

Health and long-term care in the European Union

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Report

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This document does not represent the point of view of the European Commission.
The interpretations and opinions contained in it are solely those of the authors.

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INTRODUCTION

Confronted with rising long-term care needs due to an increasingly ageing population, the European Union is supporting the Member States in their efforts to improve health and long-term care in Europe. In 2002, the Barcelona European Council recognised three guiding principles for the reform of health care systems: accessibility for all, high quality care and long-term financial sustainability. It is in this context that the Directorate-General Employment of the European Commission commissioned a survey that examines public opinion about health care across Europe, focussing specifically on long-term care and care of the elderly.

Between the 25th of May and the 30th of June 2007, TNS Opinion & Social interviewed 28,660 Europeans aged 15 and over living in the 27 European Union Member States and the two candidate countries (Croatia and Turkey). The methodology used is that of the Standard Eurobarometer surveys of the Directorate-General Communication ("Public Opinion and Media Monitoring" Unit). A technical note concerning the interviews, carried out by the institutes of the TNS Opinion & Social network, is annexed to this report. This note specifies the interview method used, as well as the confidence intervals¹.

This report studies successively the following issues covered by the survey.

- ◆ First of all, we focus on the lifestyle of Europeans, their health-limitations and their views about becoming dependent upon the help of others. In chapter two we examine the public's assessment of the health-care system in general and the care of dependent people specifically by looking at quality, availability, accessibility and affordability of health care services. We furthermore analyse the extent to which people have had to do without care because of availability, accessibility or affordability problems.
- ◆ The second part of the report focuses on attitudes to care of elderly and dependent people: how people want their elderly parents to be looked after, how should the care of elderly and dependent people be financed and how well elderly and dependent people are perceived to be looked after.
- ◆ In the final part we focus specifically on long-term care and the care of the elderly. We firstly examine Europeans' views about the provision of long term care: the appropriateness and costs and to what extent they themselves have been involved in providing care. We then look at people's views about receiving care: the perceived likelihood that people will receive appropriate care in the future, how they expect and prefer to be taken care of should the need arise and how they think they will finance their future long-term care. In the last chapter, we look at the extent to which abuse of elderly dependent people is perceived to be taking place, what forms of abuse this vulnerable group is subjected to and who the perpetrators are perceived to be.

¹ The results tables are included in the annex. The totals indicated may show a one point difference with the sum of the individual units. It should also be noted that the total of the percentages in the tables of this report may exceed 100% when the respondent has the possibility to give several answers to the same question.

In this report the countries are represented by their official abbreviations. Other abbreviations used in this report are:

ABBREVIATIONS

| | |
|------------|---|
| EU27 | European Union - 27 Member States |
| EU15 | European Union - 15 Member States prior to 1 st May 2004 |
| NMS12 | New Member States – 12 Member States which joined the EU after 1 st May 2004 |
| DK | Don't know |
| BE | Belgium |
| BG | Bulgaria |
| CZ | Czech Republic |
| DK | Denmark |
| <i>D-E</i> | <i>East Germany</i> |
| DE | Germany |
| <i>D-W</i> | <i>West Germany</i> |
| EE | Estonia |
| EL | Greece |
| ES | Spain |
| FR | France |
| IE | Ireland |
| IT | Italy |
| CY | Republic of Cyprus |
| LT | Lithuania |
| LV | Latvia |
| LU | Luxembourg |
| HU | Hungary |
| MT | Malta |
| NL | The Netherlands |
| AT | Austria |
| PL | Poland |
| PT | Portugal |
| RO | Romania |
| SI | Slovenia |
| SK | Slovakia |
| FI | Finland |
| SE | Sweden |
| UK | The United Kingdom |
| HR | Croatia |
| TR | Turkey |
| TEA: | Terminal Education Age, meaning age at which the respondent left full-time education |

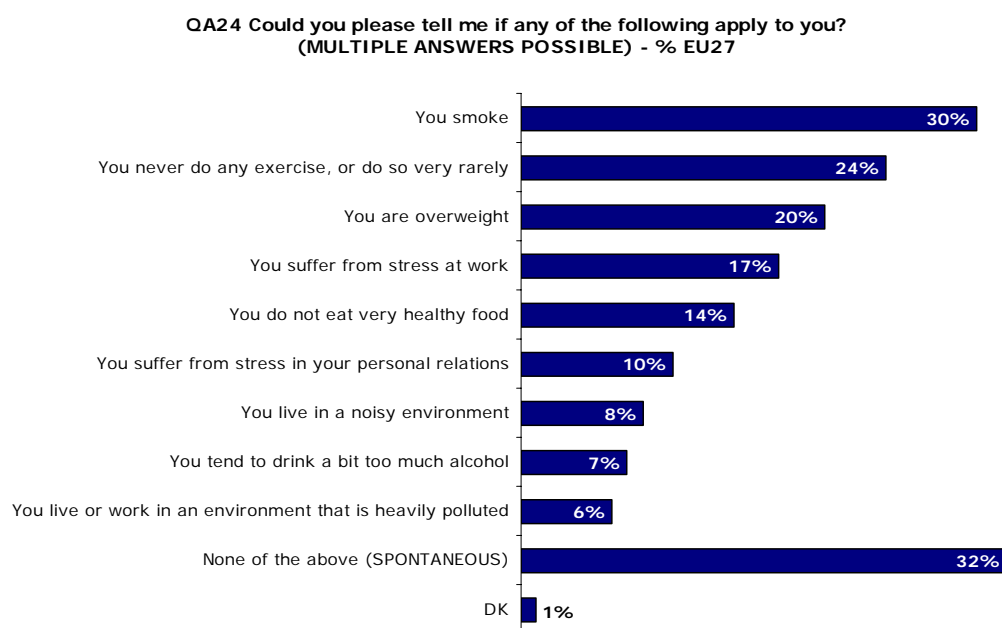
Readers are reminded that survey results are estimations, the accuracy of which rests upon the sample size and upon the observed percentages.

1. THE HEALTH OF EUROPEANS

We begin this report with an examination of the state of health of Europeans living in the European Union, Croatia and Turkey. We will look at both healthy and unhealthy living habits as well as the extent and nature of the limitations people face because of their health and their self-perceived life expectancy. At the end of this chapter, we look at the extent to which people believe they may become dependent on others because of their health and how they feel about this. The results will be analysed on the basis of respondents' age, sex, gender, education and occupational status and by their country of residence.

1.1 Healthy living

Looking at the lifestyle of European Union citizens, the survey shows that, on average, three out of ten Europeans seem to lead a healthy life. These are people who are not affected by any of the nine "health vices and hazards" listed in the graph below².







Smoking remains the biggest vice and 30% of Europeans smoke. Weight related problems are also widespread: 24% of respondents say they never or very rarely exercise, 20% say they are overweight and 14% say they do not eat very healthy food. Then there is stress: 17% of Europeans suffer stress at work and 10% suffer from it in their personal relations.

² QA24 Could you please tell me if any of the following apply to you? (MULTIPLE ANSWERS POSSIBLE)

However these European averages conceal large variations depending on people's demographic characteristics and their country of residence. Firstly, when it comes to differences based on gender, age, education³ and occupational status, the most relevant variations to report are as follows⁴:

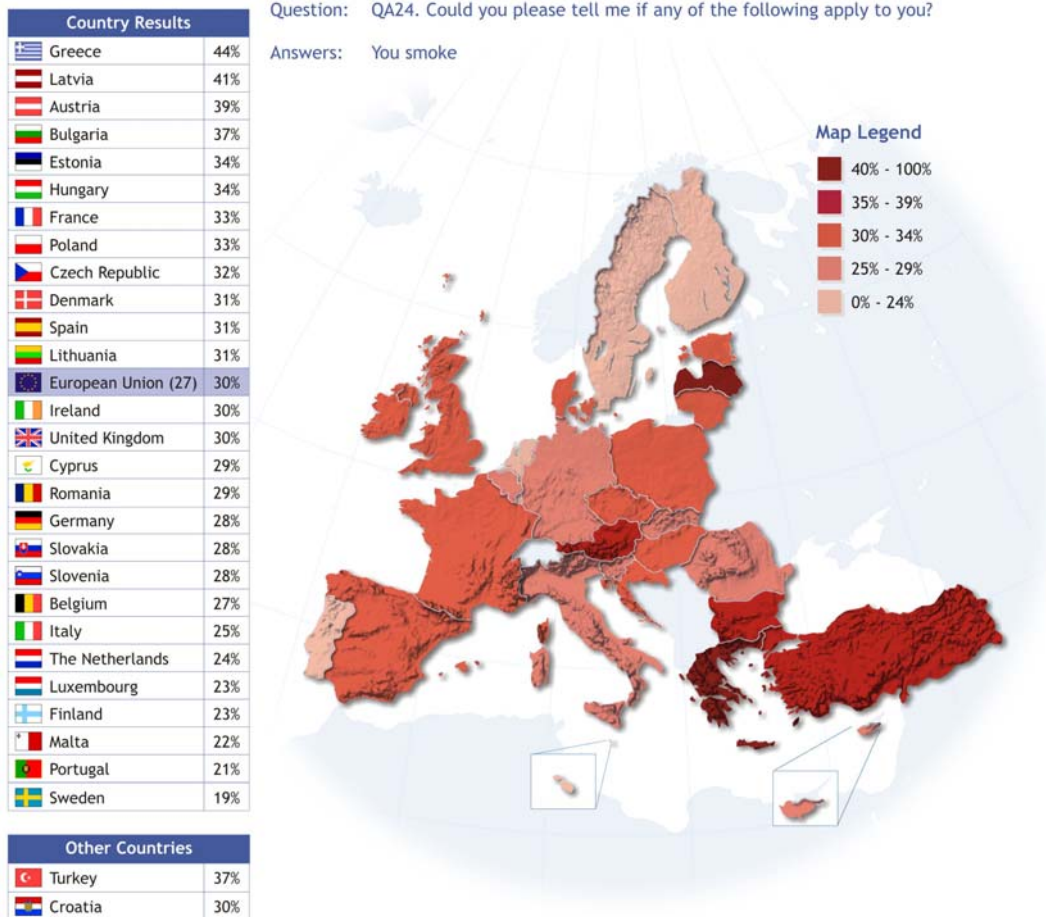
- **Gender:** men are more likely to report that they smoke and experience stress from work while women are more likely to report that they are overweight and do not exercise. On the whole, however, women abstain from unhealthy behaviour more so than men (34% vs. 29%);
- **Age:** people aged 55 and over are considerably less likely than the average to report that they smoke. Being overweight and lacking exercise affects people aged 40 and over the most. Unhealthy eating habits are most widespread among the youngest respondents. Overall, respondents aged 55 and over tend to have the healthiest lifestyles (39% refrain from unhealthy behaviour);
- **Education:** Students report the healthiest behaviour as they are the least likely to be affected by the nine "vices and hazards" (43%);
- **Occupational status:** More than a half of unemployed Europeans report that they smoke (53%). This group of Europeans also more frequently reports suffering from stress in their personal relations (19%) and is most likely to live in a noisy environment (12%). These findings suggest that being unemployed presents a health-risk. High levels of stress at work are reported by managers (39%) while retired people most often report being overweight (27%). Overall, however, retired Europeans report a healthier life-style than average (41% abstain from any unhealthy behaviour).

QA24 Could you please tell me if any of the following apply to you? (MULTIPLE ANSWERS POSSIBLE)

| | You smoke | You are overweight | You never do any exercise, or do so very rarely | You do not eat very healthy food | You tend to drink a bit too much alcohol | You live in a noisy environment | You live or work in an environment that is heavily polluted | You suffer from stress at work | You suffer from stress in your personal relations | None of the above (SPONT.) | DK |
|---|-----------|--------------------|---|----------------------------------|--|---------------------------------|---|--------------------------------|---|----------------------------|----|
| EU27 | 30% | 20% | 24% | 14% | 7% | 8% | 6% | 17% | 10% | 32% | 1% |
|  Sex | | | | | | | | | | | |
| Male | 35% | 19% | 22% | 16% | 12% | 8% | 7% | 19% | 7% | 29% | 1% |
| Female | 24% | 22% | 25% | 12% | 3% | 7% | 5% | 15% | 13% | 34% | 1% |
|  Age | | | | | | | | | | | |
| 15-24 | 34% | 9% | 17% | 22% | 10% | 10% | 6% | 11% | 11% | 37% | 1% |
| 25-39 | 39% | 15% | 23% | 16% | 8% | 9% | 7% | 25% | 11% | 26% | 1% |
| 40-54 | 34% | 25% | 26% | 14% | 9% | 8% | 8% | 26% | 12% | 25% | 1% |
| 55 + | 17% | 26% | 26% | 8% | 4% | 6% | 3% | 5% | 7% | 39% | 1% |
|  Education (End of) | | | | | | | | | | | |
| 15 | 25% | 23% | 27% | 10% | 6% | 6% | 4% | 8% | 9% | 36% | 1% |
| 16-19 | 36% | 22% | 25% | 16% | 8% | 8% | 7% | 18% | 10% | 28% | 1% |
| 20+ | 28% | 20% | 23% | 12% | 8% | 8% | 6% | 28% | 10% | 29% | 1% |
| Still Studying | 25% | 8% | 15% | 20% | 9% | 11% | 5% | 8% | 11% | 43% | 1% |
|  Respondent occupation scale | | | | | | | | | | | |
| Self- employed | 37% | 18% | 22% | 13% | 10% | 8% | 8% | 28% | 10% | 27% | 1% |
| Managers | 21% | 19% | 20% | 12% | 10% | 6% | 5% | 39% | 8% | 30% | 1% |
| Other white collars | 33% | 21% | 27% | 17% | 8% | 7% | 7% | 29% | 9% | 26% | 1% |
| Manual workers | 42% | 19% | 23% | 17% | 9% | 9% | 10% | 27% | 9% | 24% | 1% |
| House persons | 23% | 20% | 28% | 9% | 2% | 7% | 3% | 2% | 14% | 36% | 2% |
| Unemployed | 53% | 24% | 26% | 19% | 12% | 12% | 6% | 5% | 19% | 22% | 1% |
| Retired | 18% | 27% | 26% | 8% | 5% | 5% | 3% | 1% | 8% | 41% | 1% |
| Students | 25% | 8% | 15% | 20% | 9% | 11% | 5% | 8% | 11% | 43% | 1% |

⁴ In the table, groups that deviate by 3 percentage points or more from other groups in their category are highlighted in red (= less healthy) or green (= healthier).

The European Union average also conceals large variations between Member States in the extent to which respondents report unhealthy behaviour. If we take the top three reported bad habits firstly we find that smoking is most widespread in Greece (44%) and Latvia (41%) and least widespread in Sweden (19%). Yet, despite these extremes, in most surveyed nations the reported smoking rates range from between a quarter to a third of respondents.



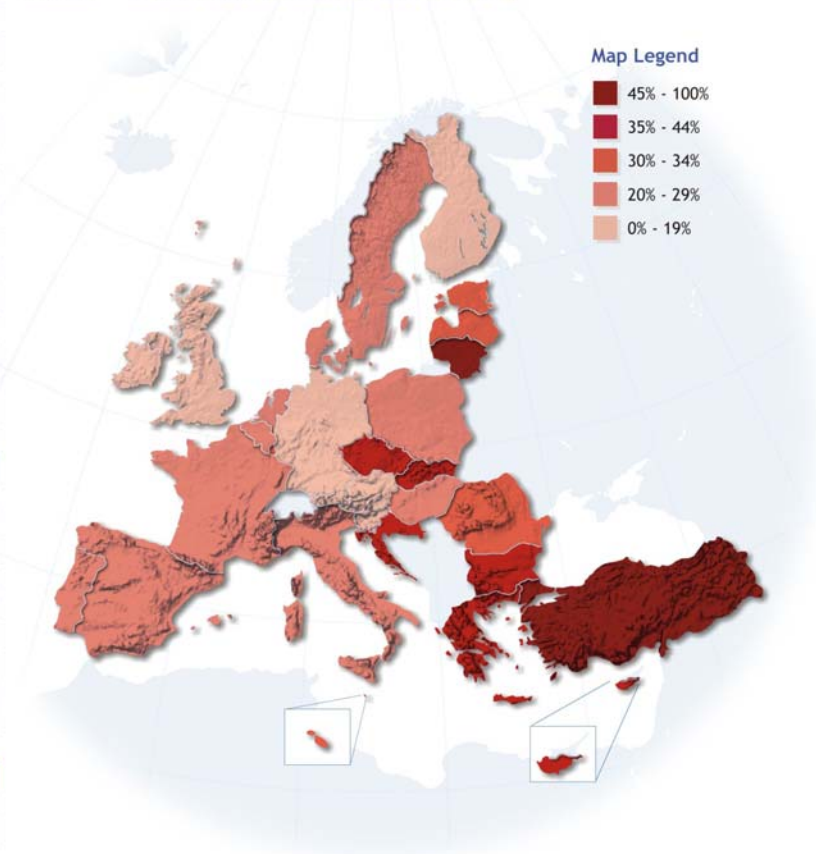
When it comes to exercise, the country by country variation is greater. In Lithuania, more than a half of respondents report that they never or very rarely exercise (51%). Similarly high levels report the same in Turkey (48%). At the other extreme, we find that in Germany only 14% of people report that they never or only very rarely exercise, followed by Ireland and Finland (both 15%).

| Country Results | |
|---|-----|
|  Lithuania | 51% |
|  Slovakia | 41% |
|  Czech Republic | 40% |
|  Bulgaria | 38% |
|  Greece | 37% |
|  Cyprus | 37% |
|  Estonia | 34% |
|  Luxembourg | 33% |
|  Malta | 33% |
|  Romania | 33% |
|  Latvia | 31% |
|  Belgium | 29% |
|  Sweden | 29% |
|  Spain | 28% |
|  The Netherlands | 28% |
|  Portugal | 25% |
|  Hungary | 25% |
|  Poland | 25% |
|  European Union (27) | 24% |
|  Italy | 24% |
|  Denmark | 23% |
|  France | 23% |
|  Austria | 19% |
|  United Kingdom | 18% |
|  Slovenia | 16% |
|  Ireland | 15% |
|  Finland | 15% |
|  Germany | 14% |

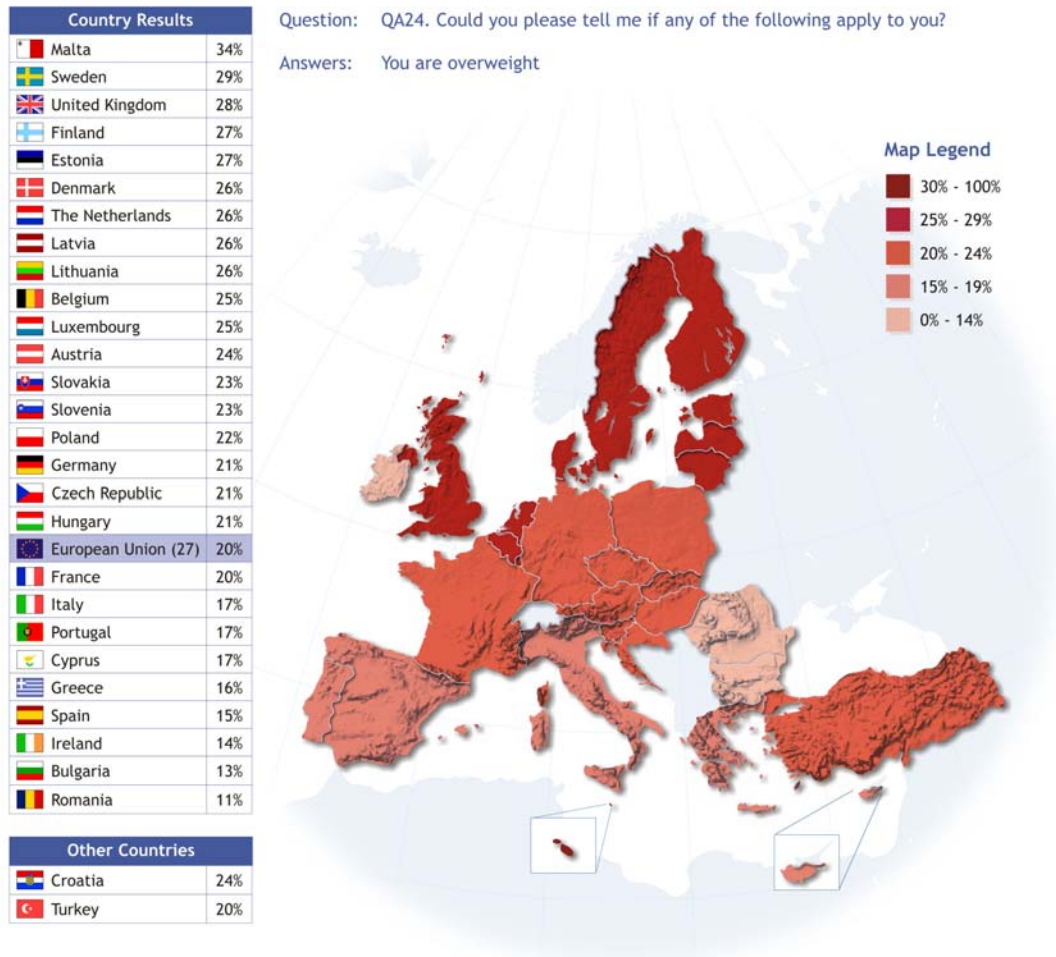
| Other Countries | |
|---|-----|
|  Turkey | 48% |
|  Croatia | 39% |

Question: QA24. Could you please tell me if any of the following apply to you?

Answers: You never do any exercise, or do so very rarely



While on average one European in five say they are overweight, in Malta this applies to over a third of people (34%). After Malta, Sweden (29%) and the United Kingdom (28%) have the highest proportions of respondents who report that they are overweight. Conversely, very few people in Romania (11%), Bulgaria (13%) and Ireland (14%) report being overweight.



The table on the next page shows the country results for each of the nine health vices and hazards. For each, the country with the *lowest* reporting percentage is highlighted in green and the country with the *highest* is highlighted in red.

QA24 Could you please tell me if any of the following apply to you? (MULTIPLE ANSWERS POSSIBLE)

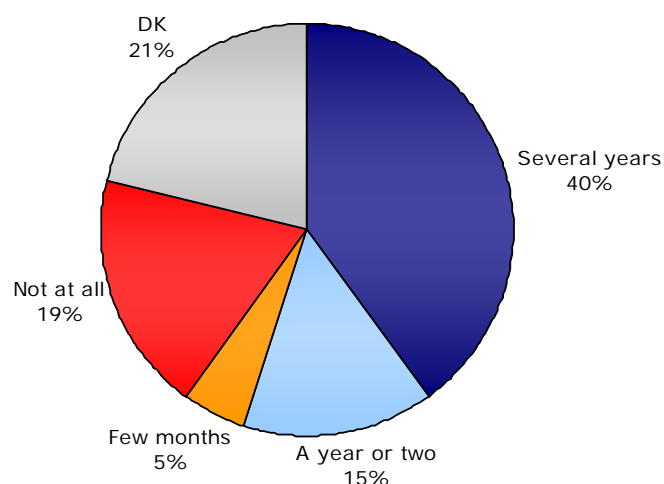
| | You smoke | You are overweight | You never do any exercise, or do so very rarely | You do not eat very healthy food | You tend to drink a bit too much alcohol | You live in a noisy environment | You live or work in an environment that is heavily polluted | You suffer from stress at work | You suffer from stress in your personal relations | None of the above (SPONT.) | DK |
|-------------|------------|--------------------|---|----------------------------------|--|---------------------------------|---|--------------------------------|---|----------------------------|-----------|
| EU27 | 30% | 20% | 24% | 14% | 7% | 8% | 6% | 17% | 10% | 32% | 1% |
| BE | 27% | 25% | 29% | 10% | 8% | 10% | 7% | 22% | 11% | 24% | 1% |
| BG | 37% | 13% | 38% | 42% | 7% | 13% | 8% | 11% | 7% | 24% | 2% |
| CZ | 32% | 21% | 40% | 37% | 4% | 7% | 6% | 15% | 7% | 23% | 0% |
| DK | 31% | 26% | 23% | 12% | 10% | 9% | 5% | 19% | 8% | 28% | 0% |
| DE | 28% | 21% | 14% | 10% | 7% | 7% | 4% | 19% | 9% | 37% | 1% |
| EE | 34% | 27% | 34% | 26% | 6% | 11% | 11% | 19% | 17% | 16% | 7% |
| EL | 44% | 16% | 37% | 21% | 10% | 18% | 10% | 22% | 20% | 22% | - |
| ES | 31% | 15% | 28% | 7% | 6% | 8% | 5% | 12% | 6% | 37% | 1% |
| FR | 33% | 20% | 23% | 10% | 7% | 9% | 9% | 18% | 10% | 30% | 0% |
| IE | 30% | 14% | 15% | 13% | 14% | 3% | 3% | 11% | 14% | 40% | 1% |
| IT | 25% | 17% | 24% | 8% | 3% | 5% | 2% | 10% | 7% | 40% | 2% |
| CY | 29% | 17% | 37% | 28% | 5% | 14% | 6% | 26% | 33% | 19% | - |
| LV | 41% | 26% | 31% | 32% | 12% | 16% | 15% | 27% | 13% | 14% | 0% |
| LT | 31% | 26% | 51% | 45% | 11% | 13% | 14% | 23% | 12% | 12% | 1% |
| LU | 23% | 25% | 33% | 8% | 6% | 13% | 7% | 26% | 8% | 27% | 1% |
| HU | 34% | 21% | 25% | 22% | 6% | 9% | 8% | 13% | 9% | 26% | - |
| MT | 22% | 34% | 33% | 10% | 7% | 10% | 13% | 13% | 7% | 28% | 0% |
| NL | 24% | 26% | 28% | 7% | 7% | 5% | 8% | 16% | 7% | 31% | 0% |
| AT | 39% | 24% | 19% | 23% | 15% | 8% | 5% | 24% | 8% | 27% | 1% |
| PL | 33% | 22% | 25% | 20% | 5% | 9% | 7% | 20% | 18% | 25% | 2% |
| PT | 21% | 17% | 25% | 9% | 3% | 4% | 4% | 14% | 6% | 45% | 1% |
| RO | 29% | 11% | 33% | 25% | 6% | 8% | 7% | 14% | 8% | 32% | 5% |
| SI | 28% | 23% | 16% | 16% | 5% | 10% | 6% | 22% | 12% | 31% | 0% |
| SK | 28% | 23% | 41% | 33% | 7% | 12% | 8% | 24% | 13% | 21% | 0% |
| FI | 23% | 27% | 15% | 18% | 10% | 3% | 1% | 19% | 7% | 33% | 0% |
| SE | 19% | 29% | 29% | 16% | 6% | 4% | 5% | 34% | 13% | 24% | 1% |
| UK | 30% | 28% | 18% | 11% | 15% | 7% | 6% | 15% | 11% | 28% | 0% |
| HR | 30% | 24% | 39% | 19% | 8% | 10% | 6% | 18% | 13% | 24% | 1% |
| TR | 37% | 20% | 48% | 34% | 9% | 35% | 31% | 22% | 31% | 12% | 1% |

1.2 The consequences of unhealthy behaviour and situations

European citizens are aware of the consequences of their behaviour or living situations for their health⁵. Two out of five of those respondents who suffer from at least one of the nine "health vices and hazards" indicate that they believe their life could be prolonged by several years if they avoided some of their health vices (40%) and only one European in five believes this would have no effect on his or her life expectancy (19%).

QA25 By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy? - % EU27

BASE: If any of the situations in QA24 apply



People's views vary depending on the age at which they completed their full-time education.

QA25 By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy?

BASE: If any of the situations in QA24 apply

| | Several years | A year or two | Few months | Not at all | DK |
|---------------------------|---------------|---------------|------------|------------|------------|
| EU27 | 40% | 15% | 5% | 19% | 21% |
| Education (End of) | | | | | |
| 15 | 35% | 13% | 4% | 21% | 27% |
| 16-19 | 42% | 15% | 4% | 18% | 21% |
| 20+ | 43% | 16% | 5% | 19% | 17% |
| Still Studying | 40% | 20% | 7% | 17% | 16% |



⁵ QA25 By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy?

People who left full-time education aged 15 or younger are significantly less likely to feel that avoiding some of the situations or behaviours would prolong their life expectancy.

The country results indicate that people in Greece are most inclined to feel that avoiding some of their situations or behaviours would prolong their life by several years (55%), followed by people in Cyprus (52%) and Poland (50%).

QA25 By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy?

