

# LIFE IN Salford

Special edition - May 2007

The magazine for people who live or work in Salford

[www.salford.gov.uk](http://www.salford.gov.uk)

Free



**A-Z**  
of council services

# Welcome to your A-Z of council services

As your local council we'll be involved with you through many events in your life - we'll register you when you're born, we'll be there when you go to school, some of you will work with us, we'll take away your rubbish and we'll be there to provide support if you need extra help in your life. We work with various organisations, all with the aim of making your life better.



This A-Z of services gives you contact details for many of the services we provide, including details of other key public services.

Behind these services are teams of people, all working "to achieve the best possible quality of life for the people of Salford" (the council's mission statement).

Salford City Council is a big organisation and I want to give you a flavour of some of our achievements and the diverse projects we have been involved in over the last year:

- Health and social care in the city is now rated amongst the best in the country by government inspectors
- Reported crime levels have continued to fall, particularly burglary with a number of successful initiatives such as alleygating
- Government figures show that improvement rates in Salford GCSE results were more than twice the national average and the best in Greater Manchester
- Figures show that Salford pupils have the best improvement in attendance in the North West
- 20,000 school children are now benefiting every day from new nutritional standards for school meals
- Local people are involved in improving their neighbourhoods through the eight community committees - having a say on how £1.5 million of local budgets are spent
- Major investment has been secured for the future including mediacity:uk at Salford Quays and £120 million for secondary schools
- New environmental crime officers have helped reduce fly tipping reports by over a fifth, helping to make a cleaner city
- Three of our parks now have Green Flags, a mark of quality: Victoria Park and Blackleach and Clifton Country Parks

In 2007 we will be introducing many new developments, including improvements to the quality and promotion of the city's libraries and health, sport and leisure facilities and initiatives to increase the amount of recycling that takes place.

You'll find more information about all our services, what we do and how you could get involved in shaping our different plans on our website at [www.salford.gov.uk](http://www.salford.gov.uk). This is available 24 hours a day and you can also use the website to apply for council services, report problems (such as broken streetlights) or make council tax payments.

If you are not online at home, you can get free internet access at any of our libraries. If you're not sure where your local library is, just turn to "L" in this A-Z for contact details.

We take communications very seriously and this document is one way of providing information about the council.

Regards  
**Councillor John Merry**  
Leader of Salford City Council



**Abandoned vehicles**

to report  
872 5050 (Police)

**Abuse and neglect - adults and older people**

to report concerns, see Social services

**Abuse and neglect - children and young people**

see Children - abuse or neglect

**Accessible parking**

blue badge holders can request a parking bay close to home  
779 4914 [traffic.management@urbanvision.org.uk](mailto:traffic.management@urbanvision.org.uk)

**Accessible transport**

for information about different travel options and to book services, contact GMPT

244 1050 [publicity@gmpte.gov.uk](mailto:publicity@gmpte.gov.uk)

**Adaptations to your home**

see Community occupational therapy

**Adoption**

for information and advice about adoption or fostering

799 1268 [family.recruitment@salford.gov.uk](mailto:family.recruitment@salford.gov.uk)

**Adult and community education**

basic skills, I.T and general interest courses taught in venues across the city

778 0179 [miranda.clarke@salford.gov.uk](mailto:miranda.clarke@salford.gov.uk)

**After school activities**

see Childcare

**Aids and adaptations for independent living**

see Community occupational therapy

**Alcohol**

to report underage drinking

872 5050

to report a shop selling alcohol to children

see Trading standards

**Alcohol abuse**

to get help contact your GP

**Allotments**

to rent

925 1322 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Animals - collection of dead pets and strays**

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Anti-social behaviour**

to report any form of anti-social behaviour

0845 605 2222 [www.salford.gov.uk/selectservice](http://www.salford.gov.uk/selectservice)

**Apprenticeships**

see Careers advice for young people

**Art galleries**

for opening times, exhibitions and bookings see Museums and galleries

**Basic skills**

find out about basic English and maths courses

909 6540

**Benefits advice**

council tax and housing benefit

909 6504 [revenues@salford.gov.uk](mailto:revenues@salford.gov.uk)

Other benefits advice

see Welfare rights advice

**Benefit fraud hotline**

to report benefit cheats

0800 328 6340

**Bereavement**

to register a death see Register office

**Big Listening**

regular surveys of residents' views of the city

793 2686

**Bin collection**

see Rubbish

**Births, marriages and deaths**

see Register office

**Blue badges**

to apply for a disabled parking badge

909 6508 [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)

**Bogus callers**

advice on protecting yourself against doorstep crime

872 5050 (Police)

**Bonfires**

to report smoke, smells or dust from a bonfire

909 6500 before 5pm

925 1007 after 5pm

**Building regulations**

building work such as house extensions, loft conversions and replacement windows requires building approval

909 6555\* [building.control@salford.gov.uk](mailto:building.control@salford.gov.uk)

\* from late May 2007

**Burglary reduction**

information and advice on reducing the risk of burglary

793 3100 (604 7700 from June 2007)

[burglary.reduction@salford.gov.uk](mailto:burglary.reduction@salford.gov.uk)

**Burial**

see Cemeteries and crematoria

**Bus passes**

for children, people with disabilities and older people see

Concessionary travel

**Business**

support for new business and business development

793 2803 [business@salford.gov.uk](mailto:business@salford.gov.uk)

**Business rates**

793 3390 [revenues@salford.gov.uk](mailto:revenues@salford.gov.uk)

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b

## Car boot sales

You must have a licence if you organise a car boot sale  
909 6508 facilities.management@urbanvision.org.uk

## Car parks

see Parking and car parks

## Careers advice for young people

careers advice is provided by Connexions  
0800 032 2727 reception@connexions-gmcr.org.uk

## Care on call

emergency call-out and visiting service for older people  
737 3822 careoncall@new-prospect.org

## Caring for someone

advice, information, support and services for people who care for a relative or friend at home  
833 0217 carers.centre@salford.gov.uk

## Catering

Citywide provide commercial catering and events services  
736 4870

## Cemeteries and crematoria

Agecroft cemetery and crematorium and Weaste cemetery  
736 2512 agecroft.cemetery@salford.gov.uk  
Peel Green cemetery and crematorium and Swinton cemetery  
789 1901 peelgreen.cemetery@salford.gov.uk

