

City of Stirling
Information Directory
2006 to 2008





Cr Terry Tyzack
MAYOR, CITY OF STIRLING

Lindsay Delahaunty
CHIEF EXECUTIVE OFFICER

Welcome

Welcome to the second edition of the City of Stirling's Information Directory.

This directory is designed to be a quick reference guide to the diverse range of services and facilities the City offers and is produced in a convenient size for you to keep close to your telephone.

At the City of Stirling we are committed to building our community and improving our residents' quality of life. Inside this directory you will find information on how you can access leisure, recreation and sporting facilities, as well as the City's libraries, education programmes and community centres. You will also find a range of services for the entire community, from children and youth through to seniors, as well as special services for eligible residents, from home support to volunteer transport and financial counselling.

If you have access to the Internet, current updates on the City's programmes and major projects can be found on our website at www.stirling.wa.gov.au, or you can call the City's Customer Contact Centre on 9345 8555 for information. If you have any suggestions for improvements for future editions of this directory, visit the website and fill in the on-line feedback form.

This edition of the Information Directory is printed on paper that includes a component of recycled product and at a cost of just 68.5 cents per copy it represents excellent value for money for you, our ratepayers and residents.

We believe you will find this, the second edition of the City of Stirling's Information Directory, a valuable and worthwhile publication and we look forward to your feedback.

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With a thriving population fast approaching 185,000 and a total land area of over 100 square kilometres, the City of Stirling is one of Western Australia's major local government authorities. Within Stirling you will find a vibrant community and a city renowned not only for its beautiful parks, reserves and coastline, but also for its economic, environmental and community development initiatives.

How to use this directory

Directory

Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Directory

This Information Directory is produced every two years and is designed to provide residents with general information on the services and facilities provided by the City of Stirling.

Broken down into six major headings: Community, Council, Development, Libraries, Recreation and Services, the sections are alphabetically ordered to provide you with fast, easy-to-access information.

Primary contact telephone numbers () and details are listed under each heading for easy reference, as are website prompts.

This publication is also available on the Internet at www.stirling.wa.gov.au >Services >Directory. More detailed information is also found on information sheets, which are available from the City of Stirling Administration Centre at 25 Cedric Street, Stirling or which can be downloaded from the City's website.

For up-to-date information throughout the year, keep an eye out for the City of Stirling quarterly newsletter, which is delivered directly to your mailbox, as well as advertisements and notices in the local newspapers.

If you have any suggestions for improvements for future editions of this directory, visit the City's website at www.stirling.wa.gov.au >Services >Directory and fill in the on-line feedback form.

TRANSLATIONS

Croatian

Ovaj adresar sadrži podatke o uslugama i objektima koji su vam na raspolaganju u općini Stirling. Za prevodilačke usluge izvolite nazvati Prevodilačku službu (TIS) na broj telefona 13 14 50.

Chinese

本指南包括了斯特灵市政厅提供的服务设施资讯。如需要翻译服务，请打电话给翻译服务处(TIS)，号码是 13 14 50。

Greek

Αυτό ο κατάλογος περιέχει πληροφορίες για τις υπηρεσίες και ευκολίες που παρέχονται από την Πόλη του Stirling. Για μεταφραστικές υπηρεσίες, παρακαλείστε να τηλεφωνήσετε στις Υπηρεσίες Μεταφραστών και Διερμηνέων (TIS) στο 13 14 50.

Italian

Questo elenco contiene informazioni sui servizi e le attrezzature offerti dalla Città di Stirling. Per il servizio di traduzioni, per cortesia chiamare il Servizio di Traduzioni ed Interpretariato (TIS) al numero 13 14 50.

Macedonian

Овој именик содржи информации во врска со услугите и средствата што ги нуди градот Stirling. За услуги во врска со преведување, ве молиме јавете се кај Службата за Писмено и Усно Преведување (TIS) на број 13 14 50.

Vietnamese

Cuốn danh bạ hướng dẫn này bao gồm thông tin về các dịch vụ và phương tiện do Thành Phố Stirling cung cấp. Khi cần các dịch vụ dịch thuật, xin vui lòng liên lạc Dịch Vụ Dịch thuật và Thông Ngôn(TIS) số 13 14 50

Sudanese

يحتوي هذا الدليل على معلومات عن الخدمات والمرافق التي تقدمها مدينة استرلينج. لخدمات الترجمة، يرجى الاتصال هاتفياً بخدمة الترجمة الشفهية والتحريرية على الرقم 13 14 50.

General Information

Contact

City of Stirling | Administration Centre | 25 Cedric Street | Stirling WA 6021

☎ Customer Contact Centre – 9345 8555

E-mail: stirling@stirling.wa.gov.au

www.stirling.wa.gov.au

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DISCLAIMER

All information and maps contained within this directory were accurate at time of print. Prices and details are subject to change.

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Community

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Annual Capital Works Programme

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Annual Capital Works Programme

The City of Stirling undertakes a capital works programme each year. Works included in the programme may include buildings, detours, parks and reserves, roads, footpaths and drainage.

Detours

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Annual Capital Works Programme >Detours

For up-to-date information on detours within the City of Stirling, please contact the Customer Contact Centre or visit the City's website.

Roads, Footpaths and Drainage

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Annual Capital Works Programme >Roads Footpaths and Drainage

Through the City's Engineering Works Programme, facilities within the road reserve such as roads, footpaths and drainage are regularly maintained and improved.

For more information on proposed works and timeframes, contact the City's Engineering unit or visit the City's website.

Weekly Job Locations and Notices

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Annual Capital Works Programme >Weekly Job Locations and Notices

A list of all Annual Capital Works weekly job locations are listed on the City's website. Alternatively, please call the Customer Contact Centre for more information.

Business

Commercial Parking Agreements

☎ Customer Contact Centre – 9345 8555
(Also see Parking on page 33)

Commercial Parking Agreements and Private Property Parking Agreements are available through the City of Stirling to assist businesses in managing parking needs.

For more information, please contact the Senior Community Ranger who will assess your application. An application fee will apply.



Economic Development

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Business >Economic Development

The City of Stirling undertakes a number of projects including developing key business and tourism projects and providing viable options for business expansion. For further information, please contact the Strategic and Business Planning unit or visit the City's website.

Citizenship

Citizenship

☎ Department of Immigration and Multicultural Affairs – 131 880

Citizenship ceremonies are held on the third Wednesday of each month (except January, when the ceremony is held on Australia Day, 26 January) at the City of Stirling Reception Hall.

If you wish to apply for Australian citizenship, please contact the Department of Immigration and Multicultural Affairs (DIMA) on the number above.

Once your application is approved, you will receive written notification from DIMA. Your certificate of citizenship will be forwarded to the City of Stirling, and you will be contacted regarding the date of your citizenship ceremony.

Community Consultation

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Community Consultation

The City of Stirling values the input of its community on a broad range of issues. Regular advertising on issues open to community feedback such as projects, plans and proposals is conducted in the local newspapers. This information is also available on the City's website or from the Customer Contact Centre.

If you wish to comment on a current issue, please send your correspondence to:
 Chief Executive Officer
 City of Stirling | Administration Centre | 25 Cedric Street | Stirling WA 6021

REMINDER

Community input is sought on a range of projects, plans and proposals. Visit www.stirling.wa.gov.au or telephone the Customer Contact Centre on 9345 8555 for more information on current issues.



Community Information

Community Information Database

☎ Customer Contact Centre – 9345 8555
 E-mail: comminfo@stirling.wa.gov.au

Want to promote your community group or organisation? The City of Stirling provides a free online Community Information Database containing contact details, services and web addresses. Contact the Customer Contact Centre for more information or visit the City's website at www.stirling.wa.gov.au >Community >Community Information.

Community Events Calendar

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community >Community Information >Events Calendar

For news on community events, visit the City of Stirling's Community Events Calendar on the website or telephone the Customer Contact Centre to obtain a copy.

Community Recreation Centres

(See listing under Recreation on page 47.)

Culture, Arts and Events

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Recreation >Culture Arts and Events

The City of Stirling is a strong advocate of local art and events, actively supporting local artists and bringing events to the residents of the City.

Community Events

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Community Information >Events Calendar

Each year the City of Stirling presents a comprehensive Calendar of Events including free outdoor concerts and festivals.

All City of Stirling events and programmes are detailed in the City's Events Calendar. For the latest information, visit the website, look for advertisements in your local newspaper or telephone the Customer Contact Centre to obtain a copy.

Community Art

The City of Stirling uses artworks commissioned by artists to visually enhance the City.

Public artworks are located in many of the City's parks, foreshores, recreation centres, streets, landscapes, libraries and civic centres. These include paintings, sculptures, mosaic features, street furniture, wall murals and more.

The City also conducts community art projects ranging from visual to theatrical. To get involved, telephone the City's Customer Contact Centre on 9345 8555.

Awards and Exhibitions

The City holds an Open Art Award and Exhibition each year. There are a range of categories and an attractive prize pool.

For more information on entry conditions and exhibition hours, please call the Customer Contact Centre on 9345 8555, or visit the City's website at www.stirling.wa.gov.au >Recreation >Culture Arts and Events.

Cultural Development Fund

The City has a Cultural Development Fund, established to support community organisations that hold community participation events or cultural/arts projects that respond to community cultural needs and foster community spirit.

If you have questions regarding this funding or wish to apply, please contact the Customer Contact Centre on 9345 8555.

Environment

Bushlands

The City of Stirling has approximately 470 hectares of bushland in 64 separate reserves that are maintained under conservation programmes.

There are approximately 150 other reserves that are also retained, but are not considered as locally or regionally significant.

Two better-known bushland reserves in the City are Star Swamp and Trigg Bushland Reserve.

Coastal Dunes and Beaches

The City has 6.5 kilometres of coastline, including two of Perth's most popular beaches – Scarborough and Trigg.

This coastline includes sandy beaches, rocky cliffs and sheltered bays, which are visited by all age groups for different recreational activities.

Environmental Issues

Acid Sulphate Soils are the most common environmental issue facing the City of Stirling.

For more information, please see the Environment and Sustainability in the Development section on page 25.

Henderson Environmental Centre

The Henderson Environmental Centre is located at Star Swamp Reserve. This site provides information on the Henderson Centre and Star Swamp Bushland, as well as a photo gallery and bird database search facility. Planned additions to this site are: discussion forums, maps, an events calendar, photo submissions from the public, and database searches for other flora and fauna.

Lakes and Wetlands

There are 33 lakes and wetlands managed by the City of Stirling, which form part of the 'chain of wetlands' of the Swan Coastal Plain.

Most of these wetlands are groundwater-fed wetlands, which are also sustained through stormwater discharge.

The City's two wetlands of regional importance are Carine Lakes and Lake Gwelup.

Natural Areas Conservation

☎ Customer Contact Centre – 9345 8555

The City of Stirling is dedicated to conserving natural areas such as bushlands and wetlands and has a Natural Areas Conservation Team who manage:

- protection from loss, misuse or further degradation;
- removal of threatening processes, e.g. weed eradication, fire prevention, pest and disease control, etc; and
- rehabilitation through natural and assisted regeneration.

Star Swamp Bushland Reserve

Star Swamp Bushland is a 96-hectare Class-A reserve managed by the City of Stirling.

The reserve has been set-aside for the purposes of conservation, recreation and education and is an important habitat for many species of reptiles, insects and spiders. Star Swamp Bushland also provides a breeding site and sanctuary for both waterbirds and other bushland bird species.

Major Projects

The City of Stirling undertakes a number of major projects each year. For more information see the Projects listing under Development on page 28.

REMINDER

The City of Stirling coordinates an annual Open Art Award and Exhibition. With a range of categories and an attractive prize pool in excess of \$9,000, the reputation of this prestigious visual arts event continues to grow each year.

Artists are invited to submit a two- or three-dimensional work which must be available for purchase. In the past, this event has attracted over 290 entrants and well over 1,000 people attending the exhibition to either admire or purchase the artwork.

Council

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City or Ward Boundary Adjustments

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >City or Ward Boundary Adjustments

Proposals to change Local Government district boundaries can come from the Minister for Local Government, local governments or electors. The Local Government Advisory Board is the body established to assess the proposals.

The City of Stirling is currently in negotiation with the Local Government Advisory Board regarding proposed changes to the City's boundaries. Up-to-date information on proposed boundary changes can be found on the City's website or by telephoning the Customer Contact Centre.

Council Elections

Elections

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >Council Elections

All local Council elections are held every two years, with the next one due in 2007. Voting in the local Council elections is open to any person registered on the State Electoral Roll for that local government.

Election results from the 2005 elections can be found on the City's website or can be received by contacting the Customer Contact Centre.

Voting System

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >Council Elections >Voting System

The City's elections operate under the proportional representation system of counting votes (i.e. first past the post) which applies to all local governments under the *Local Government Act 1995*.

Any eligible elector can stand for election, and there is no requirement for a candidate to belong to a political party or other organisation.

For more information, visit the City's website or contact the Customer Contact Centre.

Electors Meetings

☎ Customer Contact Centre – 9345 8555

The Council holds a General Meeting of Electors once every financial year. This meeting is similar to an annual general meeting, and attendance is open to residents who wish to see how the Council has performed.

The Mayor, Councillors and Senior Officers attend the meeting and will happily answer any questions that may arise.

Elected councillors for each ward are:



Cr Peter Rose JP
Hamersley Ward
☎ 9343 5280



Cr Ron Sebrechts
Hamersley Ward
☎ 9349 4650



Cr Bill Stewart
Coastal Ward
☎ 9448 6080



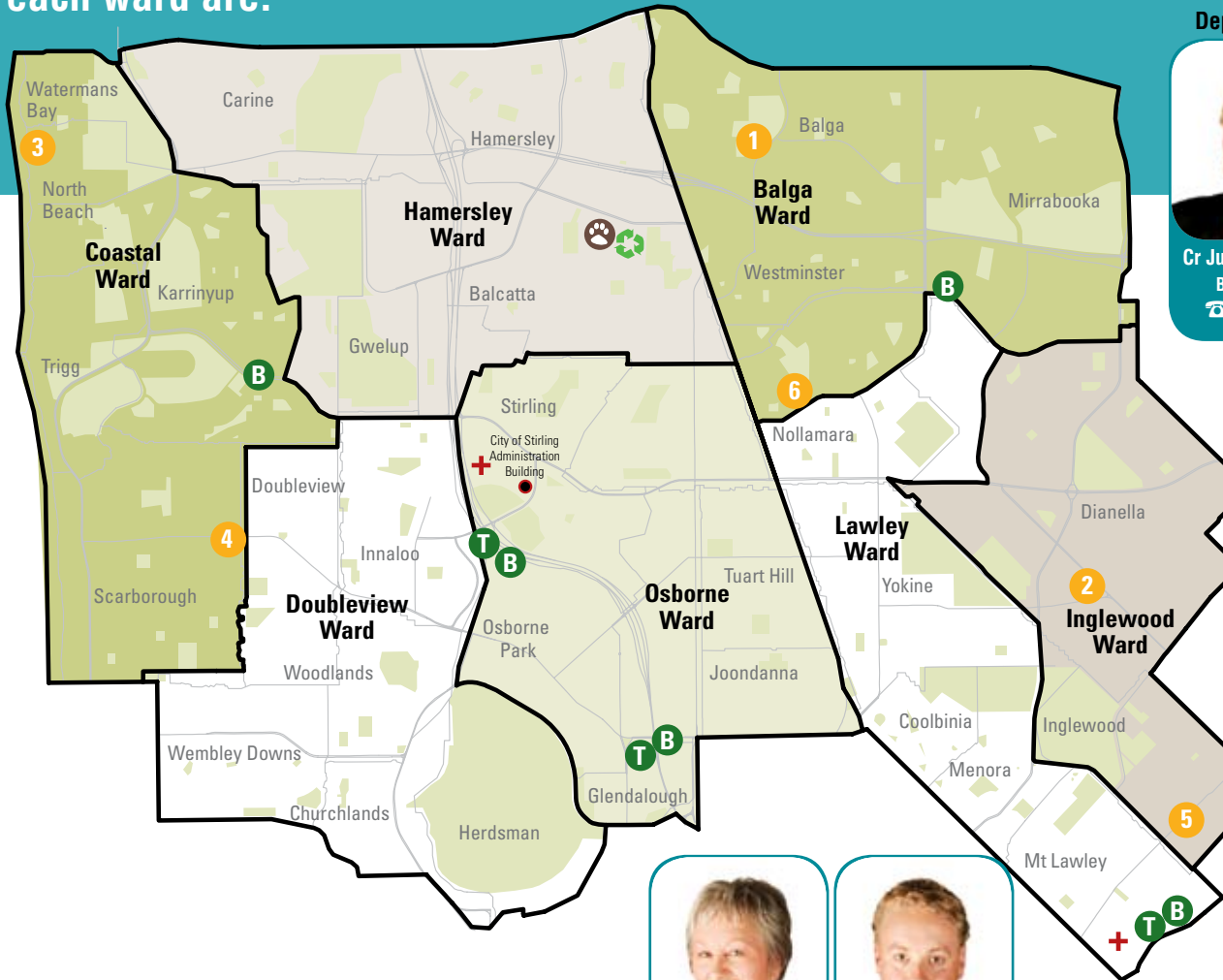
Cr Kathryn Thomas
Coastal Ward
☎ 9245 4134



