



Abilene, Texas

Where Purpose

Meets Progress

ANNUAL REPORT • 2009



Dear Citizens

Abilene continues to hold its own during challenging economic conditions. Over the last year, we celebrated our renovated airport which now features covered parking, continued our community-wide fitness campaign and rededicated Safety City as the Melvin Martin Center for Children's Safety in honor of our recently retired police chief. As we look back at Fiscal Year 2009, it was a year that had many changes, but also a year that upheld Abilene's frontier spirit.

Reducing red light running incidents in Abilene remains a priority. Over a year's time, there was a 28% decrease in the number of red light running accidents. We will follow through on the recommendations from a traffic engineering study as we strive to improve public safety on our roadways.

On May 28, 2009, the City of Abilene hosted the Energy Awareness Day. It was a day to share with the community how the City is improving energy efficiency at 34 municipal buildings. Some of the energy savings projects include the installation of a new boiler at City Hall, programmable thermostats at the recreation centers, and more energy efficient lighting at our facilities. In addition, traffic signal lamps were replaced with more energy efficient ones. The City also teamed up with AEP Texas to switch out more than 1,100 street lights to make them more energy-wise, too. The water conservation portion of this initiative, which included the installation of low-flow aerators at City buildings, has been completed. Through this energy conservation project, the City of Abilene is projected to save more than \$12 million in utilities over the next 15 years.

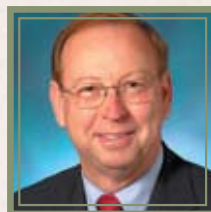
We are also making headway with Abilene becoming a fitter, more health-conscious city. Established in March 2008, the Mayor's Council on Physical Fitness assists in the development and support of ongoing physical fitness programs, annual fitness campaigns, and educational outreach that are designed to meet the fitness and wellness needs of the community. This year, the council continued its support of several annual fitness events including Abilene on the Move day, the Mayor's Round-Up 5K Run/Walk/Wheel and the Mayor's Hike. The council's website, www.myfitnessabilene.com, debuted this summer and serves as a clearinghouse for all fitness-related events in Abilene.

Abilene offers an attractive business climate, a dedicated workforce, expanding educational opportunities and an eclectic arts community. As we look to the future, our vibrant city will persevere through committed leaders, enterprising staff and interested citizens who work together to build a community for now and later.

Sincerely,



Norm Archibald
Norm Archibald
Mayor

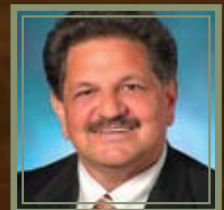


Larry D. Gilley
Larry D. Gilley
City Manager

Abilene City Council



Shane Price • Place 1



Joe Spano • Place 2



Anthony Williams • Place 3



Robert O. Briley • Place 4



Stormy Higgins • Place 5



Laura Moore • Place 6

Honoring Those Who Served

ON MEMORIAL DAY 2009, A DEDICATION WAS HELD FOR THE TEXAS STATE VETERANS CEMETERY AT ABILENE. THE 63-ACRE CEMETERY, LOCATED NEAR LAKE FORT PHANTOM HILL, WILL HAVE AN ULTIMATE CAPACITY FOR UP TO 20,000 BURIALS. THE CITY OF ABILENE DONATED THE LAND AND IS PROVIDING THE IRRIGATION SYSTEM. THIS FACILITY, WHICH WILL BE MANAGED BY THE TEXAS VETERANS LAND BOARD, IS THE THIRD TEXAS STATE VETERANS CEMETERY.



