# 2001 Inland Empire Annual Survey



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# **THE 2001 INLAND EMPIRE ANNUAL SURVEY**

We would like to thank the following organizations who generously contributed to this survey:

# **SPONSORS:**

**Riverside County Transportation Commission** San Bernardino Associated Governments

PATRONS: City of San Bernardino CSUSB Inland Empire Economic Partnership Presley Center/UCR Riverside County Superintendent of Schools San Bernardino County Superintendent of Schools

## **SUPPORTER:**

San Bernardino Co. Jobs and Employment Services Dept.

# **INTRODUCTION**

The Inland Empire Research Consortium (IERC) is pleased to present its 2001 Inland Empire Annual Survey of residents in Riverside and San Bernardino counties. The IERC represents a partnership between the Institute of Applied Research and Policy Analysis at California State University San Bernardino (CSUSB) and the Center for Social and Behavioral Sciences Research at University of California Riverside (UCR).

The purpose of the **Inland Empire Annual Survey** is to provide policy-related research that bears on issues important to the Inland Empire region. The Inland Empire Annual Survey provides decision-makers with objective, accurate and current information for:

- **evaluating key public and private sector services and activities** (e.g., retail services, health care, education, transportation)
- <u>describing the public's current views as well as changes over time</u> in public perceptions of such issues as: quality of life, the state of the local economy, perceptions of the region as a place to live and work, the greatest problems and issues (e.g., crime, pollution, immigration) facing the Inland Empire, commuting, traffic congestion, and promotion of economic development
- **providing a regional focus** for the on-going discussion of key local/regional issues, and
- disseminating a coherent picture of Inland Empire views, beliefs, and demographic characteristics to key decision makers within and outside the region, thus enabling comparisons to other regions.

The Inland Empire Annual Survey also includes (on a space available basis), some *proprietary items* designed to meet specific information needs of some sponsors within the Inland Empire.

Apart from the objectives listed above, the IERC is committed to promoting regionalism and cooperation, and to projecting the Inland Empire onto the radar screen of other "significant actors" in the State. It is our hope that the Inland Empire Annual Survey is and will continue to be a valuable area resource for initiating community discourse and helping to inform public policy, officials, and citizens.

#### THE QUESTIONNAIRE

Questionnaire items were selected on the following basis: Several questions were incorporated from previous annual surveys of Riverside and San Bernardino counties which were designed to track changes over time in the residents' perceptions about their quality of life and economic well-being, their views about the pressing issues of the day, and their ratings of public services and agencies. In addition, a number of standard demographic questions were included for tracking purposes and for cross tabulation of findings. Tracking questions, of course, provide public agencies and business with trend data often needed in policy making and outcome assessments. These questions are also valuable in comparing the two-county area with other counties in the state and nation. A number of sponsors also submitted questions for their proprietary use. Finally, the researchers, in consultation with sponsors, also added questions concerning current issues which have policy and research implications. A draft copy of the questionnaire was submitted to the sponsors for their approval and modified where warranted. A Spanish version of the questionnaire was also produced. The survey instrument was then pretested, and some minor changes to the wording and order of some items were made. The questionnaire is attached as Appendix I.

#### SAMPLING METHODS

Telephone survey respondents were randomly selected from a comprehensive sample frame consisting of all telephone working blocks which contain residential telephone numbers in Riverside and San Bernardino Counties. This is a standard random sampling approach for studies of this nature. In order to ensure accuracy of findings, 2,695 residents were surveyed from the two-county area for a 95 percent level of confidence and an accuracy of approximately plus/minus 1.9 percent for overall two-county findings.

Sample size in each of the counties was different due to the over-sampling of some of the regional zones, and also due to the fact that the City of San Bernardino contracted for a higher sample size so that generalizations could be made to the City as whole. As a result, 1,548 residents of San Bernardino County were surveyed, for an accuracy of a plus or minus 2.7 percent and 95 percent level of confidence. The sample size for Riverside County was 1,147

residents, for an accuracy of plus or minus 2.9 percent and a 95% level of confidence. In order to remove the effects of the over-sampling, weighting factors were applied to the data. Thus the number of cases reported in the data tables is adjusted to be 1,000 for each county rather than the actual sample sizes reported above.

Telephone interviews were conducted by the Institute of Applied Research at California State University, San Bernardino using computer assisted telephone interviewing (CATI) equipment and software. The surveys were conducted between November 14, 2001 and January 15, 2002.

## **INTRODUCTION TO FINDINGS**

This section presents the major findings from this year's Annual Survey. Findings are generally presented for the two-county area (Inland Empire) as a whole. *This report concentrates on general findings that apply either to the Inland Empire as a whole or to Riverside or San Bernardino counties individually. Although this report will discuss several sub-groups below the county level, there will be separate, subsequent reports that focus on differences among areas within each of the counties and the relationship between background measures, such as income, education, and occupation with policy preferences and attitudes towards various projects and programs.* 

As was the case in previous surveys there are remarkably few differences between the opinions of respondents in the two counties when viewed in the aggregate. In general, therefore, the findings are applicable to the two-county area at large. In those few instances where there exist significant differences between the two counties, such dissimilarities will be noted and discussed in detail. In addition, this report includes a sufficient number of data points (5 surveys, conducted from 1997 to 2001) to conduct more extensive and more valid trend analyses than in previous reports, both for the two-county area as a whole and for each individual county.

On the other hand, there are more differences *within* each county than there are *between* counties. Regional differences within each county are noted in detail in our upcoming Special Edition Zone-Specific Reports for each of the two counties.

Finally, as noted in the preceding section, the tables in the data display and in the following sections of the report reflect a weighting scheme to correct for over-sampling of certain

geographic areas in both counties. Throughout this report, therefore, when we refer to the number of respondents indicating a particular view (a number that is a weighted figure), the actual number of respondents may differ from the adjusted figure reported in the table. For a full data display of findings, see Appendix II.

# COMMUTING AND TRANSPORTATION ISSUES

OVERVIEW: Commuting and transportation issues continue to become more pressing, reflected in a variety of ways – the length of commutes, the perception of congestion, concern over the quality of local streets and roads, and strong preferences for constructing more freeway infrastructure to relieve congestion. Respondents suggest that there is considerable willingness to support traffic improvements that clearly are directed at improving traffic congestion, including approving a renewal of transportation sales taxes in both counties. Both counties' respondents overwhelmingly work within their respective counties, with total commuting times for the day within the one hour or less travel time. Respondents are overwhelmingly committed to policies that facilitate the use of the car to get to work. There is some support for public transportation, but it is modest. Respondents clearly prefer transportation improvement strategies which focus on car usage.

The length of reported commuting times has remained fairly constant over time (Table 1). The key observation, however, is that a substantial majority (58.7%) of the Inland Empire respondents had commuting times of less than one hour, and during the previous years the proportion of commuters in the "less than 1 hour" category has remained fairly constant, varying within 2-3 percentage points. There are virtually no differences between the counties regarding these commute times.

Year of Survey	Less Than 1 Hour %	1 to < 2 Hours %	2 to < 3 Hours %	3 to < 4 Hours %	4 Hours Or More %
1997 Annual Survey	56.8	23.3	11.6	4.4	3.6
1998 Annual Survey	60.1	23.4	10.8	3.8	2.0

 Table 1: Commuting Time, To And From Work

1999 Annual Survey	61.7	22.7	8.5	4.6	2.5
2000 Annual Survey	58.9	23.0	11.3	4.8	1.9
2001 Annual Survey	58.7	19.9	11.9	2.2	2.4

The overwhelming majority of those respondents who commute to work report that they travel to work within their own county (Table 2). This pattern has been noted in previous Annual Surveys and it continues this year. Last year, the proportion of Riverside County respondents indicating that they commuted to work within their home county was nearly 72%, while this year it is about 70%. San Bernardino County patterns remain relatively unchanged, with 69% of San Bernardino County commuters from this year's survey indicating that they drive to work within their home county, versus 70% from last year. Of course, another way of looking at the data is that approximately 3 out of every 10 commuters travel to work destinations that are *outside* their own county to work.

Riverside County commuters who travel outside their county to work appear to be distributed among San Bernardino (9.9%), Orange (9.5%), Los Angeles (4.7%), and San Diego (2.9%) counties. As reported in previous annual surveys, the largest proportion of the San Bernardino County commuters who travel outside the county go to Los Angeles County (16.1%), with the next highest proportion traveling to Riverside County (7.9%), followed by Orange County (3.8%). A relatively small proportion of San Bernardino County commuters (0.3%) head for San Diego County. Again, these findings are relatively consistent with previous Annual Surveys.

	Riverside County				Bernard County	ino
Work Destination County	1999	2000	2001	1999	2000	2001
Riverside	72.5	72.3	70.1	5.7	7.1	7.9
San Bernardino	8.6	9.4	9.9	73.3	70.1	69.3
Orange	7.2	7.2	9.5	3.2	4.4	3.8
Los Angeles	5.0	5.1	4.7	14.8	15.3	16.1
San Diego	2.9	4.0	2.9	0.4	0.6	0.3
Other	3.9	2.0	2.0	2.5	2.5	1.9

Table 2: Distribution ofCommuting Destinations, 1999-2002\*

\*Numbers in cells are % of respondents.

In recent years the Annual Survey has asked Riverside County respondents how much they believe that traffic is a problem. This year, the question focuses on traffic generally, and the results indicate that while 40% of the respondents indicate that traffic in general is a large problem, 43% indicate it is only "somewhat" of a problem, and 14% indicate that traffic is "no problem at all." In previous years, the item distinguished between freeway and local traffic, with relatively small proportions of respondents indicating that traffic on local roads was a large problem. However, in the previous two annual surveys, 34% and 35% respectively indicated that freeway traffic is a large problem. These findings, in addition to other findings in this report, continue to show the salience of traffic issues in Riverside resident's perceptions of the county as a place to live.

Energy prices have become less pressing as an issue in the past year. Last year, respondents were asked the question: "Has the increase in gas prices during the past year caused you to *drive less*?" This year's question (asked only in Riverside County) was a slight variation, focusing more on driving habits in general: "Has the increase in gas prices during the last two years caused you to *change your driving habits*?" The results are reported in Table 3.

habits?"					
	<b>Riverside County</b> (% of Respondents)				
Response	2000	2001			
Yes	42.8	32.6			
No	55.6	64.8			

Table 3. "Has the increase in gas prices during the last two years caused you to change your driving

When those third of the respondents who answered "yes" were queried about *how* they had changed their driving habits, 23% indicated that they "don't drive as much," 15% travel less for pleasure (trips, vacations), and 14% report carpooling and/or vanpooling. These findings, when coupled with other findings listed in the appendix, make it clear that a common solution to coping with increasing gas prices is to simply drive less. However as noted in Table 3, this year there is a significant drop in the percentage driving less and/or changing driving habits. Yet this figure is still sizable even though the price of gas dropped in 2001 from the peak prices in 2000. The erratic up-and-down oscillation of energy prices has evidently become part of the general

rhythm of commuting life, and people have made behavioral changes that continue to "stick."

Respondents were also asked for their opinions about how to improve traffic conditions in their area. Respondents were read a list of five transportation strategies and asked to indicate which one strategy they felt was the *most* important. There were no significant differences between the counties on this item and the results are as follows (Table 4).

Table 4. Which Transportation Improvement StrategiesConsidered MOST Important Among Inland EmpireSurvey Respondents (2000)

Strategy	% Considering Strategy MOST Important
Build/widen freeways	32.0
Repair/maintain existing streets/freeways	17.4
Increase public bus frequency and routes	16.4
Build/widen local streets and roads	13.2
Increase commuter rail service and routes	12.7
Other	3.7
Don't Know/refused	4.7

In the previous year, respondents appeared to favor investing in freeway construction and improvements, and this year continues the pattern. The recent Annual Survey altered the wording on this issue slightly, however, it is clear that by a substantial margin the respondents seem to favor an emphasis on freeway improvement (Table 5).

Table 5. Transportation Improvement StrategiesConsidered MOST Important (2001)

Strategy	% Considering Strategy MOST Important
Build/widen freeways	26.8
Repair and maintain existing streets	16.8
Build/widen local streets and roads	15.3
Increase commuter rail service	12.1
Improve efficiency of existing system*	11.5
Increase public bus service	8.5
Don't Know/refused	4.6
Build new toll roads	4.4

\*Efficiency refers to carpool lanes, time signals, ridesharing, etc.

The results in the previous two tables emphasize strongly the overall preference for increasing the capacity of freeways by building and widening freeways. Clearly the respondents are less optimistic about or supportive of the strategies involving public transportation, whether rail or bus, as means of improving traffic problems.

# SPECIFIC TRANSPORTATION ITEMS FOR SAN BERNARDINO COUNTY AND RIVERSIDE COUNTY

Respondents were asked about issues that are specific to their respective counties. Following are some key findings by county.

### SAN BERNARDINO FINDINGS

San Bernardino respondents were asked about having used Measure I-funded projects within the past year, and the following table reports the percentage "yes" responses for the individual projects.

Measure I-Funded Project	<u>% Yes</u>
Metrolink Train	18.8
Interstate 10 carpool lanes in Ontario and Montclair	61.1
Route 71 in Chino/Chino Hills	39.2
Route 210 in Rancho Cucamonga and Fontana	53.8
Local Bus Service	18.1
Bear Valley Rd in Victorville Apple Valley, and Hesperia	38.8

# Table 6. Percentage Respondents Indicating They UsedMeasure I-Funded Projects in the Past Year

The most used of the Measure I-funded projects are, respectively the I-10 carpool lanes, the Route 210 in Rancho Cucamonga/Fontana, Route 71 in Chino/Chino Hills, and Bear Valley Road. Metrolink and bus services appear, in contrast, relatively less utilized.

