

ARRIVE EARLY

Plan your trip so that you're at the venue well before the scheduled start of the event. Gates open **two hours** before the start of competition at city venues and **three hours** before the start of competition at Whistler and Cypress Mountain venues. Gates open **four hours** prior to the start of the Opening and Closing Ceremonies.

GO CAR-FREE

As there is no spectator parking at any Olympic venue, public transportation is the best way to go. Don't forget to reserve your seat on the Olympic bus network for Whistler and Cypress Mountain events. See **page 38** for more information on Games-time transportation.

DRESS APPROPRIATELY

Dress for cold and wet weather — warmly, in layers and in waterproof clothing. Remember to wear suitable footwear as you may have to walk on uneven, snowy or icy surfaces.

HAVE YOUR TICKETS READY

Be sure to have your tickets with you as you must have a valid ticket to enter a venue. Treat your tickets like cash; lost or stolen tickets will not be replaced or refunded.



PREPARE FOR THE SECURITY SCREENING

Avoid taking large bags to the venues. If you are unsure of what you can and cannot bring with you, check the prohibited and restricted items list on **page 28**.

YOUR PAYMENT OPTIONS

Visa cards and cash are the only methods of payment accepted at Olympic venues.

ACCESSIBILITY

All venues have been reviewed for accessibility. If you have a specific need, see the nearest staff member for assistance.

BE INFORMED

At the venue, look for wayfinding signage, listen to announcements and read the message boards — this will provide you with the information you need to make the most of your experience. Is there still something you need to know? Don't hesitate to visit our information booths located at each venue.

Opening Ceremony simulcast, live from BC Place
Closing Ceremony simulcast, live from BC Place



Victory Ceremonies

WHISTLER MEDALS PLAZA

GETTING HERE



BC Transit has many accessible stops within Whistler. The Gondola Transit Exchange is the main hub.

There is no Olympic bus network transportation from Vancouver to this venue. Visit whistler.com for private charter services.



TICKETS

The ticket box office is located adjacent to the main entrance of the venue. All events are general admission standing only.



INFORMATION

Lost and found is located at the venue.



ACCESSIBILITY

Accessible viewing areas are available throughout the venue.



DO

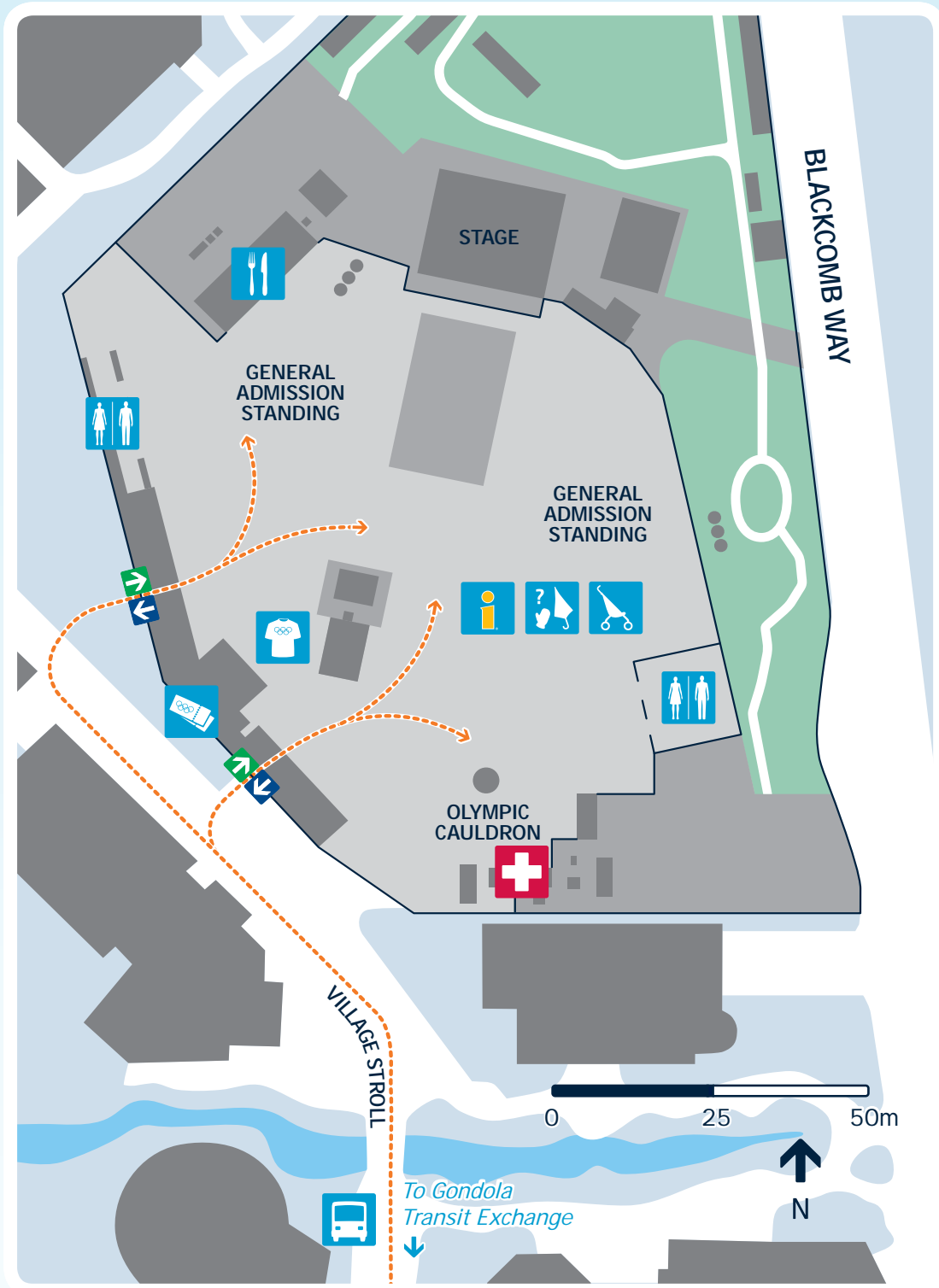
Flash photography for personal use is allowed.

As this venue has no shelter, you could be outside for several hours. Be prepared for extremely cold and wet weather. Dress appropriately, wear layers and warm pants.



DON'T

Bringing large bags or unnecessary items is highly discouraged. See [page 28](#) for regulations surrounding prohibited and restricted items and actions — this will help keep the entry process smooth and efficient.



Tip Gates open at 16:00 for the Opening Ceremony simulcast, 15:30 for the Closing Ceremony simulcast and 16:30 for the nightly Victory Ceremonies.

Times are subject to change.