



# Emirates Stadium Local Transport Operation Information Brochure

Autumn 2006



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## INTRODUCTION

July 22, 2006 will see the first near capacity event at Arsenal's new home, Emirates Stadium. The Club expects around 54,000 supporters to attend the game - almost 20,000 more than typical recent crowds at Highbury and 6,000 fewer than the 60,000 full capacity. A smaller event will also take place for invited Arsenal members on July 20, with up to 15,000 supporters expected to attend.

Arsenal has been working closely with the London Borough of Islington (LBI), Transport for London (TfL), First Capital Connect, the Metropolitan Police and representatives of local interest groups to agree transport and crowd management measures. These are designed to ensure safe travel for supporters and minimise inconvenience to local residents and businesses. The measures will be closely monitored over the course of the season and modified as appropriate.

Most supporters should travel to the ground by tube, rail, bus, cycle and on foot. The extensive local matchday parking scheme has significantly reduced car use, and the Club expects this change in supporter behaviour to continue into the future.

This brochure sets out the general measures that will be in place to manage supporters. It explains how transport arrangements may affect you as a local resident or business, where to find out more about road closures or queuing at local underground stations and how to get permits for residential, business parking and special access. A provisional list of the season's fixtures is included and there is an opportunity for you to register for updates to ensure you are fully informed of any changes that take place.

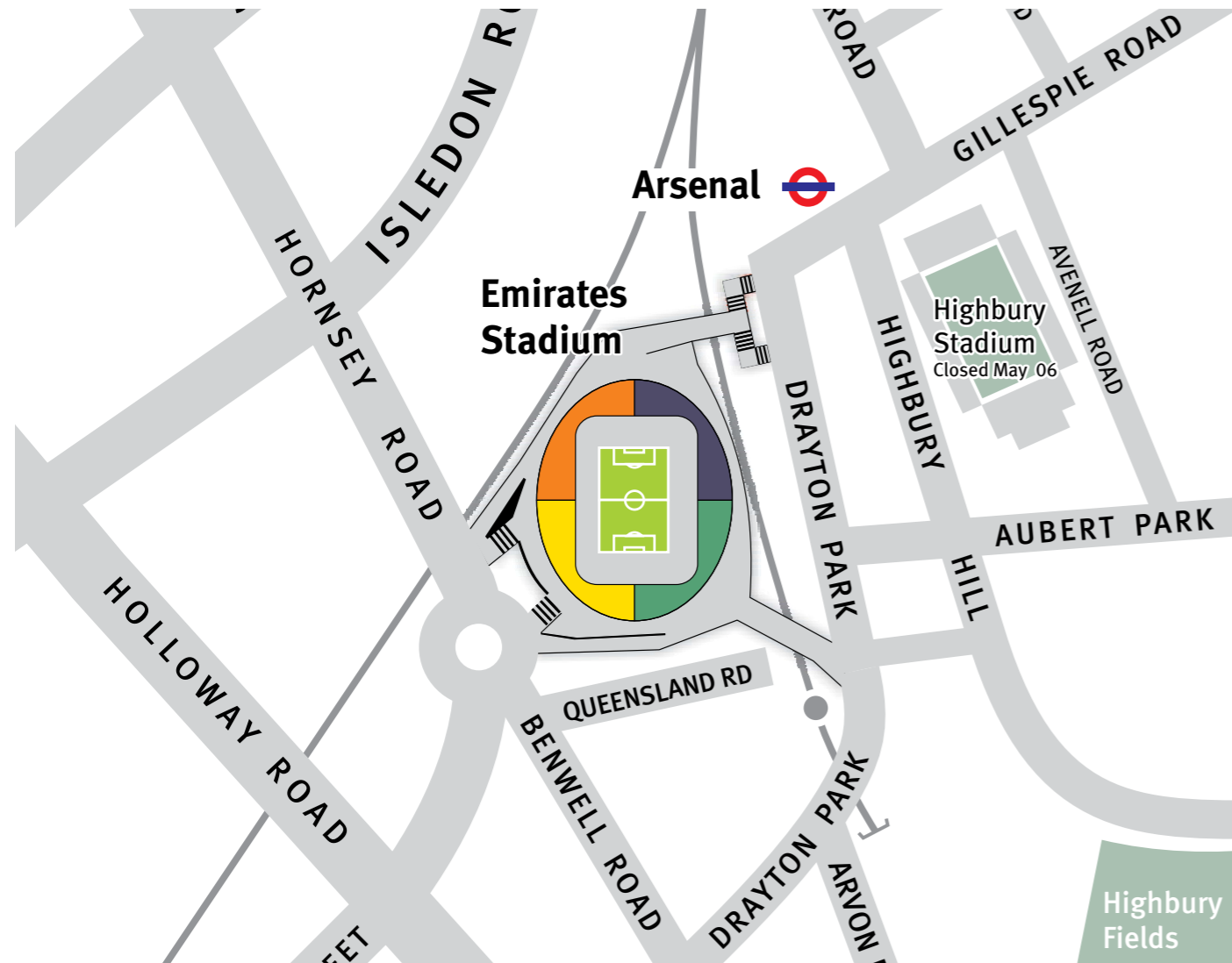
## AIMS OF THE EMIRATES STADIUM TRAVEL PLAN