## Central Salford Urban Regeneration Company

a partnership to redevelop Central Salford  
601 7739 info@centralsalford.com

## Charity collections licence

you must have a licence to collect for charity  
793 2042 licencing@salford.gov.uk

## Child employment

all children who have a job must have a work permit  
909 6508

## Childcare

information about registered childcare, early morning, after-school and holiday clubs and activities for children  
0800 195 5565 scip@salford.gov.uk

## Children - abuse or neglect

to report concerns about abuse or neglect  
603 4500

## Children - family support

professional help if you are struggling with children and family life  
909 6530

## Children's bus passes

see Concessionary travel

## Children's Services (education and social care)

for any issues not listed  
778 0123

## Citizenship ceremonies

see Register office

## City learning centres

Computer based learning and community internet access  
921 2190 moorside.clc@salford.gov.uk  
921 2195 builehill.clc@salford.gov.uk

## Civil Partnership ceremonies

see Register office

## Comments, compliments and complaints

to make a comment on a council service  
complaints@salford.gov.uk  
Children's services 778 0480  
Community, health and social care 793 2233  
Customer and support services 793 3249  
Environment services 925 8445  
Housing and Planning 922 8765  
New Prospect (council housing) 737 0551  
Salford Community Leisure (leisure and sports facilities) 778 0101  
Salix Homes (council housing) 909 6559  
Urban Vision (roads, pavements, traffic, parking, planning, building control) 779 6146/6147

## Community centres

venue hire for groups, parties and small businesses  
793 2187 community.services@salford.gov.uk

## Community clean-ups

to organise a clean-up in your community  
909 6500 environment@salford.gov.uk

## Community cohesion

understanding, tolerance and working with Salford's communities  
793 2309 community.services@salford.gov.uk

## Community committees

looks at local issues - for details of the next meeting in your area  
793 3018 committee.services@salford.gov.uk

## Community groups

grants are available for community groups and activities  
793 2336 community.services@salford.gov.uk

## Community occupational therapy

equipment and adaptations to help people live at home  
607 1499

## Community plan

strategic plan, developed by Partners IN Salford that sets out how the quality of life in Salford will be improved  
603 6800 partnersinsalford@salford.gov.uk

## Community websites

for community and voluntary groups  
793 2996

## Complaints

see Comments, compliments and complaints

**Composting**

to order compost bins for your home  
0845 077 0757

**Computer training**

I.T training for adults in venues across the city  
793 2996

**Concessionary travel**

reduced fares for older people, disabled people and children  
Older people and adults  
909 6508 [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)  
Children  
922 7344

**Conservation areas**

restricts building work in areas of historical interest  
793 3783 [planning.contact@salford.gov.uk](mailto:planning.contact@salford.gov.uk)

**Consumer advice**

advice about your rights when you buy goods or services  
925 1346 [env.consumer.advice@salford.gov.uk](mailto:env.consumer.advice@salford.gov.uk)

**Council**

main switchboard  
794 4711

**Council decision making**

information on how the council makes decisions  
793 3018 [committee.services@salford.gov.uk](mailto:committee.services@salford.gov.uk)

**Council finances**

information on how budgets are set  
793 3245 [council.finances@salford.gov.uk](mailto:council.finances@salford.gov.uk)

**Council housing**

New Prospect Housing and Salix Homes manage council housing in Salford  
[enquiries@new-prospect.org](mailto:enquiries@new-prospect.org)

**Rents**

909 6512 (New Prospect)      909 6558\* (Salix Homes)

**Repairs**

909 6511 (New Prospect)      909 6557\* (Salix Homes)

**Other housing enquiries**

909 6513 (New Prospect)      909 6559\* (Salix Homes)

**Council - how we perform**

information on the quality of services  
793 3419 [policy.improvement@salford.gov.uk](mailto:policy.improvement@salford.gov.uk)

**Council - overview and scrutiny**

scrutiny looks at how the council performs and suggests improvements  
793 2513 [scrutiny.support@salford.gov.uk](mailto:scrutiny.support@salford.gov.uk)

**Council papers and meetings**

dates, times, agendas and minutes of council meetings  
793 3018 [committee.services@salford.gov.uk](mailto:committee.services@salford.gov.uk)

**Council tax**

909 6502 [revenues@salford.gov.uk](mailto:revenues@salford.gov.uk)

**Council tax benefit**

see Benefits advice

**Councillors**

for general information about councillors  
793 3030 [chris.ravenscroft@salford.gov.uk](mailto:chris.ravenscroft@salford.gov.uk)  
for information about councillors' e-surgeries  
909 6523

**Country parks**

for information about wildlife, activities, walks and fishing  
793 4219 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Crime**

to report a crime to the police  
999 in an emergency  
872 5050 for other crimes and enquiries

**Crimestoppers**

to report criminals and criminal activity anonymously  
0800 555 111

**Cycle lanes**

information about cycling facilities in the city  
793 3801 [traffic.transport@salford.gov.uk](mailto:traffic.transport@salford.gov.uk)

**Cycle training**

for children  
779 4863 [road.safety@urbanvision.org.uk](http://road.safety@urbanvision.org.uk)

**Dance**

for information about dance sessions  
873 7538 [scl.admin@salford.gov.uk](mailto:scl.admin@salford.gov.uk)

**Dangerous and derelict buildings**

to report  
909 6555 [building.control@salford.gov.uk](mailto:building.control@salford.gov.uk)

**Data Protection Act**

to request information that the council holds about you  
793 2407

**Day centres**

for older people and disabled people see Social services

**Deaths**

to register a death see Register office

**Debt advice**

0800 345 7323 [advice@salford.gov.uk](mailto:advice@salford.gov.uk)

**Demolition advice**

if you are planning to demolish a building or part of a building, you must contact the council  
909 6555 [building.control@salford.gov.uk](mailto:building.control@salford.gov.uk)

**Dentist**

to find a NHS dentist, see Health services

**Disability - children**

support, advice and services for children with disabilities and their families  
707 0222 [salford-families.project@barnardos.org.uk](mailto:salford-families.project@barnardos.org.uk)

