### 5.0 TERMINAL SERVICING

- 5.1 Airplane Servicing Arrangement Typical Turnaround
- **5.2** Terminal Operations Turnaround Station
- **5.3** Terminal Operations En Route Station
- **5.4** Ground Servicing Connections
- **5.5** Engine Starting Pneumatic Requirements
- **5.6** Ground Pneumatic Power Requirements
- 5.7 Conditioned Air Requirements
- **5.8** Ground Towing Requirements

#### 5.0 TERMINAL SERVICING

During turnaround at the terminal, certain services must be performed on the aircraft, usually within a given time, to meet flight schedules. This section shows service vehicle arrangements, schedules, locations of service points, and typical service requirements. The data presented in this section reflect ideal conditions for a single airplane. Service requirements may vary according to airplane condition and airline procedure.

Section 5.1 shows typical arrangements of ground support equipment during turnaround. As noted, if the auxiliary power unit (APU) is used, the electrical, air start, and air-conditioning service vehicles would not be required. Passenger loading bridges or portable passenger stairs could be used to load or unload passengers.

Sections 5.2 and 5.3 show typical service times at the terminal. These charts give typical schedules for performing service on the airplane within a given time. Service times could be rearranged to suit availability of personnel, airplane configuration, and degree of service required.

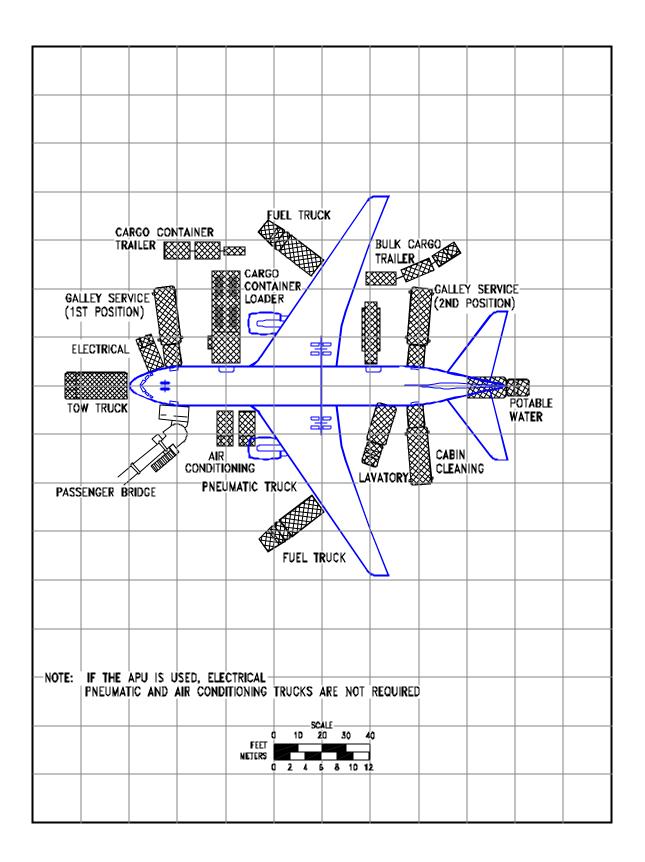
Section 5.4 shows the locations of ground service connections in graphic and in tabular forms. Typical capacities and service requirements are shown in the tables. Services with requirements that vary with conditions are described in subsequent sections.

Section 5.5 shows typical sea level air pressure and flow requirements for starting different engines. The curves are based on an engine start time of 90 seconds.

Section 5.6 shows air conditioning requirements for heating and cooling (pull-down and pull-up) using ground conditioned air. The curves show airflow requirements to heat or cool the airplane within a given time at ambient conditions.

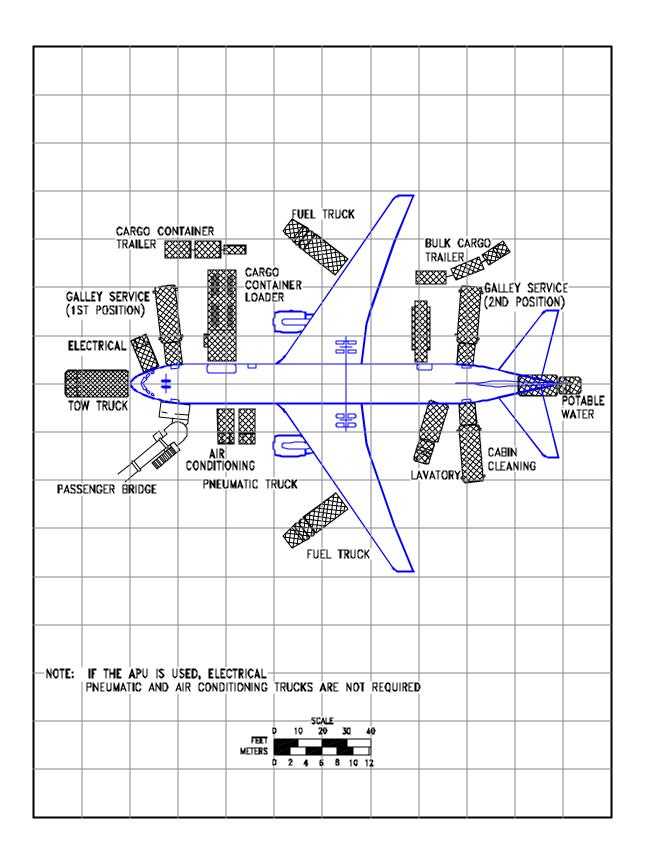
Section 5.7 shows air conditioning requirements for heating and cooling to maintain a constant cabin air temperature using low pressure conditioned air. This conditioned air is supplied through an 8-in (20.3 cm) ground air connection (GAC) directly to the passenger cabin, bypassing the air cycle machines.

Section 5.8 shows ground towing requirements for various ground surface conditions.