Cr Elizabeth Re
Doubleview Ward
☎ 9446 7136



Cr Brian Ham
Doubleview Ward
☎ 9446 1488



Deputy Mayor



Cr June Copley JP
Balga Ward
☎ 9342 6690



Cr David Boothman
Balga Ward
☎ 9207 3033

Mayor



Cr Terry Tyzack
Inglewood Ward
☎ 9444 5381



Cr Bob Daniel
Inglewood Ward
☎ 9271 5242



Cr Trevor Clarey
Lawley Ward
☎ 9370 2588



Cr Rod Willox AM JP
Lawley Ward
☎ 9271 7332



Cr Jann McFarlane
Osborne Ward
☎ 9245 6105



Cr David Michael
Osborne Ward
☎ 6210 1444

Statistics

- Population: 182,047 (ABS estimated residential population 2005)
- Total Area: 100 sq km (approx.)
- Areas of parks and gardens and developed Reserves: 627 ha
- Length of roads: 1,011 km
- Length of footpaths: 814 km
- Number of rate assessments: 84,000 (est)
- Number of dwellings: 76,000 (est)

Please note: Figures current as per 2001 Census statistics.

Key

- | | | | |
|--|---------------------------|--|------------------------------|
| | Hospital | | Balga Community Centre |
| | Balcatta Transfer Station | | Dianella Community Centre |
| | Animal Care Facility | | North Beach Community Centre |
| | Train Stations | | Scarborough Community Centre |
| | Bus Stations | | Bob Daniel Community Centre |
| | | | Nollamara Community Centre |



Mayor and Councillors

☎ Customer Contact Centre – 9345 8555

The City of Stirling is made up of seven wards (similar to seats in State or Federal Parliament) and the Council itself has 14 members. There are two elected members representing each ward.

The Mayor is elected by and from the Elected Members and holds office for two years. Each Councillor's normal term of office is four years.

Maps and Suburbs

The City of Stirling covers approximately 100 square kilometres of land, including six kilometres of coastline, 627 hectares of parks, gardens and reserves, 500 hectares of natural bushland and 30 suburbs.

Our suburbs are:

Balcatta	Doubleview	Innaloo	Nollamara	Tuart Hill
Balga	Glendalough	Joondanna	North Beach	Watermans Bay
Carine	Gwelup	Karrinyup	Osborne Park	Wembley Downs
Churchlands	Hamersley	Menora	Scarborough	Westminster
Coolbinia	Herdsmen	Mirrabooka	Stirling	Woodlands
Dianella	Inglewood	Mount Lawley	Trigg	Yokine

Wards

The City of Stirling consists of seven wards, comprising 30 suburbs in total. The City of Stirling is the largest local government based on the number of residents, with over 84,000 ratepayers and over 180,000 residents.

The City's wards are:

- Balga • Coastal • Doubleview • Hamersley • Inglewood • Lawley • Osborne

Organisational Structure

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Council >Organisational Structure

The City of Stirling is made up of 18 individual business units, operating under five directorates. For more information, please visit the City's website or telephone the Customer Contact Centre.



Our City

Coat of Arms

The City of Stirling's Coat of Arms celebrates Stirling's history and reflects the diversity of the natural and physical landscape of the area.

History

☎ Local Studies Librarian – 9345 8555

www.stirling.wa.gov.au >Council >Our City >History

The City of Stirling has a rich history, dating back to 1871 when it operated as the Perth Road Board. In 1961, the Perth Road Board became the Shire of Perth and in 1971 the Shire became a City - the City of Stirling.

The City is made up of seven wards, with a total of 14 Council members who are elected for four-year terms.

The City of Stirling now has over 180,000 residents making it the largest local government authority by population in Western Australia.

A comprehensive history can be found on the City's website or by telephoning the Local Studies Librarian. Alternatively, visit the Mount Flora Regional Museum and discover history of the early days in the City of Stirling.

Our Vision and Values

Our Vision

Stirling – The City of Choice

Our Mission

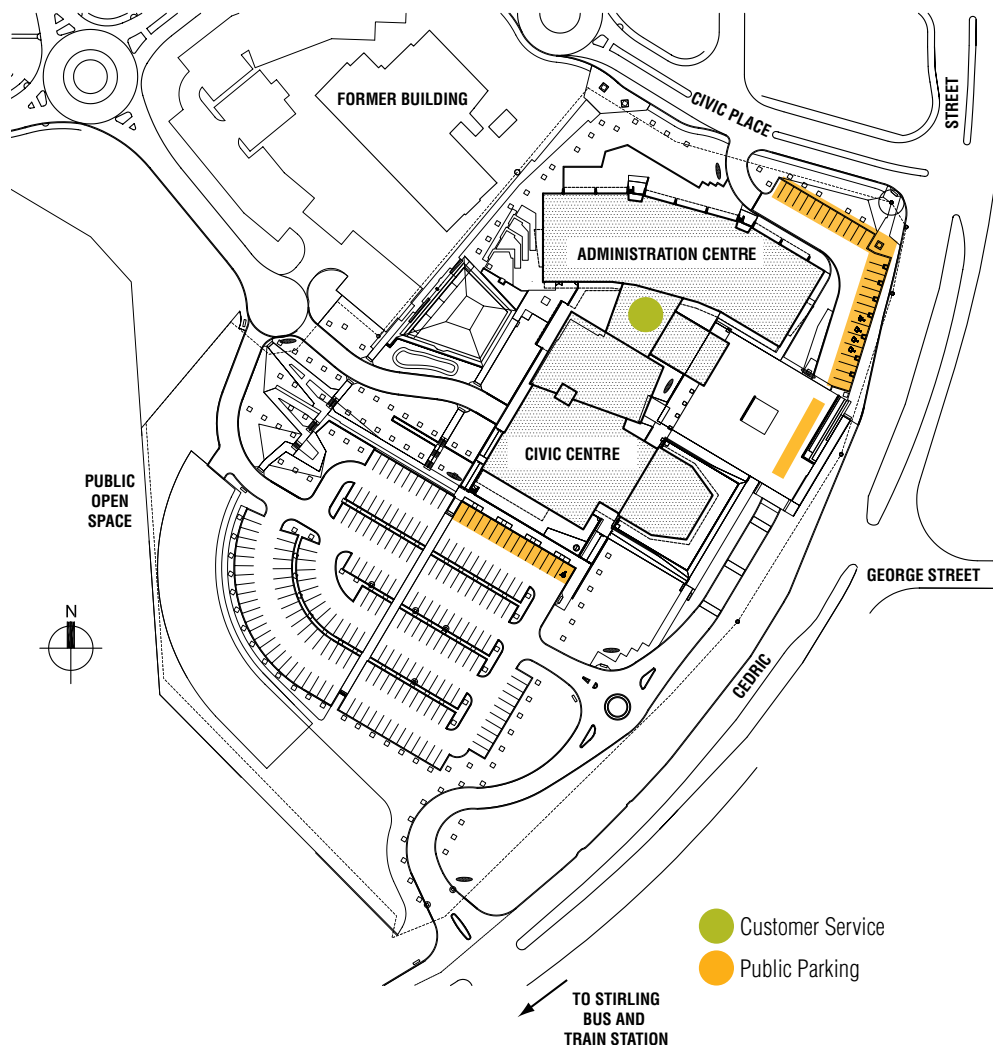
Creating quality lifestyle and sustainable development

Our Values

The City of Stirling values:

- community opinion;
- community involvement;
- equality and fairness;
- innovation and leadership;
- openness, integrity and accountability;
- the multicultural mix and diversity of our community; and
- the contribution of volunteers and all who work for the City.

City of Stirling Civic Centre and Administration Centre



Payments

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Payments >Fees

The City of Stirling offers several options for customers to pay their accounts (rates, homecare payments or dog registration fees, etc.). Should payment not be received for an instalment by the relevant due date, interest will accrue on a daily basis.

Policies and Local Laws

Local Laws

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >Policies and Local Laws

The City of Stirling has a number of local laws to assist in the smooth running of the City and to maintain harmony of the residents.

These laws are reviewed at least once every eight years, with a public notice published inviting community consultation into the review.

For more information on these local laws, visit the City's website or telephone the Customer Contact Centre.

Publications

Annual Report

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >Publications >Annual Reports

The City of Stirling produces an annual report. Copies of this report can be downloaded from the City's website or can be obtained by telephoning the Customer Contact Centre.

Budgets

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >Publications >Budgets

The City of Stirling's budget is available on the City's website or can be obtained by telephoning the Customer Contact Centre.

Code of Conduct

☎ Customer Contact Centre – 9345 8555

The City of Stirling operates under a Code of Conduct to ensure the effective and efficient administration of the organisation. For more information, please contact the Customer Contact Centre.



Strategic Plans

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Council >Publications >Strategic Plans

The City of Stirling's strategic plans are the blueprint for what the City hopes to achieve and how this will be done. These plans focus on key result areas to guide the planning of actions and activities, to achieve sustainable outcomes.

For more information on any of these plans, please visit the City's website or contact the Customer Contact Centre.

Rates

Rates

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Payments >Rates Information

Your rates help pay for the many public works projects underway all around the City of Stirling. As well as the upkeep and maintenance of the City's billion dollar investment in infrastructure such as roads, paths, parks and sports grounds, your rates also help fund the many community services the City provides, such as our recreation centres, meals on wheels and books on wheels programmes, libraries and comprehensive arts and events programmes. For more information please contact the City's Customer Contact Centre.

Frequently Asked Questions

Can I make a special payment arrangement with the City?

If you are unable to pay your rates instalments due to financial hardship, you can apply to the City for a special arrangement. An administration charge of \$19.00 per property will apply for each special payment arrangement, and penalty interest of 11 per cent will accrue daily on the balance of the overdue account, until it is fully paid.

Change of Address

Please advise the City promptly in writing of any changes in your address. There is an obligation on property owners to ensure that the City has the correct address for service of notices.

Change of Ownership

Under the provisions of the Local Government Act, when a person (whether as principal or agent) sells or disposes of land, the owner/agent must advise the City in writing within 21 days of the change in ownership, giving full details of the purchaser.

How are my rates calculated?

Rates are calculated by multiplying a property's Gross Rental Value (GRV) by the rate in the dollar set by the City. Gross Rental Value (GRV) is the fair rental value of your property as determined by the Valuer General's Office and is an estimate of how much you could expect to receive if you were to rent your property.

Can I object to my property's valuation?

If you feel that the valuation applied to your property is incorrect, you can lodge an objection with the Valuer General's Office within 60 days of the issue of your Rates Notice. For further information, please contact the Valuer General's Office on 9429 8400 (see also the back of your Rates Notice).

Do I pay GST on my rates assessment?

GST is not payable on general rates or domestic refuse services. However, GST is payable on Pool Fence Inspection Fees which may appear on your Rates Notice.

Pool Inspection Fee

Pool owners are advised that State Government legislation requires all private swimming pool enclosures to be inspected at least every four years.

The City's fee for this service will be charged at \$13.75 per annum (inclusive of GST) for each registered pool enclosure. This annual fee is designed to recover the cost of all inspections over a four-year inspection cycle.

All pool owners are encouraged to properly maintain their pool enclosures in the interests of safety.

Who is eligible for a concession?

Eligibility provisions for any person seeking to register with Council for rates concessions are:

- Must be an owner AND occupier of rateable property at 1 JULY or earlier, and
- If a Pensioner, either:
 - Must receive a pension AND hold a current Pensioner Concession Card or State Concession Card, or
 - Hold both a Seniors Card issued by the Office of Seniors Interests AND a Commonwealth Seniors Health Card; or
- If a Senior, hold a Seniors Card issued by the Office of Seniors Interests. Seniors who meet the eligibility criteria are entitled to claim a rebate of up to 25 per cent (subject to a maximum amount). The option of deferment is not available.

If you are not registered with the City as an eligible Pensioner or Senior, and feel that you may be eligible, please contact the City's rates section IMMEDIATELY. Rebates apply to current rates and emergency service levy, and not to rubbish collection and other charges, which must be paid in full by the DUE DATE shown on this notice. If your circumstances change – particularly with respect to your ownership or occupancy of the property, or your eligibility as a Pensioner or Senior – you MUST give notice immediately to the City so that the registration may be amended or cancelled.

A pro-rata rebate may be available from the date of registration to Pensioners and Seniors who become eligible after 1 July.

Development

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Commercial, Industrial and Residential Development

Building or Renovating

☎ Customer Contact Centre – 9345 8555

A building licence must be obtained for any development in the City of Stirling involving structural change. This includes commercial, industrial and residential development. This process is regulated through the Building Codes of Australia.

For more information, please contact the City's Approvals unit via the Customer Contact Centre.

Fees

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Fees Forms and Information Sheets >Fees

The City of Stirling levies fees for development or building approvals. If you have any queries regarding a specific fee please contact the Customer Contact Centre or visit the City's website.

Forms

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Fees Forms and Information Sheets >Forms

The City has a number of forms that relate to local laws and regulations. Forms include:

- home business/office applications;
- building and demolition forms; and
- planning application forms;
- verge licence application forms.

To access these forms, visit the City's website or telephone the Customer Contact Centre.

Information Sheets

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Fees Forms and Information Sheets >Information Sheets

The City of Stirling has a number of information sheets relating to development on private land. These sheets are available on the City's website or by telephoning the Customer Contact Centre and include:

- appeals;
- change of street address;
- patios;
- planning fees and charges;
- rezoning applications;
- building licences; and
- residential subdivisions.

ADDITIONAL INFORMATION

- All landfilling over 1.0m in height requires a planning approval.
- All retaining walls over 500mm require a building licence.
- All patios and pergolas require a building licence. A planning approval is also required where variations to the original patio and pergola are sought.



Light Spills and Odours

Information regarding light spills and odours is available from the State Government's Environmental Defender's Office at <http://factsheets.edowa.org.au> or by telephoning:

- ☎ Environmental Protection Authority, Perth – 9222 7000
- ☎ Department of Health, East Perth – 9222 4222

Pollution

Detailed information on pollution is on page 62 of this directory.

Signs

- ☎ Customer Contact Centre – 9345 8555
- www.stirling.wa.gov.au >Development >Industrial or Commercial Development > Signs

The City requires that signage is licensed and approved prior to installation. There are a number of documents and local laws related to signage, and these can be obtained from the Customer Contact Centre or on the City's website.

