**POLICY AREA:** FINANCE

**POLICY TITLE:** Tenders and Purchasing Policy

## **Aims & Objectives**

Through the promotion of fair and open competition, Council is committed to achieving responsive local government, quality services and best value for money for service users and ratepayers of the District Council of Ceduna.

- To implement competitive procurement to help ensure value for money without compromising quality or responsiveness;
- To maintain assets and provide services at the highest standard in the most cost effective manner:
- To monitor and fulfil the needs and expectations of the community in the maintenance of assets and the provision of services, within the limits of the budget provided by Council;
- To provide an explicit customer focus towards service users that improves accountability and responsiveness;
- To provide an environment which gives external and in-house bidders the opportunity to be innovative in service delivery;
- To monitor contracts or in-house agreements to ensure they meet legislative requirements viz National Competition Policies and Trade Practices Act (refer Sections 15, 17) and focus on improving the efficiency and effectiveness of services;
- To ensure the integrity of all procurement processes conducted by Council;
- To provide Council's own workforce with the opportunity for continuous productivity improvement and skill development through relevant training; and
- To ensure the application of competitive principals to Local Government under the Competition Principals Intergovernmental Agreement.

# **Policy Detail**

#### 1. CODE OF ETHICS

#### **General Principles**

All tendering processes conducted by Council will be in adherence with the Interim Australian Standard Code of Tendering (SA4120 (INT) – 1993), which is based on the following principles:

- Tendering at all levels shall be conducted honestly and in a manner that is fair to all parties involved;
- Parties shall comply with all legislative obligations including those required by trade practices and consumer affairs legislation;
- Principals shall have regard to the costs of bidding and the number of tenderers;
- Tenderers shall bid only where they intend to carry out the work if successful;

- Principals shall only call tenders after they have made a firm commitment to proceed with the project;
- The conditions of tendering shall be the same for each tenderer;
- Parties shall not engage in practices such as collusion on tenders, inflation of prices to compensate unsuccessful tenderers, hidden commissions, or any other such secret arrangements;
- Principals, contractors and suppliers shall be prepared to attest to their probity, if necessary, by statutory declaration or other reasonable means;
- Tender documents shall specify the principal's requirements as clearly and precisely as possible and, when documents are altered, sufficient time shall be allowed for all tenderers to review and revise their tenders;
- Any party with a conflict of interest shall declare those interests; and
- Tenderers shall retain the right to intellectual property submitted with tenders, including title thereto.

#### 2. FUNDING ALLOCATION

Before steps can be taken to purchase goods or services, funds must be available in the approved Council budget. Once Council has adopted the budget, it becomes a legal document, which must be adhered to. In circumstances where funds are not available for the purpose within the appropriate budget line, an alternative source of funds must be approved by Council.

#### 3. AUTHORITY TO COMMIT EXPENDITURE

After Council has adopted the annual budget, Department Managers will be responsible for expenditure and procurement of goods or services. The Department Manager will ensure that expenditure for their budget lines are relevant and that total annual expenditure does not exceed budget.

#### 4. UNBUDGETED PROCUREMENT AND EXPENDITURE

## **Emergency Expenditure**

Departmental Managers are authorised to procure goods or services, and expend funds that are unbudgeted for if the expenditure relates to the continuation of emergency or essential Council services including but not limited to stormwater, effluent systems, public health, etc. Expenditure of this nature that is unbudgeted for must be reported to Council at the next available meeting of Council for endorsement and reallocation of budget funds.

# **Financial or Commercial Suffering**

The procurement of unbudgeted goods or services that would, if not undertaken, cause Council to suffer financially or commercially can be undertaken subject to the following of the process as outlined hereunder prior to committing Council to any future financial liability:

• identification of the required commitment to be communicated to the Chief Executive Officer in the first instance;

- analysis of financial or commercial implications on Council to be detailed by Chief Executive Officer;
- Consideration between the Mayor and Chief Executive Officer to call a Special Meeting of Council to consider the nature of commitment;
- If it is not possible or practical to call a Special Meeting of Council, expenditure can be authorised subject to joint approval from the Mayor, Deputy Mayor, Chief Executive Officer, and one other member of Councils Management Executive Team
- If possible, any financial commitment of Council must be given "subject to Council approval" (ie land purchase, etc).
- Expenditure of this nature that is unbudgeted for must be reported to Council at the next available meeting of Council for endorsement and reallocation of budget funds.

