ARRIVE EARLY

Plan your trip so that you're at the venue well before the scheduled start of the event. Gates open one to two hours before the start of competition at city and Whistler venues. Gates open four hours prior to the start of the Opening Ceremony, three hours prior to the start of the Closing Ceremony and two hours prior to the start of the Victory Ceremonies.

TRAVELLING TO VENUES

In Metro Vancouver, public transit is the best way to go. If you're heading to Whistler, options include commercial motorcoach and rideshare/carpool. Parking for spectators is at the Whistler Paralympic Park spectator parking lots (see map on page 45).

DRESS APPROPRIATELY

Dress for cold and wet weather — warmly, in layers and in waterproof clothing. Remember to wear suitable footwear as you may have to walk on uneven, snowy or icy surfaces.

HAVE YOUR TICKETS READY

Be sure to have your tickets with you as you must have a valid ticket to enter a venue. Treat your tickets like cash; lost or stolen tickets will not be replaced or refunded.



PREPARE FOR THE SECURITY SCREENING

Avoid taking large bags to the venues. If you are unsure of what you can and cannot bring with you, check the prohibited and restricted items list on page 26.

YOUR PAYMENT OPTIONS

Visa cards and cash are the only methods of payment accepted at Paralympic venues.

ACCESSIBILITY

All venues have been reviewed for accessibility. If you have a specific need, see the nearest staff member for assistance.

BE INFORMED

At the venue, look for wayfinding signage, listen to announcements and read the message boards — this will provide you with the information you need to make the most of your experience. Is there still something you need to know? Don't hesitate to visit our information booths located at each venue.



VANCOUVER PARALYMPIC CENTRE

GATES OPEN ONE HOUR PRIOR TO THE START OF COMPETITION.

GETTING HERE



By rapid transit

Take the Canada Line to King Edward station, then walk 1.1 kilometres to the venue.



By bus

Bus routes: 3, 15, 25, 33



By bicycle

Take the Ontario Greenway OR Ridgeway Greenway (37th Avenue) OR the Yukon and 29th/30th/31st Avenue bikeways OR the Windsor bikeway via 30th and 31st Avenues.

Bike parking is located at the intersection of Peveril Avenue and Manitoba Street, near the main entrance to the venue.



Tip Dress appropriately and be prepared to sit in a chilly indoor environment for several hours.



TICKETS

The ticket box office is located on Dinmont Avenue outside the spectator entrance.

At the end of each session, you must leave the seating area — even if you have a ticket for the next game.



INFORMATION

Visit the information booth located on the spectator concourse near the spectator entrance if you have any questions concerning venue and competition information, tourist information or ticket resolution issues. Lost and found is also located at the information booth.



ACCESSIBILITY

An accessible shuttle will pick spectators up at King Edward station and take them to the corner of Dinmont Avenue and Nigel Avenue. Accessible seating is located on both sides of the rink on Level 100.



DO

Dress appropriately and be prepared to sit in a chilly indoor environment for several hours.



DON'T

Please remember that leaving and re-entering the venue is not permitted.



DID YOU KNOW curling stones weigh 19.1 kilograms? That's almost the same weight as four Vancouver Island marmots.



