

# Quest® Recovery Manager for Exchange

E-DISCOVERY FOR MICROSOFT® EXCHANGE BACKUPS

*"Trying to restore mailboxes from the Exchange server was something that we dreaded—it sometimes took a week to do. With Recovery Manager for Exchange, it took 90 percent less time. It's very frustrating when it takes a week to fulfill the request of a high-ranking officer. Now there's a better way."*

—Linda Thacker,  
Systems Network Engineer,  
Joint Forces Staff College,  
U.S. National Defense University

- Item-level discovery and recovery, without brick-level backup, leveraging investment in existing backup solutions
- Elimination of Exchange recovery infrastructure overhead
- Automation of Exchange discovery and recovery tasks
- Recovery of single or multiple mailboxes and public folders, directly from backup media
- Export to .PST (securable), online mailbox or public folder
- Recovery of entire public folder hierarchies, directly from backup media
- Recovery from VSS Snapshots
- Search .EDB by message type, category, folder, message importance, message size and/or for keywords, within headers, subject, body and within attachments, (including ZIP and RAR)



Organizations depend on e-mail systems as the foundation for internal communications and business-critical applications. It is no surprise that e-mail has become a major target of electronic discovery (e-discovery) investigations, either to accommodate internal investigations or to comply with regulatory or legal inquiries. Operational teams typically maintain Exchange recovery infrastructures to perform discovery and recovery when the need arises; tasks that can take hours, days or even weeks to complete, depending on the scale of the request. At the same time, end users are demanding that organizations provide message-level recovery services that have previously only been available to VIPs through time-consuming brick-level backups or resource-intensive Exchange recovery environments.

Quest® Recovery Manager for Exchange is designed to rapidly and efficiently discover and recover business-critical Exchange data, to aid with electronic investigations.

## Recovery Manager provides the following benefits:

### Accelerated Discovery

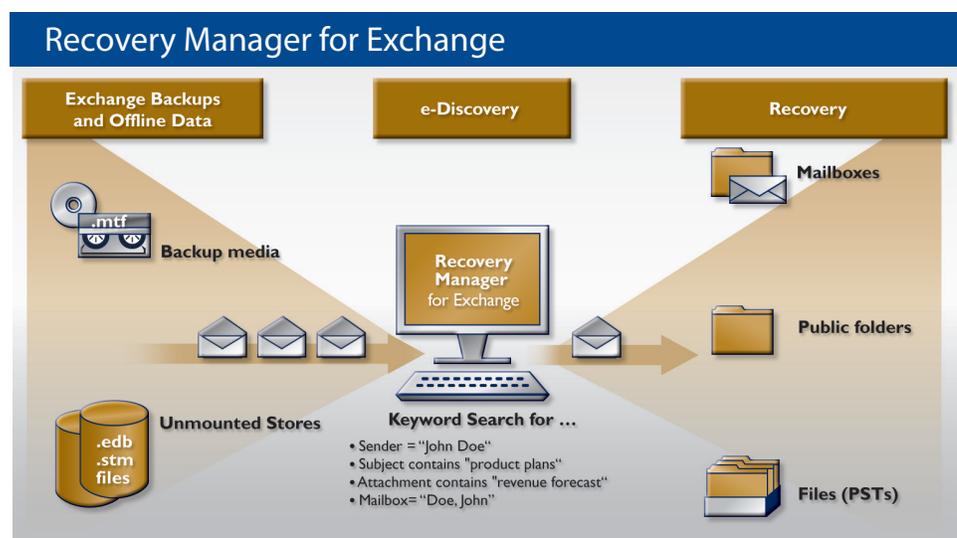
Recovery Manager helps you find and retrieve message-level data in minutes, not hours, by enabling you to visually zero-in on specific content of interest. You can retrieve items from particular mailboxes, public folders, stores or across multiple stores, and perform fast searches based on sender, recipient, date, subject, message keyword or attachment keyword. Rather than restoring the complete information store, you restore only what you need.