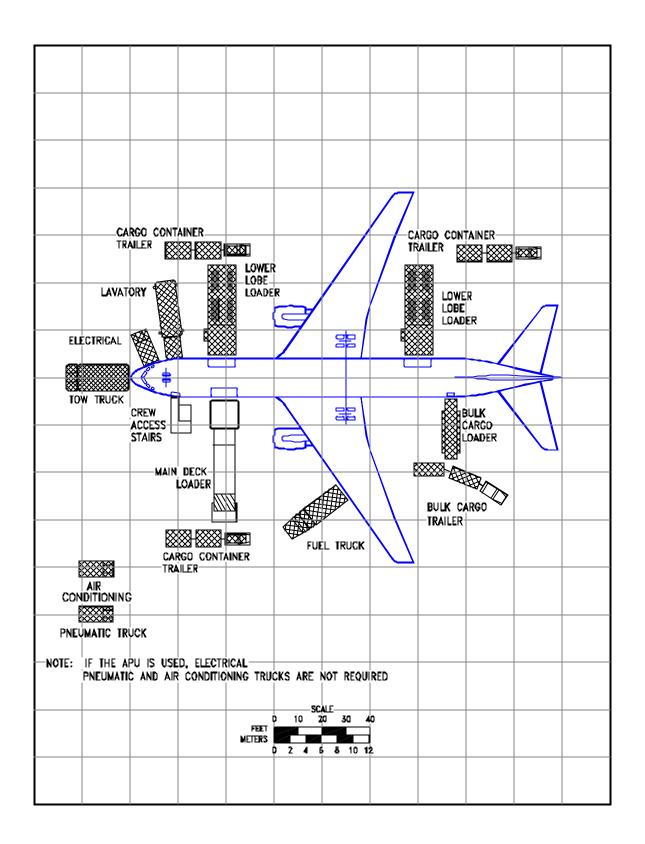
#### 5.1.1 AIRPLANE SERVICING ARRANGEMENT - TYPICAL TURNAROUND

MODEL 767-200, -200ER



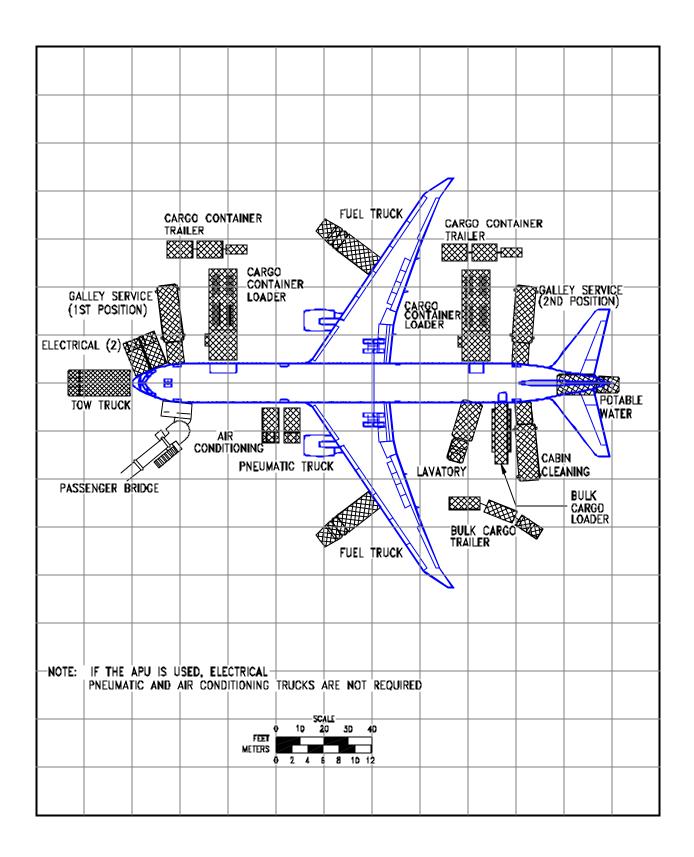
#### 5.1.2 AIRPLANE SERVICING ARRANGEMENT - TYPICAL TURNAROUND

MODEL 767-300, -300ER



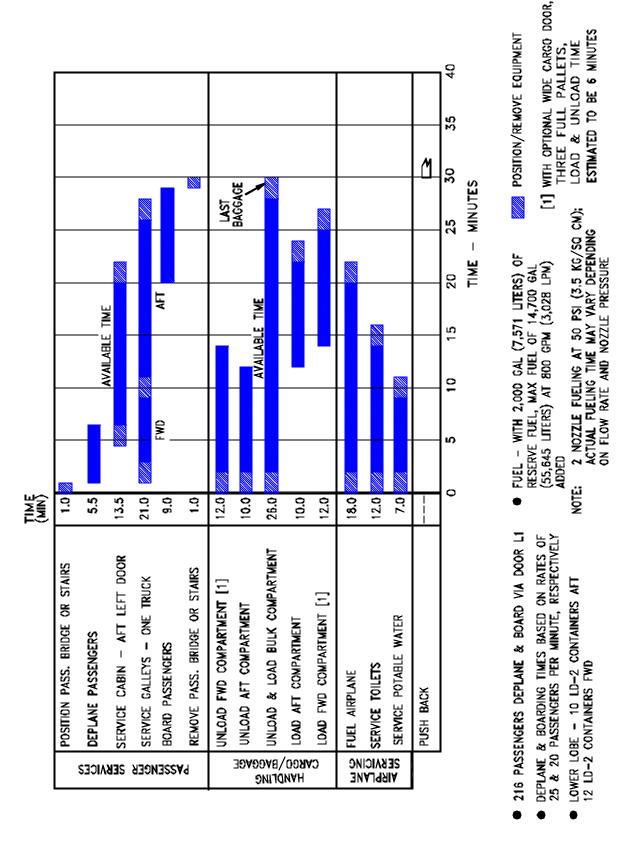
#### 5.1.3 AIRPLANE SERVICING ARRANGEMENT - TYPICAL TURNAROUND

MODEL 767-300 FREIGHTER

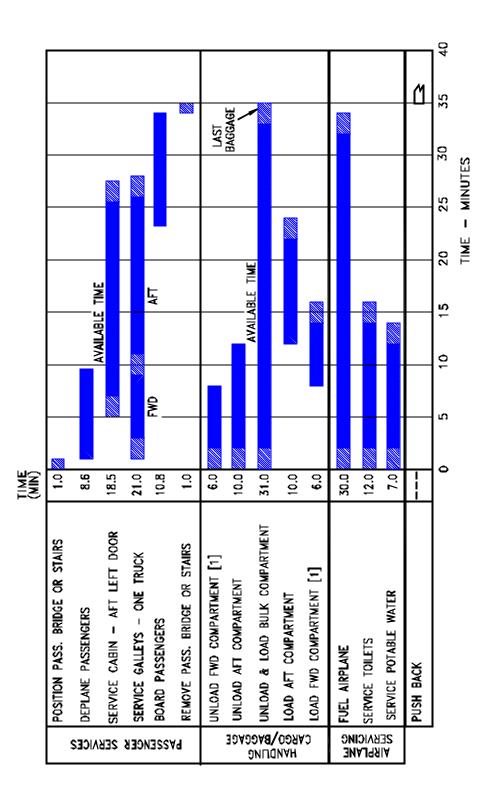


#### 5.1.4 AIRPLANE SERVICING ARRANGEMENT - TYPICAL TURNAROUND

MODEL 767-400ER



5.2.1 TERMINAL OPERATIONS - TURNAROUND STATION MODEL 767-200



FUEL — WITH 2,000 GAL (7,571 LITERS) OF RESERVE FUEL, MAX FUEL OF 18,450 GAL (69,841 LITERS) ADDED; 14,700 GAL (55,645 LITERS) AT 800 GPM (3,028 LPM) AND THEN 3,750 GAL (14,195 LITERS) AT 310 GPM (1,173 LPM)

216 PASSENGERS DEPLANE & BOARD VIA DOOR L1

DEPLANE & BOARDING TIMES BASED ON RATES OF 25 & 20 PASSENGERS PER MINUTE, RESPECTIVELY

MAINTENANCE CHECK PRIOR TO ETOPS FLIGHT

CAN EXTEND TURNAROUND CONSIDERABLY DEPENDING ON AIRLINE PRACTICE

LOWER LOBE - 10 LD-2 CONTAINERS AFT 3 FULL PALLETS FWD

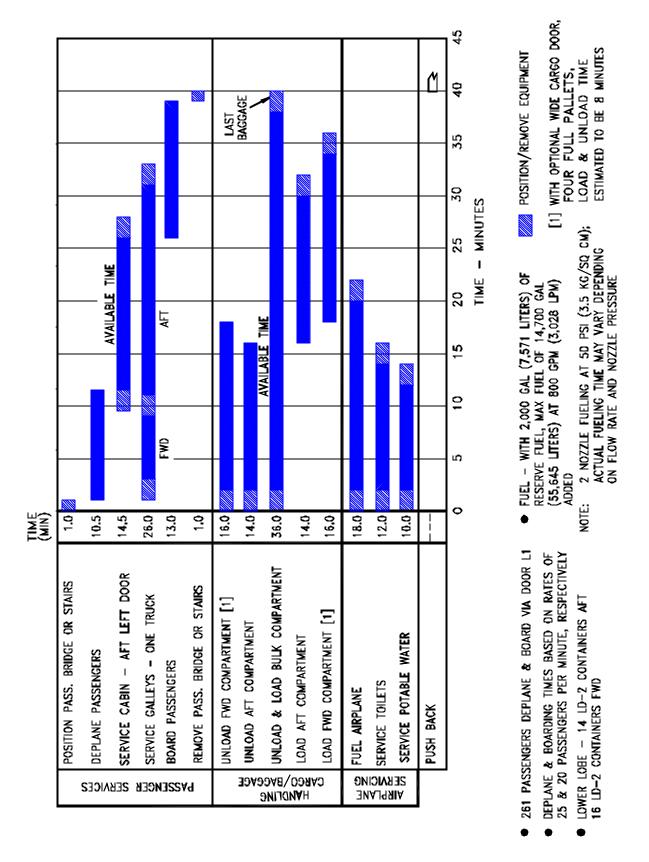
LOAD & UNLOAD TIME ESTIMATED TO BE 12 MINUTES [1] WITH 12 LD-2 CONTAINERS

POSITION/REMOVE EQUIPMENT

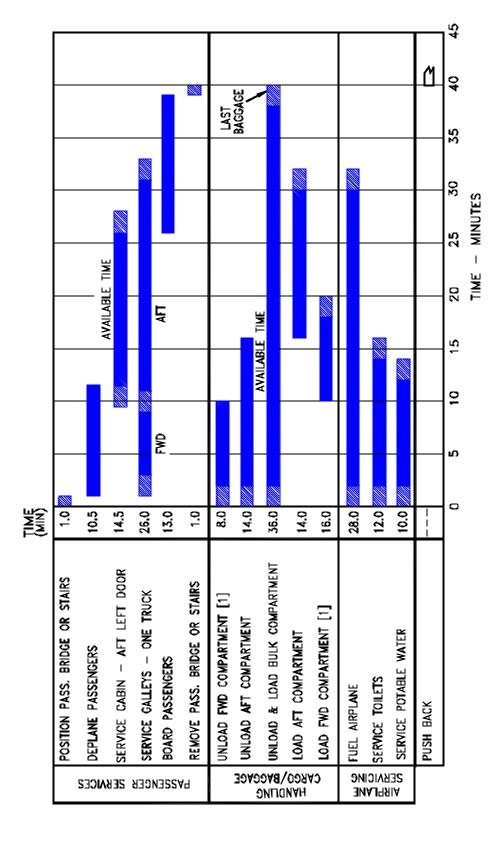
2 NOZZLE FUELING AT 50 PSI (3.5 KG/SQ CM); ACTUAL FUELING TIME MAY VARY DEPENDING ON FLOW RATE AND NOZZLE PRESSURE NOTE:

