more to build than a standard building," he said.

West Quad stands as a testament that environmental stewardship and the business world can coexist and, hopefully, even flourish.

BY BRIAN DUNCAN  
PHOTOS BY ROBERT CLARK



Each south facing window features a "light shelf" that reflects natural light onto the ceiling of interior rooms while blocking solar heat.

Fans at the top of each light well combined with opened windows at the lower level create ventilation that can be used instead of air conditioning.

Located behind the arbor, a hydrogen fuel cell uses natural gas to provide electricity to the learning center.

Light wells on top of the West Quad learning center provide natural daylight into the learning center, which enhances productivity, health and a sense of well-being.

The learning center's turf roof provides natural insulation for the center, reduces the effect of heat from the city, assists in stormwater absorption and provides green space.

Arbors will be covered in honeysuckle, providing a shaded location for students to gather.

These steps run parallel to the Quad's amphitheater, which doubles as a terrace system to help control stormwater and divert it to useful purposes.

The roof of the Birch Building at USC features one of the largest arrays of vacuum tube solar collection systems in the world, heating water for all of West Quad.



# From cotton fields to...

GOLF COURSES,  
ANTIQUE SHOPS  
AND MORE

When volunteers first opened the doors of the turn-of-the-century Brandenburg Motor Company Building and future home of the Ellore Heritage Museum and Cultural Center, blue sky and patches of green grass were visible.

A tree had crashed through the roof years before. Undaunted and armed with a nice-looking storefront, the volunteers got started.

Likewise, when they were offered an old two-story plantation cotton gin and a log cabin that required moving to the museum site, supporters didn't hesitate.

Today, Ellore's museum is a major attraction and part of a bustling downtown filled with shops and restaurants.



*Ellore Mayor Billy Bookhart is pleased with the town's downtown revitalization. A genuine cotton gin is on display at the town's museum, which recently opened a new wing and published a book about the town.*

*The Ellore Heritage Museum and Cultural Center features a recreation of downtown, with vignettes featuring antiques from various businesses of a bygone era.*

Ellore residents really take the name of their town to heart. “Miss Lizzie,” wife of Ellore founder W. J. Snider, gave the community its name, based on a Native American term meaning “The Home I Love.”

An amazing likeness of her husband in an animated form greets visitors to the newest section of the museum, a replica of the old downtown featuring such popular spots as the barbershop, apothecary and dry goods store.

Snider, born in 1831, opened the community’s first crossroads store in 1866. The astute businessman, ordained minister and philanthropist conceived the idea of establishing a town on the considerable property he had amassed. A town charter was granted in 1886.

Local residents preferred “Miss Lizzie’s” name for the town to the original name of Harlin City so it was changed officially in 1892.

In the meantime, Snider fortuitously convinced a railway owner in a nearby town to extend this vital transportation link to his town. When the original tracks were extended in 1895, residents could travel conveniently to Charleston, Columbia and Orangeburg, and goods could be shipped and received.

Snider also offered free land for churches and established the first school, headed by Dr. Samuel W. Bookhart, great-grandfather of the current mayor, W.B. “Billy” Bookhart.

Many of the current residents are descendants of the community’s original settlers.

Their commitment and dedication, as well as the support of others who have come and stayed, have helped keep the town alive and well.

Ellore got a shot in the arm in 1996 when town leaders, alarmed at the number of buildings empty or in disrepair in the main business district, launched a revitalization effort. Their goal was to attract tourists, increase local jobs and return Ellore to a vibrant community.

The town began buying vacant buildings to resell to merchants. Streetscape improvements – improved roadways, enhanced sidewalks and new streetlights – were also a priority.

SCE&G, Ellore’s electric service provider since the 1920s, got involved in 1997, offering a



grant and assistance in securing additional funding.

Elloreë also took advantage of an option with its SCE&G electric franchise agreement that provides for undergrounding or relocation of electric facilities.

The S.C. Department of Highways and Public Transportation provided a grant to improve roads and sidewalks. Mayor Bookhart said additional S.C.DHPT funding will be used to extend the streetscape improvements to

the town limits.

The local option sales tax is another valuable source of funding, he said. It has been used for park and parking lot improvements, water system expansions and other specific expenses. Renovations to the existing town hall or possible construction of a new building are under consideration for the future.

Graduate students from Clemson University have prepared a marketing plan that shows limitless opportunities

for the small town off I-95.

Elloreë is located seven miles from Santee, S.C., a busy fishing and golfing mecca that draws tourists and permanent residents from throughout the U.S. and Canada.

The two areas complement each other well, Bookhart said. Visitors to Elloreë will experience small town atmosphere, with numerous antique stores and other shops; restaurants, including a genuine Thai establishment; and bed and breakfast inn.