When asked whether they would vote yes or no to continue Measure I, 68.2% of the respondents indicated "yes", while 20.0% said no, with 11.8% either undecided or unwilling to say how they would vote. In this survey, the respondents were obviously informed which key Measure I projects were being funded, since they were asked whether they had used any of them. *It might be useful to assess how much support for Measure I there is if the respondent is not informed in advance of the projects it funds.* 

San Bernardino County respondents were also asked how important it would be for Measure I funds to be spent on freeways, bus service, more Metrolink service, or more local street improvements, and the results are reported in the following table.

Spent on Anternative 110 jeets						
Alternative Projects	Very Important	Somewhat Important	Not Important	Don't Know/ Refused		
Freeways	48.5	30.6	18.4	2.5		
Bus Service	42.0	32.0	18.5	7.5		
Metrolink Service	46.7	28.9	14.8	9.6		
Local Street Improvements	76.4	17.1	5.2	1.3		

Table 7. How Important That Measure I Funds beSpent on Alternative Projects

Interestingly freeways, bus service and Metrolink service receive roughly similar levels of support for their importance as objects of Measure I funding, despite the fact that relatively few commuters use either Metrolink or the bus service. Does this pattern reflect a sense that Metrolink and bus service operate as "back-up" for the freeway-based commuter? Or do respondents believe that Metrolink and buses help to relieve some of the freeway congestion? Or is there a sense that people who need to use buses or the trains ought to receive the general support of the larger commuting public? Equally important is the fact that San Bernardino residents are very concerned about local street improvements, substantially more than other alternative projects.

There continues to be expressed wariness, however, in the sense that respondents do not favor permitting simple majorities to approve such measures as Measure I. Only 29.5% indicated that a simple majority should suffice to approve such measures, while only 22.4% of the respondents support a 55% to 60% required majority. Nearly half (48.1%) of the respondents favor a two-thirds approval requirement to renew taxes such as Measure I.

A number of items were asked regarding emergency call boxes, and the following summarizes the results of those items:

#### Table 8. Findings Regarding Views on Call Boxes

- 83% of the respondents have not used a call box within the past two years. But this figure is not surprising since call boxes are only to be used in emergency situations such as vehicle breakdowns or accident reports.
- Of those who did not use the call boxes within the past two years, most reported they had no need to use them since they had no emergency (77%) or used their cell phones instead (18%).
- Of the 160 who DID use the call boxes, 57% used them in San Bernardino County, 17% in Los Angeles County, 10% in Riverside County, and 6% in Orange County, with the rest of the respondents spread around the state.
- Of those who DID use the call boxes, the vast majority (86%) had no problem using them. The remainder expressed difficulties such as failing to get an operator, finding that the box was not working, or that the operator was discourteous or not helpful
- 86% of the respondents (regardless of whether they had used the call boxes or not), believe it is "very important" to have call boxes

Finally East and West Valley respondents were asked about whether they would use a daily train service from Redlands to San Bernardino and destinations beyond, and 47.6% indicated that they would use such a service, while an almost equal proportion, 48.2%, said they

would not. Of those who indicated "yes," in order of frequency, the following areas were enumerated by more than 5% of the respondents as their likely destinations of such a service – City of San Bernardino (36%), Los Angeles (26%), and Riverside (9%).

### **RIVERSIDE COUNTY FINDINGS**

A growing percentage of Riverside County respondents are finding freeway traffic to be a large problem. The proportion of Annual Survey respondents indicating that freeway traffic is a large problem has grown steadily in Riverside County from 33% in 1999, to 35% in 2000, to 40% in the current 2001 survey.

Additionally, Riverside County respondents were asked to give their impressions concerning a number of transportation organizations and programs – Caltrans, 91 Express Toll Lanes, Riverside County Transportation Commission (RCTC), California Highway Patrol (CHP), Metrolink, Riverside County Integrated Plan, RTA (asked of western Riverside County respondents), and SunLine (asked of Coachella Valley respondents), Freeway Service Patrol, and

	Favorable	Unfavorable	No Opinion	D.K/Ref.
91 Toll Lanes	46.7	27.3	18.4	7.5
Caltrans	64.1	12.3	18.3	5.3
RTA	57.4	10.1	22.0	10.5
RCTC	24.8	8.1	46.4	20.8
CHP	87.1	6.1	5.1	1.7
Metrolink	65.2	5.8	20.2	8.7
SunLine	60.1	5.4	16.8	17.7
Freeway Service Patrol	38.6	4.4	18.1	38.8
Riverside Integrated Plan	10.4	2.7	60.0	26.9
Club Ride	12.4	2.0	18.1	67.4

Table 9. Favorable/Unfavorable Impressionsof Transportation Organizations and Policies

Club Ride. The organizations/programs and the respondents' favorable/unfavorable ratings are summarized in the preceding table (Table 9). The toll lanes received the highest unfavorable rating, but there was considerable regional variation. Specifically, about a third of respondents in the Corona/Norco, Riverside/Moreno Valley, and Banning/San Jacinto Zones viewed the toll lanes as unfavorable, as did about 27% of the I-15 Corridor area respondents. Only 14% of Coachella Valley respondents viewed the toll lanes unfavorably, and many of the respondents in

the Coachella Valley Zone had "no opinion." On the other hand, all that being said, it is important to note that over 50% of respondents in the Corona/Norco, Riverside/Moreno Valley, and I-15 Corridor Zone had favorable impressions of the toll lanes.

The following is a summary of a host of items probing Riverside County respondents' reactions to a series of items relating to support for various transportation programs and policies.

# Table 10. Summary of Findings Regarding Riverside CountyRespondents' Views Regarding Selected Transportation Related Policiesand Programs

- Approximately 64% of Riverside County residents indicate they would vote yes to extend Measure A which is a local <sup>1</sup>/<sub>2</sub> cent sales tax for transportation projects and services. This support level is near the two-thirds supermajority necessary for an extension of the measure, despite no mentioning of the specific projects which would be funded with a sales tax extension. Moreover, 24 percent of respondents opposed an extension leaving an undecided figure of 12 percent. These figures are virtually unchanged from the previous Annual Survey.
  - Riverside County residents continue to support carpool or HOV lanes. More than 86% of the county's residents consider carpool lanes to be either helpful or very helpful. This is a very similar finding to the results of last year's survey.
- In addition to carpool lanes, Riverside County residents

appreciate the presence of roadside call boxes. Although cell phones have become commonplace in cars traveling local highways, most respondents believe it is important (78%) or somewhat important (16%) to continue making call boxes available.

Riverside County respondents were also asked about how to manage the dramatic increase in truck and rail traffic that will occur in the region. Specifically, respondents were asked, "Where should resources be concentrated for improving goods movement traffic?". The following is the summary of reactions to the three options posed for the respondents. The data indicate strong support for expending resources for exclusive truck lanes.

# Table 11. "Where should resources be concentrated forimproving goods movement traffic?

- 53% of the respondents feel resources should be concentrated on creating new freeway lanes exclusively for trucks
- 23% of the respondents prefer to have resources devoted to improving airport facilities such as at March Air Reserve Base to handle air cargo
- 10% believe resources should be devoted to eliminating delays and improving safety at railroad crossings

#### **RATINGS OF THE COUNTIES**

**OVERVIEW:** As in previous surveys, a substantial majority of Inland Empire residents continue to rate their respective counties as a good place to live. Riverside County residents also continue the pattern of being somewhat more positive about their county than are San Bernardino residents.

Tuble 12. Ruthings of the Respective Countries us a Flace to Live					
	Riverside	San Bernardino	Inland		
	County	County	Empire		
	%	%	%		
Very Good	31.6	18.2	24.9		
Fairly Good	49.6	53.7	51.7		
Neither Good nor Bad	13.6	18.6	16.1		
Fairly Bad	3.2	5.1	4.2		
Very Bad	1.1	3.4	2.2		
DON'T KNOW, REFUSED	1.0	1.0	1.0		

Table 12. Ratings of the Respective Counties as a Place to Live

Among Riverside County respondents, over 81% indicate that their county is a very good or fairly good place to live, while only about 72% of the San Bernardino County residents feel that way. Although large majorities in both counties express very positive ratings for their counties, there remains a noticeable gap between counties, with Riverside County residents somewhat more positive overall and less negative. This is a pattern that has persisted since 1997 (See Table 13). It is also worth noting that there is apparent improvement in San Bernardino County ratings, with a modest, but apparent, 4.5 increase in "very good" to "fairly good" responses over the previous survey.

Table 13. Trend – Proportion of Inland Empire Respondents Indicating TheirRespective Counties Are VeryGood or Fairly Good Places To Live

	Riverside	San Bernardino	Inland
	County	County	Empire
	%	%	%
1997 Annual Survey	75.9	63.2	69.0
1998 Annual Survey	81.1	67.2	73.7
1999 Annual Survey	78.9	68.6	73.8
2000 Annual Survey	80.4	67.4	73.9

2001 Annual Survey	81.2	71.9	76.6

**OVERVIEW:** Respondents in both counties use similar criteria (nice living area, good climate, affordable housing, and "not crowded") to express their positive assessments of their county as a place to live. These findings are consistent with previous surveys.

The following table indicates that respondents in both counties consider pretty much the same factors in positively assessing the two counties.

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	Riverside	San	T - 4 - 1
	County	Bernardino	Total
		County	
Good area, location	301	329	630
Good climate, weather	204	145	350
Affordable housing	93	100	193
Not crowded	76	65	140
Affordable cost of living	49	50	99
Public transportation/Less traffic	37	57	94
Friendly people	46	39	85
Schools, universities	28	28	56
Less crime, feel safer	27	24	51

 Table 14. Positive Factors Mentioned About the County

The responses in the previous table are based on the open-ended, freely provided comments of the respondents.

OVERVIEW: Smog was by far the most important negative factor in affecting respondents' ratings in both counties. Riverside and San Bernardino County respondents differed in the second factor listed, with traffic the 2<sup>nd</sup> highest concern in Riverside County and crime the 2<sup>nd</sup> highest concern among San Bernardino County residents. If one includes poor public transportation and bus routes as a "transportation" issue, the total transportation issue number for Riverside County would make it the most important concern in that county.

**Table 15: Negative Factors Mentioned About the County** 

intronica ins	out the county	
Riverside	San	
County	Bernardino	Total

		County	
Smog/Air pollution	160	149	309
Crime/gang activity	50	132	182
Traffic/freeways/commuting	115	54	170
Drugs	60	69	129
Lack of entertainment	51	47	98
Poor public transportation/Bus routes	57	29	85
Weather/climate	54	23	77
Overpopulated	48	27	75
Not enough job opportunities	24	47	71

The above findings on the "most negative factors about the county" are generally congruent with last year's findings, with one notable exception: smog was last year's "second place" negative in both counties, and that factor has risen to first place. The perennial problem of crime and gang activity still remains salient, especially in San Bernardino County. Yet while crime/gang activity is still salient for Riverside County respondents, it is clearly *less* salient in that county than in previous years. It is also important to note that drug problems in both counties are mentioned at approximately similar levels, and when added to the general crime domain highlight the persistence of this policy area as a matter of concern in both counties. The difference in the respondents' perceptions in the two counties might not be rooted in the actual fear of crime, and one possible cause for the difference is in perceptions about pockets of perceived crime rates rather than in overall perceptions of personal risk. This possibility is highlighted in the following section.

# FEAR OF CRIME AND CRIME RELATED ISSUES

**OVERVIEW:** The level of fear regarding crime among all respondents seems to have dramatically declined. Other than last year's figure (which may have been an anomaly), the fear of crime has declined steadily since 1997.

In our previous report, we noted that fear of being the victim of a serious crime had generally declined since 1997. Last year the shift down reversed some, although this year the downward rate of the fear of crime has continued with a very substantial drop. As shown in Table 16, the proportion of Inland Empire respondents indicating they are somewhat fearful or very fearful of being the victim of a serious crime has plummeted by over 10 percent since the last Annual Survey. There are only minor differences in perceptions of respondents in each of the two counties.

or Somewhat Fearful of Being The Victim of A Serious Crime				
Year of Survey	%			
1997 Annual Survey	42.1			
1998 Annual Survey	39.2			
1999 Annual Survey	35.2			

39.8

29.3

2000 Annual Survey

2001 Annual Survey

Table 16. Percentage of RespondentsIndicating That They Are Very Fearfulor Somewhat Fearful of Being TheVictim of A Serious Crime

The data derived from the "fear-of-crime" question, in concert with other items in the survey, suggest that Inland Empire residents are becoming considerably less concerned and less fearful about crime. Of course, perceptions of crime as a problem are notoriously affected by news coverage.

# ECONOMIC EVALUATIONS AND FUTURE PROSPECTS

**OVERVIEW:** The findings indicate a mild decline in the proportion of residents who believe they are "better off" economically, reflecting, perhaps, the moderate recession in the state and nation. The decline in the "better off" category and increase in the "worse-off" category are a bit more notable in Riverside County, although the differences are small. Nevertheless, <u>the</u> <u>overall picture is one of an optimistic population, with individuals who are enthusiastic about</u> <u>the future, and confident in the security of their jobs.</u> Although there are some modest intercounty differences in some indicators of economic optimism and well being, the trend in both counties indicates sustained optimism.

This year's Annual Survey data suggest that perhaps the steady improvements in the finances of families in the region peaked several years ago, with 42.8% of 1998 respondents saying they were "better off" than a year before, vs. 36% this year in this year's report. On the flip side, there has been a notable increase in the proportion of respondents indicating that they are "worse off" (from 11% in 1998 to 15% in this year's report). This reversal of financial

fortunes may simply, however, be a function of the period during which the survey was conducted (that is, soon after the September 11 terrorist attack on the World Trade Center).