## 5.2.2 TERMINAL OPERATIONS - TURNAROUND STATION

MODEL 767-200ER



5.2.3 TERMINAL OPERATIONS - TURNAROUND STATION MODEL 767-300



2 NOZZLE FUELING AT 50 PSI (3.5 KG/SQ CM); ACTUAL FUELING TIME MAY VARY DEPENDING ON FLOW RATE AND NOZZLE PRESSURE NOTE:

261 PASSENGERS DEPLANE & BOARD VIA DOOR L1

DEPLANE & BOARDING TIMES BASED ON RATES OF 25 & 20 PASSENGERS PER MINUTE, RESPECTIVELY

LOWER LOBE - 14 LD-2 CONTAINERS AFT 4 FULL PALLETS FWD MAINTENANCE CHECK PRIOR TO ETOPS FLIGHT CAN EXTEND TURNAROUND CONSIDERABLY DEPENDING ON AIRLINE PRACTICE

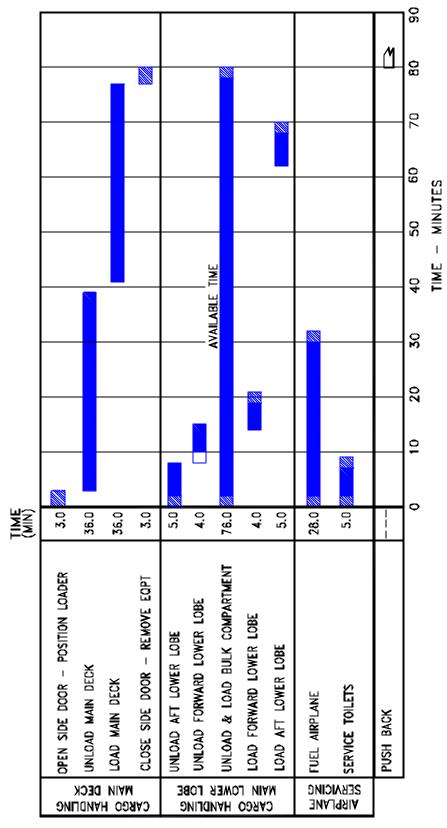
63,210 LITERS) AT 1,000 GPM (3,785 LPM) RESERVE FUEL, MAX FUEL OF 24,149 GAL (83,809 LITERS) ADDED: 16,700 GAL AND THEN 5,440 GAL (20,593 LITERS) AT 470 GPM (1,779 LPM) •

POSITION/REMOVE EQUIPMENT FUEL - WITH 2,000 GAL (7,571 LITERS) OF

LOAD & UNLOAD TIME ESTIMATED TO BE 6 MINUTES [1] WITH 16 LD-2 CONTAINERS

5.2.4 TERMINAL OPERATIONS - TURNAROUND STATION

MODEL 767-300ER



POSITION/REMOVE EQUIPMENT

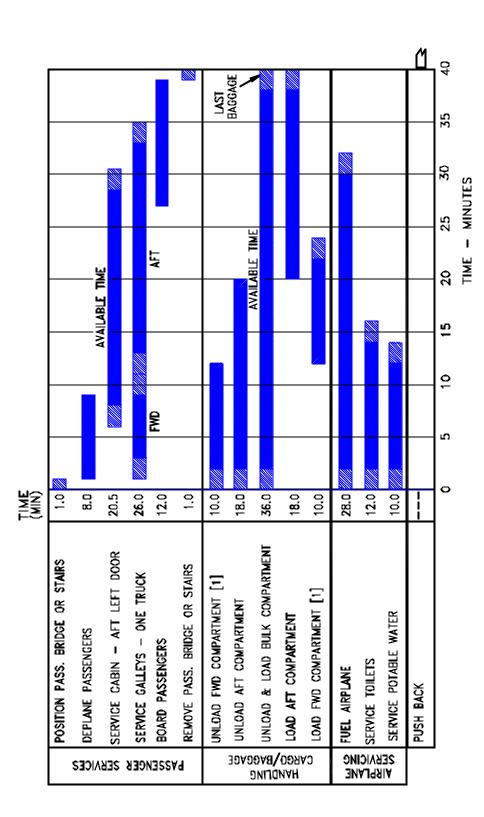
NOTES:

 MAIN DECK CARGO - 24 88 X 125 IN (224 X 318 CM) CONTAINERS/ PALLETS. 100 PERCENT CARGO EXCHANGE - 1.5 MINUTES PER CONTAINER/PALLET

2. AFT LOWER LOBE - 5 CONTAINERS: 3 LD-7/LD-9s, 2LD-2s FORWARD LOWER LOBE - 4 CONTAINERS: 4 LD-7/LD-9s 1.0 MINUTE PER CONTAINER, LOWER LOBE

3. FUELING WITH 2 NOZZLES AT 50 PSI (3.5 KG/SQ CM);
TOTAL AIRPLANE FUEL ADDED = 22,140 GAL (83,809 L)
REFUELING FROM A RESERVE LEVEL OF 2,000 GAL (7,571 L)

D6-58328



FUEL — WITH 2,000 GAL (7,571 LITERS) OF RESERVE FUEL, MAX FUEL OF 24,140 GAL (83,809 LITERS) ADDED; 16,700 GAL (632,169 LITERS) AT 1,000 GPM (3,785 LPM) AND THEN 5,440 GAL (20,593 LITERS) AT 470 GPM (1779 LPM)

[1] WITH 20 LD-2 CONTAINERS LOAD OR UNLOAD TIME ESTIMATED TO BE 20 MINUTES

POSITION/REMOVE EQUIPMENT

•

304 PASSENGERS DEPLANE & BOARD VIA DOOR L1

2 NOZZLE FUELING AT 50 PSI (3.5 KG/SQ CM);

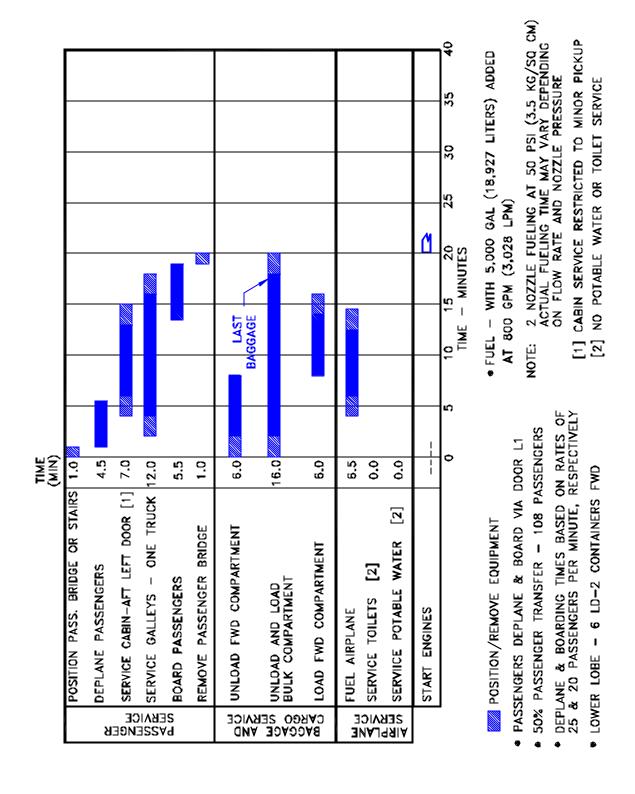
◆ DEPLANE & BOARDING TIMES BASED ON RATES OF 25 & 20 PASSENGERS PER MINUTE, RESPECTIVELY ■ MAINTENANCE CHECK PRIOR TO ETOPS FLIGHT ◆ LOWER LOBE - 18 LD-2 CONTAINERS AFT 5 FULL PALLETS FWD CAN EXTEND TURNAROUND CONSIDERABLY

DEPENDING ON AIRLINE PRACTICE

ACTUAL FUELING TIME MAY VARY DEPENDING ON FLOW RATE AND NOZZLE PRESSURE NOTE:

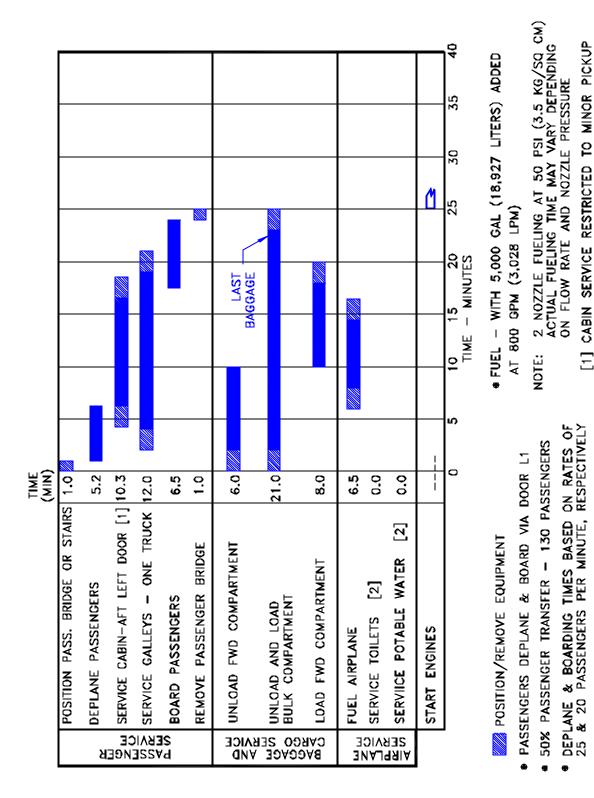
5.2.6 TERMINAL OPERATIONS - TURNAROUND STATION