\* from June 2007

## **d** **e** **f** **Disability - equipment**

see Community occupational therapy

## **Disability - transport**

see Accessible transport

## **Disabled parking badges**

to apply for a disabled parking badge see Blue badges

## **Disabled parking**

see Accessible parking

## **Disabled facilities grants for homes**

see Community occupational therapy

## **Doctors**

to find a GP surgery, see Health services

## **Dogs - dangerous**

to report the owner of a dangerous dog contact the police  
**872 5050**

## **Dog fouling**

to report dog fouling

**909 6500** [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

## **Dog warden**

for help with stray dogs and for advice on training and microchip tagging

**909 6500** [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

## **Domestic abuse**

for help and support contact the freephone national 24 hour helpline

**0808 2000 247**

emergency  
**999**

## **Doorstep crime**

for advice on staying safe and dealing with bogus callers  
see Bogus callers

## **Drains and sewers**

responsibility for repairs depends on whether the problem is on public or private land

**909 6500** [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

## **Drug abuse**

to get help

**787 7343**

## **Dustbins**

see Rubbish

## **Elections and electoral roll**

elections in Salford are organised by the elections office

**793 3195** [elections@salford.gov.uk](mailto:elections@salford.gov.uk)

## **Emergencies**

Police, fire service or ambulance

**999**

Council services out of hours

**794 8888**

Gas leak

**0800 111 999**

## **Empty properties**

to report empty homes

**0845 605 2222** [emptyproperties@salford.gov.uk](mailto:emptyproperties@salford.gov.uk)

## **Energy efficiency in the home**

advice and grants for making your home energy efficient

**922 8798** [keepingwarm@salford.gov.uk](mailto:keepingwarm@salford.gov.uk)

## **Environmental health**

information about health and safety, food hygiene or complaints about food in shops and restaurants

**737 0551** [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

## **Equal opportunities**

for equal opportunities issues

**793 3275** [equality.team@salford.gov.uk](mailto:equality.team@salford.gov.uk)

## **Equipment and adaptations**

see Community occupational therapy

## **Events**

see What's on

## **Eviction/harassment by landlord**

advice for tenants facing illegal eviction or harassment

**793 2020** [housing.advicecentre@salford.gov.uk](mailto:housing.advicecentre@salford.gov.uk)

## **Exhibitions**

for exhibitions see Museums and galleries

## **Fairtrade**

ensuring producers in developing countries receive a fair price

**793 2070**

## **Family history searches**

to trace your family tree see Register office

## **Family learning**

short, community-based courses for parents and children

**778 0331** [lorna.budgen@salford.gov.uk](mailto:lorna.budgen@salford.gov.uk)

## **Financial advice for students**

higher education loans, grants and allowances information

**778 0210** [student.support@salford.gov.uk](mailto:student.support@salford.gov.uk)

## **Fire service**

for a fire risk assessment or for advice on smoke alarms

**0800 555 815**

## **Flooding**

to report flooded roads

**909 6505** [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

## **Flooding hotline**

to find out about current flood risks

**0845 988 1188** [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

## **Fly tipping**

to report illegal dumping of rubbish

**909 6500** [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Food safety**

see Environmental health

**Food premises**

any building or vehicle that stores, distributes, cooks or sells food must be registered

925 1082 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Footpaths**

see Pavements and footpaths

**Fostering**

find out about the different ways to foster children

799 1268 [family.recruitment@salford.gov.uk](mailto:family.recruitment@salford.gov.uk)

**Fraud and corruption**

to report concerns about a council service or employee

0808 100 1235 [audit@salford.gov.uk](mailto:audit@salford.gov.uk)

**Free bus pass**

see Concessionary travel

**Freedom of Information**

to request access to information that the council holds

793 2407 [freedomofinformation@salford.gov.uk](mailto:freedomofinformation@salford.gov.uk)

**Funerals**

see Cemeteries and crematoria

**Further and higher education**

Salford University

295 5000 [course-enquiries@salford.ac.uk](mailto:course-enquiries@salford.ac.uk)

Eccles College

789 5876 [admin@ecclescollege.ac.uk](mailto:admin@ecclescollege.ac.uk)

Pendleton College

278 3325 [becky.wilkins@pendcoll.ac.uk](mailto:becky.wilkins@pendcoll.ac.uk)

Salford College

702 8272

Advice

see Careers advice for young people

**Gardening help**

for help with managing your garden see Helping Hands

**Gas safety**

to report a leak

0800 111 999

**GPs**

to find a GP surgery see Health services

**Graffiti**

to report any graffiti

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Grants - business**

see Business

**Grants - community groups**

see Community groups

**Grants - disabled facilities for homes**

see Community occupational therapy

**Grants - education**

see Financial advice for students

**Grants - home improvement**

see Salford Home Improvement Agency

**Grass cutting**

to report overgrown verges

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Handyman service**

help with minor home repairs and garden services

793 9419

**Hate crime**

to report a crime which is to do with race, colour, religion, sexuality, nationality, gender or disability

0845 605 2222

emergency

999

**Health and safety**

see Environmental health

737 0551 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Health services**

Salford Primary Care Trust (PCT)

for GPs, dentists, opticians, pharmacists, district nurses, midwives and community therapists

212 4800

Hope Hospital

789 7373

Greater Manchester Ambulance Service

796 7222

Bolton, Salford and Trafford Mental Health NHS Trust

773 9121

Trafford General Hospital

748 4022

North Manchester General Hospital

795 4567

Royal Manchester Children's Hospital (Pendlebury Children's Hospital)

794 4696

Manchester Royal Infirmary

276 1234

Royal Bolton Hospital

01204 390390

Christies Hospital

446 3000

NHS Direct

for medical advice on non-emergency conditions

0845 4647 [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

**Hedges**

to enquire about hedges growing over a pavement

909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

to report overgrown private boundary hedges

909 6545 [planning.contact@salford.gov.uk](mailto:planning.contact@salford.gov.uk)

**Help at home**

for help with personal care see Social services

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## Helping Hands

help with minor home repairs and garden services  
793 9419

## Heritage and history

to find out more about Salford's history  
778 0800 [salford.museum@salford.gov.uk](mailto:salford.museum@salford.gov.uk)

## Higher education

see Further and higher education

## Home care

for help with personal care see Social services

## Home repairs

advice on maintaining your home  
Home owners and private tenants  
793 2896

New Prospect tenants

909 6511

Salix Homes tenants

909 6557 (from June 2007)

