

## Accessible Areas and Services - Canada Hockey Place

We are committed to providing meaningful access and participation for people with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

RESOURCE	INFORMATION
Accessible Amenities	Select merchandise kiosks and concession counters will feature lowered wheelchair accessible counter-heights.
Accessible Drop Off Location	There are two accessible drop zones located near CHP; the first is on Dunsmuir St., near Beatty St. and the second is at Abbott St. and Keefer Pl. Those with tickets for Level 300 will use the Dunsmuir St. Load Zone and be directed along the Viaduct towards Gate 2. Those with tickets for Level 400 will use the Keefer Pl. Load Zone and be directed along Expo Blvd. to the entry point. From here directions will be provided to the accessible entry at Gate 5.
Accessible Entry/Exit	To proceed through the security screening area people with mobility impairments or those who need additional assistance will be directed to an accessible lane. Spectators with accessible seats on Level 300 should enter through Gate 2. Spectators with accessible seats on Level 400 should enter through Gate 5. <b>Important note for Dunsmuir St. Load Zone:</b> If arriving for Session 2 or Session 3 please arrive to the load zone no earlier than one hour prior to puck drop. The entry path will be used by spectators exiting the venue from Session 1 prior to this time.
Accessible Toilets	Available including a unisex/family toilet located on Level 100 near Sections 103 and 109, and on Level 300 near Section 319.
Accessible Seating	Wheelchair accessible seating is on Level 300 in Sections 311A, 318A and 319A and on Level 400 near the south and east elevator banks. Subject to availability, accessible seats are available for purchase through the Vancouver 2010 Ticketing call centre.
Assistive Hearing Devices	Available for loan at the Information Booths located on Level 100 near Section 114 and on Level 300 near Section 310.
Wheelchair Loan	A limited number of wheelchairs are available at the Information Booths located on Level 100 near Section 114 and on Level 300 near Section 310.
Wheelchair Access	All pathways in and around the venue will be a paved

	surface cleared of snow with grades not exceeding 5%.
Spectator Information in Alternative Formats	Reference copies (in English and French) of the Spectator Guide will be available at the Information Booths in large print and in Braille formats.
Dog Relief Areas	Assistance/guide dogs are welcome in the venue. A dog relief area has been identified in the northern spectator plaza located outside of Gate 3.