MODEL 767-400ER



5.3.1 TERMINAL OPERATIONS - EN ROUTE STATION

MODEL 767-200, -200ER

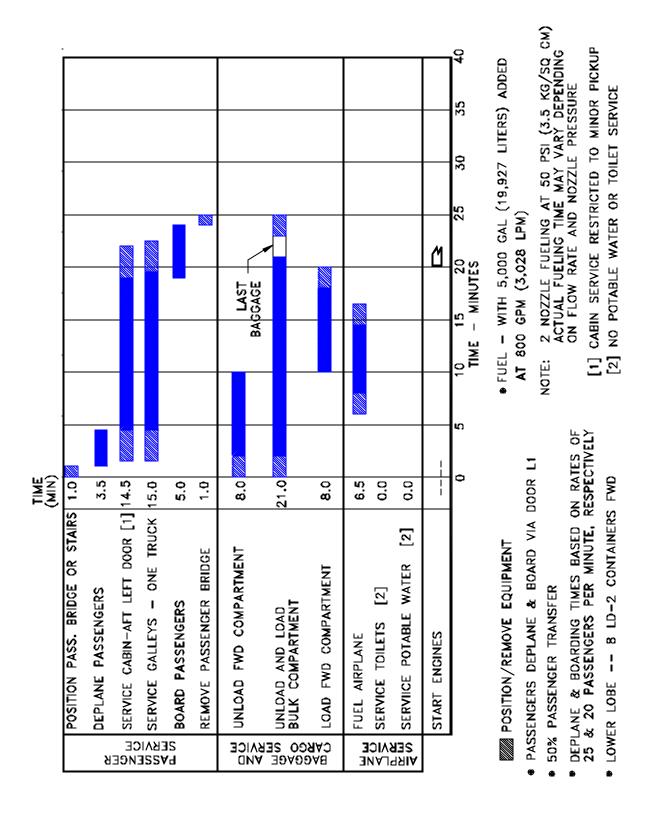


[2] NO POTABLE WATER OR TOILET SERVICE

LOWER LOBE - 6 LD-2 CONTAINERS FWD

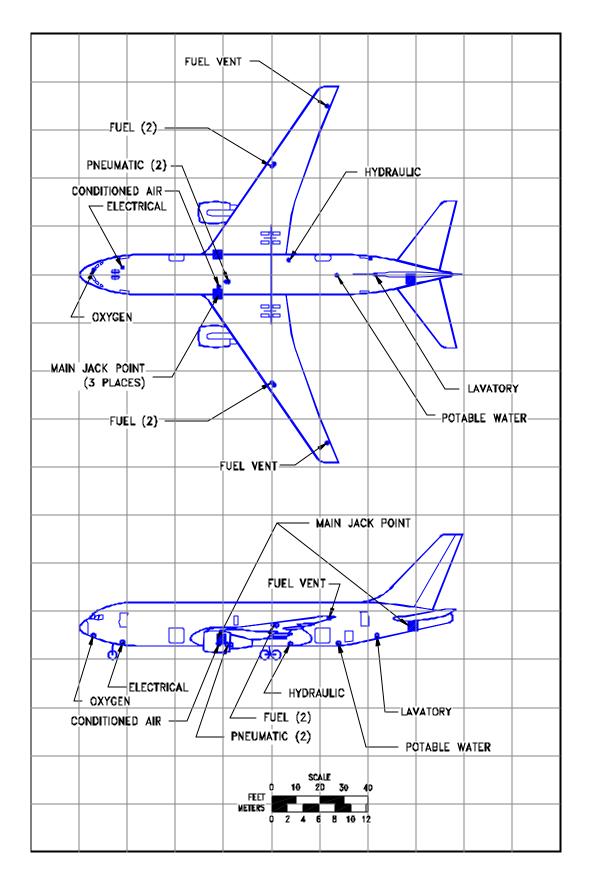
5.3.2 TERMINAL OPERATIONS - EN ROUTE STATION

MODEL 767-300, -300ER



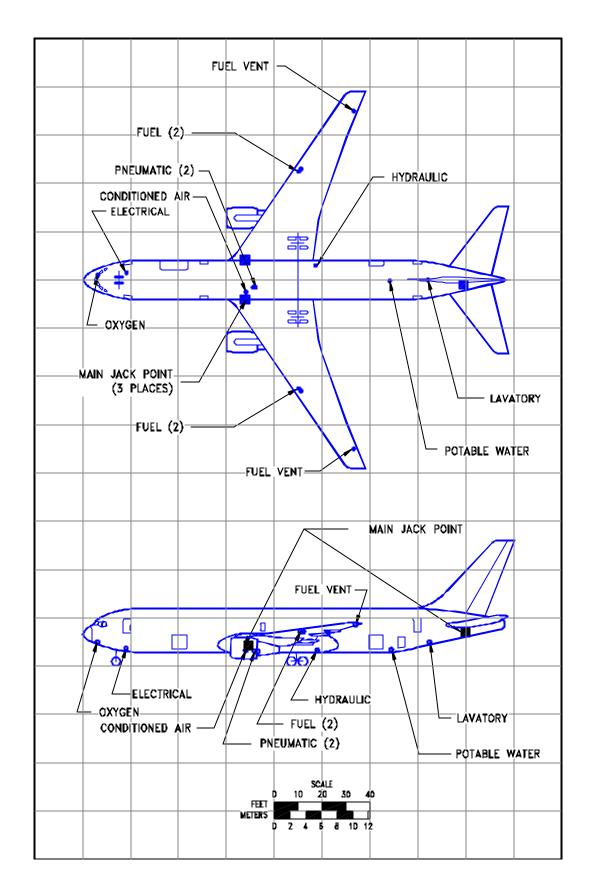
#### 5.3.3 TERMINAL OPERATIONS - EN ROUTE STATION