## 5. METHOD OF PROCUREMENT OF GOODS & SERVICES

A competitive method of obtaining goods or services for Council will generally be adopted in relation to the estimated gross value of the expenditure.

#### Method

Where it is estimated that the cost for the supply of goods or a service will fall outside the limits as detailed, the method of procurement will be:

- \$5,000 or less informal quotation process to be undertaken
- \$5,001 to \$20,000 formal quotation process to be undertaken
- >\$20,000 formal tender process to be undertaken

#### **Council Order Forms**

All goods or services shall be obtained only by use of a Council Order Form provided that in urgent cases goods or services may be ordered subject to confirmation by an official order.

Order forms shall be numbered consecutively, with a register of all order forms to be maintained under the control of the Chief Executive Officer.

It shall not be necessary to issue a Council Order Form for:

- fees or payments imposed under any Act;
- insurance and freight charges under \$100;
- payments pursuant to any Award binding upon Council
- payments pursuant to any Court Order binding upon Council
- if the goods or services are below the value of \$100 and the invoice is signed by the employee with the employees name printed;

Order Forms shall have the following details:

- date of order
- suppliers name
- details of goods ordered
- agreed prices where available. If prices are unavailable the order form should note an estimate of the value of the goods or services ordered.

## **Receipt of Goods**

Unfilled orders should be regularly followed up to provide completion of procurement process.

All goods and services received should be checked to ensure that:

- quantity of goods conforms with order form;
- goods are in good order and condition;
- price charged is in accordance with the order form, and is fair and reasonable;

All documentation (including cartnotes) is to be forwarded to the Finance Officer to allow for processing of invoices and payment to the supplier.

# 6. QUOTATIONS

#### **Informal Quotation Process**

Where the gross value of goods or services are required which are estimated to cost \$5000 or less, a reputable trades person or supplier, who has a history of cost effective work or supply for the Council, may be asked to undertake the work or supply the goods which will include an immediate completion requirement.

Note: Refer to Clause 6 - Council Order Forms for procurement of goods to the value of \$100.

#### **Formal Quotation Process**

Where the estimated gross value of the goods or services is greater than \$5000 but less than \$20,000, the method of procurement will be by formal written quotation. A minimum of three quotations must be sought, with these quotations to be submitted in writing.

Provided that a provision exists within the budget, approval to commit expenditure by formal written quotation can be authorised by the department manager concerned.

The quotation period will allow suitable time for the parties concerned to fully study the request for quotation document. Council may for some good cause extend the closing date.

The formal quotation process will not apply if:

- It is impracticable to call for quotations in the circumstances of a particular case (ie single supplier etc), or
- Council resolves for some other good cause that quotations need not be called for in the circumstances of a particular case.

#### 7. TENDER PROCESS

## **Monetary Limit**

The monetary limit for the provision of goods or services above which tenders must be called is \$20,000 and above.

The monetary limit will not apply if:-

- It is impracticable to call for tenders in the circumstances of a particular case, or
- Council resolves for some other good cause that tenders need not be called for in the circumstances of a particular case.

# **Tender Options**

The tender process can be initiated by one of the four tender procedures as detailed:

- Open Tenders All interested parties are invited through open public advertisement to tender on a common basis.
- Selected Tenders A limited number of organisations are directly invited to tender because of their proven experience or recognised ability to undertake particular work. A minimum of three organisations must be invited to tender.
- Negotiated Tenders A firm tender is arrived at by negotiation with a single prospective organisation. The negotiations must be carried out in good faith.
- Pre-registered Tenders Expressions of Interest are invited for a project.
  Applicants are evaluated with a small number meeting the required criteria then being invited to tender.

#### **Document**

All specification writing to be in accordance with the Local Government Works Contract template.

## Advertising

Invitations to tender shall be advertised on at least one occasion. The advertisements shall direct tenderers to identify the tender by placing the advertised tender reference on the outside of the sealed envelope or package in which the tender must be enclosed.

All invitations to tender for the provision of goods or services to Council shall specify a closing date, and Council may, at its discretion, extend a closing date.

All advertisements or invitations to tender will indicate "Tenders by facsimile and E-mail will not be accepted".

