

Queensland Ambulance Service performance report

Our Performance

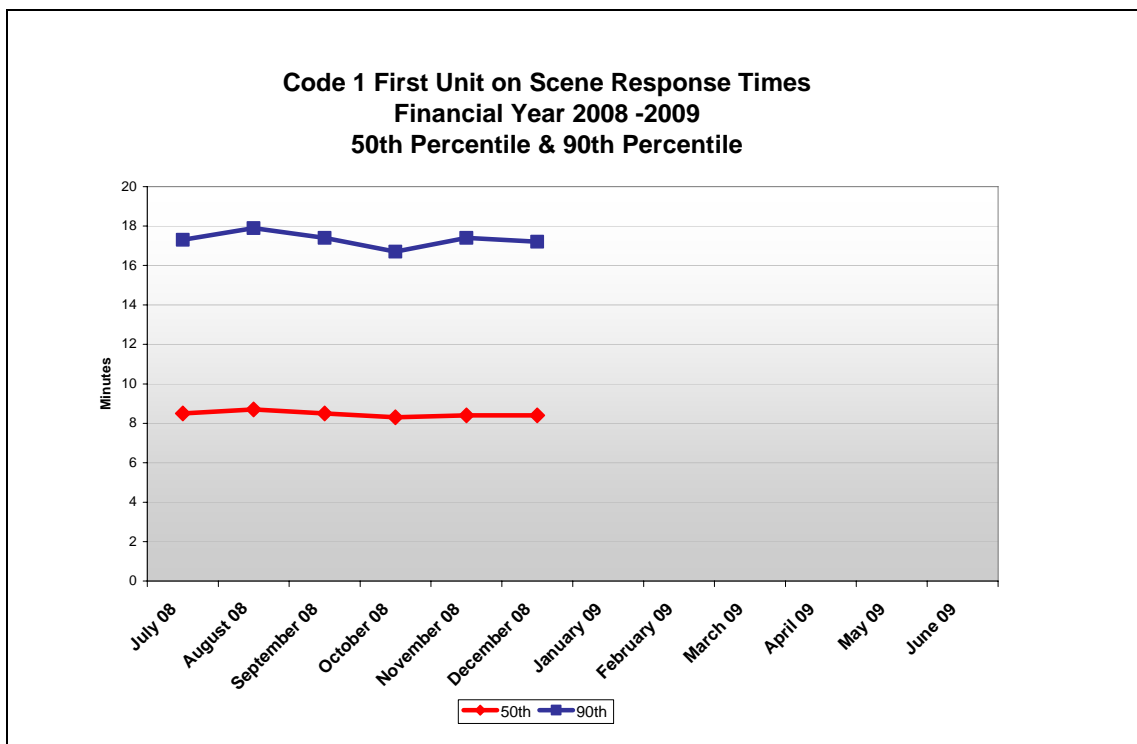
The Queensland Ambulance Service (QAS) serves over four million Queenslanders across our vast state of 1.77 million square kilometres. Our services are delivered from 260 ambulance response locations across Queensland and 20 volunteer first responder locations.

Performance Measurement

Ambulance Services across Australia report information on response times in the Commonwealth Government's Report on Government Services (ROGS). This means that Queensland's performance can be compared with other states.

The ROGS report measures how quickly 50% of ambulances are able to arrive on scene (this is called the 50th percentile), and how quickly 90% of ambulances are able to arrive on scene (the 90th percentile) for a Code 1 (life threatening) emergency.

Ambulance response times: 2008-2009 financial year



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QAS delivers operational services from seven regions across Queensland.

Operational performance and activity is reported at two levels; in each of the QAS regions and statewide.

Current Regional and Statewide Performance: 2008-2009 Financial Year

Performance: Code 1 response times – 1 July to 31 December 2008

Region	50 th Percentile (minutes)	90 th Percentile (minutes)
Northern Region	7.8	16.4
Central Region	7.7	20.2
South Western Region	7.5	21.3
North Coast Region	8.7	19.2
Brisbane Region	8.8	17
South Eastern Region	8.7	16.3
Far Northern Region	7.5	16.2
State	8.5	17.3

Source: QAS Case Information Reporting

Current Regional and Statewide Activity: 2008-2009 Financial Year

Activity: Total Incidents – In the period 1 July to 31 December 2008, the Queensland Ambulance Service (QAS) responded to a total number of **374,682** incidents across Queensland, including all Codes (1, 2, 3 and 4).

Region	Number of Incidents
Northern Region	30,291
Central Region	32,687
South Western Region	24,057
North Coast Region	52,393
Brisbane Region	135,873
South Eastern Region	71,730
Far Northern Region	27,534
State	374,682

Source: QAS Case Information Reporting



Queensland Government
Department of Emergency Services