- Minimise adverse impacts on local residential and business communities
- Ensure emergency routes around the stadium and local area are kept clear
- Provide safe access to the stadium for supporters, and maximise safety operations



## WHERE IS EMIRATES STADIUM?

Emirates Stadium is located between Drayton Park (N7) and Hornsey Road (N7). Two new bridges across the railway line link Drayton Park with the stadium so many supporters will continue to travel to the ground via Arsenal and Finsbury Park stations as they did to Highbury.



## HOW WILL MATCHDAY AT EMIRATES STADIUM AFFECT ME?

For the opening of Emirates Stadium, significant changes have been made to the match day operations of local stations, and new crowd management measures, parking controls and road closures have been put in place on surrounding streets. These changes have been made to ensure supporters can get to and from matches as safely as possible and to help minimise possible impacts on businesses, residents and the local transport network.

Although many supporters will continue to use Arsenal and Finsbury Park stations, the increased numbers and change of stadium location will see more supporters travelling by Victoria line and alighting at Highbury & Islington station. This change will balance the use of the Piccadilly and Victoria tube lines and help to safely manage the movement of supporters and all other transport users immediately before and after games.

The period after games will require more extensive crowd management measures. At present the Metropolitan Police manage queues at Arsenal and Finsbury Park stations. These measures will be extended to manage queues at Highbury & Islington station and at the Drayton Park/Holloway Road pedestrian crossing and will affect everyone using these locations (see map on p10).

The Club has invested in state of the art screens and technology to provide in-house match day TV displaying a live post-match programme. This will include local transport advice, encouraging supporters to arrive earlier and remain later in the stadium after the games finish. The information will play an important role steadying the flow of supporters leaving the stadium after the match.

A significant impact on the local transport network will be the managed use of Holloway Road station. TfL conducted a detailed evaluation into increasing the capacity at the station. They concluded that the feasibility of doing so was poor and that funds would be better spent at other local stations such as Finsbury Park and Highbury & Islington where station upgrade studies are currently underway.

Holloway Road station does not have the capacity to safely manage the number of people that would potentially use it on matchdays and to do so would lead to serious overcrowding. As a result this station will not be available to supporters and a managed operational plan will be implemented. This will be at the discretion of London Underground. Plans may change over time as a greater understanding of passenger movements is gained.

The table on page 11 shows details of the operational measures.

## OPERATIONAL HOURS OF THE PARKING ZONES

### WEEKDAY MATCH

■ 6:30pm to 8:30pm for all zones except for Highbury Quadrant (zone Q-MD) where the hours of operation are 5:00pm to 8:30pm

### SATURDAY MATCH

■ 8:30am to 6:30pm for all zones except zone Q-MD where the hours of operation are noon to 4:30pm

### SUNDAY AND BANK HOLIDAY MATCHES

■ noon to 4:30pm for all zones in the Event Day Parking scheme

## HOW WILL RESIDENTS' CAR PARKING WORK?

Managing car use and minimising congestion in the local area is one of the transport strategy's core objectives. Over recent years, supporter car use has reduced significantly and all travel related communications advise against driving. The recently extended Event Day Parking Scheme (EDPS) will continue to support this trend, helping to ensure that most residents can park in their usual parking spaces.

