



**Suruhanjaya Komunikasi dan Multimedia Malaysia**  
*Malaysian Communications and Multimedia Commission*

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**NOTICE**

**Proposal for the Review of the Determination No. 5, Commission  
Determination on the Mandatory Standards for the Quality of Service  
for Broadband Access Service**

Broadband as identified under the MyICMS 886 strategic plan, is one of eight services which have been targeted to propel Malaysia in the delivery of advanced information, communications and multimedia services towards improving the quality of life of Malaysians and at boosting Malaysia's global competitiveness. The Commission is of the opinion that this mandatory standard will promote a high level of user-confidence in service delivery from the industry and ensure that the expectations of end-users are effectively protected.

The purpose of this Public Inquiry is to obtain inputs from the industry and the public on the proposed revision of mandatory standards on quality of service for broadband access service in Malaysia.

Members of the industry and public are hereby invited to submit their comments in hard copy or electronic form to the address below or via e-mail to [qos\\_bas2@cmc.gov.my](mailto:qos_bas2@cmc.gov.my) before 12 noon, 24 May 2007.

***The Chairman  
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