BASE: If any of the situations in QA24 apply

| | Several years | A year or two | Few months | Not at all | DK |
|-------------|---------------|---------------|------------|------------|------------|
| EU27 | 40% | 15% | 5% | 19% | 21% |
| BE | 39% | 18% | 7% | 27% | 9% |
| BG | 33% | 12% | 2% | 19% | 34% |
| CZ | 39% | 16% | 5% | 23% | 17% |
| DK | 39% | 22% | 5% | 24% | 10% |
| DE | 29% | 16% | 6% | 26% | 23% |
| EE | 47% | 17% | 2% | 19% | 15% |
| EL | 55% | 17% | 5% | 18% | 5% |
| ES | 30% | 10% | 3% | 19% | 38% |
| FR | 49% | 9% | 4% | 18% | 20% |
| IE | 46% | 19% | 1% | 13% | 21% |
| IT | 41% | 13% | 4% | 12% | 30% |
| CY | 52% | 10% | 1% | 13% | 24% |
| LV | 40% | 10% | 3% | 35% | 12% |
| LT | 46% | 14% | 5% | 20% | 15% |
| LU | 29% | 9% | 4% | 36% | 22% |
| HU | 39% | 22% | 6% | 17% | 16% |
| MT | 27% | 19% | 10% | 17% | 27% |
| NL | 35% | 14% | 6% | 30% | 15% |
| AT | 20% | 22% | 12% | 20% | 26% |
| PL | 50% | 10% | 4% | 16% | 20% |
| PT | 44% | 14% | 3% | 13% | 26% |
| RO | 46% | 13% | 3% | 5% | 33% |
| SI | 31% | 18% | 9% | 26% | 16% |
| SK | 40% | 15% | 7% | 24% | 14% |
| FI | 36% | 33% | 7% | 18% | 6% |
| SE | 35% | 25% | 6% | 25% | 9% |
| UK | 47% | 21% | 3% | 19% | 10% |
| HR | 37% | 13% | 7% | 30% | 13% |
| TR | 47% | 11% | 3% | 16% | 23% |

People's views also vary significantly depending on the type of behaviour or situation they have reported. Europeans who live or work in a polluted environment most feel that their life would be prolonged if they avoided this situation with 55% saying that it would be prolonged by several years. Although people have high expectations about their life prolongation for situations which are difficult to control, when it comes to their own bad habits such as smoking, eating unhealthy and lack of exercise they are somewhat less inclined to believe that avoiding these will extend their life. Less than half of all smokers believe that quitting will prolong their life by several years (45%).

| QA25 (By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy?) by behaviour/situation (EU27) | | | | | | | | | | |
|---|-----------------|----------------------------------|---|-------------------------------|------------------------------|---------------------------|----------|-------------------|------------------|------------------|
| Life will be prolonged by: | All respondents | Respondents who ... | | | | | | | | |
| | | ...are in a polluted environment | ...suffer from stress in personal relations | ...suffer from stress at work | ...live in noisy environment | ...drink too much alcohol | ...smoke | ...are overweight | ...eat unhealthy | ...lack exercise |
| Several years | 40% | 55% | 52% | 49% | 46% | 45% | 45% | 44% | 42% | 40% |
| A year or two | 15% | 13% | 11% | 15% | 14% | 19% | 14% | 15% | 18% | 14% |
| Few months | 5% | 3% | 4% | 4% | 4% | 5% | 4% | 4% | 6% | 4% |
| Not at all | 19% | 14% | 14% | 14% | 18% | 19% | 17% | 18% | 16% | 20% |
| DK | 21% | 14% | 19% | 17% | 18% | 13% | 21% | 20% | 17% | 22% |

A general examination of people's self-perceived life expectancy in the group of those aged 54 or less, also, reveals some level of awareness of the potential effect of these bad behaviours or situations⁶. As the table below shows, people for whom these behaviours or situations apply tend to have lower expectations regarding the length of their lives compared to the average. This is particularly true for people who say they drink too much alcohol.

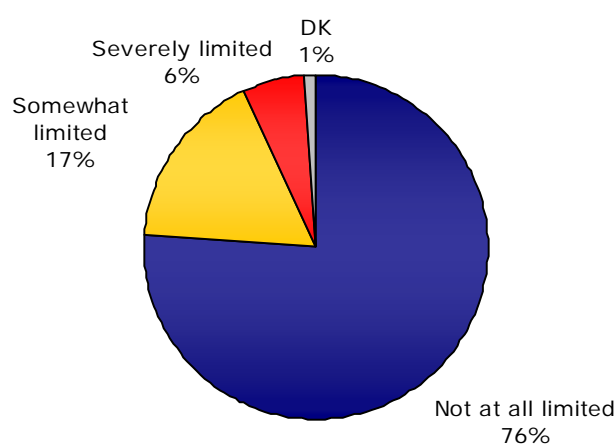
| QA26 Life expectancy among respondents aged 54 or younger by behaviour/situation (EU27) | | | | | | | | | | |
|---|------|----------------------------------|---|-------------------------------|------------------------------|---------------------------|----------|-------------------|------------------|------------------|
| Perceived life expectancy | EU27 | Respondents who ... | | | | | | | | |
| | | ...are in a polluted environment | ...suffer from stress in personal relations | ...suffer from stress at work | ...live in noisy environment | ...drink too much alcohol | ...smoke | ...are overweight | ...eat unhealthy | ...lack exercise |
| 59 or younger | 2% | 2% | 4% | 1% | 2% | 4% | 2% | 2% | 3% | 2% |
| 60-69 | 6% | 9% | 10% | 7% | 12% | 10% | 10% | 9% | 11% | 8% |
| 70-79 | 21% | 26% | 24% | 25% | 24% | 31% | 25% | 25% | 26% | 23% |
| 80-89 | 30% | 30% | 30% | 33% | 31% | 26% | 25% | 31% | 26% | 29% |
| 90 or older | 16% | 14% | 12% | 14% | 13% | 12% | 13% | 13% | 9% | 12% |
| For ever | 1% | 2% | 2% | 1% | 1% | 2% | 1% | 1% | 1% | 1% |
| Refusal | 2% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 2% | 2% |
| DK | 23% | 16% | 16% | 17% | 17% | 13% | 22% | 17% | 22% | 23% |

⁶ QA26 Thinking about yourself personally, up to which age do you expect to live?

1.3 Health limitations

On average, close to a quarter of Europeans have been somewhat (17%) or severely (6%) limited during at least the past six months in carrying out activities people normally do because of a physical or mental health condition⁷.

QA1 To what extent, if at all, have you been limited, for at least the past six months, in activities people normally do, because of a physical or mental health condition? Would you say you have been...? - % EU27



Older people in particular are limited in their activities because of a physical or mental health condition. Of the respondents aged 85 and over, only a quarter have not been limited at all in their activities for at least the past six months.

QA1 To what extent, if at all, have you been limited, for at least the past six months, in activities people normally do, because of a physical or mental health condition? Would you say you have been...?

| | Severely limited | Somewhat limited | Not at all limited |
|-------------|------------------|------------------|--------------------|
| EU27 | 6% | 17% | 76% |
| Age | | | |
| <55 | 3% | 11% | 85% |
| 55-64 | 9% | 23% | 68% |
| 65-74 | 3% | 31% | 59% |
| 75-84 | 16% | 41% | 43% |
| 85+ | 29% | 45% | 25% |

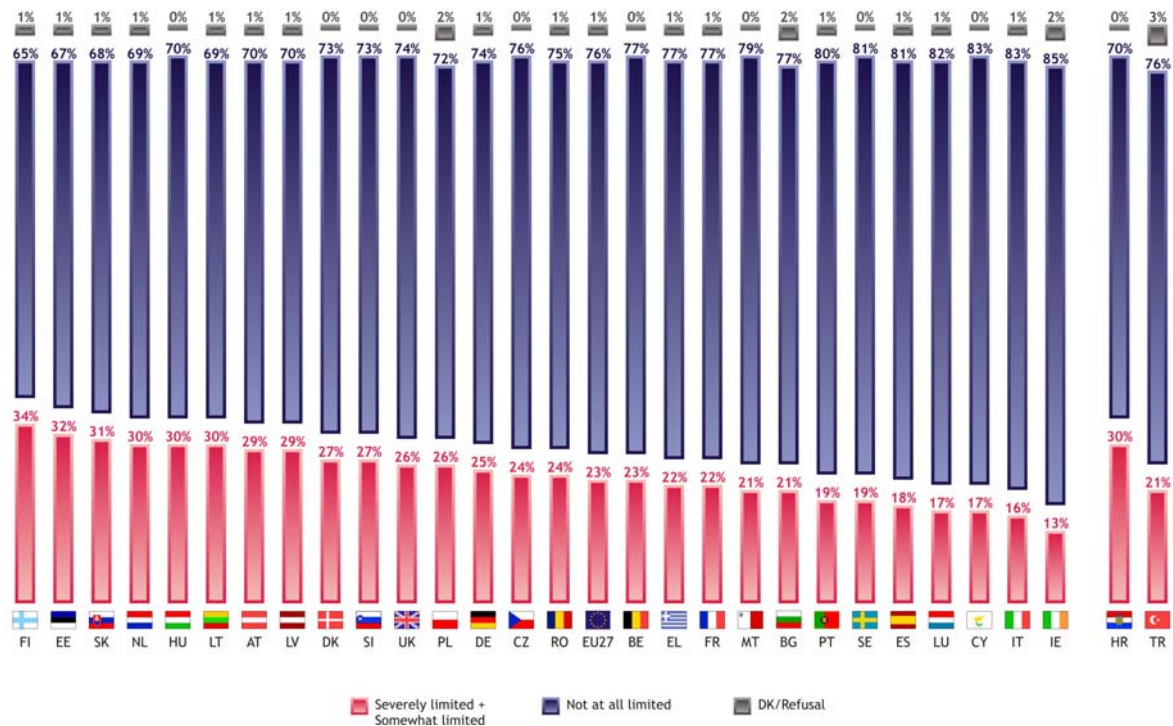


⁷ QA1 To what extent, if at all, have you been limited, for at least the past six months, in activities people normally do, because of a physical or mental health condition? Would you say you have been...?

The extent to which people perceive themselves to be limited by a physical or mental condition is also influenced by the norms, expectations and values of their country. Despite relatively similar age patterns among the populations of the European Union and the two candidate countries, large differences in people’s answers are noted from country to country⁸.

The proportion of people who feel severely limited ranges from 2% in Italy to 13% in Croatia and the proportion of people feeling somewhat limited ranges from 10% in Greece, Cyprus and Ireland to 28% in Finland. Overall, respondents in Finland most often report having been limited in their activities (34%), followed by respondents in Estonia (32%) and Slovakia (31%). The Irish (13%) least frequently report that they have been limited due to a physical or mental condition (13%), followed by respondents in Italy (16%), Cyprus and Luxembourg (both 17%).

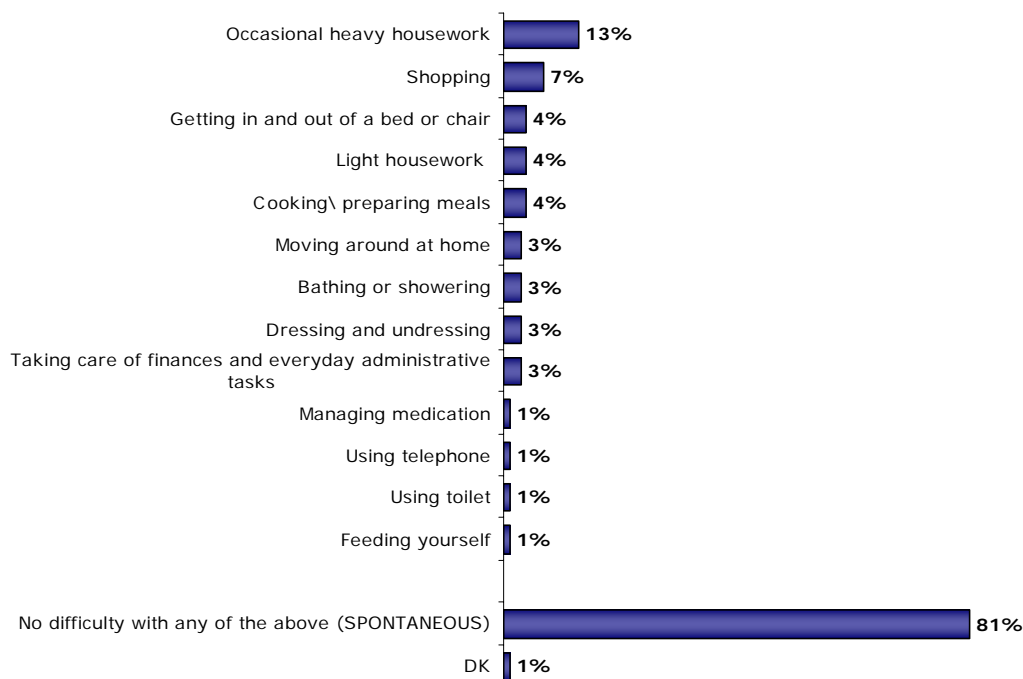
Question: QA1. To what extent, if at all, have you been limited, for at least the past six months, in activities people normally do, because of a physical or mental health condition? Would you say you have been...?



⁸ The weighted average age of the respondents ranges from 37 in Turkey to 48 in Germany. Furthermore, there is no relationship between any differences in opinion and country by country variations in the average age.

On average, very few Europeans experience significant difficulties in carrying out household or everyday personal care activities because of a physical or mental condition (81%)⁹.

**QA2 Tasks found difficult to carry out due to a physical or mental condition
MULTIPLE ANSWERS POSSIBLE - % EU27**



Again, this general observation conceals the difficulties faced by older Europeans.

QA2 Tasks found difficult to carry out due to a physical or mental condition by age

| TASKS | EU27 | Aged 54 < | Aged 55-64 | Aged 65-74 | Aged 75-84 | Aged 85 > |
|---|------|-----------|------------|------------|------------|-----------|
| Occasional heavy housework | 13% | 7% | 18% | 25% | 40% | 55% |
| Shopping | 7% | 4% | 9% | 12% | 22% | 35% |
| Cooking\ preparing meals | 4% | 2% | 5% | 4% | 9% | 20% |
| Getting in and out of a bed or chair | 4% | 2% | 6% | 6% | 8% | 14% |
| Light housework | 4% | 2% | 5% | 5% | 12% | 21% |
| Bathing or showering | 3% | 1% | 5% | 5% | 9% | 15% |
| Taking care of finances and everyday administrative tasks | 3% | 2% | 4% | 4% | 8% | 13% |
| Moving around at home | 3% | 2% | 4% | 4% | 6% | 15% |
| Dressing and undressing | 3% | 1% | 4% | 5% | 5% | 10% |
| Using toilet | 1% | 1% | 2% | 1% | 3% | 5% |
| Managing medication | 1% | 1% | 2% | 2% | 3% | 6% |
| Feeding yourself | 1% | 1% | 2% | 1% | 2% | 4% |
| Using telephone | 1% | 1% | 2% | 1% | 2% | 6% |
| No difficulty with any of the above (SPONTANEOUS) | 81% | 89% | 75% | 66% | 49% | 36% |

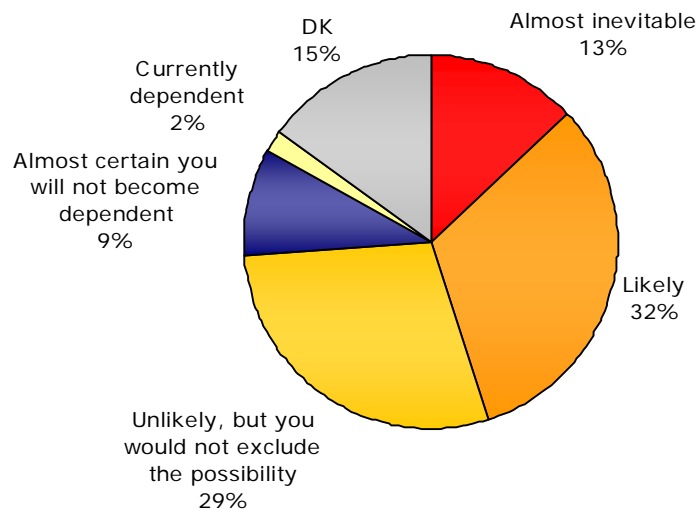
⁹QA2 Now I am going to read you a list of some household activities and everyday personal care activities. Not counting any temporary problems you may be having, do you usually experience significant difficulty doing any of the following by yourself because of your physical or mental health condition? Please tell me any that apply. (MULTIPLE ANSWERS POSSIBLE).

1.4 Becoming dependent upon the help of others

Next we look at people's views about becoming dependent upon the help of others.

Europeans are divided in their opinion that becoming dependent because of a physical or mental health condition will happen to them. For 13% of respondents it is seen as an almost inevitable fact of life and a further 32% think it is likely to happen to them. An only slightly smaller proportion of respondents considers the possibility to be unlikely (29%) or is certain that it will not happen to them (9%). One respondent in seven lacks an opinion (15%). A small fraction of respondents indicated that they are currently dependent (2%)¹⁰.


QA17 Do you expect that at some stage during your life, you will, for a prolonged period of time, become dependent upon the help of others because of your physical or mental health condition? -
% EU27



¹⁰ QA17 Do you expect that at some stage during your life, you will, for a prolonged period of time, become dependent upon the help of others because of your physical or mental health condition?

As to be expected, the perceived likelihood of becoming dependent increases with age: only 7% of people aged 15 to 24 regard it as an inevitable fact.

QA17 Do you expect that at some stage during your life, you will, for a prolonged period of time, become dependent upon the help of others because of your physical or mental health condition?












| | You think this is almost inevitable | You think this is likely | You think this is unlikely, but you would not exclude the possibility | You are almost certain that you will not become dependent | DK |
|-------------|-------------------------------------|--------------------------|---|---|------------|
| EU27 | 13% | 32% | 29% | 9% | 15% |
| Age | | | | | |
| 15-24 | 7% | 27% | 30% | 16% | 19% |
| 25-39 | 9% | 30% | 33% | 10% | 17% |
| 40-54 | 12% | 33% | 31% | 8% | 14% |
| 55-64 | 17% | 35% | 27% | 5% | 14% |
| 65-74 | 21% | 35% | 24% | 5% | 13% |
| 75-84 | 24% | 37% | 19% | 4% | 11% |
| 85+ | 31% | 27% | 13% | 3% | 15% |



Another factor that influences people's views is the extent to which they are limited by a physical or mental condition. Compared to people without any limitations, those who are severely limited are three times as likely to feel that is almost inevitable that they will become dependent.

QA17 Likelihood of becoming dependent - by degree of health limitation (EU27)

| Likelihood: | QA1 Extent of limitations | | | |
|---|---------------------------|------------------|------------------|--------------------|
| | EU27 | Severely limited | Somewhat limited | Not at all limited |
| You think this is almost inevitable | 13% | 31% | 20% | 10% |
| You think this is likely | 32% | 29% | 40% | 31% |
| You think this is unlikely, but you would not exclude the possibility | 29% | 15% | 23% | 32% |
| You are almost certain that you will not become dependent | 9% | 5% | 5% | 10% |
| You are currently dependent upon the help of others | 2% | 11% | 3% | 1% |
| DK | 15% | 8% | 9% | 17% |

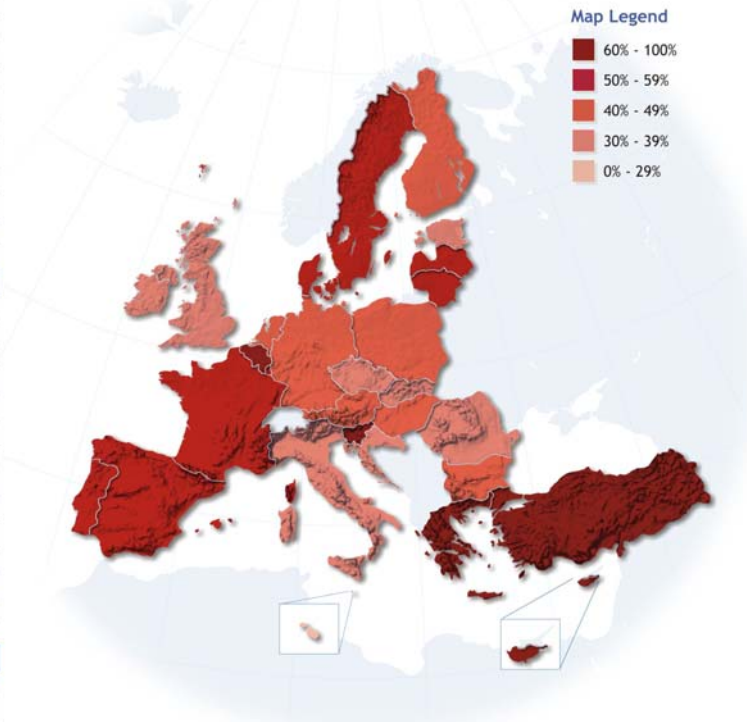
Finally, large variations are noted at the country level: in Malta only 22% of citizens feel it is likely or inevitable that they will become dependent, while in Greece, Belgium, Cyprus and Slovenia over six out of ten citizens feel this way.

| Country Results | |
|---|-----|
|  Greece | 62% |
|  Belgium | 61% |
|  Cyprus | 61% |
|  Slovenia | 61% |
|  Spain | 59% |
|  Sweden | 58% |
|  Denmark | 55% |
|  France | 54% |
|  Latvia | 54% |
|  Luxembourg | 52% |
|  Lithuania | 52% |
|  Portugal | 50% |
|  Poland | 49% |
|  Hungary | 47% |
|  European Union (27) | 45% |
|  Finland | 44% |
|  Germany | 43% |
|  The Netherlands | 43% |
|  Austria | 43% |
|  Bulgaria | 42% |
|  Estonia | 39% |
|  Romania | 36% |
|  Ireland | 35% |
|  Italy | 35% |
|  United Kingdom | 35% |
|  Czech Republic | 32% |
|  Slovakia | 31% |
|  Malta | 22% |

| Other Countries | |
|---|-----|
|  Turkey | 69% |
|  Croatia | 35% |

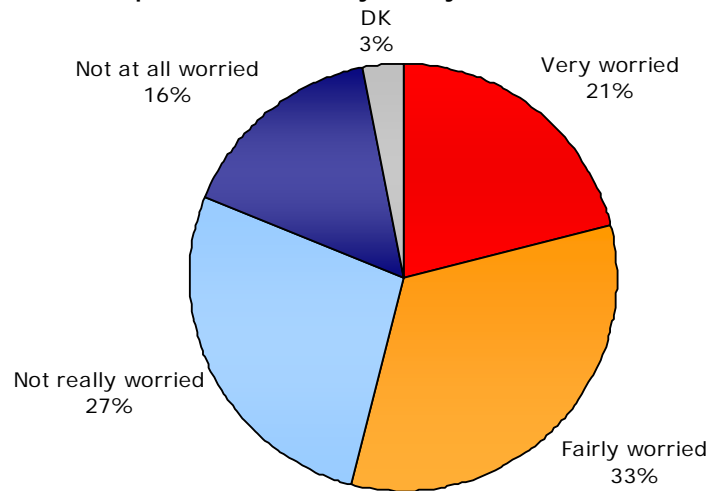
Question: QA17. Do you expect that at some stage during your life, you will, for a prolonged period of time, become dependent upon the help of others because of your physical or mental health condition?

Answers: You think this is almost inevitable + You think this is likely



Looking next at the extent to which people worry about the idea of becoming dependent upon the help of others one day we find that, on average, one European in five is very worried (21%) and a third of Europeans are fairly worried (33%)¹¹.

QA18 And how do you feel about the idea of becoming dependent upon the help of others one day? Are you...? - % EU27



A more in-depth examination of these results shows firstly that the degree of concern about becoming dependent is strongly related to the estimated likelihood that this may happen in the future. Furthermore, the European averages conceal large differences depending on people's age, gender, health limitations and the country in which they reside.

¹¹ QA18 And how do you feel about the idea of becoming dependent upon the help of others one day? Are you...?

QA18 And how do you feel about the idea of becoming dependent upon the help of others one day? Are you...?
 BASE: THOSE WHO ARE NOT CURRENTLY DEPENDENT

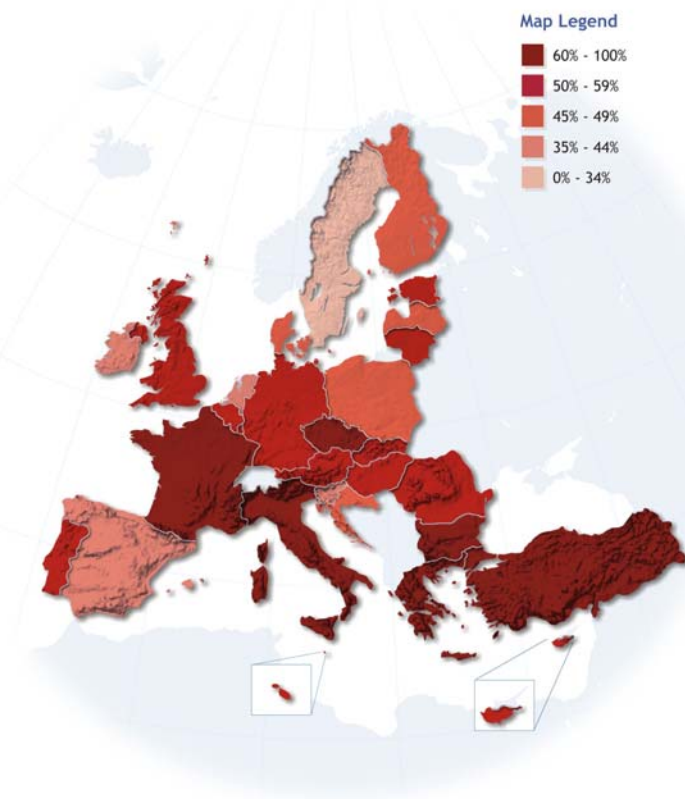


| | Very worried | Fairly worried | Not really worried | Not at all worried | DK |
|---|--------------|----------------|--------------------|--------------------|-----------|
| EU27 | 21% | 33% | 27% | 16% | 3% |
| Sex | | | | | |
| Male | 17% | 32% | 29% | 19% | 3% |
| Female | 26% | 34% | 24% | 14% | 2% |
| Age | | | | | |
| 15-24 | 17% | 27% | 27% | 26% | 3% |
| 25-39 | 18% | 31% | 28% | 19% | 4% |
| 40-54 | 23% | 34% | 27% | 13% | 3% |
| 55-64 | 24% | 36% | 27% | 12% | 1% |
| 65-74 | 28% | 38% | 23% | 10% | 2% |
| 75-84 | 24% | 34% | 26% | 13% | 2% |
| 85+ | 20% | 41% | 24% | 14% | 1% |
| Perceived likelihood of becoming dependent | | | | | |
| | % | | | | |
| Likely | 23% | 36% | 26% | 13% | 2% |
| Unlikely | 19% | 30% | 28% | 20% | 3% |

| Country Results | |
|---------------------|-----|
| Italy | 68% |
| Czech Republic | 68% |
| Bulgaria | 68% |
| Greece | 65% |
| France | 62% |
| United Kingdom | 59% |
| Luxembourg | 57% |
| Lithuania | 57% |
| Malta | 56% |
| Romania | 56% |
| Belgium | 55% |
| Germany | 55% |
| Austria | 55% |
| European Union (27) | 54% |
| Hungary | 53% |
| Slovakia | 52% |
| Cyprus | 51% |
| Portugal | 50% |
| Estonia | 50% |
| Denmark | 49% |
| Poland | 48% |
| Finland | 47% |
| Latvia | 46% |
| The Netherlands | 44% |
| Ireland | 40% |
| Slovenia | 40% |
| Spain | 35% |
| Sweden | 29% |
| Other Countries | |
| Turkey | 61% |
| Croatia | 48% |

Question: QA18. And how do you feel about the idea of becoming dependent upon the help of others one day? Are you...?