MODEL 767-400ER



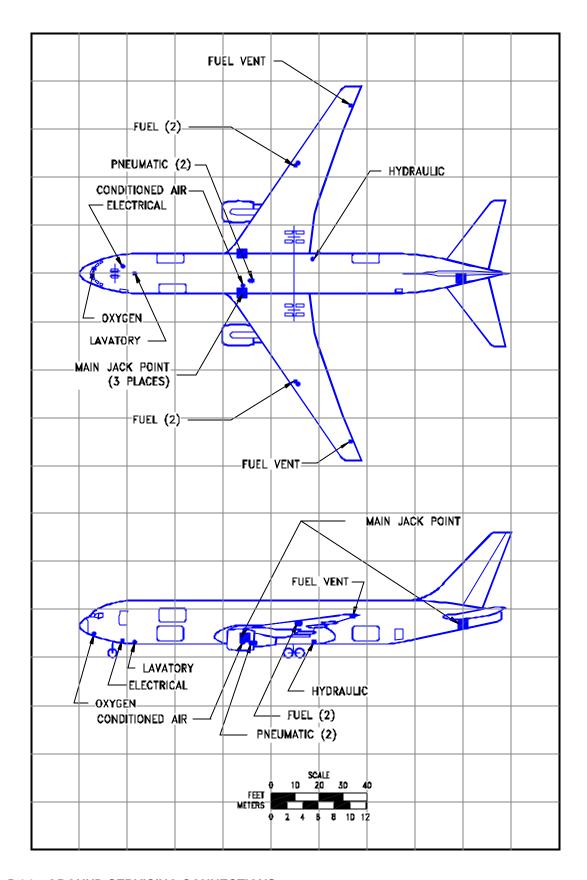
### 5.4.1 GROUND SERVICING CONNECTIONS

MODEL 767-200, -200ER



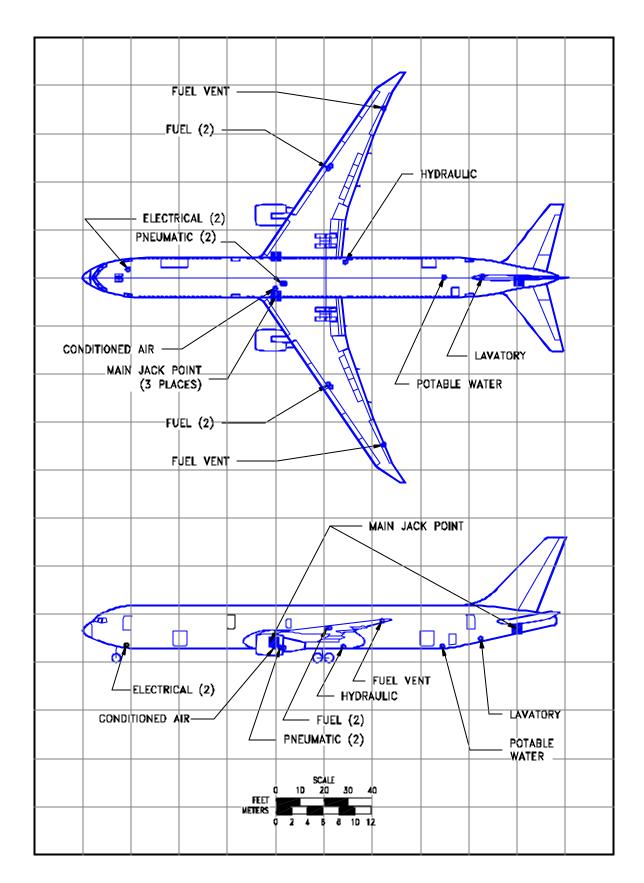
#### 5.4.2 GROUND SERVICING CONNECTIONS

MODEL 767-300, -300ER



## 5.4.3 GROUND SERVICING CONNECTIONS

MODEL 767-300 FREIGHTER



### 5.4.4 GROUND SERVICING CONNECTIONS

MODEL 767-400ER

		DISTANCE AFT OF		DISTANCE FROM AIRPLANE CENTERLINE				MAX HT ABOVE		
SYSTEM	MODEL	DEL NOSE		LH SIDE I			RH SIDE		GROUND	
		FT	М	FT	М	FT	М	FT	М	
CONDITIONED AIR ONE 8-IN (20.3 CM) PORT	-200, -200ER,	58	17.7	5	1.5	-	-	7	2.1	
	-300, -300ER, -300 F	68	20.8	5	1.5	-	-	7	2.1	
	-400ER	79	24.1	5	1.5	-	-	7	2.1	
ELECTRICAL ONE CONNECTION ON -200, -300 TWO CONNECTIONS 0N -400ER 90 KVA , 200/115 V AC 400 HZ, 3-PHASE EACH	-ALL	18	5.5	-	-	3	0.9	7	2.1	
FUEL TWO UNDERWING PRESSURE CONNECTORS ON EACH WING	-200 -200ER	80 81	24.4 24.7	45 46	13.7 14.0	45 46	13.7 14.0	15 15	4.5 4.5	
	-300 -300ER -300 F	90 91	27.4 27.7	45 46	13.7 14.0	45 46	13.7 14.0	15 15	4.5 4.5	
	-400ER	101 102	30.8 31.1	45 46	13.7 14.0	45 46	13.7 14.0	14 15	4.3 4.5	
FUEL VENTS	-200 -200ER	103	31.4	70	21.3	70	21.3	17	5.2	
	-300 -300ER -300 F	113	34.4	70	21.3	70	21.3	17	5.2	
TOTAL TANK CAPACITY: -200, -300, -300 FREIGHTER 16,700 U.S. GAL (63,210 L)	-400ER	124	37.8	70	21.3	70	21.3	17	5.2	
-200ER 20,450 U.S. GAL (77,410 L)										
-300ER, -400ER 24,140 U.S. GAL (91,370 L)										
MAX FUEL RATE: 1,000 GPM (3,970 LPM)										
MAX FILL PRESSURE: 55 PSIG (3.87 KG/CM <sup>2</sup> )										

# 5.4.5 GROUND SERVICING CONNECTIONS AND CAPACITIES

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER

OVOTEVA	Money	DISTANCE AFT OF NOSE		DISTANCE FROM AIRPLANE CENTERLINE				MAX HT ABOVE	
SYSTEM	MODEL			LH SIDE		RH SIDE		GROUND	
		FT	M	FT			FT	M	FT
HYDRAULIC ONE SERVICE CONNECTION	-200, -200ER,	87	26.5	-	-	6	1.8	7	2.1
TOTAL SYSTEM CAPACITY = 80 GAL (303 L) FILL PRESSURE = 150 PSIG (10.55 KG/CM <sup>2</sup> )	-300, -300ER, -300 F	97	29.6	-	-	6	1.8	7	2.1
= 150 PSIG (10.55 KG/CWF)	-400ER	108	32.9	-	-	6	1.8	7	2.1
LAVATORY BOTH FORWARD AND AFT TOILETS ARE SERVICED THROUGH ONE	-200, -200ER,	123	37.5	0	0	0	0	10	3.0
SERVICE PANEL	-300, -300ER	144	43.9	0	0	0	0	10	3.0
THREE SERVICE CONNECTIONS:  DRAIN - ONE 4 IN (10.2 CM)  FLUSH - TWO 1 IN (2.5 CM)  TOILET FLUSH REQUIREMENTS:  FLOW - 10 GPM (38 LPM)  PRESSURE 30 PSIG (2.11 KG/SC CM)  TOTAL SERVICE TANK  REQUIREMENTS:  WASTE - 140 US GAL (530 L)  FLUSH - 50 US GAL (189 L)  PRECHARGE - 12 US GAL (45 L)	-400ER	165	50.3	0	0	0	0	10	3.0
OXYGEN CREW SYSTEM USES REPLACEABLE CYLINDERS PASSENGER SYSTEM USES SELF-CONTAINED OXYGEN GENERATION UNITS	ALL ALL	6	1.8	1	-	2	0.6	10	3.0
PNEUMATIC TWO 3-IN(7.6-CM) PORTS	-200, -200ER,	61 62	18.6 18.9	3 3	0.9 0.9	- -	- -	7 7	2.1 2.1
	-300, -300ER, -300 F	71 72	21.6 21.9	3	0.9 0.9	-	-	7 7	2.1 2.1
	-400ER	82 83	25.0 25.3	3	0.9 0.9	-	- -	7 7	2.1 2.1

## 5.4.6 GROUND SERVICING CONNECTIONS AND CAPACITIES

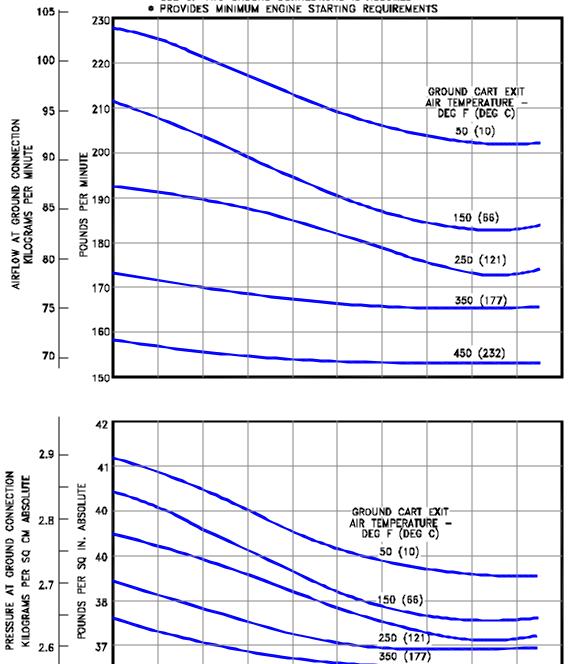
MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER

SYSTEM	MODEL	DISTANCE AFT OF NOSE				OM AIRPLANE ERLINE RH SIDE		MAX HT ABOVE GROUND	
		FT	М	FT	М	FT	М	FT	М
POTABLE WATER ONE SERVICE CONNECTION (BASIC)	-200, -200ER	107	32.6	0.3	0.1	-	-	7	2.1
OPTIONAL LOCATION	-200,	121	36.8	-	-	8	2.4	18	5.5
ONE SERVICE CONNECTION (BASIC)	-300, -300ER, -300 F	128	39.0	0.3	0.1	-	-	7	2.1
	-400ER	149	44.4	0.3	0.1	-	-	7	2.1
FORWARD DRAIN PANEL	ALL	46	14.0	0.3	0.1	-	-	7	2.1
TANK CAPACITY 102 U.S. GAL (386 L)	-200, -300								
149 U.S. GAL (564 L)	-200ER -300ER -400ER								
FILL PORT – ¾ IN (1.9 CM)  MAX FILL PRESSURE  = 25 PSIG (1.76 KG/SQ CM)									

# 5.4.7 GROUND SERVICING CONNECTIONS AND CAPACITIES

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER

- ALTITUDE = SEA LEVEL
- GARRETT STARTER MODEL ATS200-58
   USE OF TWO GROUND CONNECTIONS IS ASSUMED



# 5.5.1 ENGINE START PNEUMATIC REQUIREMENTS - SEA LEVEL

-20

-30

-40

-40

35

60

-50

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER (GE ENGINES)