With regard to an assessment of the *overall economy* in their respective counties, about 49% of the Riverside and 38% of the San Bernardino respondents felt that their county's economy was "good" or "excellent." San Bernardino respondents were somewhat less positive, with 15% indicating the county economy was poor, while only 9% of the Riverside County respondents felt that way.

Year of Survey	Better Off %	Same %	Worse Off %		
1997Annual Survey	33.6	51.0	15.3		
1998Annual Survey	42.8	45.2	11.3		
1999Annual Survey	42.5	46.4	9.7		
2000Annual Survey	40.8	47.7	10.6		
2001Annual Survey	36.0	48.0	15.1		

Table 17. Perceptions Of Inland Empire RespondentsRegarding Finances Compared to Year Ago

When asked whether household income "is enough so that you can save money or buy some extras, just enough to pay the bills, or not enough" we find that there is negligible change over last year. However, there is a noticeable, if ever so slight, increase in the proportion of respondents indicating that there is not enough money in the household to pay bills and obligations. Although it is unwarranted to ring alarms it is worth looking closely at trends over the coming year to see if these data are heralding a change in the region's economy. The findings (Table 18) suggest that for many Inland Empire residents (55.9%), household income is either just enough or not enough to pay bills, with no room for extras. This pattern has been

Household medine is bulletent				
Year of Survey	Save and Buy Extras %	To Pay Bills %	Not Enough %	
U				
1997-1998 Annual Survey	34.1	50.9	15.0	
1998-1999 Annual Survey	41.7	46.1	10.2	
1999-2000 Annual Survey	41.7	47.8	9.7	
2000-2001 Annual Survey	41.5	45.4	12.0	

 
 Table 18. Responses Concerning Whether Household Income Is Sufficient

2001-2002 Annual Survey	42.7	44.6	11.3
2001-2002 Allinuar Survey	72.7		11.5

persistent for a number of years. Respondents who feel that their family incomes are sufficient to save and buy extras also has remained virtually unchanged from a statistical significance point of view.

The majority (53.9%) of the Inland Empire's respondents indicated optimism about their financial future, with 54.6% of Riverside County respondents and 53.3% of the San Bernardino respondents feeling their families would be better off next year. These results have been fairly constant for at least three years, suggesting that there is a persistent optimism in place among Inland Empire residents.

As has been stated in previous reports Inland Empire respondents continue to be optimistic about their financial future, despite some small, but observable, decline in many people's incomes during the previous year. Despite some economic reversal and the slowing economy, the vast proportion of Inland Empire respondents, regardless of county, were "not at all concerned" about losing their job (74%). Nevertheless, it is also the case that there are significant pockets of insecurity and stress, despite the overall optimism. There is still a significant proportion of respondents with constrained incomes, who feel they are limited in purchasing "extras."

# EVALUATIONS OF SELECTED PRIVATE AND PUBLIC SERVICES

**OVERVIEW:** In general, Inland Empire respondents continue to show stability in their views regarding the private and public services included in previous Annual Surveys. Police/Sheriff services, shopping, and parks/recreation services are rated quite highly. On the other hand, street/road maintenance, entertainment, and transportation continue to be problem areas. Evaluations of public schools continue to decline among San Bernardino County respondents.

Each year the Annual Survey includes questions regarding respondents' evaluations of local services from both the private and public sectors. The data (Table 19) show relative stability over time in rankings, with only slightly fewer respondents rating services as "excellent" or "good" when compared with the previous survey.

Table 19. Fercent Rating Selected Fublic/Fitvate Services as Excellent of Good						
			2001	2000	1999	1998
	2	2001	Annual	Annual	Annual	Annual
	Annu	al Survey	Survey	Survey	Survey	Survey
	Riverside	San	Inland	Inland	Inland	Inland
	County	Bernardino	Empire	Empire	Empire	Empire
SERVICE	%	%	%	%	%	%
Shopping	70.8	67.8	69.2	64.3	68.4	65.4
Police/Sheriff	72.0	65.5	68.7	65.1	69.1	66.6
Parks/Recreation	59.9	57.7	58.8	60.3	60.5	57.5
Entertainment	49.6	46.0	47.9	42.3	49.3	46.9
Public Schools	47.4	45.3	46.3	43.5	46.2	48.7
Transportation	41.6	41.6	41.6	37.1	NA	NA
Streets/Roads	42.7	34.1	38.4	38.4	42.5	39.4

Table 19. Percent Rating Selected Public/Private Services as "Excellent" or "Good"

Police/sheriff and shopping services continue to receive the highest rankings within each county. Parks and recreation services also continue to receive high marks.

Within Riverside County, the public school system received virtually the same evaluations as last year. In contrast, evaluations given by San Bernardino County respondents have varied over time (from 51.3% rating schools as "excellent" or "good" in 1998, to 46.2% in 1999, to 40.8% in 2000, to 45.3% in this report). The ratings of public schools may appear low at first glance, however, it is to be noted that respondents within both counties recorded the highest number of "don't know" responses to this question. This suggests that within both counties the public school systems may wish to consider concentrated public relations campaign.

This year a few questions were submitted by the school districts of each county to probe respondents' views regarding their local schools. When asked "What do you think is the best way to improve local public schools," respondents indicated the need to increase teacher training (28.7%). Mentioned nearly as often were suggestions to "set higher standards for student's academic achievement" (24.9%) and "set higher standards for student's discipline" (22.2%). Interestingly, only about 17% felt that increasing school funding was the answer. This may, again, reflect respondents' less-than-shining views of the economy as a whole and their own financial situation, or it may truly reflect opinions that the school system must "raise the bar" for academic standards (both in terms of teacher training and student performance).

Street and road maintenance services continue to be rated quite low among respondents of both counties. Continuing a trend from the last report, Riverside County respondents tend to be more positive about street and road maintenance than were San Bernardino County respondents, however it is to be noted that the rankings in both counties are relatively low. Entertainment is also given low marks, as is local transportation.

## **CONCLUDING REMARKS**

In this report we have provided a general overview of highlights of the 2001 Inland Empire Annual Survey. The reader is urged to review the full data display (attached) for the complete listing of survey results. Subsequent reports will address issues such as fair treatment by police and sheriffs, immigration, and other issues. Further, zone reports for each county will be published in the near future.

For questions about the Inland Empire Annual Survey, please feel free to call the authors: Shel Bockman (909-880-5733), Max Neiman (909-787-2196), and Barbara Sirotnik (909-880-5729).

# APPENDIX I

Questionnaire

#### INLAND EMPIRE ANNUAL SURVEY, 2001 Final Draft

Following is a copy of the 2001 survey. Please be aware of the following notation:

- Baseline questions (questions we ask each year or every other year) are numbered starting with a B (e.g. B1)
- SHELLO Hello, I am calling from the Institute of Applied Research at Cal State San Bernardino.
- SHEAD Are you the head of this household or his or her spouse?
  - [SKIP TO INTRO]
  - 2. No

1.

[CONTINUE]

[SKIP TO INTRO]

[CONTINUE]

- 3. DON'T KNOW/NO RESPONSE
- 4. REFUSED

Yes

SHEAD2 Is the head of the household or his or her spouse at home?

- 1. Yes
- 2. No
- 3. DON'T KNOW/NO RESPONSE
- 4. REFUSED
- INTRO California State University San Bernardino and the University of California Riverside are conducting a scientific study of public opinion on a variety of issues. Answers to this survey will be used by Inland Empire officials to make policy decisions and your opinions are very important to represent your point of view in our study. This survey takes about 15 minutes to complete. Your identity and your responses will remain completely anonymous and confidential, and of course, you are free to decline to answer any particular survey question.

I should also mention that this call may be monitored by my supervisor for quality control purposes only. Is it alright to ask you these questions now?

- 1. YES [SKIP TO BEGIN]
- 2. NO
- APPT Is it possible to make an appointment to ask you the survey questions at a more convenient time?
  - 1. Yes (SPECIFY)\_\_\_\_\_
  - 2. No

BEGIN I'd like to begin by asking you some general questions.

- B1. First, what city do you live in?
  - 1. Code directly\_
  - 2. DON'T KNOW
  - 3. REFUSED

- B2. What is your zip code?
  - 1. Code directly
  - 2. DON'T KNOW
  - 3. REFUSED
- Overall, how would you rate \_\_\_\_\_ County as a place to live? Would you say it B3. is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?
  - Very good 1.
  - 2. Fairly good
  - Neither good nor bad 3.
  - 4. Fairly bad
  - Very bad 5.
  - DON'T KNOW 6.
  - 7. REFUSED

#### **ROTATE THE FOLLOWING TWO QUESTIONS (B4 and B5)**

- In your opinion, what is the ONE best thing about living in \_\_\_\_\_ County? B4. (Specify)
- In your opinion, what would you say is the ONE most negative thing about living in B5. \_\_\_\_\_ County? (Specify)

- In comparison to a year ago, would you say that you and your family are financially better B6. off or worse off or the same?
  - Better off 1.
  - 2. Same
  - 3. Worse off
  - 4. DON'T KNOW
  - 5. REFUSE
- B7. Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?
  - Enough to save and buy extras 1.
  - 2. Just enough to pay bills
  - 3. Not enough
  - 4. DON'T KNOW
  - 5. REFUSE
- Now looking ahead, do you think that a year from now you and your family will be Better B8. off, worse off, or just about the same as you are now?
  - Better off 1.
  - 2. Same
  - 3. Worse off
  - 4. DON'T KNOW

#### 5. REFUSE

- B9. Are you currently employed?
  - 1. Yes
  - 2. No
  - 3. DON'T KNOW
  - 4. REFUSED

#### B10. ASK ONLY IF CURRENTLY EMPLOYED:

Do you work full time or part time?

- 1. Full time
- 2. Part time
- 3. REFUSED

### B11. ASK ONLY IF CURRENTLY EMPLOYED:

What is your occupation? Specify \_

#### B12. ASK ONLY IF CURRENTLY EMPLOYED:

How concerned are you that you might lose your job? Would you say you are:

- 1. Very concerned
- 2. Somewhat concerned
- 3. Not at all concerned
- 4. DON'T KNOW
- 5. REFUSED

B13. In general, how would you rate the economy in \_\_\_\_\_ County today? Would you say that it is Excellent, Good, Fair, or Poor?

- 1. Excellent
- 2. Good
- 3. Fair
- 4. Poor
- 5. DON'T KNOW
- 6. REFUSED
- B14. In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are...
  - 1. Very fearful
  - 2. Somewhat fearful
  - 3. Not too fearful, or . . .
  - 4. Not at all fearful
  - 5. DON'T KNOW
  - 6. REFUSED

TRANS: I would now like to ask you some questions about voting.

B15. Are you currently registered to vote?

- 1. Yes
- 2. No
- 3. DON'T KNOW
- 4. REFUSED TO ANSWER
- B16. Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?
  - 1. Democrat
  - 2. Republican
  - 3. Independent
  - 4. Some other Party
  - 5. None
  - 6. DON'T KNOW
  - 7. REFUSED TO ANSWER
- B17. Would you say that you vote in all elections, only some, hardly ever or never?
  - 1. In all elections
  - 2. Only in some
  - 3. Hardly ever
  - 4. Never
  - 5. DON'T KNOW
  - 6. REFUSED
- B18. Politically, do you consider yourself to be..... INTERVIEWER: READ OPTIONS
  - 1. Very liberal
  - 2. Somewhat liberal
  - 3. Middle of the road
  - 4. Somewhat conservative
  - 5. Very conservative
  - 6. DON'T KNOW
  - 7. REFUSED

Now I am going to ask you a question about immigration.

- 19. Regarding LEGAL immigration, should the level of legal immigration into the United States be reduced?
  - 1. Yes
  - 2. No
  - 3. DON'T KNOW
  - 4. REFUSED

(TRANS) Now, I'd like to ask you how you rate some of the local public and private services you are supposed to receive. For each would you let me know if you believe the service is excellent, good, fair, or poor. (**ROTATE B20 – B26**)

B20.	Police/Sheriff					<u>DON'T KNOW</u> 5	
B21.	Parks and Recreation	1	2	3	4	5	6

B22.	The way streets and roads are kept up	1	2	3	4	5	6
B23.	Public schools	1	2	3	4	5	6
B24.	Shopping	1	2	3	4	5	6
B25.	Transportation	1	2	3	4	5	6
B26.	Entertainment	1	2	3	4	5	6

- B27. How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community? Would you say you have a "great deal", "some", "not much," or "no confidence?"
  - 1. A great deal of confidence
  - 2. Some confidence
  - 3. Not much confidence
  - 4. No confidence
  - 5. DON'T KNOW
  - 6. REFUSED
- **28. SANBAG/RCTC:** Traffic congestion in the Inland Empire continues to get worse. I am going to read a list of transportation strategies that may help improve traffic conditions. Please tell me what you believe is the single MOST important strategy for \_\_\_\_\_\_

[FILL IN RESPONDENT'S COUNTY] County [RANDOMIZE ORDER OF ITEMS].