Answers: Worried



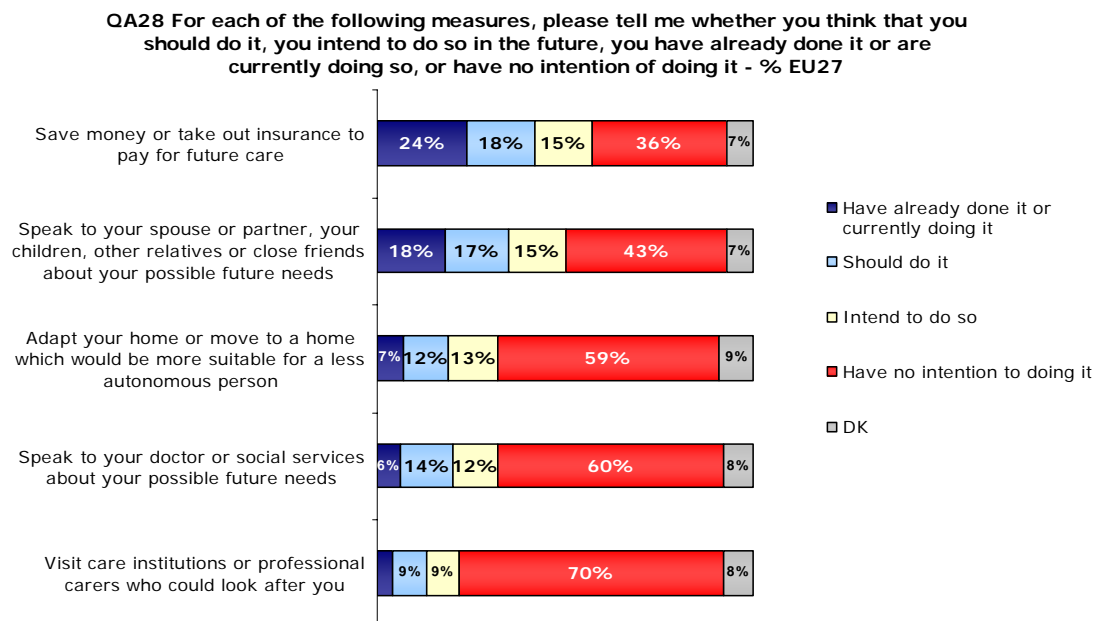
1.5 Preparations for the future

Finally, we briefly examine the extent to which Europeans take or intend to take measures that prepare them for the time when their physical or mental health conditions start to become a major impediment to everyday life.

Just under a quarter of Europeans is saving money or has insurance to pay for future care (24%). Furthermore, 15% of citizens are intending to do this and 18% feel they should do so. However, over a third of the public has no intention of preparing themselves in this manner (36%).

Slightly less than one European in five has spoken to a family member or close friends about their possible future needs (18%); quite a few people intend to do this (15%) or feel they should (17%).

Europeans are less keen to take other measures: seven out of ten people have no intention of visiting care institutions or professional carers who could look after them (70%) and around six out of ten have no intention of speaking to doctors or social services (60%) about this or to adapt their home or move to a home which would be more suitable to a less autonomous person (59%)¹².



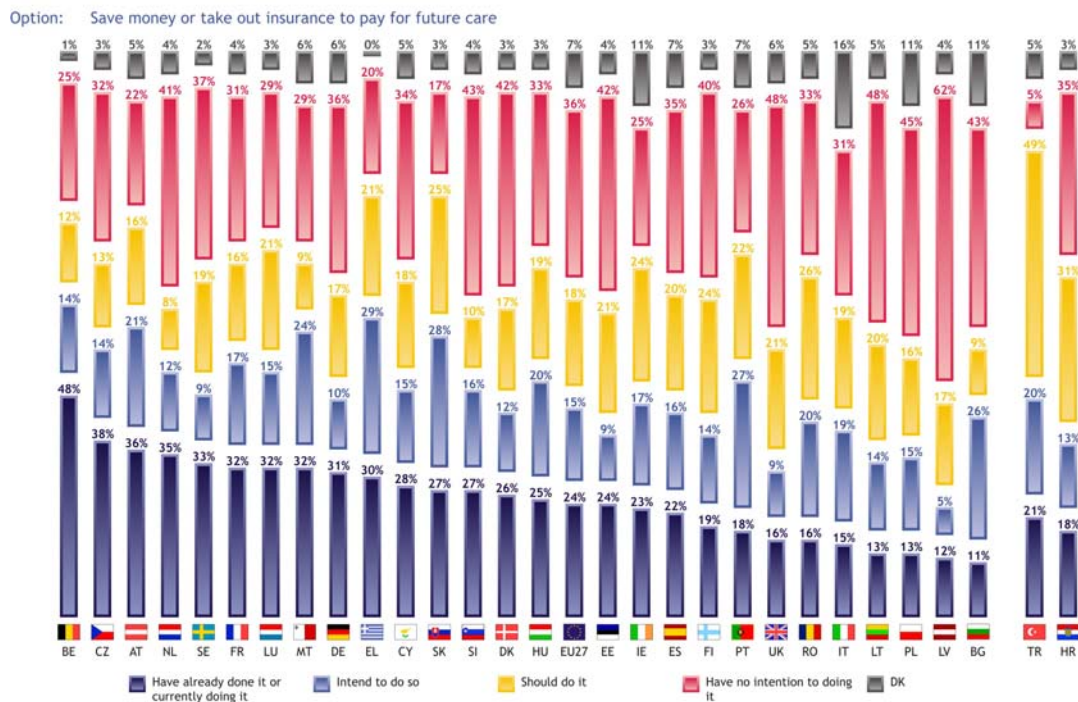
¹² QA28 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Clearly, the extent to which people have already taken action is greatly influenced by their age and their state of dependency.

| % already done | Save money or take out insurance | Speak to family members | Adapt home or move | Speak to doctor or social services | Visit care institutions |
|--|----------------------------------|-------------------------|--------------------|------------------------------------|-------------------------|
| EU27 | 24% | 18% | 7% | 6% | 4% |
| Age | | | | | |
| 15-24 | 5% | 4% | 2% | 1% | 5% |
| 25-39 | 19% | 10% | 4% | 3% | 19% |
| 40-54 | 26% | 17% | 6% | 5% | 26% |
| 55 + | 34% | 30% | 12% | 12% | 34% |
| Activity limited over last 6 months | | | | | |
| Severely limited | 29% | 38% | 19% | 24% | 11% |
| Some-what limited | 29% | 27% | 12% | 13% | 6% |
| Not at all limited | 22% | 14% | 5% | 4% | 3% |
| Expect to become dependent | | | | | |
| Yes | 27% | 23% | 9% | 9% | 6% |
| No | 23% | 14% | 5% | 4% | 3% |
| Currently dependent | 28% | 35% | 26% | 31% | 14% |

The largest extent of variation, however, is found at the country level. Looking firstly at the country pattern, when it comes to saving money or taking out insurance we find that in Turkey only 5% of the public has no intention of doing this while in Latvia this is the case for 62% of citizens. This does not imply that people in Turkey are most inclined to actually take this measure but there is a strong feeling among Turkish respondents that they should do so (49%). The proportion of citizens who have already saved money or taken out insurance for their old age ranges from 11% in Bulgaria to 48% in Belgium.

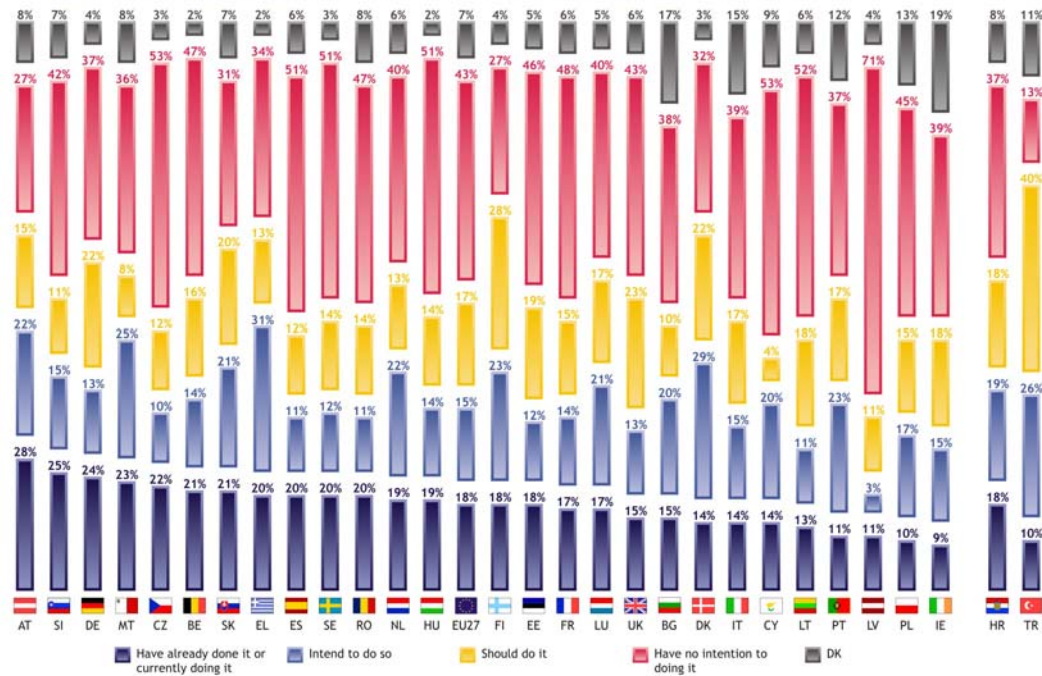
Question: QA28.1. There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.



Looking next at the country pattern, when it comes to discussing possible future needs with family members once again Latvia stands out as the country with the largest proportion of respondents who have no intention of doing anything (71%). In Cyprus, the Czech Republic (both 53%), Lithuania (52%), Spain, Sweden and Hungary (all 51%) more than half the public also lacks this intention. The proportion of citizens who have already discussed their future care needs with others ranges from 9% in Ireland to 28% in Austria.

Question: QA28.5. There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Option: Speak to your spouse or partner, your children, other relatives or close friends about your possible future needs



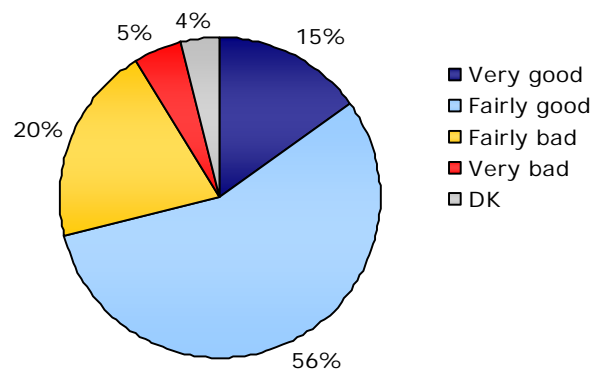
2. HEALTH CARE IN EUROPE

This chapter presents the views of Europeans about the health care services in their countries in terms of quality, availability and accessibility and affordability.

2.1 Hospitals

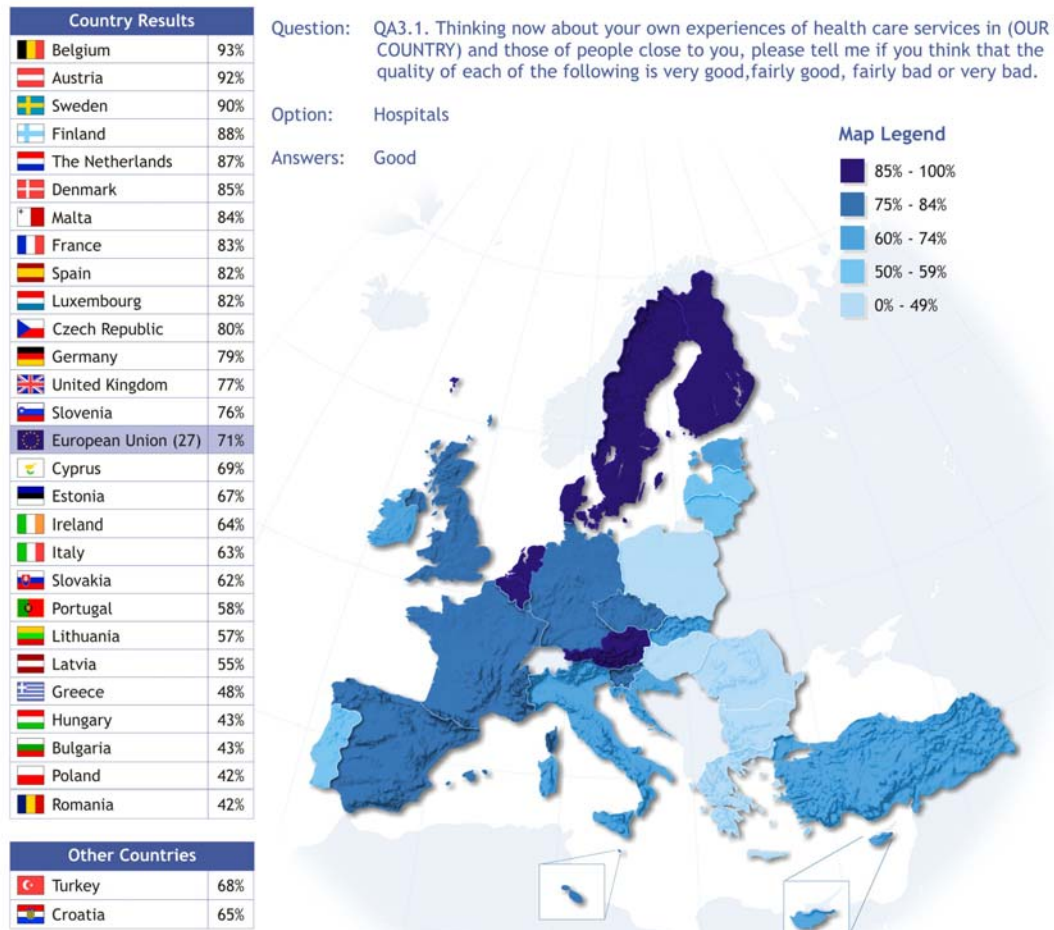
Overall, over seven out of ten European Union citizens rate *the quality of the hospitals* in their country as very (15%) or fairly good (56%). However, a quarter of the European public believes the quality of hospitals is fairly bad (20%) or even very bad (5%)¹³.

QA3.1 ...please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.
Hospitals - % EU27



¹³ QA3.1 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.



There are large differences in opinion between the Member States about the perceived quality of hospitals. In Sweden, 35% of respondents are of the view that hospitals in their country are very good. In Denmark, this view is shared by 31% of respondents while in Greece only 6% of people rate the quality of hospital services as very good. A look at the combined "very good and fairly good" scores reveals a range from 42% in Romania and Poland to 93% in Belgium.



When it comes to differences based on people's socio-demographic characteristics, significant variations are noted for age and occupational status:

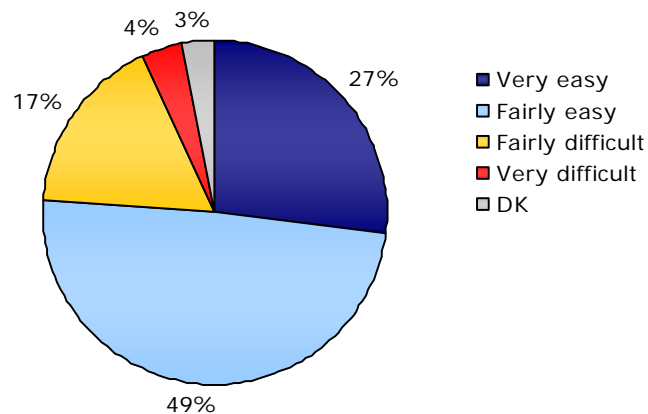
- **Age:** people aged 55 and over rate hospitals as good more frequently than their youngest counterparts (75% against 70%);
- **Occupational status:** In line with the previous finding, retired people are also more positive (75%). At 63%, self-employed people least frequently give a positive rating of their country's hospitals.

QA3.1 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.
Hospitals

| | Good | Bad | DK |
|---|------------|------------|-----------|
| EU27 | 71% | 25% | 4% |
|  Sex | | | |
| Male | 72% | 24% | 4% |
| Female | 70% | 26% | 4% |
|  Respondent occupation scale | | | |
| Self- employed | 63% | 32% | 5% |
| Managers | 73% | 23% | 4% |
| Other white collars | 70% | 27% | 3% |
| Manual workers | 71% | 25% | 4% |
| House persons | 70% | 27% | 3% |
| Unemployed | 66% | 28% | 6% |
| Retired | 75% | 21% | 4% |
| Students | 71% | 23% | 6% |

Europeans generally tend to hold favourable opinions about *the availability and accessibility of hospitals* with over three quarters of the public finding this easy (76%). For a significant minority of citizens, however, the availability and accessibility is found to be fairly (17%) or even very difficult (4%)¹⁴.

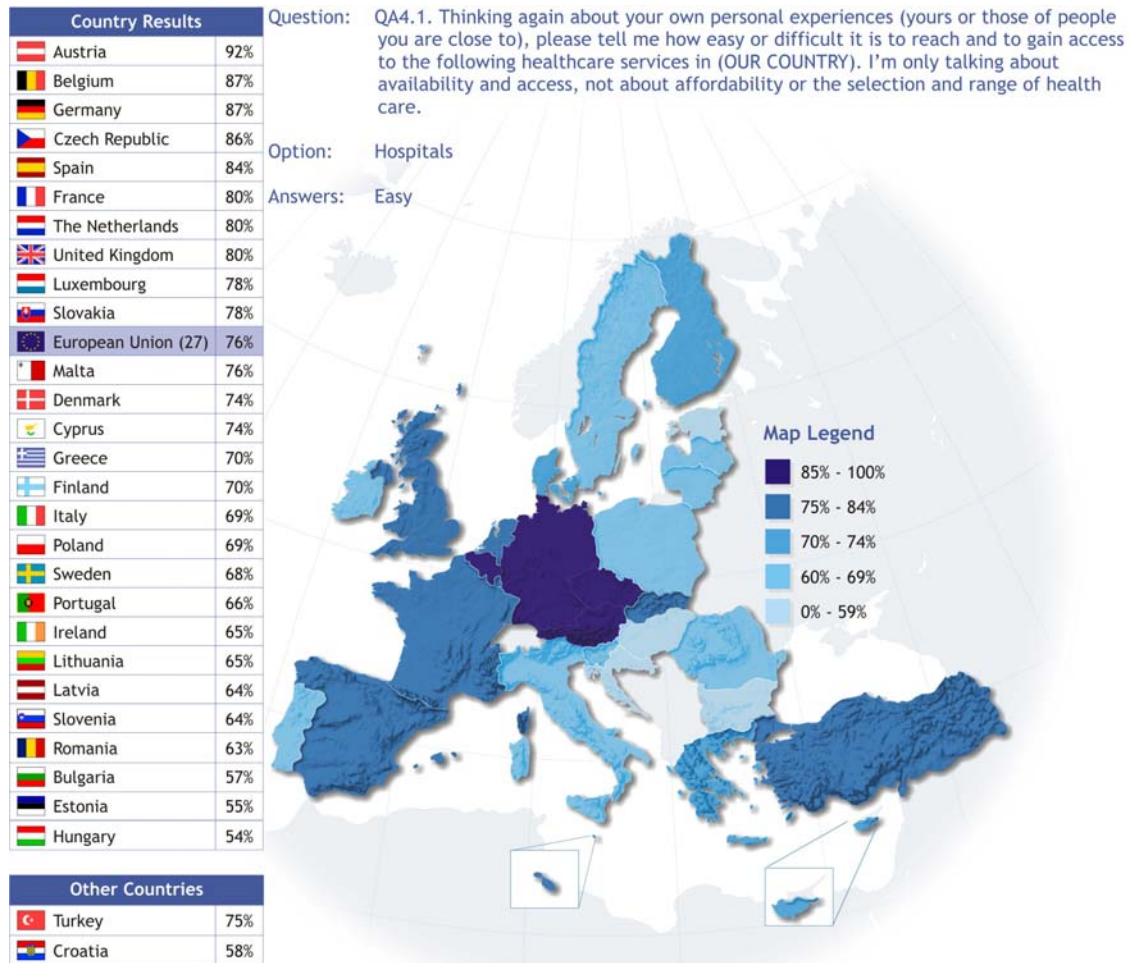
**QA4.1 ...please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).
Hospitals - % EU27**



People's views about the availability and accessibility of hospitals are not influenced by their socio-demographic characteristics.

Again, however, the European Union averages conceal large variations between the Member States. The proportion of citizens who find the availability and accessibility of hospitals very easy ranges from only 7% in Portugal to 44% in Belgium. If we look at the combined "very easy and fairly easy" scores we find a range from 54% in Hungary to 92% in Austria.

¹⁴ QA4.1 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.



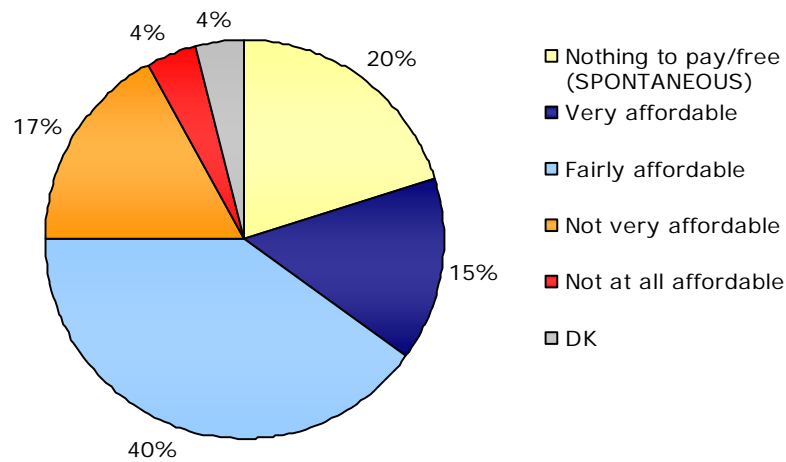
Furthermore, it should be noted that on average 8% of Europeans have had to do without hospital care when they needed it because a hospital was not available or easily accessible¹⁵. This average conceals far higher proportions of citizens who had this experience in Turkey (19%), Romania (13%) and Slovakia (12%)¹⁶. An analysis of people's personal situation shows that around one European in five who has needed long-term care in the past had to do without the needed hospital care because a hospital was not available (21%).

¹⁵ QA6a During the last twelve months have you ever needed any of the following types of care, but had to do without them because they were not available or not easily accessible? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE).

¹⁶ The country results can be found in table QA6a in the annexes.

Overall, the broad majority of Europeans find hospital services affordable. The services are free of charge for one citizen in five (20%), 15% find hospital services very affordable and 40% find them fairly affordable¹⁷.

QA5.1 ...please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.
Hospitals - % EU27



¹⁷ QA5.1 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Views about the affordability of hospitals vary depending on people's terminal education age and their occupational status:

- **Education:** the higher the terminal education age, the more inclined people are to feel that hospital services in their country are affordable;
- **Occupational status:** 29% of unemployed people consider hospital services not affordable while 16% of managers hold this view.

QA5.1 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

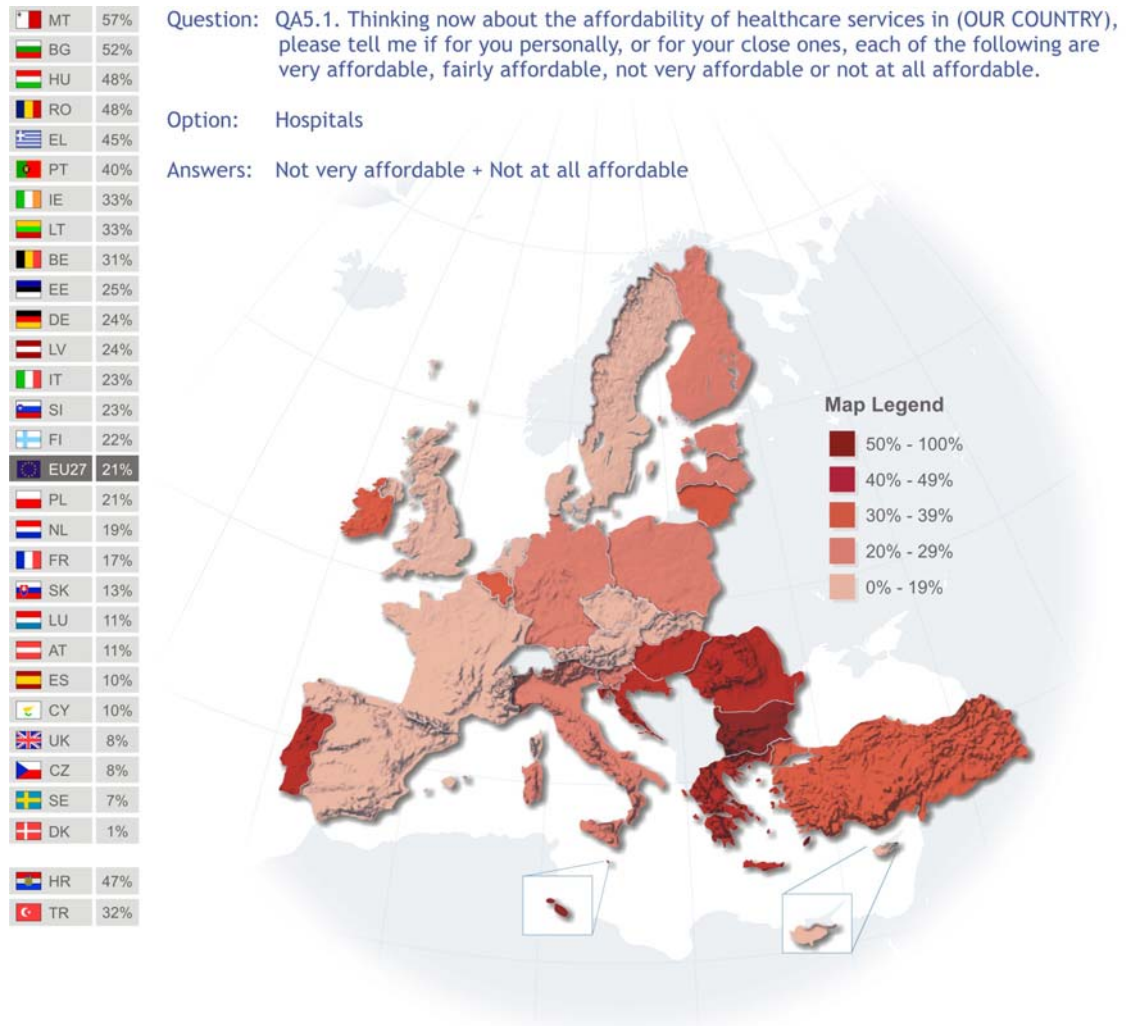
Hospitals

| | Nothing to pay/free (SPONTANEOUS) | Affordable | Not affordable | DK |
|------------------------------------|-----------------------------------|------------|----------------|-----------|
| EU27 | 20% | 55% | 21% | 4% |
| Education (End of) | | | | |
| 15 | 25% | 49% | 23% | 3% |
| 16-19 | 20% | 54% | 23% | 3% |
| 20+ | 16% | 62% | 18% | 4% |
| Still Studying | 18% | 56% | 17% | 9% |
| Respondent occupation scale | | | | |
| Self-employed | 16% | 58% | 23% | 3% |
| Managers | 17% | 64% | 16% | 3% |
| Other white collars | 17% | 59% | 21% | 3% |
| Manual workers | 19% | 55% | 22% | 4% |
| House persons | 25% | 49% | 23% | 3% |
| Unemployed | 23% | 46% | 29% | 2% |
| Retired | 22% | 53% | 22% | 3% |
| Students | 18% | 56% | 17% | 9% |



The perceived affordability of hospital services varies greatly from country to country. Firstly, there are clear differences in the systems, with numerous countries offering services free of charge. The National Health Service of the United Kingdom most comes to mind and hence 63% of UK respondents spontaneously indicated that they had nothing to pay for hospital services.

When we look at the extent to which citizens consider hospital services not very or not at all affordable we find the most negative public opinion in Malta (57%) and Bulgaria (52%) where over half of the citizens feel that their country's hospitals are not affordable.



A small minority of Europeans has had to do without hospital care when they needed it because they couldn't afford to pay (3%)¹⁸. Throughout the EU Member States this figure is below 10%. In Turkey, however, it is higher (16%)¹⁹.

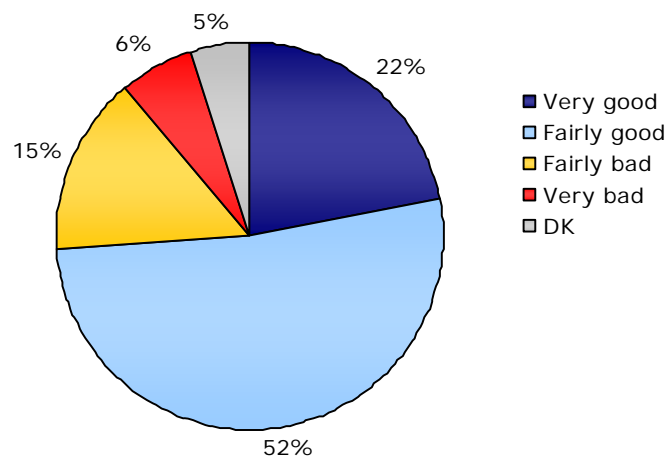
¹⁸ QA6b And have you ever, during the last twelve months, needed any of the following types of care, but had to do without them because of the costs you would have to pay? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE)

¹⁹ The country results can be found in table QA6b in the annexes.

2.2 Dental care

Overall, the European public gives a positive rating to *the quality of dental care* in their country: 22% say it is very good and a further 52% say it is fairly good. However, one citizen in five gives a negative assessment (21%)²⁰.