## Home safety and security

see Burglary reduction

## Hotels

for a list of hotels in Salford  
848 8601 [tic@salford.gov.uk](mailto:tic@salford.gov.uk)

## Houses in multiple occupation

landlords who own or manage properties where two or more households live should contact the council  
793 2947 [hmo@salford.gov.uk](mailto:hmo@salford.gov.uk)

## Housing advice/problems

for help with housing including homelessness  
793 2020 [housing.advicecentre@salford.gov.uk](mailto:housing.advicecentre@salford.gov.uk)

## Housing associations

for information about not for profit landlords offering homes to rent and sometimes to buy  
793 2020 [housing.advicecentre@salford.gov.uk](mailto:housing.advicecentre@salford.gov.uk)

## Housing benefit

to apply for housing benefit  
909 6504 [revenues@salford.gov.uk](mailto:revenues@salford.gov.uk)

## Housing for older people

see Sheltered housing

## Housing Choice

help for people over 50 who need to find a new home  
793 2829 [housingchoice@salford.gov.uk](mailto:housingchoice@salford.gov.uk)

## Information centre

for details of local clubs, groups and societies, information about council services and help filling in basic forms  
745 9529 [information.centre@salford.gov.uk](mailto:information.centre@salford.gov.uk)

## Internet

free access at all libraries across the city, see Libraries

## Job centres

0845 6060 234 [www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk)

## Jobs in the council

enquiries about current council vacancies  
909 6503 [recruitment.advertising@salford.gov.uk](mailto:recruitment.advertising@salford.gov.uk)

## Kerbs

for information about lowering kerbs outside your home  
909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

## Landlord accreditation

private landlords can register with the council  
793 2835 [landlord.accreditation@salford.gov.uk](mailto:landlord.accreditation@salford.gov.uk)

## Landlord harassment

see Eviction/harassment by landlord

## Learning - adult and community

see Adult and community education

## Learning difficulties

health and social care, support, advice and services  
607 6988 [adult.learning@salford.gov.uk](mailto:adult.learning@salford.gov.uk)

## Libraries

Boothstown  
799 6549 [boothstown.library@salford.gov.uk](mailto:boothstown.library@salford.gov.uk)  
Broadwalk  
737 5802 [broadwalk.library@salford.gov.uk](mailto:broadwalk.library@salford.gov.uk)  
Broughton  
792 6640 [broughton.library@salford.gov.uk](mailto:broughton.library@salford.gov.uk)  
Cadishead  
775 3457 [cadishead.library@salford.gov.uk](mailto:cadishead.library@salford.gov.uk)  
Charlestown  
921 1236 [charlestown.library@salford.gov.uk](mailto:charlestown.library@salford.gov.uk)  
(limited opening hours)  
Clifton  
794 1591 [clifton.library@salford.gov.uk](mailto:clifton.library@salford.gov.uk)  
Eccles  
789 1430 [eccles.library@salford.gov.uk](mailto:eccles.library@salford.gov.uk)  
Height  
736 1907 [height.library@salford.gov.uk](mailto:height.library@salford.gov.uk)  
(limited opening hours)  
Hope  
921 2185 [hope.library@salford.gov.uk](mailto:hope.library@salford.gov.uk)  
Irlam  
775 3566 [irlam.library@salford.gov.uk](mailto:irlam.library@salford.gov.uk)  
Little Hulton  
790 4201 [littlehulton.library@salford.gov.uk](mailto:littlehulton.library@salford.gov.uk)  
Ordsall  
603 4097 [ordsall.library@salford.gov.uk](mailto:ordsall.library@salford.gov.uk)  
Swinton  
793 3560 [swinton.library@salford.gov.uk](mailto:swinton.library@salford.gov.uk)  
Walkden  
790 4579 [walkden.library@salford.gov.uk](mailto:walkden.library@salford.gov.uk)  
Winton  
921 2180 [winton.library@salford.gov.uk](mailto:winton.library@salford.gov.uk)  
(limited opening hours)  
Worsley  
794 8750 [worsleyvillage.library@salford.gov.uk](mailto:worsleyvillage.library@salford.gov.uk)



**Libraries - Bookstart**

books for babies and toddlers

**793 3568** [swinton.library@salford.gov.uk](mailto:swinton.library@salford.gov.uk)**Libraries - Mobile library service**

for people who are housebound or in sheltered accommodation

**792 0190****Libraries - Reading groups****789 1430** [eccles.library@salford.gov.uk](mailto:eccles.library@salford.gov.uk)**Licences**

Alcohol sales, entertainment, marriage, gambling, charitable collections

**925 8420** [licensing@salford.gov.uk](mailto:licensing@salford.gov.uk)**Listed buildings**

Buildings of historical or architectural interest

**793 3783** [planning.contact@salford.gov.uk](mailto:planning.contact@salford.gov.uk)**Litter**

to report

**909 6500** [environment@salford.gov.uk](mailto:environment@salford.gov.uk)**Local history****778 0814** [local.history@salford.gov.uk](mailto:local.history@salford.gov.uk)**Lollipop man/woman**

see Schools - crossing patrol

**Lottery funding**

lottery funding for good causes in the arts, heritage, health, education, environment, community and charity sectors

**793 2917** [lottery.funding@salford.gov.uk](mailto:lottery.funding@salford.gov.uk)**Luncheon clubs**

for older people

**793 2241** [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)**Magistrates**

information on becoming a magistrate

**834 9457 (ext 1333)**[andrew.ball@hmcourts-service.gsi.gov.uk](mailto:andrew.ball@hmcourts-service.gsi.gov.uk)**Marriage**

see Register office

**Mayor of Salford**

to request the Mayor's attendance at an event

**793 3059** [themayor@salford.gov.uk](mailto:themayor@salford.gov.uk)**Meals delivery service**

for meals delivered to people at home see Social services

**Members of Parliament**

Ian Stewart MP

[ianstewartmp@parliament.uk](mailto:ianstewartmp@parliament.uk)

Hazel Blears MP

[blearsh@parliament.uk](mailto:blearsh@parliament.uk)