Abilene

Community Profile:

- Established in March 1881
- Council/Manager type of government with approximately 1,200 employees
- Located 186 miles west of Dallas
- At the center of a 22-county area, known as Big Country
- Estimated population of 116,966
- 110.7 square miles
- Average annual temperature of 64.5 degrees
- Average annual rainfall of 23.78 in.
- Average elevation is 1,790 feet above sea level
- (325) Area Code
- Offers 27 spacious parks
- Features 4 golf courses, 7 softball fields, 2 disc golf courses, 21 public tennis courts, 1 bocce ball court and 1 concrete skate park
- 2 City-owned lakes
- 500+ animals inhabit the Abilene Zoo
- Home to 4 universities, 1 college, 1 technical college, 1 commercial college and 1 pharmacy school

Planning our Future

Lake Fort Phantom Hill Plan

In March of 2009, the City Council adopted the Lake Fort Phantom Hill Land Use and Development Plan which establishes a vision for future development around the lake. This vision provides a framework to capitalize on the lake's beauty and potential for future development, both as a unique residential community, and a recreational amenity for the citizens of Abilene, lake residents and visitors. In addition, a pilot program has been identified that will allow City lease lots to be purchased as individually owned lots along the lake.

Pine Street Corridor Overlay

This fiscal year, the City Council adopted a new Pine Street Corridor Overlay District. It establishes additional development standards for future development along the corridor including regulation of certain land uses, exterior building materials and building design, driveway spacing and signage. Additionally, the overlay provides added flexibility with regard to building setbacks and required landscaping. The Pine Street Corridor Overlay affects only those properties with street frontage along Pine Street.

South Downtown Abilene Master Plan

A master plan is nearing completion for the South Downtown Abilene area. Presented earlier this year, the South Downtown Abilene Economic Enhancement Strategy 2009 states that, "By the year 2014, the South Downtown project area would be a destination that appeals to and attracts all age groups, catches one's eye, and 'makes you want to go there.' It would be a model of renewed sustainability that includes a thriving business base, a larger residential community, and additional public spaces and amenities."

Water Quality

Building on the Past

West Central Texas is subject to cyclic droughts that continually stress our water supply lakes. Citizens' conservation efforts should continue to stretch current water supplies through the dry spells. Initial steps have been taken towards development of a new future water supply with the evaluation of two major water supply options, along with the beginning of permitting activities for the proposed Cedar Ridge Reservoir. The permitting process will take several more years to complete.

Water quality has been a hot topic at the national level, and Abilene's citizens are similarly interested in the quality of their drinking water. As evidenced in a recently released Consumer Confidence Report, Abilene has a very high quality water product that meets or exceeds all applicable federal and state standards. This is achieved by a combination of ongoing maintenance, the continual investment in both new and replacement infrastructure, and fully developing the potential of each employee within the utility.

Water Utility staff is dedicated to the proper collection and treatment of domestic and industrial wastewater. The Utility complies with all parameters and meets the strict quality standards of the state issued discharge permit. After the treatment process, some of the wastewater effluent is reused for the irrigation of golf courses, university campuses and Dyess Air Force Base.

Abilene has an active piping replacement program with a target of replacing twenty five thousand feet of aged piping each year. It is the goal of the Utility to keep service disruptions at a minimum and to maintain the highest level of customer satisfaction. The City's commitment to system maintenance and upgrades as well as employee development are the primary investments necessary to allow the Utility to do its part in building a community of the highest quality for present and future generations.

Stormwater Utility Services

In 2008, the Stormwater Utility Services maintenance crew:

- Conducted 34.9 miles of unimproved creek channel maintenance
- Mowed 4,886 acres of improved creek channels, drainage easements, barrow ditches and detention ponds
- Removed 6,308 cubic yards of silt
- Removed 1,364 cubic yards of vegetation and debris
- Removed 1,648 cubic feet of trash from local creeks and drainage ways



