

Accessible Areas and Services – Richmond Olympic Oval

We are committed to providing meaningful access and participation for people with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

RESOURCE	INFORMATION
Accessible Amenities	All merchandise kiosks and concessions will feature counter heights that are wheelchair accessible.
Accessible Shuttle Load Zones	TransLink will run an accessible shuttle from Bridgeport SkyTrain station to the entry of the venue (at the corner of Hollybridge and River Rd.).
Accessible Drop Off Location	Due to vehicle access limitations it would be in the best interest of spectators with accessible needs to be dropped off at the Bridgeport SkyTrain station. A courtesy accessible shuttle will run from Bridgeport SkyTrain station to the venue. The HandyDART service will also drop users at the same location as the accessible shuttle, adjacent to the entry of the venue.
Accessible Entry/Exit	The main entry/exit to the venue is wheelchair accessible. To proceed through the security screening area people with mobility impairments or those who need additional assistance will be directed to an accessible lane.
Accessible Toilets	Accessible toilets are available including a unisex/family toilet located on the north side of the building, within the spectator plaza area.
Accessible Seating	Wheelchair accessible seating is in sections 107, 110, 116 and 205. Subject to availability, accessible seats are available for purchase through the Vancouver 2010 Ticketing call centre.
Assistive Hearing Devices	Assistive hearing devices will be available for loan at the Information Booth located in the spectator plaza on the north side of the building, in front of section 114.
Wheelchair Loan	A limited number of wheelchairs are available at the Information Booth located in the spectator plaza on the north side of the building, in front of section 114.
Wheelchair Access	All spectator pathways within the venue will be a paved surface cleared of snow with grades not exceeding five per cent.
Spectator Information in Alternative Formats	Reference copies (in English and French) of the Spectator Guide will be available at the Information Booths in large print and in Braille formats.
Dog Relief Areas	Assistance/guide dogs are welcome in the venue. A dog relief area has been identified on the spectator plaza to the west of Gate C.