Residents and businesses holding a parking permit for an existing controlled parking zone (CPZ) in the area covered by the EDPS can park in residents' bays during controlled hours on event days. Residents living in the area covered by the EDPS, but not in an existing CPZ (the Highbury Quadrant zone, Q-MD), can apply to the London Borough of Islington for a free EDPS matchday parking permit allowing them to park on the street during controlled hours on match days.

Some resident parking bays in close proximity to the stadium will be suspended to ensure pedestrian safety, details of these are shown on page 10. The suspensions, required for safety and security reasons, will last all day and you will be notified in advance by on-street signs.

Special signs at the entrances to the EDPS zone will show the date of the next match and the hours of operation.

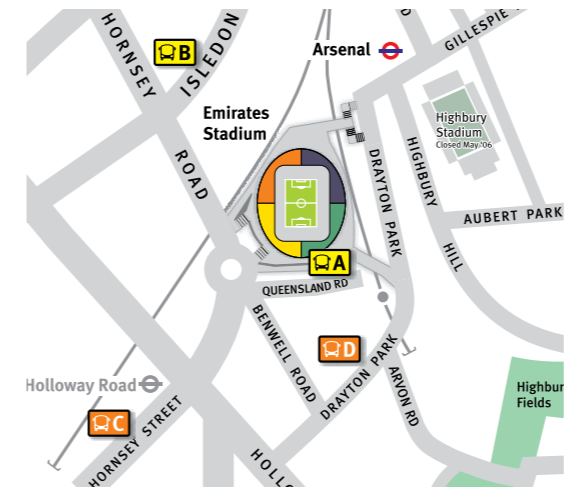
To apply for an Islington on-street CPZ permit please call 020 7527 1338 or visit: [www.islington.gov.uk](http://www.islington.gov.uk)

## WILL I BE AFFECTED BY COACH PARKING?

Coach parking on matchdays will be closely managed by the Metropolitan Police and Arsenal Football Club. All coaches are required to register in advance with the Club and unregistered vehicles will not be allowed into the local area.

Arsenal expects around 30 coaches for most home matches. The majority of these will park in Queensland Road or the Sobell Centre car park. For a few busier matches, coaches may need to be parked in Hornsey Street and Drayton Park, and in exceptional circumstances in Finsbury Park.

For residents or businesses in Drayton Park and Hornsey Street, on street signing will inform them 14 days in advance of busier matches. Supporter coaches will arrive two to four hours before the start of a match and will normally have left within one hour of the end of an event. To ensure public safety, the Metropolitan Police will have the final say on where coaches park.



#### Coach parking locations

-  Off street parking
-  On street parking



## WHICH LOCAL ROADS WILL NEED TO CLOSE?







Road closures similar to those that were in operation around Highbury will be required to make the area safe for pedestrians and to allow emergency access. Before and after matches controlled vehicular access will be limited to residents and businesses with special pink access permits on display. Most roads will be open during a match. Local residents and businesses with cpz permits in the areas affected will be automatically issued with new special access pink permits before the first match and those with off-street parking may apply to the council for a special access permit. Operational details are set out below and further information is available at [www.islington.gov.uk](http://www.islington.gov.uk), a typical match at Emirates Stadium will last for just under two hours.