All advertisements or invitations to tender will indicate "No tender nor the lowest tender necessarily accepted".

#### **Deposit**

Tenders may be received through the mail or may be deposited in the locked container provided for the purpose, and designated as the Tender Box. Tenders received through the mail are to be addressed to the Chief Executive Officer and marked "TENDER ...." and deposited in the Tender Box as soon as practicable.

#### **Accidental Opening**

When an envelope containing a tender is not marked as required, and is opened in the normal process of mail handling, the tender and the envelope are to be sealed into another envelope by the person dealing with the mail, correctly endorsed with the tender number and signed by the Officer, and immediately placed into the Tender Box. The contents of the tender must not be divulged to any other person by the said Officer.

# **Opening**

The Tender Box shall be opened in the presence of at least two members of the management executive team at the time specified in the invitation to tender as the time for the closing of the tender, or at such later times as may be necessary, and the appropriate tenders removed.

Where more than one tender is current at the one time, all tenders in the Tender Box other than the one closing, are to be replaced and locked into the Tender Box immediately the tenders have been sorted and identified.

Immediately, after the tender box is opened, the tenders must be opened and initialled by the two Officers of Council present at the opening of the tender box.

Details of all tenders received shall be entered in the Register of Tenders.

# **Register of Tenders**

The Tender Register shall record the following details:-

- a brief description of the item or service to be tendered
- tender number
- date tender called
- date and time tender closes
- date and time tender opened
- name and address of all tenderers
- gross/trade-in/net values and brief details for each tender
- successful tenderer
- central records management file location

#### **Late Tenders**

A tender received after the nominated closing time, that is:-

- received by hand "over the counter";
- · received through the mail,

shall be deemed late and shall be endorsed with the exact time of receipt. A person presenting a tender "over the counter" shall be asked to initial the endorsement.

A late tender is to be opened and scheduled and the schedule endorsed with the time and circumstances of receipt. The envelope enclosing a late tender is to be attached to the tender.

An assessment of late tenders by the Management Executive officers opening the tenders will be made on the following basis that a late tender submitted through the official Australia Post services of pre-paid cost, will not be admitted unless it can be clearly established to the satisfaction of the two Council officers opening the tenders that it was posted before the date and time for the closing of tenders.

## 8. EVALUATION OF TENDERS & QUOTATIONS

## **Qualifications – Formality of Tender**

A tender which does not comply with the tender documents will be rejected. The tenderer will be given reasonable opportunity to comply with the tender documents but only without alterations to the submitted tender price.

Where a tenderer claims an error has been made in calculating the tender or has omitted to include a provisional sum, the tenderer will not be permitted to amend the tender price. In such situations, the tenderer has the options of adhering to or withdrawing the tender price or being passed over.

#### **Alternative Offers**

Alternative offers will not be considered unless provision is made for such offers within the tender documents. Where an alternative is offered by a tenderer, such alternative is relevant to that tenderer only and cannot be priced by any other tenderer.

## **Negotiations**

Any negotiations concerning tendered price will be concluded prior to acceptance with the lowest acceptable tender only, notwithstanding that the estimate or the price received for the amendment when added to the lowest acceptable tender may exceed other tenders. If the value of the amendment in relation to the tender price is significant and a satisfactory price cannot be negotiated with the lowest tenderer, it may be necessary to recall the tenders.

## **Evaluation of Tenderers**

Evaluation should consider tenderers:-

- technical, management, physical and financial capacity;
- current commitments;
- standing within the industry;
- · record of performance;
- ability to perform the works;
- · occupational health, safety and welfare systems management.
- Tender price
- Level and quality of goods or services to be provided

## **Acceptance of Other than the Lowest**

Where it is intended that the lowest tender will not necessarily be accepted then such information should be provided to all prospective tenderers.

The tender most advantageous to the Council will be the one considered for acceptance. Where it is proposed to pass over a formal tender, the tenderer may be informed of the reasons before the preferred tender is accepted.

## Confidentiality

Adequate safeguards will apply to secure the confidentiality of tenderers. All information provided between the tenderers and the Council will be treated as confidential and both the tenderer and the Council will maintain such information as confidential and commercial—in—confidence.