Subdivisions

- ☎ Western Australian Planning Commission – 9264 7777

The Western Australian Planning Commission (WAPC) controls all subdivisions of land.

In industrial zones the City of Stirling has set the following minimum lot sizes:

- Osborne Park Industrial Area 2,000 m²; and
- Balcatta Special Garden Industrial Area 3,000 m².

In commercial zones there are no set minimum lot sizes.

For details on submission requirements and applications for subdivision, please contact the WAPC.

Swimming Pools and Spas

- ☎ Customer Contact Centre – 9345 8555
- www.stirling.wa.gov.au >Development >Industrial or Commercial Development >Swimming Pools and Spas

All pools and spas in the City of Stirling must have building approval and be compliant with the Building Regulations 1989 as amended and the Australian Standard 1926.1 – 1993.

Pool Inspectors have a legal right of entry onto your property to conduct compliance inspections, which will be carried out at least once every four years. Pool Inspectors are also available for inspections and consultations from Monday to Friday.

A levy for swimming pool and spa inspections of \$13.75 each year (may be subject to change) is added to the rates of ratepayers with a swimming pool or spa.

Detailed information on compliance requirements can be obtained by contacting the Customer Contact Centre or by visiting the City's website.



Zoning Information

- ☎ Customer Contact Centre – 9345 8555

The City uses the term rezoning to describe when an existing zoning of a property is changed to a new zoning – for example from 'residential' to 'business'. The zoning of land determines what uses and development may be allowed on that land.

Environment and Sustainability

Acid Sulphate Soils

- ☎ Customer Contact Centre – 9345 8555
- ☎ Department of Environment and Conservation – 6364 6500

Acid sulphate soils are the most common environmental issue facing the City of Stirling. These soils are created when iron sulphides are exposed to air, oxidising into acid sulphides.

Acid sulphate soils affect soil water, ground water and eventually surface waters, possibly rendering the land inhospitable for plants and animals. There are a number of sites within the City of Stirling that are affected by acid sulphate soils.

The City is working to address this problem with the Department of Environment and Conservation.

Bush Forever Sites

- ☎ Western Australian Planning Commission – 9264 7777

The Western Australian Planning Commission operates the Bush Forever programme, to ensure that future land use and development of regionally significant bushland adheres to bushland protection and management.

Approximately 51,200 hectares of bushland in the metropolitan area is retained and protected under this programme, the majority of which is government-owned.

Cities for Climate Protection

- ☎ Customer Contact Centre – 9345 8555
- www.stirling.wa.gov.au >Development > Environment and Sustainability >Cities for Climate Protection

The City of Stirling has been involved in this greenhouse-gas-reduction programme since 2000. An initiative of the International Council for Local Environmental Initiatives (ICLEI), 180 Australian councils are now participating.

To help cities achieve greenhouse-gas-emission reduction goals, ICLEI has set a series of five milestones:

- Milestone 1. Conduct a baseline emissions inventory and forecast;
- Milestone 2. Adopt an emissions reduction target for the forecast;
- Milestone 3. Develop a Local Action Plan;
- Milestone 4. Implement policies and measures; and
- Milestone 5. Monitor and verify results.

The City of Stirling is currently at Milestone 5.

Sustainable Building Design

☎ Department for Planning and Infrastructure – 9264 7777

The State Government encourages environmentally responsive housing to help reduce energy and water consumption.

For further details, please contact the Department for Planning and Infrastructure.

Heritage

Awards and Site Markers

☎ Policy and Strategic Development – 9345 8555

The City of Stirling is proud of our heritage and promotes two initiatives to recognise historical sites and individuals contributing to heritage promotion.

These initiatives are the Heritage Awards, recognising individuals and groups committed to the education and promotion of heritage and Heritage Site Markers, identifying sites of historical significance.

Heritage List

☎ Customer Contact Centre – 9345 8555

All places of cultural heritage significance or that are worthy of conservation are listed on the City's Heritage List. The Heritage List comprises of those places which were categorised as Category One – Conservation Essential under the City's Municipal Inventory (see Municipal Inventory below for further information).

Heritage Loans Scheme

☎ Heritage Council of Western Australia – 9221 4177
www.heritage.wa.gov.au

To assist owners of heritage properties to undertake conservation works, the City of Stirling is participating in the Heritage Loan Scheme, an initiative developed by the Heritage Council of Western Australia, the Western Australian Local Government Association and StateWest Credit Society.

This scheme offers loans at a reduced rate to successful applicants. To check your eligibility or to download an application form, please contact the Heritage Council of Western Australia.

Municipal Inventory

☎ Customer Contact Centre – 9345 8555

The City of Stirling has an inventory of places that are viewed as important by the local community. These places may be aesthetic, historic, social or scientific in value.

A review is currently underway on the Municipal Inventory and Heritage List, with a focus on reinforcing the role of heritage-listed properties, refining the list of places identified and establishing a categorisation of places of heritage significance.

State Register

☎ Heritage Council of Western Australia – 9221 4177 or www.heritage.wa.gov.au
www.stirling.wa.gov.au >Development >Heritage >State Register

Places considered to have cultural heritage significance are registered and protected under the *Heritage of Western Australia Act 1990*.

Properties that are located within the City of Stirling are included on the State Register of Heritage of Places on the City's website.

Further information on the State Register can also be found by contacting the Heritage Council of Western Australia.

Maps

District Planning Scheme

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Development >Maps >District Planning Scheme

District Planning Scheme No. 2 was gazetted on the 13 September 1985. To access the scheme maps, visit the City's website or obtain a copy from the Customer Contact Centre.

The scheme is currently being reviewed. See page 28 for more information.

Metropolitan Regional Scheme

☎ Western Australian Planning Commission – 9264 7777

The Metropolitan Region Scheme is the responsibility of the Western Australian Planning Commission (WAPC) and the Department for Planning and Infrastructure.

For further information or a copy of the Metropolitan Region Scheme please contact the WAPC.

REMINDER

The City of Stirling protects its heritage through the recognition of historical sites and through the encouragement of restoration works on places of historical and community significance.

To encourage a positive image of the City's heritage a number of projects and incentives have been developed. Two of these are the Heritage Awards and the Heritage Site Markers.

The Heritage Awards, run every two years, focus on the conservation of the built environment and streetscape and the promotion of heritage within the community. Through the awards, the City also recognises the importance of good design and development standards in managing the built environment.

The City's Heritage Site Markers are presently located at 15 places throughout the City and primarily recognise sites which were once the location of a significant building, place or landmark that has since been demolished or is no longer recognisable.



Projects

Community Parks Development Programme

To encourage higher use of the City's Community Parks for socialising, local group events and activities, a select group of parks within the City of Stirling have been redeveloped. These parks are:

- Albert James Reserve – Joondanna
- Copley Park – Mt Lawley
- MacAulay Park – Inglewood
- Millet Selina Reserve – Innaloo.
- Clarko Reserve – Trigg
- Floribunda Reserve – Balga
- Majestic Noble Reserve – Dianella

Redevelopment of additional reserves is currently being considered and will be determined by the City's Public Open Space Network Strategy. This strategy will review and develop strategies for over 750 public open spaces, with a pilot review and strategy due for completion in early 2007.

Dianella Local Area Planning

☎ Customer Contact Centre – 9345 8555

A pilot project is being conducted in Dianella to explore the issues that are most important to the community and develop a vision for the future of the area.

The Dianella Local Area Planning Project includes an engagement process that offers a range of opportunities for people to get involved and have their say. This project is estimated for completion in early 2007.

District Planning Scheme Review

☎ Customer Contact Centre – 9345 8555

The City of Stirling is currently amending the draft District Planning Scheme Review document in line with the requirements of the Western Australian Planning Commission. This project will be completed by early 2008.

Glendalough Station Study

☎ Customer Contact Centre – 9345 8555

The City of Stirling adopted a study into the Glendalough Station and surrounding land in November 1999.

The aim of the study is to gauge the feelings of landowners towards the rezoning of land. Outcomes of the study are planned for release in July 2007.

ADDITIONAL INFORMATION

- A suitable barrier is required for all above- and below-ground swimming pools and spas capable of containing water to a depth of 300 mm or greater.
- Pool Inspectors have a legal right of entry onto your property to conduct inspections, with pools and spas to be inspected a minimum of once every four years.
- Pool Inspectors are available for inspections and consultations from Monday to Friday. Appointments can be made by contacting the City on 9345 8555.

Local Commercial Strategy

The City has prepared a Local Commercial Strategy in order to:

- identify objectives for each commercial centre;
- provide a base for the planning of these activity nodes;
- establish policies for retailing in the City of Stirling;
- apply the State Government's Metropolitan Centres Policy;
- identify centres requiring specific action;
- guide investment; and
- provide Council with a basis of decision-making for each centre, addressing matters such as development and rezoning applications and provision of services and facilities.

The strategy is currently being assessed by the Western Australian Planning Commission and will be released for public comment upon completion.

Local Centre Upgrades

☎ Customer Contact Centre – 9345 8555

The City has adopted the Local Centres Urban Design Improvement Programme to upgrade local centres.

This programme includes improving the appearance, streetscape, layout and accessibility of centres to provide accessible local shopping and services, local employment and a community focus.

This is an ongoing process that updates local centres as necessary.

For more information on when your local centre will be upgraded, please contact the City's Policy and Strategic Development unit via the Customer Contact Centre.

Local Housing Strategy

☎ Customer Contact Centre – 9345 8555

The City is currently preparing a Local Housing Strategy. This strategy is a requirement of the Western Australian Planning Commission.

This strategy will guide the future provision of housing and residential lots, supporting services and inform any future residential density reviews that may occur.

This strategy is due for completion in early 2007.

Mirraboopa Regional Centre

☎ Customer Contact Centre – 9345 8555

The City is currently implementing the Mirraboopa Regional Centre Improvement Strategy.

The aim of the strategy is to revitalise the centre to create an attractive, popular and successful focus for the region's shopping, service and social needs.

This strategy will include a new residential subdivision, a bus station redevelopment, the creation of a town square and new access roads.

This project comprises a number of phases, with the majority of works to be completed by June 2007.



Parks Capital Works

☎ Customer Contact Centre – 9345 8555

In excess of four million dollars of capital works are carried out on parks and reserves across the City each year. These works include footpaths, fencing, irrigation, playgrounds and redevelopment.

Requests for development of reserves or the replacement or upgrade of existing facilities should be directed to the City of Stirling in writing and clearly state the location, request and any supporting information to indicate the level of community support for the request.

For more information, please contact the Customer Contact Centre.

Regional Open Space Master Plans

☎ Customer Contact Centre – 9345 8555

The City of Stirling is committed to the good management of the City's parks and reserves, with a special focus on the larger Regional Open Spaces (ROS).

To manage the ROS and plan for ongoing development of facilities, the City is in the process of preparing master plans for all ROS. To date, master plans and implementation strategies have been devised for Carine ROS and Yokine ROS, with a draft plan being prepared for consultation for the Dianella ROS.

Rights of Way

☎ Customer Contact Centre – 9345 8555

The City of Stirling is working on developing a strategy to effectively manage all the Rights of Way (or laneways) within the City's boundaries.

This strategy will address community concern associated with the existence and functions of the laneways and is due for completion by July 2007.

Scarborough Environs Area Strategy (SEAS)

☎ Customer Contact Centre – 9345 8555

The Scarborough Environs Area Strategy (SEAS) is being undertaken to re-develop Scarborough whilst maintaining the seaside façade for which the area is renowned.

The strategy is broken into three stages that focus on both public and privately owned land. These stages are:

- Scarborough Beach Urban Design Master Plan;
- Amendment 457; and
- Amendment 458.

Phase one of the capital works is due for completion by March 2007.



Underground Power Project

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Projects >Underground Power Project

The City of Stirling is working with the State Government's State Underground Power Programme (SUPP) to provide 50 per cent of Perth households with underground power by 2010.

For project details, please visit the City's website or telephone the Customer Contact Centre.

Roads and Footpaths

Bus Shelters and Stops

☎ Customer Contact Centre – 9345 8555

New bus shelters or upgrades to existing shelters

To request a new bus shelter or stop, or to ask for an upgrade to an existing shelter or stop, the City must receive the request in writing.

All requests will be considered in accordance with budget and the following criteria:

- the level of patronage in terms of the number of patrons boarding at the particular stop;
- the suitability of the site in terms of available space, visibility for vehicles exiting adjacent roads or driveways and the suitability for the installation of an Adshel shelter; and
- the acceptance by adjacent property owners/tenants.

Requests for removal and relocation of bus shelters

Relocations are generally requested to enable owners or developers to maximise return on property development. Therefore, these requests are not funded at public expense.

As with requests for new shelters, a request for removal or relocation must be received in writing before the request can be considered. If approved by the City of Stirling and the Public Transport Authority (PTA), a fee for service and costs for shelter relocation/replacement will apply.

Request address:

Engineering Design

City of Stirling | Administration Centre | 25 Cedric Street | Stirling WA 6021

ADDITIONAL INFORMATION

- Fencing within the front setback area is generally not encouraged. All fences within the front setback area require both a planning approval and a building licence.



Crossovers

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Roads and Footpaths >Crossover Subsidy Request

A crossover is the driveway from the edge of your property line to the road.

Prior to construction of your crossover, it is important to obtain a copy of the specification for crossovers to ensure it meets City of Stirling specifications.

The City will contribute toward the cost of the first concrete or brick-paved crossover to a property provided it is constructed in accordance with the City's specifications. If a bitumen crossover is already in place, the City of Stirling can replace it in concrete at a subsidised price. Extra crossovers may be provided at full cost to the ratepayer.

The City can also arrange a subsidised obligation-free quote should you wish to upgrade your crossover to concrete.

Directional Signage

☎ Customer Contact Centre – 9345 8555

If you wish to apply for directional signage for your facility or business, the City of Stirling must receive a written application. You will then be advised if your request is approved, with a signage policy regarding lettering and maintenance.

A directional signage administration fee will apply, and the cost of the signage will be at the applicant's expense.

Street Naming

☎ Geographic Names Committee, Department of Land Administration – 9237 7373

The State Government's Geographic Names Committee determines the naming of the City's streets, which generally follow a common theme.

Street Signs

☎ Engineering Operations Department – 9345 8555

Requests for the provision or maintenance of street or information signs should be directed to the City's Engineering Operations Department via the Customer Contract Centre.

Drainage

☎ Customer Contact Centre – 9345 8555

The City of Stirling's stormwater drainage system consists of a network of 400 kilometres of piping and approximately 20,000 manholes and grated inlets (gullies). The City also maintains 140 drainage sumps and other drainage outlets.

Regular maintenance is carried out on the pipes and sumps, with upgrades undertaken where the need is identified.

Maintenance of stormwater drainage within private properties is the responsibility of the property owners concerned. However, blockages of street stormwater drains can be reported to the Customer Contact Centre so that any maintenance works required can be given immediate attention.



Footpaths

☎ Customer Contact Centre – 9345 8555

Email: stirling@stirling.wa.gov.au >Development >Roads and Footpaths >Footpaths

The City of Stirling maintains 806 kilometres of footpaths and dual use paths. The City is responsible for the installation, replacement and maintenance of footpaths and inspects them on a regular basis.

If you know of a damaged section of the footpath, please contact the Customer Contact Centre or send an email.

New Footpaths

Requests for new footpaths are assessed based on criteria such as safety, bus route/demographics and level of support from local residents.

All requests for footpaths must be received in writing, and a petition form demonstrating support from residents, which will be provided by the City, must be completed.

As footpaths are individually budgeted for each financial year, not all requests received are successful and installation may take some time. To check which footpaths are being built on an annual basis, visit the Annual Capital Works Programme page on the City's website at www.stirling.wa.gov.au >Community >Annual Capital Works Programme.