QA3.2 ...please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.
Dental care - % EU27



When it comes to differences based on people's socio-demographic characteristics, significant variations are noted for:

- **Age:** more frequently than their older fellow citizens, people aged 15-24 give a positive rating to the quality of dental care (78%);
- **Education:** In line with the previous finding, people who are still studying (who tend to be young) most often give a positive rating (81%). Conversely, people who left full-time education aged 15 or younger less frequently hold a positive view (69%);
- **Occupational status:** The proportion of people giving a positive assessment ranges from 68% among self-employed people and those looking after the home to 78% of managers.

²⁰ QA3.2 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

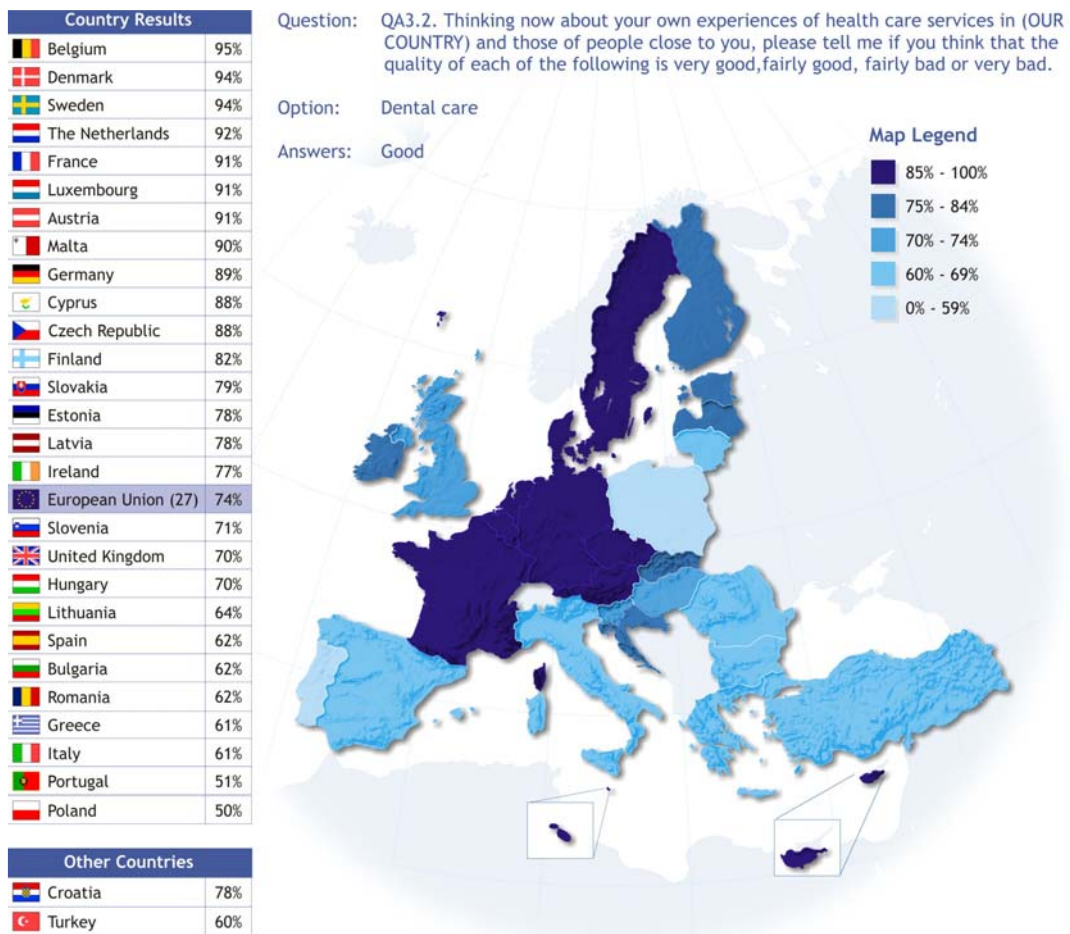
QA3.2 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Dental care

| | Good | Bad | DK |
|------------------------------------|-------------|------------|-----------|
| EU27 | 74% | 21% | 5% |
| Age | | | |
| 15-24 | 78% | 16% | 6% |
| 25-39 | 73% | 22% | 5% |
| 40-54 | 73% | 23% | 4% |
| 55 + | 73% | 20% | 7% |
| Education (End of) | | | |
| 15 | 69% | 23% | 8% |
| 16-19 | 74% | 21% | 5% |
| 20+ | 77% | 19% | 4% |
| Still Studying | 81% | 14% | 5% |
| Respondent occupation scale | | | |
| Self- employed | 68% | 26% | 6% |
| Managers | 78% | 19% | 3% |
| Other white collars | 76% | 21% | 3% |
| Manual workers | 73% | 22% | 5% |
| House persons | 68% | 26% | 6% |
| Unemployed | 72% | 22% | 6% |
| Retired | 73% | 19% | 8% |
| Students | 81% | 14% | 5% |



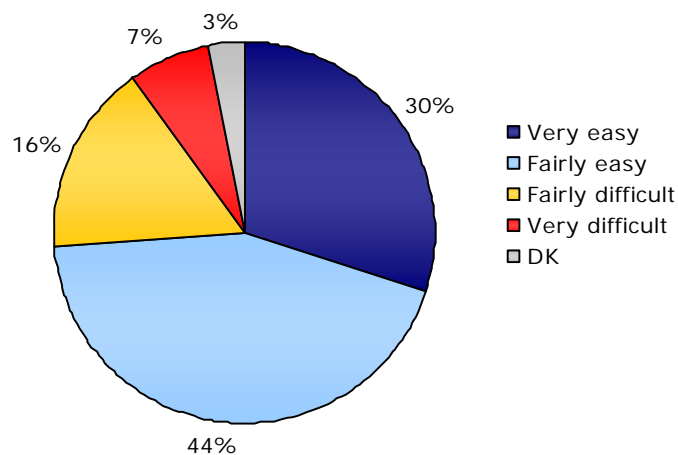
Variations at the country level are much larger. People in Belgium most often give a positive assessment (95%), followed by people in many of the other Western and Northern European nations. Citizens in Poland (50%) and Portugal (51%) are least inclined to positively rate the quality of dental care in their country.



Turning to *the availability and accessibility of dental care* we see that on average close to three quarters of the public find this easy (74%). Just as we found for hospitals, there is also a significant minority of citizens who find the availability and accessibility of dental care fairly difficult (16%) or even very difficult (7%)²¹.

QA4.2 ...please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).

Dental care - % EU27



When it comes to differences based on people's socio-demographic characteristics, the same variations as those noted for the quality of dental care are found: the young and, linked to this, students as well as managers are most satisfied with the availability and accessibility of dental care.

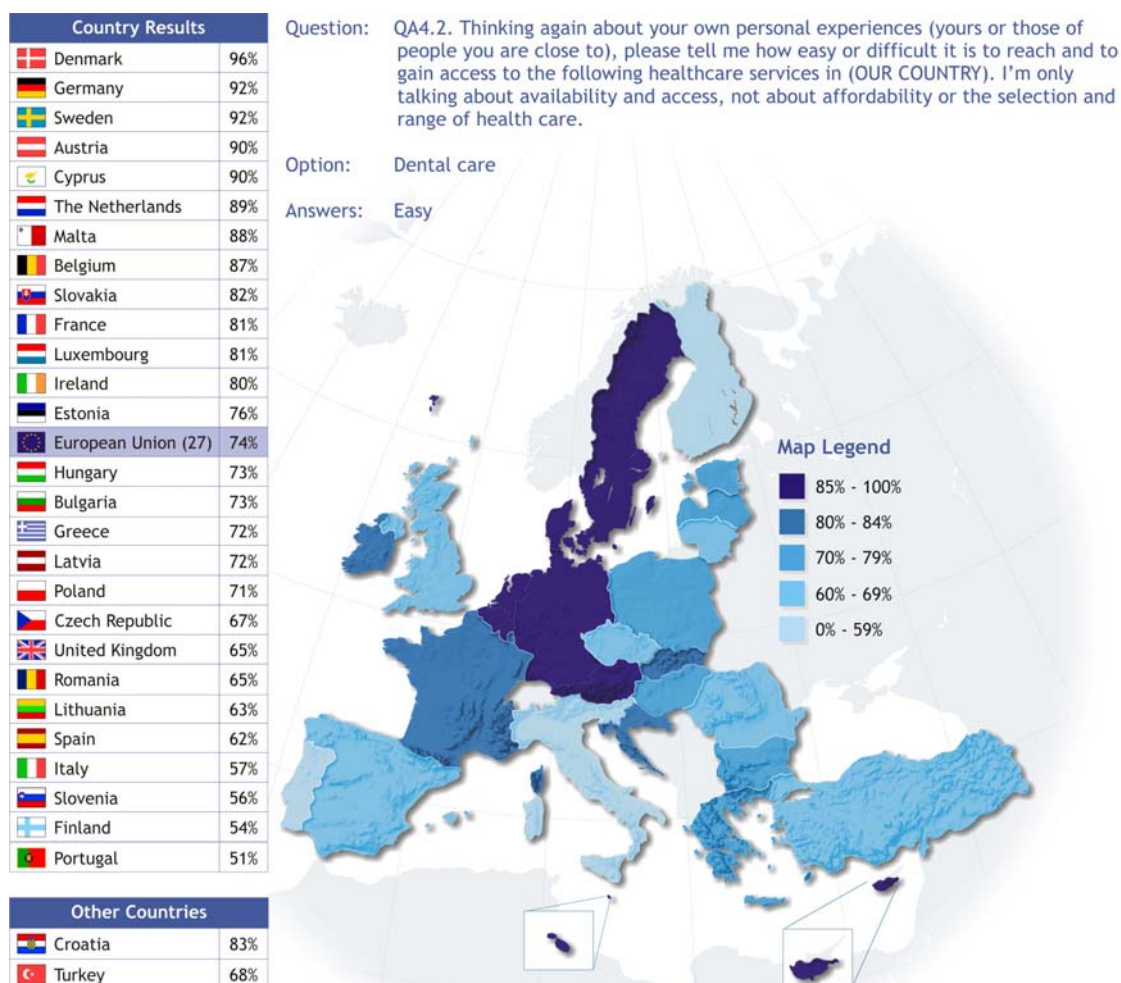
²¹ QA4.2 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

QA4.2 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).

Dental care

| | Easy | Difficult | DK |
|------------------------------------|------------|------------|-----------|
| EU27 | 74% | 23% | 3% |
| Age | | | |
| 15-24 | 78% | 18% | 4% |
| 25-39 | 72% | 25% | 3% |
| 40-54 | 71% | 26% | 3% |
| 55 + | 74% | 21% | 5% |
| Education (End of) | | | |
| 15 | 70% | 25% | 5% |
| 16-19 | 74% | 23% | 3% |
| 20+ | 77% | 20% | 3% |
| Still Studying | 79% | 17% | 4% |
| Respondent occupation scale | | | |
| Self- employed | 71% | 26% | 3% |
| Managers | 76% | 22% | 2% |
| Other white collars | 74% | 24% | 2% |
| Manual workers | 73% | 24% | 3% |
| House persons | 68% | 29% | 3% |
| Unemployed | 73% | 24% | 3% |
| Retired | 73% | 21% | 6% |
| Students | 79% | 17% | 4% |

Public opinion regarding the availability and accessibility of dental care varies greatly from country to country, revealing a pattern that differs from that obtained for opinions about hospital availability and accessibility. However, once again the European Union averages conceal large variations between the Member States. The proportion of citizens who find the availability and accessibility easy ranges from 51% in Portugal to 96% in Denmark.



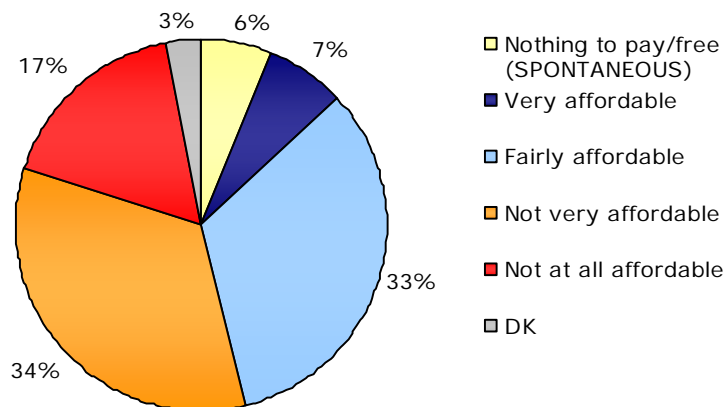
Over the past year, quite a significant minority of Europeans has had to do without dental care when they needed it because it was not available or easily accessible (14%)²². The highest proportions of citizens who experienced this are in Slovakia (23%), Germany, France and Latvia (19% each)²³.

²² QA6a During the last twelve months have you ever needed any of the following types of care, but had to do without them because they were not available or not easily accessible? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE).

²³ The country results can be found in table QA6a in the annexes.

When it comes to *the affordability of dental care*, Europeans are quite critical. Only 6% say that it is free and over a half of citizens find it either not very affordable (34%) or not at all affordable (17%)²⁴.

QA5.2 ...please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.
Dental care - % EU27







In terms of people's socio-demographic characteristics, significant variations are noted for:

- **Gender:** slightly more women than men are of the view that dental care is not affordable (53% vs. 49%);
- **Age:** The proportion of people who find that dental care is not affordable is lowest among people aged 15-24 (42%);
- **Education:** The earlier people leave full-time education the less likely they are to find dental care affordable;
- **Occupational status:** At 62%, people who look after the home are the most inclined to feel that dental care is not affordable.

²⁴ QA5.2 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

QA5.2 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Dental care

| | Nothing to pay/free (SPONTANEOUS) | Affordable | Not affordable | DK |
|---|-----------------------------------|------------|----------------|-----------|
| EU27 | 6% | 40% | 51% | 3% |
|  Sex | | | | |
| Male | 5% | 42% | 49% | 4% |
| Female | 6% | 37% | 53% | 4% |
|  Age | | | | |
| 15-24 | 8% | 44% | 42% | 6% |
| 25-39 | 5% | 40% | 52% | 3% |
| 40-54 | 5% | 39% | 54% | 2% |
| 55 + | 6% | 39% | 51% | 4% |
|  Education (End of) | | | | |
| 15 | 8% | 31% | 57% | 4% |
| 16-19 | 6% | 40% | 52% | 2% |
| 20+ | 3% | 46% | 49% | 2% |
| Still Studying | 8% | 47% | 39% | 6% |
|  Respondent occupation scale | | | | |
| Self-employed | 3% | 42% | 51% | 4% |
| Managers | 3% | 50% | 45% | 2% |
| Other white collars | 2% | 42% | 54% | 2% |
| Manual workers | 5% | 37% | 55% | 3% |
| House persons | 8% | 27% | 62% | 3% |
| Unemployed | 11% | 35% | 50% | 4% |
| Retired | 7% | 39% | 49% | 5% |
| Students | 8% | 47% | 39% | 6% |

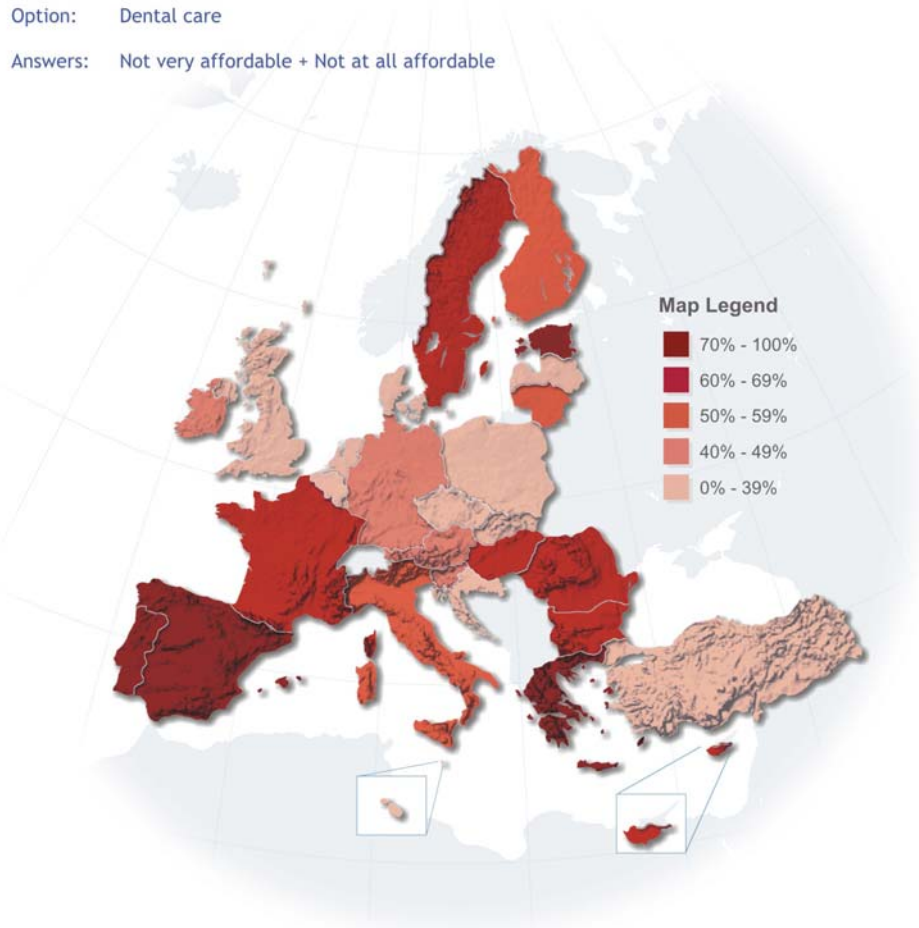
Looking finally at the extent to which citizens consider dental care not very or not at all affordable at the country level we find the most negative public opinion in Portugal (82%), followed by Greece (75%). Conversely in Malta (24%) and Latvia (25%) less than three out of ten citizens think that dental care in their country is not affordable.

| | | |
|--|------|-----|
| | PT | 82% |
| | EL | 75% |
| | EE | 72% |
| | ES | 70% |
| | BG | 65% |
| | SE | 64% |
| | RO | 64% |
| | HU | 63% |
| | FR | 62% |
| | CY | 62% |
| | IT | 56% |
| | FI | 52% |
| | EU27 | 51% |
| | LT | 51% |
| | DE | 48% |
| | SI | 48% |
| | IE | 46% |
| | AT | 40% |
| | DK | 38% |
| | UK | 36% |
| | CZ | 36% |
| | BE | 34% |
| | SK | 34% |
| | LU | 28% |
| | NL | 28% |
| | PL | 28% |
| | LV | 25% |
| | MT | 24% |
| | TR | 38% |
| | HR | 33% |

Question: QA5.2. Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Option: Dental care

Answers: Not very affordable + Not at all affordable



On average, about one European in ten has had to do without dental care because of the cost they would have to pay (12%)²⁵. This figure is highest in Bulgaria (26%), followed by Estonia (19%)²⁶.

²⁵ QA6b And have you ever, during the last twelve months, needed any of the following types of care, but had to do without them because of the costs you would have to pay? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE)

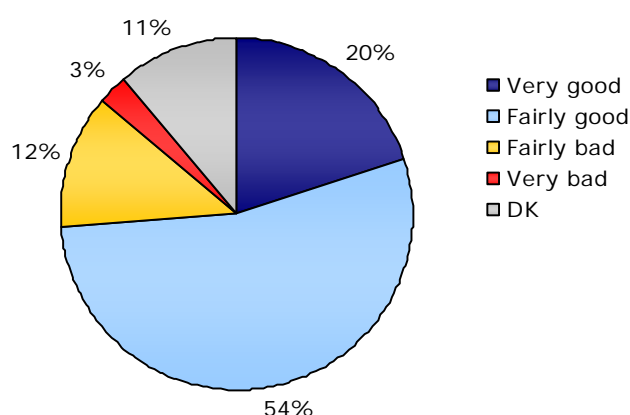
²⁶ The country results can be found in table QA6b in the annexes.

2.3 Medical or surgical specialists

Overall, the majority of Europeans holds a positive opinion about *the quality of medical or surgical specialists* in their country: 20% say it is very good and a further 54% say it is fairly good. Only 15% of citizens give a bad quality rating²⁷.

QA3.3 ...please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Medical or surgical specialists - % EU27



In terms of socio-demographic characteristics, the most significant finding is that self-employed people have a far more critical stance regarding the quality of medical or surgical specialists than other respondents.

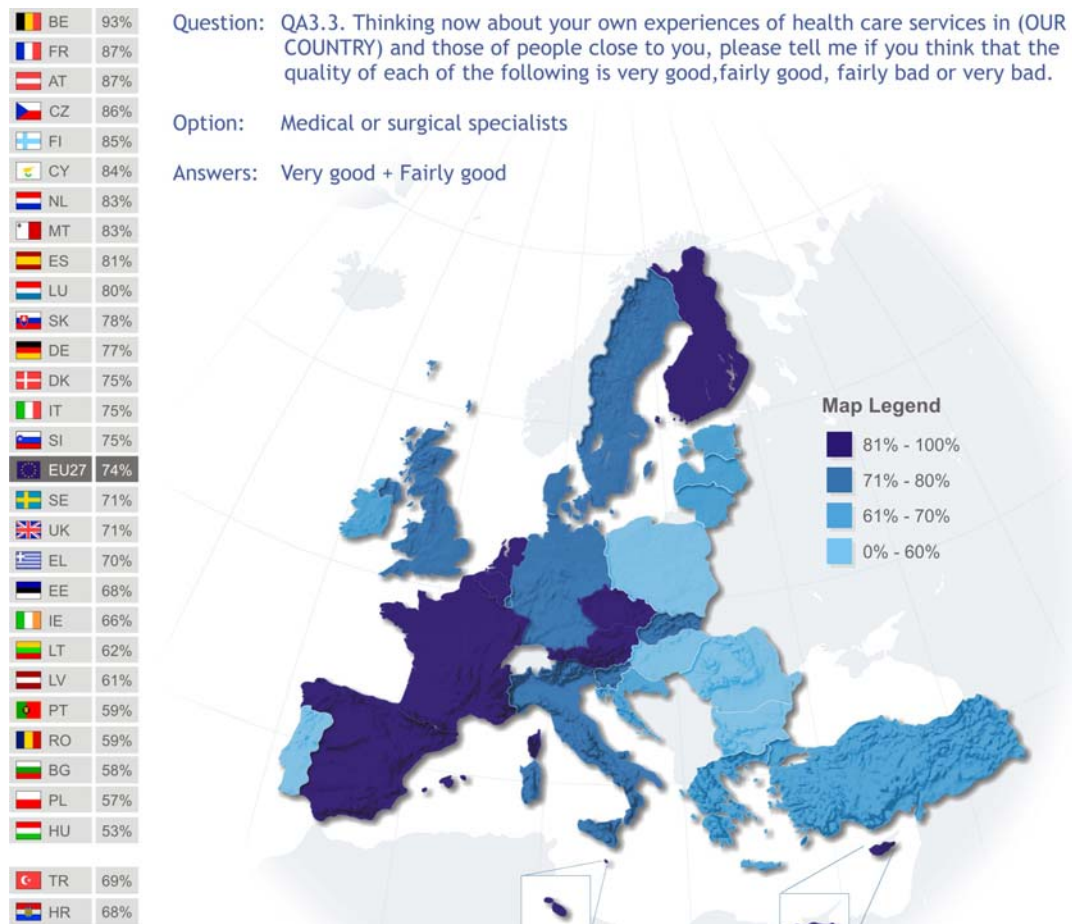
QA3.3 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Medical or surgical specialists

| | Good | Bad | DK |
|------------------------------------|------------|------------|------------|
| EU27 | 74% | 15% | 11% |
| Respondent occupation scale | | | |
| Self- employed | 67% | 23% | 10% |
| Managers | 78% | 12% | 10% |
| Other white collars | 77% | 15% | 8% |
| Manual workers | 74% | 16% | 10% |
| House persons | 75% | 17% | 8% |
| Unemployed | 66% | 16% | 18% |
| Retired | 78% | 13% | 9% |
| Students | 71% | 10% | 19% |

²⁷ QA3.3 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

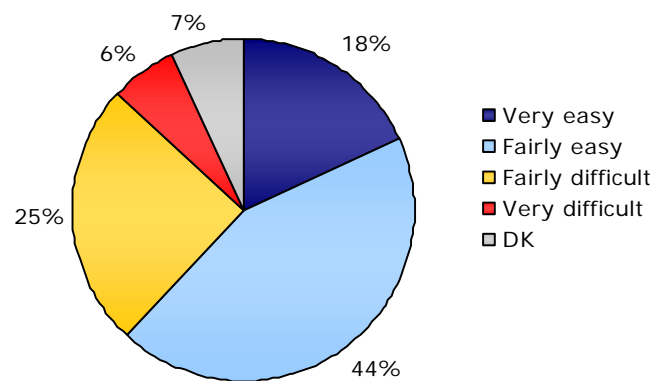
Variations can be noted at the country level largely. People in Belgium most often give a positive assessment (93%), followed by people in France and Austria (both 87%). Citizens in Hungary (53%) are least inclined to positively rate the quality of medical specialists in their country.



The majority of Europeans has a rather favourable view about *the availability and accessibility of medical and surgical specialists*, with 44% saying it is fairly easy to get to them. At the same time, a quarter finds this fairly difficult (25%). The two more polarised views are held by smaller segments of the population (18% very easy and 6% very difficult)²⁸.

QA4.3 ...please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).

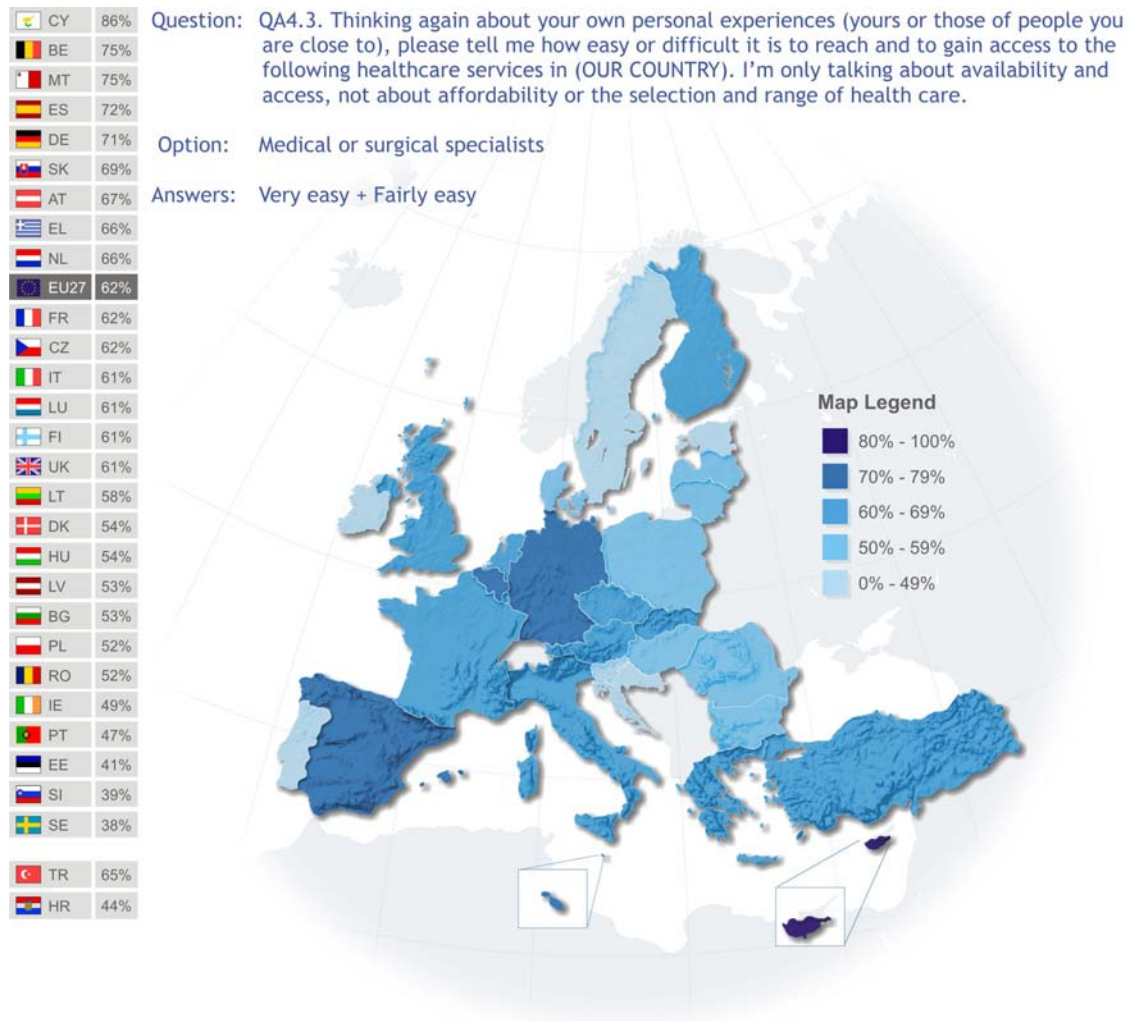
Medical or surgical specialists - % EU27



There are no significant differences in terms of socio-demographic characteristics in the proportion of citizens giving a very easy/fairly easy or very difficult/fairly difficult rating.