*Elloreë residents are proud of their new town clock on display in the median in front of the town hall.*



#### **If you're going...**

Museum hours of operation: 10 a.m. to 5 p.m., Thursday through Saturday

School groups are encouraged to book tours Monday through Wednesday.

Call 803-897-2225 to schedule group visits.

2731

ANTIQUES

OPEN

GOLD &  
DIAMOND  
REPAIRS





The Ellore Heritage Museum and Cultural Center is a showpiece of the revitalized downtown, demonstrating 125 years of change in the community.

With a plan in place and goals set, Ellore leaders look forward to many more years of prosperity.

BY MARY GREEN BRUSH  
PHOTOS BY ROBERT CLARK

## Local museum preserves history, publishes book

History has always been important to Ellore citizens. In fact, five history books have been published concerning the town's early years.

The Ellore Heritage Museum and Cultural Center recently published a new historical account entitled *From Cotton Fields to Golf Courses, A Pictorial History of Ellore and Santee, South Carolina*.

The book, a fundraiser for the museum, features an extensive collection of more than 600 old photographs and images in addition to historical information. Copies are available for purchase at the museum gift shop.

SCE&G, a supporter of the museum, was also a sponsor of the book.

*The Town of Ellore is celebrating the winter season with lights on buildings and luminaries along the main street. Ellore takes on a soft glow as the sun sets and darkness settles on the small South Carolina town near the Santee lakes.*



*A number of antique shops and other businesses attract visitors to Ellore from the golfing and fishing mecca of the Santee, S.C. region.*



# ALS can strike anyone.

*Amyotrophic Lateral Sclerosis, also known as Lou Gehrig's Disease named after the famed baseball player, is a progressive neurodegenerative disease that attacks nerve cells in the brain and spinal cord, resulting in muscle weakness and atrophy.*

Approximately 5,600 people in the U.S. are diagnosed with ALS every year, and as many as 30,000 Americans may have the disease at any given time, according to the ALS Association. Frightening statistics – ones that SCANA Energy Call Center customer relations specialist Stephen Ellis knows all too well: his cousins Carolyn Harper and Lester Browning both died tragically of ALS.

SCANA Energy and Ellis' fellow employees have adopted the ALS cause, participating each year in the "Walk to D'feet ALS" in cities throughout Georgia. Ellis' Augusta-based team, the "SCANA Energizers," won Best Team Prize with the most walkers this year.

For him, the cause is deeply personal, along with the hope that ALS will be curable or eradicated one day.

In January 2001 at the age of 58, Ellis said his cousin Carolyn Harper began feeling the initial effects of what was eventually diagnosed as ALS. "I remember Carolyn laughing and saying, 'I guess I've reached that ripe old age,'" said Ellis about his self-

proclaimed "favorite cousin" when she recalled the unusual experience of her legs and feet getting tired and having to sit down in a grocery store near her residence in Charlotte, N.C.

According to Ellis, Carolyn was a very active person, full of energy and in perfect health.

Born Jan. 15, 1942, in Aiken County, S.C., she was an accountant and bookkeeper and owned and operated her own business, Harper's Tax Service, for more than 15 years in Charlotte.

One year after suffering from the early warning signs of ALS, Carolyn started to lose her voice, had difficulty eating and her legs started to bother her even more than before. Said Ellis, "The illness had progressed. Doctors did not originally diagnose Carolyn with ALS and instead misdiagnosed her as having myasthenia gravis and lupus, common diagnoses for ALS victims at first."

During this period, Carolyn was unable to enjoy her most passionate pastime – cooking and baking for her family and friends.

*SCANA Energy employee Stephen Ellis knows firsthand the tragedy of ALS, having lost two cousins to the disease. A cookbook was published in memory of his cousin, Carolyn Harper, featuring her favorite recipes. In photos clockwise from top are Harper with Ellis; her sister, Sheryl Williams; and first cousin Jerry Smith on the family's final beach trip.*



*Top photo from left, walk participants include Dravin Stevenson and Jason Freeman; their mom, SCANA Energy employee Nikia Foster; SCANA Energy employee Andrea Williams; and friend Douglas Hunter. In bottom photo, Simone Brands of SCANA Energy picks up registration material.*

Sheryl Williams recounted in a cookbook titled *Recipes & Memories* that she compiled in memory of her sister that “Carolyn had collected and shared recipes most of her adult life – there was nothing that she enjoyed more than preparing food, cakes and goodies for all of us.”

Added Ellis, “One of my fondest memories of Carolyn is when I saw her dancing in her kitchen to Frank Sinatra music while baking. Among the saddest moments was when Carolyn choked on her 59th birthday cake – that’s when we knew something was seriously wrong.”

