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1. INTRODUCTION

The manual is to assist potential requestors as to the procedure to be followed when requesting access to information / documents from Naspers as contemplated in terms of the Act.

The manual may be amended from time to time and as soon as any amendments have been finalised the latest version of the manual will be made public.

Any requestor is advised to contact George Coetzee should he / she require any assistance in respect of the utilisation of this manual and/or the requesting of documents / information from Naspers.

The following words will bear the following meaning in this manual :-

"the Act"	shall mean the Promotion of Access to
	Information Act, No. 2 of 2000, together with all relevant regulations published;
"the/this manual"	shall mean this manual together with all

annexures thereto as available at the offices of

Naspers from time to time;

"Naspers" shall mean Naspers Limited, and various of its

subsidiaries as set out in part 9, page 11 and

further of this manual

"SAHRC" shall mean the South African Human Rights

Commission.

2. **CONTACT DETAILS** (Section 51(1)(a) of the Act)

Name of body: Naspers Limited **Chief Executive Officer:** Koos Bekker The appointed information Officer: George Coetzee Address: 40 Heerengracht Cape Town, 8001 Postal address: P.O. Box 2271 **CAPE TOWN** 8000 Telephone: +27 21 406 2041 Fax: +27 21 406 3753

3. **GUIDE IN TERMS OF SECTION 10 OF THE ACT** (Section 51(1)(b) of the Act)

In terms of section 10 of the Act a guide will be compiled by the SAHRC containing such information as may be required by a person who wishes to exercise any right contemplated in the Act. The guide will be made available by the SAHRC by no later than August 2003.

Contact details of the South African Human Rights Commission:

PAIA Unit
The Research and Documentation Department
Private Bag 2700
HOUGHTON
2041

Telephone: +27 11 484 8300

Fax: +27 11 484 0582

Website: <u>www.sahrc.org.za</u>

E-mail: PAIA@sahrc.org.za

4.	NOTICE(S) IN TERMS	OF	SECTION	52(2)	OF	THE	ACT	(Section
	51(1)(c) of the Act)							

At this stage no notice(s) has / have been published.

5. INFORMATION / DOCUMENTS AVAILABLE IN ACCORDANCE WITH OTHER LEGISLATION (Section 51(1)(d) of the Act)

Naspers keeps information / documents in accordance with the following legislation (please note that this is not an exhaustive list):-

- Companies Act, Act No. 61 of 1973
- Income Tax Act, Act No. 58 of 1962 (Section 75)
- Value-Added Tax Act, Act No. 89 of 1991 (Section 65)
- Customs and Excise Act, Act No. 91 of 1964 (Section 101)
- Unemployment Insurance Act, Act No. 30 of 1966 (Section 32)
- Basic Conditions of Employment Act, Act No. 75 of 1997 (Section 31)
- Employment Equity Act, Act No. 55 0f 1998 (Section 26)
- Compensation for Occupational Injuries and Diseases Act, Act No. 130 of 1993 (Section 97)
- Insolvency Act, Act No. 24 of 1936 (Sections 134 and 155)
- Occupational Health and Safety Act, Act No. 85 of 1993

6. **DOCUMENTS / INFORMATION HELD BY NASPERS IN TERMS OF THE ACT** (Section 51(1)(e) of the Act)

Webpage

The Naspers Webpage (<u>www.naspers.co.za</u>), accessible to anyone with access to the internet, has the following categories:

- About Naspers
- Operational Structures
- Investor Centre
- News
- Publications

Other

The documents / information listed hereinbelow pertain to the day-to-day management of the business of Naspers :-

- Standard Employment Contracts
- Employment Equity Plan & Report
- Naspers Personnel Report
- Staff Handbook
- Human Resources Policies and Procedures
- List of trademarks and pending applications
- Insurance Policies
- Rules and regulations relating to Pension and Provident funds
- Documentation with regard to share option schemes
- Other commercial contracts

It is recorded that any and all documents / information requested pertaining to the aforesaid shall always only be made available to a requestor subject to the provisions of the Act.

7. **OTHER INFORMATION** (Section 51(1)(f) of the Act)

The Minister of Justice and Constitutional Development has to date not published any regulations in terms of this section.