Requests can be addressed to:

Engineering Design

City of Stirling | Administration Centre | 25 Cedric Street | Stirling WA 6021

REMINDER

Shrubs and plants obstructing footpaths are a hazard to footpath users. Please clear away overgrown plants to ensure the City is a safe place to live.

Parking

☎ Customer Contact Centre – 9345 8555

(Also see Commercial Parking Agreements on page 7.)

Local parking laws are designed to maximise the use of available parking space within the City of Stirling and to provide fairness, taking into account the conflicting requirements of business, visitors, residents and traffic management.

Illegal parking causes frustration, inconvenience and irritation. It can also be dangerous to pedestrians, cyclists and other road-users.

The City of Stirling takes a no-tolerance approach to parking offences and encourages motorists to check the relevant parking signs prior to leaving their vehicle.



Roads

☎ Customer Contact Centre – 9345 8555

There are over 1,000 kilometres of roads within the City of Stirling. Maintenance of these roads is partly funded by municipal rates, with additional funding through Federal and State Government grants.

The City of Stirling encourages all residents and visitors to the region to use road safety. Initiatives supported by the City are:

- Drop Five and Save Lives in the City of Stirling.
- School Road Safety.
- School Newsletter Inserts.
- Primary School Parking Warden Programme.
- Speed Alert Mobile Trailer.
- Voluntary Code of Practice for Motor Vehicle Advertising.
- TravelSmart.
- Walking School Bus.
- Safe Routes to School.
- Walk Safely to School Day – once each year.

Street Lighting

☎ Western Power – 1800 622 008
Email: streetlights@wpcorp.com.au

Western Power maintains all existing street lighting in the City of Stirling. To report a street light fault, please telephone or email Western Power on the above contact details.

To request additional street lighting, please send a written request to:

Engineering Department
City of Stirling | Administration Centre | 25 Cedric Street | Stirling WA 6021

Street Trees

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Roads and Footpaths >Street Trees

The City carries out a planting and maintenance schedule on street trees, with the majority of planting undertaken in winter. Trees are chosen to match healthy existing tree varieties in the streetscape.

Pruning is undertaken by contracted tree surgeons who work with Western Power to ensure that trees under or near power lines are pruned when required.

Residents are not permitted to remove street trees from the property outside their house, and must approach the City of Stirling with good reason why the tree should be removed.

To have your property frontage considered for new trees or for further information on street tree planting, pruning or removal, please contact the Customer Contact Centre or visit the City's website.

Traffic

Traffic Management

☎ Customer Contact Centre – 9345 8555

The City of Stirling encourages responsible road behaviour and undertakes an annual review of all roads within our boundaries, through crash data supplied by Main Roads Western Australia (MRWA). This review locates and assesses locations having a high crash record for the potential to develop road safety improvement projects to reduce the incidence of crashes.

Traffic Management on Work Sites

Proper management of traffic on a worksite is essential for the safety of workers and the public. The City of Stirling manages its traffic control for works on roads in accordance with the MRWA Code of Practice.

The requirements and approvals for working within road reserves can be obtained by contacting the City's Engineering Design Division.

ADDITIONAL INFORMATION

ACROD STICKERS

To park in a marked disabled bay, the vehicle must have an ACROD permit in clear view or risk incurring a fine. To apply for an ACROD permit or to find out one's eligibility, telephone ACROD on 9242 5544 or visit www.acrod.org.au.



TravelSmart

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Development >Roads and Footpaths >Travelsmart

The City of Stirling is proud to participate in TravelSmart – a community-based programme that encourages us to make smarter choices about the way we travel.

TravelSmart challenges City of Stirling residents to switch just one or two of the journeys that they usually make by car each week to a smarter choice of transport.

Initiatives the City supports are:

- **Walking School Bus**
A walking group run by volunteer parents who walk along a set route, picking up children at timed stops and escorting them safely to school.
- **TravelSmart to School**
'TravelSmart to School' is a fun, interactive, and skill-building programme in which years five, six and seven students design their own solutions to school traffic and congestion problems.
- **Safe Routes to School**
This programme is designed to identify potential traffic or road safety hazards, and allows the school and the City of Stirling to work together to create a safer environment for children to walk and cycle.
- **Safety Door Project**
Stickers are fixed to the rear left door of vehicles to highlight that children should only disembark from vehicles from this door. The Safety Door Project is only available to schools that have participated in Safe Routes to School.
- **Community Events**
A number of State-wide and Australia-wide community events take place each year that aims to increase walking and cycling to school. The City of Stirling encourages all local schools to participate and will actively seek to promote and recognise the achievements of schools that do so.
- **Walk Safely to School Day**
An Australia-wide activity held in April each year to promote the health benefits of walking to school and to encourage parents to teach their children road safety skills.
The City of Stirling supports this initiative and encourages all schools within the City to participate.
- **Walk to School Wednesday**
This Western Australia-wide activity is held during the Department for Planning and Infrastructure's Walk Week in November each year.
Walk to School Wednesday aims to promote the health benefits of walking (and particularly walking for 30 minutes) and also to encourage children to walk to school rather than being driven.
- **Cycle to School Day**
www.dpi.wa.gov.au
Held in March each year during the Department for Planning and Infrastructure's Cycle Instead Bike Week, this Western Australian event encourages years five, six and seven students to ride to school for the day.

Schemes, Policies and Legislation

Building Codes of Australia

☎ Customer Contact Centre – 9345 8555

All development involving structural change, including residential, commercial and industrial development is controlled through the building licence process by the Building Code of Australia.

District Planning Scheme No. 2

The City of Stirling uses District Planning Scheme No. 2, as the current planning scheme-controlling development.

Policies

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Development >Schemes Policies and Legislation >Policies

Development policies have been developed under the City's District Planning Scheme No. 2 and the Local Government Act. For more information, visit the City's website or telephone the Customer Contact Centre.

Relevant Acts

The City uses the following Acts and Regulations to provide a legislative framework for decision-making on approvals:

- Health Act 1911
- Heritage Act 1990
- Liquor Licensing Act 1988
- Local Government Act 1995
- Local Government (Miscellaneous Provisions) Act 1960
- Metropolitan Region Town Planning Scheme Act 1959
- Strata Titles Act 1985
- Town Planning and Development Act 1928
- Town Planning Regulations 1968

Residential Design Codes

☎ Customer Contact Centre – 9345 8555

The Residential Design Codes of Western Australia (Statement of Planning Policy No. 3.1) control all forms of residential development in Western Australia through the planning approval process and the building licence process.

Town Planning Scheme No. 38

☎ Customer Contact Centre – 9345 8555

The City's Town Planning Scheme No. 38 covers land located in and around the Innaloo Shopping Centre.

This Scheme contains both development provisions for existing sites and contribution provisions for proposed infrastructure.

Libraries

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Library Catalogue

To access the City of Stirling's online library catalogue, simply visit the website at www.stirling.wa.gov.au >Library >Catalogue >Library Catalogue

Frequently Asked Questions

☎ Customer Contact Centre – 9345 8555

Common questions include:

Why do I have to show ID to join a library?

There is no charge to join the library, but the City does ask to view a current address and signature and photo ID as proof that you are the signatory for your library card. These security measures help stop fraudulent use of someone else's membership or identity.

What age do you have to be to join a library?

There is no age restriction, however, if you are under 18 years of age the City of Stirling requires a parent/guardian signature and details.

Do you have DVDs and MP3s?

Yes, all libraries have DVDs and MP3s for loan.

What is the loan period for borrowing audio-visual material?

All items are loaned for a three-week period.

What happens if I lose a book?

Please check very carefully at home. If you are still sure that you have lost the book, please tell the staff at the library and you will be sent a Tax Invoice for the replacement cost of the item.

Can I request an item that is not found on the City of Stirling or State Library of Western Australia database?

Yes, but they may take a little longer to obtain. The City may be able to borrow an item for you from a tertiary library or another state library in Australia.

DID YOU KNOW?

Membership is free and is open to anyone – subject to some conditions.

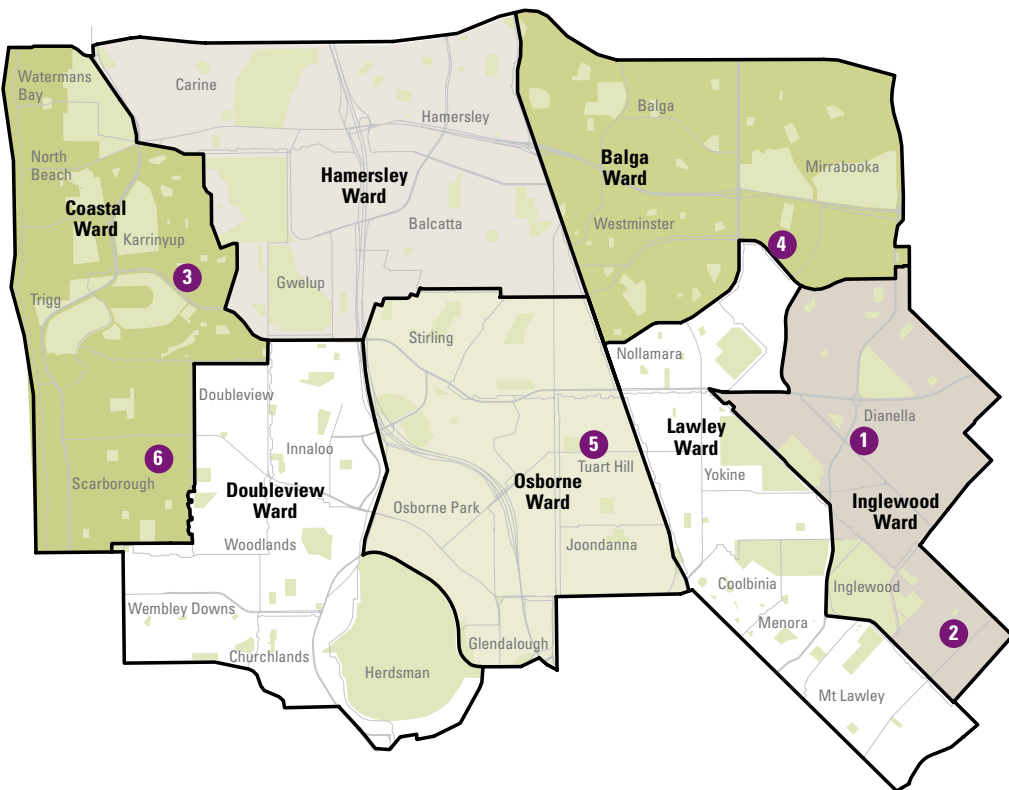
Visit your local library or the City's website for more information.

DID YOU KNOW?

Stirling libraries issued over 2,282,250 items in 2005/06.



LIBRARY LOCATIONS



ADDITIONAL INFORMATION

Local Studies

- Researching your family history?
- Need local information for your assignment?
- Wondering how your local park or street was named?

Call the Local Studies Librarian on 9345 8946.

Branches

There are six library branches in the City of Stirling.

1 Dianella

Dianella Plaza Shopping Centre | Waverley Street,
Dianella WA 6059
☎ 9275 4022
Fax: 9275 4068
Email: Dianella.Library@stirling.wa.gov.au

Opening Hours

Monday, Tuesday, Thursday: 9:00 am - 8:00 pm
Wednesday, Friday: 9:00 am - 5:30 pm
Saturday: 9:00 am - Noon
Sunday: 2:00 pm - 5:00 pm

2 Inglewood

Cnr Beaufort Street and Tenth Avenue | Inglewood
WA 6052
☎ 9370 5366
Fax: 9370 5367
Email: Inglewood.Library@stirling.wa.gov.au

Opening Hours

Monday, Thursday, Friday: 9:00 am - 5:30 pm
Tuesday, Wednesday: 9:00 am - 8:00 pm
Saturday: 9:00 am - Noon
Sunday: Closed

3 Karrinyup

Davenport Street | Karrinyup WA 6018
☎ 9446 8944
Fax: 9244 2196
Email: Karrinyup.Library@stirling.wa.gov.au

Opening Hours

Monday, Friday: 9:00 am - 5:30 pm
Tuesday, Wednesday, Thursday: 9:00 am - 8:00 pm
Saturday: 9:00 am - Noon
Sunday: 2:00 pm - 5:00 pm

4 Mirrabooka

8 Sudbury Place | Mirrabooka WA 6061
☎ 9344 5474
Fax: 9344 5438
Email: Mirrabooka.Library@stirling.wa.gov.au

Opening Hours

Monday, Wednesday, Thursday: 9:00 am - 8:00 pm
Tuesday, Friday: 9:00 am - 5:30 pm
Saturday: 9:00 am - Noon
Sunday: Closed

5 Osborne

9 Royal Street | Tuart Hill WA 6060
☎ 9344 6927
Fax: 9440 8989
Email: Osborne.Library@stirling.wa.gov.au

Opening Hours

Monday, Tuesday, Thursday: 9:00 am - 8:00 pm
Wednesday, Friday: 9:00 am - 5:30 pm
Saturday: 9:00 am - Noon
Sunday: Closed

6 Scarborough

173 Gildercliffe Street | Scarborough WA 6019
☎ 9341 1744
Fax: 9341 1528
Email: Scarborough.Library@stirling.wa.gov.au

Opening Hours

Monday, Tuesday, Wednesday: 9:00 am - 8:00 pm
Thursday, Friday: 9:00 am - 5:30 pm
Saturday: 9:00 am - Noon
Sunday: Closed



Local Studies Collection

Local Studies Collection

☎ Customer Contact Centre – 9345 8555

The City of Stirling Local Studies collection has a core set of books, photographs, and oral history recordings as well as videos, slides (transparencies) and other documents.

These resources provide information on the social, educational, vocational and cultural history of the City of Stirling and surrounding areas.

Mount Flora Regional Museum

☎ Customer Contact Centre – 9345 8555

Elvire Street | Watermans Bay

Open Sunday 1.30 to 4.30 pm, or other times by appointment.

The Mount Flora Regional Museum offers a range of cultural, social and natural history exhibits, which offer a look into the region's past. Permanent exhibitions include shipwrecks, whaling, the natural environment, education and housing, all depicted through a range of photographs and artefacts.

The museum itself has a rich history, designed initially as a water tank in 1936 to supply water for domestic use to North Beach residents. The tank served this purpose for 30 years during which time it also served as a World War II observation post for the Defence Forces.

Today, the building serves as the museum, following the dedicated efforts of a group of local residents, the North Suburban Historical Society and the City of Stirling. Open on Sunday afternoons or by appointment, the Mount Flora Regional Museum has wheel-chair access to the lower levels and is worth a visit for the magnificent view alone.

Membership

Membership is free and is open to anyone by filling out an enrolment form – subject to some conditions. Enrolment forms are available at your local library.

What's On

For more information on any of these initiatives, please contact your local library.

Adult Book Club

All of the City's libraries run Book Chat Clubs which meet once a month in a friendly, relaxed and social atmosphere for a discussion on the current book of the month. Each member of the Book Chat Club has input into the book titles that are selected for discussion. The sessions run for about an hour and a half.

BookStars

BookStars is a book club designed for children aged 7-12 and membership is free.

BookStars meets one day per week during the school term and incorporates the use of puzzles and quizzes, art and craft activities, meeting authors and illustrators, and book discussions to develop reading skills and enjoyment.

School Holiday Programmes

All of the City's libraries run free school holiday activities and performers linked to interesting and popular themes.

These programmes are popular and will need to be booked in advance by calling or visiting your local library.

Parents of children under six years are asked to stay and take part with their child.

The City's libraries are also a great source of things to keep the whole family amused, with stories on tape for long car journeys, DVDs, videos, music CDs and books with craft ideas, delicious recipes and more!