Significant differences are noted at the country level. The proportion of citizens who consider the availability and accessibility of medical or surgical specialists easy ranges from 38% in Sweden to 86% in Cyprus.

²⁸ QA4.3 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.



A small minority of Europeans has had to do without specialist care when they needed it because it was not available or easily accessible (9%)²⁹. The highest proportions of citizens who have experienced this are in France (16%) and Estonia (15%)³⁰.

Public opinion is divided regarding *the affordability of services provided by medical or surgical specialists*. One respondent in seven indicates that these services are free of charge (15%). The majority of respondents either hold the view that these services are fairly affordable (34%) or not very affordable (26%). The two extreme opinions are held by small segments of the population (8% very affordable and 9% not at all affordable)³¹.

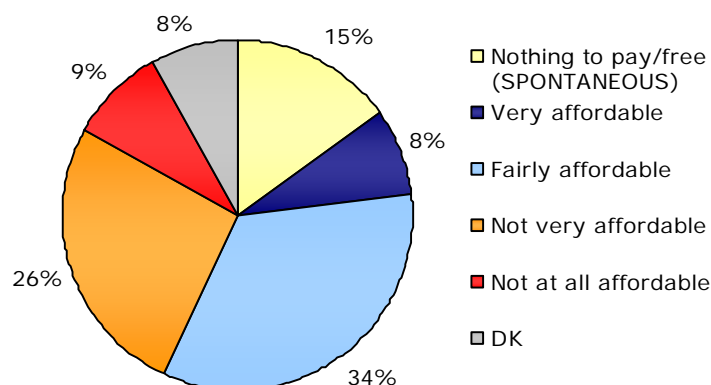
²⁹ QA6a During the last twelve months have you ever needed any of the following types of care, but had to do without them because they were not available or not easily accessible? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE).

³⁰ The country results can be found in table QA6a in the annexes.

³¹ QA5.3 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

QA5.3...please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Medical or surgical specialists - % EU27



In terms of socio-demographics, terminal education age and occupational status appear to have a bearing on whether people find these services affordable or not. However, this data is mostly off-set by differences in the "nothing to pay" and "DK" answer categories.

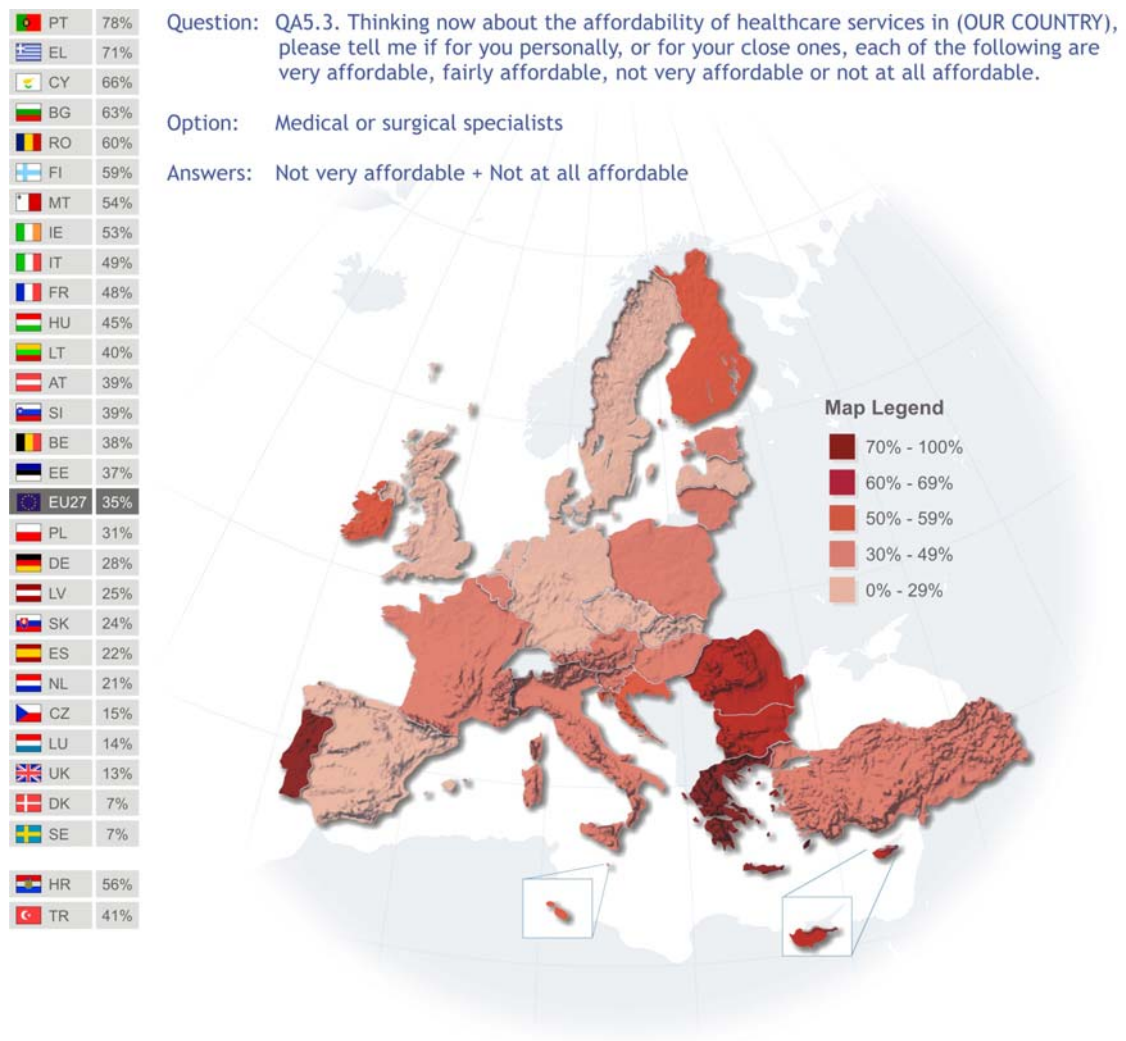
QA5.3 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Medical or surgical specialists

| | Nothing to pay/ free (SPONTANEOUS) | Affordable | Not affordable | DK |
|------------------------------------|--|------------|-------------------|-----------|
| EU27 | 15% | 42% | 35% | 8% |
| Education (End of) | | | | |
| 15 | 20% | 38% | 36% | 6% |
| 16-19 | 15% | 42% | 36% | 7% |
| 20+ | 12% | 46% | 34% | 8% |
| Still Studying | 12% | 40% | 33% | 15% |
| Respondent occupation scale | | | | |
| Self- employed | 12% | 44% | 37% | 7% |
| Managers | 13% | 48% | 31% | 8% |
| Other white collars | 13% | 45% | 36% | 6% |
| Manual workers | 15% | 39% | 38% | 8% |
| House persons | 19% | 39% | 36% | 6% |
| Unemployed | 17% | 37% | 36% | 10% |
| Retired | 17% | 42% | 34% | 7% |
| Students | 12% | 40% | 33% | 15% |

As with hospital services in general, the perceived affordability of the services offered by specialists depends to a degree on the way the health care system is set up in each country. Hence, we find again that due to the NHS in the UK, 50% of UK respondents spontaneously indicated that these services are free.

Looking at the extent to which citizens consider the services not very or not at all affordable reveals a most negative public opinion in Portugal (78%) and Greece (71%) where more than seven out of ten citizens feel that the services of medical or surgical specialists in their country are not affordable.

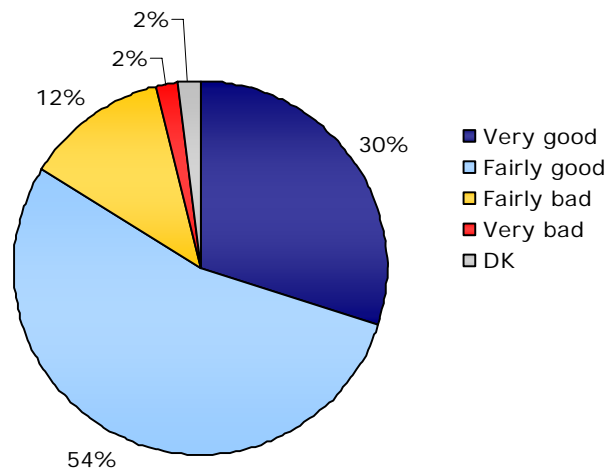


2.4 Family doctors

The quality of services offered by family doctors is generally perceived as being of very good (30%) or fairly good (54%) quality³². Only a small minority of Europeans is less satisfied: 12% find the quality of services fairly bad and 2% find it very bad³³.

Again we note that in terms of people's socio-demographic characteristics, self-employed people tend to have a more critical stance regarding the quality of family doctors (22% bad vs. EU27 average of 14%).

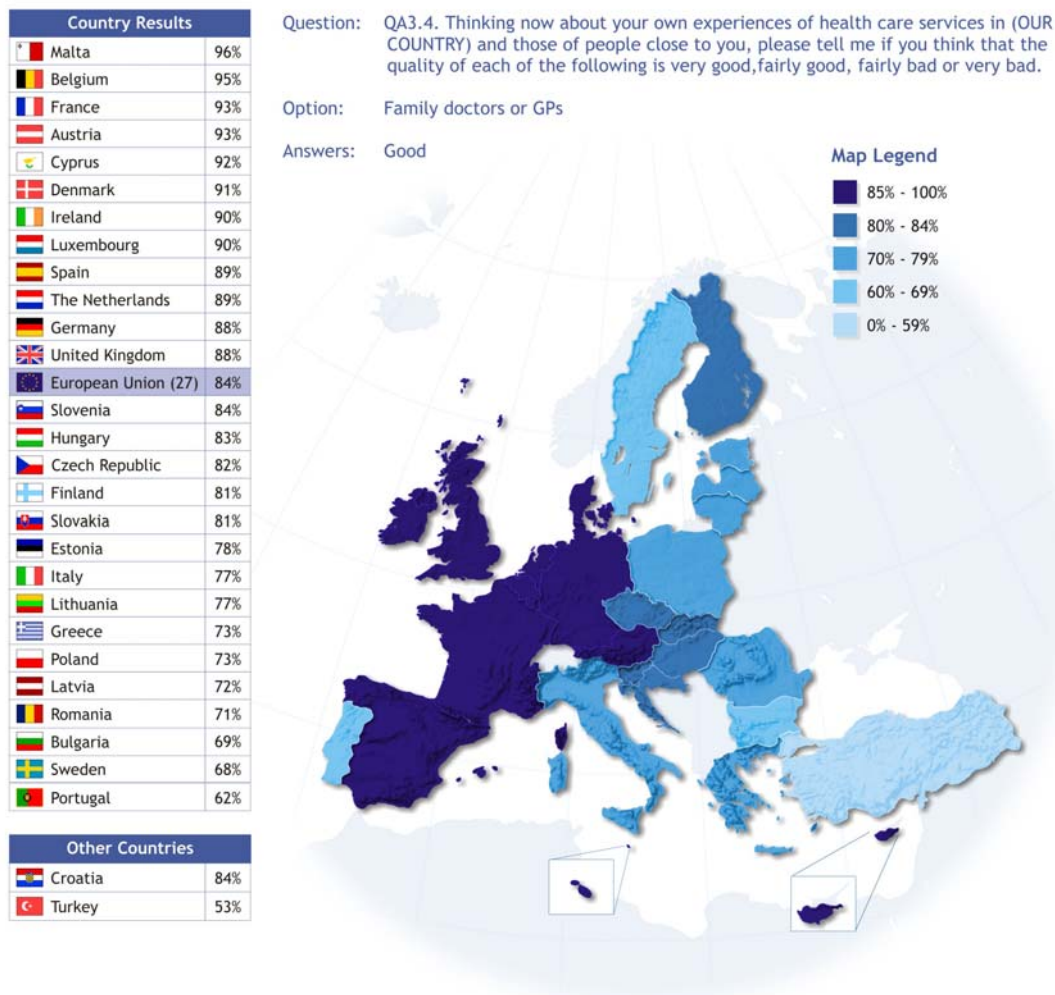
QA3.4 ...please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.
Family doctors or GPs - % EU27



³² The survey asks about family doctors or GP's (general practitioners).

³³ QA3.4 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

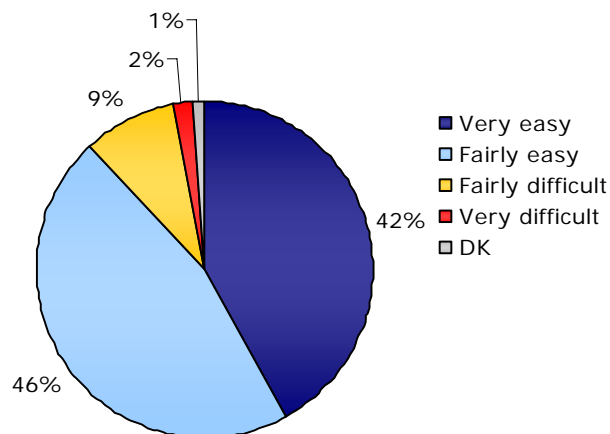
The European averages represent the consensus view in most Member States where a broad majority of people is satisfied with the quality of services provided by family doctors. There are, however, some countries where satisfaction levels are somewhat lower. In Portugal, less than two-thirds of the public give a positive assessment (62%). Similarly, less than seven out of ten people in Sweden (68%) and Bulgaria (69%) rate their doctors positively. The lowest quality rating is found outside of the current Member States in Turkey, where only 53% of citizens give a positive assessment of the quality of their country’s family doctors.



Family doctors in Europe are readily *available and accessible* according to respondents: 42% find their availability and accessibility very easy and 46% say it is fairly easy. Only around one European in ten takes a more critical stance³⁴.

QA4.4 ...please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).

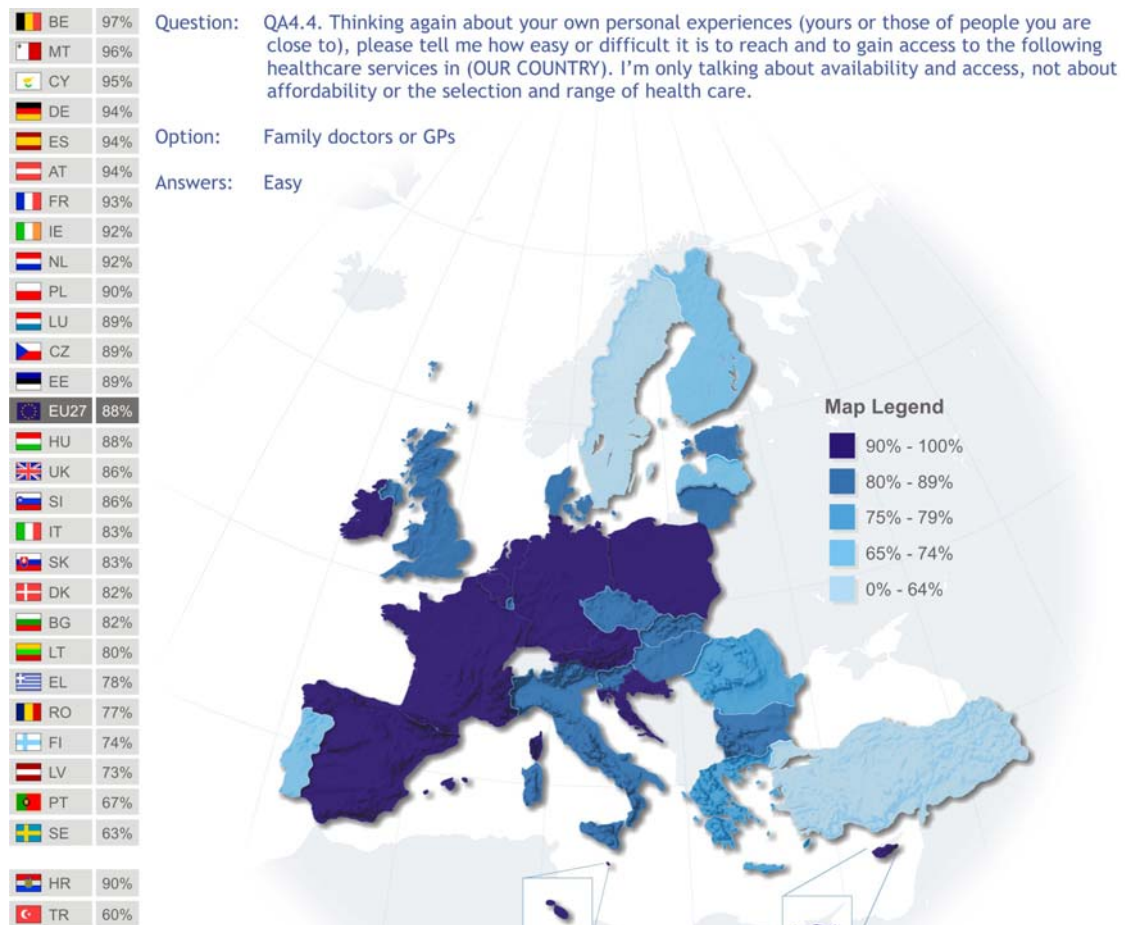
Family doctors or GPs - % EU27



Although there is some variation in the extent to which people find availability and accessibility to family doctors very easy rather than fairly easy, overall there are no significant differences to report in terms of socio-demographics.

Conversely we do find significant differences in opinion at the country level. Within the European Union, lower satisfaction levels are noted particularly in Sweden (63%). The lowest satisfaction levels are found in Turkey (60%).

³⁴ QA4.4 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.



Over the past year, quite a significant minority of Europeans has had to do without the care of family doctors when they needed it because it was not available or easily accessible (14%)³⁵. This European average however conceals high proportions in France (26%), Latvia (22%) and Germany (21%)³⁶. It also conceals high proportions among people who have been in need of long-term care (23%) or who have been severely limited because of a physical or mental condition (22%).

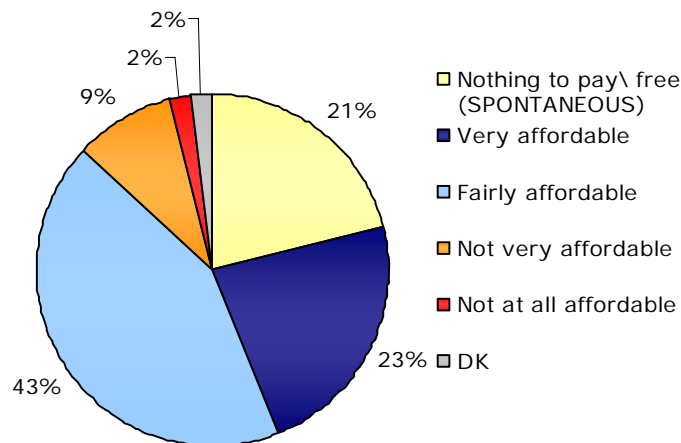
³⁵ QA6a During the last twelve months have you ever needed any of the following types of care, but had to do without them because they were not available or not easily accessible? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE).

³⁶ The country results can be found in table QA6a in the annexes.

Overall, Europeans find *the services of family doctors affordable*. In fact, one respondent in five pays nothing at all for their services (21%). Only around one respondent in ten holds the view that these services are not (very) affordable (11%)³⁷.

QA5.4...please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Family doctors or GPs - % EU27



There are no significant socio-demographic differences to report. However at the country level, public opinion does differ, which again is partially due to the different ways health care systems are set up nationally.

In this regard it is interesting to examine country variations in the percentages of people who do not find family doctors' services affordable. This analysis reveals the highest figures in Greece (43%), Cyprus (39%), Portugal (37%) and Ireland (33%).

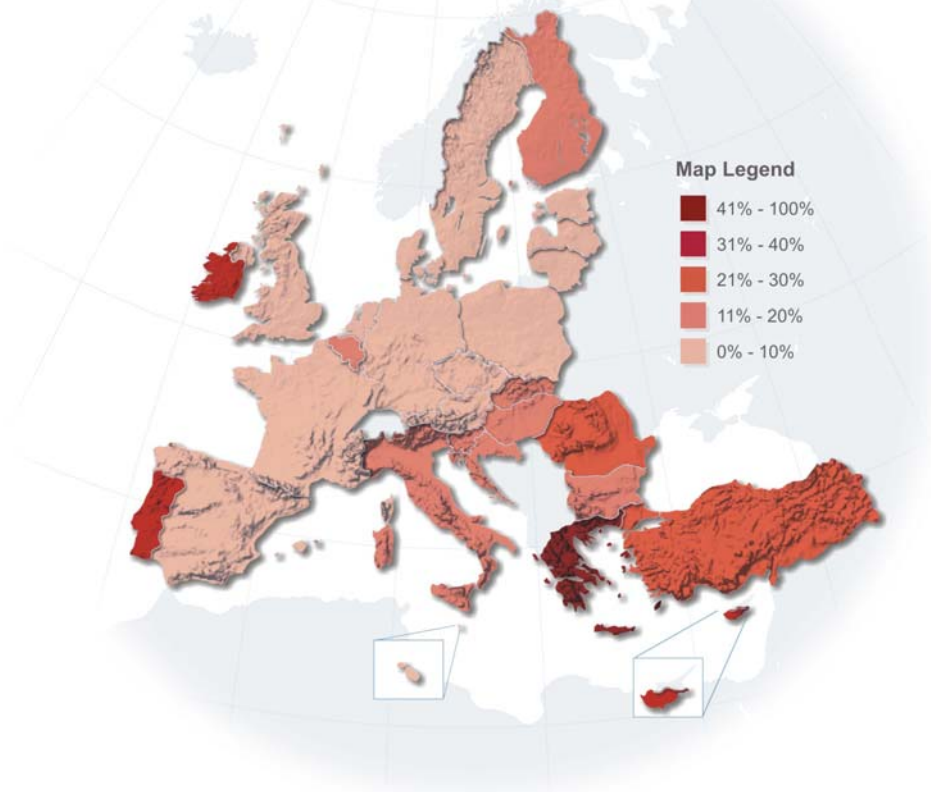
³⁷ QA5.4 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

| | | |
|--|------|-----|
| | EL | 43% |
| | CY | 39% |
| | PT | 37% |
| | IE | 33% |
| | RO | 24% |
| | HU | 18% |
| | FI | 17% |
| | IT | 16% |
| | SI | 16% |
| | BG | 16% |
| | BE | 14% |
| | SK | 14% |
| | EU27 | 11% |
| | DE | 10% |
| | LT | 10% |
| | MT | 9% |
| | FR | 8% |
| | AT | 8% |
| | PL | 8% |
| | ES | 7% |
| | NL | 6% |
| | EE | 6% |
| | CZ | 5% |
| | LV | 5% |
| | LU | 4% |
| | SE | 4% |
| | UK | 4% |
| | DK | 1% |
| | TR | 29% |
| | HR | 17% |

Question: QA5.4. Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Option: Family doctors or GPs

Answers: Not very affordable + Not at all affordable

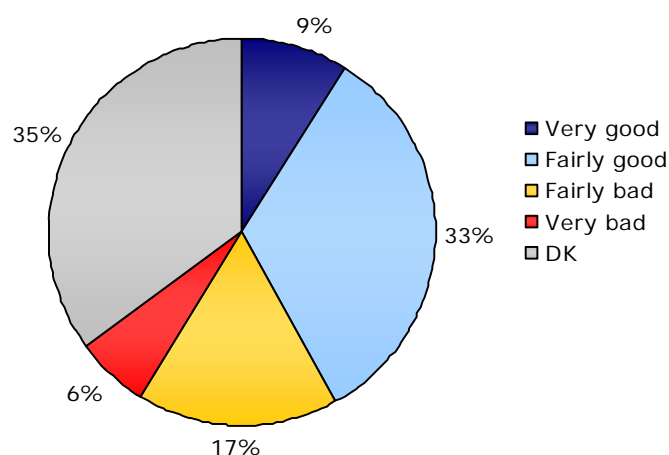


2.5 Care services for dependent people

We now turn our attention to how Europeans assess care services for dependent people. In this section we will focus on care services offered in the homes of dependent people while in the next section we will look at services in nursing homes.

Although a large number of Europeans are unable to assess *the quality of care services for dependent people* in their home (35%), those who do have a view tend to be positive rather than negative (42% vs. 23%)³⁸.

QA3.5 ...please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.
Care services for dependent people in their home - % EU27



People who themselves have experience with long-term care tend to be more positive than those who have no experience (49% vs. 40% good).

QA3.5 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Care services for dependent people in their home

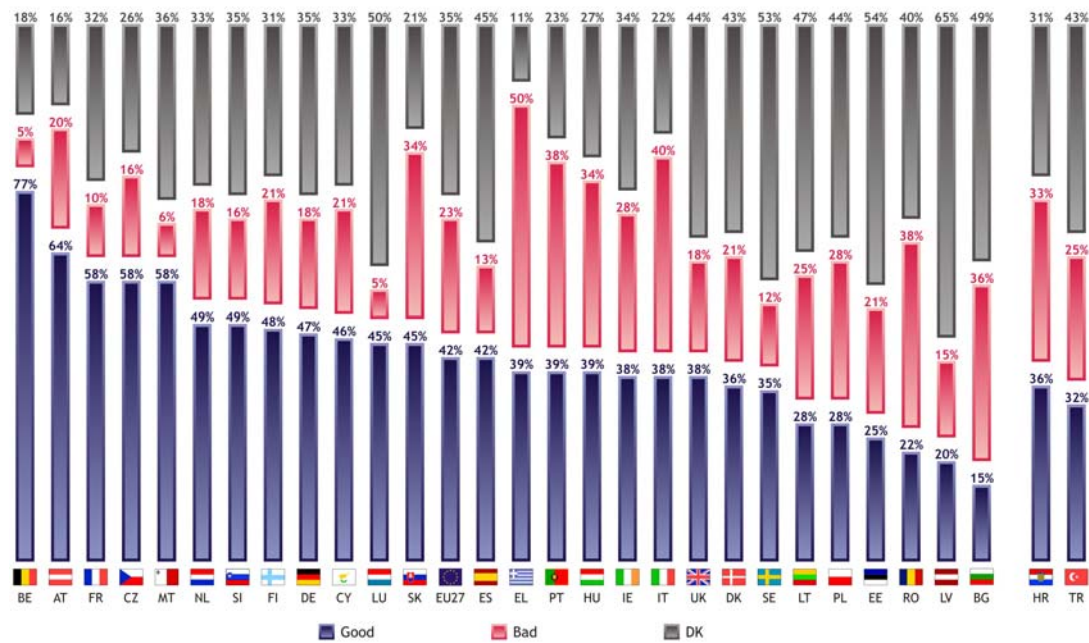
| | Good | Bad | DK |
|---------------------------------------|------------|------------|------------|
| EU27 | 42% | 23% | 35% |
| Experience with long-term care | | | |
| No experience | 40% | 21% | 39% |
| Personal experience | 49% | 28% | 23% |
| Parent has experience | 44% | 37% | 29% |
| Someone close has experience | 45% | 24% | 31% |

³⁸ QA3.5 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Large variations are also found at the country level. It must be stressed that any differences found are influenced by the extent to which caring for dependent people at home is a common custom in a country. The first thing to note in this regard is the variation in “DK” levels which range from 11% in Greece to 65% in Latvia.

Question: QA3.5. Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

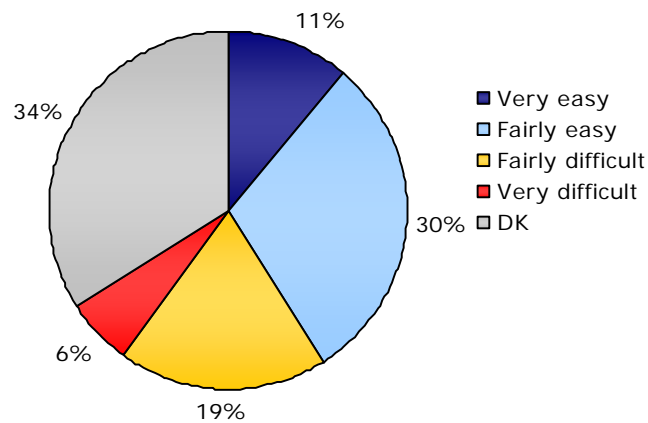
Option: Care services for dependent people in their home



Taking these variations into account, it is worth noting that in Greece (50%), Italy (40%), Romania (38%) and Bulgaria (36%) negative opinions outnumber positive ones. In Portugal, public opinion is evenly divided.

Although a large number of Europeans are unable to assess *the availability of care services for dependent people* in their home (34%), again we find that those who do hold a view tend to be positive rather than negative (41% vs. 25%)³⁹.