Proud Military History

ABILENE IS PROUD TO HAVE A CLOSE RELATIONSHIP WITH ITS MILITARY NEIGHBOR, DYESS AIR FORCE BASE, LOCATED IN THE SOUTHWESTERN CORNER OF THE CITY. DYESS A.F.B., NAMED AFTER LT. COL. WILLIAM E. DYESS, WAS KNOWN AS ABILENE ARMY AIRFIELD FROM 1942-1948 AND ABILENE AIR FORCE BASE UNTIL DECEMBER 6, 1956. THE BASE IS HOME TO THE 7TH BOMB WING, WITH ITS B-1 BOMBER SQUADRONS, AND THE 317TH AIRLIFT GROUP, WHICH OPERATES TWO C-130 FLYING SQUADRONS. DYESS A.F.B. SUPPORTS MORE THAN 6,000 MILITARY MEMBERS AND CIVILIANS IN ADDITION TO THEIR 8,000 FAMILY MEMBERS AND RETIREES.

Animal Welfare

THE ANIMAL SERVICES DIVISION HAS SEEN A 5% INCREASE (1,383) IN ADOPTIONS OVER THE 2008 YEAR (1,317). ONE PROGRAM THAT HAS HELPED OUR ADOPTION PROGRAM IS THE TV CHANNEL 7 PET OF THE WEEK PROMOTION. EVERY ANIMAL FEATURED THROUGH THE PROGRAM HAS BEEN ADOPTED SO FAR. IN THE NEAR FUTURE, ANIMAL SERVICES ANTICIPATES RELEASING NEW PROGRAMMING SUCH AS COMMUNITY EDUCATION, VOLUNTEERING AT THE ANIMAL SHELTER AND A FOSTER HOME PROGRAM.

Solid Waste Services

(OCTOBER 2008 – JUNE 2009)

MILES DRIVEN	438,111
LOADS TO LANDFILL	13,958
TONS TO LANDFILL	81,507
LANDFILL COST	\$1,525,795



Abilene...A Natural Beauty

Significant Parks Projects in 2009

- Upgraded sports lighting at Lake Kirby Little League field
- Constructed new outfield fence at Redbud Park Little League field
- Moved two outfield fences in to proper distance on two softball fields at Lake Kirby
- Moved outfield fence out to proper distance at Redbud Park Senior League field
- Planted 40 trees in Scarborough Park
- Replaced the playground in Scarborough Park
- Constructed new Minor League baseball field in Sears Park
- Installed two aerating/ornamental water fountains in Nelson Park Lake

Keeping Abilene Beautiful

Keep Abilene Beautiful (KAB) continues its efforts to promote beautification and was honored with a 3rd Place Governor's Community Achievement Award in 2009. KAB focuses on three areas: litter prevention, beautification and waste reduction. During the 2009 Spring Clean event, nearly 1,247 residents brought in 237 tons of trash, 3,384 tires and 20 tons of metal. Residents also brought in 1,655 partial gallons of paint, 247 computers and 426 gallons of used oil. The annual event offers Abilene residents a chance to spring clean their homes and properties and take their cast-off items to the Environmental Recycling Center (ERC) free of charge. Additionally, through a grant from the West Central Texas Council of Governments (WCTCOG), KAB was able to purchase paper and plastic recycling containers for local schools and classrooms.

Environmental Enforcement

Environmental Enforcement works to educate citizens about illegal dumping as well as investigate crimes. The environmental enforcement officer has worked to solve several dumping crimes including filing felony and misdemeanor charges. Over 200 dump sites in alleys, along roadsides and in other areas throughout the city have been cleaned up.

Recycling Efforts

The Environmental Recycling Center, located at 2209 Oak Street, is a "one stop drop" recycling center. The ERC is part of Abilene's voluntary recycling program. There are also eight neighborhood drop-off recycling sites. More than 43,000 people have utilized the ERC from October 2008 through June 2009.

Recycling Collected (October 2008 – June 2009)

- 3,350 tons of common recyclables
- 68,000 cubic yards of tree limbs
- 4,956 tires
- 4,601 gallons of oil
- 1,402 oil filters

Good Health

Community Health Services

The Abilene-Taylor County Public Health District is a division within the Community Services Department of the City of Abilene. Health care services are offered in the areas of immunizations, cholesterol and diabetic screening, family planning; Women, Infants, and Children (WIC) Nutrition Program; primary health care and children's dental services among other services.