0

-1D

20

-20

40

DEGREES FAHRENHEIT

0

**DEGREES CELSIUS** AMBIENT AIR TEMPERATURE

450 (232)

20

80

30

100

40

60

10

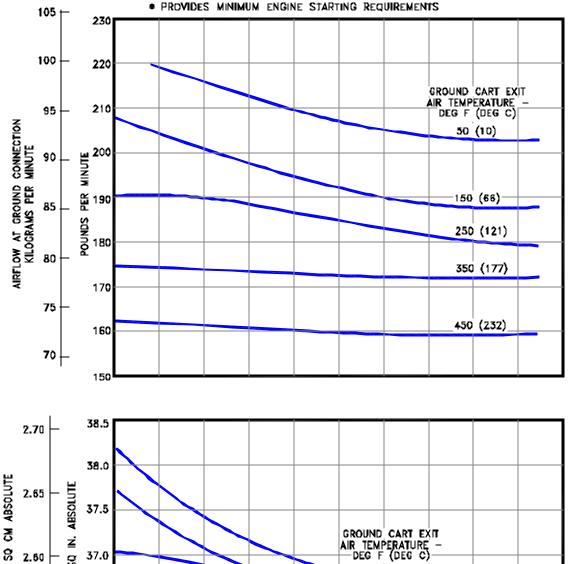
120

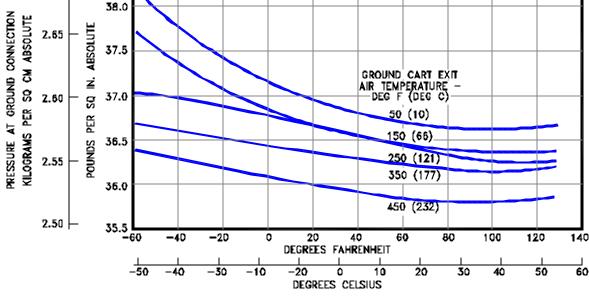
50

140

60

- ALTITUDE = SEA LEVEL
- HAMILTON STANDARD STARTER MODEL FS700-5
   USE OF TWO GROUND CONNECTIONS IS ASSUMED



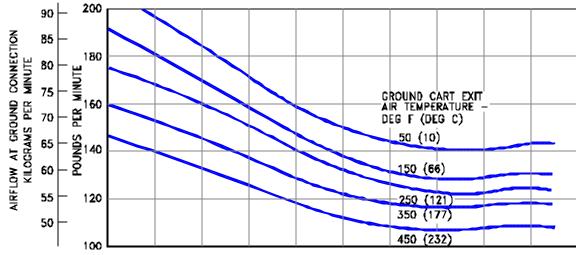


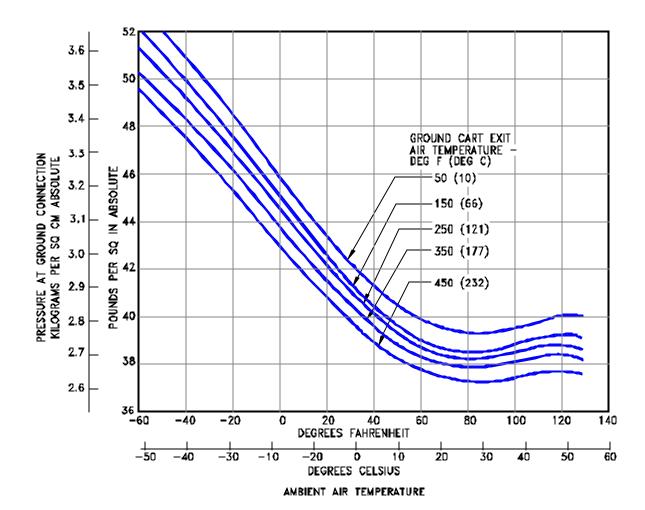
#### 5.5.2 ENGINE START PNEUMATIC REQUIREMENTS - SEA LEVEL

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER (PRATT & WHITNEY ENGINES)

AMBIENT AIR TEMPERATURE

- ◆ ALTITUDE = SEA LEVEL
- ◆ GARRETT STARTER MODEL ATS100-350L
- USE OF TWO GROUND CONNECTIONS IS ASSUMED
- PROVIDES MINIMUM ENGINE STARTING REQUIREMENTS

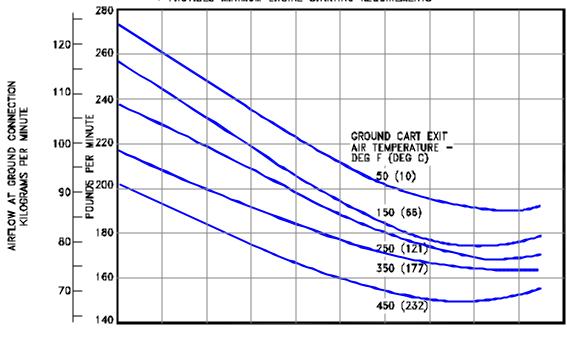


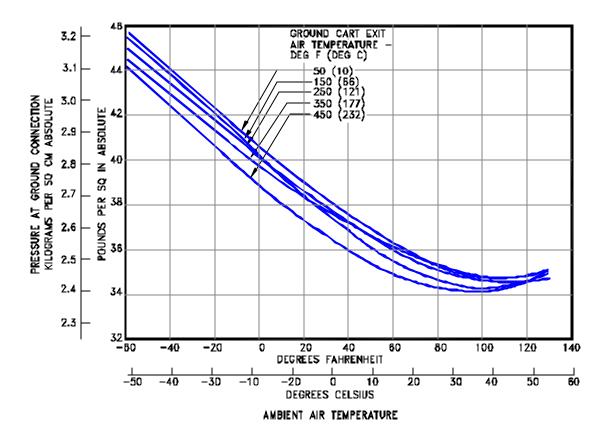


#### 5.5.3 ENGINE START PNEUMATIC REQUIREMENTS - SEA LEVEL

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER (GENERAL ELECTRIC ENGINES)

- ◆ ALTITUDE = SEA LEVEL
- HAMILTON STANDARD STARTER MODEL PS6DO-6 USE OF TWO GROUND CONNECTIONS IS ASSUMED
- PROVIDES MINIMUM ENGINE STARTING REQUIREMENTS

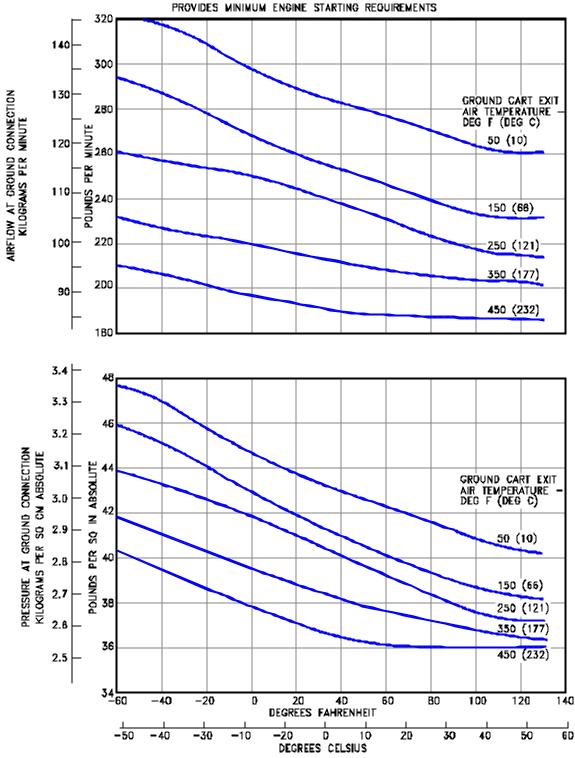




#### 5.5.4 ENGINE START PNEUMATIC REQUIREMENTS - SEA LEVEL

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER (GENERAL ELECTRIC ENGINES)

- ALTITUDE = SEA LEVEL
   HAMILTON STANDARD STARTER MODEL PS600-3
- USE OF TWO GROUND CONNECTIONS IS ASSUMED



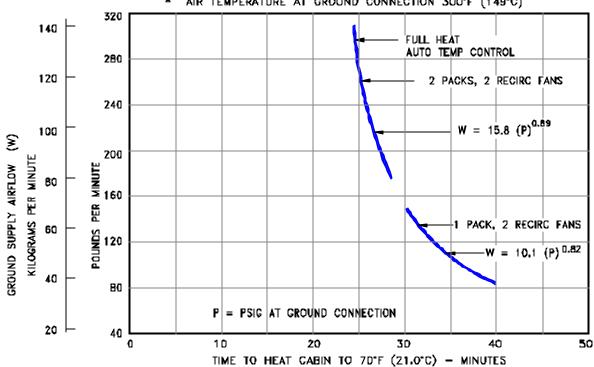
#### 5.5.5 ENGINE START PNEUMATIC REQUIREMENTS - SEA LEVEL

MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER (ROLLS ROYCE ENGINES)