QA4.5 ...please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).
Care services for dependent people in their home - % EU27



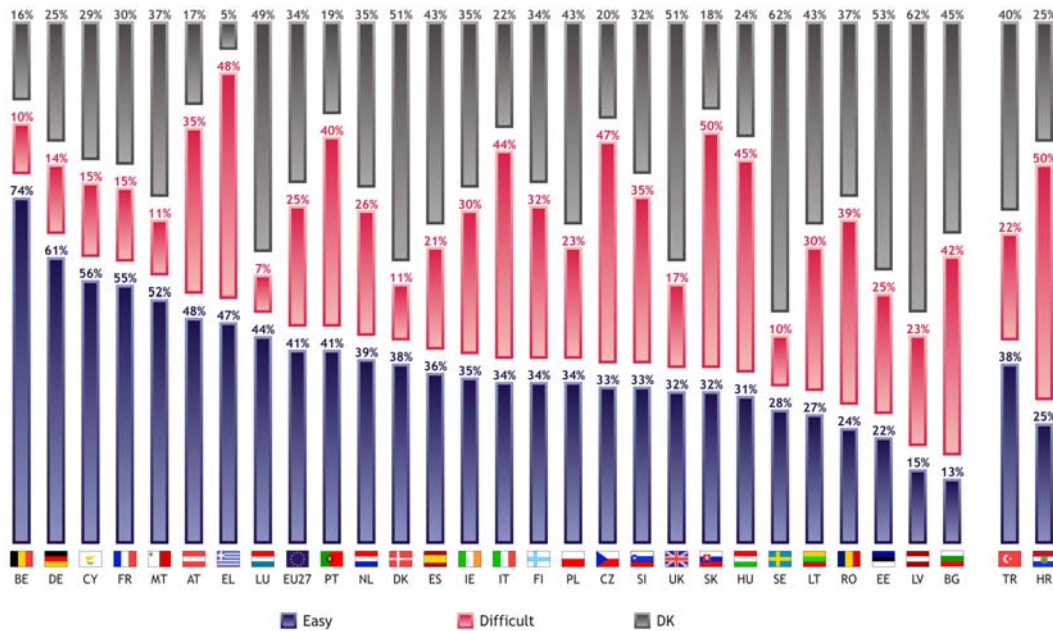
People who themselves have experience with long-term care tend to be more divided in their views with 47% finding availability easy and 30% finding it difficult.

³⁹ QA4.5 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care. Please note that 2% of the respondents indicate that in the past six months they needed care services in their own home but had to do without because it was not available (the country results can be found at table QA6a in the annexes).

The country results are again influenced by the extent to which it is a common custom in a country to care for dependent people in the home. Variations in “DK” levels range from 5% in Greece to 62% in Sweden and Latvia. It is important to note, however, that in, Slovakia (50%), Croatia (50%) and Greece (48%) around half of citizens are critical of the availability of care services for dependent people in their home.

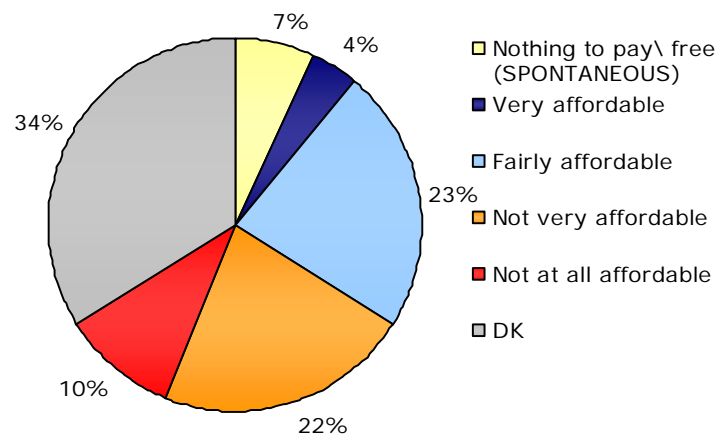
Question: QA4.5. Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Option: Care services for dependent people in their home



Public opinion is divided as regards *the affordability of care services for dependent people* in their home: 34% say it is free or affordable and 32% find it not (very) affordable⁴⁰.

QA5.5...please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.
Care services for dependent people in their home - % EU27

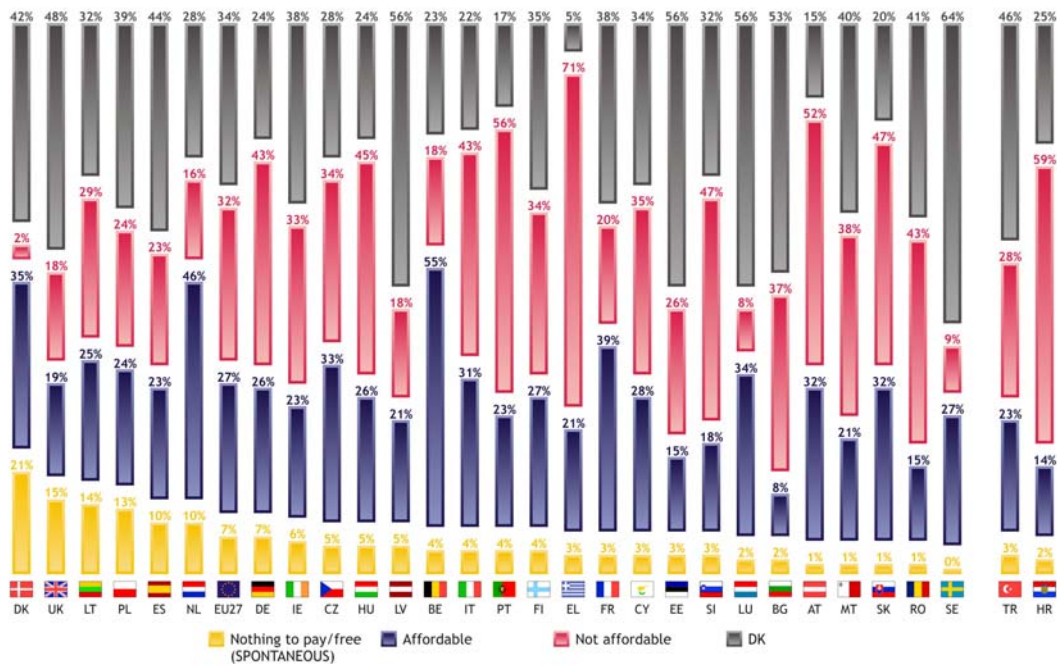


⁴⁰ QA5.5 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable. Please note that 1% of the respondents indicate that in the past six months they needed care services in their own home but had to do without because of the costs they would have to pay (the country results can be found at table QA6b in the annexes).

The country results are affected not only by the extent to which care in the home is a common custom in a country but also by how the national health care system is set-up. The extent to which care services in the home are perceived to be free varies from non-existent in Sweden to 21% in Denmark. The “DK” levels range from 5% in Greece to 64% in Sweden. Generally, in countries where the services are known to exist but where people have to pay for them, there is a tendency to perceive the services as not (very) affordable. The exceptions are Belgium, the Netherlands and France.

Question: QA5.5. Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

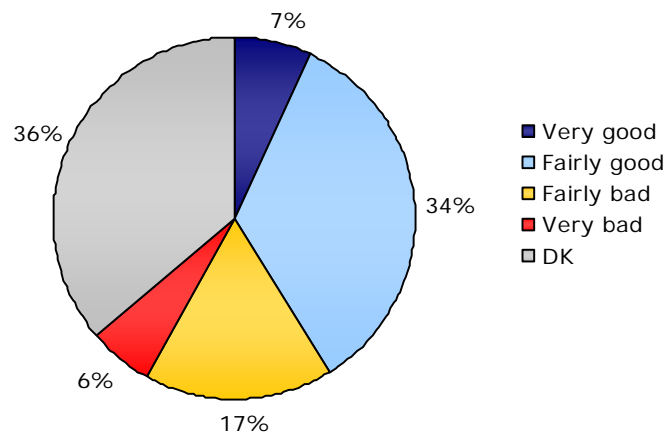
Option: Care services for dependent people in their home



2.6 Nursing homes

Although over a third of Europeans are unable to assess *the quality of nursing homes* (36%), those who can are far more often positive than negative (41% vs. 23%)⁴¹.

QA3.6 ...please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.
Nursing homes- % EU27



People who have a parent living in a nursing home far more often give a positive assessment of the quality of nursing homes, with 12% finding it very good and 46% saying it is fairly good.

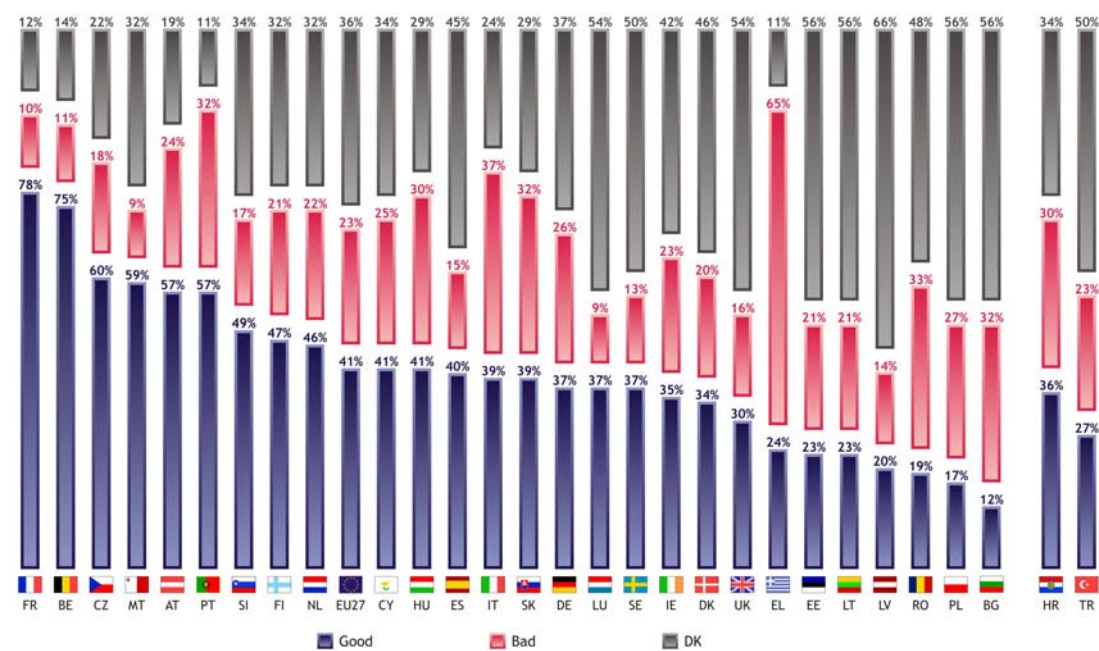
⁴¹ QA3.6 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Public opinion again varies significantly from country to country and “DK” levels range from 11% in Greece to 66% in Latvia.

Citizens in France (78%) and Belgium (75%) far more often give a positive assessment of the quality of nursing homes than citizens in other countries. Conversely, people in Greece tend to be most negative with 65% of respondents indicating that they find the quality of nursing homes to be bad.

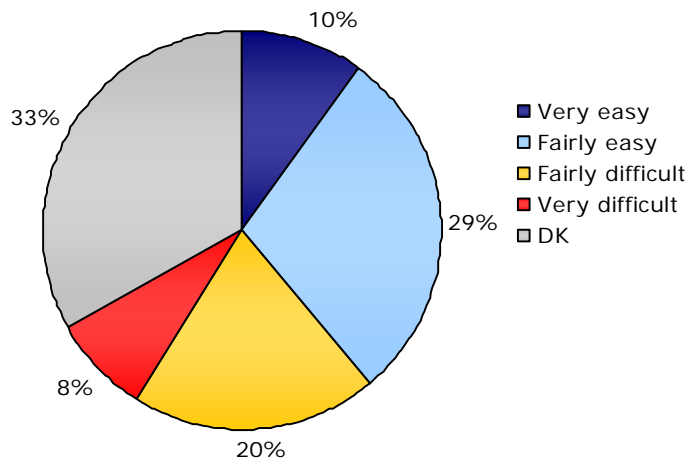
Question: QA3.6. Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Option: Nursing homes



Around a third of Europeans are unable to assess *the availability and accessibility of nursing homes* in their country (33%). However, those who can more often hold a positive rather than a negative view (39% vs. 28%)⁴².

**QA4.6 ...please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY).
Nursing homes - % EU27**



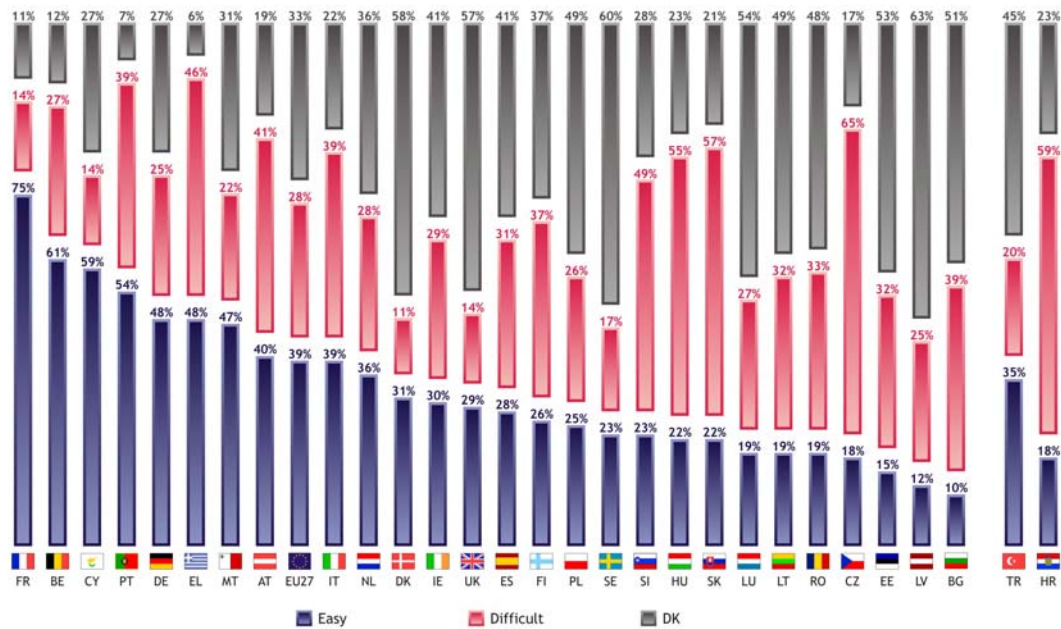
Again we find that people who have a parent living in a nursing home give a positive assessment far more often than the average: 24% of these respondents find the availability and accessibility of nursing homes very easy and 36% find it fairly easy.

⁴² QA4.6 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care. Please note that 1% of the respondents indicate that in the past six months they needed a nursing home but had to do without because it was not available or easily accessible (the country results can be found at table QA6a in the annexes).

Large variations are found between countries. The most positive opinions are found in France where 75% find access and availability easy, followed quite far behind by Belgium (61%). Conversely, citizens in the Czech Republic are most critical, with 65% giving a negative assessment. In Croatia (59%), Slovakia (57%) and Hungary (55%) more than half of the public also feels that access and availability of nursing homes is difficult in their country. Furthermore, “DK” levels range from 6% in Greece to 63% in Latvia.

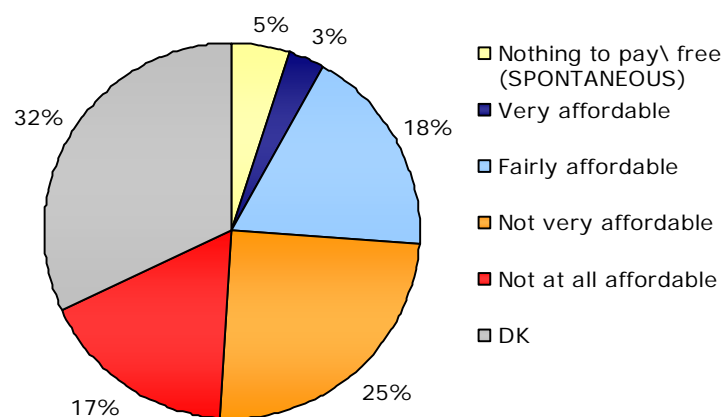
Question: QA4.6. Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Option: Nursing homes



In terms of the affordability of nursing homes, the majority holds a critical view with a quarter of Europeans believing that they are not very affordable (25%) and 17% saying they are not at all affordable. Only 3% of respondents find nursing homes very affordable and only 5% say they are free of charge⁴³.

QA5.6...please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.
Nursing homes - % EU27



Looking specifically at people who have a parent in a nursing home we find that for 3% this is free of charge. Overall, the majority view among this group of respondents is that nursing homes are not affordable (45%). However, and more significantly, they are also far more likely to find nursing homes affordable in comparison to the average European (40% vs. 21%).

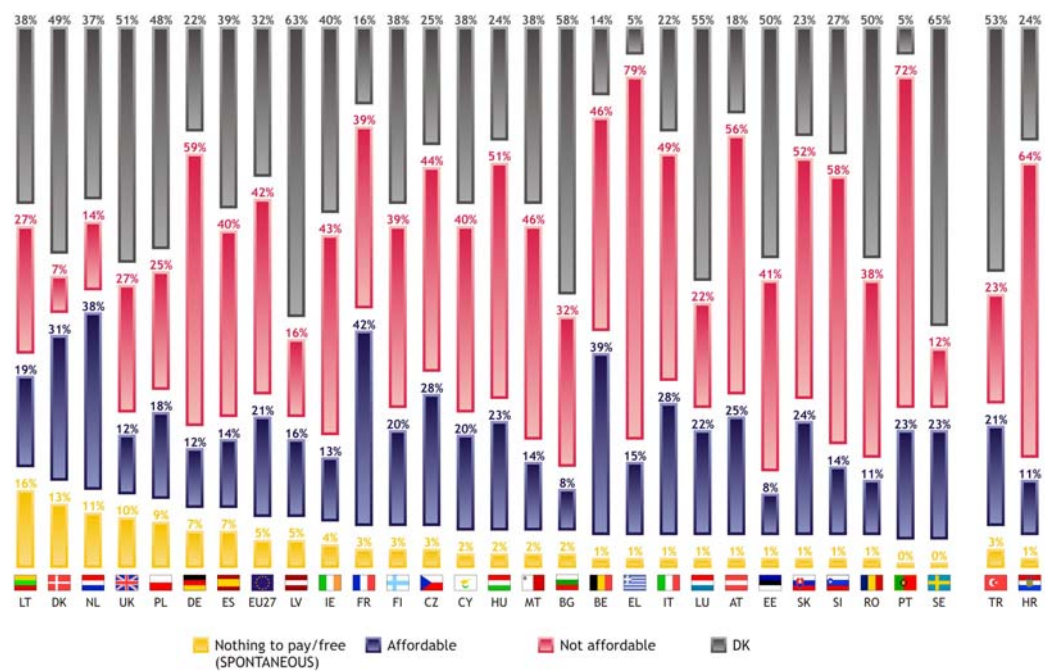
⁴³ QA5.6 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable. Please note that 1% of the respondents indicate that in the past six months they needed care services in their own home but had to do without because of the costs they would have to pay (the country results can be found at table QA6b in the annexes).

The extent to which nursing homes are perceived to be free varies from non-existent in Portugal and Sweden to 16% in Lithuania. The “DK” levels range from 5% in Portugal and Greece to 65% in Sweden.

Notwithstanding these influencing factors, the general opinion at the country level tends to be that nursing homes are not (very) affordable. Again, the exceptions are the Netherlands and France.

Question: QA5.6. Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Option: Nursing homes



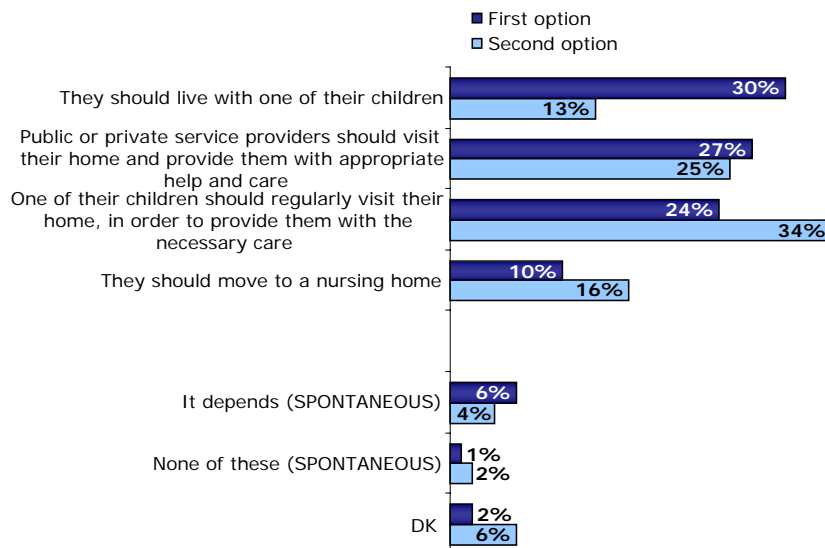
3. ATTITUDES TO CARE OF ELDERLY AND DEPENDENT PEOPLE

In this chapter we focus on people's attitudes to the care of elderly and dependent people.

3.1 Best care option for elderly parents

Public opinion is divided about care for elderly parents who can no longer live at home⁴⁴: three out of ten Europeans believe that the best option for the elderly parent is to live with one of their children (30%). However, there are also many Europeans who believe the elderly should stay at home and receive regular care visits either from a public or private care service provider (27%) or from their own children (24%). In fact, being looked after by a child at home is the second best option according to 34% of Europeans. Nursing homes are less frequently viewed as a preferable option.

QA7 - Best option for an elderly parent living alone and in need of a regular help
First and Second option - % EU27



Views about the best option for elderly parents who can no longer live alone strongly vary from country to country as partly a result of cultural differences in traditional kinship relationships in Europe. Consequently, we find that in Turkey nearly three out of four respondents believe the best option is that the elderly parent lives with a child (74%). Conversely, less than one person in ten in Sweden, the Netherlands (both 4%), Denmark and Finland (both 7%) shares this view and in these countries more than half of the public feels that public or private service providers should be hired to take care of elderly parents in their home.

⁴⁴ QA7ab Imagine an elderly father or mother who lives alone and can no longer manage to live without regular help because of her or his physical or mental health condition? In your opinion, what would be the best option for people in this situation? Firstly? Secondly?

This diversity of attitudes applies less to nursing homes which are not widely seen as a preferred option throughout Europe. The exception is Slovenia, where nursing homes are the most popular option (32%). Nursing homes are also quite widely accepted in Malta (25%).

QA7a Imagine an elderly father or mother who lives alone and can no longer manage to live without regular help because of her or his physical or mental health condition? In your opinion, what would be the best option for people in this situation? Firstly?

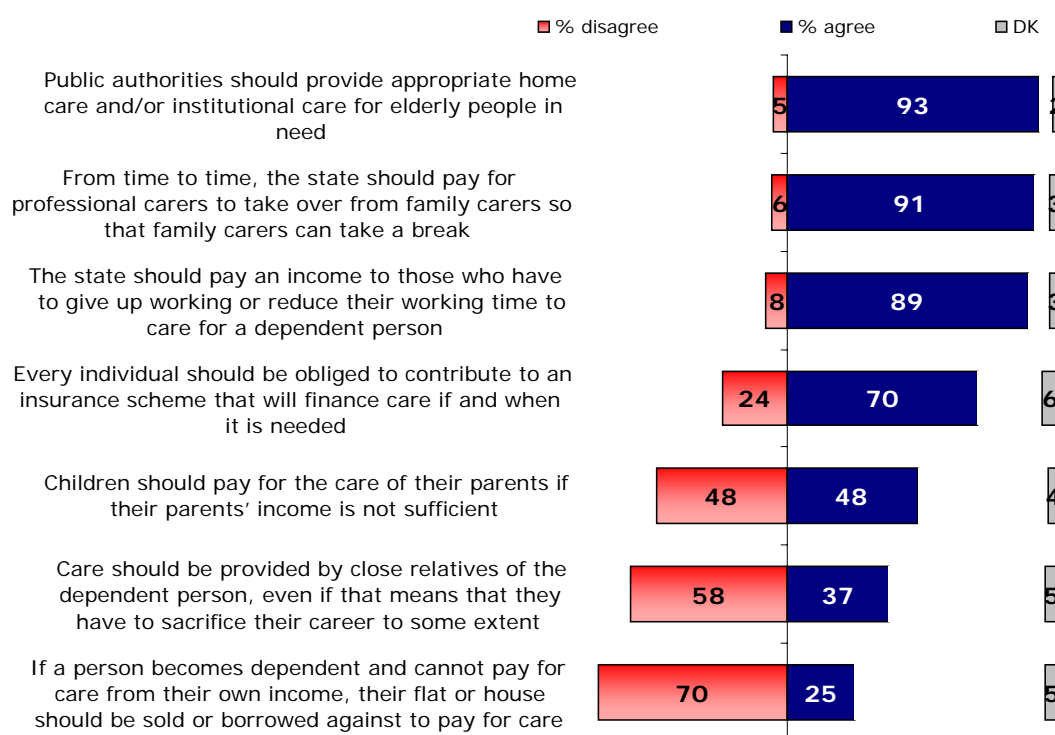
| | They should live with one of their children | Public or private service providers should visit their home and provide them with appropriate help and care | One of their children should regularly visit their home, in order to provide them with the necessary care | They should move to a nursing home | It depends (SPONTANEOUS) | None of these (SPONTANEOUS) | DK |
|-------------|---|---|---|------------------------------------|--------------------------|-----------------------------|-----------|
| EU27 | 30% | 27% | 24% | 10% | 6% | 1% | 2% |
| BE | 17% | 38% | 22% | 19% | 4% | 0% | 0% |
| BG | 52% | 11% | 28% | 5% | 2% | 0% | 2% |
| CZ | 36% | 11% | 30% | 13% | 10% | 0% | 0% |
| DK | 7% | 58% | 15% | 14% | 4% | 1% | 1% |
| DE | 25% | 27% | 30% | 8% | 8% | 1% | 1% |
| EE | 30% | 19% | 31% | 12% | 7% | 0% | 1% |
| EL | 49% | 11% | 38% | 2% | 0% | 0% | 0% |
| ES | 39% | 15% | 19% | 12% | 9% | 1% | 5% |
| FR | 18% | 46% | 18% | 12% | 5% | 0% | 1% |
| IE | 19% | 30% | 23% | 9% | 13% | 1% | 5% |
| IT | 28% | 30% | 22% | 7% | 6% | 4% | 3% |
| CY | 40% | 21% | 28% | 9% | 2% | 0% | 0% |
| LV | 42% | 11% | 28% | 9% | 8% | 1% | 1% |
| LT | 47% | 10% | 27% | 11% | 3% | 1% | 1% |
| LU | 21% | 32% | 27% | 15% | 4% | 0% | 1% |
| HU | 36% | 12% | 35% | 11% | 5% | 0% | 1% |
| MT | 25% | 16% | 29% | 25% | 4% | 0% | 1% |
| NL | 4% | 52% | 20% | 18% | 5% | 0% | 1% |
| AT | 17% | 28% | 30% | 9% | 12% | 3% | 1% |
| PL | 59% | 7% | 27% | 3% | 2% | 1% | 1% |
| PT | 44% | 20% | 15% | 10% | 5% | 2% | 4% |
| RO | 56% | 10% | 23% | 5% | 3% | 1% | 2% |
| SI | 29% | 16% | 17% | 32% | 4% | 1% | 1% |
| SK | 47% | 11% | 28% | 8% | 5% | 0% | 1% |
| FI | 7% | 51% | 25% | 13% | 3% | 1% | 0% |
| SE | 4% | 60% | 13% | 20% | 2% | 0% | 1% |
| UK | 20% | 34% | 23% | 10% | 9% | 2% | 2% |
| HR | 48% | 11% | 18% | 21% | 1% | 0% | 1% |
| TR | 74% | 10% | 7% | 6% | 1% | 1% | 1% |

3.2 Attitudes regarding care for the elderly

Next we look at seven statements regarding the care for the elderly which allow us to understand people's attitudes better⁴⁵.

The European public broadly supports the idea that public authorities should provide appropriate home care and/or institutional care for elderly people in need, with 93% of European citizens agreeing. There is also widespread agreement with the notion that family carers should receive (financial) support from the state: 91% of respondents feel they should be given a chance to take a break and 89% feel they should be paid an income for their duties if they give up working or have to reduce their working hours. The majority of Europeans feel that paying into an insurance scheme that will finance care if and when care is needed should be obligatory (70%).

QA8 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree?
- % EU27



Public opinion is divided when it comes to children having to pay for their parents care if their parents' income is not sufficient. There is clear opposition to the notion that close relatives should provide the care (58% disagree). The largest proportion of respondents, however, is against the idea that if a person becomes dependent and cannot pay for care from their own income, their flat or house should be sold or borrowed against to finance their care (70% disagreeing).