In 2008, the Health division's preparedness section, led by an epidemiologist, was heavily involved in the nationwide investigation into the Salmonella Saintpaul outbreak, possibly involving tomatoes and peppers. Abilene's staff worked cooperatively with a team of physicians and epidemiologists from the Centers for Disease Control and Prevention to collect data from possible Taylor County victims. The division also continues to monitor the H1N1 (Swine) influenza situation.

Environmental Health

The Environmental Health Section works with food establishments and day care centers to ensure that the citizens of Abilene and their children have safe and sanitary environments in which to dine and spend their days. The Environmental Health Section also inspects public and restricted-access pools and spas to ensure that citizens and guests have safe and sanitary recreation opportunities. In FY08, the City of Abilene adopted the State of Texas Swimming Pool and Spa rules. Environmental Health employees have worked diligently in FY08 and continue their work in FY09 to educate and advise public and restricted-access pool owners/operators to bring facilities into compliance with the new rules.

City Employees Embrace Wellness Activities

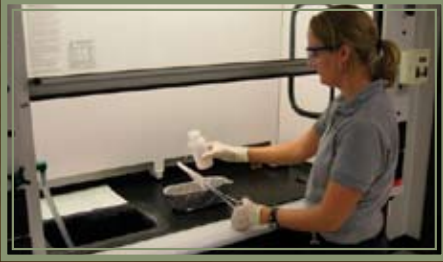
The City's employee wellness committee kept busy, offering health and wellness related activities all year. 2009 kicked off with an all day health fair where family members were invited to join in the fun. The fair featured cooking classes, exercise demonstrations and a complete Health Risk Assessment.

Every month, the committee offers a variety of activities that include exercise classes, cooking classes and family fun nights that have ranged from a skate night to swimming at Rose Park Pool. The year wouldn't be complete without a little friendly competition, and the committee rose to the occasion with its Wellness Olympics and numerous Weight Loss Challenges. More of the same is on tap for 2010.

Fitness Initiative in Full Swing

The MyFitnessAbilene website, sponsored by the Mayor's Council on Physical Fitness, is now available to citizens. The website, www.myfitnessabilene.com, is a clearinghouse for fitness-related events in the Abilene area. This is one of many fitness related projects that the Mayor's Council on Physical Fitness has been involved with over the last year. This year's Mayor's Round-Up 5K Run/Walk/Wheel featured a wheelchair division for the first time as well as a family fun run. The April event had record attendance with more than 400 people participating. The Mayor's Hike, held in June, also had a great turnout as over 150 hikers of all ages joined Mayor Archibald for a hike around Lake Abilene. The group has also helped sponsor dozens of fitness activities around the city.





Dedication to Safety

Abilene Fire Department

The Abilene Fire Department is staffed by 171 civil service employees and 6 civilians. The department is led by Fire Chief Ken Dozier and consists of 3 branches: Strategic Operations, Support Services, and Tactical Operations. During calendar year 2008, firefighters responded to 14,172 incidents. Medical emergencies accounted for 74% of these responses.

There are now three new fire engines in service. They're specially equipped to aid firefighters in doing their job. Among the specialty items are a 500 gallon water tank with two 20 gallon foam tanks, a foam injection system and a wireless intercom system. The engines are also capable of carrying 1,200 feet of 5" hose, and 400 feet of 2 1/2" hose along with assorted tools and ground ladders.

The fire department is proud to bring on line a new state of the art burn building. It will replace the original one that was built in the late 1970s. The new two-story burn building is approximately 2000 square feet and features movable partition walls. It's designed to function as a residential structure from one side, and a hotel/apartment from the other. This will allow our personnel to train realistically for what they might face in Abilene.

