



National Association of Certified Home Inspectors' Client Satisfaction Survey

Client's name: _____ Client's phone number: _____

Property address: _____ Inspector's name: _____

NACHI ID#: *NACHI*

Was the inspector on time for the inspection? Check one YES NO

Was the inspector clean and courteous? YES NO

Was the inspector knowledgeable? YES NO

Did the inspector explain that hidden and/or obstructed areas could not be inspected and why? YES NO

Did the inspector explain that the inspection cannot reveal every defect that exists? YES NO

Did the inspector explain about other ancillary inspections you can order? YES NO

Was the value of this inspection worth the fee you paid? YES NO

Would you hire this inspector again or recommend this inspector to a friend? YES NO

Besides your real estate agent and attorney, do you permit me to discuss my findings with anyone else?

Seller? YES NO

Seller's agent? YES NO

Contractors? YES NO

Other? _____

If you would like NACHI to email you free seasonal maintenance reminders and home care tips enter

your email address here: _____ @ _____ . _____

Client Signature: _____ Date: _____

Please write your suggestions for improving this inspector's service on back.