- 1. Build new and/or widen freeways
- 2. Build and/or widen local streets and roads
- 3. Repair and maintain existing streets
- 4. Improve the efficiency of existing transportation system (carpool lanes, Timed traffic signals, ridesharing, etc.)
- 5. Build new toll roads
- 6. Increase commuter rail service frequency and routes
- 7. Increase public bus service frequency and routes
- 8. Don't know
- 9. Refused
- 29. SANBAG/RCTC: What is your major source of information about what <u>local</u> government is doing in your community? [OPEN ENDED WITH PROBES FOR SPECIFIC NEWSPAPERS, SPECIFIC RADIO STATIONS, & SPECIFIC TV STATIONS]
  - 1. Newspaper \_\_\_\_\_
  - 2. Radio \_\_\_\_\_
  - 3. Television
  - 4. Local cable channel

- 5. City/community newsletter
- 6. Internet
- 7. Other \_\_\_\_\_
- 8. Don't know \_\_\_\_\_

#### SAN BERNARDINO COUNTY ONLY (Questions 30 - 42)

(TRANS) SANBAG: Measure I is San Bernardino County's half-cent sales tax for transportation, which was approved by voters in 1989. Have you used any of the following Measure I-funded projects within the past year? [THIS IS A YES/NO/DON'T KNOW/REFUSED TO ANSWER QUESTION FOR EACH OPTION]

Yes No Don't Know Refused

- 30. Metrolink train
- 31. Interstate 10 carpool lanes in Ontario and Montclair
- 32. State Route 71 in Chino and Chino Hills
- 33. State Route 210 in Rancho Cucamonga and Fontana
- 34. Local bus service
- 35. Bear Valley Road in Victorville, and Apple Valley and Hesperia
- 36. **SANBAG:** Measure I is the primary source of transportation funding in San Bernardino County. This half-cent sales tax will expire in 2010. If an election were held today, would you vote yes or no to continue this sales tax for transportation projects in San Bernardino County?
  - 1. Yes
  - 2. No
  - 3. Don't know
  - 4. Refused
- 37. **SANBAG:** If voters continued Measure I beyond 2010, how should the new revenue be spent? Please rank the following responses as very important, somewhat important or not important.
  - 1. More freeways
  - 2. More bus service
  - 3. More Metrolink service
  - 4. More local street improvements
- 38. **SANBAG:** What level of voter approval should be required to pass special local taxes, such as taxes for schools, libraries or transportation? Would you say "50 percent + 1," "55 60 percent," or "two thirds?"
  - 1. 50% + 1
  - 2. 55% to 60%
  - 3. Two-thirds

Now we'd like to ask a few questions about the yellow emergency call boxes that you frequently see on the side of highways and some county roads, used to help motorists with roadside emergencies.

- 39. SANBAG: Have you used a call box within the last two years?

  Yes ... Prompt: In which county? \_\_\_\_\_\_\_ (Continue with #40)
  No ... Prompt: Why? \_\_\_\_\_\_\_ (After probe, skip to #41)
  Coding options: My vehicle hasn't broken down on the highway

  I used my cell phone to get help
  Nearby service was available or I received other help
  I needed help, but a call box wasn't available and I eventually got help another way
- 40. **SANBAG:** Did you have any problems when you were using the call box? (INTERVIEWER: OPEN-ENDED QUESTION WITH PROBES)

Coding options: No problems

I tried to use a call box, but I never was connected to an operator or the call box wasn't working

I spoke to an operator, but then I was disconnected

I couldn't understand how to use the call box and gave up

The call box operator was not polite or not helpful

It seemed to take a long time before the call box operator spoke to me

- 41. **SANBAG:** How important is it to have call boxes available to motorists in San Bernardino County? Is it very important, somewhat important, or not important?
  - 1. Very important
  - 2. Somewhat important
  - 3. Not important
  - 4. Don't know
  - 5. Refused to answer
- 42. SANBAG: [QUESTION ONLY FOR EAST AND WEST VALLEY OF SB COUNTY] Planning is currently underway for daily train service from Redlands to San Bernardino and destinations beyond. If this service were started, would you use it?
  - 1. Yes
  - 2. No
  - 3. Don't know
  - 4. REFUSED

IF RESPONDENT SAYS "YES," PROBE WITH *WHERE* WOULD YOU TAKE THE TRAIN? OPTIONS ARE

SAN BERNARDINO ONLY RIVERSIDE COUNTY ORANGE COUNTY MONTCLAIR/POMONA AREA LOS ANGELES OTHER

#### **RIVERSIDE COUNTY** *ONLY* (Questions 43 - 60)

- 43. **RCTC:** On a typical day, how much of a problem is traffic in Riverside County? Would you say it is. . .
  - 1. No problem at all
  - 2. Somewhat of a problem
  - 3. A large problem
  - 4. DON'T KNOW
  - 5. REFUSED
- 44. **RCTC:** Has the increase in gas prices during the last two years changed your driving habits?
  - 1. Yes
  - 2. No (skip to #46)
  - 3. Don't know (**skip to #46**)
  - 4. Refused (**skip to #46**)
- 45. What changes have you made? [INTERVIEWER: THIS IS OPEN ENDED]
  - 1. Carpooling and/or vanpooling
  - 2. Riding the bus
  - 3. Working from home or telecommuting
  - 4. Taking the train
  - 5. Walking
  - 6. Bicycling
  - 7. Haven't made any changes to my driving patterns
  - 8. Other (please specify)\_
  - 9. DON'T KNOW
  - 10. REFUSED
- 46. **RCTC:** Carpool lanes are designed for use by vehicles with at least two or more passengers and reduce the number of cars using the other adjacent lanes on the freeway. Do you feel these lanes are:
  - 1. Very helpful
  - 2. Somewhat helpful
  - 3. Not helpful at all
  - 4. DON'T KNOW
  - 5. REFUSED
- (TRANS) **RCTC:** I will read the names of a few transportation organizations and programs offered in Riverside County. For each one, please tell me whether your impression is favorable or unfavorable, or tell us if you haven't heard of it.

#### Favorable Unfavorable No opinion Haven't heard Refused

- 47. Caltrans
- 48. 91 Express Toll Lanes
- 49. Riverside County Transportation Commission
- 50. California Highway Patrol
- 51. Metrolink
- 52. Riverside County Integrated Plan
- 53. Public Bus Operators
  - i. RTA (ask in western Riverside County)
  - ii. SunLine (ask in Coachella Valley)
- 54. Freeway Service Patrol
- 55. Club Ride
- 56. **RCTC:** Measure A, <sup>1</sup>/<sub>2</sub> cent sales tax, is set to expire in 2009. Today it is the primary source of transportation funding in the county, even surpassing what the county receives from state and federal sources. If an election were held today, would you vote yes or no on a ballot measure to extend the half-cent sales tax to fund a list of specific transportation projects in Riverside County?
  - 1. Yes
  - 2. No
  - 3. DON'T KNOW
  - 4. REFUSED

# Questions 57 – 58 are proprietary questions submitted by sponsors, and do not appear in this document.

- **59. RCTC:** The Inland Empire will see a dramatic increase in truck and rail traffic related to the movement of goods through the region. Where should resources be concentrated for improving goods movement traffic? **[INTERVIEWER: READ THE 3 OPTIONS]** 
  - 1. Creating new freeway lanes exclusively for trucks
  - 2. Eliminating delays and improving safety at railroad crossings
  - 3. Improving airport facilities such as at March Air Reserve Base to handle air cargo
  - 4. DON'T KNOW
  - 5. REFUSED
- 60. **RCTC:** Yellow emergency call boxes along Riverside County freeways provide motorists with an opportunity to summon help with roadside emergencies. In recent years, the use of cell phones has resulted in a decline in call box use. How important is it to have call boxes available to motorists in Riverside County?
  - 1. Very important
  - 2. Somewhat important
  - 3. Not important
  - 4. DON'T KNOW
  - 5. REFUSED

- 61. **IEEP:** Now I'm going to read you three statements regarding growth issues. Please tell me the one that best matches your opinion.
  - 1. First: Local governments should decide growth issues on their own
  - 2. Second: Local governments should work together with the county on growth issues
  - 3. Third: State government should take a more active role in guiding local growth issues
  - 4. Don't know
  - 5. REFUSED

- 62. **IEEP:** What do you think should be the most important priority in planning for growth? Is it **[INTERVIEWER: READ OPTIONS]:** 
  - 1. Improving jobs and the economy?
  - 2. Providing for social needs, or
  - 3. Protecting the environment?
  - 4. Don't know
  - 5. REFUSED

#### ASK THESE QUESTIONS (63 - 76) IN THE CITY OF SAN BERNARDINO ONLY

- **63. CITY OF SB:** Indicate whether you AGREE or DISAGREE with the following statement: Problems that residents in my neighborhood care about have been diminished in the last 2 years.
  - 1. Agree
  - 2. Disagree
  - 3. No opinion
  - 4. REFUSED

If they say "Disagree," ask them to explain\_\_\_\_\_

- 64. **CITY OF SB:** Considering the City **AS A WHOLE**, what is the one biggest need you feel your City Council should do something about over the next 2 years? [INTERVIEWER: DON'T READ CODING CATEGORIES...THIS IS OPEN ENDED]
  - 1. Attract business/industry to provide higher paying jobs
  - 2. Reduce crime and gun violence
  - 3. Neighborhood upkeep and destruction of old buildings
  - 4. More youth programs
  - 5. Improve upkeep of the city as a whole
  - 6. Gang prevention and intervention
  - 7. Drug intervention and enforcement
  - 8. Repair streets and keep them clean

- Improve schools and make them safe Improve police services 9.
- 10.
- OTHER 11.
- DON'T KNOW 12.
- REFUSED 13.

- **65. CITY OF SB:** What is the one biggest need in your own **NEIGHBORHOOD** that you feel your City Council should do something about over the next 2 years? [INTERVIEWER: DON'T READ CODING CATEGORIES...THIS IS OPEN ENDED]
  - 1. New business
  - 2. Neighborhood upkeep and property maintenance
  - 3. Urban blight and abandoned houses
  - 4. Community recreation/learning centers for children
  - 5. More parks and better upkeep
  - 6. Gang reduction and intervention
  - 7. Drug dealing and drug use
  - 8. Street maintenance and street lights
  - 9. Increase and improve police services and response times
  - 10. Keep city clean and new
  - 11. OTHER (Specify\_\_\_\_\_)
  - 12. DON'T KNOW
  - 13. REFUSED
- 66. CITY OF SB: The City of San Bernardino is considering a project that involves using the ground water to create lakes and streams in the City and wants to know whether you would support it. Of course, the major negative is that is would displace some homes and businesses. But the positive is that it could stimulate economic development. Would you support such a project?
  - 1. Yes
  - 2. No
  - 3. No opinion
  - 4. REFUSED
- (TRANS) **CITY OF SB:** I'm going to read you a list of some City services. Please rate each as "excellent," "good," "fair," or "poor."

	<u>excellent good fair poor don't know Refused</u>
67.	Fire services
68.	Garbage collection (meaning SOLID WASTE)
69.	Recycling
70.	Park Maintenance
71.	Library services
72.	Street lighting
73.	Animal control
74.	Sidewalk maintenance
75.	CITY OF SB: How long have you lived in the City of San Bernardino? Years
	[INTERVIEWER: PLEASE ROUND UP]
76.	CITY OF SB: Do you have any other comments to offer to the City Council?

[INTERVIEWER: THIS IS OPEN ENDED]

(TRANS) **SUPERINTENDENT OF SCHOOLS:** Now I'm going to ask you a few questions regarding your local public schools. Please tell me if you favor or oppose the following changes to improve the schools in your community:

### Favor Oppose Don't Know Refused

- 77. Requiring students to meet standards in order to be promoted to the next grade
- 78. Requiring teachers to pass competency tests
- 79. Holding parents accountable for students' behavior
- 81. Teaching core values to students
- 82. **SUPERINTENDENT OF SCHOOLS:** What do you think is the best way to improve local public schools? Is it to **[INTERVIEWER: READ OPTIONS]:** 
  - 1. Set higher standards for student's academic achievement,
  - 2. Set higher standards for student discipline,
  - 3. Increase school funding, or
  - 4. Increase teacher training
  - 5. NONE OF THE ABOVE
  - 6. Don't know
  - 7. REFUSED

# Questions 83 – 88 are proprietary questions submitted by sponsors, and do not appear in this document.

### [ONLY ASK NEXT QUESTION OF PEOPLE WHO ARE WORKING]

- B89. When thinking about your travel to and from work, on the average, how much total time, **in minutes**, do you spend commuting **both ways** each day?
  - 1. Doesn't apply; don't work outside home or I am not employed
  - 1. Average total time: MINUTES \_\_\_\_\_
  - 2. DON'T KNOW
  - 3. REFUSED

# Questions 90 – 95 are proprietary questions submitted by sponsors, and do not appear in this document.

- B96. What county do you work in?
  - 1. Riverside
  - 2. San Bernardino
  - 3. Orange
  - 4. Los Ängeles
  - 5. San Diego
  - 6. Other:\_\_\_\_\_

(TRANS) And finally we'd like to ask a few questions about you and your background...

B97. **ASK IF CURRENTLY UNEMPLOYED**: Previously you indicated that you are currently unemployed. Are you...

- 1. Looking for work
- 2. A housewife/househusband and not looking for work outside the home; or
- 3. Not currently in workforce
- 4. REFUSED
- B98. Which of the following best describes your marital status?
  - 1. Single, never married
  - 2. Married
  - 3. Divorced
  - 4. Widowed
  - 5. REFUSED
- B99. Do you have any children that are under the age of 18?
  - 1. Yes
  - 2. No
  - 3. DON'T KNOW
  - 4. REFUSED
- B100. How would you describe your race and ethnicity?
  - 1. Asian (Specify)
  - 2. Black or African American
  - 3. Hispanic or Latino
  - 4. Caucasian or White
  - 5. Other ethnic group (specify)\_\_\_\_\_
  - 6. DON'T KNOW
  - 7. REFUSED
- B101. What was the last grade of school that you completed?
  - 1. Some high school or less
  - 2. High school graduate
  - 3. Some college
  - 4. College graduate (Bachelor's degree)
  - 5. Some graduate work
  - 6. Post-graduate degree
  - 7. DON'T KNOW
  - 8. REFUSED

B102. How many cars do you have for your household? \_\_\_\_\_ cars

B103. What was your age at your last birthday? \_\_\_\_\_ Years

- B104. How long have you lived in \_\_\_\_\_ County? \_\_\_\_\_ Years (ROUND UP)
- B105. Which of the following categories best describes your total household or family income before taxes, from all sources, for 1999?
  - 1. Less than \$25,000
  - 2. \$25,000 to \$35,999
  - 3. \$36,000 to \$49,999

- 4. \$50,000 to \$65,999
- 5. \$66,000 to \$79,999
- 6. \$80,000 to \$110,000
- 7. Over \$110,000
- 8. DON'T KNOW
- 9. REFUSED

Well, that's it. Thank you very much for your time - we appreciate it.