Abilene Police

The Abilene Police Department has a new police chief. Former Assistant Police Chief Stan Standridge was confirmed as Abilene's newest chief in May 2009. His appointment by the City Manager follows the retirement of Melvin Martin who had served 15 years as the police chief. Chief Standridge joined the department as a patrolman in 1995.

The department's three forensic specialist/criminalist officers have a new home as of March 2009. They moved into a newly constructed forensics lab at the Abilene/Taylor County Law Enforcement Center. The nearly \$400,000 project has been in the works for several years and will provide greater capabilities for forensic investigations.

Police also have a new tool to help them in the field: an ANDROS bomb robot. Purchased with grant funds, the 700-pound robot is radio controlled and can also be used in SWAT situations.

Abilene's patrol cars are getting a new look. They're changing from a mostly white design to something a bit more traditional: black and white. The redesigned cars, which are vinyl-wrapped, will gradually rotate into the fleet. Next year, police will begin receiving new patrol cars in the black and white design as the vehicles are replaced.

Safety Lessons for Area Children

This past May, Safety City was renamed the Melvin Martin Center for Children's Safety in honor of retired Abilene Police Chief Melvin Martin. During his 40 year-plus career with the Abilene Police Department, Chief Martin was very involved with the youth division. Every year, approximately 3,800 first and third grade students from 79 different area schools visit the Melvin Martin Center for Children's Safety. The facility, located on South 7th Street, teaches bicycle, pedestrian, vehicle and fire safety to area children in a fun, safe environment. Stranger danger, drug awareness and officer awareness are also taught.

The facility, which was established in 1981, is expanding. It will soon have a 2,000 square-foot Fire Safety House to replace the current Fire Safety Trailer that serves as a teaching classroom. In addition, construction of a Police Station is scheduled to begin June 2010. The 2,700 square-foot Police Station will house an amphitheater-type classroom that can accommodate up to 100 students with their parents. The Friends of Safety City Board is currently fundraising for the construction of these facilities and will donate the buildings to the City of Abilene once they're complete.

Good Growth

Let's Fly ABI



Abilene Regional Airport continues to experience very visible and substantial improvements to both the landside and airside of its operation to better serve this region's air travel needs. The airport currently offers service from American Eagle/American Airlines to Dallas/Fort Worth International Airport. While the national economic recession

and fluctuating fuel prices contributed to the loss of Continental Airlines service to our market in October 2008, airport staff continues to maintain contact with this airline and others to consider Abilene when these factors improve.

Passengers can now receive rewards simply by flying in and out of Abilene Regional Airport. The ABI-VIP Passenger Rewards Program launched on January 1, 2009. Rewards, such as food vouchers and gift cards from local retailers, are given to customers who earn points by flying in and out of Abilene.

A rededication ceremony was held in December 2008 to celebrate the many upgrades at the airport including the parking lot improvement project. The new covered parking lot, with more than 600 public parking spaces and 100-plus rental car spaces, opened in November. The airport will make over \$6 million in capital improvements in 2009.

New CityLink Vehicles on Tap



Capital projects were plentiful in Fiscal Year 2009 as CityLink took receipt of two 30' low-floor buses and two paratransit vans. These new additions replaced outdated vehicles, and were subsidized with congressional earmark funding. Earlier this year, CityLink was the recipient of nearly \$2.1 million in American Recovery and

Reinvestment Act of 2009 (ARRA) funding. The funds will go towards replacing aging buses and vans, purchasing support vehicles and support equipment, purchasing covered bus shelters and rehabilitating the bus transfer facility.

Despite a slight drop in overall passenger trips, CityLink's transportation services continue to show steady ridership. Over 380,000 total passenger trips were tabulated through May 2009. CityLink's Demand Response Service, which caters to the community's elderly and disabled who are unable to utilize Fixed Route services, has seen a 5.34% increase in passenger trips performed so far this past year. Fixed Route and Evening Service ridership remain stable at 310,654 and 12,588 YTD passenger trips, respectively. Additionally, charter passenger trips have increased almost five-fold to 7,423 trips.

