

## Accessible Areas and Services – Whistler Medals Plaza

We are committed to providing meaningful access and participation for people with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

RESOURCE	INFORMATION
<b>Accessible Amenities</b>	All merchandise kiosks and concessions will feature at least one point of sale that is wheelchair accessible.
<b>Accessible Transportation</b>	BC Transit operates the bus system with service to the Whistler venues, with an accessible fleet of transit buses. Accessible drop-off points are not available at or near the Whistler venues. Spectators with accessible needs being dropped off, should be dropped off at the nearest BC Transit bus stop to take public transit to the venue. Pedestrian access is via the Whistler Village Stroll.
<b>Accessible Entry/Exit</b>	The main entry/exit to the venue is wheelchair accessible. To proceed through the security screening area people with mobility impairments or those who need additional assistance will be directed to an accessible lane.
<b>Accessible Toilets</b>	Portable accessible toilets, including a unisex toilet, are available on both the east and west sides of the venue.
<b>Accessible Seating</b>	Wheelchair accessible seating is available on site. Accessible seats are available through the Whistler Medals Plaza ticketing process. (Note: space is limited to 50 accessible and 50 companion seats)
<b>Assistive Hearing Devices</b>	Available for loan. Please identify that a guest requires this service at the information chair.
<b>Audio Description Services (<i>Paralympic Games only</i>)</b>	Live audio description services will be provided in English and in French for the Paralympic Closing Ceremony for spectators with visual impairments. If this service is required, please request a receiver at the information chair.
<b>Wheelchair Loan</b>	A limited number of wheelchairs are available, if a guest requires this service please ask them to self identify at the information chair.
<b>Wheelchair Access</b>	All spectator pathways within the venue will be a flat hard surface cleared of snow with grades not exceeding two per cent.
<b>Spectator Information in Alternative Formats</b>	Reference copies (in English and French) of the Spectator Guide will be available at the information chair in large print and in Braille formats.
<b>Dog Relief Areas</b>	Assistance/guide dogs are welcome in the venue. A dog relief area has been identified on the east side of venue, north of the portable toilets.