## 9. SALE & DISPOSAL OF COUNCIL PROPERTY

Council property that is surplus to requirements must be disposed of by formal tender or auction.

In the case of auction, a reasonable reserve price must be set which is to be approved by the Chief Executive Officer or Departmental Manager. The Department Manager shall be responsible to ensure the efficient collection or deliver of the property as may be required and to ensure the completion of the transaction, including the viewing of the receipt issued by the Council's Cashier for the purchase of the relevant item of property.

## 10. ENVIRONMENTAL PURCHASING POLICY

There is growing public awareness of the need to protect the environment by discontinuing the manufacture of certain products which are harmful to the environment and by the conservation of scare resources and by recycling used materials where applicable.

This Council is committed to supporting the market for recycled and environmentally sensitive products by increasing both supply and demand where practical and effective, and by encouraging economic growth and development in recycling and related industries.

The officers who are responsible for the sourcing and procurement of this Council's materials requirements, are encouraged to protect the environment by discontinuing the purchase of products which are harmful to the environment and to promote the preservation of the environment by increasing recycling activity where practicable.

This can be achieved through promotion of the collection of otherwise reusable or recyclable products for recycling and to purchase these products where it is efficient to do so, to increase market viability by increasing demand.

Therefore, preference is to be given to the purchase of products containing 50% or more of recycled material from Australian waste, provided the product is fit for the purpose and is comparable in price to the new or replacement material alternatives.

## 11. BUY LOCAL

Preference for the provision of goods and services will be given to local suppliers only where the price, quality, availability and service provision is comparable to other suppliers or where an economic benefit will accrue to the Council or the community.

This policy should be included in all future tender documents for the provision of Council goods and services which are contracted out.

## 12. OCCUPATIONAL HEALTH, SAFETY & WELFARE POLICY

This Council believes that a bi-partisan approach to workplace health and safety is beneficial to all persons at the workplace. Employees and where appropriate their elected Health & Safety Representatives or Committee have the right both legally and morally to be kept informed of any changes to the workplace which might effect their health or safety.

It is the policy of Council that prior to making a decision to purchase plant, equipment, substances or anything which may effect the health, safety or welfare of employees at the workplace management will consult with duly elected health and safety representatives and health safety committees.

This is in accordance with Section 34 of the Occupational Health, Safety & Welfare Act 1986 – Responsibilities of Employers to Health & Safety Representatives and Committees.

All plant equipment and substance will be purchased from manufacturers, suppliers or distributors who comply with Section 24 of the Act, Duties of Manufacturers etc. ensuring that plant and substances are safe, have been tested or examined, are supplied with relevant documentation where necessary, and comply with prescribed standards and codes, that adequate information is available to ensure safe use, handling, processing storage, transportation or disposal etc.

Preference will be given to manufacturers of equipment from SA and/or Australia.

In accordance with Section 2.5 of the Approved Code of Practice for Manual Handling, purchasing equipment and where possible the general performance characteristics required to reduce the risk to health and safety.

All purchasing contracts will be endorsed with the requirement that all prescribed standards of the Occupational Health, Safety & Welfare Act are met.

All plant equipment will be inspected prior to commissioning to ensure that all relevant requirements have been met.

#### 13. COMPLIANCE WITH ALL AUSTRALIAN STANDARDS

Council will ensure that the delivery of all goods and materials satisfies all of the requirements of all relevant Australian Standards.

Note: A catalogue of Australian Standards is available from "Standards Australia".

#### 14. QUALITY ASSURANCE ENDORSED COMPANIES

Council will ensure that where practical, preference is given to suppliers and manufacturers who are quality endorsed and accredited to the SA 3900/ISO 9000 Quality Standard.

Note: A catalogue of certified companies is available from Quality Assurance Services, a division of Standards Australia.

#### 15. COMPLIANCE WITH NATIONAL COMPETITION POLICY

Council will ensure that the application of Competition Principals will apply for in house bids for work as listed in the following points.

## Significant in terms of a Business Activity relates to

- Being in a competitive or potentially competitive market
- Not being an activity that is peripheral or marginal to another Council activity
- The commercial objectives of the activity being greater than

- social
- economic development
- public safety
- environmental

or other governance objectives of Council which may also refer to monopolies and isolation issues within the Council area.

Or any other non-commercial objectives of Council.

