

F1™ STORE 7 DAY CANCELLATION PROCEDURE

For products delivered within the EU you have the right to cancel your purchase, providing that the product is returned to us by the expiry of seven working days, beginning with the day after the day you receive the product. If you wish to cancel your purchase please follow the instructions listed below.

- 1) Please print and complete this form in full (in ink) and enclose it with the goods being returned.
- 2) We ask that you securely package up your product in a suitably robust container and send it to:

F1™ Store Returns Department,
c/o CDL London Limited,
io Centre, Unit 22,
The Royal Arsenal,
Armstrong Road,
Woolwich SE18 6RS.
ENGLAND.

- 3) Refunds of the price of the product and the delivery costs paid by you to receive your product (but excluding return postage and additional services that unfortunately cannot be cancelled, such as gift wrap) will be made directly onto the credit or debit card used in the initial purchase.
- 4) We bear no responsibility for the secure arrival of your return and so you may wish to consider sending the package by special delivery and insuring it, although unfortunately we cannot refund these costs.
- 5) Please note that we do not accept hand delivered returns.
- 6) We can only accept cancellation of audio, video, DVD, video games and computer software if they are unsealed (unless they are faulty- please see our Terms and Conditions to download the appropriate form to return faulty goods).

CANCELLATION FORM

First name:

Last name:

Email address:

Daytime telephone number:

Evening telephone number:

Address line 1:

Address line 2:

Address line 3:

City:

Post/zip code:

County/state:

Country:

Order number:

Date of order:

Date of receipt of order:

Description/list of products being returned (use extra sheet if necessary):

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Price you paid for the above items:

Reason(s) for cancellation:

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