Storytime

Free Storytime sessions are held every week for pre-schoolers at each of the City of Stirling libraries. These run for half an hour with stories, songs and craft activities. For session times, please call your local library or visit the City's website at www.stirling.wa.gov.au >Library >What's On >Storytime.

Baby Rhymetime

Free Baby Rhymetime sessions are held for babies and parents at each library. These run for about 20 minutes with simple stories, rhymes, fingerplays, and songs to give your child a head start in language development and reading and writing skills. For more information on session times, please call your local library.

Young People's Services

The library is also a great source of information for school assignments with free Internet access and staff on hand to help you with your research.

Or if you are seeking a break from studying, the City's libraries have a great source of books, CDs, MP3s, DVDs, videos, music and stories on tape.

You can borrow up to 12 items on your library card and items can be kept for three weeks. Staff will also assist in reserving books if what you are looking for is not on the shelves.

Children's Book Week

All of the City's libraries participate in Children's Book Week with visiting authors and illustrators, as well as a great range of books listed for the awards available to borrow.

WA Young Readers' Book Award

The City's libraries purchase all of the short-listed books for these awards, so you can borrow them and participate in the voting.

Stirling Literary Award

This annual award is open to students and adults who live or study in the City of Stirling. Entry forms are sent to schools in the City of Stirling in March, and they are also available from the libraries. There are great prizes, so keep an eye open!

Recreation

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Balga Aquatic Centre

Currently undergoing a major redevelopment, the Balga Aquatic Centre will reopen in late 2007. The new centre will incorporate excellent facilities, including a hydrotherapy pool and kids water-fun playground as well as a lap-pool and family leisure-pool. The new centre's entrance will be located on Princess Road, Balga, next to the Balga Recreation Centre.

Balga Recreation Centre

Located at Princess Road Reserve, Balga, the Balga Recreation Centre has a full stage, dressing room and wooden-floored hall and can hold up to 300 people. For information on hiring this facility, please telephone the Administration Officer at Herb Graham Recreation and Fitness Centre on 9344 5200.

Beaches

Beaches
The City of Stirling has approximately 6.5 kilometres of coastline under its care and control, ranging from Peasholm Street Dog Beach, Scarborough (near Hale Road) in the south through to Watermans Beach, Watermans Bay (Beach Road) in the north. Included in this stretch of coast are some of Perth's best beaches including Scarborough and Trigg. Also included are the bay beach areas north of Trigg Island with Mettams Pool, North Beach and Watermans being amongst the best known.

Beach Services
☎ Beach Services Coordinator – 9205 1017

The City of Stirling provides a number of beach services to maximise the public's enjoyment of our coastline. Services include facilitation of safety programmes, staging of events and competitions, maintenance, management of beach hire groups and liaison with community groups.

Dog Beaches
The City of Stirling has the following classified Dog Beach Exercise Areas:

- extending northwards 200 metres from the City's southern boundary at Peasholm Street, South Scarborough;
 - between Kathleen and Bennion Streets, Trigg; and
 - between Castle and Ada Streets, North Beach.
- As with dogs in reserves, please ensure that your dog is kept under effective control at all times and that you clean-up after your dog.
Please note: Penalties may be imposed if your dog is exercised in an unlawful area.



Surf Lifesaving

There are two surf life saving clubs operating within the City:

Scarboro Surf Life Saving Club Inc.

The Esplanade, Scarborough

☎ 9341 1011

Trigg Island Surf Life Saving Club Inc.

West Coast Drive, Trigg

☎ 9447 3556

These clubs operate voluntary rescue services between October and March each year on weekends and public holidays.

The City of Stirling also employs Beach Inspectors to ensure beaches are kept safe and free from hazards. The Beach Inspectors are able to perform emergency rescue and first aid, as well as controlling surfers and surf-ski users.

Aussies Surf Lifesaving Championships

☎ Beach Services Coordinator – 9205 1017

The City of Stirling will host the Aussies Surf Lifesaving Championships at Scarborough Beach in March 2007, 2008 and 2009.

This event will attract national media coverage and be the perfect opportunity to showcase Scarborough to competitors, visitors and spectators.

Clubs Forever

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Recreation >Clubs Forever

Clubs Forever is a City of Stirling initiative which:

- provides an easy-to-use sporting and recreation club database to promote your club;
- offers funding opportunities for junior clubs – Clubs Forever Junior Sport Equipment Grant and the Clubs Forever Youth Participation Grant;
- provides capital works funding opportunities;
- offers a series of free seminars focusing on important issues affecting clubs; and
- provides recognition and achievement awards to sports people and volunteers.

For more information, visit the City's website or telephone the Club Development Officer via the Customer Contact Centre.



Community Recreation Centres

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Community >Community Recreation Centres

The City of Stirling has a number of recreation centres available for community use. These centres offer a number of different recreation facilities and sports. Centres are:

- Balga Recreation Centre
- Dianella Community Centre
- Herb Graham Recreation and Fitness Centre
- Jim Satchell Community Recreation Centre
- Karrinyup Sports Centre
- Maureen Grierson Community Centre
- Osborne Park Community Centre
- Terry Tyzack Aquatic Centre
- Yokine Community Recreation Centre.
- Bob Daniel Community Centre
- Hamersley Recreation Centre
- Innaloo Community Centre
- Karrinyup Community Recreation Centre
- Kevin Smith Community Centre
- North Beach Community Centre
- Scarborough Community Recreation Centre
- WK Moir Balcatta Recreation Centre

The City's five main recreational centres, Balga Recreation Centre, Hamersley Recreation Centre, Herb Graham Recreation and Fitness Centre, Karrinyup Sports Centre and the Terry Tyzack Aquatic Centre are detailed further within this Recreation section.

For more information on the programmes available at each centre, please visit the City of Stirling's website or telephone the Customer Contact Centre.

Culture, Arts and Events

(See the listing under Community on page 9.)

Funding, Grants and Sponsorship

External Funding and Business Development

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Recreation >Funding Grants and Sponsorship

The City provides access to a number of policies relating to the provision of recreational services. These can be found on the City of Stirling's website or can be obtained by telephoning the Customer Contact Centre.

To access funding for recreational groups, organisations are encouraged to look at the City's Clubs Forever programme or contact organisations such as the Department of Sport and Recreation, Lotteries WA and Healthway.



Leisure Planning

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Recreation >Funding Grants and Sponsorship >Leisure Planning

Leisure planning is undertaken to provide a strategic approach to developing and improving recreational and sporting facilities.

For more information or to apply to have your facilities assessed, please contact the Leisure Planning Coordinator via the Customer Contact Centre or visit the City's website.

Sponsorship

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Recreation >Funding Grants and Sponsorship >Sponsorship

There are a number of sponsorship opportunities available for companies interested in partnering with the City of Stirling. These opportunities provide a number of associated benefits to assist your company to exhibit commitment to good corporate citizenship, as well as increasing the profile of your brand.

Golf

Hamersley Golf Course

☎ Hamersley Golf Course – 9447 7137

The City's golf course is Hamersley Golf Course, located on Marmion Avenue in Karrinyup.

Hamersley Golf Course offers teaching clinics and private tuition, as well as restaurant, kiosk and function facilities.

To make a booking, please telephone the golf course direct or make a booking in person at the counter.

Golfers

☎ Customer Contact Centre – 9345 8555

Golfing is prohibited on all reserves within the City of Stirling – except for the practice net at Yokine Reserve. Should you see someone practising golf on a reserve, please report it to the Customer Contact Centre.

Hamersley Recreation Centre

☎ 9447 0455

Hamersley Community Recreation Centre | Belvedere Road | Hamersley WA 6022

Hamersley Recreation Centre is just two minutes south of the Warwick shopping complex and offers a diverse range of sporting programmes for both juniors and seniors.

The centre also offers a sports hall, arts and crafts centre, community hall/function area and a purpose-built children's area that are all available for hire.



Herb Graham Recreation and Fitness Centre

☎ 9344 5200

Herb Graham Recreation and Fitness Centre | Chesterfield Road | Mirrabooka WA 6061

Herb Graham Recreation and Fitness Centre is located in Mirrabooka and offers a range of sports and fitness programmes for both juniors and seniors – to suit everyone's needs and skill levels.

Karrinyup Sports Centre

☎ 9447 0455

2 Nerita Way (next to Newborough Primary School) | Karrinyup WA 6018

The Karrinyup Sports Centre has rooms for hire which include a sports hall, a full-sized air-conditioned hall (suitable for sports including basketball, netball, volleyball and badminton), a large meeting room (suitable for seating approximately 70 people or presenting classes such as Yoga or Pilates) and a multipurpose area purpose-built for children (suitable for playgroups or mothers' groups and includes a storage area).

REMINDER

The City of Stirling provides fantastic school holiday activity programmes at our Recreation and Fitness Centres. For programmes and further information, contact our Customer Contact Centre – 9345 8555 or your closest Recreation Centre, see page 50.

DID YOU KNOW?

By doing 30 minutes of moderate physical activity each day, you can reduce your stress levels, build stronger bones and decrease your risk of heart disease, stroke, obesity and diabetes?

Off-Road Vehicles

☎ Customer Contact Centre – 9345 8555

☎ CALM – 9334 0333

There are no areas for off-road vehicles in the City of Stirling. However there are a number of areas nearby which have been set aside in the *Control of Vehicles (Off-road Areas) Act* and in conjunction with Conservation and Land Management (CALM).

These areas are:

- Corner of Gnangara and Centreway Roads, Lexia (controlled by the City of Swan);
- Pinjarra Pines Area: corner of Pinjar Road and Wattle Avenue, Pinjar (controlled by CALM);
- Ledge Point (controlled by the Shire of Gingin);
- Lancelin (controlled by the Shire of Gingin).

Details about these areas can be obtained by contacting the relevant Local Government or CALM.



Parks, Ovals and Reserves

The City of Stirling currently maintains 51 major active reserves, 426 minor passive reserves, 10 public tennis courts, two swimming pools, a golf course and manages 6.5 kilometres of coastline.

Some of the more popular reserves are Stirling Civic Gardens, Lake Gwelup, Ron Stone Park, Macaulay Park, Herdsman Lake Park, Star Swamp Reserve, Yokine Reserve, Carine Regional Open Space, Des Penman Reserve and Dianella Regional Open Space.

Parks, Ovals and Reserves

- 1 Abbett Park
- 2 Aintree Reserve
- 3 Albert James Park
- 4 Barry Britton Reserve
- 5 Bennett Park
- 6 Birralee Reserve
- 7 Breckler Park
- 8 Princess/Wallington Reserve
- 9 Brighton Beach Reserve
- 10 Butlers Reserve
- 11 Camberwell Reserve
- 12 Carine Reserve
- 13 Celebration Park
- 14 Charles Riley Reserve
- 15 Clarko Reserve
- 16 Coolbinia Reserve
- 17 Copley Park
- 18 Deanmore Square

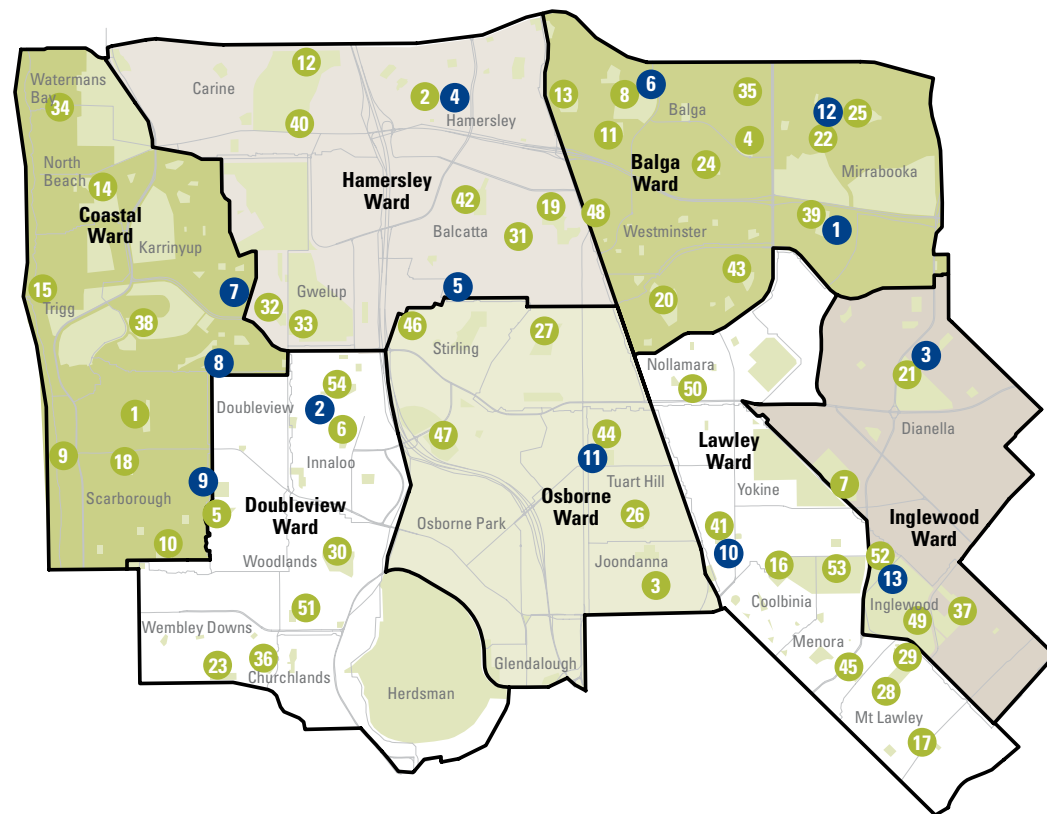
- 19 Delawney (Vasto) Reserve
- 20 Des Penman Reserve
- 21 Dianella Reserve
- 22 Dryandra/Pendula Reserve
- 23 Empire Reserve
- 24 Fernhurst Reserve
- 25 Fragrant Gardens
- 26 Grenville Reserve
- 27 Grindleford Reserve
- 28 Hamer Park
- 29 Inglewood Oval
- 30 Jackadder Lake
- 31 Jones Paskin Reserve
- 32 Karrinyup Reserve
- 33 Lake Gwelup Reserve
- 34 Laurie Strutt Reserve
- 35 Linthorne Reserve
- 36 Luketina Reserve
- 37 Macaulay Park

- 38 Millington Reserve
- 39 Mirrabooka Reserve
- 40 Monyash Reserve
- 41 Reader Reserve
- 42 Richard Guelfi Reserve
- 43 Robertsbridge Reserve
- 44 Robinson Reserve
- 45 Ron Stone Park
- 46 Sheldrake Reserve
- 47 Stirling Civic Gardens
- 48 Ted Cross Reserve
- 49 Walter Road Reserve
- 50 Woodchester Reserve
- 51 Woodlands Reserve
- 52 Wordsworth Reserve
- 53 Yokine Reserve
- 54 Yuluma Park

Community Recreation Centres

- 1 Herb Graham Community Recreation Centre
- 2 Innaloo Recreation Centre
- 3 Jim Satchell Community Recreation Centre
- 4 Hamersley Community Recreation Centre
- 5 Balcatta Community Recreation Centre
- 6 Balga Recreation Centre
- 7 Karrinyup Community Recreation Centre
- 8 Karrinyup Sports Centre
- 9 Scarborough Community Recreation Centre

- 10 Yokine Community Recreation Centre
- 11 Osborne Park Community Centre
- 12 Dryandra Community Centre
- 13 Terry Tyzack Aquatic Centre



Parks, Ovals and Reserves

BBQs

☎ Customer Contact Centre – 9345 8555

There are 24 reserves in the City that have BBQ facilities. These BBQs are free to use and operate between 8:30 am through to 8:30 pm (lighting provided until 8:30 pm).

For any issues regarding these facilities or for BBQ locations, please contact the Customer Contact Centre.



