Solutions for Oracle E-Business Suite

Assuring Availability and Performance of Your Oracle E-Business Suite Applications

Thousands of organizations worldwide depend on their Oracle E-Business Suite applications to manage critical business processes such as manufacturing, financials, human resources and customer relations. If these applications aren't available or performing well, the entire business—and the bottom line—can suffer.

Quest Software offers comprehensive, proven tools to help these organizations ensure critical applications remain up and running, guarantee strict service level agreements and ensure access to vital business information. Quest's solutions are helping companies worldwide maximize their Oracle E-Business Suite investments by:

- Eliminating planned and unplanned downtime
- Optimizing performance of Oracle E-Business Suite and the underlying databases
- Preserving application integrity while improving responsiveness to change
- Accelerating database development and deploying changes safely into production
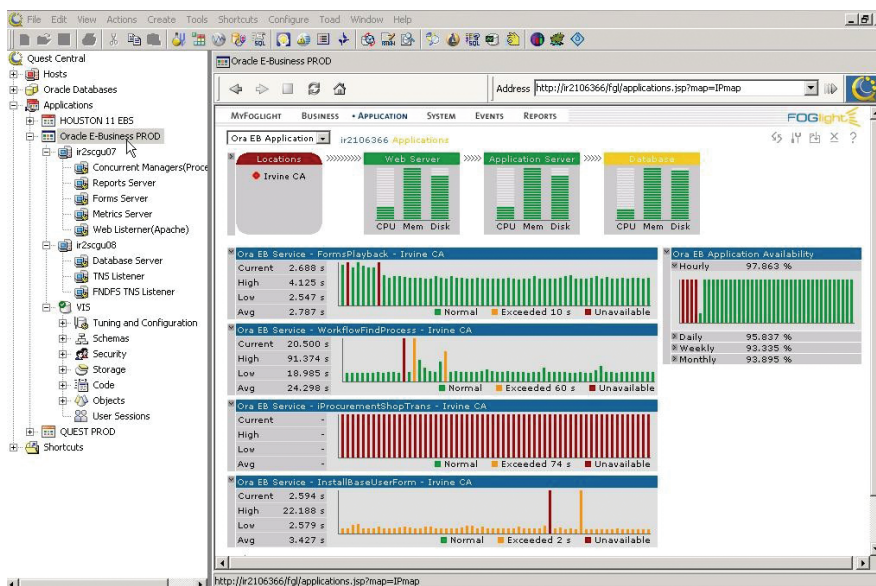- Offloading reporting overhead from OLTP systems

Eliminate Planned and Unplanned Downtime

With so many organizations moving toward 24x7 operation, reducing both planned and unplanned downtime is a major challenge. Managing your Oracle E-Business Suite environment requires a reliable method for making sure data is accessible and accurate—without negatively affecting system performance. Hundreds of customers worldwide are using SharePlex®, Quest Software's revolutionary log-based replication solution, as an important part of their business continuity plans. SharePlex helps reduce downtime and meet critical business objectives such as high availability, report offloading, enhanced disaster recovery and data warehousing.

In addition, Quest's log-based replication technology enables online reorganizations. With LiveReorg®, IT staff can reorganize and restructure even heavily used database tables with full read and write access to the application, eliminating the need for downtime and allowing you to increase performance and maximize storage capacity.

Optimize Performance of Oracle E-Business Suite and the Underlying Databases

For years, Oracle E-Business Suite administrators have managed their complex architectures using Quest Software's time-tested methodology: detect, diagnose and resolve. Quest Software provides proactive, Oracle E-Business Suite-specific monitoring and diagnostic tools to locate the specific application, form and user responsible for performance bottlenecks—before end users are affected.

Foglight for Oracle E-Business Suite improves the availability and performance of Oracle E-Business Suite by ensuring all components are running and the user and Concurrent Manager workload is managed properly.

QUEST SOFTWARE®

Quest's Oracle E-Business solutions include:

- **Foglight®** – Provides 24x7 proactive monitoring for the entire technology stack of your Oracle E-Business Suite environment
- F**oglight® Experience Viewer** – Captures what every end user is seeing, in real time and historically, to reproduce and diagnose end user Web experience problems
- **Foglight® Experience Monitor** – Provides optimization for the real end user experience, improves capacity and quickly diagnoses performance problems
- **Quest Central® for Oracle E-Business** – Provides integrated database and application performance analysis, database and application diagnostics, space management and SQL tuning for your Oracle RDBMS environment

With solutions for Oracle database and E-Business application diagnostics, performance tuning and space management, both DBAs and application administrators can be confident that the underlying database and application components are performing well—boosting application performance and improving overall IT service levels.

Preserve Application Integrity and Improve Responsiveness to Change

Nowhere is the need to manage change more apparent than in ERP applications such as Oracle's E-Business Suite. This encompasses managing changes within the entire application technology stack and throughout the application lifecycle, from Development to Test to Production. Stat® Application Change Management (ACM) for the Oracle E-Business Suite makes organizations more responsive to change by increasing visibility, control and coordination of change processes. Responsive development teams rely on Stat ACM to dramatically reduce the time required to deploy patches and critical changes throughout their E-Business Suite instances.

Accelerate Database Development and Deploy Changes Safely

Hundreds of thousands of developers worldwide build complex PL/SQL code with SQL Navigator® and Toad®, Quest Software's market-leading Oracle development tools. In fact, Oracle Consulting uses Quest's tools during customer engagements. With its easy-to-use graphical interfaces, these tools enable users to develop, tune and debug PL/SQL code quickly—speeding Oracle E-Business Suite implementations. Quest also provides tools to simplify the complex task of deploying changes from development to test to production and even enables you to roll back changes if necessary.

Offload Reporting Overhead from OLTP Systems

As enterprises serve more people in different locations with varying environments, information is more critical—yet more difficult and expensive to deliver—than ever. Quest Software eases this burden by delivering enterprise data from your Oracle E-Business Suite applications to a secure, central, Web-enabled repository.

Dedicated Oracle E-Business Suite Solution Provider

Quest Software is a Certified Partner in the Oracle Partner Network Program. As such, Quest Software better prepares organizations to meet the business and technical infrastructure demands of running the Oracle E-Business Suite. As a longtime partner with Oracle, Quest ranks among a select group of vendors that significantly increases business value to the Oracle E-Business Suite user community.

About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at **www.quest.com**.

Please refer to our Web site for regional and international office information.