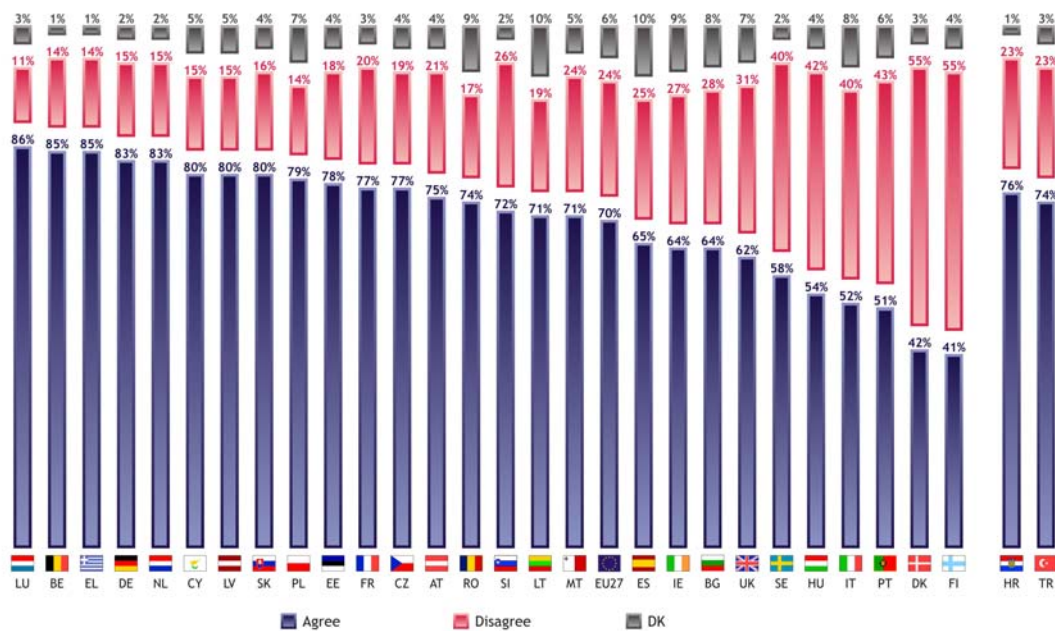
⁴⁵ QA8 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

A closer analysis of the seven statements reveals widespread consensus among countries when it comes to the proposal that public authorities should provide appropriate home care and/or institutional care for elderly people in need. In all countries except Hungary (85%) and Italy (88%) support is obtained from over nine out of ten citizens. There is also widespread consensus among countries that the state should pay for professional carers to take over from family carers allowing family carers to take a break: support levels range from 81% in Romania to 97% in Finland. Support for the view that the state should pay an income to those who have to give up working or reduce their working time to care for a dependent person ranges from 77% in Luxembourg to 94% in Greece, Spain, the Czech Republic and Malta⁴⁶.

National views are more diverse when it comes to the idea of contributing to an insurance scheme to finance care if and when it is needed. Support for this notion is most widespread in Luxembourg (86%), Belgium, Greece (both 85%), Germany and the Netherlands (both 83%) and least widespread in Finland (41%) and Denmark (42%).

Question: QA8.2. For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Option: Every individual should be obliged to contribute to an insurance scheme that will finance care if and when it is needed

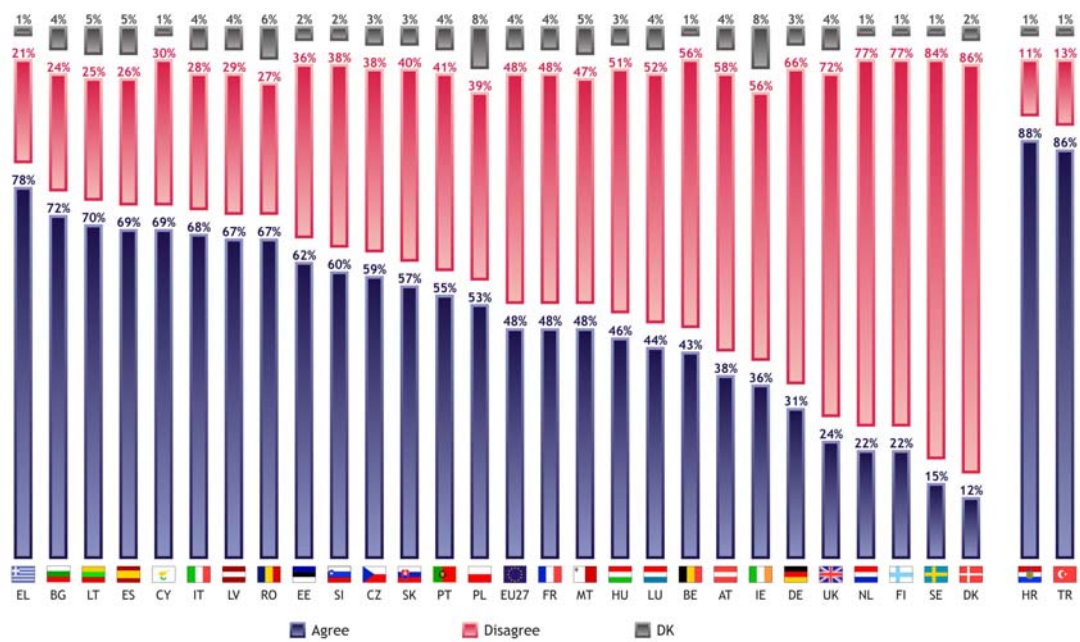


⁴⁶The country results for these statements can be found in tables QA8.1, QA8.7 and QA8.6 respectively in the annexes.

Public opinion also varies significantly from country to country as regards the idea that children should pay for the care of their parents if their parents’ income is not sufficient. In the two candidate countries support is most widespread (88% in Turkey and 86% in Croatia). Greece is the only EU Member State where over three-quarters of the public agree (78%). Conversely, there is broad opposition to this in Denmark (86% disagreeing) and Sweden (84%) with Finland and the Netherlands not far behind with 77% disagreeing.

Question: QA8.4. For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Option: Children should pay for the care of their parents if their parents’ income is not sufficient

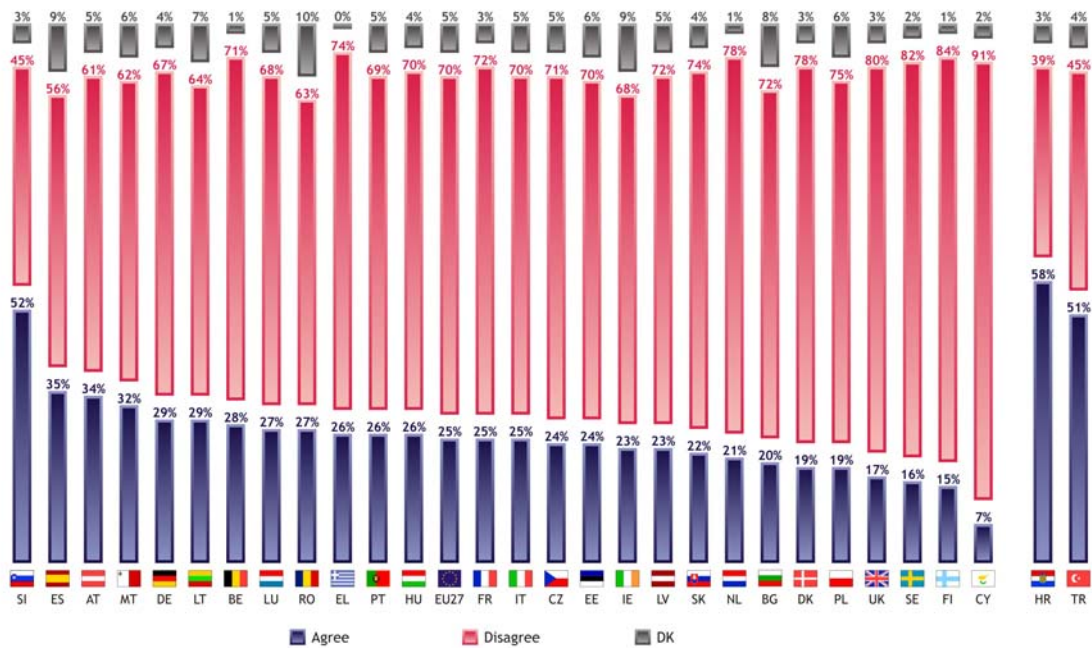


Support for the notion that close relatives should care for dependent people even if that means that they have to sacrifice their careers to some extent ranges from only 7% in Sweden to 77% in Turkey.

The proposition that if people become dependent and unable to pay for care their flat or house should be sold or borrowed against to finance the care receives very little support in Cyprus (7%) and is generally unpopular in most countries with Croatia (58%), Slovenia (52%) and Turkey (51%) as the exceptions.

Question: QA8.3. For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Option: If a person becomes dependent and cannot pay for care from their own income, their flat or house should be sold or borrowed against to pay for care

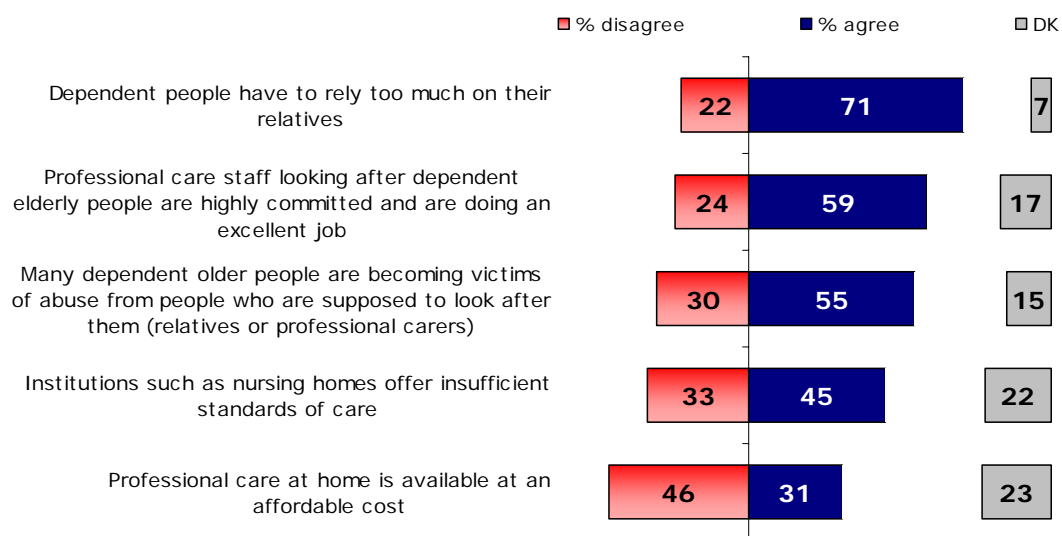


3.3 Attitudes concerning the situation of dependent elderly people

Next we look at five statements that measure people's attitudes to the situation of dependent elderly people.

The majority of Europeans holds the view that dependent people have to rely too much on their relatives (71%). Why they feel this way becomes clear when we look at how citizens perceive the quality of care provided by professional care staff and institutions. Although many Europeans find that professional care staff looking after dependent elderly people are highly committed and are doing an excellent job (59%), the view that many dependent older people are victims of abuse from people who are supposed to look after them is widespread (55%). In addition, nearly half of the European public feels that institutions such as nursing homes offer insufficient standards of care (45%). Another reason why so many Europeans feel that dependent people have to rely too much on their relatives can be seen to be the cost of professional care: only 31% of Europeans agree that this is available at an affordable cost⁴⁷.

QA29 Could you please tell me if you agree or disagree with each of the following statements (EU27)



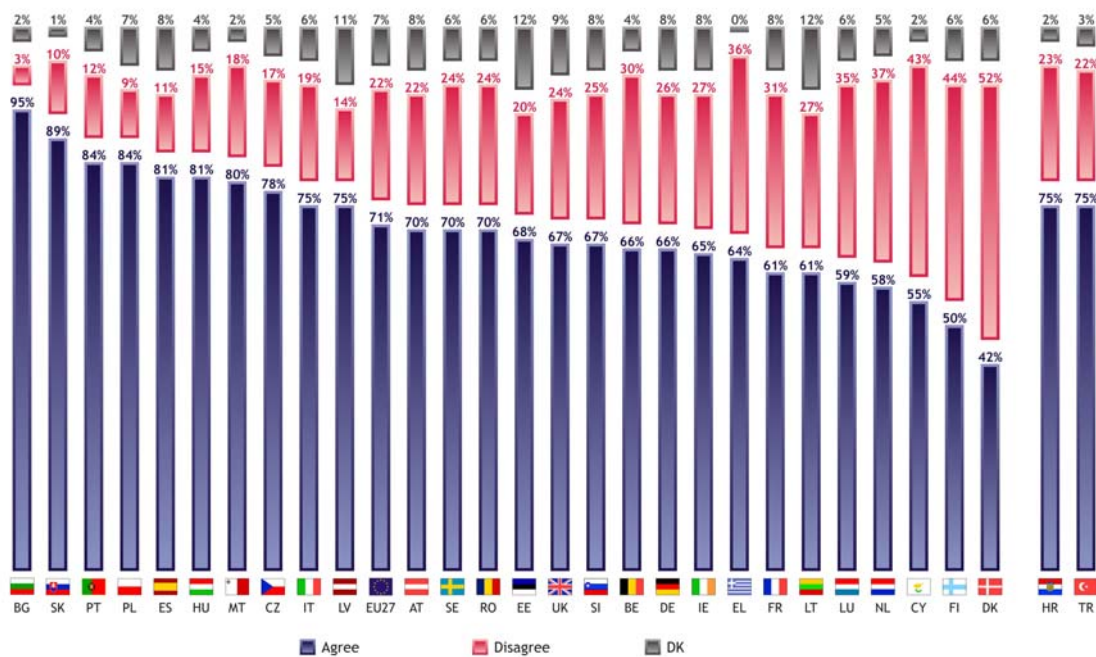
⁴⁷QA29 Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Next we analyse the responses to these five statements in more detail. At the socio-demographic level we do not find extremely large differences in the proportion of respondents who feel that dependent elderly people have to rely too much on their relatives. More importantly, this view is also not influenced by whether or not people actually take care of a dependent person or not. However, we do find slightly higher levels of agreement among respondents with an elderly parent still alive. The highest level of agreement is 80% for respondents with a father aged 71 or older living with the respondent in the same household.

At the country level agreement with this statement varies significantly, ranging from only 42% in Denmark to 95% in Bulgaria.

Question: QA29.1. Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Option: Dependent people have to rely too much on their relatives

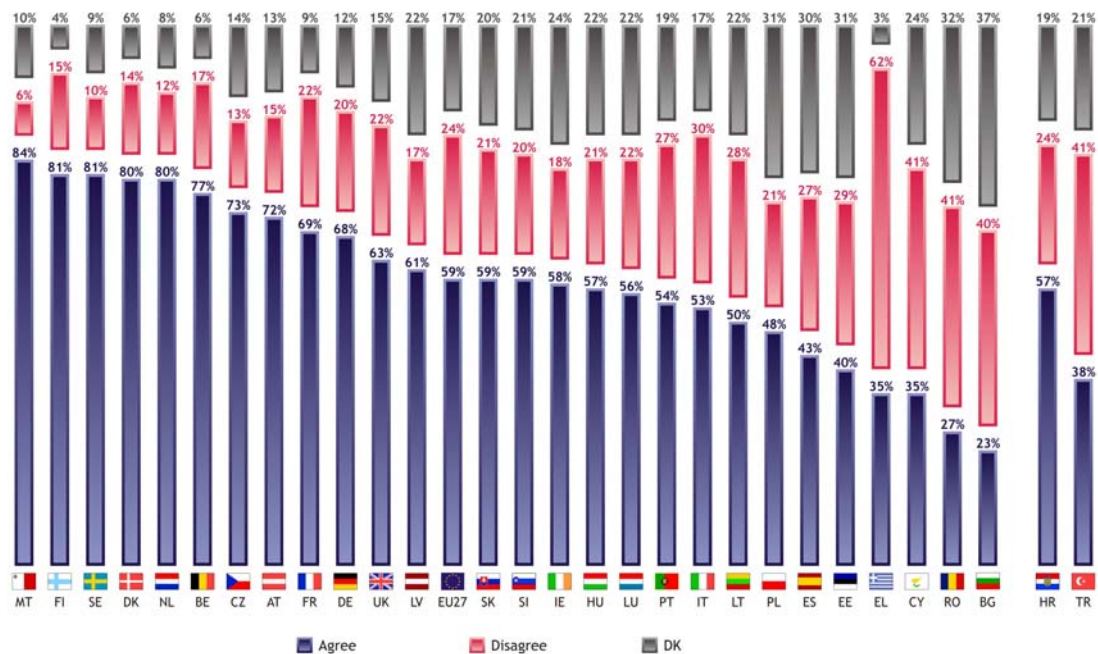


The socio-demographic differences are slight and predictable regarding the view that professional care staff looking after dependent elderly people are highly committed and are doing an excellent job. The widest degree of criticism is voiced by respondents who feel that abuse of dependent elderly people is widespread (34% disagree with the statement against 24% in the EU on average).

Again the variations at country level are much larger with agreement levels ranging from only 23% in Bulgaria to 84% in Malta. The level of disagreement ranges from 6% in Malta to 62% in Greece. It should furthermore be noted that there are large differences between countries in the percentage of “don’t know responses”.

Question: QA29.4. Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Option: Professional care staff looking after dependent elderly people are highly committed and are doing an excellent job



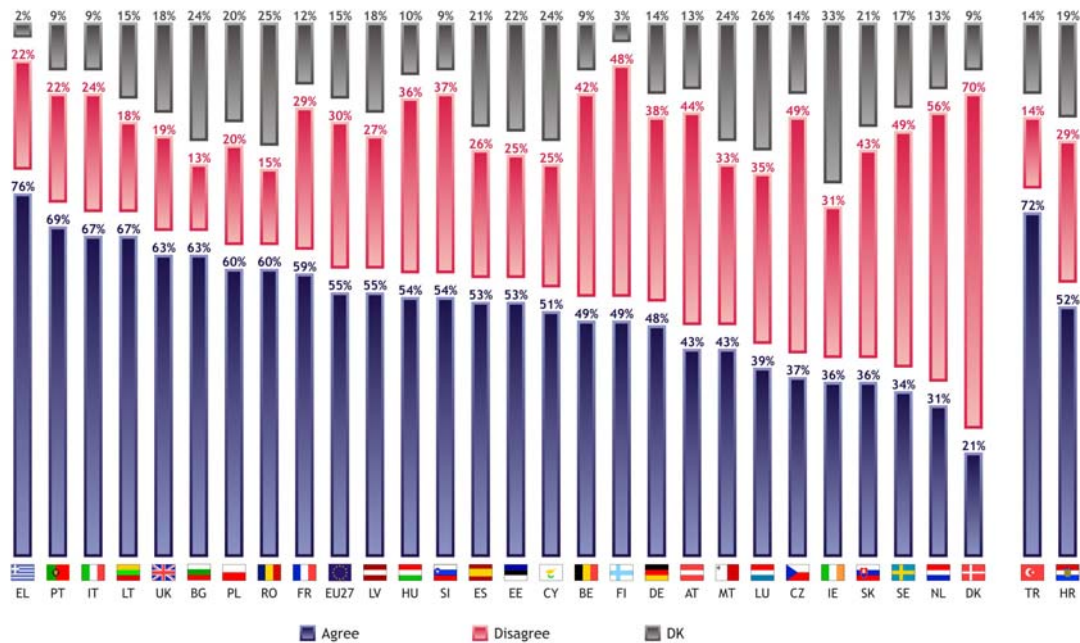
When it comes to the view that many dependent older people are becoming victims of abuse from people who are supposed to look after them, public opinion is influenced by education and occupation with managers and those who stayed in full-time education the longest somewhat less likely to agree than average (47% of managers agree and for TEA20+ 50%, compared to the EU average of 55%).

Not surprisingly, respondents who feel that abuse of dependent elderly people is widespread are far more likely to agree than those who feel that such abuse is rare (80% vs. 36%). However, more tellingly, agreement levels do not vary significantly between people with or without a parent in a nursing home (both 54%).

National variations are once more the most extreme with agreement levels ranging from 21% in Denmark to 76% in Greece.

Question: QA29.5. Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Option: Many dependent older people are becoming victims of abuse from people who are supposed to look after them (relatives or professional carers)

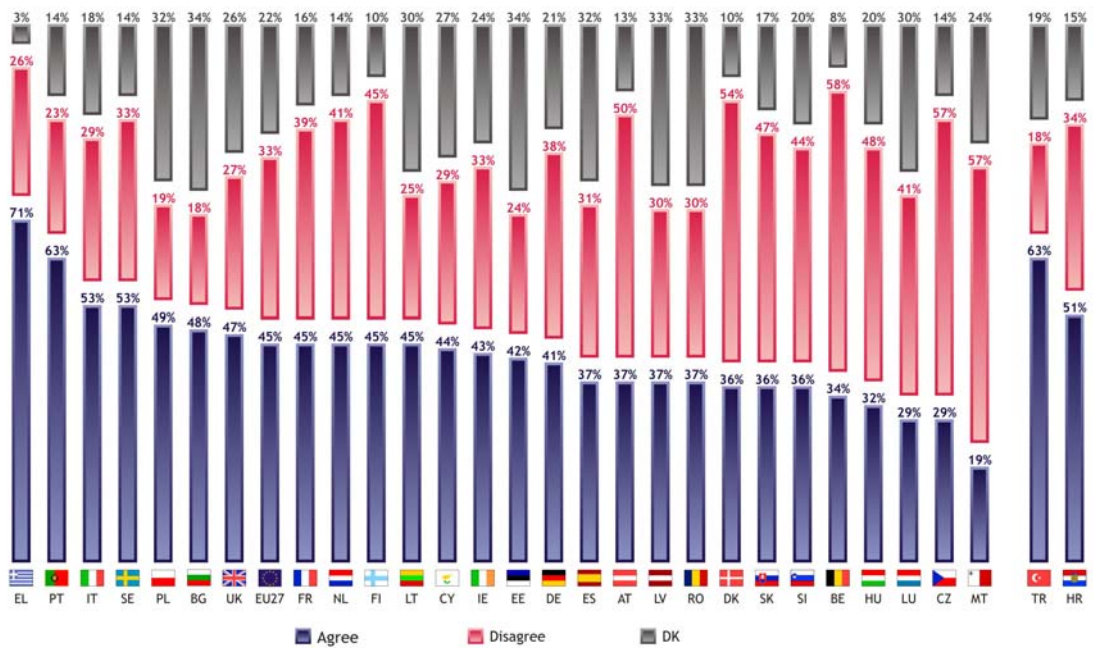


Agreement with the statement that institutions such as nursing homes offer insufficient standards of care is somewhat higher among women than it is among men (47% vs. 43%, respectively). It is interesting to note that people who actually have a parent in a nursing home are not far more likely to agree than people who don't have a parent in a nursing home (47% vs. 44%). The most critical stance is once again noted among people who feel that abuse of elderly people is widespread, with 60% agreeing that institutions such as nursing homes offer insufficient standards of care.

The level of agreement at the country level ranges from 19% in Malta to 71% in Greece.

Question: QA29.3. Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Option: Institutions such as nursing homes offer insufficient standards of care



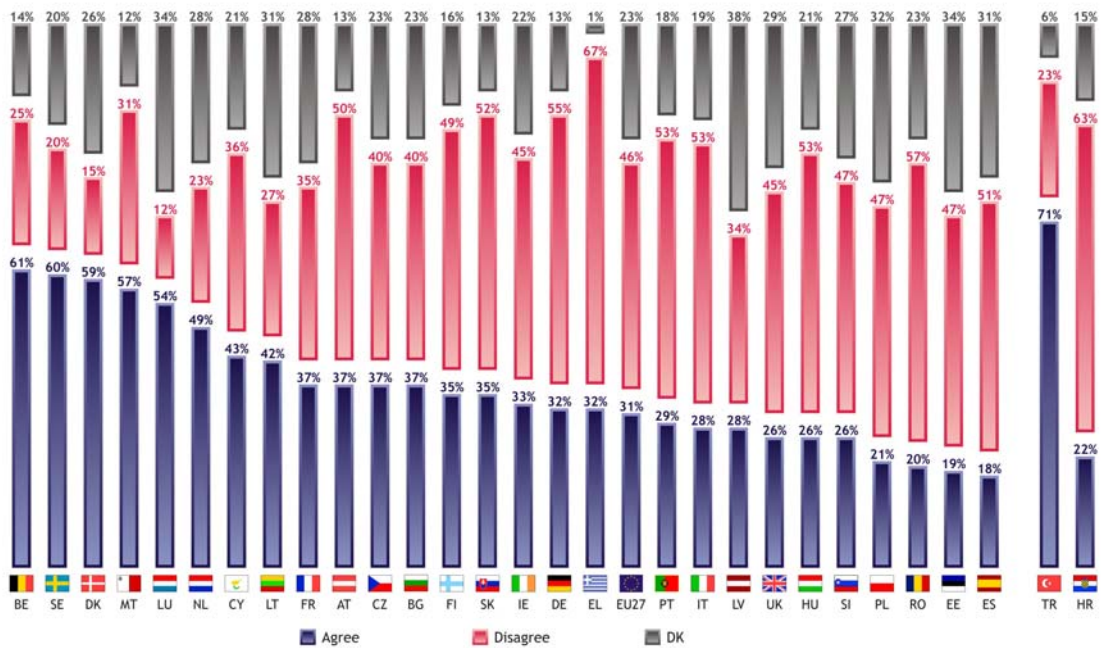
Last but not least we look at the extent to which views concerning the statement that professional care is available at an affordable cost vary. There are no extreme differences on the basis of gender, age, terminal education age or occupational status.

When it comes to personal experience we find interesting differences. People who have needed care in the past are more likely to agree (37%) as are people who are themselves severely limited (36%) compared to EU citizens on average (31%). This is, even more tellingly perhaps, also the case for people who pay or have in the past paid for professional care of their parent(s) (38%) and for people who have a parent in a nursing home (41%). Clearly, the actual experience of these people makes them more knowledgeable than the public at large (the level of “don’t know” responses is lower); a noteworthy finding is that their opinions are more positive rather than negative compared to the “inexperienced” average citizen.

Despite these important differences, national differences in the set-up of health-care systems most influence people’s views as the largest degree of variation is once again noted at the country level. Agreement levels range from less than one in five citizens in Spain (18%) and Estonia (19%) to around three in five citizens in Belgium (61%), Sweden (60%) and Denmark (59%).

Question: QA29.2. Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Option: Professional care at home is available at an affordable cost



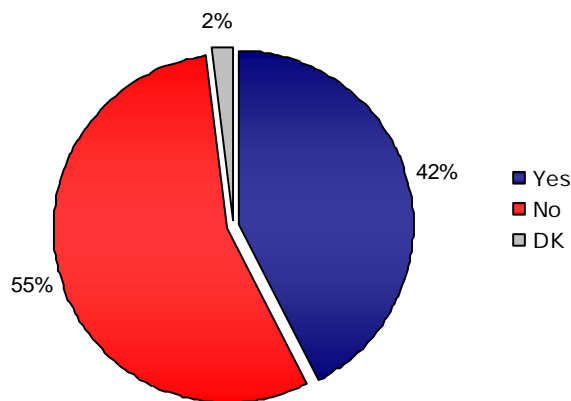
4. PROVIDING LONG-TERM CARE

In this chapter we analyse people's experiences with long-term health care focusing on the ways in which people provide this care to parents. We also look at the costs and the financial consequences both with regard to past and actual costs as well as future expectations.

4.1 Experience with long-term health care

Just over four out of ten respondents have in the past ten years either personally been in need of some regular help and long-term care or know someone they are close to who has had this experience (42%)⁴⁸.

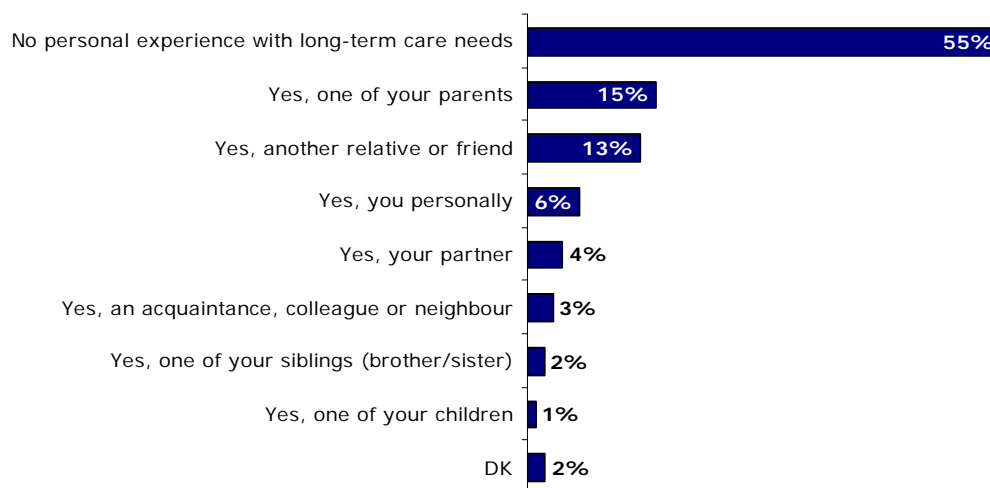
QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years? - % EU27



The largest segment of respondents indicate that one of their parents (15%) or another relative or friend (13%) has needed regular help and care. 6% of respondents have needed this help and care themselves while in 4% of cases the person in question is the respondent's partner. Finally, 6% of respondents indicate that an acquaintance, colleague or neighbour (3%), sibling (2%) or a child (1%) needed this care.