### **INTERVIEWER QUESTIONS**

- IQ1. The respondent was...
  - 1. Male
  - 2. Female
  - 3. Couldn't tell
- IQ2. How cooperative was the respondent?
  - 1. Cooperative
  - 2. Uncooperative
  - 3. Very Uncooperative
- IQ3. How well did the respondent understand the questions?
  - 1. Very easily
  - 2. Easily
  - 3. Some difficulty
  - 4. Great deal of difficulty
- IQ4. In what language was the interview conducted?
  - 1. English
  - 2. Spanish

# APPENDIX II

Data Display

### 2001 Inland Empire Annual Survey Two-County Data Display (Non-Proprietary Items)

Following is the data display for the 2001 Inland Empire Annual Survey, broken down by county. As noted in the text of the report, the total sample size for the survey was 2,695 residents (1,147 in Riverside County and 1,548 in San Bernardino County). In order to correct for oversampling in some cities/regions (for the purposes of other reports), a weighting factor has been applied to scale down the sample size to 1,000 in each county.

	Rive	erside	San Be	rnardino	Group Total	
	Count	Col %	Count	Col %	Count	Col %
Very good	316	31.6%	182	18.2%	497	24.9%
Fairly good	496	49.6%	536	53.7%	1033	51.7%
Neither good nor bad	136	13.6%	186	18.6%	321	16.1%
Fairly bad	32	3.2%	51	5.1%	83	4.2%
Very bad	11	1.1%	34	3.4%	44	2.2%
DON'T KNOW	9	.9%	9	.9%	18	.9%
REFUSED	1	.1%	1	.1%	2	.1%
Group Total	1000	100.0%	1000	100.0%	2000	100.0%

#### QUESTION B3: Overall, how would you rate the County as a place to live? Would you say it is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?

	Rive	erside	San Be	rnardino	Grou	o Total
	Count	Col %	Count	Col %	Count	Col %
Good area/Location/Scenery	301	30.1%	329	32.9%	630	31.5%
Good climate/Weather	204	20.4%	145	14.6%	350	17.5%
Affordable Housing	93	9.3%	100	10.0%	192	9.6%
Not Crowded	76	7.6%	65	6.5%	140	7.0%
Affordable Cost of Living	49	4.9%	50	5.0%	99	4.9%
DON'T KNOW	40	4.0%	53	5.3%	93	4.7%
Friendly People	46	4.6%	39	3.9%	85	4.3%
Nothing	30	3.0%	47	4.7%	76	3.8%
Schools/Universities	28	2.8%	28	2.8%	57	2.8%
Less Crime/Feel Safe	27	2.7%	24	2.4%	51	2.6%
Job Availability	18	1.8%	14	1.4%	31	1.6%
OTHER	18	1.8%	13	1.3%	31	1.6%
Family	17	1.7%	11	1.1%	28	1.4%
Low Taxes	4	.4%	24	2.4%	27	1.4%
Air Quality	11	1.1%	9	.9%	20	1.0%
Public Transportation/less traffic	7	.7%	11	1.1%	17	.9%
Quiet/peaceful	8	.8%	7	.7%	15	.8%
Shopping/public services	3	.3%	11	1.1%	13	.7%
Accessibility to Other Cities	4	.4%	7	.7%	11	.5%
Community events/entertainment	3	.3%	6	.6%	9	.4%
Good Health Care	3	.3%	3	.3%	6	.3%
Culture/diversity	4	.4%	1	.1%	5	.3%
Job Availability	3	.3%	2	.2%	5	.2%
REFUSED	1	.1%	2	.2%	3	.2%
Churches	0	.0%	2	.2%	2	.1%
Senior living	1	.1%	0	.0%	1	.1%
Economy	1	.1%	0	.0%	1	.0%
Group Total	1000	100.0%	1000	100.0%	2000	100.0%

QUESTION B4: In your opinion, what is the ONE best thing a	about living in the County
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	Rive	erside	San Be	rnardino		al # of ndents
	Count	Col %	Count	Col %	Count	Col %
Smog/Air pollution	160	16.0%	149	14.9%	309	15.5%
Nothing	125	12.5%	112	11.2%	238	11.9%
Crime/gang activity	50	5.0%	131	13.1%	182	9.1%
Traffic/freeways/commuting	115	11.5%	54	5.4%	170	8.5%
Don't Know	61	6.1%	75	7.5%	136	6.8%
Drugs	60	6.0%	69	6.9%	129	6.4%
Lack of entertainment	51	5.1%	47	4.7%	98	4.9%
Poor public transportation/bus routes	57	5.7%	29	2.9%	85	4.3%
Weather/climate	54	5.4%	23	2.3%	77	3.8%
Overpopulated	48	4.8%	27	2.7%	75	3.7%
Not enough job opportunities/poverty levels	24	2.4%	47	4.7%	71	3.6%
Other	27	2.7%	33	3.3%	60	3.0%
Upkeep of roads/streets/neighborhood	21	2.1%	33	3.3%	54	2.7%
Police Department	22	2.2%	31	3.1%	53	2.7%
Poor school system	15	1.5%	37	3.7%	52	2.6%
City council/county government not reliable	15	1.5%	24	2.4%	39	2.0%
Location	16	1.6%	20	2.0%	36	1.8%
Bad public services	13	1.3%	10	1.0%	23	1.2%
Cost of living/housing prices	11	1.1%	9	.9%	20	1.0%
Taxes are too high	11	1.1%	8	.8%	19	1.0%
Unfriendly people/racial prejudice	11	1.1%	8	.8%	19	.9%
Poor growth planning/lack of development	11	1.1%	6	.6%	17	.8%
Shopping	7	.7%	6	.6%	13	.7%
Cultural emptiness	6	.6%	3	.3%	9	.4%
Not enough programs for youth/special need children	4	.4%	2	.2%	6	.3%
Refused	2	.2%	3	.3%	5	.3%
Poor healthcare	0	.0%	2	.2%	3	.1%
Building codes/government regulations	1	.1%	0	.0%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

# QUESTION B5: In your opinion, what would you say is the ONE most negative thing about living in your County?

	Riverside		San Be	rnardino	Group Total		
	Count	Col %	Count	Col %	Count	Col %	
Better off	339	33.9%	380	38.0%	719	36.0%	
Same	478	47.8%	482	48.2%	960	48.0%	
Worse Off	171	17.1%	131	13.1%	302	15.1%	
DON'T KNOW	10	1.0%	1	.1%	11	.5%	
REFUSED	3	.3%	6	.6%	8	.4%	
Group Total	1000	100.0%	1000	100.0%	2000	100.0%	

### QUESTION B6: In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?

QUESTION B7: Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	Riverside		San Be	rnardino	Group Total	
	Count	Col %	Count	Col %	Count	Col %
Enough to Save and Buy Some Extras	420	42.0%	434	43.4%	854	42.7%
Just Enough to Pay Bills	454	45.4%	437	43.7%	891	44.6%
Not Enough	107	10.7%	119	11.9%	226	11.3%
DON'T KNOW	8	.8%	2	.2%	10	.5%
REFUSED	11	1.1%	8	.8%	19	.9%
Group Total	1000	100.0%	1000	100.0%	2000	100.0%

#### QUESTION B8: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	Riverside		San Be	rnardino	Group Total		
	Count	Col %	Count	Col %	Count	Col %	
Better off	546	54.6%	533	53.3%	1078	53.9%	
Same	379	37.9%	399	39.9%	777	38.9%	
Worse off	40	4.0%	34	3.4%	74	3.7%	
DON'T KNOW	31	3.1%	29	2.9%	60	3.0%	
REFUSED	4	.4%	6	.6%	10	.5%	
Group Total	1000	100.0%	1000	100.0%	2000	100.0%	

#### **QUESTION B9: Are you currently employed?**

	Riverside		San Be	rnardino	Group Total		
	Count	Col %	Count	Col %	Count	Col %	
Yes	544	54.4%	589	58.9%	1133	56.7%	
No	453	45.3%	408	40.8%	861	43.1%	
DON'T KNOW	1	.1%	1	.1%	2	.1%	
REFUSED	1	.1%	2	.3%	4	.2%	
Group Total	1000	100.0%	1000	100.0%	2000	100.0%	

	Riverside		San Be	ernardino	Group Total		
	Count	Col %	Count	Col %	Count	Col %	
Full Time	434	79.9%	487	82.8%	921	81.4%	
Part Time	109	20.0%	101	17.1%	209	18.5%	
REFUSED	1	.1%	1	.1%	1	.1%	
Group Total	543	100.0%	589	100.0%	1132	100.0%	

### QUESTION B10: Do you work full time or part time?

	Rive	erside	San Be	ernardino		al # of ndents
	Count	Col %	Count	Col %	Count	Col %
Management	56	10.4%	66	11.2%	122	10.8%
Healthcare Support	24	4.4%	17	3.0%	42	3.7%
Transportation and Material Moving	24	4.4%	32	5.4%	56	4.9%
Office and Administrative Support	23	4.2%	28	4.8%	51	4.5%
Education, Training, and Library	59	10.8%	68	11.6%	127	11.2%
Sales	54	9.9%	59	10.0%	113	9.9%
Business and Financial Operations	40	7.4%	31	5.3%	72	6.3%
Military Specific	4	.7%	5	.8%	9	.8%
Healthcare Practitioners and Technical	33	6.1%	35	5.9%	68	6.0%
Arts, Design, Entertainment, Sports, and Media	4	.7%	1	.2%	5	.4%
Protective Services	16	3.0%	21	3.5%	37	3.3%
Food Preparation and Serving	22	4.0%	16	2.7%	37	3.3%
Personal Care and Service	23	4.3%	31	5.3%	54	4.8%
Construction and Extraction	12	2.3%	6	1.1%	19	1.6%
Architecture and Engineering	12	2.2%	13	2.2%	25	2.2%
Installation, Mainenance and Repair	14	2.6%	27	4.6%	42	3.7%
Community and Social Services	11	2.0%	11	1.9%	22	1.9%
Computer and Mathematical	13	2.4%	13	2.2%	26	2.3%
Building and Grounds Cleaning and Maintenance	17	3.1%	15	2.5%	31	2.8%
Production	22	4.1%	38	6.5%	60	5.3%
Legal	6	1.0%	3	.5%	8	.7%
Farming, Fishing and Forestry	1	.1%	2	.3%	3	.2%
Life, Physical, and Social Science	4	.6%	5	.8%	8	.7%
Self-Employed	40	7.4%	34	5.8%	74	6.6%
Refused	7	1.4%	9	1.6%	17	1.5%
No Response	3	.5%	4	.6%	6	.5%
Total # of respondents	543	100.0%	589	100.0%	1132	100.0%

### QUESTION B11: What is your occupation?

	Riverside		San Be	rnardino	Group Total	
	Count	Col %	Count	Col %	Count	Col %
Very Concerned	37	6.8%	47	8.1%	84	7.5%
Somewhat Concerned	100	18.4%	109	18.5%	208	18.4%
Not at all Concerned	404	74.5%	428	72.7%	833	73.6%
DON'T KNOW	0	.0%	3	.5%	3	.3%
REFUSED	2	.4%	1	.2%	3	.3%
Group Total	543	100.0%	589	100.0%	1132	100.0%

### QUESTION B12: How concerned are you that you might lose your job? Would you say you are very concerned, somewhat concerned, or not at all concerned.

QUESTION B13: In general, how would you rate the economy in the County today? Would you say that it is Excellent, Good, Fair, or Poor?

	Riverside		San Be	rnardino	Group Total		
	Count	Col %	Count	Col %	Count	Col %	
Excellent	44	4.4%	26	2.6%	70	3.5%	
Good	450	45.0%	356	35.6%	806	40.3%	
Fair	369	36.9%	429	42.9%	798	39.9%	
Poor	92	9.2%	150	15.0%	242	12.1%	
DON'T KNOW	43	4.3%	38	3.8%	81	4.0%	
REFUSED	3	.3%	1	.1%	4	.2%	
Group Total	1000	100.0%	1000	100.0%	2000	100.0%	

# QUESTION B14: In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are very fearful, somewhat fearful, not too fearful, or not at all fearful?

