

Quest® Archive Manager

INTELLIGENT E-MAIL ARCHIVING

"More intelligent methods of dealing with storage often yields efficiencies in operational procedures and results in financial gain."

—Kieran McCorry,
Microsoft Exchange MVP,
Best Practices for Exchange Storage
Management

- Captures new and historical messaging data, and consolidates it and stores it in a secure archive
- Improves performance and stability, by reducing the storage volume of e-mails and the load on servers – only a single copy, of all messages and attachments, is stored
- Reduces risk associated with data in .PST files, by bringing the data back under corporate control
- Assists organizations to achieve compliance objectives by capturing data, providing secure access to this information and auditing all activities
- Provides powerful search tools to facilitate legal discovery and to improve end user productivity
- Supports multiple messaging server platforms with end user access delivered through Microsoft Outlook, multiple Web browsers and mobile devices
- Easily integrates with external systems, such as Customer Relationship Management (CRM) systems to enable e-mail data to be leveraged by other business systems

Corporate e-mail accounts for approximately 40 percent of the 135 billion e-mails sent daily around the world. Messaging system administrators must manage e-mail storage growth, policy enforcement, archiving and other related issues. Managing large, active stores of information can take significant time, and failures cause long outages. These long outages can negatively impact organizations, with lost productivity, and will affect time-critical business deals.

Organizations concerned about complying with numerous regulatory, legal and internal policies must also consider the impact of e-mail. E-mail messages and attachments are often critical pieces of evidence. They must often be kept for a defined period of time, causing further storage concerns, and need to be found in a timely and accurate manner.

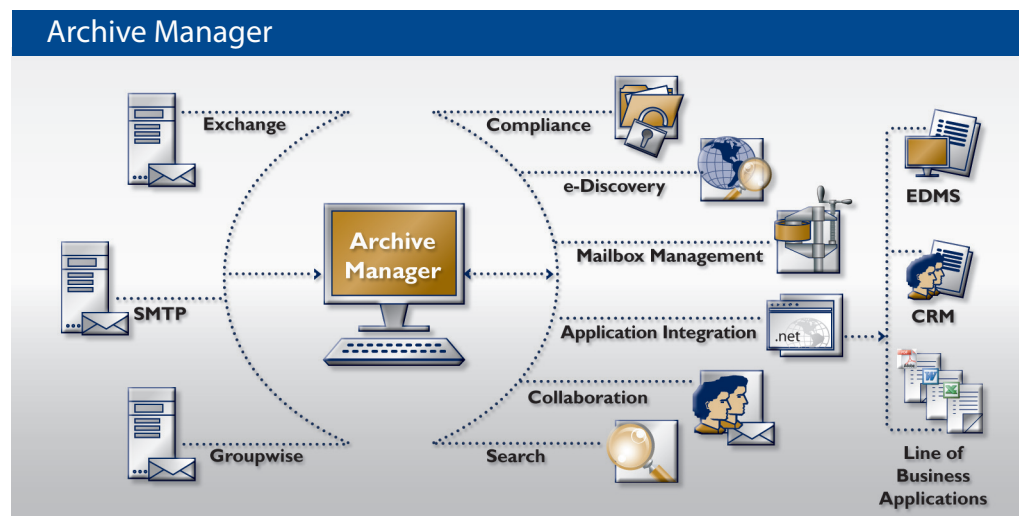
Quest® Archive Manager enables e-mail to become a true asset for the organization by capturing, indexing and storing messaging data, for mailbox management, compliance and knowledge sharing.

Mailbox Management

Archive Manager provides a solution to store critical organizational information—some of which may prove to be invaluable in the future. Archive Manager's true single-instance storage helps organizations control data volumes and reduces the cost associated with storage management.

Compliance and e-Discovery

With Archive Manager, organizations can quickly produce evidence for audits, investigations and litigation. Archive Manager allows you to find and retrieve data in minutes, by enabling you to visually zero-in on specific content of interest. You can set granular permissions to retrieve items from particular mailboxes, or across the entire archive, and can perform fast searches based on sender, recipient, date, subject, message keyword or attachment keyword. Retention rules can be configured in order to control the data that is retained in the archive. Archive Manager helps reduce overall risk for your organization, by consolidating distributed data, including messages contained in personal folder files (.PST). It also allows you to backfill the archive with historical data from current mailboxes.



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System Requirements for

Archive Manager 3.6

Supported Messaging Systems

- Microsoft® Exchange 5.5, 2000 and 2003
- Microsoft® Live Communications Server 2005 (SP1)
- GroupWise 6.5.4 and above
- SMTP e-mail servers*

*Server support is dependent on configuration capability of SMTP server

Platform

- 2.4 GHZ Intel Xeon or Similar

Memory

- 1 GB or more recommended

Hard Disk Space

- 100 MB
- Note: Additional disk space is necessary to store archived data. Requirements vary depending upon long-term data storage projections.

Additional Server Software

- Microsoft® SQL Server 2000 (SP4 or later) or SQL Server 2005
- Microsoft® .NET Framework 1.1 SP1
- Microsoft® Internet Information Services 6.0

Client Environments

PC

- Microsoft® Internet Explorer 5.5 or later
- Mozilla Firefox 1.5
- Microsoft® Outlook 2000 or later

Macintosh

- Mozilla Firefox 1.5
- Microsoft® Entourage 2004

Mobile

- Microsoft® Windows Mobile 5, BlackBerry 4.0

Integration and Collaboration

Archive Manager facilitates the sharing of organizational knowledge that is locked up in e-mail, improving the productivity and increasing the effectiveness of your organization. Archive Manager provides flexible access rights to e-mail, delivering virtual views of archived messages for easy collaboration, and allowing easy integration with external systems so that information can be leveraged by other business processes and business systems. Archive Manager's Application Program Interface (API) makes it easy to access the information residing in the archive.

Archive Manager key features and benefits:

ZeroIMPACT™ Archiving: Archive Manager captures and indexes, new and historical, messaging data transparently to end users.

Easy Deployment: Archive Manager is simple to deploy, and does not require software to be installed on the end user's client PCs or on the e-mail server.

Controlled Access to Data: Granular permissions to the archive ensure that data is secure, while providing organizations a way to share business intelligence.

Compliance Support: Message integrity is assured, while multiple tools enable investigations to be managed. Retention rules control the data, which is retained in the store, helping achieve compliance requirements.

Comprehensive Data Discovery: Archive Manager allows organizations to easily discover and retrieve data by providing robust searching and reporting tools.

Single-instance Storage: Archive Manager stores a single copy of all messages and attachments, reducing the space needed to store messaging data.

Improved Performance and Stability: Archive Manager reduces the storage volume of messaging data and the load on your messaging servers.

Line of Business Integration: Archive Manager easily integrates with external systems, including Customer Relationship Management (CRM) systems and Web portals, such as SharePoint, so that information can be leveraged by other business processes and business systems.

Offline Access to Archived E-mail: Archive Manager enables selected users to access their archived e-mail messages offline, ensuring mobile and remote users can access their e-mail when they are not connected to the Archive Manager server.

Mobile Access to Archived E-mail: Archive Manager allows users, who are using a Microsoft Windows Mobile 5 or BlackBerry device, to get access to their archived data.



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Please refer to our Web site for
international office information.



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