



Solutions for SAP

Assuring Performance and Availability for Your mySAP.com Solutions Environment

Thousands of organizations worldwide are using the mySAP.com e-business platform as their strategic business application for enterprise resource planning. As users and locations multiply, databases grow, and additional SAP® solutions modules are implemented, managing application performance and delivering critical output can become a daunting task.

To help you manage these challenges, Quest Software provides a spectrum of solutions aimed at ensuring optimal performance and availability of SAP solutions infrastructures. Quest Software's products are helping companies worldwide maximize their investments in SAP solutions and meet demanding service level agreements with innovative tools designed to:

- Offload OLTP systems and achieve optimal application performance
- Reorganize critical databases with no downtime
- Detect, diagnose and resolve problems in your mySAP.com infrastructure
- Increase access to critical enterprise information

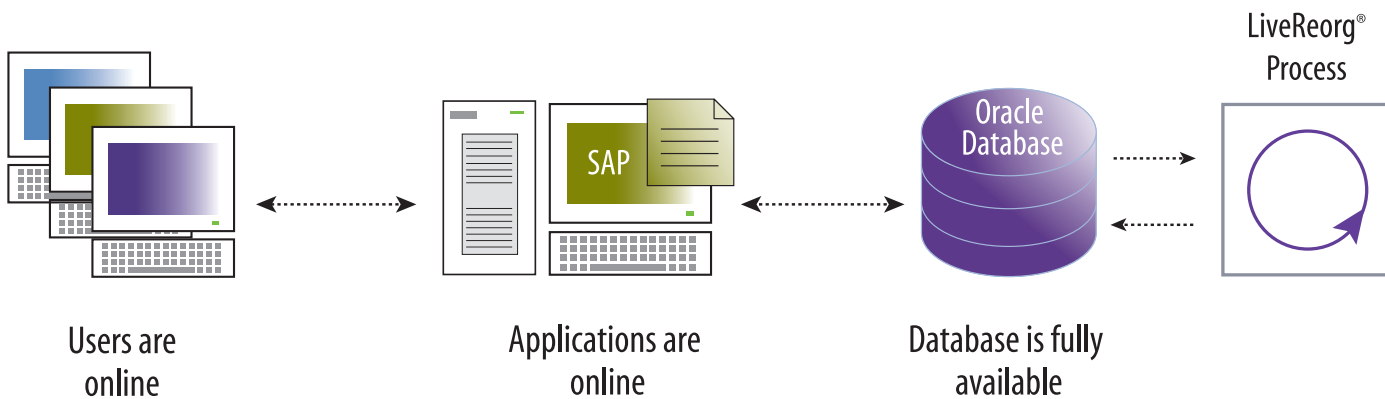
Offload OLTP Systems and Achieve Optimal Application Performance

Effectively managing SAP solutions requires a reliable method for ensuring data is accessible and accurate—without negatively affecting system performance. SharePlex® is Quest's revolutionary log-based Oracle replication solution. By maintaining a near real-time copy of your Oracle database, SharePlex provides a live reporting instance of SAP solutions to offload OLTP systems—improving application performance and reducing planned downtime.

Reorganize Critical Databases with No Downtime

To further shrink the maintenance window, Quest offers LiveReorg®, which enables database reorganization and object restructuring with no downtime. With live reorganization, your mySAP.com environment is freed from the downtime imposed by traditional reorganization methods. The combination of SharePlex and LiveReorg provides unprecedented performance for the critical databases supporting your SAP applications.

Live Reorganization



LiveReorg offers online reorganization, enabling you to reorganize and relocate database objects while users have full read/write access.

Detect, Diagnose and Resolve Problems in Your mySAP.com Infrastructure

Quest Software offers comprehensive 24x7 application monitoring solutions to help maintain strict service levels in your mySAP.com solutions environment. Foglight® monitors every layer in the technology stack affecting SAP application performance—database, network, application server, Web server and middleware—proactively alerting system managers to actual or potential application problems. With Foglight, you can easily monitor the performance and capacity of your buffers and examine memory areas for current and maximum utilization. Along with 24X7 monitoring, Foglight also provides a repository for historical performance analysis and detailed reporting.

Once Foglight identifies a problem, Spotlight® can be used to drill down to details and resolve bottlenecks before end users are affected. Spotlight graphically displays, both in real time and with previously recorded sessions, the actual server processes and flow of data in your databases, operating systems and messaging servers.

If the source of the problem happens to be in the database, Quest also offers Quest Central® for Databases for additional resolution capabilities. Quest Central is a powerful database management tool available for Oracle, SQL Server and Sybase that provides tuning, space management, and more all from a single integrated interface.

Dedicated Solution Provider for mySAP.com

As an SAP Software Partner, Quest Software is dedicated to delivering innovative solutions to ensure optimal performance and 24x7 availability of critical SAP applications within a production environment.

About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at www.quest.com.

For more information on our performance solutions for mySAP.com or other Quest Software Solutions, please visit us at www.quest.com/sap.



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