Hire/Application for Reserve Use

☎ 9345 8941

Club Development Officer (Reserves)
Recreation and Cultural Services

City of Stirling | Administration Centre | 25 Cedric Street | Stirling WA 6021

Fax: 9345 8822

Email: stirling@stirling.wa.gov.au

The City of Stirling asks those wishing to conduct a function at a reserve to lodge a request with the City to avoid clashes with other events and activities.

For more information, please contact the Club Development Officer (Reserves) on 9345 8941.

Playgrounds

☎ Customer Contact Centre – 9345 8555

There are 330 playground sites in the City of Stirling, 210 that have been upgraded in the past few years.

Refurbishments and upgrades are based on a ten-year cycle, bringing equipment in-line with new safety standards and providing equal access for all in the community including those with a disability.

Sports Fields

☎ Club Development Officer (Reserves) – 9345 8941

Bookings are required for casual and seasonal use and may incur charges.

Booking applications are to state the requested location, date and times, type of event to be held, approximate number of people attending and facilities required.

Tennis

There are a number of tennis facilities in the City of Stirling, all of which require a booking. Bookings are to be made at the club itself and keys will be provided by the officer when accepting your hire fee. Casual and commercial hire rates apply and will be given upon enquiry.

Innaloo (Langley Way)

Booking Officer: Langley Crescent, Innaloo

☎ 9446 9076

Lake Gwelup (Huntriss Road)

Booking Officer: 1 Bartlett Street, Karrinyup

☎ 9446 7335

Mirrabooka (Chesterfield Road)

Booking Officer: Chesterfield Road, Mirrabooka

☎ 9344 5200

Mt Lawley (Queens Crescent)

Booking Officer: 4 Glenroyd Street, Mt Lawley

☎ 9272 1965

Tuart Hill (Stoneham Street)

Booking Officer: 5 Grenville Street, Tuart Hill

☎ 9349 8864

Terry Tyzack Aquatic Centre

☎ 9276 8100

62 Alexander Drive | Inglewood WA 6052

www.stirling.wa.gov.au >Recreation >Terry Tyzack Aquatic Centre

The Terry Tyzack Aquatic and Fitness Centre offers extensive aquatic facilities including indoor and outdoor swimming pools, a state-of-the-art gymnasium, more than 40 fitness classes per week and a dedicated weights area.

For information on programmes, please contact the Terry Tyzack Aquatic Centre or visit the City's website.

Universal Reserve Access Facilities

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Recreation >Parks Ovals and Reserves >Universal Reserve Access Facilities

The City of Stirling has universal access facilities (commonly referred to as disabled access) at a number of the City's reserves and parks. These facilities include:

- universal access playgrounds;
- drinking fountains;
- shelters; and
- BBQ areas;
- seating;
- parking bays.

For locations, please refer to the City's universal access map on the City of Stirling website or contact the Customer Contact Centre.

Walk Trails

The City of Stirling has dedicated walking trails in 16 parks throughout the City, many of which have a map. Walking trails can be found in:

- Aintree Reserve, Hamersley
- Butlers Reserve, Scarborough
- Carine Open Space
- Celebration Reserve, Balga
- Des Penman Reserve, Nollamara
- Dianella Regional Open Space
- Herb Graham Oval, Mirrabooka
- Herdsman Lake Park
- Jackadder Lake, Woodlands
- Lake Gwelup, Gwelup
- Robinson Reserve, Tuart Hill
- Star Swamp, North Beach
- Stirling Gardens, Stirling
- West Coast Highway coastal path
- Woodchester Reserve, Nollamara
- Yokine Reserve.



Follow My Lead

☎ Customer Contact Centre – 9345 8555

Email: followmylead@stirling.wa.gov.au

www.stirling.wa.gov.au >Recreation >Walk and Cycle Trails >Follow My Lead

Aimed at City of Stirling residents of all ages, these walking programmes are also 'dog friendly'. 'Follow My Lead' walking groups encourage participants to get fit and meet new friends. For more information, telephone Recreation and Cultural Services or visit the City's website.

Dog owners

The City of Stirling encourages dog owners to be responsible and ensure that dogs are wearing their collar, ID tag and registration tag when out and about. Please also clean-up after your pet. If you are walking with a group, it is a good idea to keep your dog on a leash, particularly when on pathways. For more information on responsible dog ownership, visit the City's website or contact the Customer Contact Centre.

DID YOU KNOW?

The City of Stirling maintains over 2,065 hectares of parks, gardens and developed reserves, 470 hectares of natural bushland, including 51 active reserves and 426 neighbourhood parks with a vast array of features.

DID YOU KNOW?

That there are 330 playgrounds within the City of Stirling.

The City of Stirling is proud to host the
**AUSTRALIAN SURF
LIFE SAVING CHAMPIONSHIPS**



Scarborough Beach 2007-2009

The City of Stirling is hosting the Australian Surf Lifesaving Championships at Scarborough Beach - commencing in March 2007.

As the Year of the Surf Lifesaver, and the first year the City has hosted such an event, 2007 promises to be an exciting one for residents and visitors alike!

For further information regarding the City's calendar of events, the official schedule of events and information for residents head to the City's website.

Phone: 9345 8555
Fax: 9345 8822
Email: aussies@stirling.wa.gov.au
www.stirling.wa.gov.au



Services

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Access and Inclusion

Access and Inclusion

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Access and Inclusion

The City of Stirling recognises that access is the key to independence. The City is committed to ensuring that everyone living in or visiting the City of Stirling can access the majority of the facilities and services we provide.

As part of the City's Disability Services Plan, significant changes, such as upgrades to parks and reserves, modifications to facilities and raising awareness of staff, contractors and businesses in the City of access and inclusion facilities have been achieved.

Provisions such as pram-ramps at selected street intersections, toilets for people with disabilities, modified playgrounds, access to the beach, transport services in modified buses and improved access to Council buildings have also been provided by the City.

For more information or to request a copy of the City's Access and Inclusion Plan, please telephone the Customer Contact Centre or visit the City's website.

Home Support

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Access and Inclusion >Home Support

The City of Stirling provides support services to eligible frail-aged people and people with ongoing functional disabilities that are living in the community. This initiative receives funding support from the Home and Community Care (HACC) programme.

A Home Services Coordinator will visit residents requiring assistance to assess the most appropriate way of meeting their needs.

Support services provided by the City of Stirling include:

- domestic assistance;
- Meals on Wheels;
- social support;
- podiatry; and
- personal care;
- respite for carers;
- adult day centres;
- transport.

Referrals can be made to other service providers if the service needed is not available from the City of Stirling.

There are some fees associated with these services, however the City of Stirling bases these on client income and capacity to pay.

Books on Wheels

The City of Stirling provides a home delivery library service for housebound residents who are unable to visit the library. For more information on this service or for assistance, please call your closest library, see page 41.



Family and Children

After-School and Vacation Care

☎ Family Assistance Office – 13 61 50

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au > Services > Family and Children > After School and Vacation Care

After-School Care

After-School Care is provided by the City of Stirling in Balga, Hamersley, Inglewood and Scarborough for primary school-aged children, with transport provided from the school to the centre.

There is a fee associated with this care, which will depend on the amount of Child Care Benefit you are eligible to receive. To determine eligibility, families must register with their nearest Family Assistance Office.

The centres are open from 3 pm to 6 pm every school day with a variety of craft and leisure activities and excursions on offer.

For information, please contact the City of Stirling or call the centre direct.

Vacation Care

Vacation Care is provided in Balga, Hamersley, Mirrabooka and Scarborough for primary-school-aged children during school holidays.

Associated fees for this care depend on the amount of Child Care Benefit you are eligible to receive. Contact your nearest Family Assistance Office for more information.

For information on programmes, telephone the City of Stirling or your closest centre. All centres are open from 8 am to 6 pm Monday to Friday, excluding public holidays.

Balga After-School and Vacation Care Centre

North Balga Primary School
Maitland Road, Balga
☎ 9247 1386

Inglewood After-School Care Centre

Inglewood Civic Centre, Children's Centre
Cnr Ninth Avenue and Beaufort Street, Inglewood
☎ 9272 0312

Hamersley After-School and Vacation Care Centre

Hamersley Community Centre
Belvedere Road, Hamersley
☎ 9447 0150

Mirrabooka Vacation Care Centre

Herb Graham Recreation Centre
Chesterfield Street, Mirrabooka
☎ 9344 5200

Scarborough After-School and Vacation Care Centre

Scarborough Civic Centre, Children's Centre
173 Gildercliffe Street, Scarborough
☎ 9341 5001

All enquiries to Child Services on 9345 8569 or 9345 8567.

On the Bus Day-trips

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au > Services > Family and Children > On the Bus Daytrips

'On the Bus' day-trips is an initiative sponsored by the City of Stirling providing children aged 10-14 years with the opportunity to participate in challenging, fun-filled and exciting excursions.

The programme operates for one week during each school holiday period, from the Balga, Hamersley and Scarborough Vacation Care Centres.

The programme costs \$32.00 per day, per child (Child Care Benefit does not apply) and bookings for a full week are encouraged. To avoid disappointment, it is best to book a spot early.

Women's Refuge Centre

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au > Services > Family and Children > Domestic Violence Information

A Women's Refuge Centre is located within the City of Stirling for women who are victims of domestic violence and are seeking refuge or assistance.

For more information, contact the City's Customer Contact Centre.

Financial Counselling

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au > Services > Financial Counselling

The City of Stirling has a financial counsellor available to assist you with your budgeting and financial problems or to offer independent advice on contracts and other financial statements. The financial counsellor won't pass judgement on you; rather they'll help with determining the best plan of action to work through your financial problems.

Financial counsellors can help you with:

- overdue accounts;
- bankruptcy;
- legal documents.
- advocacy;
- housing;
- money plans;
- appeals; and

ADDITIONAL INFORMATION

- To qualify for a Seniors Card you must be:
 - 60 years of age or more
 - A permanent resident of Western Australia
 - Not working full time (i.e. 20 hours or less per week)

Seniors Cards can be obtained through the Department of Community Development. For further enquiries, please telephone the Seniors Card hotline, Monday to Friday 9 am to 3 pm on 6217 8855.



Graffiti

Graffiti

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Graffiti

Graffiti vandalism instils a sense of fear and a general feeling of disorder in the community. The City of Stirling has established a graffiti-removal service to help reduce this unsightly problem and remove graffiti.

Graffiti Reporting

If you spot graffiti in your neighbourhood, it should be reported to both the police on 131 444 and to the City. Reporting to the City can be via the online report form or by contacting the Customer Contact Centre on 9345 8555.

If you see someone in the process of applying graffiti, immediately contact the police on 131 444 and the City's security service on 1300 365 356.

Graffiti Volunteer Programme

☎ City of Stirling Security Service – 1300 365 356
 ☎ Customer Contact Centre – 9345 8555
 ☎ Police – 131 444

The City of Stirling also has a volunteer graffiti-removal programme where residents volunteer to clean-up graffiti in their local area. Contact the Customer Contact Centre for more information or to obtain an application form.

For more information on the City's reduction methods or to report graffiti, please telephone the Customer Contact Centre or visit the City's website.

Health

Dust

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Health >Dust

To keep dust to a minimum, the City of Stirling has a local law relating to the prevention and abatement of dust.

Under this local law the "occupier" of land (which includes but is not limited to builders and demolition contractors) must take effective measures to control dust.

For more information or to report dust problems, telephone the Customer Contact Centre or visit the City's website.

Environmental Health Officers/Health Promotion

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Health >Environmental Health Officers

The City of Stirling undertakes a range of activities and programmes to promote and improve public health.

Assistance and information is available on a wide range of health-related matters such as:

- food hygiene;
- environmental pollution;
- effluent disposal systems;
- water quality; and
- noise pollution;
- infectious diseases;
- pest control matters;
- health promotion.

Environmental Health Officers also monitor and regularly inspect:

- food premises and manufacturers;
- hairdressers, beauticians and tattooists;
- lodging houses.
- public buildings;
- caravan parks and camping grounds; and

For more information, please telephone the City's Health Department via the Customer Contact Centre or visit the City of Stirling's website.

Food Hygiene

☎ Customer Contact Centre – 9345 8555

The City carries out routine food safety and hygiene assessments on premises preparing food for sale to the general public.

Assessments are carried out in line with the requirements of the Health (Food Hygiene) Regulations 1993 and the Australia New Zealand Food Standards Code (Australia only).

For further information, or to lodge a food hygiene complaint, contact the City's Health Department via the Customer Contact Centre.

Immunisation

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Health >Immunisation

The City of Stirling provides a free immunisation service for infants, children and adults in accordance with the Western Australia Vaccination Schedule. This service also visits primary schools in the City to administer vaccinations as required.

A Medical Practitioner administers these vaccinations, and an experienced Immunisation team is available to give advice. For more information, visit the City of Stirling's website or telephone the Customer Contact Centre.

Travellers' Health

For information on immunisation requirements when travelling overseas, contact Travel Vax on 1300 360 164.



Infectious Diseases

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Health >Infectious Disease

To identify sources of infection and minimise the spread of disease, the City's Environmental Health Officers investigate communicable diseases listed under the *Health Act 1911*. The most common illnesses are:

- food-borne illness; and
- mosquito-borne disease.

For more information on these illnesses, please contact the Customer Contact Centre or visit the City's website.

Noise and Environmental Pollution

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Health >Noise and Environmental Pollution

The City of Stirling has a number of regulations on noise pollution to ensure the harmony of the neighbourhood. Complaints regarding breaches of these regulations will be investigated.

Regulations cover construction noise, stereo and music noise, power tools, alarms, air conditioners and other equipment such as pool pumps and refrigeration units.

For more information visit the website or contact the City's Environmental Health unit via the Customer Contact Centre.

Septic Tank Decommissioning

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Health >Septic Tank Decommissioning

There are some circumstances when septic tanks must be decommissioned. Examples include when a property is sold, if building extensions encroach or if the zoning of the land changes.

For information on septic tank decommissioning, please visit the City's website or telephone the Customer Contact Centre.

Smoke

The City of Stirling encourages the reduction of smoke from wood-heaters to help reduce pollution.

We suggest the following to minimise smoke and reduce the maintenance and running costs of your wood-heater:

- burn, dry, seasoned, untreated wood;
- use small logs;
- have a flame if burning overnight.
- stack wood under cover in a dry, ventilated area;
- burn the fire brightly; and

Justice of the Peace

The City of Stirling provides a Justice of the Peace (JP) service at the Administration Centre | 25 Cedric Street Stirling WA 6021, from 11:00 am – 2:00 pm each weekday.

A JP can witness official documents, administer an oath or affirmation and take an affidavit.

Meals on Wheels

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Meals on Wheels

The City of Stirling provides a 'Meals on Wheels' service to aged and disabled residents.

To receive meals, either a relative, friends, neighbours, hospital or doctor, must refer you. You will then receive a home visit from a Home Services Coordinator who will conduct an assessment on your health, social and personal needs.

The City caters for one main meal a day, seven days of the week, with deliveries on weekdays. The meals are delivered chilled, so you can heat and eat when it suits you. If you are unable to heat a meal because of disabilities, the City of Stirling can arrange to deliver a hot meal five days a week. The City also caters for specific dietary needs such as diabetics, vegetarians, etc. Sample menus can be viewed on the City's website or can be obtained by telephoning the Customer Contact Centre.

The cost of a delivered two-course meal is kept to a minimum. Please contact the Customer Contact Centre for prices and/or to make a referral.

Pets and Animals

Animal Care Facility

The City of Stirling has an Animal Care Facility for dogs that have been picked up by the rangers. Residents are able to retrieve the animals from this facility. Unclaimed animals are also for sale.