AMBIENT AIR TEMPERATURE

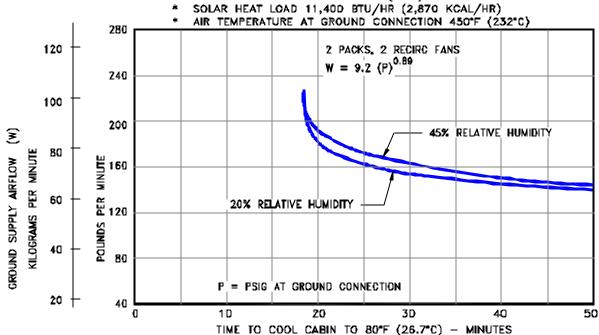
#### HEATING (PULL-UP)

- CABIN INITIALLY AT 0"F (-17.8"C)
- NO OCCUPANTS OR OTHER HEAT LOAD
- AIR TEMPERATURE AT GROUND CONNECTION 300°F (149°C)



### COOLING (PULL-DOWN)

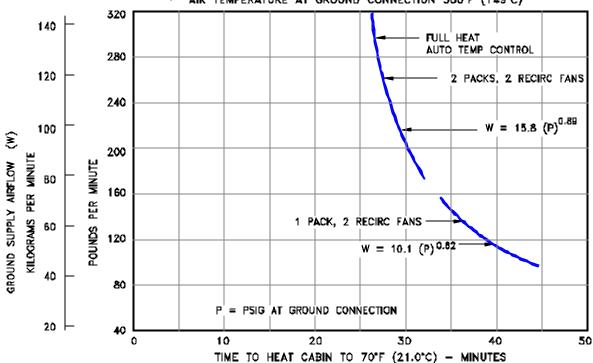
- CABIN INITIALLY AT 103"F (39"C)
- NO DOCUPANTS, NO GALLEY OR ELECTRICAL HEAT LOAD AMBIENT TEMPERATURE AT 103°F (39°C)



#### 5.6.1 **GROUND PNEUMATIC POWER REQUIREMENTS - HEATING AND COOLING** MODEL 767-200, -200ER

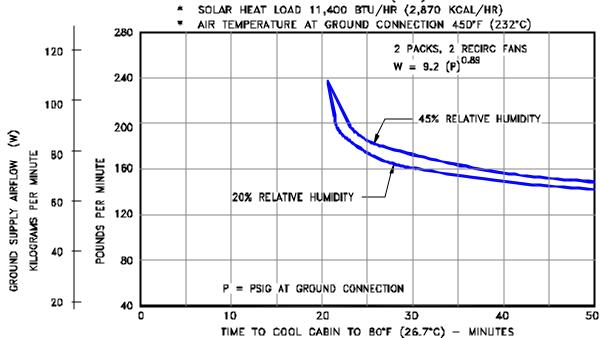
#### HEATING (PULL-UP)

- CABIN INITIALLY AT O'F (-17.8°C)
- NO OCCUPANTS OR OTHER HEAT LOAD
- AIR TEMPERATURE AT GROUND CONNECTION 300°F (149°C)

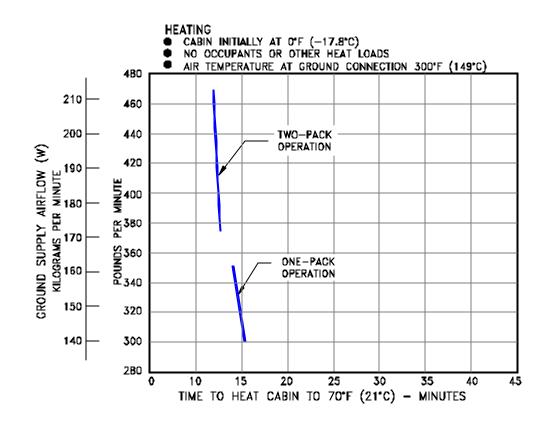


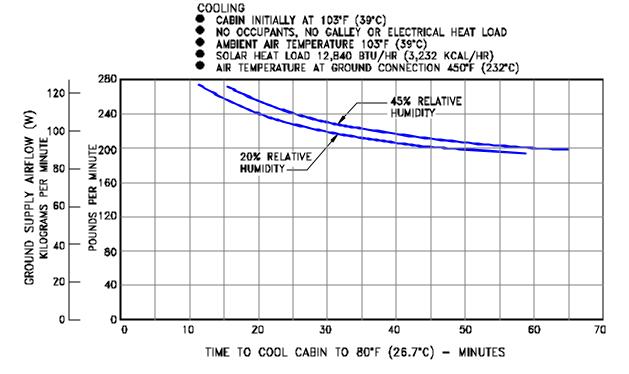
#### COOLING (PULL-DOWN)

- CABIN INITIALLY AT 103'F (39'C)
- NO OCCUPANTS, NO GALLEY OR ELECTRICAL HEAT LOAD
- AMBIENT TEMPERATURE AT 103°F (39°C)



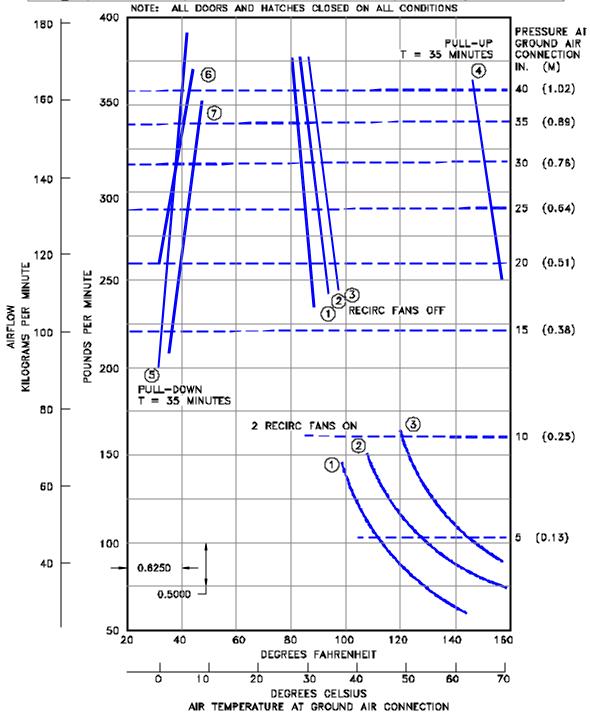
#### 5.6.2 **GROUND PNEUMATIC POWER REQUIREMENTS - HEATING AND COOLING** MODEL 767-300, -300ER





# **5.6.3 GROUND PNEUMATIC POWER REQUIREMENTS - HEATING AND COOLING** *MODEL 767-400ER*

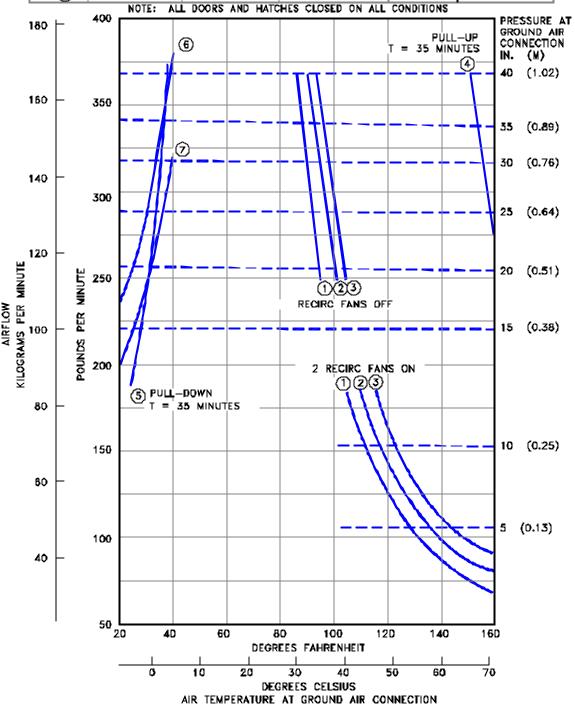
CONDITION	AMBIENT Temperature	SOLAR LOAD	ELECTRICAL Load	OCCUPANTS	CABIN TEMPERATURE
(1)	0'F (-17.8'C)	a	45 BTU/MIN	0	75°F (23.9°C)
2	-20'F (-29.0'C)	a	(11.3 KCAL.MIN)	0	75°F (23.9°C)
34	-40"F (-40.0"G)	a		0	75'F (23.9'C)
56	103'F (39.0'G)	169.5 BTU/MIN	B37 BTU/MIN	216	75"F (23.9"C)
0	103'F (59.0'C)	(42.7 KCAL/MIN)	(160.5 KCAL/MIN)	216	BO'F (26.7°C)



