

October 9, 2008

A Letter To ReliOn® Customers

URGENT: Medical Device Recall – ReliOn 31 gauge 1 cc syringes with lot number 813900.

Tyco Healthcare Group LP (Covidien) is voluntarily recalling:

A single lot of ReliOn 31 gauge 1 cc syringes (lot #813900, shipped between August 1st, 2008 through October 8th, 2008)

The U.S. Food and Drug Administration has been informed of this action.

The affected lot could have syringes mislabeled with inaccurate dosage increments, which could result in patients not receiving the correct dosage of their medication.

Product Subject to Recall:

Product Name	Product Identification Number	Lot Number
ReliOn Insulin Syringes - 31 gauge1cc	38396-0403-02	813900

Where you can find the lot number:

The lot number can be found on the back panel of the 100 count syringe carton, or on the white paper backing of each individual syringe “peel-pack”.

Where you can find the product identification number:

The product identification number can be found on the top panel upper right hand corner of the syringe box.

What you should do:

If you have ReliOn syringes with this lot number (lot #813900) please call 866-780-5436 for product replacement instructions. You may also visit www.relion.com/recall for instructions or simply bring back to the pharmacy for a replacement box.

What will happen:

You will be mailed a complimentary box of replacement ReliOn syringes along with a pre-paid U.S. Mail return label & return shipper. The return label should be used to send the recalled syringes in the return carton back to Can-Am for investigation.

A message to our consumers:

Product safety and quality continue to be our number one priority. We apologize for any confusion or inconvenience this issue may cause you.

We value your continued support. If you have any additional questions, please contact us directly at 1-866-780-5436.