☎ Customer Contact Centre – 9345 8555
 Location: 15 Natalie Way | Balcatta WA 6021

Opening Hours: Monday to Friday 12:30 pm to 5:30 pm
 Saturday and Sunday 12:30 to 1:30 pm

	Male	Female
Sterilised	\$45	\$45
Unsterilised	\$125	\$135

Prices include vaccination, heartworm test, registration until 31 October and sterilisation for unsterilised dogs.

Animals (other)

☎ Customer Contact Centre – 9345 8555

Poultry

Up to ten poultry can be kept at premises within the City of Stirling. All poultry must be kept confined in a suitable enclosure at all times.

Please note: Roosters, geese or peacocks are not permitted.



Pigeons

Up to 30 pigeons can be kept on premises. A person affiliated with a pigeon club can apply to the City for a permit to keep an increased number of pigeons.

Bee-Keeping

Any person wanting to keep three or more beehives must obtain a permit from the City.

Large Animals

Pigs, goats, horses, sheep and cows are not permitted within the City unless a permit has been obtained.

For further information on the keeping of animals, please contact the City's Health Department.

Cat Information

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Services >Pets and Animals >Cat Information

The City promotes responsible cat ownership, including encouraging cat owners to have their cat sterilised and requesting cats be kept inside at night to reduce cat nuisances.

Cat Identification

The City or Stirling recognises two different methods of cat identification: a collar, with the owner's name and either their address or phone number on it; or a micro-chip embedded beneath the cat's skin holding the same information. If your cat is micro-chipped, it needs to have a tattoo of the letter M in either of its ears. Discounted cat micro-chipping is available to City of Stirling residents from Balcatta Vet. For further information, please contact the City's Customer Contact Centre.

Cat Local Laws

Local laws for the keeping of cats were introduced for controlling the number of cats and the protection of native wildlife. Cats are prohibited to enter some areas of the City. These areas are designated by the City of Stirling to protect local flora and fauna. If your cat is found in a prohibited area you may incur a fine. A Fauna Protection Buffer Zone that extends 200 metres from the boundary of a Cat Prohibited Area protects these areas.

The following are Cat Prohibited Areas:

- Star Swamp;
- Gwelup Open Space;
- Herdsman Lake;
- Dianella Regional Open Space;
- Cottonwood Crescent Bushlands;
- Beach Reserves.
- Carine Open Space;
- Trigg Bushland;
- Jackadder Lake;
- Hamersley Golf Course;
- Mirrabooka Open Space; and

These reserves have been selected given their environmental significance and they are particularly valued for their native fauna. The cat local laws are designed to protect these unique areas now and for future generations.



Cat Permits

Permits are required if you have three or more cats in the City of Stirling. However, if you are within a Fauna Protection Buffer Zone, you may only keep one cat without a permit. In all other areas you must apply for a permit if you own more than two cats, if you have four or more cats you will need to apply for a cattery permit. These rules do not apply to cats under the age of three months.

If you are unsure about whether you need a permit please contact the Customer Contact Centre.

Cat Sterilisation

The City of Stirling recommends sterilising your cat and has a sterilisation subsidy in place to assist with the associated costs. This sterilisation subsidy is offered through a joint arrangement with the Balcatta Vet and offers residents a \$50.00 discount off the normal cost of cat sterilisation. We advise discussing the benefits of sterilisation of your cat with your vet.

A number of charitable organisations also offer subsidised cat sterilisation rates for City residents.

For more information on the City's pet sterilisation programmes, visit the City's website or contact the Customer Contact Centre.

Dog Information

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Services >Pets and Animals >Dog Information

The City promotes responsible dog ownership, including encouraging owners to have their dog sterilised and by ensuring their dog is kept under effective control.

The *Dog Act 1976* states dog owners must ensure their dog:

- wears a collar displaying the owner's name, address and council registration tag when in a public place;
- can be confined to the premises where it lives;
- is under the control of a competent person on a maximum two-metre lead when in a public place;
- is exercised off a leash only in a designated area, with the person in control carrying a leash to ensure the dog can be restrained if required; and
- is registered in one person's name, who is over the age of 18.

Please notify the City of Stirling about any changes of address or dog ownership so that the City's records can be kept up to date and to enable us to contact you should we find your dog.

Registrations

All dogs over three months must be registered. Your registration fee helps rangers reunite lost dogs with their owners, contributes to the maintenance of the Animal Care Facility and supports ranger patrol services within the City of Stirling. Failure to register your dog may result in a penalty of up to \$1,000.

Registration Fees

	1 Year	1 Year Pensioner	3 Years	3 Years Pensioner
Unsterilised	\$30.00	\$15.00	\$75.00	\$37.50
Sterilised	\$10.00	\$5.00	\$18.00	\$9.00



Please note:

- The registration will apply from the date on the certificate until the ensuing 31 October. If a first registration is made after 31 May, the annual registration fee will be halved (this only applies to new one-year registrations).

For the reduced fee, proof of sterilisation must be shown by:

- a sterilisation certificate/vet surgeon's certificate;
- a statutory declaration by the owner; or
- an officer sighting the dog's ear tattoo at the City's Animal Care Facility.

Refunds may be available if a dog is sterilised during the registration period. A copy of the sterilisation certificate with a covering letter is required so a refund can be processed.

Pension cardholders are also eligible for a refund upon proof of a current Pensioner Concession Card or State Concession Card.

Discounted dog micro-chipping is also available to City of Stirling residents from Balcatta Vet. For further information, please contact the City's Customer Contact Centre.

Sterilisation

The City of Stirling recommends sterilising your dog, and has a sterilisation subsidy in place to assist with the associated costs. This sterilisation subsidy is offered through a joint arrangement with the Balcatta Vet and offers residents a \$60.00 discount off the normal cost of dog sterilisation. It also entitles you to discounted dog registration fees. We advise discussing the benefits of sterilisation of your dog with your vet.

A number of charitable organisations also offer subsidised sterilisation rates for City's residents.

For more information on the City of Stirling's sterilisation subsidy or on dog registrations, contact the Customer Contact Centre or visit the City's website.

Barking Dogs/Nuisance Dogs

Dog owners should be mindful of their dog's behaviour and ensure that they do not cause a nuisance to others. There are ways to address this disturbing and annoying behaviour including ensuring dogs have plenty of exercise and toys to help reduce boredom. If a barking dog bothers you, approach the owner and explain your concerns to allow the owner to resolve the problem. If the problem continues, please call the Customer Contact Centre on 9345 8555.

Dog Attacks

The City of Stirling takes dog attacks very seriously, as they can cause severe injury. Dog attacks can result in harsh penalties and legal action being taken. To reduce the chance of a dog attack:

- always keep your dog under control;
- always supervise children around dogs and keep them away from dogs when they are sleeping or eating;
- attempt to stand still when approached by a dog; and
- avoid eye contact with a dog.

If a dog attacks you or your dog, please seek medical/veterinary attention as required and report the incident immediately to the City's rangers via the Customer Contact Centre on 9345 8555.

Dog Excreta

For the wellbeing and health of everyone, please clean-up after your dog. It is an offence to not remove droppings and an on-the-spot penalty applies. Bins and bags are located in most reserves and supplies of bags are available from the City.

Stray or Lost Dogs

If you find a stray dog, try to confine it in your back yard or garage and call a ranger on 9345 8555. If the dog has a registration tag, the City will contact its owner.

If your dog is lost, contact the City's Animal Care Facility on ☎ 9345 8584

Opening hours: Monday to Friday 12.30 to 5.30 pm

Saturday and Sunday 12.30 to 1.30 pm

The RSPCA also houses lost/stray animals. You can contact them on ☎ 9209 9300.

Application for more than two dogs on a property

You must have a permit to keep more than two dogs on a property in the City of Stirling. Properties will be inspected by a ranger to determine if the property is suitable for keeping more than two dogs.

Inspections will assess:

- faecal disposal;
- fence height and stability;
- previous history; and
- housing of animals;
- proximity of neighbours;
- neighbours' comments.

Fees applying to applications are:

Application Fees (for one-year permit)

- Non-Pensioner \$60.00
- Pensioner \$15.00

Renewal Fees

- Non-Pensioner \$15.00
- Pensioner \$5.00

Please note:

Application and renewal fees are non refundable and should be paid when the form is lodged. These prices are valid as of November 2006 and may be subject to change.

Application forms can be obtained by telephoning the City's Customer Contact Centre or by visiting the City's website.



Restricted Dog Breeds

The Restricted Breeds Regulations (2002) details restrictions regarding certain breeds of dogs. At present, restricted breeds include:

- Perro de Pres Canario (Canary dog);
- Dogo Argentin (Argentinian fighting dog);
- Fila Brasileiro (Brazilian fighting dog);
- Japanese Tosa;
- American Pit Bull terrier; and
- Pit Bull terrier breeds.

A restricted breed dog also includes a dog of a mixed breed that visibly contains any of the prohibited breeds.

The identified breeds have characteristics that include some or all of the following:

- historically bred for fighting;
- exceptional strength; and
- a tendency to attack/fight beyond simple superiority over an “opponent”.

Whilst most dog owners responsibly train and control their dog, some dog owners do not. The restricted breeds have a documented history of aggressive attacks on people and other animals and can present a very real and unacceptable threat to the community if not adequately controlled.

The City of Stirling has ten conditions that apply in respect to the above-mentioned dogs:

- dog to wear a prescribed collar;
- property to display dangerous dog signs;
- escape-proof and child-proof fencing;
- restricted dogs to be on a leash and muzzled while in public places;
- persons in charge must be over 18 years of age;
- a maximum of two restricted dogs per property without a permit from the council;
- owners of all dogs must be 18 years or over;
- compulsory notification of a prospective owner that the dog is a restricted breed dog;
- compulsory notification to local government if the dog escapes, dies or there is a change of ownership; and
- compulsory sterilisation of all restricted breed dogs.

If you fail to comply with the regulations, a seizure and destruction order may be obtained on your dog, with a maximum penalty of \$5,000 under the *Dog Act 1976*.

For further information regarding the laws, please contact the City's Customer Contact Centre or visit the City's website.

Dog Exercise Areas

All dogs must be kept on a leash whilst at Stirling Civic Gardens, Stirling or Albert James Park, Joondanna. All other public parks within the City of Stirling are classified as Dog Exercise Areas and as such, dogs can be exercised without a leash attached. Owners however, must ensure that their dogs are under effective control at all times and that owners clean-up after their dog.

The following areas are classified as Dog Beach Exercise Areas:

- extending northwards 200 metres from the City's southern boundary at Peasholm Street, South Scarborough;
- between Kathleen and Bennion Streets, Trigg; and
- between Castle and Ada Streets, North Beach.

Please note: Penalties may be imposed if your dog is exercised in an unlawful area.

Penalties

Offence	Modified Penalty
Unregistered dog	\$100.00
Dog unlawfully on a beach	\$40.00
Dog fouling on a footpath, street or public place	\$40.00
Fences incapable of confining a dog	\$40.00

Please note: Penalties current as of November 2006. May be subject to increase.

Injured Wildlife

The City of Stirling does not deal with injured wildlife, however there are a number of associations that do. If you find injured wildlife, please contact:

- ☎ CALM (WildCare) – 9474 9055
- ☎ RSPCA – 9209 9300
- ☎ Malubillai Wildlife Carers Network – 9472 1055

Pest Control

- ☎ Customer Contact Centre – 9345 8555
- www.stirling.wa.gov.au >Services >Pets and Animals >Pest Control
- ☎ Pest and Disease Information Line – 9368 3666

The City of Stirling has programmes in place to deal with the problems associated with pests such as rats, flies, mosquitos, Argentine ants and European wasps.

For more information, visit the City of Stirling website or contact the City's Customer Contact Centre.

To report a finding of European wasps or an infestation of Argentine ants, please contact the Pest and Disease Information Line.

Pet Funeral Services

- ☎ Customer Contact Centre – 9345 8555
- 15 Natalie Way, Balcatta
- Opening Hours: Monday – Friday; 12:30 to 5:30 pm and Saturday and Sunday; 12:30 to 1:30 pm

The City of Stirling Pet Funeral Service allows you to farewell your pet in a dignified and comfortable manner. The service has been running since 2001 and offers individual cremations, a collection service, viewing facilities, a pet funeral lounge and a memorial wall.

For more information or to obtain a brochure, please telephone the Customer Contact Centre.



Snake Busters

☎ Customer Contact Centre – 9345 8555

The City of Stirling does not handle snake removal, but recommends Snake Busters. Snake Busters are independent volunteers who perform a service for the public and also for native fauna by re-housing. This service is usually conducted for a donation.

For contact details, please telephone the City's Customer Contact Centre.

Rangers

Rangers

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Rangers

The City of Stirling's Rangers are responsible for monitoring parking, firebreaks, verges, abandoned vehicles, signage and litter. For more information on any of these services, please see below or telephone the Customer Contact Centre.

Abandoned Vehicles

☎ Customer Contact Centre – 9345 8555

All vehicles left on City of Stirling property for more than 24 hours are considered abandoned and become subject to removal and impoundment. Please report abandoned vehicles to the City on the above number.

Vehicles on a verge must be actively driven and not stored for periods in excess of 24 hours on a street or street verge. If you have an unwanted/unused vehicle contact a scrap metal dealer who may remove the vehicle for you.

Please note: Wrecking or dismantling of motor vehicles is also restricted and must be carried out on a site approved by the City or be screened by fences so it is not visible from the road or adjoining properties.

Abandoned Shopping Trolleys

☎ Customer Contact Centre – 9345 8555

If you see an abandoned shopping trolley, please contact the shopping centre in the first instance to collect it. If unsuccessful, please telephone the City.

Firebreaks

☎ Customer Contact Centre – 9345 8555

Firebreak season extends from 1 December to 31 March each year. Land owners/occupiers are required to install a three-metre firebreak around the perimeter of their property and any building on their property. Firebreaks are compulsory to prevent the spread of fire, allow easy access for emergency vehicles and to provide a break for back-burning to take place.

Failure to install a firebreak carries a penalty of \$250 and costs for installing the firebreak will be recovered from the property owner by the City.

For more information on firebreak specifications, penalties and options (including restrictions on burning off), please contact the Customer Contact Centre.



Fire Prevention Checklist

The City of Stirling recommends residents undertake the following simple precautions to reduce the risk of fire:

- install a firebreak – clear vegetation/rubbish from perimeter of home and fence boundaries;
- move combustible material stored close to home;
- install smoke detectors;
- clear dead leaves, etc from gutters;
- check trees aren't overhanging powerlines. Seek advice from a professional contractor or Western Power on 13 13 51; and
- prevent a build up of combustible material on property.

ADDITIONAL INFORMATION

Permits to burn are required during restricted burning times which run from 2 November to 14 December and 1 April to 30 April inclusive. Burning is totally banned between 15 December and 31 March inclusive.

Junior Rangers

☎ Customer Contact Centre – 9345 8555

The Junior Ranger programme is designed to educate students about the role local government plays in keeping our community safe, and how they can contribute to their local community and make a difference.

The programme is based on four key areas being the role of local government, graffiti, road safety and animal control. Workshops for the Junior Ranger programme can be organised in conjunction with teachers and schools.

Litter

☎ Customer Contact Centre – 9345 8555

☎ Keep Australia Beautiful Council (WA) – 6364 6452

Littering in the City of Stirling is an offence and fines will be issued to anyone caught:

- incorrectly discarding rubbish in a public place;
- dumping rubbish in reserves or vacant land;
- depositing domestic or commercial waste in a public bin;
- items escaping from an unsecured load;
- posting publicity material (bill posting) in a public place or on a vehicle without the permission of the owner;
- abandoning shopping trolleys; or
- careless cigarette-butt disposal.

Residents are encouraged to report offenders to the City or to the Keep Australia Beautiful Council (WA). Where possible, vehicle registration details of offenders should be noted to assist with investigations.