Barbara Keeley MP

[keeleyb@parliament.uk](mailto:keeleyb@parliament.uk)**Mental health**

contact the team for health and social care in your area

Claremont, Weaste and Seedley, Langworthy, Ordsall  
**789 5234**

Eccles, Winton, Barton, Irlam and Cadishead

**787 6000**

Kersal, Broughton, Irwell-Riverside

**708 9512**Pendlebury, Swinton, Walkden, Little Hulton, Worsley,  
Ellenbrook and Boothstown**702 9368****Mobile library**

for housebound people see Libraries - mobile library service

**Mobile warden service**

see Care on call

**Museums and galleries**

for information on all Salford's museums and galleries

**872 0251** [salford.museum@salford.gov.uk](mailto:salford.museum@salford.gov.uk)**Music and Performing Arts Service (MAPAS)**

music and performing arts service to the community and schools

**778 0256** [mapas@salford.gov.uk](mailto:mapas@salford.gov.uk)**Neighbourhood managers**

working in partnership to improve your area

**793 2575** [diana.martin@salford.gov.uk](mailto:diana.martin@salford.gov.uk)**New Prospect Housing**

manages some of Salford City Council's housing - see Council housing

**NHS Direct**

for non-emergency medical advice 24 hours a day

**0845 46 47****Noise**

to report a noise nuisance

**737 0551** [environment@salford.gov.uk](mailto:environment@salford.gov.uk)**Nuisance neighbours**

to report

**0845 605 2222****Nursery**

to find a nursery see Childcare

**Nursing homes**

see Social services

**Occupational therapy**

see Community occupational therapy

**Older people - abuse or neglect**

to report concerns see Social services

**Older people - active lifestyles**

activities and exercises especially designed for older people

**873 7538** [alistair.fisher@salford.gov.uk](mailto:alistair.fisher@salford.gov.uk)**Older people - health and social care**

for information and advice about health and social care

**793 2241** [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)

### Older people - housing

for information about sheltered housing or help for older people to live in their own home

909 6513 [salfordpropertyshop@salford.gov.uk](mailto:salfordpropertyshop@salford.gov.uk)

### Ombudsman

to complain about Salford City Council, contact the council to see if your issue can be resolved (see Complaints). If you do not feel the council has dealt with your complaint adequately contact the Local Government Ombudsman  
0845 602 1983

### One Stop Shop Little Hulton

advice, I.T training, community venue, internet access  
975 7400 [one.stop.shop@salford.gov.uk](mailto:one.stop.shop@salford.gov.uk)

### Out of date food

to report a shop selling out of date food see Consumer advice

### Out of school activities

see Childcare

### Outdoor education service (Lledr Hall)

service available to groups, based at Lledr Hall, Conwy, Wales

01690 750214 [lledrhall@salford.gov.uk](mailto:lledrhall@salford.gov.uk)

### Parking and car parks

general enquiries about parking and parking fines  
779 4987 [parking.services@salford.gov.uk](mailto:parking.services@salford.gov.uk)

### Parking fines

to pay a parking fine by credit or debit card  
0845 331 2331

### Parking permits

apply for your street to become a resident parking scheme

779 4914 [parking.services@salford.gov.uk](mailto:parking.services@salford.gov.uk)

to renew your parking permit

779 7987 [parking.services@salford.gov.uk](mailto:parking.services@salford.gov.uk)

### Parks and open spaces

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

### Pavements and footpaths

to report dangerous paving stones, cracked paving and obstructions

909 6500 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

### Personal home care

see Social services

### Pest control

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

### Physical disability

social work, advice, support and services

607 1499 [physical.disabilities@salford.gov.uk](mailto:physical.disabilities@salford.gov.uk)

### Pigeons

to report a nuisance

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

### Planning permission

909 6545\* [planning.contact@salford.gov.uk](mailto:planning.contact@salford.gov.uk)

\* from late May 2007

### Planning policy

for planning policy enquiries

793 3662 [plans.consultation@salford.gov.uk](mailto:plans.consultation@salford.gov.uk)

### Playgrounds

for a list of playgrounds or to report damage

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

### Playgroups

for information about registered playgroups see Childcare

### Police

for non-emergency situations

872 5050

emergency

999

### Pollution

to report

737 0551 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

### Postal votes

see Elections and electoral roll

### Potholes

to report

909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

### Private hire/taxis

to apply for a licence

925 8420 [licensing@salford.gov.uk](mailto:licensing@salford.gov.uk)

### Proxy voters

see Elections and electoral roll

### Public transport

for timetables and journey planning

0870 608 2 608 [publicity@gmpte.gov.uk](mailto:publicity@gmpte.gov.uk)

### Recycling

information on recycling sites and kerbside recycling

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

### Regeneration

for information on regeneration taking place across the city

793 2909 [strategy.resources@salford.gov.uk](mailto:strategy.resources@salford.gov.uk)

Central Salford

see Central Salford Urban Regeneration Company

Broughton and Ordsall

779 8941 [renewal.housingmarket@salford.gov.uk](mailto:renewal.housingmarket@salford.gov.uk)

Pendleton, Seedley and Langworthy

779 8963 [renewal.housingmarket@salford.gov.uk](mailto:renewal.housingmarket@salford.gov.uk)

Charlestown and Lower Kersal

607 8505 [ndc.enquiries@salford.gov.uk](mailto:ndc.enquiries@salford.gov.uk)

Chapel Street

601 7728 [peter.baker@salford.gov.uk](mailto:peter.baker@salford.gov.uk)

### Register of electors

for a list of Salford residents eligible to vote see Elections and electoral roll

**Register office**

to register births, marriages and deaths; the register office also offers partnership and citizenship ceremonies  
 909 6501 [birthsanddeaths1@salford.gov.uk](mailto:birthsanddeaths1@salford.gov.uk)

**Registering to vote**

see Elections and electoral roll

**Residential care**

see Social services

**Respect - tackling anti-social behaviour**

to report incidents of anti-social behaviour  
 0845 605 2222

**Rights of way**

for information about public footpaths and bridleways  
 779 6111 [public.rightsofway@salford.gov.uk](mailto:public.rightsofway@salford.gov.uk)

**River and water pollution**

0800 80 70 60 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Roads - cleaning/oil spills**

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Roads - crossing patrol**

see Schools - crossing patrols

**Roads - lighting**

to report broken street lights  
 909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

**Roads - road markings**

to report worn road markings  
 909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

**Roads - safety education and training**

to find out about road safety training and education  
 779 4863 [road.safety@urbanvision.org.uk](mailto:road.safety@urbanvision.org.uk)