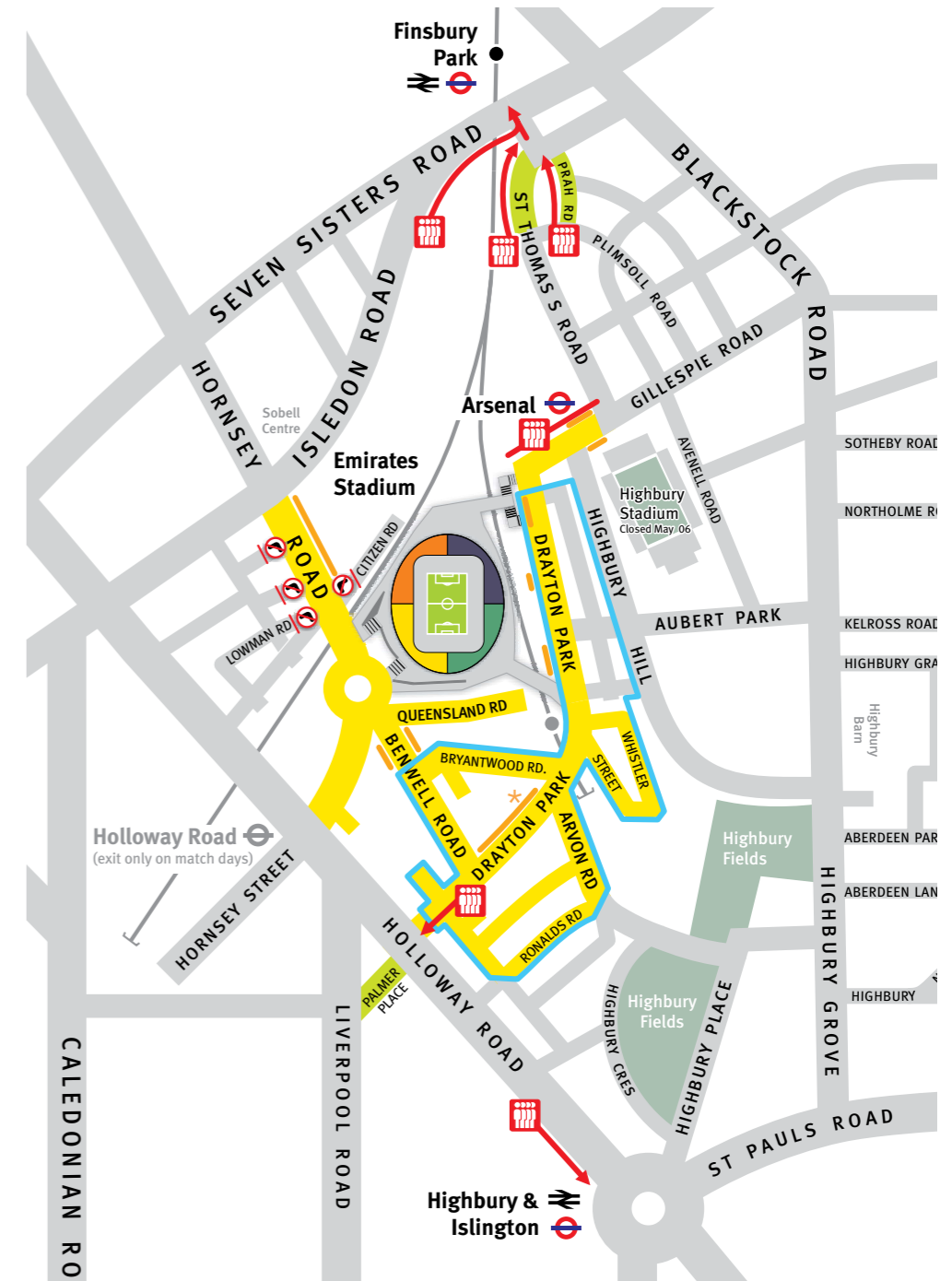
TWO HOURS BEFORE A MATCH	ONE HOUR BEFORE	DURING A MATCH	AFTER A MATCH
<p>Residents displaying the special permit will have access to most streets while supporters arrive. However, to ensure safe movement, the Metropolitan Police Service will close parts of <b>Hornsey Road, Queensland Road and Benwell Road</b> all in N7, nearest the stadium and part of <b>Gillespie Road N5</b>, outside Arsenal tube station.</p> <p>Residents will be able to access <b>Citizen Road N7</b> via <b>Lowman Road N7</b>.</p>	<p>This is the busiest time when most people arrive.</p> <p>For one hour before a match, until 15 minutes after its start, only emergency vehicles will be permitted to pass the road closure points.</p>	<p>While a match is on, the police will reopen all roads except <b>Queensland Road</b> and parts of <b>Benwell Road</b> and <b>Hornsey Road</b>.</p> <p>This is necessary in case the stadium needs to be evacuated in an emergency.</p>	<p>After matches the streets immediately around the ground are busiest as everyone leaves the stadium.</p> <p><b>15 minutes before the end of a match</b>, the Metropolitan Police Service will close the same roads as before the match. They will also close <b>Palmer Place, Prah Road</b> and the northern part of <b>St Thomas's Road</b> near Finsbury Park station to assist with the management of supporter road crossings. These closures could last up to one hour but may open more quickly if it is safe to do so.</p>

## ROAD CLOSURES

The map to the right shows those roads affected by the road closures and parking restrictions.