Bioscience in Abilene

The Abilene Life Sciences Accelerator facility is currently under construction on the 13-hundred block of Pine Street. In November 2008, the Development Corporation of Abilene (DCOA) approved the \$5.3 million budget for the new biomedical research center. The 22,000 square foot facility is designed to support six to eight biotech companies. Companies may begin leasing out space as early as December 2009.

Infill Development Incentives

The City Council approved boundaries for Infill Development Areas in January 2009. Properties that develop within these areas receive a 50% discount from the required development application and permit fees.

More Downtown Parking

More parking is now available in downtown Abilene. The metered parking lot, located east of the Abilene Public Library on Cedar Street between North 2nd and North 3rd Streets, has approximately 60 spaces. The lot also features handicapped accessible men's and women's public restrooms.

Building Inspection Division (October 2008 – June 2009)

- 4,500 construction permits
- 11,000 inspections

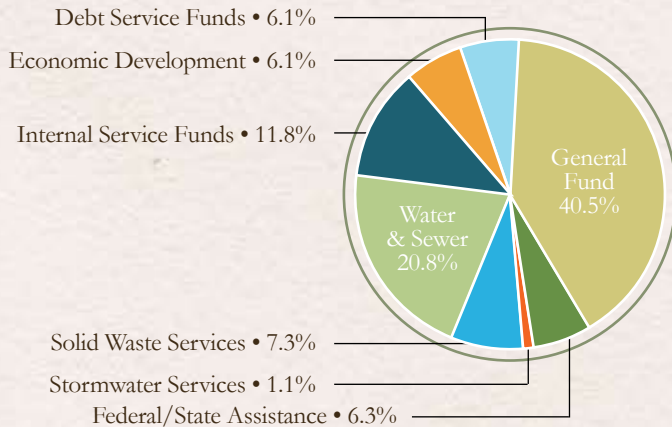
Office of Neighborhood Services Programs

The Office of Neighborhood Services (ONS), which is part of the City's Planning & Development Services Department, works to distribute over \$1,100,000 in federal Community Development Block Grant (CDBG) funds to provide services to low- and moderate-income citizens in Abilene. Additionally, ONS manages the provision of funds for housing through the federal HOME Investment Partnerships program. These two programs were used to assist a variety of service providers in the community such as Adult Protective Services Partners, Abilene Volunteer Weatherization Program, Habitat for Humanity, Inc. and CityLink Transit. The City of Abilene committed \$126,600 of HOME Investment Partnerships funds towards the construction of four new houses in Abilene. Over \$570,000 in HOME funds were committed to homeowner rehabilitation projects, assistance to first-time homebuyers and rental assistance to provide decent, safe, affordable housing to very low- and low-income families and individuals.