**Roads - signs**

to report damaged, missing or obscured signs  
 909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

**Roads - street furniture**

to report damage to benches, bins etc.  
 909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

**Roads - street name plates**

to report damaged, missing or obscured street name plates  
 909 6505 [highway.services@urbanvision.org.uk](mailto:highway.services@urbanvision.org.uk)

**Roads - traffic calming**

to request traffic calming or other safety features  
 779 4859 [road.safety@urbanvision.org.uk](mailto:road.safety@urbanvision.org.uk)

**Roads - traffic lights**

to report broken traffic lights  
 0845 600 1220 [gmutc@notes.manchester.gov.uk](mailto:gmutc@notes.manchester.gov.uk)

**Roadworks and closures**

779 4914 [traffic.management@urbanvision.org.uk](mailto:traffic.management@urbanvision.org.uk)

**Rubbish**

bins, bulky items, fly tipping  
 909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Rubbish tips**

dispose of domestic garden waste and large domestic items  
 Clifton  
 793 1098  
 Pendleton  
 736 9559  
 Little Hulton  
 790 1278

**Salford Home Improvement Agency**

advice and help with home improvements  
 793 2896 [home-improvement.agency@salford.gov.uk](mailto:home-improvement.agency@salford.gov.uk)

**Salford Property Shop**

help and advice for people looking to rent a home  
 0808 100 2347 [salfordpropertyshop@salford.gov.uk](mailto:salfordpropertyshop@salford.gov.uk)

**Salfordian Hotel**

Southport hotel catering for older Salford residents  
 925 1233 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Salix Homes**

manages council housing in central Salford, see Council housing

**Schools - admissions and exclusions**

778 0415

**Schools - crossing patrols**

779 4999 [road.safety@urbanvision.org.uk](mailto:road.safety@urbanvision.org.uk)

**Schools - governors**

to find out information on becoming a governor  
 778 0265 [governor.services@salford.gov.uk](mailto:governor.services@salford.gov.uk)

**Schools - meals**

to apply for free school meals  
 909 6508  
 enquiries about school meals  
 925 8452

**Schools - safer routes to school**

information about making routes to schools safer  
 779 4863 [road.safety@urbanvision.org.uk](mailto:road.safety@urbanvision.org.uk)

**Schools - special educational needs**

advice and support for parents/carers with children who have special educational needs  
 778 0349

**Schools - transport**

922 7348

**Security at home**

see Burglary reduction

**Sensory services and equipment**

for people who have sight or hearing difficulties  
 607 1499 [sensory.services@salford.gov.uk](mailto:sensory.services@salford.gov.uk)

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## **Sewers and drains**

see Drains and sewers

## **Sheltered housing**

909 6513 [salfordpropertyshop@salford.gov.uk](mailto:salfordpropertyshop@salford.gov.uk)

## **Shopping and cleaning**

older people and people with disabilities may be able to get help with shopping and cleaning

793 2241 [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)

## **Skips**

to request free skips for a community clean-up

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

## **Smoking**

for help with giving up

212 4050 [stop.smoking@salford-pct.nhs.uk](mailto:stop.smoking@salford-pct.nhs.uk)

## **Social services**

Adults who need social services should contact the team that works in your area of the city

East - Broughton, Ordsall, Claremont, Langworthy, Weaste and Seedley, Kersal, Irwell-Riverside

831 7484 [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)

West - Swinton, Pendlebury, Eccles, Barton, Winton, Worsley, Walkden, Little Hulton, Boothstown and Ellenbrook, Irlam and Cadishead

603 4400 [social.services@salford.gov.uk](mailto:social.services@salford.gov.uk)

Hope Hospital social work team

206 4820/4062

Learning difficulties

607 6988

Physical disability

607 1499 [physical.disabilities@salford.gov.uk](mailto:physical.disabilities@salford.gov.uk)

Mental health

see Mental health

Children

see Children - abuse or neglect or Children - family support

## **Special educational needs**

see Schools - special educational needs

## **Sports and physical activity**

to find out about sport and fitness across the city

873 7538 [scl.admin@salford.gov.uk](mailto:scl.admin@salford.gov.uk)

## **Sports centres and pools**

Fit City Broughton pool

792 2847 [fitcitybroughton@salford.gov.uk](mailto:fitcitybroughton@salford.gov.uk)

Fit City Broughton

792 2375 [fitcitybroughtonrec@salford.gov.uk](mailto:fitcitybroughtonrec@salford.gov.uk)

Fit City Cadishead

775 7928 [fitcitycadishead@salford.gov.uk](mailto:fitcitycadishead@salford.gov.uk)

Fit City Clarendon

736 1494 [fitcityclarendon@salford.gov.uk](mailto:fitcityclarendon@salford.gov.uk)

Fit City Cleavley athletics track

787 8993 [fitcitycleavley@salford.gov.uk](mailto:fitcitycleavley@salford.gov.uk)

Fit City Eccles

787 7107 [fitcityeccles@salford.gov.uk](mailto:fitcityeccles@salford.gov.uk)

Fit City Irlam

775 4134 [fitcityirlam@salford.gov.uk](mailto:fitcityirlam@salford.gov.uk)

Fit City Ordsall

848 0646 [fitcityordsall@salford.gov.uk](mailto:fitcityordsall@salford.gov.uk)

Fit City Pendlebury

793 1750 [fitcitypendlebury@salford.gov.uk](mailto:fitcitypendlebury@salford.gov.uk)

Fit City Worsley pool

790 2084 [fitcityworsley@salford.gov.uk](mailto:fitcityworsley@salford.gov.uk)

Outdoor sports pitches and courts

925 1130 [george.gilbody@salford.gov.uk](mailto:george.gilbody@salford.gov.uk)

Salford Sports Village

604 7600

Watersports centre

877 7252 [watersports.centre@salford.gov.uk](mailto:watersports.centre@salford.gov.uk)

## **Sports clubs**

873 7538 [paul.thomas@salford.gov.uk](mailto:paul.thomas@salford.gov.uk)

## **Squatters**

793 2020 [housing.advicecentre@salford.gov.uk](mailto:housing.advicecentre@salford.gov.uk)

