

ARRIVE EARLY

Plan your trip so that you're at the venue well before the scheduled start of the event. Gates open **two hours** before the start of competition at city venues and **three hours** before the start of competition at Whistler and Cypress Mountain venues. Gates open **four hours** prior to the start of the Opening and Closing Ceremonies.

GO CAR-FREE

As there is no spectator parking at any Olympic venue, public transportation is the best way to go. Don't forget to reserve your seat on the Olympic bus network for Whistler and Cypress Mountain events. See **page 38** for more information on Games-time transportation.

DRESS APPROPRIATELY

Dress for cold and wet weather — warmly, in layers and in waterproof clothing. Remember to wear suitable footwear as you may have to walk on uneven, snowy or icy surfaces.

HAVE YOUR TICKETS READY

Be sure to have your tickets with you as you must have a valid ticket to enter a venue. Treat your tickets like cash; lost or stolen tickets will not be replaced or refunded.



PREPARE FOR THE SECURITY SCREENING

Avoid taking large bags to the venues. If you are unsure of what you can and cannot bring with you, check the prohibited and restricted items list on **page 28**.

YOUR PAYMENT OPTIONS

Visa cards and cash are the only methods of payment accepted at Olympic venues.

ACCESSIBILITY

All venues have been reviewed for accessibility. If you have a specific need, see the nearest staff member for assistance.

BE INFORMED

At the venue, look for wayfinding signage, listen to announcements and read the message boards — this will provide you with the information you need to make the most of your experience. Is there still something you need to know? Don't hesitate to visit our information booths located at each venue.



Figure
Skating



Short Track
Speed Skating

PACIFIC COLISEUM

GATES OPEN TWO HOURS PRIOR TO THE START OF COMPETITION.

GETTING HERE



By rapid transit

Take the Expo Line/Millennium Line to 29th Avenue station **OR** Millennium Line to Renfrew station. From either of these stations, transfer to the Games Express bus which links directly to the venue.



By bus

From downtown Vancouver take bus 135 from outside the Burrard SkyTrain station or along Hastings Street.

From the North Shore, the North Vancouver Games Express bus from the Phibbs Exchange will link directly to the venue.

Alternative bus routes: 10, 16, 160



By bicycle

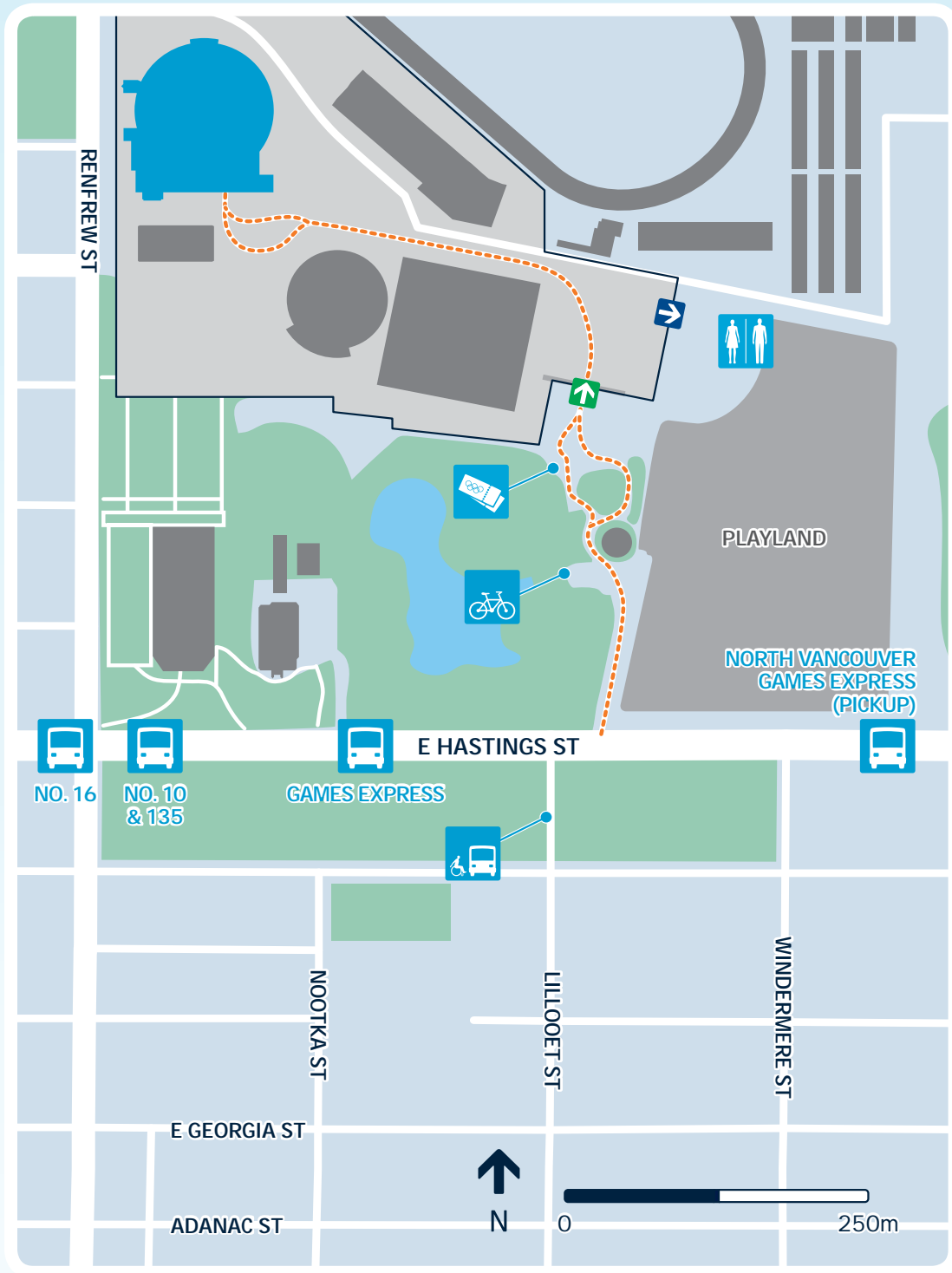
Use the Adanac, Portside or Sunrise bikeways. There are also Games-time bike routes along Bridgeway Street and Windermere Street.

