



# Quest® Professional Services

## Helping You Achieve the Maximum Return on Your IT Investment

Quest Software consistently delivers premium people, processes and products to maximize the return on your enterprise IT investment. Each member of the Quest® Professional Services team is committed to sharing their knowledge and expertise with you. With more than 3,500 implementations, we can provide additional product knowledge, functionality and tools to help you successfully integrate Quest solutions into your own work environment. Our trained professionals also can help meet a wide spectrum of needs, including Project Management, Technical Consulting, Architecture Design, Implementation, Documentation, Education and Customization.

### People – Trained Experts Who Know Quest Solutions Better Than Anyone Else

Professional Services offers customers the opportunity to learn best practices from our experts, plus the assurance of an on-time, on-budget implementation.

And because our consultants are subject matter experts in Quest application, database or Windows infrastructure solutions, you can be assured that your team will quickly gain the requisite product knowledge and that our software will be deployed efficiently and correctly the first time.



### Processes – A Proven Methodology Built on Best Practices

By cultivating best practices from hundreds of engagements, Professional Services created standardized policies and procedures. These consistent implementation strategies not only ensure a successful implementation that effectively integrates Quest products into your environment, but also a satisfying experience for our customers.

### Products – Realizing the Full Potential of Quest Solutions

Whether your organization needs assistance with optimization, migration, simplifying your infrastructure or increasing its responsiveness, Professional Services provides the best-of-breed solutions to resolve your business issues. Our solutions will empower your IT department to detect, diagnose and resolve performance issues before they impact end users; improve DBA and developer productivity; and increase database performance.

By combining Quest products with the expertise of our Professional Services applications, databases and Windows infrastructure experts, you can get more from your IT investment. And after your implementation is complete, you can count on Quest for world-class support and training throughout the life of your solutions. Your relationship with Quest is just beginning.

For more information on Quest Professional Services, please contact us at [services@quest.com](mailto:services@quest.com).

### About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).

*"Quest Professional Services has been instrumental in assisting Boeing Employees' Credit Union (BECU) to better leverage the wide array of products in their portfolio. We have had Quest Professional Services onsite numerous times for various engagements, and most recently had all the work done remotely with onsite assistance done via a couple of WebEx sessions. BECU can always count on Quest to assist us with taking advantage of all of the features of their products."*

— Kyle Welsh  
Director of Technology Services  
BECU

- Has successfully performed more than 3,500 implementations
- Provides Project Managers with formal PMI training
- Delivers premium consulting focused on Quest products and solutions
- Uses a repeatable, proven project methodology
- Mitigates risk by deploying the software correctly the first time

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Products	Project Management	Architecture Design	Integration	Deployment	Training
<b>Application Change Management (ACM)</b>					
Stat® ACM for PeopleSoft	✓	✓	✓	✓	✓
Stat® ACM for Oracle E-Business Suite	✓	✓	✓	✓	✓
Stat® ACM for Custom Applications	✓	✓	✓	✓	
<b>Application &amp; Database Management (ADM)</b>					
Foglight® (plus all cartridges)	✓	✓	✓	✓	✓
PerformaSure®	✓	✓	✓	✓	
JProbe®	✓	✓	✓	✓	
Foglight® Experience Monitor	✓	✓	✓	✓	
Foglight® Experience Viewer	✓	✓	✓	✓	
Foglight® Transaction Recorder	✓	✓	✓	✓	✓
<b>High Availability</b>					
SharePlex® for Oracle	✓	✓	✓	✓	✓
Space Manager with LiveReorg®	✓		✓	✓	
<b>Microsoft</b>					
Quest® ActiveRoles Direct	✓	✓	✓	✓	✓
Quest® ActiveRoles Server	✓	✓	✓	✓	✓
Quest® Migration Manager for Active Directory	✓	✓	✓	✓	
Quest® Migration Manager for Exchange	✓	✓	✓	✓	
Quest® Domain Migration Wizard	✓	✓	✓	✓	✓
Quest® Exchange Migration Wizard	✓	✓	✓	✓	✓
Quest® Migrator for NDS (Version 4.0 and up)	✓	✓	✓	✓	
Quest® Collaboration Services for Exchange	✓	✓	✓	✓	
Quest® Storage Suite for Windows	✓		✓	✓	✓
Quest® Self-Service Manager for Exchange	✓		✓	✓	✓
Quest® ActiveGroups (Self-Service Manager for Exchange)	✓		✓	✓	✓
Spotlight® on Active Directory	✓		✓	✓	✓
Spotlight® on Exchange	✓		✓	✓	✓
Quest® Reporter	✓	✓	✓	✓	✓
Quest InTrust® for Active Directory	✓	✓	✓	✓	✓
Quest InTrust® for Unix	✓	✓	✓	✓	✓
Quest InTrust® for Windows	✓	✓	✓	✓	✓
Quest MessageStats™	✓	✓	✓	✓	✓
Quest® Collaboration Services for Exchange	✓	✓	✓	✓	
Quest® Archive Manager	✓	✓	✓	✓	✓
Quest® Group Policy Manager			✓	✓	✓
Quest® Password Manager	✓	✓	✓	✓	✓
Quest® Recovery Manager for Active Directory	✓		✓	✓	✓
Quest® Recovery Manager for Exchange	✓		✓	✓	✓
Quest® GroupWise Migrator for Exchange	✓		✓	✓	
Quest® Notes Migrator for Exchange	✓		✓	✓	
Quest® Group Policy Extensions for Desktops	✓		✓	✓	
<b>Vintela®</b>					
Vintela® Authentication Services	✓	✓	✓	✓	✓
Vintela® Management Extensions	✓	✓	✓	✓	
<b>Quest Central®</b>					
Quest Central® for Oracle	✓		✓	✓	✓
Quest Central® for SQL Server	✓		✓	✓	✓
Quest Central® for DB2	✓		✓	✓	



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 e-mail: info@quest.com  
 Please refer to our Web site for  
 international office information.

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