Fiscal Stability

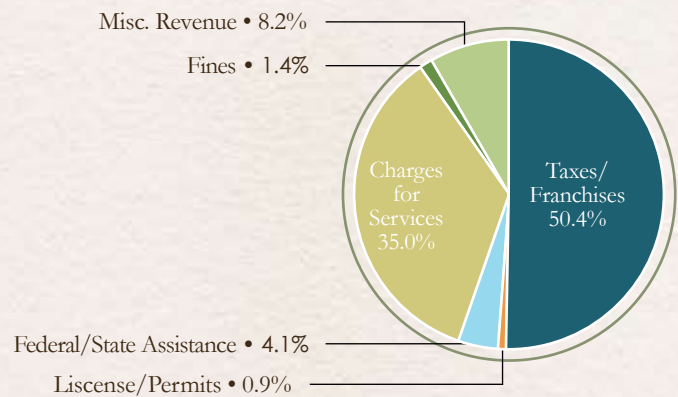
Revenue Sources – FY 2008–2009

Total \$153,789,650



Revenue by Category – FY 2008–2009

Total \$153,789,650

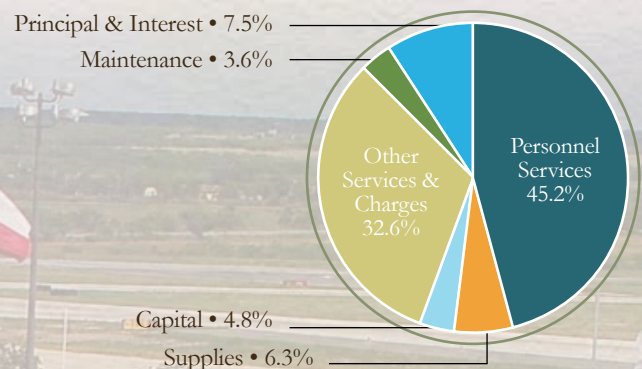


Financial Facts:

- FY08 General Fund Actual Resources
\$68,522,437
- FY08 General Fund Actual Expenditures
\$69,358,299
- FY08 Total Citywide Budget
\$146,263,476
- FY09 General Fund Estimated Resources
\$69,384,900
- FY09 General Fund Approved Expenditures
\$69,360,850
- FY09 Approved Citywide Budget
\$153,789,650

Expenditures by Category – FY 2008–2009

Total \$143,733,010



DCOA-Approved Assistance through July 2009

Company	Assistance Amount	Committed Job Retention/ Job Creation	Actual to Date Job Retention/ Job Creation
Texas Tower Tech Systems, Inc.	\$700,000.00	n/a	n/a
Global Energy Solutions	\$50,000.00	n/a	n/a
Run Energy	\$748,000.00	24/40	24/00
Coca Cola Enterprises	\$900,000.00	221/00	221/00
Project LW	69,000.00	5/00	0/0
TOTAL	\$2,467,000.00	250/40	245/00

% to Abilene companies (names in bold) 67%

On the Move

Abilene Public Library

The Abilene Public Library is comprised of a Main Library, the South Branch Library and now, the new Mockingbird Branch Library. Some 2,000 residents turned out for the January 10, 2009 opening of the new north side library branch, located at North 12th Street at Mockingbird Lane.

Abilene Civic Center

The Abilene Civic Center hosted 523 events with 100% weekend usage in Fiscal Year 2008. The facility features an auditorium, foyer, exhibit hall, conference center and meeting rooms. Nearly 375,000 people attended events here in FY08. Upgrades are underway including HVAC renovations and a new outdoor electronic marquee. The Civic Center brings in annual rental revenue in excess of \$370,000 and realizes a portion of the hotel/motel tax.

Recreational Activities

Recreational classes are offered at all five recreation centers. Adaptive Recreation Services also provides specialized leisure and adaptive recreational activities for persons with disabilities. The Recreation division offers special events throughout the year. These events include NFL Pepsi Punt, Pass & Kick, Daddy/Daughter Date Night & Dance, the Steam-N-Wheels Bike Race and Doggie Splash Day. This year's Summer Playground program saw an increase in registration with one of the highest number of participants to date. Recreation provided a safe, fun program for over 700 children this summer.

Opportunities for Seniors

The Senior Citizens division provides opportunities for older citizens to participate in a wide variety of activities and services including recreational activities, nutritional services and supports social services through five neighborhood Senior Centers. The one year celebration of the new exercise facility at Rose Park Senior Center took place in August. Within the first year, there was a 38% increase in the number of users.

Abilene Zoo Delights and Educates

The Abilene Zoo is home to more than 500 animals representing 160 species. It is dedicated to promoting an increased awareness of the natural world through conservation, environmental education and the preservation of endangered species.

The zoo continues to upgrade existing facilities and add new exhibits to help fulfill the zoo's 10-year master plan. The Wetlands Exhibit Series, which opened in the spring of 2009, represents a cross section of wetland and coastal species. It features an elevated boardwalk which provides a closer vantage point for zoo patrons to experience these animals. Another popular exhibit features Havar, a rare white Bengal tiger, who was donated to the zoo by Busch Gardens Tampa Bay, Florida this year. In the spring, the black rhinoceros exhibit expanded with the addition of Macho, Jr., a male black rhinoceros.