- 8. **AVAILIBILITY OF THE MANUAL** (Section 51(3) of the Act)
- 8.1 This manual is available for inspection at the offices of Naspers, free of charge.
- 8.2 Copies of the manual may be obtained, subject to the prescribed fees, at the offices of Naspers.
- The manual can also be accessed on the websites of the SAHRC (www.sahrc.org.za) and Naspers (www.naspers.co.za) and will be published in the Government Gazette. However, it should be noted that the manual accessible on the website of SAHRC and in the Government Gazette, does not include the request forms or fee structure (set out on pages 14 and further of this manual). The request forms and fee structure can be obtained on the SAHRC website (www.sahrc.org.za) or the website of the Department of Justice and Constitutional Development (www.doj.gov.za) (under "regulations").

9. VARIOUS SUBSIDIARIES OF NASPERS

Nar	me	Number
Nas	spers Group	
•	Naspers	1925/001431/06
Med	dia24 Group	
	Media24	1950/038385/06
•	RCP Media	1997/001319/06
	CT Media Publications	1994/009092/07
•	Newspaper Leaflet Distributors	1983/004124/07
•	Boland Newspapers	1965/001754/07
•	Mooival Media	1964/004662/07
•	Vaal Vision	1995/003710/07
•	Worcester Standard Electric Press	1919/001856/06
•	Property and Loan Application Network	1991/003382/07
	(Planet MLS)	
•	Paarl Post Media	1995/002637/07
•	Agrimark Tendense	1998/008609/07
•	Touchline Media	1996/003178/07
•	Alchemy Publishing	1997/007744/07
•	New Media Publishers	1997/016833/07
•	Health24	2000/012930/07
Nas	sboek Group	
•	Nasboek	1949/035471/06
•	Nasou Via Afrika	1996/012379/07
•	Bateleur Books	1995/008497/06
•	Van Schaik Group	1938/011749/06
•	NB-Uitgewers	1951/002378/06

•	Human en Rousseau	1961/000348/07
•	National Education Group	1998/012890/07
•	Jonathan Ball Publishers	1984/003543/07
•	HarperCollins Publishers (SA)	1970/001554/07
•	Lux Verbi	1953/000037/06
•	JL van Schaik	1921/006651/07
•	Nasionale Opvoedkundige Uitgewery	1963/000742/06
•	On the Dot Distributors	1973/005362/07
Educo	or Group	
•	Educor	1999/020356/06
•	Academy for Mathematics &	
	Science (Pty) Ltd	
•	City Varsity (Pty) Ltd	1998/021806/07
•	Damelin Education Group (Pty) Ltd	1995/012787/07
•	Educor Bramely (Pty) Ltd	1998/014729/07
	(t/a Allenby Campus Bramley)	
•	Educor Investments (Pty) Ltd	1999/021595/07
	(t/a Allenby Campus Centurion)	
•	Educor Properties (Springkell) (Pty) Ltd	1998/011281/07
	(t/a Eduworld Modderfontein)	
•	Jocelyn Mansions (Pty) Ltd	1936/008006/07
	(t/a Camelot Beauty School Houghton)	
•	Management Training and Techniques	1994/009710/07
	(Pty) Ltd	
•	Self Empowerment International	1998/000529/07
	(Pty) Ltd	
•	International Colleges Group (Pty) Ltd	1996/005010/07
	(t/a Rapid Results College, Intec College	es)
•	Milpark Business School (Pty) Ltd	1998/009574/07
	(t/a University of Michigan Business Sch	iool)

In Home Study (Pty) Limited (t/a seriouschoices)

1995/002850/07

10. **FORM OF REQUEST** (Section 53(1) of the Act)

REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY

(Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000))

[Regulation 10]

A.	PAR	TICULARS OF PRIVATE BODY
	The H	Head :
В.	PAR	TICULARS OF PERSON REQUESTING ACCESS TO THE RECORD
	a)	The particulars of the person who requests access to the record must be recorded below.
	b)	Furnish an address and/or fax number in the Republic to which information must be sent.
	c)	Proof of the capacity in which the request is made, if applicable, must be attached.