	Riverside		San Be	rnardino	Group Total	
	Count	Col %	Count	Col %	Count	Col %
Very Fearful	41	4.1%	54	5.4%	95	4.8%
Somewhat Fearful	222	22.2%	268	26.9%	491	24.5%
Not Too Fearful	400	40.0%	382	38.3%	783	39.2%
Not at all Fearful	331	33.1%	281	28.1%	612	30.6%
DON'T KNOW	5	.5%	11	1.1%	16	.8%
REFUSED	1	.1%	2	.2%	3	.1%
Group Total	1000	100.0%	1000	100.0%	2000	100.0%

#### QUESTION B15: Are you currently registered to vote?

	Riverside Count Col %		San Be	rnardino	Group Total		
			Count	Col %	Count	Col %	
Yes	757	75.7%	780	78.0%	1537	76.9%	
No	238	23.8%	211	21.1%	449	22.5%	
DON'T KNOW	2	.2%	2	.2%	3	.2%	
REFUSED	3	.3%	7	.7%	10	.5%	
Group Total	1000	100.0%	1000	100.0%	2000	100.0%	

	Rive	erside	San Be	rnardino	Group Total	
	Count	Col %	Count	Col %	Count	Col %
Democrat	317	31.7%	378	37.8%	694	34.7%
Republican	380	38.0%	338	33.8%	718	35.9%
Independent	117	11.7%	112	11.2%	228	11.4%
Some Other Party	46	4.6%	42	4.2%	88	4.4%
None	66	6.6%	66	6.6%	132	6.6%
DON'T KNOW	41	4.1%	31	3.1%	73	3.6%
REFUSED	34	3.4%	33	3.3%	66	3.3%
Group Total	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION B16: Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?

### QUESTION B17: Would you say that you vote in all elections, only some, hardly ever or never?

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
In All Elections	461	46.1%	404	40.4%	865	43.3%
Only in Some	308	30.8%	366	36.6%	674	33.7%
Hardly Ever	57	5.7%	65	6.5%	122	6.1%
Never	139	13.9%	130	13.0%	269	13.5%
DON'T KNOW	19	1.9%	14	1.4%	33	1.7%
REFUSED	16	1.6%	20	2.0%	35	1.8%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION B18: Politically, do you consider yourself to be very liberal, somewhat liberal, middle of the road, somewhat conservative, or very conservative?

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Very Liberal	77	7.7%	97	9.7%	174	8.7%
Somewhat Liberal	160	16.0%	193	19.4%	353	17.7%
Middle of the Road	298	29.8%	283	28.4%	581	29.1%
Somewhat Conservative	270	27.0%	243	24.3%	513	25.7%
Very Conservative	106	10.6%	108	10.8%	214	10.7%
DON'T KNOW	68	6.8%	53	5.3%	121	6.0%
REFUSED	21	2.1%	22	2.2%	43	2.2%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

					Tota	al # of
	Riverside		San Be	rnardino	respondents	
	Count	Col %	Count	Col %	Count	Col %
Yes	468	46.8%	482	48.2%	950	47.5%
No	416	41.6%	430	43.0%	846	42.3%
DON'T KNOW	103	10.3%	76	7.6%	179	8.9%
REFUSED	13	1.3%	12	1.2%	25	1.2%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

# QUESTION 19: Regarding LEGAL immigration, should the level of legal immigration into the United States be reduced?

### **QUESTION B20: Rating of Police/Sheriff**

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	155	15.5%	137	13.7%	292	14.6%
Good	565	56.5%	517	51.8%	1082	54.1%
Fair	178	17.8%	227	22.7%	405	20.2%
Poor	78	7.8%	90	9.0%	168	8.4%
DON'T KNOW	22	2.2%	28	2.8%	50	2.5%
REFUSED	1	.1%	0	.0%	2	.1%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### **QUESTION B21: Rating of Parks and Recreation**

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	122	12.2%	105	10.5%	228	11.4%
Good	477	47.7%	472	47.2%	948	47.4%
Fair	258	25.8%	256	25.6%	514	25.7%
Poor	94	9.4%	111	11.1%	205	10.3%
DON'T KNOW	46	4.6%	55	5.5%	101	5.1%
REFUSED	2	.2%	1	.1%	3	.1%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION B22: Rating of the way streets and roads are kept up

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	70	7.0%	58	5.8%	128	6.4%
Good	357	35.7%	283	28.3%	640	32.0%
Fair	326	32.6%	317	31.7%	643	32.2%
Poor	239	23.9%	337	33.7%	575	28.8%
DON'T KNOW	9	.9%	5	.5%	14	.7%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### **QUESTION B23: Rating of public schools**

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	85	8.5%	99	9.9%	184	9.2%
Good	389	38.9%	353	35.4%	742	37.1%
Fair	228	22.8%	261	26.1%	489	24.5%
Poor	133	13.3%	163	16.3%	296	14.8%
DON'T KNOW	164	16.4%	119	11.9%	282	14.1%
REFUSED	2	.2%	4	.4%	6	.3%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### **QUESTION B24: Rating of shopping**

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	146	14.6%	155	15.5%	301	15.0%
Good	562	56.2%	522	52.3%	1085	54.2%
Fair	215	21.5%	235	23.5%	450	22.5%
Poor	67	6.7%	74	7.4%	141	7.1%
DON'T KNOW	10	1.0%	12	1.2%	23	1.1%
REFUSED	0	.0%	1	.1%	1	.0%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### **QUESTION B25: Rating of transportation**

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	63	6.3%	51	5.1%	114	5.7%
Good	353	35.3%	364	36.5%	718	35.9%
Fair	239	23.9%	268	26.8%	507	25.4%
Poor	206	20.6%	171	17.1%	377	18.9%
DON'T KNOW	134	13.4%	143	14.3%	277	13.9%
REFUSED	4	.4%	2	.2%	6	.3%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### **QUESTION B26: Rating of entertainment**

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Excellent	90	9.0%	65	6.5%	155	7.8%
Good	406	40.6%	395	39.5%	801	40.1%
Fair	288	28.8%	303	30.3%	591	29.5%
Poor	171	17.1%	180	18.0%	351	17.5%
DON'T KNOW	45	4.5%	56	5.6%	101	5.0%
REFUSED	0	.0%	0	.0%	1	.0%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

QUESTION B27: How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community? Would you say you have a "great deal", "some", "not much," or "no confidence"?

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
A Great Deal of Confidence	102	10.2%	89	8.9%	191	9.6%
Some Confidence	522	52.3%	502	50.2%	1024	51.2%
Not Much Confidence	214	21.4%	219	21.9%	433	21.7%
No Confidence	108	10.8%	130	13.0%	238	11.9%
DON'T KNOW	50	5.0%	56	5.6%	105	5.3%
REFUSED	2	.2%	4	.4%	7	.3%
Total # of respondents	999	100.0%	1000	100.0%	1998	100.0%

	Pive	erside	San Be	rnardino		al # of indents
	Count	Col %	Count	Col %	Count	Col %
Build new and/or widen freeways	264	26.4%	271	27.2%	536	26.8%
Build and/or widen local streets and roads	166	16.6%	140	14.0%	306	15.3%
Repair and maintain existing streets	138	13.8%	197	19.7%	335	16.8%
Improve the efficiency of existing transportation system	132	13.2%	98	9.9%	230	11.5%
Build new toll roads	44	4.4%	43	4.3%	88	4.4%
Increase commuter rail service frequency and routes	129	12.9%	114	11.4%	243	12.1%
Increase public bus service frequency and routes	82	8.2%	88	8.8%	171	8.5%
DON'T KNOW	40	4.0%	40	4.0%	80	4.0%
REFUSED	4	.4%	7	.7%	12	.6%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

# QUESTION 28: What is the most important strategy for improving traffic conditions in the Inland Empire?

### QUESTION 29: What is your major source of information about what local government is doing in your community?

	Rive	erside	San Be	San Bernardino		al # of ndents
	Count	Col %	Count	Col %	Count	Col %
Newspaper	571	57.1%	624	62.5%	1195	59.8%
Radio	33	3.3%	28	2.8%	61	3.0%
Television	217	21.7%	170	17.0%	387	19.3%
Local Cable Channel	23	2.3%	30	3.0%	53	2.7%
City/Community Newsletter	31	3.1%	34	3.4%	66	3.3%
Internet	39	3.9%	32	3.2%	72	3.6%
Other	7	.7%	5	.5%	12	.6%
Friends/Family	9	.9%	9	.9%	18	.9%
Word of Mouth	8	.8%	7	.7%	15	.8%
City Council Meetings	7	.7%	6	.6%	13	.7%
Mail	4	.4%	4	.4%	8	.4%
Pamphlets/Literature	2	.2%	0	.0%	2	.1%
Community Involvement	4	.4%	2	.2%	6	.3%
Work/Co-Workers	1	.1%	1	.1%	1	.1%
Personal Observation	5	.5%	3	.3%	8	.4%
Homeowners Association	1	.1%	0	.0%	1	.0%
DON'T KNOW/NO RESPONSE	38	3.8%	43	4.3%	81	4.1%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

					Tota	al # of
	Rive	erside	San Be	rnardino	respo	ndents
	Count	Col %	Count	Col %	Count	Col %
Press Enterprise	379	66.5%	58	9.3%	438	36.6%
The Sun	23	4.1%	195	31.3%	219	18.3%
Daily Bulletin	1	.1%	115	18.4%	116	9.7%
LA Times	31	5.5%	69	11.1%	100	8.4%
The Desert Sun	70	12.3%	2	.4%	72	6.1%
Daily Press	2	.3%	61	9.8%	63	5.2%
Other	15	2.7%	26	4.1%	41	3.4%
Californian	18	3.2%	0	.0%	18	1.5%
NO RESPONSE	5	.9%	8	1.2%	13	1.1%
Local Paper	4	.7%	8	1.3%	12	1.0%
Chino Champion	0	.0%	10	1.6%	10	.9%
High Desert Star	0	.0%	7	1.1%	7	.6%
Desert Dispatch	0	.0%	5	.8%	5	.4%
Daily News	0	.0%	5	.8%	5	.4%
Press Telegram	5	.8%	0	.0%	5	.4%
Palo Verde Times	5	.8%	0	.0%	5	.4%
Fontana Newspaper	0	.0%	4	.7%	4	.3%
Highland Extra	0	.0%	4	.6%	4	.3%
Mountain News	0	.0%	4	.6%	4	.3%
Ontario News	0	.0%	4	.6%	4	.3%
Daily Report	0	.0%	4	.6%	4	.3%
News Mayor	0	.0%	4	.6%	4	.3%
Progress Bulletin	0	.0%	3	.6%	3	.3%
Inland Valley Times	0	.0%	3	.5%	3	.3%
DON'T KNOW	1	.3%	2	.3%	3	.3%
La Opinion	1	.1%	2	.3%	3	.2%
Daily Facts	0	.0%	3	.4%	3	.2%
Valley Press	3	.4%	0	.0%	3	.2%
Sun Telegram	0	.0%	2	.4%	2	.2%
The Register	2	.4%	0	.0%	2	.2%
Loma Linda City Paper	0	.0%	2	.3%	2	.2%
Ledger Star	1	.2%	1	.2%	2	.2%
Lake Elsinore Paper	1	.2%	0	.0%	1	.1%
Victor Valley Press	0	.0%	1	.2%	1	.1%
Hemet News	1	.2%	0	.0%	1	.1%
Grizzly	0	.0%	1	.2%	1	.1%
Needles Desert Star	0	.0%	1	.2%	1	.1%
Temecula Bugle	1	.2%	0	.0%	1	.1%
Daily Telegram	0	.0%	1	.2%	1	.1%
REFUSED	0	.0%	1	.1%	1	.1%
Upland News	0	.0%	1	.1%	1	.1%
Orange County Register	1	.0%	0	.0%	1	.1%
The Mirror	0	.2 %	1	.0%	1	.1%
Yucaipa Weekly	0	.0%	1	.1%	1	.1%
East Valley News	0	.0% .0%	1	.1%	1	.1%

# QUESTION 29 Follow-up: List of newspapers cited as major sources of information about what local government is doing

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Desert Trail	0	.0%	1	.1%	1	.1%
Wall Street Journal	0	.0%	1	.1%	1	.1%
Hesperia News	0	.0%	1	.1%	1	.0%
Military Newspaper	0	.0%	1	.1%	1	.0%
The Base	0	.0%	1	.1%	1	.0%
Victorville News	0	.0%	1	.1%	1	.0%
Barstow Dispatch	0	.0%	1	.1%	1	.0%
Total # of respondents	571	100.0%	624	100.0%	1195	100.0%

### QUESTION 29 Follow-up: List of newspapers cited as major sources of information about what local government is doing

### QUESTION 30: Have you used the Metrolink train within the past year?

	San Bernardino		Total # of respondents	
	Count	Count Col %		Col %
Yes	188	18.8%	188	18.8%
No	809	80.9%	809	80.9%
DON'T KNOW	2	.2%	2	.2%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

### QUESTION 31: Have you used Interstate 10 carpool lanes in Ontario and Montclair within the past year?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Yes	611	61.1%	611	61.1%
No	381	38.2%	381	38.2%
DON'T KNOW	6	.6%	6	.6%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

#### QUESTION 32: Have you used State Route 71 in Chino and Chino Hills within the past year?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Yes	391	39.2%	391	39.2%
No	600	60.0%	600	60.0%
DON'T KNOW	6	.6%	6	.6%
REFUSED	3	.3%	3	.3%
Total # of respondents	1000	100.0%	1000	100.0%

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Yes	538	53.8%	538	53.8%
No	446	44.7%	446	44.7%
DON'T KNOW	14	1.4%	14	1.4%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

#### QUESTION 33: Have you used State Route 210 in Rancho Cucamonga and Fontana within the past year?

### QUESTION 34: Have you used the local bus service within the past year?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Yes	181	18.1%	181	18.1%
No	809	81.0%	809	81.0%
DON'T KNOW	7	.7%	7	.7%
REFUSED	2	.2%	2	.2%
Total # of respondents	1000	100.0%	1000	100.0%

#### QUESTION 35: Have you used Bear Valley Road in Victorville, and Apple Valley and Hesperia within the past year?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Yes	388	38.8%	388	38.8%
No	600	60.1%	600	60.1%
DON'T KNOW	10	1.0%	10	1.0%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

QUESTION 36: If an election were held today, would you vote yes or no to continue the current 1/2 cent sales tax for transportation projects in San Bernardino County?