# **Pricing Policy**

Where an activity of Council, not being a significant business activity, competes with one or more businesses, then the pricing for the Council service provided shall be determined on a full cost recovery basis or a market price. This would not apply where the commercial objectives of the activity are not greater than:-

- social
- economic development
- public safety
- environmental

or other governance objectives of the Council which may also refer to monopolies and isolation issues within the Council area.

## **Cost Reflective Pricing**

The following framework be used as a guide for full absorption (full cost recovery) costing of activities in our organisation, including any Competitive Neutrality Costs which apply to future significant business activities:

- Identify Outputs (eg, WCT private charters)
- Identify Direct Costs (eg labour, materials, etc)
- Identify Indirect Costs:
  - properly valued assets
  - cost of capital
  - cost of working capital
  - return on investment (capital risk)
  - other indirect (supervision, administration)
- Factor in any competitive advantage (ie government tax relief savings etc)
- Factor in any disadvantages (ie higher levels of superannuation contribution)

OR

Use Market Price.

## 16. COMPETITION POLICY - COMPLAINTS MECHANISM

Council will ensure that all complaints in relation to the National Competition Policy are processed in accordance with the Tender Complaints Process.

# **The Tender Complaints Process**

All complaints to be investigated by an internally appointed panel.

Within five working days from receipt of the complaint:-

- record the complaint in the complaints register;
- acknowledge the complaint;

- advise the complainant who will be dealing with the complaint;
- provide the complainant with a copy of the policy;
- provide the complainant with a copy of the complaints process.

Within twenty working days from receipt of the complaint:-

- investigate the complaint;
- advise the complainant of the result of the investigation and any corrective action taken:
- record the outcome in the complaints register.

Council authorises the appointment of an Internal Complaints Panel consisting of three (3) members to investigate any competitive neutrality complaints which arise from Council's Model Complaints Process and that members of the Complaints Panel be as follows:-

- Mayor
- Chief Executive Officer
- An independent person from the Ceduna Business & Tourism Association, appointed by the Mayor or the Chief Executive Officer.

If the complaint is not resolved satisfactorily by the Tender Complaints Process, the matter should be dealt with under Councils Review of Decisions Policy.

#### 17. TRADE PRACTICES ACT

## Introduction

On 11 April 1995, the Commonwealth and all State and Territories signed an agreement to implement a National Competition Policy, which extends the competition laws contained in Part IV of the Trade Practices Act to all persons within their jurisdiction.

Based on the recommendations of an independent review chaired by Professor Fred Himler, National Competition Policy represents a commitment by all Australian governments to a consistent national approach to fostering greater competition in the Australian economic growth and enhanced community well being.

## **Conduct Controlled by the Competition Code**

A number of respective practices are regarded as being so inherently anticompetitive that they are prohibited absolutely, ie without any assessment of their impact on competition.

Other practices are only prohibited if they have the purpose or have or are likely to have the effect of substantially lessening competition.

## **Absolute Prohibitions**

Primary Boycotts

This refers to situations where two or more competitors collaborate for the purpose of preventing or limiting the supply of goods or services to, or the acquisition of goods or services from, particular persons or classes of persons. Risk areas include trade association meetings and other opportunities for collusion amongst competitors.

# Price Fixing between Competitors

Any arrangement which has the purpose or effect of fixing, controlling or maintaining prices for, or any discount, allowance, rebate or credit in relation to, goods or services to be supplied or acquired by any of the parties to the arrangements is prohibited absolutely. This prohibition is extremely wide and encompasses any restraint upon price flexibility.

## Third Line Forcing

This occurs where a supplier supplies goods or services on condition that the buyer buys goods or services from another person.

## • Resale Price Maintenance

Any direct or indirect attempt at enforcing resale price maintenance is prohibited. The practice of recommending prices for goods and services is not prohibited provided that certain conditions are complied with.

# **Prohibitions Dependent Upon Anti-Competitive Purpose or Effect**

Anti-Competitive Agreements

Contracts, arrangements or understandings which have the purpose or are likely to have the effect of substantially lessening competition in a market.

Risk areas include market sharing agreements and agreements which restrict the supply or quality of goods.

## Misuse of Market Power

An entity which has a substantial degree of power in a market is prohibited from using that power for the purpose of:-

- eliminating or substantially damaging a competitor;
- preventing the entry of a person into any market; or
- deterring or preventing a person from engaging in a competitive conduct in any market.

