

Accessible Areas and Services – Whistler Creekside

We are committed to providing meaningful access and participation for persons with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

| RESOURCE | INFORMATION |
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| Accessible Amenities | One merchandise kiosk and concession will feature at least one point of sale that is wheelchair accessible. |
| Accessible Transportation <i>Olympic Games only</i> | <p>From Vancouver:</p> <p>Accessible seats can be purchased for the Olympic bus network which is a service from a network of departure hubs in Vancouver to Cypress Mountain and Whistler venues. Accessible buses to the venue will be provided from the Whistler Creekside designated departure hub location (Langara College). Accessible parking spaces that can accommodate over-height vehicles will be available at the departure hub.</p> <p>Spectators with accessible needs being dropped off or using the HandyDART service should be dropped off at the Langara College departure hub location to take the accessible bus to the venue.</p> <p>From Whistler:</p> <p>BC Transit operates the bus system with service to the Whistler venues, with an accessible fleet of transit buses. Personal vehicles will not be allowed access to drop off passengers at or near the Whistler venues. Spectators with accessible needs being dropped off should be dropped off at the nearest BC Transit bus stop to take public transit to the venue.</p> |
| Accessible Transportation <i>Paralympic Games only</i> | <p>From Vancouver:</p> <p>To reach Whistler venues, spectators can drive to the Whistler Paralympic Park spectator parking lots in Whistler where accessible parking spaces will be available that can accommodate over-height vehicles. From there designated spectators shuttles (with accessible service) will be provided to Whistler Paralympic Park and Whistler Creekside.</p> <p>From Whistler:</p> <p>BC Transit operates the bus system with service to the Whistler venues, with an accessible fleet of transit buses. Personal vehicles will not be allowed access to drop off passengers at or near the Whistler venues. Spectators</p> |

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| | with accessible needs being dropped off should be dropped off at the nearest BC Transit bus stop to take public transit to the venue. |
| Accessible Entry/Exit | The main entry/exit to the venue is not wheelchair accessible. An accessible shuttle will be available to take spectators with mobility and/or agility impairments up to the Timing Flats to the accessible entry. All lanes for security screening at this entry are accessible. |
| Accessible Shuttle | A venue accessible shuttle will pick up passengers from each transportation load zone and drop spectators off at the accessible entry at the Timing Flats at the top of Nordic Dr. |
| Accessible Toilets | Portable accessible toilets, including a unisex toilet, are available in the spectator plaza. |
| Accessible Seating | Wheelchair accessible seating is in the front row of the bleachers at each stadium. The entry to the bleachers is within 10 metres from the accessible entry. Subject to availability, accessible seats are available for purchase through the Vancouver 2010 Ticketing call centre. |
| Assistive Hearing Devices | Assistive hearing devices will be available for loan at the Information Booth within the spectator plaza. |
| Wheelchair Loan | A limited number of wheelchairs are available and stationed at the accessible entry. Please identify yourself to a spectator marshal if you require this service. |
| Wheelchair Access | All designated accessible spectator pathways within the venue will be a flat hard surface cleared of snow with grades not exceeding eight per cent. Temporary pathways will be provided where movement on snow is required. |
| Spectator Information in Alternative Formats | Reference copies (in English and French) of the Spectator Guide will be available at the Information Booths in large print and in Braille formats. |
| Dog Relief Areas | Assistance/guide dogs are welcome in the venue. A dog relief area has been identified just inside the accessible entry. |