Off-Road Vehicles

(See Recreation on page 49)

☎ Customer Contact Centre – 9345 8555

Off-road vehicles seen being used on City of Stirling reserves, parks and beaches should be reported to the Customer Contact Centre. If you spot an off-road vehicle on a road reserve, call the WA Police on 131 444.

Parking Infringements

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au

The City of Stirling takes a no-tolerance approach to parking offences and encourages motorists to check the relevant parking signs prior to leaving their vehicle.

For further information on appealing your infringement and payment methods, please visit the City's website or telephone the Customer Contact Centre.

Pocket Motor Bikes

☎ Customer Contact Centre – 9345 8555

☎ Police – 131 444

Pocket motor bikes or vehicles under 50cc are classed as a vehicle under the *Road Traffic Act* and cannot be ridden on a footpath or roadway, unless registered.

As most vehicles of this type do not meet registration standards, residents are encouraged to report these vehicles to the police. If being ridden in a reserve, please contact the Customer Contact Centre.

Signs in Public Places

☎ Community Safety – 9345 8555

www.stirling.wa.gov.au >Services >Rangers >Other Services

(Also see Directional Signs on page 32)

To erect a temporary sign for an upcoming event or sporting registrations, the City must grant approval in advance.

For more information, please visit the City of Stirling's website or telephone the Community Safety Team.

Please note: Signs advertising a business are restricted in the City of Stirling and will be impounded by rangers.

Verges

☎ Customer Contact Centre – 9345 8555

Road verges should not be used for the storage of boats, trailers or caravans without City approval. Approval is valid for a period of 12 months and will only be given when:

- there is no alternative storage location available within the property boundaries and no reasonable possibility of providing such a location;
- the property owners adjoining and opposite the site are given an opportunity to comment on the proposal; and
- such parking will not cause a traffic hazard by way of obstruction of sight distances.

The City also prohibits the placement of rocks or stakes on the verge as it may cause damage to property or persons. Vegetation and reticulation may be installed, provided it does not restrict vision.

Rubbish and Recycling

Rubbish and Recycling

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Services >Rubbish and Recycling

The City of Stirling is leading the way in meeting State and Federal government goals of reducing the amount of waste going to landfill to zero by 2020.

Single-Bin Recycling

Since its introduction in 2001, up to 65 per cent of household waste including glass, plastic, steel, aluminium, garden and food waste has been recycled through the single-bin recycling programme. In comparison, most other local governments operating on a dual-bin recycling method only recycle an average of 16 per cent of household waste.

Tip Passes

All ratepayers receive free tip passes with their rate notification notices. These tip passes are valid at the Balcatta Recycling Station for clean green waste or clean junk. See your tip passes for more information.

Bulk Refuse/Verge Collection

The City conducts four verge collections per year, two green waste recycling collections and two household junk recycling collections. This system has been found to work better than the provision of bulk bins, as they have a limited capacity and materials cannot be recycled. For specific dates of your verge collection, telephone the City's Customer Contact Centre or visit www.stirling.wa.gov.au >Services >Rubbish and Recycling >Verge Collection Dates, however the below seasonal schedule provides a basic guide to collection dates.

Verge (Recycling) Collection Service

Household Junk
Garden Waste
Household Junk
Garden Waste

Season

Winter
Spring
Summer
Autumn

For more information on the City's rubbish and recycling programmes, contact the Customer Contact Centre or visit the City of Stirling's website.



Security

Child Car-Restraints

☎ Customer Contact Centre – 9345 8555

☎ Child Restraint Information Line – 1300 780 713

www.stirling.wa.gov.au >Services >Security >Child Car Restraints

The City is aiming to increase the number of parents and carers who use safe, fitted, child car-restraints.

'Free Child Car Restraint Checking and Fitting Days' for City of Stirling residents are run on the first and third Monday of every month. Bookings are essential and can be made through the City's Road Safety Officer.

For more information on securing child car seats and restraints, visit the City of Stirling's website, contact the Road Safety Officer via the Customer Contact Centre or telephone the Child-Restraint Information Line.

Community Safety Toolbox

☎ Customer Contact Centre – 9345 8555

The City of Stirling, in conjunction with the WA Police, have launched a Community Safety Toolbox to assist residents in keeping their home and neighbourhoods safe and secure.

The Toolbox includes a handy fridge magnet with important phone numbers, a map of the City of Stirling showing the locations of Police Stations, plus some self-assessment sheets relating to the safety and security of your home, your car, yourself and your neighbourhood.

If you would like a copy of the Toolbox, call the Customer Contact Centre.

Dangerous Items

☎ Customer Contact Centre – 9345 8555 or after-hours on Security Services 1300 365 356

If you spot dangerous items such as syringes, beehives or hazardous materials on public property, contact the City of Stirling immediately.

The City will organise for the items to be removed safely.

Emergency Management Plan

☎ Customer Contact Centre – 9345 8555

☎ Stirling State Emergency Service – 9345 1499

www.stirling.wa.gov.au >Services >Security >Emergency Management Plan

The City has a Local Emergency Management Plan to cover prevention, preparedness, response and recovery to and from emergencies in the City.

These plans are regularly reviewed to ensure the effectiveness and efficiency in emergency operations, and are reviewed by the Local Emergency Management Committee (LEMC) which includes representatives from FESA, St John Ambulances, City of Stirling Councillors, Policy, Health Service, Stirling State Emergency Service Unit and the Department of Community Development.

For medical, police or fire emergencies, please call 000. For emergencies associated with the elements, i.e. storm damage or general rescue, please contact the Stirling State Emergency Service Unit (SSES).



Security Service

☎ Security Service – 1300 365 356

The City of Stirling's Security Service is aimed at reducing anti-social behaviour, crime and the fear of crime in the community through proactive policies and mobile patrols. The security service operates 24 hours a day, seven days a week with licensed security officers attending to calls within an average response time of five to eight minutes.

The security service attends to calls on graffiti, vandalism, damage, suspicious activity and anti-social behaviour. To contact the security service call our 24-hour number 1300 365 356.

For police matters, contact the WA Police on 131 444. For life-threatening emergencies, please call 000.

Holiday Watch

☎ Security Services – 1300 365 356

☎ Customer Contact Centre – 9345 8555

The City's security patrols are able to offer holiday-watch services for private residences. This service will be in the form of random street patrols of your property, as well as advice on steps to keep your home safer when you are away.

To register for this service, telephone Security Services, lodge an application form with the Customer Contact Centre or download a form from the City's website.

Requesting Patrols

☎ Security Service – 1300 365 356

To request a patrol, simply call the City of Stirling's 24-hour security service anytime, day or night.

If you spot anti-social behaviour, including someone applying graffiti or causing vandalism to property, call the City's security service and a security patrol officer will attend. You should also report all graffiti and vandalism to the police on 131 444.

Seniors/Disabled

☎ Customer Contact Centre – 9345 8555

A number of initiatives are implemented for the City's senior and disabled residents. These services include:

Adult Day Centres

The City has three Adult Day Centres in Stirling, Nollamara and Scarborough which provide respite for carers and stimulating activities for frail-aged and younger people with disabilities from all backgrounds.

The Stirling and Nollamara Day Centres offer programmes focusing on mental, physical and social stimulation. The Joe Camilleri Day Centre in Scarborough offers programmes specifically for the intellectually disabled, aged 18-65, encouraging stimulation through music, performance and mime. These programmes are part funded by the Home and Community Care (HACC) programme and are administered by the City of Stirling. For more information, please contact each respective centre:

☎ Stirling and Nollamara Day Centres' Administration Office – 9207 3926

☎ Joe Camilleri Day Centre – 9245 4504



Autumn Clubs

☎ Customer Contact Centre – 9345 8555

Autumn Clubs are a City of Stirling initiative to provide a meeting place for mature-aged people to participate in social, educational and recreational activities.

Operating from nine Community Centres in the City of Stirling, each club elects a management committee, which is responsible for managing the Club's programme of activities and general operation.

Domestic Assistance

☎ Customer Contact Centre – 9345 8555

The City of Stirling provides a Home and Community Care service for frail-aged people or people with disabilities. Trained support workers assist with chores such as cleaning, vacuuming, dusting and laundry. To check your eligibility, please contact the Home Services Coordinator.

There is a cost associated with this service, however this is based on client income and capacity to pay.

Meals on Wheels

(See Meals on Wheels heading under Services on page 63)

Personal Care

☎ Customer Contact Centre – 9345 8555

The City's Home and Community Care service unit can provide personal care for people with high-care needs to allow them to remain in their own home and maintain physical independence.

Assistance can be provided with tasks such as:

- dressing and undressing;
- assisting with eating and drinking;
- mobility; and
- bathing, showering, cleaning teeth/dentures;
- prompting with medication;
- toileting, emptying commodes, catheter care and colostomy bags.

This service is available to frail-aged people and people with disabilities living in the City of Stirling, and is subject to funding availability. To check your eligibility or to discuss your needs, please contact the Home Services Coordinator. Some charges will apply in accordance with the WA Safeguards Policy, which is based on client income and capacity to pay.

Podiatry Services

☎ Podicare – 9349 5999

☎ Customer Contact Centre – 9345 8555

The City of Stirling offers podiatry services through a private contractor for residents aged 55 years and over and those who receive a Disability Support Pension.

Podiatry services are available at the Balga, Dianella, Inglewood, Nollamara, Osborne Park and Scarborough Community Centres. These services are charged at \$30.00 for an initial visit and \$23.00 per visit thereafter.

Home podiatry services can also be arranged if necessary, and residents must undergo an assessment for this service through the City's Community Services Team.



Respite for Carers

☎ Customer Contact Centre – 9345 8555

Respite is available for carers to have a break or attend to their own needs through the City's Home and Community Care service.

This service is available to those caring for frail-aged people and people with disabilities living in the City of Stirling area, subject to funding availability. To find out if you are eligible, please contact a Home Services Coordinator. Some charges may apply to this service, in accordance with the WA Safeguards Policy, which is based on client income and capacity to pay.

Volunteering gives you an opportunity to make a difference to people's lives in our community while having fun and meeting new people and also gaining possible work experience.

The City recognises the valuable contribution volunteers make in our community each year with an award ceremony and dinner.

Volunteers and Transport

Stirling Volunteer Transport

☎ Customer Contact Centre – 9345 8555

The City of Stirling offers Stirling Volunteer Transport services to frail and disabled eligible residents (who have been assessed by a Home Services Coordinator).

This transport offers services such as:

- transport to medical and hospital appointments;
- one-on-one shopping assistance; and
- shopping buses;
- social outings.

All drivers and helpers for this service are volunteers and all costs are kept to a minimum with medical and hospital appointments charged at \$5.00 each way and shopping bus transport \$5.00. These charges are reviewed periodically.

Volunteering at Stirling

☎ Customer Contact Centre – 9345 8555

Volunteers provide a vital link to essential services for the frail and disabled within the City of Stirling.

Volunteering is a matter of choice, but is a rewarding experience for those who are interested.

There are approximately 500 volunteers within the City of Stirling, but more are always needed. If you wish to volunteer, the City of Stirling will provide you with training, as well as reimbursement of any authorised expenditure.

Volunteer roles available include:

- Meals on Wheels;
- Group Transport;
- Office Support.
- Books on Wheels;
- Individual Transport;
- Adult Day Centres;
- Social Support; and





Youth

☎ Customer Contact Centre – 9345 8555
www.stirling.wa.gov.au >Services >Youth

The City offers a number of youth-focused outings and events throughout the year.

Programmes and Information

The City operates a number of youth programmes including:

- Monday Youth Outing Programme

The City of Stirling, with funding assistance from the Department of Sport and Recreation, provides a fun, recreational sporting program for young people aged 11-17 years each Monday of the school term.

This programme is currently offered in the Coastal, Doubleview and Osborne Ward areas, with plans to extend the programme to other wards within the City of Stirling if popular.

The programme offers young people a range of different after school activities such as:

- swimming;
- roller skating;
- rock climbing;
- soccer;
- fencing;
- ice skating;
- ten-pin bowling;
- squash; and
- martial arts;
- sporting events;
- indoor badminton;
- laser combat.

Places in this initiative are limited and bookings are essential. Costs involved are \$50.00 per child per term; with a BBQ dinner provided every week. For more information or to make a booking, please contact the City's Customer Contact Centre.

- Wednesday Skate-Park Clinic

The City of Stirling will run a skate-park clinic in Term 1, 2007 for young people aged 11-17. This clinic is to be held at the Carine Skate Park.

The programme will allow participants to learn skateboarding techniques such as balance and co-ordination in a non-competitive friendly environment. A qualified coach will also go through how to skateboard safely and how to get the most out of your local skate-park facilities.

The clinic costs \$50.00 and includes a BBQ dinner every Wednesday night. Places are limited and bookings are essential. For more information or to make a booking, please contact the City's Customer Contact Centre.

- Friday Fencing Programme

The City of Stirling runs an eight-week programme in fencing. The programme is open to young people aged 11-17 years.

Fencing promotes cardiovascular fitness, sharpened reflexes and muscle tone, improvement in timing/response and poise and increased confidence.

This programme is being conducted at the Herb Graham Recreation and Fitness Centre and costs \$40.00 per term and will include a BBQ dinner every Friday night. Bookings for this programme are essential. For more information or to make a booking, please contact the City's Customer Contact Centre.

- The Mobile Bus Service – Drive-thru Recreation Bus

☎ YMCA – 0403 347 940

The City of Stirling, in partnership with the YMCA, provide a free Mobile Youth Recreation and Information Centre. This bus visits the Balga Skate Park on Wednesdays (4:30 to 6:30 pm) and Nollamara Coaroola Street (4:30 to 6:30 pm) and Mirrabooka (7:00 to 9:30 pm) on Fridays.

This service is open to young people aged 10-17 and offers a variety of programmes such as:

- skateboarding;
- touch rugby; and
- karaoke;
- boxing (punch bag is available).

Youth Advisory Council (YAC)

☎ Youth Services Coordinator – 9345 8555

www.stirling.wa.gov.au >Services >Youth >Youth Advisory Council

The City of Stirling's Youth Advisory Council is made up of young people aged 12-24, interested in youth issues and what is happening in their City.

Meetings are held once per fortnight and allow development of decision-making, participation, fundraising, networking and event coordination skills.

The City of Stirling YAC is involved in:

- organising a National Youth Week Event;
- involvement in the building of skate parks and youth spaces;
- pivotal involvement in the development of youth card;
- fundraising for City of Stirling Youth Services and local youth charity; and
- input into the development of a youth-specific website.
- Battle of the Bands competition;
- skate competitions;
- attendance of community events;

Youth Citizenship Awards

☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Services >Youth >Youth Citizenship Awards

The City of Stirling Citizenship Awards are available to a Year Seven boy and a Year Seven girl from each government and non-government primary school within the City. The awards honour citizenship, community spirit and good behaviour, with winners each receiving a certificate and book voucher to the value of \$20.00. For more information on the awards, please call the Customer Contact Centre.

Youth Scholarship Awards




☎ Customer Contact Centre – 9345 8555

www.stirling.wa.gov.au >Services >Youth >Youth Scholarship Awards

The City of Stirling awards ten scholarships each year over a number of categories to students commencing year 11 in the City. These categories are academic, music, visual arts and filmmaking.

Applications must be submitted in writing and have approval of the school principal. For further information, visit the City's website at www.stirling.wa.gov.au or telephone the Customer Contact Centre.

EMERGENCY NUMBERS

 Police General	131 444
 Police Attendance	131 444
 Emergency (life-threatening)	000

OTHER NUMBERS

 Western Power	13 13 51
 CALM (WildCare)	9474 9055
 RSPCA	9209 9300
 Pest and Disease Information Line	9368 3666
 Keep Australia Beautiful Council (WA)	6364 6452
 Stirling State Emergency Service	9345 1499

All information and maps contained within this Information Directory were accurate at time of print (October 2006).

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