



- Graphically identifies bottlenecks and provides extensive drilldown capabilities
- Resolves performance issues before your customers are seriously affected
- Provides alerts and displays the details of problem areas for rapid resolution
- Minimizes Web site downtime through proactive management
- Integrates into Quest Software's complete monitoring and diagnostic product family
- Additional Internet protocols supported: FTP, Telnet, File, Ping, JDBC, URL Email

Spotlight[®] *on Web Servers*

Visual Root-Cause Diagnostics and Resolution for Web Servers

For a busy Web administrator, using manual methods to diagnose and resolve every component affecting Web performance is nearly impossible. Without a clear view of I/O and system activity, administrators learn of performance issues only after problems erupt. Spotlight[®] empowers Web administrators with a patent-pending graphical view of traffic activity, providing the detail needed to quickly identify and eliminate bottlenecks.

The Visual Root-Cause Diagnostic Solution

Spotlight on Web Servers, a Java-based diagnostic and resolution tool for Web servers, displays real-time activity of all components in a single interface. By displaying the actual processing architecture of Web server traffic and transaction activities, Spotlight can pinpoint the source of problems as they occur. Graphical flows illustrate the rate at which data is moving between all components. Spotlight ensures the availability, responsiveness and accuracy of IIS, Apache and iPlanet Web servers, including supporting Internet services such as FTP, Telnet and JDBC. In addition, Spotlight maximizes the availability and performance of Web servers to ensure the integrity of a company's Intranet/Extranet-based business.

Main Components

Touchless Architecture

Spotlight uses an agentless architecture that increases the speed and ease of server deployment and reduces maintenance costs. This touchless architecture provides a completely non-invasive information gathering tool for the target server. Spotlight architecture requires no server-side agent software, so it reduces compatibility issues without impacting server performance. In addition, Spotlight features an intuitive user interface, which can be accessed from any Java-enabled Windows PC.

Real-Time Display of Web Availability

Web applications fail for many reasons that are not obvious. There may be network failures, application bugs, DNS failures, resource overload due to a surge in traffic, poor back-end database performance or a myriad of other events preventing Web application availability. Spotlight tests the success, availability, and performance of the Web system, including the Web server and all back-end application support processes. In turn, Web administrators can receive early warnings to reduce Web application downtime and disruption. Graphs and tables enable the manager to track trends and determine when a greater investment is needed to improve performance.

Web Application Performance and Problem Identification

Spotlight minimizes downtime through proactive and predictive management. The majority of application failures have symptoms that can be identified prior to a major breakdown. Spotlight's regular data collection and the ability to be configured to consider all relevant sub-systems affecting the delivery of a Web-based service can be used to identify and act upon these symptoms before they seriously impact users. Thus, valuable time is saved troubleshooting.

System Requirements

Client

- PC running Windows NT4.0/2000

Server

- IIS, iPlanet or Apache Web Servers on Windows, Solaris or Linux

Advanced Problem Notification Coupled with Drill-Down Diagnostics

With Spotlight, users can drill down to details, locating in-depth information about the source of a problem. Since Web environments are unique, Spotlight offers calibration that automatically sets a baseline of normal activity for each server system. This allows Spotlight to automatically set thresholds and send a warning of impending problems with visual alerts. With these advanced warnings, Web administrators have time to eliminate bottlenecks before they seriously impact end users.

Complementary Solutions Provide Integrated Production Support

Spotlight is just one component of Quest Software's application monitoring family. Visit www.quest.com for the latest management solutions designed to help Web administrators manage their Web application and server environments.

About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at www.quest.com.



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