## **Stolen goods**

to report concerns about stolen goods see Consumer advice

## **Street cleaning**

to report a build up of litter

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

## **Street collections licence**

see Charity collections licence

## **Street furniture**

see Roads - street furniture

## **Street lighting**

see Roads - lighting

## **Student grants and financial support**

for information about student grants and loans

08456 077 577 [student.support@salford.gov.uk](mailto:student.support@salford.gov.uk)

## **Supporting People**

information about housing-related services including hostels, refuges, sheltered or supported accommodation

922 8755 [supporting.people@salford.gov.uk](mailto:supporting.people@salford.gov.uk)

## **Surestart**

see Childcare

## **Swimming**

see Sports

## **Tenant advice**

see Housing advice

## **Tourist information centre**

848 8601 [tic@salford.gov.uk](mailto:tic@salford.gov.uk)

## **Trade waste disposal**

925 1012 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

## **Trading standards**

925 1346 [trading.standards@salford.gov.uk](mailto:trading.standards@salford.gov.uk)

**Traffic calming**

see Roads - traffic calming

**Traffic lights**

see Roads - traffic lights

**Trains and stations**

for information about train times from each station dial 228 0322 and follow instructions to use station code

**Clifton station code 2795**

**Eccles station code 2950**

**Irlam station code 2817**

**Moorside station code 2799**

**Patricroft station code 2916**

**Salford Central station code 2798**

**Salford Crescent station code 2794**

**Swinton station code 2800**

**Walkden station code 2612**

**Trams**

205 2000 [customerservices@metrolink.co.uk](mailto:customerservices@metrolink.co.uk)

**Tree preservation**

to request a tree be protected

909 6545\* [planning.contact@salford.gov.uk](mailto:planning.contact@salford.gov.uk)

\* from late May 2007

**Trees - overgrown**

909 6500 [environment@salford.gov.uk](mailto:environment@salford.gov.uk)

**Triathlon**

Salford is home to the country's only ITU Triathlon World Cup. To find out more or to register as a competitor

793 2372 [info@trisalford.info](mailto:info@trisalford.info)

**Truancy**

advice on dealing with and to report

607 6530 [education.welfare@salford.gov.uk](mailto:education.welfare@salford.gov.uk)

**Twin towns**

Salford is twinned with Narbonne, Saint-Ouen and Clermont-Ferrand in France and Lünen in Germany

793 3064

**Venue hire**

Buile Hill Park Hall and the Court House, Worsley

736 4870 [builehill.banqueting@salford.gov.uk](mailto:builehill.banqueting@salford.gov.uk)

**Visual impairment**

advice, training and equipment for people who are blind or partially sighted

607 1499 [sensory.services@salford.gov.uk](mailto:sensory.services@salford.gov.uk)

**Voluntary groups**

Salford CVS is the organisation for voluntary groups, offering information, advice and support

787 7795

**Volunteering**

for volunteering opportunities across the city

707 7067

**Voting**

see Elections and electoral roll

**Walks**

organised walks taking in Salford's history

778 0881 [salford.museum@salford.gov.uk](mailto:salford.museum@salford.gov.uk)

**Walks for health**

walks take place throughout the year to improve health

873 7538 [jo.bennett@salford.gov.uk](mailto:jo.bennett@salford.gov.uk)

**Waste disposal**

see Rubbish

**Water pollution**

see River and water pollution

**Watersports Centre**

see Sports centres

**Web**

see Internet

**Weddings**

see Register office

**Welfare rights advice**

benefits advice, excluding council tax and housing benefits

0800 345 7375 [advice@salford.gov.uk](mailto:advice@salford.gov.uk)

Welfare rights advice - Arabic speakers

0800 345 7370 [advice@salford.gov.uk](mailto:advice@salford.gov.uk)

Welfare rights advice - Urdu and Punjabi speakers

0800 345 7371 [advice@salford.gov.uk](mailto:advice@salford.gov.uk)

**What's On**

events listing and things to do across the city

848 8601 [tic@salford.gov.uk](mailto:tic@salford.gov.uk)

**Wheelchairs**

information on wheelchair provision

607 1499

**Wheelie bins**

see Rubbish

**Witnessed a crime?**

independent, confidential support for witnesses

793 3580 [witness.outreach@salford.gov.uk](mailto:witness.outreach@salford.gov.uk)

**Yellow lines**

see Roads - road markings

**Young carers**

support, advice and social activities for children and young people who look after a relative or friend

833 0217 [carers.centre@salford.gov.uk](mailto:carers.centre@salford.gov.uk)

**Youth service**

youth centres, projects and networks for young people to get involved in their communities

603 6830 [youth.services@salford.gov.uk](mailto:youth.services@salford.gov.uk)

**Telephone numbers can change - if you have problems contacting a listed number please ring the switchboard on 794 4711**

## Your 24-hour council [www.salford.gov.uk](http://www.salford.gov.uk)

Accessing Salford City Council services online means you can apply for, report or pay for council services at a time that suits you, and from the comfort of your own home or workplace, without the need to pick up the phone.

Here are some things you can do online:

- **View** the latest planning applications and **send comments**
- **Renew** library books and other loan items online
- **Pay a council bill**, eg housing rent, council tax



## Other useful websites

You can find detailed information about Salford and the city council at [www.salford.gov.uk](http://www.salford.gov.uk). These other websites may also be of interest to you.

### [www.asksid.info](http://www.asksid.info)

information about services and groups for older people and people with disabilities in your area.

### [www.partnersinsalford.org](http://www.partnersinsalford.org)

made up of organisations from Salford's public, private, community, voluntary and faith sectors, Partners IN Salford aims to make the city a great place to live and work.

### [www.salfordchildren.info](http://www.salfordchildren.info)

information about services and groups for children.

### [www.daatis.info](http://www.daatis.info)

information about drugs and alcohol related services.

### [www.visitsalford.info](http://www.visitsalford.info)

visitor information for the city.

### [www.centralsalford.com](http://www.centralsalford.com)

all about the transformation of Central Salford.

### [www.new-prospect.org](http://www.new-prospect.org)

New Prospect manages council housing on behalf of the council (excluding the Central Salford area, see below).

### [www.salixhomes.org](http://www.salixhomes.org) (from June 2007)

Salix Homes manages council housing and delivers housing market renewal on behalf of the council in Central Salford.