The measures will be in place from two hours prior to a match and may remain for up to one hour after a match as shown on the key below.

-  Special permit access between two - one hour before a match
  -  restricted access before and after matches
  -  restricted access after matches
  -  No left or right turn
  -  queue management location and direction of queue
  -  Parking suspensions
- \* NOTE: Drayton Park bays between Benwell Road and Bryantwood Road will only be suspended when required for coach parking. Please watch signs for details.



## HOW WILL UNDERGROUND STATIONS OPERATE?

Before and after matches at Emirates Stadium, TfL will implement match day operation plans for **Arsenal, Holloway Road, Finsbury Park** and **Highbury & Islington** stations. The Metropolitan Police will manage queuing systems outside these stations. The information below is for guidance only and there will in effect be a ‘managed-crowd’ situation where it may be necessary for trains to be held or non-stop if crowding occurs.

Transport for London will distribute leaflets detailing the operational arrangements at local underground stations.

BEFORE A MATCH	DURING A MATCH	AFTER A MATCH
<p><b>Arsenal, Finsbury Park</b> and <b>Highbury &amp; Islington</b> stations will operate normally.</p> <p><b>Holloway Road</b> station will become <b>exit only</b> from approximately 90 minutes before the scheduled start of a match. <b>During this period eastbound trains will not stop.</b> This is to prevent station overcrowding.</p>	<p><b>All local stations will operate normally.</b></p>	<p>Approximately 15 minutes before the scheduled end of a match, TfL will implement event day operation plans at <b>Arsenal, Holloway Road, Finsbury Park</b> and <b>Highbury &amp; Islington</b> stations.</p> <p><b>Arsenal</b> station will operate normally with a queuing system outside.</p> <p>At <b>Finsbury Park</b> underground station the <b>Seven Sisters Road</b> entrance will be closed, the <b>Wells Terrace</b> entrance will be exit only, and <b>Station Place</b> will be entrance only. Queuing for <b>Finsbury Park</b> station will be on <b>Seven Sisters Road/Isledon Road</b> and <b>St Thomas’s Road/Rock Street</b>.</p> <p><b>Highbury &amp; Islington</b> station will operate normally with a queuing system outside the station on the south side of <b>Holloway Road</b>.</p> <p><b>Holloway Road</b> station will be exit only.</p>

## WILL RAIL SERVICES BE AFFECTED?

Many supporters already travel to Arsenal matches using overground rail and this should continue following the opening of Emirates Stadium. The fast link between King’s Cross St Pancras and Finsbury Park stations is being promoted, as are park and ride facilities at many stations outside London.

First Capital Connect have agreed to provide longer trains and additional services on match days. This will greatly improve the opportunities for supporters to use overground rail before and after matches. These improvements will be monitored as the season progresses to ensure services keep pace with changes in passenger numbers.

Supporter use of Drayton Park station is being actively discouraged pre match and First Capital Connect is exploring options for a managed operation of the station post match.

The capacity enhancements include the following:

- Five additional services post-match weekdays and pre and post-match on Saturdays and Sundays
- Many trains will have additional carriages on match days
- Some trains that do not normally stop at Finsbury Park will now do so (especially weeknight pre-match)





