

Accessible Areas and Services – BC Place

We are committed to providing meaningful access and participation for people with a disability and welcome spectators with a disability to enjoy the 2010 Winter Games. Below are the accessible features available on the venue.

RESOURCE	INFORMATION
Accessible Drop Off Location	The closest accessible transportation drop-off area is located on Nelson St. between Expo and Pacific Blvds. It is accessed traveling northbound on Nelson St.
Accessible Entry/Exit	All spectators with wheelchair-accessible seats should enter through Gate J. To proceed through the security screening area people with mobility impairments or those who need additional assistance will be directed to an accessible lane.
Accessible Shuttle	For the Opening Ceremony on March 12, a special accessible shuttle will be in place that will pick up on Davie Street, opposite Yaletown SkyTrain Station (Canada Line), and drop off on Pacific Boulevard near BC Place. The shuttle runs from 4:00 pm to 10:30 pm.
Accessible Transit Access	Take Canada Line SkyTrain to Yaletown Station, then the accessible shuttle (as above). If arriving on the Expo/Millennium Line, disembark at Stadium Station and take the elevator up to the top level. From there, take the Costco elevator down to Expo Boulevard and proceed to the spectator entry.
Accessible Amenities	All merchandise kiosks and concessions will feature counter heights that are wheelchair accessible.
Accessible Toilets	Accessible toilets are available and located on Levels 2, 3 and 4. Unisex/family toilets are located at Sections 203, 230, 408 and 421.
Accessible Seating	Wheelchair-accessible seating is available and is integrated within Levels 2, 3 and 4 of the seating bowl. Accessible seats are available for purchase through the ticketing process.
Assistive Hearing Devices	Assistive hearing devices will be available for loan at the Information Booths located outside Sections 234 and 446.
Audio Description Services	Live audio description services will be provided in English and in French for the Paralympic Opening Ceremony for spectators with visual impairments. Receivers will be available for loan at the Information Booths located outside Sections 234 and 446.
Wheelchair Loan	A limited number of wheelchairs are available at the Information Booths located outside Sections 234 and 446.

Wheelchair Access	All pathways in and around the venue will be a paved surface cleared of snow. Most pathway grades will not exceed 5% with appropriate signage directing spectators with a disability towards the most accessible route.
Spectator Information in Alternative Formats	Reference copies (in English and French) of the <i>Spectator Guide</i> will be available at the Information Booths in large print and in Braille formats.
Dog Relief Areas	Assistance/guide dogs are welcome in the venue. A dog relief area has been identified at the corner of Terry Fox Way and Pacific Blvd.