ARRIVE EARLY

Plan your trip so that you're at the venue well before the scheduled start of the event. Gates open **two hours** before the start of competition at city venues and **three hours** before the start of competition at Whistler and Cypress Mountain venues. Gates open **four hours** prior to the start of the Opening and Closing Ceremonies.

GO CAR-FRFF

As there is no spectator parking at any Olympic venue, public transportation is the best way to go. Don't forget to reserve your seat on the Olympic bus network for Whistler and Cypress Mountain events. See page 38 for more information on Games-time transportation.

DRESS APPROPRIATELY

Dress for cold and wet weather — warmly, in layers and in waterproof clothing. Remember to wear suitable footwear as you may have to walk on uneven, snowy or icy surfaces.

HAVE YOUR TICKETS READY

Be sure to have your tickets with you as you must have a valid ticket to enter a venue. Treat your tickets like cash; lost or stolen tickets will not be replaced or refunded.



PREPARE FOR THE SECURITY SCREENING

Avoid taking large bags to the venues. If you are unsure of what you can and cannot bring with you, check the prohibited and restricted items list on page 28.

YOUR PAYMENT OPTIONS

Visa cards and cash are the only methods of payment accepted at Olympic venues.

ACCESSIBILITY

All venues have been reviewed for accessibility. If you have a specific need, see the nearest staff member for assistance.

BE INFORMED

At the venue, look for wayfinding signage, listen to announcements and read the message boards — this will provide you with the information you need to make the most of your experience. Is there still something you need to know? Don't hesitate to visit our information booths located at each venue.



CANADA HOCKEY PLACE

GATES OPEN TWO HOURS PRIOR TO THE START OF COMPETITION.

GETTING HERE



By rapid transit



Take the Expo Line/Millennium Line to Stadium-Chinatown station OR Canada Line to Vancouver City Centre station.



Other downtown rapid transit options include stopping at Main Street-Science World, Yaletown Roundhouse, Waterfront or Granville stations, then walking along the pedestrian corridors.



By bus

Many direct routes serve downtown Vancouver from various points in Metro Vancouver (see translink.ca).

Once you're downtown, use the pedestrian corridors (see **page 46**) to walk to the venue.



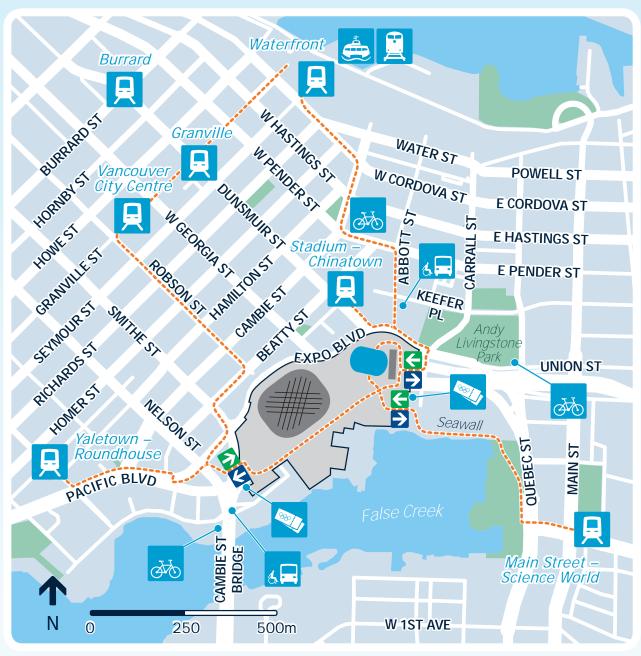
By bicycle

Access the nearby Seawall from Quebec Street, Carrall Greenway, Adanac bikeway, Central Valley Greenway or the Cambie Street Bridge.

Bike parking is located under the north end of the Cambie Street Bridge, near Andy Livingstone Park (Union Street at Quebec Street), and at the parkade at Cambie Street and Pender Street.



Tip For your safety and the enjoyment of others, please remain in your seat while the puck is in play.







TICKETS

The ticket box offices are located on the east and west sides of the venue.

To save yourself time, once you've cleared the security screening area, check your ticket and enter the venue through the correct gate. Signage will help direct you.

At the end of each session you must leave the seating area, even if you have a ticket for the next session. Be aware that you may be outside in a spectator holding area for up to one hour prior to the next session.



INFORMATION

Visit the information booths located at Section 114 and Section 310 if you have any questions concerning venue and competition information, tourist information or ticket resolution issues. Lost and found is also located at the information booths.



ACCESSIBILITY

The accessible transportation drop-off area is located at the corner of Abbott Street and Keefer Place. The accessible entry is located at Gate 16.

DID YOU KNOW

vancouver ~ .com has up-to-the-minute ice hockey results? Find out who has advanced to the next round of play!





DO

Dress appropriately and be prepared to sit in a chilly indoor environment for several hours.



DON'T

Flash photography is not permitted.

Do not bring any large objects that may obstruct passage in the aisles.

Please remember that leaving and re-entering the venue is not permitted.