### 5.7.1 CONDITIONED AIR FLOW REQUIREMENTS - STEADY STATE

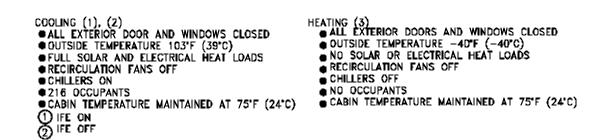
MODEL 767-200, -200ER

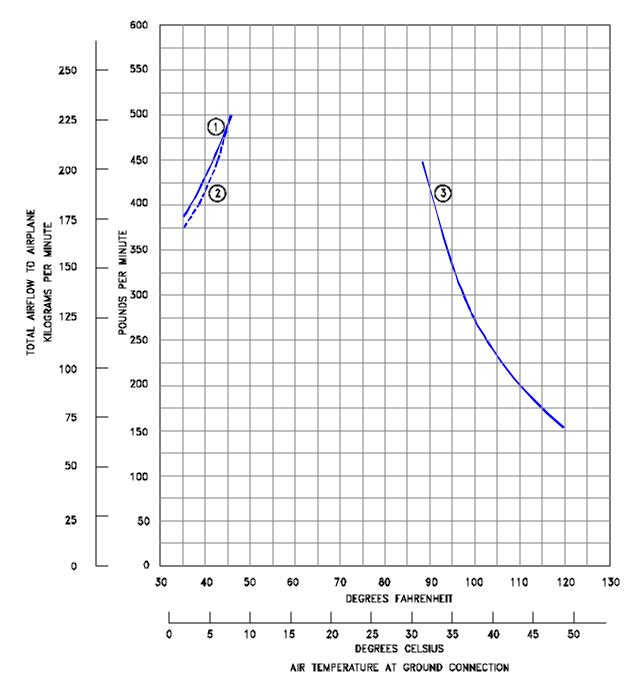
CONDITION	AMBIENT TEMPERATURE	SOLAR LOAD	ELECTRICAL LOAD	OCCUPANTS	CABIN TEMPERATU <b>RE</b>
1	OF (-17.8°C)	0	45 BTU/MIN	0	75 F (23.9°C)
2	-20°F (-29.0°C)	0	(11.3 KCAL.MIN)	0	75'F (23.9'C)
34	-40°F (-40.0°C)	0		D	75°F (23.9°C)
<b>66</b>	103°F (39.0°C)	214 BTU/MIN	803 BTU/MIN	268	75"F (23.9"C)
(7)	103°F (39.0°C)	(53.9 KCAĹ/MIN)	(201.5 KCÁL/MIN)	268	80'F (26.7'C)



## 5.7.2 CONDITIONED AIR REQUIREMENTS - STEADY STATE

MODEL 767-300, -300ER, -300 FREIGHTER

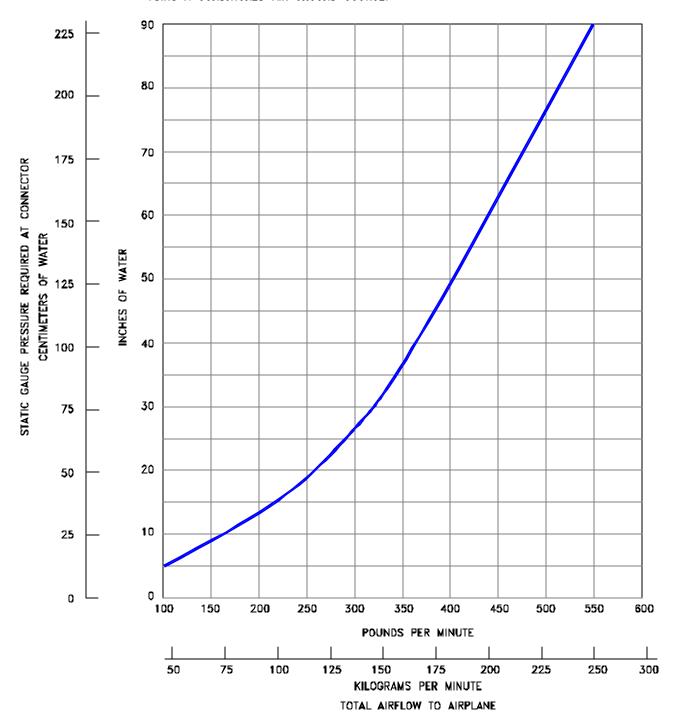




#### 5.7.3 CONDITIONED AIR REQUIREMENTS

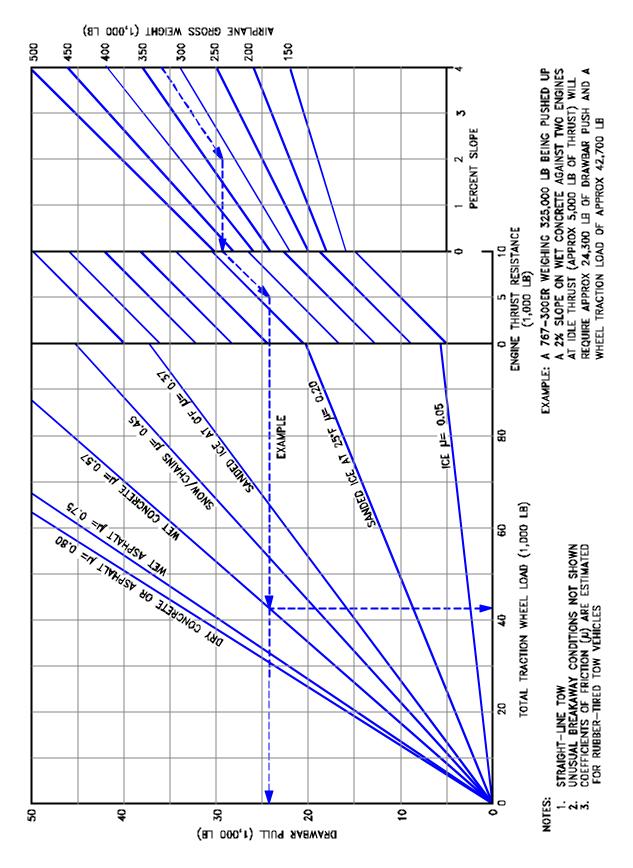
MODEL 767-400ER

THE GRAPH ON THIS PAGE SHOWS THE STATIC PRESSURE GAGE AT THE CONNECTOR AS A FUNCTION OF AIRFLOW. THIS GRAPH IS USED IN CONJUNCTION WITH THE GRAPH IN SECTION 5.7.1 TO DETERMINE THE AIRFLOW AND PRESSURE REQUIRMENTS WHEN USING A CONDITIONED AIR GROUND SOURCE.

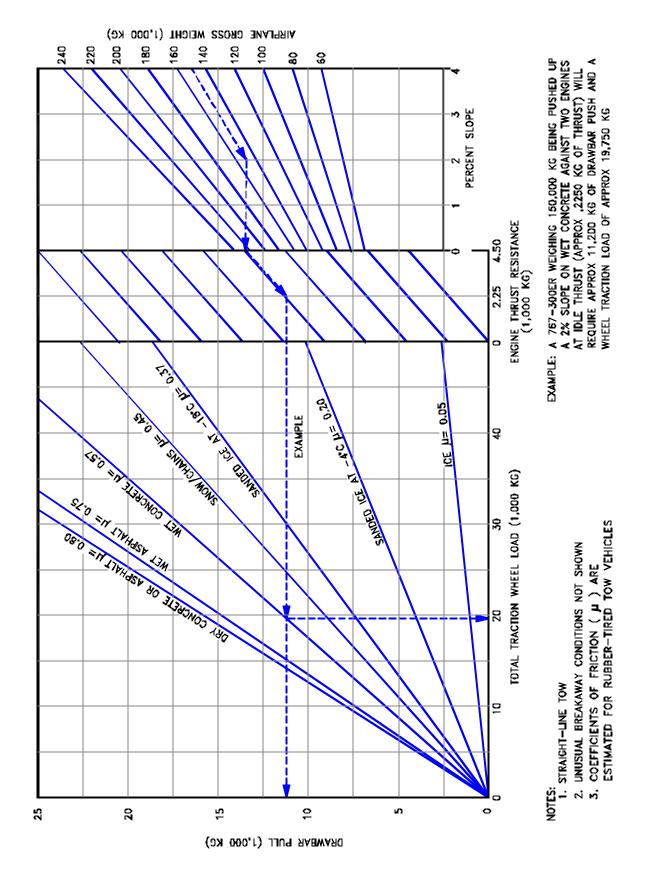


#### 5.7.4 CONDITIONED AIR FLOW PRESSURE REQUIREMENTS

MODEL 767-400ER



5.8.1 GROUND TOWING REQUIREMENTS - ENGLISH UNITS MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER



5.8.2 GROUND TOWING REQUIREMENTS - METRIC UNITS MODEL 767-200, -200ER, -300, -300ER, -300 FREIGHTER, -400ER