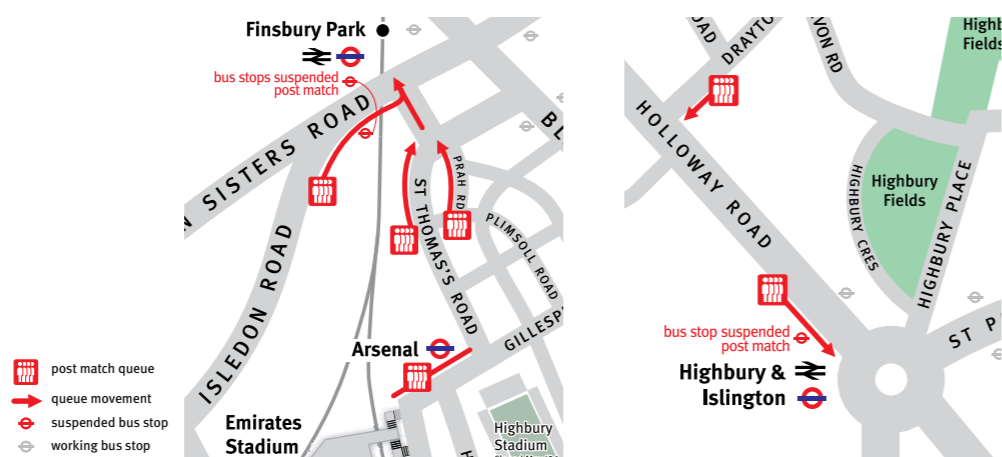
## WHAT ABOUT LOCAL BUSES?

Over 24 high frequency bus services pass within a short walk of the stadium. These services travel to much of north and central London. Many have spare capacity and supporters are being encouraged to consider buses as a fast and convenient alternative to the underground. Transport for London has invested heavily in improving bus services in the area, with some buses now operating on a regular high frequency service over 24 hours.

As a result of the queuing system at local underground stations, three local bus stops will need to be suspended approximately 45 mins in advance of the final whistle and for one hour after. Posters will be displayed at bus stops on routes subject to temporary match day alterations informing passengers about locations of alternative stops.

The three stops affected will be:

- Holloway Road northbound near Highbury & Islington station
- Seven Sisters Road north and southbound near Finsbury Park station.



## HOW WILL SUPPORTERS WALK TO THE STADIUM?

Supporters will ultimately arrive and depart from Emirates Stadium on foot and will be encouraged to use preferred routes to and from local stations, bus stops, bars and shops - shown in red on the map below. These routes will be promoted through new pedestrian signs, and information will be provided via official match day programmes and the Club's website: [www.arsenal.com](http://www.arsenal.com)







## WILL THERE BE ADDITIONAL CYCLE PARKING?

150 new secure cycle stands are being provided on the podium surrounding Emirates Stadium.

The new racks will be in addition to the recently opened secure cycle parking facility beside Finsbury Park station. This is London's largest secure monitored cycle park and is available for the use of all cyclists.

## TEMPORARY CLOSURES OF LOCAL PARKS

Some local parks will need to close temporarily to prevent potential supporter access.

- Gillespie Park will be closed all day on the day of weekend matches and as deemed necessary for weekday evening matches
- The Isledon Road entrance to Isledon Road Gardens will be locked two hours before the scheduled start of a match and remain locked until the following day
- The gate between Kinloch Park and the Sobell Centre car park will be locked four hours before the scheduled start of a match and remain locked until the following day. The park will remain open for use via other entrances

## HOW WILL THE MEASURES BE MONITORED?

An extensive Monitoring Programme will be undertaken, including comprehensive research, analysis and review during the first season and beyond at Emirates Stadium.

For example, coach parking and matchday traffic management arrangements are only agreed for the first season. These will only be made permanent following extensive research and further public consultation after receipt of new applications to be submitted to the council for the 2007/08 football season.

If you have any comments regarding the operation of Emirates Stadium on the local area, please e-mail: [info@arsenal.co.uk](mailto:info@arsenal.co.uk)

## USEFUL CONTACTS

**ARSENAL FOOTBALL CLUB**  
[www.arsenal.com](http://www.arsenal.com)

**LONDON BOROUGH OF ISLINGTON**  
[www.islington.gov.uk](http://www.islington.gov.uk)

**TRANSPORT FOR LONDON**  
[www.tfl.gov.uk](http://www.tfl.gov.uk)

**OVERGROUND RAIL**  
[www.firstcapitalconnect.co.uk](http://www.firstcapitalconnect.co.uk)  
[www.nationalrail.co.uk](http://www.nationalrail.co.uk)



