

## Accessible Areas and Services – Vancouver Olympic Centre

We are committed to providing meaningful access and participation for people with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

<b>RESOURCE</b>	<b>INFORMATION</b>
<b>Accessible Amenities</b>	All merchandise kiosks and concessions will feature at least one point of sale that is wheelchair accessible.
<b>Accessible Shuttle Load Zones</b>	TransLink will run an accessible shuttle from King Edward SkyTrain station (located at Cambie St. and King Edward Ave) to the entry of the venue (on Dinmont Ave.).
<b>Accessible Drop Off Location</b>	Due to vehicle access limitations it would be in the best interest of spectators with accessible needs to be dropped off at the King Edward SkyTrain station (located at Cambie St. and King Edward Ave). A courtesy accessible shuttle will run from King Edward Station to the venue.
<b>Accessible Entry/Exit</b>	The main entry/exit to the venue is wheelchair accessible. To proceed through the security screening area people who need additional assistance will be directed to an accessible lane.
<b>Accessible Toilets</b>	Accessible toilets are available including a unisex/family toilet located in the spectator holding and concourse areas. All washroom facilities have accessible stalls.
<b>Accessible Seating</b>	Wheelchair accessible seating is at ice level in sections 102 - 104 and 108 - 111. Subject to availability, accessible seats are available for purchase through the Vancouver 2010 Ticketing call centre. Any section starting with a "1" is accessible.
<b>Assistive Hearing Devices</b>	Assistive hearing devices will be available for loan at the Information Booth located on the main spectator concourse.
<b>Wheelchair Loan</b>	A limited number of wheelchairs are available at the Information Booth located on the main spectator concourse.
<b>Wheelchair Access</b>	All pathways in and around the venue will be a hard surface cleared of snow with grades not exceeding five per cent.
<b>Spectator Information in Alternative Formats</b>	Reference copies (in English and French) of the Spectator Guide will be available at the Information Booths in large print and Braille formats.
<b>Dog Relief Area</b>	Assistance/guide dogs are welcome in the venue. A dog relief area has been identified between the main entrance doors and the spectator exit gates.