Kalypsys Implements Quest® Archive Manager to Meet Business and Compliance Requirements

Kalypsys was founded in 2001 and is a privately owned, San Diego-based drug discovery company whose mission is the discovery and clinical development of new medicines for cancer, inflammation and metabolic disease.

Kalypsys has developed an integrated research and development platform that spans the drug discovery process from initial concept, through proof of efficacy in human clinical trials. Using this platform, Kalypsys has developed a robust pre-clinical pipeline of small molecule drug candidates that are rapidly advancing toward human clinical development.

The Challenge

When looking for an e-mail management solution, Kalypsys identified several key drivers, including: Sarbanes-Oxley financial accounting and disclosure information compliance, enhanced e-mail management (including advanced search capabilities) and a product that does not require a proprietary database structure.

Kalypsys began to survey e-mail management options with these challenges in mind. When looking at the market, Kalypsys found that although there were many e-mail management systems available, many required a proprietary database structure. "We did not want a product that had a proprietary database structure—we couldn't find any other e-mail archiving product that didn't have a proprietary structure. We have the staff and database products in place to make this easy to manage," said John Graf, associate director Information Technology, Kalypsys.

The Quest Solution

"We chose Archive Manager to meet business and compliance requirements. What we didn't expect was the positive reaction from our user population. They have embraced Archive Manager as a total e-mail management and search tool," said Graf.

Quest® Archive Manager was the only product Kalypsys found that didn't require the use of a proprietary database structure. Kalypsys needed a way of checking and auditing when an e-mail was sent. With Archive Manager the answer is always there—either the person sent the e-mail message, or they didn't. Use of standard infrastructure made it simple to deploy, and operational efficiency and compliance could be achieved.

Archive Manager provided Kalypsys with some immediate benefits. According to Graf, "Before Archive Manager, we had an e-mail quota of 800 megabytes (MB) per user. Some users found this manageable, while others were consistently exceeding this quota. One senior manager's mailbox size was reduced from 1.4 gigabytes (GB) to 600 MB within one week of using Archive Manager. Other users' mailboxes went from 800 MB down to 300 MB, with one user finding their mailbox reduced from 800 MB to 160 MB."

Another side benefit for Kalypsys was that the system gives "senior management the option of determining compliance in terms of intellectual property and HR issues." The search functions of Archive Manager give Kalypsys the ability to monitor the sending of intellectual property into and out of the organization, should they choose to do this. The ability of Archive Manager to capture all messages ensures that messages, even if they are accidentally deleted from the server, will still be stored in the Archive Manager system. When a message is sent or received

Overview

"We chose Archive Manager to meet business and compliance requirements. What we didn't expect was the positive reaction from our user population. They have embraced Archive Manager as a total e-mail management and search tool."

- John Graf,
Associate Director
Information Technology,
Kalypsys

Headquarters

San Diego, California

Critical Needs

A solution for e-mail management that doesn't require a proprietary database structure.

Solution

Quest® Archive Manager

Results

- Reduced mailbox sizes to meet e-mail quotas
- Met business and compliance requirements
- Monitored e-mail by importance through search functions
- Captured all messages and ensured that they will still be stored in the Archive Manager system, even if they are accidentally deleted from the server

![Quest Software logo]

internally or externally, a copy is stored in Archive Manager. Checks and balances can be put into place to ensure intellectual property is not leaving the building when it shouldn't be.

The Bottom Line

All users have been given access to search their own e-mail and have found the search capabilities of Archive Manager to be far superior to those provided by Microsoft Outlook. Enterprise search access has only been provided to senior management.

Archive Manager has been rolled out to everyone within the organization, and users also have links to Archive Manager from within both the company's intranet and remote access portal. For some users, Kalypsys also created a folder in Microsoft Outlook to access Archive Manager as a home page, with a number of staff accessing Archive Manager in this manner.

"Archive Manager fits into our IT strategy in a totally seamless manner. It uses off-the-shelf hardware and software, requires little additional training and has virtually no administration," said Graf.

With Archive Manager, all e-mail messages sent and received are captured and stored, and this information can be easily accessed. Once an e-mail message is found, it cannot be modified, ensuring the overall system complies with records management policies. Archive Manager is providing benefits across the whole organization. It is improving server performance, providing greater accessibility to messages and corporate knowledge, and ensuring that all messages are captured and stored as a permanent record.

About Kalypsys

Kalypsys, a private, San Diego-based company, utilizes proprietary automated technologies to profile small molecule drug leads early in the discovery process and thereby enhances and accelerates subsequent drug development through clinical proof-of-concept. The company has compiled a large chemical "drug lead" library, and leverages an integrated drug discovery, medicinal chemistry and experimental medicine team. Our mission is to discover, develop and commercialize our products alone and in strategic partnerships.

About Quest

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at **www.quest.com.**

QUEST SOFTWARE®