## PROVISIONAL FIXTURES AT EMIRATES STADIUM 2006/07 SEASON

All matches are subject to change - please see below for fixture email registration details

### MEMBERS' DAY- Thursday 20 July 06

Doors open at 9.30am - Event finishes approximately 2.30pm

The stadium's PA system will be in use periodically between the hours of 10am and 2pm

### DENNIS BERGKAMP TESTIMONIAL - Saturday, 22 July 06

Arsenal v Ajax, event commences at 16:15

## PREMIERSHIP MATCHES

### Saturday, 19 August 06

Arsenal v Aston Villa, 15:00

### Saturday, 09 September 06

Arsenal v Middlesbrough, 15:00

### Saturday, 23 September 06

Arsenal v Sheff Utd, 15:00

### Saturday, 14 October 06

Arsenal v Watford, 15:00

### Saturday, 28 October 06

Arsenal v Everton, 15:00

### Sunday, 12 November 06

Arsenal v Liverpool, 16:00

### Saturday, 18 November 06

Arsenal v Newcastle, 15:00

### Saturday, 02 December 06

Arsenal v Tottenham, 12:45

### Saturday, 16 December 06

Arsenal v Portsmouth, 15:00

### Saturday, 23 December 06

Arsenal v Blackburn, 15:00

### Monday, 01 January 07

Arsenal v Charlton, 15:00

### Saturday, 20 January 07

Arsenal v Man Utd, 15:00

### Tuesday, 30 January 07

Arsenal v Man City, 19:45

### Saturday, 10 February 07

Arsenal v Wigan, 15:00

### Saturday, 03 March 07

Arsenal v Reading, 15:00

### Saturday, 07 April 07

Arsenal v West Ham, 15:00

### Saturday, 14 April 07

Arsenal v Bolton, 15:00

### Saturday, 28 April 07

Arsenal v Fulham, 15:00

### Saturday, 05 May 07

Arsenal v Chelsea, 15:00

The Club has set up a free e-mail notification service for supporters and local residents. The content will relate solely to fixture notifications and registering could not be easier. To sign up, please send a blank email to: [join-fixtures@list.arsenal.co.uk](mailto:join-fixtures@list.arsenal.co.uk) Alternatively, visit [www.arsenal.com](http://www.arsenal.com) for up to date details.

## CUP MATCHES

The following cup matches are to be confirmed.

Not all matches will be home fixtures and are dependent on the club's progression in the respective competition.

### FA CUP

3rd Round - Sat Jan 6

4th Round - Sat Jan 27

5th Round - Sat Feb 17

6th Round - Sat Mar 10

Semi Final - Neutral Venue

Sat/Sun 14/15 Apr

Final – Neutral Venue

Sat May 19

### CARLING CUP

3rd Round

Tues/Wed Oct 24/25

4th Round

Tues/Wed Nov 7/8

5th Round

Tues/Wed Dec 19/20

Semi-Final, 1st Leg

Tues/Wed Jan 9/10

Semi-Final, 2nd Leg

Tues/Wed Jan 23/24

Final - Neutral Venue

Sun Feb 25

### CHAMPIONS LEAGUE

3rd Qualifying Round, 1st Leg

Tues/Wed Aug 8/9

3rd Qualifying Round, 2nd Leg

Tues/Wed Aug 22/23

Group Stage, Match Day 1

Tues/Wed Sept 12/13

Group Stage, Match Day 2

Tues/Wed Sept 26/27

Group Stage, Match Day 3

Tues/Wed Oct 17/18

Group Stage, Match day 4

Tues 31 Oct/Wed 1 Nov

Group Stage, Match day 5

Tues/Wed Nov 21/22

Group Stage, Match day 6

Tues/Wed Dec 5/6

1st Knock Out Round, 1st Leg

Tues/Wed Feb 20/21

1st Knock Out Round, 2nd Leg

Tues/Wed Mar 6/7

Quarter Final, 1st Leg

Tues/Wed Apr 3/4

Quarter Final, 2nd Leg

Tues/Wed Apr 10/11

Semi Final, 1st Leg

Tues/Wed Apr 24/25

Semi Final, 2nd Leg

Tues/Wed May 1/2