The zoo offers many events throughout the year. The Sunset Safari and Spots & Stripes Forever! Concert Series take place during June, July and August. The zoo also hosts Dyess Day for the area's military personnel and Zoo Day for its zoo members. One of the most highly anticipated annual events is Boo at the Zoo!, a trick or treat gathering for kids and kids at heart. The Adventure Center houses educational programs for children and adults as well as the 1,300 square foot zoo store. The Abilene Zoo is open every day except for Thanksgiving, Christmas and New Year's Day.



Library Highlights for FY08

- Number of items checked out
745,767
- Number of reference questions answered
127,541
- Number of children participating in summer reading program
3,777
- Number of teens participating in summer reading program
844
- Number of library visitors
332,664

Community Vitality

About Our Community • Fiscal Year 2009

Taxes	Assessed Value Rate per \$100
City of Abilene	0.6854
Taylor County	0.4682
School (AISD)	1.1659
School (Wylie ISD)	1.1300

City Sales Tax

8.25% (6.25% State tax plus 2% Local tax with 1.5% to the City and 0.5% for economic development)

Medical

2 Hospitals (Abilene Regional Medical Center and Hendrick Medical Center)

Higher Learning

Abilene Christian University	McMurry University
American Commercial College	Texas State Technical College
Cisco College – Abilene	Texas Tech University – Abilene
Hardin-Simmons University	Texas Tech University School of Pharmacy

Major Employers

Company	Type	Employees
Hendrick Health System	Hospital	3,000
Abilene Independent School District	Public School	2,678
Abilene State Supported Living Center	School for the Disabled	1,280
Blue Cross Blue Shield of Texas	Customer Service	1,220
City of Abilene	Municipality	1,179
Texas Dept. of Criminal Justice	Correctional Facility	1,162

Your Source for City News

TV Channel 7 is your education and government channel. It's where you can find the latest City of Abilene news and information. You can watch live and rebroadcast City Council and Planning & Zoning Commission meetings. The community bulletin board features upcoming event details, board meeting schedule, "Pet of the Week", public service announcements and other timely information. Additional locally produced programming includes "Abilene City Magazine", a half-hour public affairs show about City services and programs, "On The Wild Side", a behind the scenes look at the Abilene Zoo, and "The Firehouse Chef", in which city firefighters share their favorite recipes and provide safety tips. In 2009, the City was honored with a first place award for Best Public Service Announcement by the Texas Association of Telecommunications Officers and Advisors. The television channel is available through Suddenlink Cable Channel 7 and KXN-TV, Abilene Christian University's low-power broadcast Channel 7.

Resources

Emergency • 911

A Call for Help

(Community Resources for West Central Texas) • 211 or 673-8211 (for cell phone users)

Abilene-Taylor County Public Health District • 692-5600

Animal Services • 698-0085

Building Inspection • 676-6273

City Manager's Office • 676-6206

CityLink Transit • 676-6287

Municipal Court (Traffic & Parking Tickets) • 676-6333

Fire Department (Non-Emergency) • 676-6676

Job Line • 676-6247

Keep Abilene Beautiful • 734-3301

Library (202 Cedar) • 677-2474

Mayor's Office • 676-6205

Mosquito Spraying • 437-4590

Police (Non-Emergency) • 673-8331

Pothole Repair • 676-6045

Recreation Centers • 676-6217

Recycling • 672-2209

Refuse Collection • 676-6053

Senior Citizen Services • 734-5300

Street Light Outage • 1-866-223-8508

Water and Sewer Repair Service • 676-6000

Water Billing Office • 676-6405

Weed Control • 676-6241

Abilene Zoo • 676-6085



Abilene, Texas

*Where Purpose
Meets Progress*

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