	San Bernardino		Total # of respondents	
	Count	Count Col %		Col %
Yes	682	68.2%	682	68.2%
No	199	20.0%	199	20.0%
DON'T KNOW	111	11.1%	111	11.1%
REFUSED	7	.7%	7	.7%
Total # of respondents	1000	100.0%	1000	100.0%

QUESTION 37A : If voters continued Measure I beyond 2010,
how important is it to spend the new revenue on more
freeways?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Very Important	484	48.5%	484	48.5%
Somewhat Important	305	30.6%	305	30.6%
Not Important	184	18.4%	184	18.4%
DON'T KNOW	23	2.3%	23	2.3%
REFUSED	2	.2%	2	.2%
Total # of respondents	998	100.0%	998	100.0%

#### QUESTION 37B : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more bus service?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Very Important	420	42.0%	420	42.0%
Somewhat Important	320	32.0%	320	32.0%
Not Important	185	18.5%	185	18.5%
DON'T KNOW	72	7.2%	72	7.2%
REFUSED	3	.3%	3	.3%
Total # of respondents	1000	100.0%	1000	100.0%

#### QUESTION 37C : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more Metrolink service?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Very Important	466	46.7%	466	46.7%
Somewhat Important	289	28.9%	289	28.9%
Not Important	148	14.8%	148	14.8%
DON'T KNOW	92	9.3%	92	9.3%
REFUSED	3	.3%	3	.3%
Total # of respondents	1000	100.0%	1000	100.0%

	San Bernardino		Grou	p Total
	Count	Col %	Count	Col %
Very Important	764	76.4%	764	76.4%
Somewhat Important	171	17.1%	171	17.1%
Not Important	52	5.2%	52	5.2%
DON'T KNOW	10	1.0%	10	1.0%
REFUSED	3	.3%	3	.3%
Group Total	1000	100.0%	1000	100.0%

#### QUESTION 37D : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more local street improvements?

#### QUESTION 38: What level of voter approval should be required to pass special local taxes, such as taxes for schools, libraries or transportation?

	San Bernardino			al # of ndents
	Count Col %		Count	Col %
50% + 1	295	29.5%	295	29.5%
55% to 60%	224	22.4%	224	22.4%
Two-Thirds	481	48.1%	481	48.1%
Total # of respondents	1000	100.0%	1000	100.0%

### QUESTION 39: Have you used a call box within the last two years?

	San Bernardino		Total # of respondents	
	Count	Count Col %		Col %
Yes	160	16.0%	160	16.0%
No	825	82.6%	825	82.6%
DON'T KNOW	7	.7%	7	.7%
REFUSED	8	.8%	8	.8%
Total # of respondents	999	100.0%	999	100.0%

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Other/Did not specify	9	5.8%	9	5.8%
Riverside	16	10.3%	16	10.3%
Ventura	1	.8%	1	.8%
Curin	1	.7%	1	.7%
Northern California	1	.7%	1	.7%
San Bernardino	91	57.2%	91	57.2%
Los Angeles	28	17.3%	28	17.3%
San Diego	2	1.3%	2	1.3%
Orange	10	6.1%	10	6.1%
Total # of respondents	160	100.0%	160	100.0%

#### QUESTION 39A: QUESTION ASKED ONLY OF PEOPLE WHO USED A CALL BOX WITHIN THE LAST TWO YEARS: In what county did you use the call box?

#### QUESTION 39B: QUESTION ASKED ONLY OF PEOPLE WHO DID NOT USE A CALL BOX WITHIN THE LAST TWO YEARS: Why have you not used a call box within the last two years?

	San Bernardino			al # of ndents
	Count	Col %	Count	Col %
My vehicle has not broken down on the highway	642	77.3%	642	77.3%
I used my cell phone to get help	149	17.9%	149	17.9%
Nearby service was available	2	.2%	2	.2%
I received other help	16	1.9%	16	1.9%
l needed help, but a call box was not available	4	.5%	4	.5%
Other (specify)	1	.2%	1	.2%
Does not travel much	2	.3%	2	.3%
Does not drive	5	.6%	5	.6%
Doesn't drive freeways	5	.6%	5	.6%
Public transit	1	.1%	1	.1%
Has seen person hit by a car	0	.0%	0	.0%
Does not have a car	3	.3%	3	.3%
Total # of respondents	830	100.0%	830	100.0%

	Con Do	ro o rdio o		al # of	
	San Bernardino				
	Count	Col %	Count	Col %	
No problems	145	85.5%	145	85.5%	
Tried to use call box, but wasn't connected or not working	6	3.8%	6	3.8%	
I spoke to an operator, but then I was disconnected	3	1.8%	3	1.8%	
I couldn't understand how to use the call box and gave up	1	.6%	1	.6%	
It seemed like a long time before operator spoke to me	6	3.8%	6	3.8%	
Other	3	2.0%	3	2.0%	
No one ever came	1	.6%	1	.6%	
Info was misunderstood	1	.6%	1	.6%	
Time took longer	1	.6%	1	.6%	
Didn't work	0	.3%	0	.3%	
Was a recording	1	.5%	1	.5%	
Total # of respondents	169	100.0%	169	100.0%	

### QUESTION 40: Did you have any problems when you were using the call box?

### QUESTION 41: How important is it to have call boxes available to motorists in San Bernardino County?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
Very Important	863	86.3%	863	86.3%
Somewhat Important	108	10.8%	108	10.8%
Not Important	21	2.1%	21	2.1%
DON'T KNOW	7	.7%	7	.7%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

QUESTION 42: Planning is currently underway for daily train service from Redlands to San Bernardino and destinations beyond. If this service were started, would you use it?

	San Bernardino		Total # of respondents	
	Count Col %		Count	Col %
Yes	389	47.6%	389	47.6%
No	394	48.2%	394	48.2%
DON'T KNOW	33	4.1%	33	4.1%
REFUSED	1	.2%	1	.2%
Total # of respondents	818	100.0%	818	100.0%

#### QUESTION 42A: QUESTION ASKED ONLY OF PEOPLE WHO SAID THEY WOULD USE THE TRAIN SERVICE: Where would you take the train?

	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %
City of San Bernardino only	139	35.8%	139	35.8%
Riverside County	36	9.2%	36	9.2%
Orange County	25	6.4%	25	6.4%
Montclair/Pomona area	15	3.8%	15	3.8%
Los Angeles	102	26.1%	102	26.1%
Other	9	2.4%	9	2.4%
DON'T KNOW	31	8.0%	31	8.0%
Las Vegas	8	2.0%	8	2.0%
San Diego	6	1.4%	6	1.4%
Monterey	1	.2%	1	.2%
Fresno	0	.1%	0	.1%
Sacramento	0	.1%	0	.1%
Beach cities	4	1.0%	4	1.0%
Desert cities	0	.1%	0	.1%
Anywhere it would go	13	3.4%	13	3.4%
Total # of respondents	389	100.0%	389	100.0%

QUESTION 43: On a typical day, how much of a problem is traffic in Riverside County? Would you say it is no problem at all, somewhat of a problem, or a large problem?

	Riverside		Total # of respondents	
	Count	Count Col %		Col %
No problem at all	142	14.2%	142	14.2%
Somewhat of a problem	432	43.2%	432	43.2%
A large problem	404	40.4%	404	40.4%
DON'T KNOW	20	2.0%	20	2.0%
REFUSED	2	.2%	2	.2%
Total # of respondents	1000	100.0%	1000	100.0%

QUESTION 44: Has the increase in gas prices during the last two years changed your driving habits?

	Riverside			al # of ndents
	Count	Col %	Count	Col %
Yes	326	32.6%	326	32.6%
No	648	64.8%	648	64.8%
DON'T KNOW	23	2.3%	23	2.3%
REFUSED	3	.3%	3	.3%
Total # of respondents	1000	100.0%	1000	100.0%

				al # of
		erside		ndents
	Count	Col %	Count	Col %
Carpooling and/or Vanpooling	46	14.1%	46	14.1%
Riding the bus	13	4.1%	13	4.1%
Working from home or Telecommuting	3	.8%	3	.8%
Taking the train	5	1.5%	5	1.5%
Walking	9	2.7%	9	2.7%
Bicycling	3	.8%	3	.8%
Haven't made any changes to my driving pattern	39	12.0%	39	12.0%
Other	7	2.3%	7	2.3%
DON'T KNOW/NO RESPONSE	6	1.8%	6	1.8%
REFUSED	2	.7%	2	.7%
Stay Home	27	8.2%	27	8.2%
Switch Cars	8	2.5%	8	2.5%
Don't Take Trips, Vacation/Travel Less	50	15.4%	50	15.4%
Quit Job/Switch to Closer Job	6	1.7%	6	1.7%
Get Up Earlier	1	.2%	1	.2%
Organize travel better	8	2.3%	8	2.3%
Less Trips for Errands	14	4.4%	14	4.4%
Found Cheaper Gas	3	.9%	3	.9%
Speed	1	.4%	1	.4%
Don't drive as much	76	23.3%	76	23.3%
Total # of respondents	326	100.0%	326	100.0%

### QUESTION 45: What changes have you made in your driving habits due to increase in gas prices?

QUESTION 46: Carpool lanes are designed for use by vehicles with at least two or more passengers and reduce the number of cars using the other adjacent lanes on the freeway. Do you feel these lanes are: very helpful, somewhat helpful, not helpful at all?

	Riverside			al # of Indents
	Count	Count Col %		Col %
Very helpful	494	49.4%	494	49.4%
Somewhat helpful	371	37.1%	371	37.1%
Not helpful at all	115	11.5%	115	11.5%
DON'T KNOW	18	1.8%	18	1.8%
REFUSED	2	.2%	2	.2%
Total # of respondents	1000	100.0%	1000	100.0%

	Riverside		Total # of respondents		
	Count	Count Col %		Col %	
Favorable	640	64.1%	640	64.1%	
Unfavorable	122	12.3%	122	12.3%	
No Opinion	183	18.3%	183	18.3%	
Haven't Heard	52	5.2%	52	5.2%	
REFUSED	1	.1%	1	.1%	
Total # of respondents	998	100.0%	998	100.0%	

### **QUESTION 47: What is your impression of Caltrans?**

### QUESTION 48: What is your impression of the 91 Express Toll Lanes?

	Riverside		Total # of respondents	
	Count	Count Col %		Col %
Favorable	467	46.7%	467	46.7%
Unfavorable	273	27.3%	273	27.3%
No Opinion	184	18.4%	184	18.4%
Haven't Heard	74	7.4%	74	7.4%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

#### QUESTION 49: What is your impression of the Riverside County Transportation Commission?

	Riverside		Total # of respondents	
	Count	Col %	Count	Col %
Favorable	248	24.8%	248	24.8%
Unfavorable	81	8.1%	81	8.1%
No Opinion	464	46.4%	464	46.4%
Haven't Heard	207	20.7%	207	20.7%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

### QUESTION 50: What is your impression of the California Highway Patrol?

	Rive	erside	Grou	p Total
	Count	Col %	Count	Col %
Favorable	871	87.1%	871	87.1%
Unfavorable	61	6.1%	61	6.1%
No Opinion	51	5.1%	51	5.1%
Haven't Heard	16	1.6%	16	1.6%
REFUSED	1	.1%	1	.1%
Group Total	1000	100.0%	1000	100.0%

	Riverside			Total # of respondents		
	Count	Col %	Count	Col %		
Favorable	652	65.2%	652	65.2%		
Unfavorable	58	5.8%	58	5.8%		
No Opinion	202	20.2%	202	20.2%		
Haven't Heard	86	8.6%	86	8.6%		
REFUSED	1	.1%	1	.1%		
Total # of respondents	1000	100.0%	1000	100.0%		

### **QUESTION 51: What is your impression of the Metrolink?**

#### QUESTION 52: What is your impression of the Riverside County Integrated Plan?

	Riverside		Total # of respondents	
	Count	Col %	Count	Col %
Favorable	104	10.4%	104	10.4%
Unfavorable	27	2.7%	27	2.7%
No Opinion	600	60.0%	600	60.0%
Haven't Heard	268	26.8%	268	26.8%
REFUSED	1	.1%	1	.1%
Total # of respondents	1000	100.0%	1000	100.0%

# QUESTION 53i: What is your impression of the RTA Public Bus Operators?

	Riverside		Total # of respondents		
	Count	Col %	Count	Col %	
Favorable	422	57.4%	422	57.4%	
Unfavorable	74	10.1%	74	10.1%	
No Opinion	162	22.0%	162	22.0%	
Haven't Heard	76	10.4%	76	10.4%	
REFUSED	1	.1%	1	.1%	
Total # of respondents	736	100.0%	736	100.0%	

#### QUESTION 53ii: What is your impression of the SunLine Public Bus Operators?

	Riverside		Total # of respondents	
	Count	Col %	Count	Col %
Favorable	160	60.1%	160	60.1%
Unfavorable	14	5.4%	14	5.4%
No Opinion	45	16.8%	45	16.8%
Haven't Heard	47	17.7%	47	17.7%
Total # of respondents	267	100.0%	267	100.0%

	Riverside		Total # of respondents		
	Count	Col %	Count	Col %	
Favorable	386	38.6%	386	38.6%	
Unfavorable	44	4.4%	44	4.4%	
No Opinion	181	18.1%	181	18.1%	
Haven't Heard	387	38.7%	387	38.7%	
REFUSED	1	.1%	1	.1%	
Total # of respondents	1000	100.0%	1000	100.0%	

# QUESTION 54: What is your impression of the Freeway Service Patrol?

#### QUESTION 55: What is your impression of Club Ride?

	Riverside		Total # of respondents		
	Count	Col %	Count	Col %	
Favorable	124	12.4%	124	12.4%	
Unfavorable	20	2.0%	20	2.0%	
No Opinion	181	18.1%	181	18.1%	
Haven't Heard	672	67.2%	672	67.2%	
REFUSED	2	.2%	2	.2%	
Total # of respondents	1000	100.0%	1000	100.0%	

#### QUESTION 56: Would you vote yes or no on a ballot measure to extend the half-cent sales tax to fund a list of specific transportation projects in Riverside County?

