

Quest MessageStats

MAXIMIZE EXCHANGE INVESTMENTS WITH USAGE ANALYSIS

"Quest Software's MessageStats provides more sophisticated analysis of message log contents to report on many different statistics, such as the most popular DL and who sends the most messages."

—Tony Redmond,
Microsoft Exchange MVP,
"The Exchange 2000
Message Tracking Center"
Windows & .NET Server Magazine

- Empowers executives to justify expenses, forecast and make informed decisions
- Helps people to better understand Exchange usage and plan appropriately for future growth
- Aligns with industry best practices and guidelines (i.e. ITIL, COBIT) and messaging system reliability, performance, availability and Service Level Agreement (SLA) attainment
- Increases migration efficiencies and reduces risk and cost through accurate inventory, and cleanup reports
- Provides accurate metrics on e-mail quotas, message sizes, configuration and usage of mailboxes, public folders, distribution lists and contacts
- Auditing subject lines provides key indicators of compliance issues such as inappropriate e-mail or leaks to competitors

With e-mail at the forefront of corporate communications, the need for Exchange reporting and analysis is paramount. To comply with regulations/policies and decrease risk in operations, migrations, and other messaging projects, you must make informed decisions based on actual quantitative and qualitative observations.

The award-winning Quest® MessageStats™ empowers executives, IT managers, and Exchange administrators to perform business-critical analysis and reporting on Exchange e-mail infrastructures. Decision makers can leverage usage information for economic modeling and to confirm operational success, justify budgets, focus investments and reduce overall costs. Exchange operational staff can leverage traffic, volume, capacity, uptime, inventory, and audit reports to isolate bottlenecks, tune operations, and ensure service delivery. Human Resources and Legal departments can use audit reports for investigations and to confirm compliance with corporate policy and external legislation.

MessageStats provides clear-cut benefits that include the following:

Perform Economic Modeling

MessageStats empowers executive management to justify expenses, accurately forecast, and make informed decisions concerning operational requirements, migration plans, capacity needs and archiving opportunities affecting their organizations.

Improve Exchange Capacity Management

Determine your messaging system's capacity to handle short- and long-term growth rates. With MessageStats, you gain clear visibility at all levels—organizational, departmental and even individual mailbox sizes.

Promote Efficient Service Delivery

Whether aligning with industry best practices or simply seeking to deliver messaging system reliability, performance, and availability within your service level agreement (SLA) targets, MessageStats provides the metrics required to understand and tune Exchange operations.

Increase Migration Efficiencies

Increase the efficiency of your Exchange-related projects with comprehensive inventory reporting. From planning to lifecycle management, MessageStats Inventory Reports provide comprehensive Exchange assessments that significantly decrease the risks and costs associated with migration.

Comply with E-mail System Regulations

MessageStats facilitates compliance with internal and external regulations. Numerous means of audits provide detail on all messages sent/received by a suspect individual, of all messages concerning a given subject keyword, and of all messages exchanged with a questionable Internet Simple Mail Transfer Protocol (SMTP) domain.

Measure Exchange Total Cost of Ownership

By providing data detailing the volume of traffic flowing through your Exchange environment and the storage space consumed by messages, MessageStats enables you to deliver an accurate estimate of "per-message" cost. You'll know the costs to increase, decrease or maintain your current level of infrastructure as your company's requirements change.



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EXCHANGE USAGE REPORTING AND ANALYSIS

"After installing MessageStats at one of our customer sites, they were able to reduce the amount of 'junk' e-mail from approximately 10,000 to about 5,000 messages in just one week. This significantly reduced the amount of load placed on their servers and the storage required."

