

Accessible Areas and Services – Whistler Paralympic Park

We are committed to providing meaningful access and participation for people with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

RESOURCE	INFORMATION
Accessible Transportation	<p><i>From Vancouver:</i></p> <p>To reach Whistler venues, spectators can drive to the Whistler Paralympic Park Spectator Parking Lots in Whistler where accessible parking spaces will be available that can accommodate over-height vehicles. From there designated spectators shuttles (with accessible service) will be provided to Whistler Paralympic Park and Whistler Creekside.</p> <p><i>From Whistler:</i></p> <p>VANOC will operate a bus system (WPP Express) which will provide service from the Whistler Transportation Mall direct to Whistler Paralympic Park, with an accessible fleet of coach buses.</p>
Accessible Amenities	All merchandise kiosks and concessions will feature at least one point-of-sale that is wheelchair accessible.
Accessible Entry/Exit	The main entry/exit to the venue is wheelchair accessible.
Internal Accessible Shuttle	The load zone for the internal accessible shuttle is located past the main entrance to the venue. The shuttle will drop off passengers within 75 meters of the cross-country bleachers.
Accessible Toilets	Portable accessible toilets, including unisex toilets, are available at the entry to the venue as well as within the Spectator Plaza at the stadium.
Accessible Seating	Wheelchair-accessible seating is in the front row of the bleachers. Subject to availability, accessible seats are available for purchase through the Vancouver 2010 ticketing call centre.
Assistive Hearing Devices	Assistive hearing devices will be available for loan at the Information Booth in the Spectator Plaza at the stadium.
Wheelchair Loan	A limited number of wheelchairs are available at the Information Booth located just behind the bleacher in the Spectator Plaza.
Wheelchair Access	<p>All designated accessible spectator pathways within the venue will be a flat/hard surface (such as compacted gravel) cleared of snow with grades not exceeding eight per cent. Temporary pathways will be provided where movement on snow is required.</p> <p>The only recommended option for wheelchair access to the</p>

	bleachers is via the internal accessible shuttle.
Spectator Information in Alternative Formats	Reference copies of the Spectator Guide (in English and French) will be available at the Information Booths in large-print and Braille formats.
Dog Relief Areas	Assistance/guide dogs are welcome in the venue. A dog-relief area has been identified behind the bleachers at the stadium.