In October 2002, Carolyn could no longer communicate nor eat except with the aid of a feeding tube. She stopped working and her daughter Suzanne took over her mother’s tax service business.

Two months later, she was unable to walk, losing complete control of her leg muscles in January 2003. According to Ellis, Carolyn said, “I want to live every minute until God does not let me live anymore.” That sad day came when Carolyn’s heart gave out on Feb. 15, 2003.

By intimate family accounts, Carolyn will be most remembered for “her kind spirit of hospitality and her talent for baking and cooking. She was a loving wife, mother, sister and grandmother, and you always knew you were welcomed at her home. She was mother of three, but was a mother to many.”

Added Ellis, “I always had so much fun with Carolyn, especially visiting her at her office – she enjoyed her job and loved people – she looked at

everyone as a gift. She was a very special person – I never heard anyone say anything unfavorable about her.”

At Carolyn’s standing-room-only funeral, Ellis played the piano in loving memory of his closest cousin. Carolyn’s customers donated thousands of dollars to ALSA in her commemoration.

“I believe it is very important to raise awareness about this debilitating disease whose cause is inexplicable and which to date has no cure,” said Ellis. “As modest and charitable as Carolyn was, I know in my heart that she is looking down upon us now, saying, ‘All this about me!’”

BY SIMONE BRANDS  
WALK PHOTOS BY LAURA HEATH



*Above, SCANA Energy employee Margaretta Hines and nephew Syrus Kee prepare for the ALS Walk, annually supported by SCANA Energy and its employees.*

## The ALS Association: A reason for hope

- The only not-for-profit voluntary health agency dedicated solely to the fight against ALS.
- Directs the largest privately funded research enterprise engaged to uncover the mystery of the disease.
- Pursues a mission of helping people living with ALS with the world’s most comprehensive program of care and services.
- Raised \$7.1 million last year by volunteers participating in “Walk to D’feet ALS” events.

Despite the mysterious nature of ALS, breathtaking advances in science, medicine and technology are shaping a future of unparalleled hope for those with ALS.

## SCE&G plants receive high marks for efficiency

Three SCE&G power plants are among the most efficient in the United States, according to an independent report published in the November issue of *Electric Light & Power* magazine.

Produced by Energy Ventures Analysis, a consulting firm based in Arlington, Va., the report ranked the nation's top 20 coal-fired generating plants in terms of heat rate efficiency. "Heat rate" is a measure of how efficient a plant is at converting fuel to electricity; the lower the heat

rate, the more efficient the plant.

No company had more plants on the top-20 list than SCE&G.

SCE&G's Cope Plant in Orangeburg County was ranked third in the nation. The report singled out Cope as one of the few plants in the United States that has achieved high efficiency while operating with advanced pollution control equipment.

Typically, the installation of such equipment results in reduced heat efficiency levels.

The newest fossil fuel plant in the company's system, Cope generates 430 megawatts of electricity by burning pulverized coal in a single unit that can also burn natural gas as an alternate fuel.

SCE&G's McMeekin Station in the Metro Columbia area ranked 14th in the country for heat rate. Williams Station in the greater Charleston area was ranked 17th.



photo by Steven Cook

Kelly and Scott Gray, shown with their three children in their new home in The Villages of Rolesville, were PSNC Energy's 400,000th customer.

## PSNC achieves 400,000 customers

The Gray family of Rolesville, N.C. became PSNC Energy's 400,000th natural gas customer in November.

PSNC Energy President and Chief Operating Officer Jerry Richardson pointed out that natural gas service was expanded to the Rolesville community in 2003.

As a thank you for

propelling PSNC Energy to a new customer record, the utility presented the Rolesville family with a natural gas grill, which will be installed by the company on the patio of the Grays' home. The family also received a Food Lion gift certificate to help get them grilling.

## PSNC Energy donates to Salvation Army fund

PSNC Energy contributed \$20,000 to help fund The Salvation Army's Heat Care program, which is designed to assist needy, disabled and elderly individuals who need help paying their energy bills.

The company also has pledged to match public donations up to an additional \$15,000.

The \$20,000 contribution from PSNC Energy kicks off the heating assistance program, which runs Nov. 1, 2004, through May 31, 2005. The company's cumulative contribution to Heat Care could run as much as \$35,000. PSNC will match 50 cents for every \$1 contributed - up to an additional \$15,000.

"We know that many folks in our service area are struggling to make ends meet, and we want to do all we can to help families in need stay warm this winter," said PSNC Energy President Jerry Richardson.



*One of the U.S. Air Force Thunderbirds completes a mid-air refueling maneuver in the skies over Columbia.*