Bike parking is located near the main entrance to the venue.

From the spectator entrance on East Hastings Street, just east of Lillooet Street, you will need to walk 1 kilometre to the venue. Rest benches are available along the way.

Tip Complete silence is required during the starting procedure of short track speed skating.







TICKETS

The ticket box office is located near the main spectator entrance.

The ticket resolution office is located near the entrance to the arena.



INFORMATION

Visit the information booth located at the southeast corner of the arena if you have any questions concerning venue and competition information, or tourist information. Lost and found is also located at the information booth.



ACCESSIBILITY

Accessible seating can be accessed by the main concourse at each section.



DO

Dress appropriately and be prepared to sit in a chilly indoor environment for several hours.



DON'T

Spectators may not enter or move around the seating area during the skaters' performances.

Noisemaking is not permitted during figure skating performances.

Flash photography is not permitted.

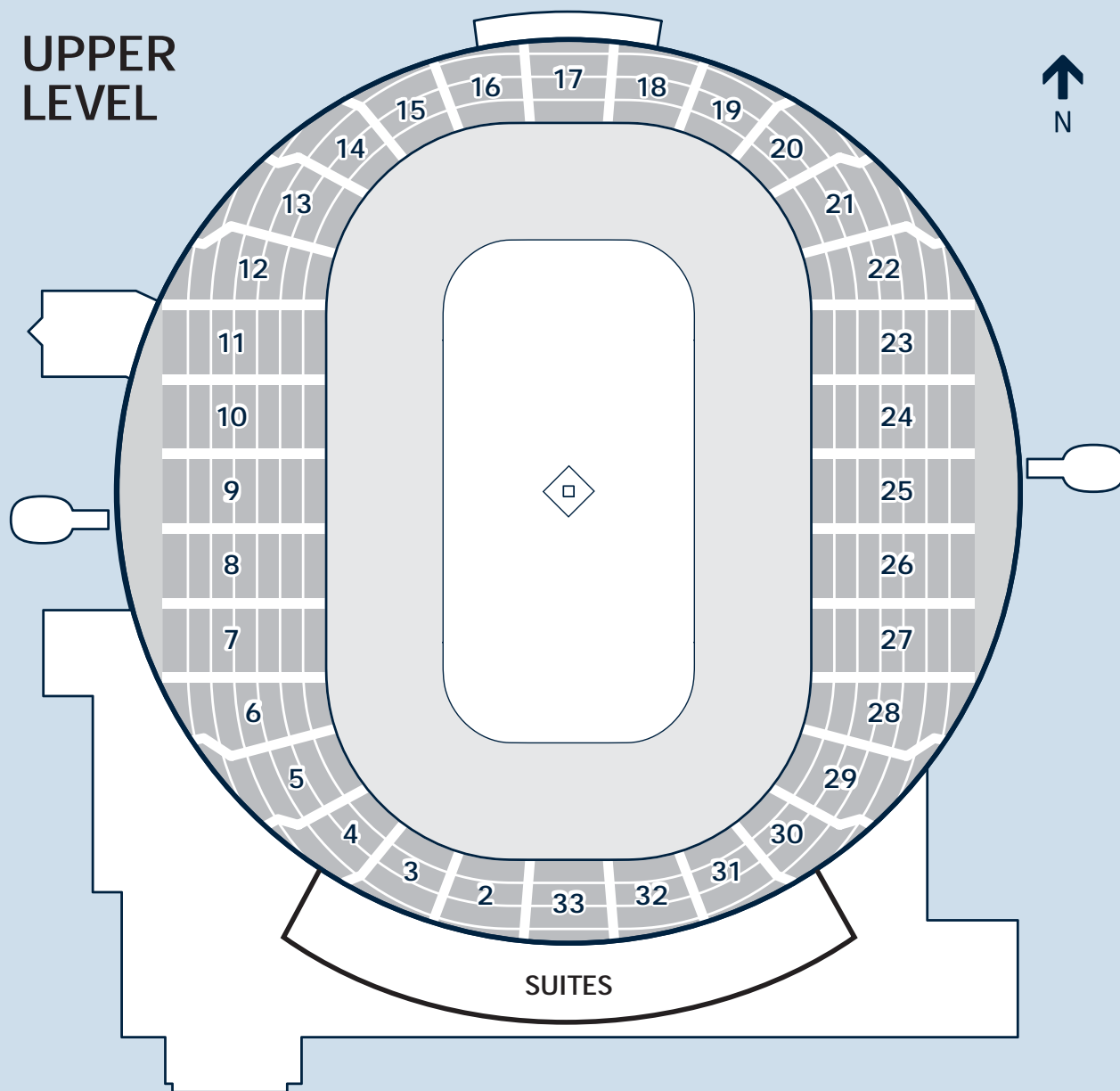
Please remember that leaving and re-entering the venue is not permitted.

DID YOU KNOW upgrades to the Pacific Coliseum include accessibility enhancements such as updating the venue's entrances, washrooms and concession areas?





UPPER
LEVEL



SUITES

