

# **Solutions for PeopleSoft**

## Assuring Performance and Availability of PeopleSoft Enterprise Applications

Thousands of organizations worldwide depend on their PeopleSoft applications to manage critical business processes such as manufacturing, financials, human resources and customer relations. If these applications aren't available or performing well, the entire business—and the bottom line—can suffer.

Quest Software offers comprehensive, proven tools to help these organizations ensure critical applications remain up and running, guarantee strict service level agreements, manage change and ensure access to vital business information. Quest's solutions are helping companies worldwide confidently manage their PeopleSoft investments by:

- Accelerating upgrades and managing change while minimizing the risk of business disruption
- Offloading OLTP systems to achieve optimal application performance
- Detecting, diagnosing and resolving problems in your PeopleSoft infrastructure
- Increasing access to critical enterprise information

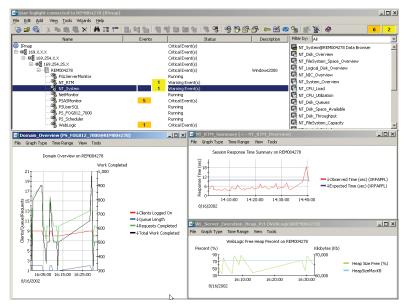
### Accelerate Upgrades and Manage Change while Minimizing the Risk of Business Disruption

With new releases of PeopleSoft applications offering improved functionality, there is often pressure on IT to get new releases into production quickly. Quest Software's Stat® easily manages complex PeopleSoft environments by providing version control, change management, project management, migration assistance, and upgrade support while protecting against lost customizations.

Certified by PeopleSoft for versions 8.4 and below, Stat is the only solution to encompass both PeopleSoft objects and flat files for your PeopleSoft applications. This comprehensive change management solution safeguards your customizations against upgrade overwrites and accelerates the entire upgrade process, eliminating the need to use a variety of applications and manual processes to manage development activities.

### Offload OLTP Systems and Achieve Optimal Application Performance

Effectively managing the PeopleSoft environment requires a reliable method for ensuring data is accessible and accurate—without negatively affecting system performance. SharePlex<sup>®</sup> is Quest's revolutionary log-based Oracle replication solution. By maintaining a near real-time copy of your Oracle database, SharePlex provides a live reporting instance to offload OLTP systems—improving application performance and reducing planned downtime.



Foglight<sup>®</sup> provides a correlated view of all the components that make up your PeopleSoft environment including the Web Server, Application Server, Database and Process Scheduler.



To further shrink the maintenance window, Quest offers LiveReorg<sup>®</sup>, which enables database reorganization and object restructuring with virtually no downtime. With live reorganization, your PeopleSoft system is freed from the downtime imposed by traditional reorganization methods. The combination of SharePlex and LiveReorg provides unprecedented performance for the critical databases supporting your PeopleSoft applications.

#### Detect, Diagnose and Resolve Problems in your PeopleSoft Infrastructure

Quest Software offers comprehensive 24x7 application monitoring solutions to help maintain strict service levels in your PeopleSoft environment. Foglight<sup>®</sup> monitors every layer in the technology stack affecting PeopleSoft application performance—database, network, application server, Web server and middleware—alerting system managers to actual or potential application problems. With Foglight<sup>®</sup> for PeopleSoft, you can monitor any of the PeopleSoft application modules, providing instant application health status, proactive notifications of impending or actual problems and the ability to meet service levels. Quest also offers Foglight for SQL Transactions, so you can easily monitor application response times.

Once Foglight identifies a problem, Spotlight<sup>®</sup> can be used to drill down to details and resolve bottlenecks before end users are affected. Spotlight graphically displays, in real time, the actual server processes and flow of data in your databases, operating systems and messaging servers. If the source of the problem happens to be in the database, Quest also offers Quest Central<sup>®</sup> for Databases for additional resolution capabilities. Quest Central is a powerful database management tool available for Oracle, SQL Server and Sybase that provides tuning, database administration and more from a single integrated interface.

### About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at **www.quest.com**.



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