—Nick Whittome,
owner,
NT&E Solutions Limited

System Requirements

Operating Systems:

- Microsoft Windows 2000 (Professional, Server or Advanced Server) SP4
- Microsoft Windows XP (Professional) SP2
- Windows Server 2003

Microsoft Exchange Server:

- Microsoft Exchange 2003
- Microsoft Exchange 2000
- Microsoft Exchange 5.5

Platform:

Pentium 4 or greater, running at a minimum speed of 1 GHz

Memory:

1 GB

Disk Space:

- Minimum 60 MB
- Additional space varies depending on the size of the database for reporting

Additional Software:

- Microsoft Outlook 2003
- SQL Server 2000, SP3a
- Microsoft Internet Information Server 5.0 or 6.0
- Internet Explorer 6.0
- Microsoft Data Access Components 2.7 SP1
- Microsoft .Net Framework 1.1



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Please refer to our Web site for international office information.

Customizable at a Glance Dashboards: Quickly find information using enterprise reporting dashboards. Customize reports with over 400 graphs and tables representing every aspect of Exchange operations.

Executive Summary Reports: Review top-level metrics to confirm operational success in service delivery, understand messaging system traffic and capacity, and model financials for your Exchange environment.

Business Unit Reporting: Understand how e-mail facilitates your corporate objectives. Multiple reporting perspectives provide business-focused Exchange data at the organizational, departmental, organizational unit and regional levels.

Inventory Reporting: MessageStats summarizes key configuration data across organizations, sites, administrative groups, routing groups, servers and server roles, storage groups, mailbox and public stores, mailboxes and more.

Comprehensive Public Folder Reporting: Public folder reports provide end-to-end visibility on all public folders and replicas in one or more Exchange organization. This includes public folder owners, public folder permissions, last access time, document counts and sub-folder counts.

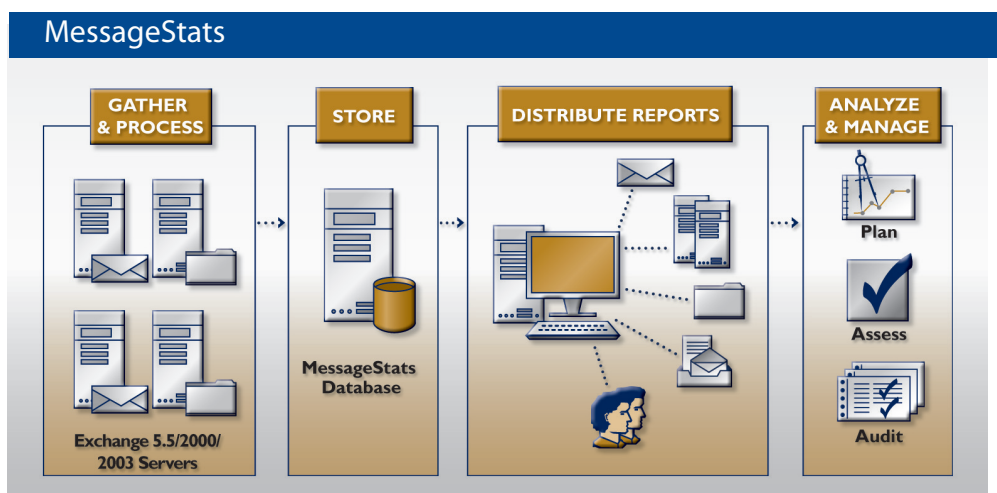
Auditing: Audit several key components including keywords, delivery time, message-level history of all traffic to and from Internet SMTP domains and message header information. Audit reporting fields include message ID, facilitating further investigation with native tools.

Custom Reporting and Subscriptions: Business users can quickly customize reports using the Custom Report Wizard.

Data Collection: MessageStats automates data collection from tracking logs and other data sources. Offering support for multiple Exchange organizations, it stores only the data needed for reporting.

Agentless Architecture with Small Footprint: MessageStats has a non-intrusive, agentless architecture that facilitates deployment, even in large distributed organizations. No client installation is required.

Integrated Solution: Works with the Quest® Management Console for Exchange, allowing you to manage Exchange and its supporting infrastructure from within the Microsoft Management Console (MMC).



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