## Other useful information

Salford City Council opening hours are 8.30am - 4.30pm Monday to Friday.

The **main number is 794 4711**. Outside these hours, an emergency service operates on **794 8888**.

This information can be provided in large print, electronic, audio and braille formats. Please contact Salford City Council, telephone number 0161 793 2691.

إذا احتجت للمساعدة في فهم هذه النشرة، برجاء الاتصال بفريق المساواة في مجلس سالفورد،  
هاتف رقم 0161 793 2691

如果您有關於本宣傳頁的任何問題，請聯繫 Salford 理事會的 Equalities 團隊，電話號碼為  
0161 793 2691

এই পুস্তিকাটি বোঝার জন্য যদি আপনার সাহায্যের প্রয়োজন হয় তাহলে সেলফোর্টে কাউন্সিলের ইকুয়ালিটি টিমের সঙ্গে  
যোগাযোগ করুন টেলিফোন নম্বর 0161 793 2691

ਜੇ ਆ ਵੀਡੀਓ ਸਮਝਾਵਾ ਮੋਟ ਤਮਨੇ ਮਦਦਨੀ ਜ਼ਰੂਰਤ ਛੋਪ, ਕ੍ਰਪਾ ਕਰੀ ਓਕਵਾਲਿਟੀਜ਼ ਟੀਮ ਸਕੋਰਡ ਡਾਇਰੈਕਟਰੀ  
ਟੈਲਿਫੋਨ ਨੰਬਰ 0161 793 2691 ਪਰ ਸੰਪਰਕ ਕਰੋ.

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਲੀਫਲੈਟ ਨੂੰ ਸਮਝਣ ਵਿਚ ਸਹਾਇਤਾ ਦੀ ਜ਼ਰੂਰਤ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਲਫੋਰਡ  
ਕੌਂਸਲ (Salford council) ਵਿਚ ਇਕੁਅਲਿਟੀ ਟੀਮ (Equalities Team) ਨਾਲ ਫੋਨ ਨੰਬਰ  
0161 793 2691 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو اس ایف لیٹ کے سمجھنے میں مدد کی ضرورت ہو تو براہ کرم اکیوئٹی ٹیم کو سالفورڈ کونسل سے اس ٹیلی فون نمبر 0161 793 2691 پر رابطہ  
قائم کر سکتے ہیں۔

## Are you over 50 or do you have a disability and need some help with repairs around your home?

We can provide support and advice to you if you are a homeowner or a tenant to help you manage your home better. We can assist you with making informed choices about your current or future accommodation.

We have links with many organisations if you need help with –

### Heating your home

Call 0800 783 0301 or email [keepingwarm@salford.gov.uk](mailto:keepingwarm@salford.gov.uk)



### Home maintenance

Contact Home Improvements Agency, 793 2896 or email [improvement.agency@salford.gov.uk](mailto:improvement.agency@salford.gov.uk)  
or

Helping Hands minor repairs service, 793 9419 or email [helpinghandsmrs@btconnect.com](mailto:helpinghandsmrs@btconnect.com)

### Advice on moving house or assistance with moving

Call Housing Choice Services, 793 2879 or email [housingchoice@salford.gov.uk](mailto:housingchoice@salford.gov.uk)

**We can help you, give us a call!**

Salford City Council

**WHERE2NXT.COM**  
FOR TRAINING & LEARNING  
IN SALFORD



## Can't decide what to do next?

Need to find out where you can get on a training programme in Salford?

Want to find the right qualification for you?

Or need to know which course will take you to where you want to be?

What ever your training or learning needs, you can find them at [where2nxt.com](http://where2nxt.com) where you can get impartial information to help you make decisions about your future, or to just search for the right course for you.

# Buy the bin that makes your garden more beautiful

FROM  
**ONLY £8**  
PLUS FREE DELIVERY



Buy a kitchen caddy for only £2 when you buy a bin\*  
Hurry and buy while stocks last

**recycle**  
compost at home

**TO ORDER YOUR BIN CALL 0845 077 0757** quoting 8LS1  
or visit us online at [www.recyclenow.com/compost](http://www.recyclenow.com/compost)  
**ORDER ONLINE TO RECEIVE A FURTHER £1.00 OFF YOUR TOTAL ORDER**

Offer limited to 3 bins per household and to Greater Manchester residents (excluding Wigan) only. Expect delivery within 28 days. If you wish to cancel your order before the bin is delivered or if the bin has been delivered and you wish to return it, please phone the customer care line on 0800 101 3798 within 7 working days. Offer is subject to availability and closes December 2007, though stocks of some bins are limited and may run out sooner than offer end. WRAP works in partnership to encourage and enable businesses and consumers to be more efficient in their use of materials and recycle more things more often. This helps to minimise landfill, reduce carbon emissions and improve our environment. \*One kitchen caddy per household with bin purchase, whilst stocks last. Actual colour may vary.



ecoMAX  
(220ltr)

**£8.00**

Manufacturer's  
SRP £27.99  
Height 88cm

QUANTITY



ecoMAX  
(330ltr)

**£10.00**

Manufacturer's  
SRP £37.99  
Height 104cm

QUANTITY



KOMP  
(250ltr)

**£20.00**

Manufacturer's  
SRP £59.85  
Height 105cm

QUANTITY

NAME \_\_\_\_\_ ADDRESS \_\_\_\_\_

POSTCODE \_\_\_\_\_ DAYTIME TELEPHONE \_\_\_\_\_ Kitchen Caddy  At reduced price of £2

I enclose a cheque/postal order for £ \_\_\_\_\_ payable to DHL - Home Composting Or please debit my Mastercard/Visa/Delta/Switch/Maestro account £ \_\_\_\_\_

Start Date \_\_\_\_\_ Expiry Date \_\_\_\_\_ Issue Number \_\_\_\_\_ CODE  8LS1

Card Number \_\_\_\_\_



Please return to: WRAP (Greater Manchester) Campaign, Freepost LS6334, LEEDS LS14 1YY

From time to time WRAP (the Waste & Resources Action Programme) and Greater Manchester Councils may send you **FREE useful info, newsletters and tips & advice** to help make composting easy and fun. Please tick this box if you do not wish to receive these items  If you prefer us to keep you informed by email please provide your email address

EMAIL: \_\_\_\_\_

**recycle**  
for Greater Manchester