	Riverside		Total # of respondents	
	Count	Col %	Count	Col %
Yes	638	63.8%	638	63.8%
No	239	23.9%	239	23.9%
DON'T KNOW	117	11.7%	117	11.7%
REFUSED	6	.6%	6	.6%
Total # of respondents	1000	100.0%	1000	100.0%

	Rive	Riverside		al # of ndents
	Count	Col %	Count	Col %
Creating new freeways lanes exclusively for trucks	530	53.0%	530	53.0%
Eliminating delays and improving safety at railroad crossing	103	10.3%	103	10.3%
Improving airforce bases like March air base to handle cargo	232	23.2%	232	23.2%
DON'T KNOW	125	12.5%	125	12.5%
REFUSED	11	1.1%	11	1.1%
Total # of respondents	1000	100.0%	1000	100.0%

### QUESTION 59: Where should resources be concentrated for improving goods movement traffic?

# QUESTION 60: How important is it to have call boxes available to motorists in Riverside County?

	Riverside		Total # of respondents		
	Count	Col %	Count	Col %	
Very Important	782	78.3%	782	78.3%	
Somewhat Important	160	16.0%	160	16.0%	
Not Important	47	4.7%	47	4.7%	
DON'T KNOW	10	1.0%	10	1.0%	
REFUSED	1	.1%	1	.1%	
Total # of respondents	999	100.0%	999	100.0%	

QUESTION 61:	Opinion regarding grow	th issues:
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	Riverside		San Be	rnardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Local governments should decide growth issues on their own	86	11.3%	121	12.2%	208	11.8%
Local governments should work with county on growth issues	489	63.7%	630	63.6%	1119	63.6%
State government should take an active role in growth issues	161	20.9%	194	19.6%	355	20.2%
DON'T KNOW	29	3.8%	41	4.1%	70	4.0%
REFUSED	3	.4%	4	.4%	7	.4%
Total # of respondents	768	100.0%	991	100.0%	1759	100.0%

	Riverside		San Be	ernardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Improving jobs and the economy	655	65.5%	683	68.4%	1339	66.9%
Providing for social needs	123	12.3%	121	12.1%	244	12.2%
Protecting the environment	180	18.0%	167	16.7%	347	17.3%
DON'T KNOW	34	3.4%	25	2.5%	59	2.9%
REFUSED	8	.8%	3	.3%	11	.5%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION 62: What do you think should be the most important priority in planning for growth?

### QUESTION 77: Do you favor or oppose requiring students to meet standards in order to be promoted to the next grade?

	Riverside		San Be	rnardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Favor	875	87.5%	900	90.1%	1775	88.8%
Oppose	64	6.4%	58	5.8%	122	6.1%
DON'T KNOW	54	5.4%	35	3.5%	88	4.4%
REFUSED	7	.7%	6	.6%	13	.7%
Total # of respondents	999	100.0%	1000	100.0%	1999	100.0%

### QUESTION 78: Do you favor or oppose requiring teachers to pass competency tests as a way of improving schools in your community?

	Riverside		San Be	rnardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Favor	891	89.1%	915	91.6%	1806	90.3%
Oppose	62	6.2%	49	4.9%	111	5.6%
DON'T KNOW	39	3.9%	27	2.7%	66	3.3%
REFUSED	7	.7%	8	.8%	16	.8%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION 79: Do you favor or oppose holding parents accountable for students' behavior as a way of improving schools in your community?

	Riverside		Riverside		San Be	San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %			
Favor	826	82.6%	833	83.3%	1659	83.0%			
Oppose	106	10.6%	107	10.7%	213	10.6%			
DON'T KNOW	60	6.0%	52	5.2%	112	5.6%			
REFUSED	8	.8%	8	.8%	16	.8%			
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%			

	Riverside		Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %		
Favor	757	75.7%	784	78.4%	1540	77.0%		
Oppose	114	11.4%	120	12.0%	234	11.7%		
DON'T KNOW	116	11.6%	86	8.6%	202	10.1%		
REFUSED	13	1.3%	10	1.0%	24	1.2%		
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%		

### QUESTION 81: Do you favor or oppose teaching core values to students as a way of improving schools in your community?

#### QUESTION 82: What do you think is the best way to improve local public schools?

	Riverside		San Be	ernardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Set higher standards for student's academic achievement	235	23.5%	263	26.3%	498	24.9%
Set higher standards for student's discipline	216	21.6%	228	22.8%	444	22.2%
Increase school funding	167	16.7%	171	17.1%	339	16.9%
Increase teacher training	307	30.7%	267	26.7%	575	28.7%
None of the above	38	3.8%	33	3.3%	71	3.5%
DON'T KNOW	33	3.3%	31	3.1%	63	3.2%
REFUSED	4	.4%	7	.7%	11	.5%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION 89: How much total time, in minutes, do you spend commuting both ways each day?

	Riverside		San Be	ernardino		al # of ndents
	Count	Col %	Count	Col %	Count	Col %
Less than one hour	314	57.5%	353	59.7%	667	58.7%
1 to < 2 hours	107	19.5%	120	20.3%	227	19.9%
2 to < 3 hours	67	12.2%	69	11.7%	136	11.9%
3 to < 4 hours	12	2.2%	14	2.3%	25	2.2%
4+ hours	14	2.6%	13	2.2%	27	2.4%
NOT APPLICABLE	14	2.5%	15	2.5%	29	2.5%
DON'T KNOW	14	2.5%	7	1.3%	21	1.9%
REFUSED	5	.8%	0	.1%	5	.4%
Total # of respondents	545	100.0%	592	100.0%	1137	100.0%

### Statistics

QUESTION 89: How much total time, in minutes, do you spend commuting both ways each day?

			: Which county do ou live in?
		Riverside	San Bernardino
Ν	Valid	513	569
	Missing	487	430
Mean		55.99	57.19
Median		40.00	40.00
Std. Deviation	on	56.74	57.75
Minimum		0	0
Maximum		360	420

### QUESTION B96: What county do you work in?

	Rive	Riverside		rnardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Riverside	382	70.1%	47	7.9%	429	37.8%
San Bernardino	54	9.9%	410	69.3%	464	40.8%
Orange	52	9.5%	22	3.8%	74	6.5%
Los Angeles	26	4.7%	95	16.1%	121	10.6%
San Diego	16	2.9%	2	.3%	17	1.5%
Other	1	.1%	2	.3%	2	.2%
DON'T KNOW	0	.0%	6	1.0%	6	.5%
REFUSED	2	.3%	2	.4%	4	.4%
Sacramento	1	.1%	0	.0%	1	.0%
Western states	1	.2%	1	.1%	1	.1%
San Francisco	1	.1%	0	.1%	1	.1%
All counties	4	.7%	2	.4%	6	.6%
All of southern California	7	1.4%	3	.5%	10	.9%
Total # of respondents	545	100.0%	592	100.0%	1137	100.0%

#### QUESTION B97: Previously you indicated that you are currently unemployed, are you:

	Riverside		San Be	rnardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Looking for work	62	13.5%	71	17.2%	132	15.2%
A housewife/househusband and not looking for work outside	167	36.6%	148	36.0%	315	36.3%
Not currently in workforce	210	46.0%	185	45.1%	396	45.6%
REFUSED	18	3.9%	7	1.7%	25	2.9%
Total # of respondents	457	100.0%	411	100.0%	868	100.0%

	Riverside		San Be	ernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %	
Single, never married	140	14.0%	169	16.9%	309	15.5%	
Married	653	65.3%	635	63.5%	1288	64.4%	
Divorced	122	12.2%	126	12.6%	249	12.4%	
Widowed	73	7.3%	56	5.6%	129	6.4%	
REFUSED	6	.6%	11	1.1%	18	.9%	
Separated	3	.3%	2	.2%	6	.3%	
Living together	2	.2%	0	.0%	2	.1%	
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%	

QUESTION B98: Which of the following best describes your marital status?

### QUESTION B99: Do you have any children that are under the age of 18?

	Riverside		Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %		
Yes	464	46.4%	477	47.8%	941	47.1%		
No	533	53.3%	515	51.6%	1049	52.4%		
DON'T KNOW	0	.0%	1	.1%	1	.1%		
REFUSED	3	.3%	6	.6%	9	.4%		
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%		

	Dive		Car Da			al # of
		erside		rnardino		ndents
Acier	Count	Col %	Count	Col %	Count	Col %
Asian	24	2.4%	30	3.0%	54	2.7%
Black or African American	58	5.8%	89	8.9%	148	7.4%
Hispanic or Latino	228	22.8%	248	24.8%	477	23.8%
Caucasian or White	597	59.7%	530	53.0%	1127	56.3%
Other ethnic group	10	1.0%	7	.7%	17	.8%
DON'T KNOW	7	.7%	5	.5%	12	.6%
REFUSED	42	4.2%	44	4.4%	86	4.3%
French	1	.1%	2	.2%	3	.1%
Indian	4	.4%	5	.5%	9	.5%
American Indian	8	.8%	16	1.6%	24	1.2%
Irish	2	.2%	2	.2%	4	.2%
Italian	3	.3%	7	.7%	10	.5%
Danish	1	.1%	0	.0%	1	.0%
Mixed	3	.3%	8	.8%	11	.6%
Dutch	2	.2%	1	.1%	2	.1%
German	3	.3%	1	.1%	3	.2%
Jewish	1	.1%	0	.0%	1	.0%
Polish	1	.1%	0	.0%	1	.1%
Mexican American	4	.4%	3	.3%	6	.3%
Norwegian	0	.0%	1	.1%	1	.0%
Mullato	1	.1%	1	.1%	2	.1%
Portugese	0	.0%	0	.0%	0	.0%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION B100: How would you describe your race and ethnicity?

#### QUESTION B101: What was the last grade of school that you completed?

	Riverside		San Be	ernardino	Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Some high school or less	108	10.8%	106	10.6%	214	10.7%
High school graduate	242	24.2%	277	27.7%	519	26.0%
Some college	342	34.2%	301	30.1%	643	32.1%
College Graduate (Bachelors Degree)	183	18.3%	201	20.1%	384	19.2%
Some Graduate work	44	4.4%	37	3.7%	82	4.1%
Post-graduate degree	78	7.8%	69	6.9%	146	7.3%
DON'T KNOW	1	.1%	0	.0%	1	.0%
REFUSED	3	.3%	8	.8%	11	.6%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

	Riverside		San Be	ernardino		al # of indents
	Count	Col %	Count	Col %	Count	Col %
0	43	4.4%	36	3.7%	80	4.0%
1	289	29.1%	262	26.6%	551	27.8%
2	428	43.0%	416	42.2%	844	42.6%
3	141	14.2%	189	19.2%	330	16.7%
4	58	5.8%	54	5.5%	112	5.7%
5	20	2.0%	21	2.1%	41	2.0%
6	10	1.0%	5	.5%	15	.8%
7	2	.2%	0	.0%	3	.1%
10	2	.2%	0	.0%	2	.1%
11	0	.0%	0	.0%	0	.0%
12 or more	1	.1%	2	.2%	3	.1%
Total # of respondents	995	100.0%	986	100.0%	1981	100.0%

QUESTION B102: How many cars do you have for your household?

### QUESTION B103: Age of respondent

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
18-25	69	6.9%	104	10.4%	173	8.7%
26-35	185	18.5%	182	18.2%	367	18.4%
36-45	222	22.2%	249	24.9%	470	23.5%
46-55	219	21.9%	195	19.5%	415	20.7%
56-65	94	9.4%	101	10.2%	195	9.8%
Over 65	150	15.0%	115	11.6%	265	13.3%
DON'T KNOW	6	.6%	7	.7%	13	.7%
REFUSED	54	5.4%	46	4.6%	100	5.0%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

### QUESTION B104: How long have you lived in your county?

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
5 or less	307	30.7%	220	22.0%	526	26.3%
6-15	328	32.8%	301	30.1%	628	31.4%
16-25	181	18.1%	188	18.8%	368	18.4%
26-50	165	16.5%	236	23.6%	401	20.1%
More than 50	16	1.6%	45	4.5%	61	3.1%
DON'T KNOW	1	.1%	3	.3%	4	.2%
REFUSED	3	.3%	8	.8%	11	.5%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

	Riverside		San Bernardino		Total # of respondents	
	Count	Col %	Count	Col %	Count	Col %
Less than \$25,000	186	18.6%	189	18.9%	375	18.8%
\$25,000 to \$35,999	143	14.3%	154	15.4%	297	14.8%
\$36,000 to \$49,999	157	15.7%	162	16.2%	319	16.0%
\$50,000 to \$65,999	105	10.5%	125	12.5%	230	11.5%
\$66,000 to \$79,999	98	9.8%	96	9.6%	194	9.7%
\$80,000 to \$110,000	106	10.6%	100	10.0%	206	10.3%
Over \$110,000	78	7.8%	61	6.1%	140	7.0%
DON'T KNOW	15	1.5%	15	1.5%	30	1.5%
REFUSED	111	11.1%	98	9.8%	209	10.5%
Total # of respondents	1000	100.0%	1000	100.0%	2000	100.0%

QUESTION B105: Which of the following categories best describes your total household or family income before taxes, from all sources, for 2000?