ŀ	dentity Number :						
F	Postal address :						
F	ax number :						
7	elephone number :						
E	E-mail address :						
	Capacity in which requerson :						
F	PARTICULARS OF PE	RSON ON W	HOSE I	BEHAL	F REQU	JEST IS	MADI
	This section must be on behalf of another p		y if a re	equest f	or infor	mation i	s mad

D. PARTICULARS OF RECORD

- a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
- b) If the provided space is inadequate please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1.	Description of record or relevant part of the record :-
2.	Reference number, if available :
3.	Any further particulars of record :

E. FEES

- a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a **request fee** has been paid.
- b) You will be notified of the amount requested to be paid as the request fee.
- c) The fee payable for access to a record depends on the form in which

	access is required and the reasonable time required to search for an
	prepare a record.
d)	If you qualify for exemption of the payment of any fee, please state the
	reason therefore.
Rea	ason for exemption from payment of fees :
FOF	RM OF ACCESS TO RECORD
If \	you are prevented by a disability to read, view or listen to the record in
-	e form of access provided for in 1 to 4 hereunder, state your disability
	d indicate in which form the record is required.
	sability: Form in which record is required:
Dis	sability
Me	ark the appropriate box with an "X".
No	otes :
- \	
a)	Your indication as to the required form of access depends on the
	form in which the record is available.
b)	Access in the form requested may be refused in certain
	circumstances. In such a case you will be informed if access will
	be granted in another form.
c)	The fee payable for access to the record, if any, will be determined
	partly by the form in which access is requested.

F.

	1. If the reco	rd is ir	n writt	en or prin	ted 1	form	
	Copy of record*			Inspection of record			
If record consists of visual images:- (this includes photographs, slides, video recordings, computer-generated images, sketches, etc.).							
	View the images			Transcription of the images*			
	If record consists of recorded works or information which can be reproduced in sound						
	Listen to the soundtrack (audio cassette) Transcription of soundtrack (written or printed document)						
4. If record is held on computer or in an electronic or machine readable form -							
	Printed copy of record*	in de	forma	copy o tion from th		Copy in computer readable form* (stiffy or compact disc)	

	Yes	No
*If you requested a copy or transcription of a record		
(above), do you wish the copy or transcription to be posted		
to you?		
A postal fee is payable		

G. PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED

If the provided space is inadequate please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1.	Indicate which right is to be exercised or protected :
2.	Explain why the requested record is required for the exercising or protection of the aforementioned right :-

H. NOTICE OF DECISION REGARDING REQUEST FOR ACCESS

You will be notified in writing whether your request has been approved/denied. If you wish to be informed thereof in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to b	e informed of	the decision regard	ding your request
for access to the record? _			
Signed at	this	day of	20
		SIGNATURE OF REQUESTER /	
		PERSON ON WHOSE BEHALF REQUEST IS MADE	

11. PRESCRIBED FEES

11.1	The fee for a copy of the manual as contemplated in regulation 9(2)(c) is R1,10 for every photocopy of an A4-size page or part thereof.				
11.2	The fe	The fee for reproduction referred to in regulation 11(1), is as follows :- R			
	(a) For every photocopy of an A4-size page or part				
	the	ereof	1,10		
	(b) For every printed copy of an A4-size page or part				
	thereof held on a computer or in electronic or				
	ma	achine readable form	0,75		
	(a) Fan a convince a computer modelle fame on				
	` ,	or a copy in a computer-readable form on :-	7.50		
	i)	stiffy disc	7,50		
	ii)	compact disc	70,00		
	(d) i)	For a transcription of visual images, for an A4-			
		size page or part thereof	40,00		
	ii)	For a copy of visual images	60,00		
	(e) i) For a transcription of an audio record, for an				
		A4-size page or part thereof	20,00		
	ii)	For a copy of an audio record	30,00		

11.3 The request fee payable by a requester, other than a personal requester, referred to in regulation 11(2) is R50,00.

11.4 The access fee payable by a requester referred to in regulation 11(3) are as follows:-

		R
(1)(a) For every photo	ocopy of an A4-size page or	
part thereof		1,10
(b) For every printe	ed copy of an A4-size page or	
part thereof held	d on a computer or in electronic	
or machine read	lable form	0,75
(c) For a copy in a	computer-readable form on :-	
i) stiffy disc		7,50
ii) compact disc	2	70,00
(d) i) For a transcr	ription of visual images,	
for an A4-siz	e page or part thereof	40,00
ii) For a copy o	f visual images	60,00
(e) i) For a transcr	ription of an audio record,	
for an A4-siz	e page or part thereof	20,00
ii) For a copy o	f an audio record	30,00

- (f) To search for the record for disclosure, R30,00 for each hour or part of an hour reasonably required for such search and operation.
- (2) For purposes of section 54(2) of the Act, the following applies :-
 - (a) Six hours as the hours to be exceeded before a deposit is payable; and

- (b) one third of the access fee is payable as a deposit by the requester.
- (3) The actual postage is payable when a copy of a record must be posted to a requester.