Examples of such conduct could include refusals to deal, termination of existing supply of trading arrangements, predatory pricing and price discrimination.

## Exclusive Dealing

This refers to the interference by a supplier with the freedom of its buyers to buy from other suppliers and with the freedom of its suppliers to supply to other buyers. Risk areas include the following common business practices:

- exclusive distribution the purchase of goods or services on condition that the supplier will not supply goods or services to another distributor in a territory;
- exclusive purchase the supply of goods or services on condition that the buyer will not acquire similar goods or services from another supplier; and
- restrictions on the resupply of goods or services to particular persons or in particular areas.
- Mergers Resulting in Substantially Lessened Competition

A merger is prohibited if it would have the effect, or likely to have the effect, of substantially lessening competition.

## Other Boycotts

This refers to the situation where two parties together engage in conduct, which restricts a third party from supplying to, acquiring from, a fourth party.

# Conduct which may be caught up under the Competition Policy

Government departments and authorities participate in markets as buyers and sellers of goods or services. In doing so, they may enter into contracts, arrangements or understandings which, for example:

- fix prices;
- have the effect of dividing up the market between competitors;
- impose restrictions on the freedom of parties to buy from or sell to other suppliers;
- provide for the supply of goods and services only on condition that the buyer buys goods or services from another person;
- exclude a certain class of persons from a market; or
- restrict the supply of goods to a market.

For example, where a Government owned entity agrees to enter into a contract with a construction company for the construction of a piece of infrastructure, and agrees in that contract that materials will only be purchased from a specified supplier, this could amount to exclusive dealing.

Similarly, where a Government owned entity or local government hires out some facilities as a function venue, but requires that the lessee also contract for catering services from one particular source, this could amount to third line forcing.

With local government authorities now required to do to open tender to market test the delivery of a significant proportion of their services, and in the context of deregulation of some functions over which local councils previously exercised a statutory monopoly but where they are not in competition with other local authorities and with private sector suppliers, councils may be at risk of engaging in conduct which could breach the Competition Laws. For example, where neighbouring councils to enter an agreement or understanding to divide the market for building permits between them, or not to compete on price, or not to accept tenders from a particular company, these arrangements could be in breach of the Competition Laws.

## **Delegation:**

The following Council officers are authorised to procure goods or services within budget area limitations, and with compliance to all parts of this policy:

Area of Responsibility	Level of Responsibility Per Item
Organisational	

Chief Executive Officer	Unlimited within budget constraints and compliance with Tender & Purchasing Policy			
Deputy Chief Executive Officer	Unlimited within budget constraints and compliance with Tender & Purchasing Policy			
Corporate Services				
Senior Finance Officer	Up to \$5,000			
Youth Services Coordinator	Up to \$2,000 (for purchase of items required for Youth Services only).			
Youth Centre Supervisor	Up to \$500 (for purchase of items required for the Youth Centre only).			
Manager Environmental Services	Up to \$25,000			
General Manager Operations PA	Up to \$1500 Purchases for Elected Member, CEO and Senior Staff travel, meeting, conference arrangements only			
Deputy Chief Executive Officer PA	Up to \$1500 Purchases for Elected Member, CEO and Senior Staff travel, meeting, conference arrangements only			
Executive Secretary	Up to \$500			
	Up to \$1500 Purchases for Elected Member, CEO and Senior Staff travel, meeting, conference arrangements only			
Finance Officer	Up to \$500			
Operations				
General Manager Operations	Unlimited within budget constraints and compliance with Tender & Purchasing Policy			
Works Manager	Up to \$25,000			
Supervisor, Maintenance	Up to \$5,000			
Supervisor, Water Services	Up to \$5,000 for purchase of items required in Water Services area only.			
Supervisor, Parks & Gardener	Up to \$5,000 for purchase of items required in Parks & Gardens area only.			
Supervisor, Construction	Up to \$5000 for purchase of items in construction area only			

Mechanic/Storeman	Up to \$1,000 to allow for mechanical		
	repairs or purchase of minor stores		
	equipment.		

# Form(s): Nil

ADOPTED: 11/04/01

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**REVIEWED**: 17/3/04

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