### Reduce Workload

Recovery Manager eliminates the need for brick-level backups entirely. And because it works with the majority of backup vendors on the market, Recovery Manager eliminates the need to maintain costly recovery environments for recovery or discovery purposes.

### Search and Recovery for All Exchange Content Types

With its ability to search backed-up attachment content, and with its ability to recover public folders and public folder hierarchies, Recovery Manager is the only product on the market that provides the ability to search and recover all Exchange backup data. Since over 85 percent of corporate e-mail data is found within attachments, being able to discover this data is crucial to any operational or compliance-driven recovery effort.



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## System Requirements

### Exchange Backup Versions

- Any of Exchange Server 5.5, 2000 and/or 2003
- Limited support for Exchange 2007 Beta 2

### Operating Systems

The following operating systems are currently supported:

- Microsoft Windows 2000 SP3 or later
- Microsoft Windows XP
- Microsoft Windows Server 2003

### Platform

- 500 MHz or higher Intel Pentium compatible CPU

### Memory

- 512 MB or more recommended

### Hard Disk Space

- 100 MB

**Note:** Database files, extracted from a backup, require additional storage space depending on the size of the database

### Additional Software

- Microsoft Outlook 2000 or later

## Persevered Company Knowledge

Now, you can easily find and retrieve Exchange items from years-old backup media and a variety of backup software. This not only aids individual users. It also serves as an invaluable tool for Human Resources and Legal departments when conducting investigations for internal, legal or regulatory compliance reasons.

## Lowered Discovery and Recovery Costs

Recovery Manager allows recovery of selected items directly from any Exchange information store or backup, to the production Exchange Server or to an Outlook personal storage file (.PST). In turn, the need for recovery environments – as well as the time and cost required to manage such servers – is eliminated.

## Improved Productivity

With Recovery Manager, it's possible to provide message-level recovery services to all end users in your organization, not just company executives. You can easily recover anyone's mailbox content from regular backup media and ensure that you have continuous access to information stored in e-mail, at all levels of your business.

## Recovery Manager features:

**Fast Transaction Logfile Replay:** Recovery Manager includes high-speed intelligent replay of Exchange transaction logfiles. Rather than simply replaying all available transaction logs, Recovery Manager uses .EDB and transaction log metadata and provides an option to replay just the minimum transaction logfile set possible to bring the database to a consistent state. In addition, customers wishing to replay all transaction logfiles continue to have this option.

**Task Automation:** Automation of cataloging and recovery operations. The Task Wizard allows you to create fully-automated XML-based tasks that you can execute or schedule to run at any time.

**Support for Third-party Backup Software:** Recovery Manager supports native Microsoft backups and most major third-party backup software, including versions of EMC Legato NetWorker, Veritas NetBackup and Veritas Backup Exec.

**Public Folder Tree Recoverability:** Recovery Manager enables recovery of one or more public folders – or even entire public folder hierarchies – through the Public Folder Restore Wizard.

**Multiple Mailbox Recoverability:** Recovery Manager's Mailbox Restore Wizard provides a convenient interface for restoring multiple mailboxes at a time.

**Role-based Security Model:** Provides role-based security for exported .PST files. When you restore content to a newly created .PST file, you can ensure this content is secure.

**Intelligent Search:** Provides sophisticated ability to expand search results, including search for all messages with the same sender, messages with the same or similar subject, or all related messages.

**Enhanced Search:** Includes support for message headers, message classes, categories and conversation threads. Search syntax permits searches to be saved for future re-use.

**Direct Access to Tape:** Recovery Manager supports direct access to the most common tape format backups, including OpenTape Format (OTF) backups created with EMC Legato NetWorker, and Tape Archive (TAR) backups created with Veritas NetBackup.

**Integrated Solution:** Works with the Quest® Management Console for Exchange, allowing you to Manage Exchange and its supporting infrastructure from within the Microsoft Management Console (MMC).



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Please refer to our Web site for  
international office information.



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