⁴⁸ QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years? If you know several people who have been in need of regular help and long-term care, please consider only the experience that affected you the most. Please tell me your relationship to this person in need of care.

QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years? (MAX 2 ANSWERS)
- % EU27



Socio-demographic analyses reveal only small differences between men and women. The latter are more often personally involved in providing care (45% vs. 39%) and more often have a parent who has been in need of care (17% vs. 14%). Clearly, the pattern of experience is related to age: the older people are, the more they personally are confronted with the issue. 30% of people aged 55 to 64 have an elderly parent who has needed long-term care over the past ten years.

QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years? If you know several people who have been in need of regular help and long-term care, please consider only the experience that affected you most. Please tell me your relationship to this person in need of care. (MAX. 2 ANSWERS)

| | No personal experience with long-term care needs | Yes, you personally | Yes, your partner | Yes, one of your parents | Yes, one of your children | Yes, one of your siblings (brother/sister) | Yes, another relative or friend | Yes, an acquaintance, colleague or neighbour | DK |
|-------------|--|---------------------|-------------------|--------------------------|---------------------------|--|---------------------------------|--|-----------|
| EU27 | 55% | 6% | 4% | 15% | 1% | 2% | 13% | 3% | 2% |
| Age | | | | | | | | | |
| 15-24 | 66% | 2% | 0% | 5% | 0% | 1% | 20% | 2% | 4% |
| 25-39 | 62% | 3% | 1% | 10% | 0% | 1% | 18% | 3% | 2% |
| 40-54 | 54% | 6% | 2% | 22% | 1% | 1% | 10% | 3% | 2% |
| 55-64 | 44% | 7% | 5% | 30% | 1% | 2% | 9% | 3% | 2% |
| 65-74 | 48% | 8% | 11% | 18% | 1% | 3% | 9% | 3% | 2% |
| 75-84 | 47% | 15% | 16% | 8% | 2% | 3% | 7% | 4% | 3% |
| 85+ | 50% | 24% | 16% | 1% | 2% | 3% | 4% | 2% | 3% |



At the country level, experience of care ranges from 28% in Romania to 60% in Sweden.

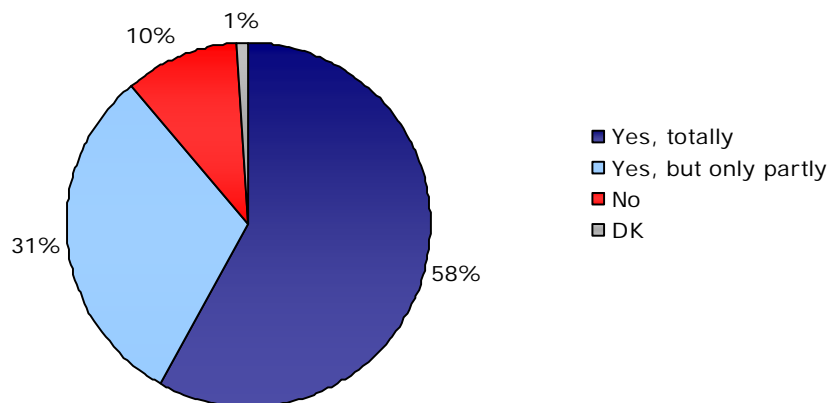
QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years?

| | Yes | No | DK |
|-------------|------------|------------|-----------|
| EU27 | 42% | 55% | 2% |
| SE | 60% | 40% | 0% |
| DK | 58% | 38% | 4% |
| BE | 57% | 41% | 1% |
| NL | 54% | 44% | 2% |
| FI | 54% | 46% | 0% |
| FR | 52% | 47% | 2% |
| LU | 46% | 53% | 0% |
| UK | 45% | 54% | 1% |
| MT | 44% | 55% | 1% |
| EE | 43% | 54% | 3% |
| CY | 43% | 57% | 0% |
| PL | 41% | 57% | 3% |
| ES | 41% | 56% | 3% |
| LT | 40% | 57% | 3% |
| EL | 40% | 60% | 0% |
| SI | 39% | 60% | 0% |
| IT | 39% | 57% | 4% |
| HU | 39% | 59% | 1% |
| DE | 39% | 59% | 2% |
| CZ | 39% | 58% | 3% |
| SK | 37% | 60% | 3% |
| IE | 37% | 62% | 2% |
| LV | 36% | 61% | 2% |
| AT | 36% | 61% | 3% |
| BG | 31% | 68% | 1% |
| PT | 29% | 68% | 3% |
| RO | 28% | 67% | 5% |
| HR | 39% | 60% | 1% |
| TR | 35% | 55% | 10% |

Close to six out of ten respondents who have had experience with long-term care find that the person in question received the appropriate care (58%) with a further 31% indicating that the care given was only partly appropriate. One respondent in ten indicates that the care given was not appropriate⁴⁹.

QA10 Thinking about this case of long-term care need you have just told me about, was the appropriate help and long-term care given to this person in need?
- % EU27

BASE: Those who have personal experience of long-term care needs



For those respondents who personally need long-term care the figures are similar with six out of ten (58%) indicating that they received appropriate care and three out of ten (31%) saying that the care given was only partly appropriate⁵⁰.

Whilst people's socio-demographic characteristics have little influence on the extent to which people conceive the given care to be appropriate or not, large differences are noted at the country level.

The percentage of respondents who feel that the care given was totally appropriate ranges from 48% in Ireland to 84% in Malta. The percentage of "yes, but only partly" replies ranges from 13% in Malta to 44% in Cyprus. The proportion of respondents who feel that the given care was not appropriate ranges from 2% in Greece to 16% in Denmark.

⁴⁹QA10 Thinking about this case of long-term care need you have just told me about, was the appropriate help and long-term care given to this person in need (whether yourself or someone you are close to)? Base: 42% of respondents with personal experience of long-term care needs (n=11271).

⁵⁰Due to a small base (N=289), the results should be considered with care.

QA10 Thinking about this case of long-term care need you have just told me about, was the appropriate help and long-term care given to this person in need (whether yourself or someone you are close to)?

| | Yes, totally | Yes, but only partly | No | DK |
|-------------|--------------|----------------------|------------|-----------|
| EU27 | 58% | 31% | 10% | 1% |
| MT | 84% | 13% | 3% | 0% |
| LU | 77% | 17% | 4% | 2% |
| HU | 73% | 17% | 9% | 1% |
| EL | 67% | 31% | 2% | 0% |
| SI | 67% | 25% | 8% | 0% |
| BE | 65% | 28% | 7% | 0% |
| PT | 64% | 23% | 12% | 1% |
| ES | 62% | 24% | 14% | 0% |
| LV | 62% | 31% | 7% | 0% |
| RO | 62% | 33% | 3% | 2% |
| BG | 61% | 25% | 8% | 6% |
| PL | 61% | 29% | 10% | 0% |
| FR | 60% | 27% | 11% | 2% |
| LT | 60% | 29% | 10% | 1% |
| FI | 59% | 36% | 4% | 1% |
| SE | 59% | 33% | 5% | 3% |
| CZ | 58% | 32% | 9% | 1% |
| DE | 58% | 32% | 8% | 2% |
| NL | 58% | 35% | 6% | 1% |
| AT | 57% | 35% | 4% | 4% |
| DK | 54% | 29% | 16% | 1% |
| EE | 54% | 34% | 11% | 1% |
| CY | 52% | 44% | 4% | 0% |
| IT | 51% | 34% | 13% | 2% |
| SK | 50% | 37% | 10% | 3% |
| UK | 49% | 36% | 13% | 2% |
| IE | 48% | 32% | 14% | 6% |
| HR | 64% | 26% | 10% | 0% |
| TR | 55% | 31% | 12% | 2% |

Among the 36% of respondents who have someone they are close to that is, or was, in need of regular help and long-term care, most are personally involved in helping this person⁵¹. Nearly half of these "informal carers" indicate that they regularly visit or visited the person to keep them company (49%) and more than four out of ten help with shopping (42%). Other often cited ways of helping are cleaning (34%), helping with mobility (33%), cooking (32%) and taking care of finances and everyday administrative tasks (30%).

QA11 Thinking about this case of long-term care need you have just told me about, please tell me in what ways, if any, do you or did you personally get involved in helping this person (MULTIPLE ANSWERS POSSIBLE) - % EU27

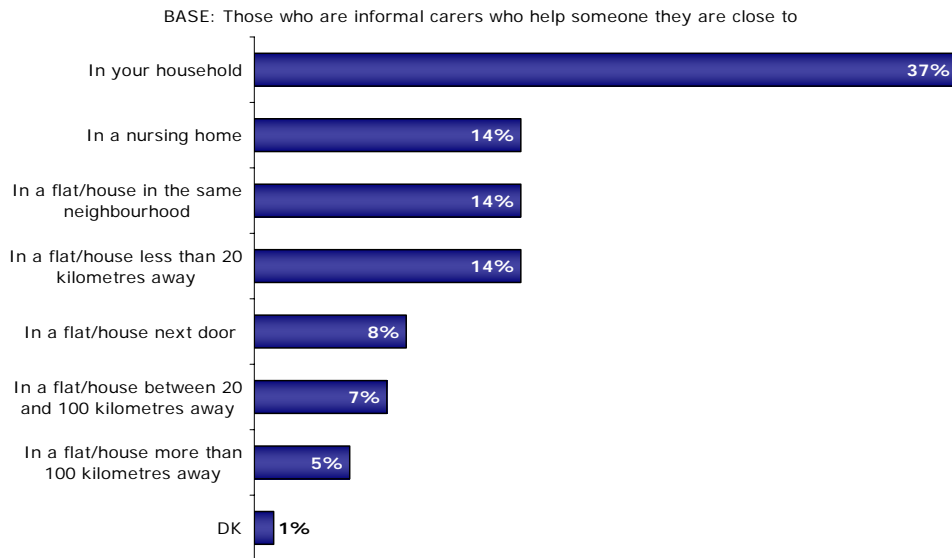
BASE: Those who have personal experience of long-term care needs



Overall, women are clearly more often fully involved in informal care than men. Nearly a half of female carers shop for the person they are helping compared to just over a third of men (47% vs. 36%). Women are twice as likely to cook (40% vs. 21%) and far more likely to clean (41% vs. 24%), help with dressing (33% vs. 19%), help with bathing or showering (31% vs. 16%), help with feeding (28% vs. 18%) and help with using the toilet (26% vs. 16%).

⁵¹ QA11 Thinking about this case of long-term care need you have just told me about, please tell me in what ways, if any, do you or did you personally get involved in helping this person. (MULTIPLE ANSWERS POSSIBLE) (n=10340).

QA12 Still thinking about this particular case of long-term care need you have just told me about, where did this person live for the longest time during this period in which he or she needed care?- EU27



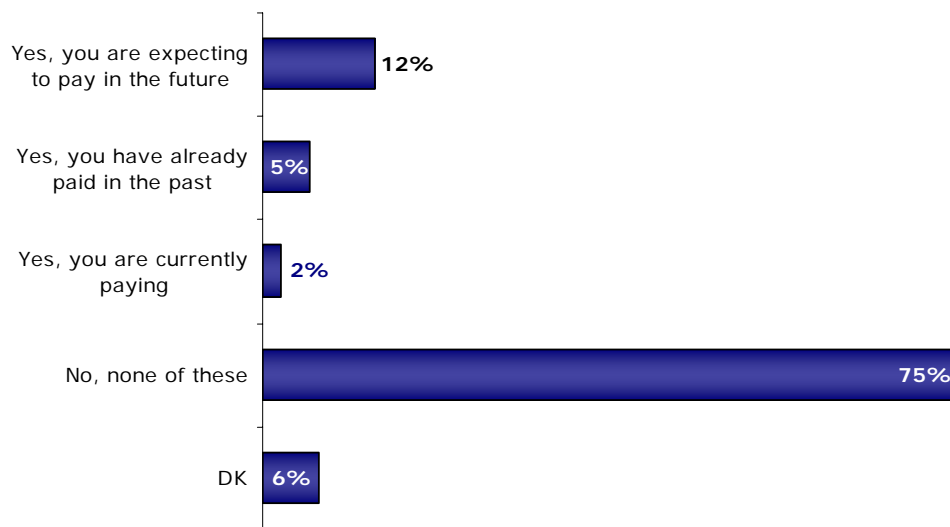
Regular help and long-term care is most often provided to a person who lives in the household of the carer (37%). Very rarely do people provide care to a person that lives more than 20 kilometres away (12%). 14% of respondents provide care to a person that is close to them and lives in a nursing home⁵².

⁵²QA12 Still thinking about this particular case of long-term care need you have just told me about, where did this person live for the longest time during this period in which he or she needed care? (n=7980).

4.2 Paying for the long-term care of a parent

A small minority of Europeans currently pay (2%) or has paid in the past (5%) for professional home care or care in an institution for one of their parents. Just over one European in ten expects to have to pay for this in the future (12%)⁵³.

QA13 Thinking now about payment for care. Have you already had to pay, are you currently paying, or do you expect one day that you will pay for professional home care or care in an institution for either of your parents? (MULTIPLE ANSWERS POSSIBLE) - % EU



Clearly, responses vary somewhat depending on people's age but apart from these, the picture at the socio-demographic level is fairly homogeneous.

At the country level, the extent of variation is also small although some differences are noted particularly when it comes to expectations: the proportion of people who expect to pay for care in the future ranges from 6% in Bulgaria to 23% in France.

⁵³ QA13 Thinking now about payment for care. Have you already had to pay, are you currently paying, or do you expect one day that you will pay for professional home care or care in an institution for either of your parents?

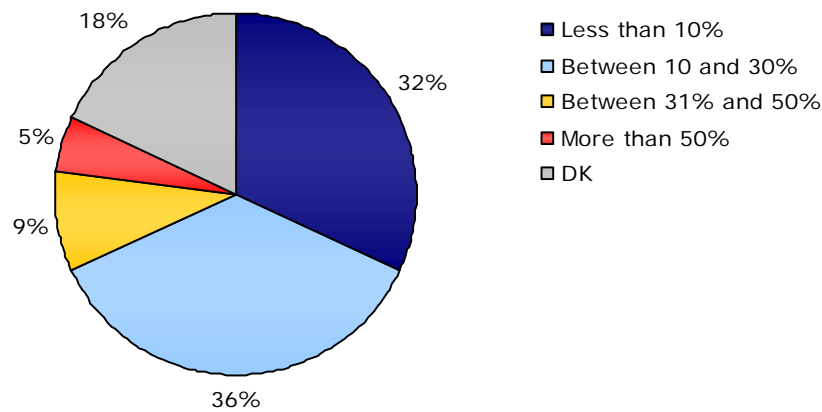
QA13 Thinking now about payment for care. Have you already had to pay, are you currently paying, or do you expect one day that you will pay for professional home care or care in an institution for either of your parents? (MULTIPLE ANSWERS POSSIBLE)

| | Yes, you have already paid in the past | Yes, you are currently paying | Yes, you are expecting to pay in the future | No, none of these | DK |
|-------------|--|-------------------------------|---|-------------------|-----------|
| EU27 | 5% | 2% | 12% | 75% | 6% |
| BE | 10% | 7% | 19% | 66% | 2% |
| FR | 7% | 2% | 23% | 68% | 2% |
| CY | 9% | 4% | 18% | 61% | 9% |
| EE | 6% | 2% | 19% | 69% | 6% |
| EL | 11% | 1% | 14% | 74% | 0% |
| CZ | 4% | 2% | 19% | 71% | 5% |
| IT | 8% | 5% | 12% | 67% | 9% |
| SK | 4% | 2% | 20% | 69% | 7% |
| NL | 4% | 3% | 19% | 73% | 3% |
| LU | 6% | 4% | 14% | 77% | 2% |
| SI | 6% | 2% | 13% | 76% | 3% |
| PT | 8% | 3% | 10% | 76% | 4% |
| FI | 5% | 1% | 14% | 79% | 1% |
| SE | 3% | 1% | 16% | 76% | 4% |
| IE | 4% | 2% | 14% | 67% | 14% |
| HU | 4% | 1% | 15% | 79% | 2% |
| AT | 8% | 5% | 7% | 77% | 4% |
| LT | 4% | 1% | 14% | 76% | 6% |
| MT | 5% | 2% | 11% | 75% | 8% |
| UK | 3% | 1% | 12% | 79% | 4% |
| DE | 6% | 2% | 8% | 82% | 2% |
| PL | 3% | 1% | 11% | 75% | 11% |
| ES | 4% | 3% | 6% | 83% | 4% |
| LV | 3% | 2% | 9% | 82% | 5% |
| BG | 5% | 1% | 6% | 82% | 7% |
| DK | 1% | 0% | 9% | 86% | 3% |
| RO | 5% | 3% | 10% | 56% | 27% |
| TR | 15% | 4% | 11% | 64% | 6% |
| HR | 6% | 1% | 18% | 71% | 5% |

One respondent in twenty who paid in the past or who currently pays for his or her parents' care spends more than half of the household income on this (5%) and close to one respondent in ten spends between 31% and 50% of the household income (9%). The majority of Europeans who pay for their parents' care, however, spend less than 30% of their income on the service (68%)⁵⁴.

Q14a Approximately, what percentage of the total income of your household did you or do you pay for your parents' care? - % EU27

BASE: Those who have paid or are currently paying for the care of a parent



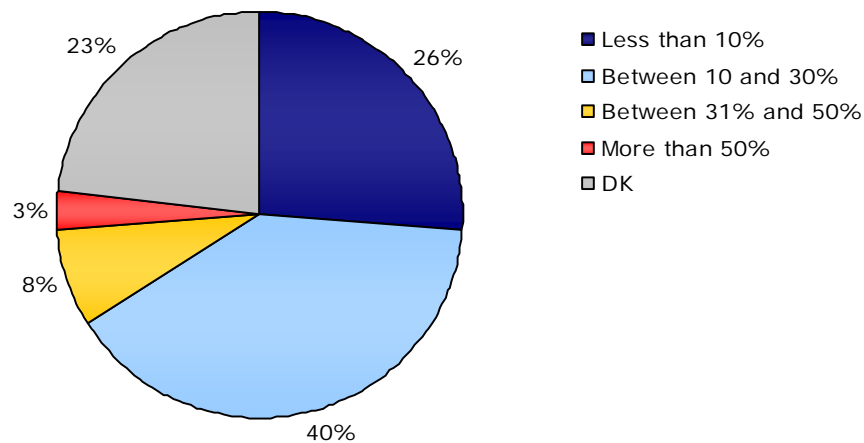
The bases at country level are too small for providing a statistically reliable analysis.

⁵⁴ QA14a Approximately, what percentage of the total income of your household did you or do you pay for your parents' care? (N=2039)

In terms of expected costs we find that around a quarter of the 3254 respondents who were asked this question think they will pay less than 10% of their household income for their parents' care (26%) and that four out of ten of these respondents expect to spend between 10% and 30% of their household income on this. A very small minority expects to pay more than 30% and just under a quarter does not know how much this expenditure would cost them⁵⁵.

QA14b Approximately, what percentage of the total income of your household do you expect to pay for your parents' care? - % EU27

BASE: Those who have paid or are currently paying for the care of a parent

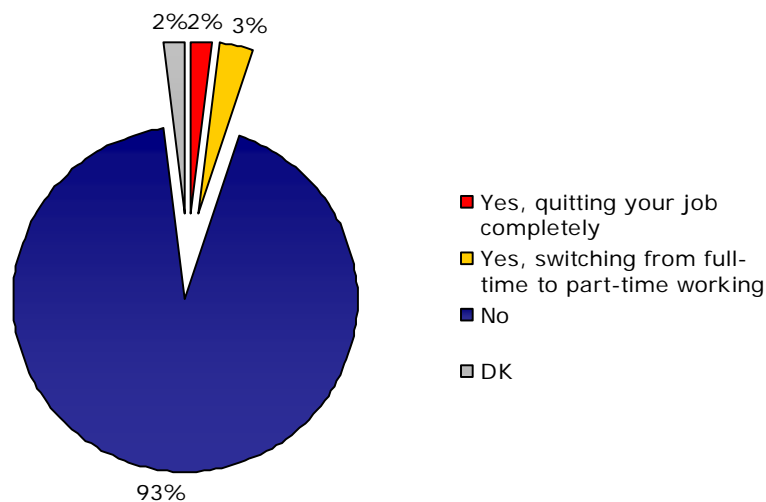


⁵⁵ QA14b Approximately, what percentage of the total income of your household do you expect to pay for your parents' care? (N=3254)

Finally, respondents were asked whether they ever gave up paid work in order to take care of their elderly parents or whether they expect to have to do this in the future⁵⁶.

A small proportion of Europeans has given up paid work in order to take care of an elderly parent: 2% have quit their job completely and 3% have switched from full-time to part-time work.

QA15 Did you ever give up paid work in order to take care of your elderly parents? - % EU27



The responses do not differ significantly on the basis of gender, age, terminal education age or occupational status. For all general population subgroups the proportion of people who have ever given up paid work in order to take care of an elderly parent is extremely small. Clearly, the figures are higher among respondents with parents who have needed long-term care. At 20%, respondents who have paid or who are paying for the care of an elderly parent are most likely to have given up paid work.

The proportion of people who have ever given up paid work is low in all surveyed countries. The highest proportion (10%) is noted in Slovakia and Romania⁵⁷.

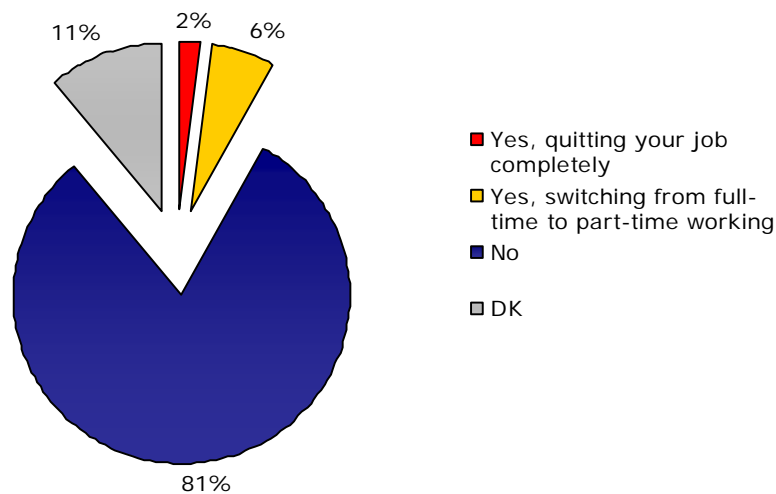
⁵⁶ QA15 Did you ever give up paid work in order to take care of your elderly parents?

QA16 In the future, do you expect that you will have to give up paid work to take care of your elderly parents? QA16 In the future, do you expect that you will have to give up paid work to take care of your elderly parents?

⁵⁷ The country results can be found in table QA15 in the annexes.

Equally, only a small proportion of Europeans expects to have to give up paid work to take care of their elderly parents in the future: 2% expect to have to quit their job completely and 6% expect to have to switch from full-time to part-time working. Just over one European in ten lacks an opinion in this regard (11%).

QA16 In the future, do you expect that you will have to give up paid work to take care of your elderly parents?
% EU27



Women are slightly more likely than men to expect to have to at least partly give up paid work to take care of their elderly parents in the future (9% vs. 6%). Furthermore, a non-negligible minority of very young respondents (14%) or students (15%) express this expectation. At 15% respondents who have a father aged 61 to 70 living at home or alone less than 20 km away (16%), are most likely to expect to have to give up paid work in the future. The same figure (16%) is recorded for respondents with a mother aged 61 to 70 living alone 20 km away or more.⁵⁸

Within the European Union Member States, the proportion of people who expect to have to give up paid work in the future ranges from 4% in Denmark to 15% in Lithuania. In Turkey, a quarter of the population expects this to happen, compared to only 3% in Croatia⁵⁹.

⁵⁸ It should be noted that due to the small basis of respondents in these categories, figures should be analysed with care.

⁵⁹ The country results can be found in table QA16 in the annexes.

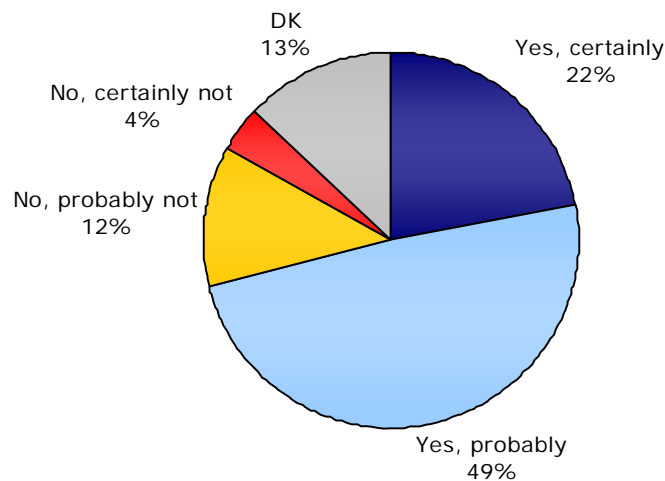
5. RECEIVING LONG-TERM CARE

This chapter focuses on how people think about their own future long-term care should they need it. We look at whether people expect to receive the appropriate care, in what way they expect to be looked after, how they would prefer to be looked after and we also examine the extent to which people discuss the subject with others. The chapter ends with an analysis of how people think their future care would be financed and to what extent the cost of care could be a reason why people would not receive all the care that they might need.

5.1 Likelihood of receiving appropriate care in the future

Overall, Europeans are optimistic about the likelihood that they will be provided with the appropriate help and long-term care should they need it: just over one citizen in five is certain that this will be the case (22%) and close to one citizen in two estimates this to be probable (49%). A small minority of Europeans holds more negative views: 12% believe that the chance of receiving appropriate help and long-term care is small and 4% are certain that they will not receive the appropriate care. One citizen in eight lacks an opinion (13%)⁶⁰.


QA19 In the future do you think that you would be provided with the appropriate help and long-term care if you were to need it? - % EU27



⁶⁰QA19 In the future do you think that you would be provided with the appropriate help and long-term care if you were to need it?

People's assessment of the likelihood of receiving appropriate care improves as they grow older and the likelihood of needing care increases. More than two out of five Europeans aged 85 and over think that they will certainly receive the appropriate care (41%).

QA19 In the future do you think that you would be provided with the appropriate help and long-term care if you were to need it?



| | Yes, certainly | Yes, probably | No, probably not | No, certainly not | DK |
|-------------|----------------|---------------|------------------|-------------------|------------|
| EU27 | 22% | 49% | 12% | 4% | 13% |
| Age | | | | | |
| 15-24 | 22% | 48% | 10% | 4% | 16% |
| 25-39 | 17% | 50% | 14% | 5% | 14% |
| 40-54 | 20% | 49% | 13% | 5% | 13% |
| 55-64 | 23% | 49% | 12% | 4% | 12% |
| 65-74 | 27% | 50% | 9% | 3% | 11% |
| 75-84 | 35% | 45% | 8% | 3% | 9% |
| 85+ | 41% | 40% | 3% | 2% | 15% |

The more people are confronted with the need of care, the more optimistic they are: 38% of citizens who are currently dependent are certain that they will receive appropriate care. 35% of citizens with disabilities that severely limit them share this view as do 31% of people with experience of long-term care.

Furthermore, the better people rate the quality of care services for dependent people in their home and the quality of nursing homes, the more optimistic they are about receiving appropriate care.

Perceived likelihood of receiving appropriate care by the perceived quality of care services for dependent people in their home

| Likelihood: | Quality: very good | Quality: fairly good | Quality: fairly bad | Quality: very bad |
|-------------------|--------------------|----------------------|---------------------|-------------------|
| Yes, certainly | 33% | 22% | 18% | 19% |
| Yes, probably | 45% | 53% | 50% | 39% |
| No, probably not | 9% | 11% | 15% | 17% |
| No, certainly not | 4% | 3% | 4% | 10% |
| DK | 8% | 10% | 14% | 17% |

Perceived likelihood of receiving appropriate care by the perceived quality of nursing homes

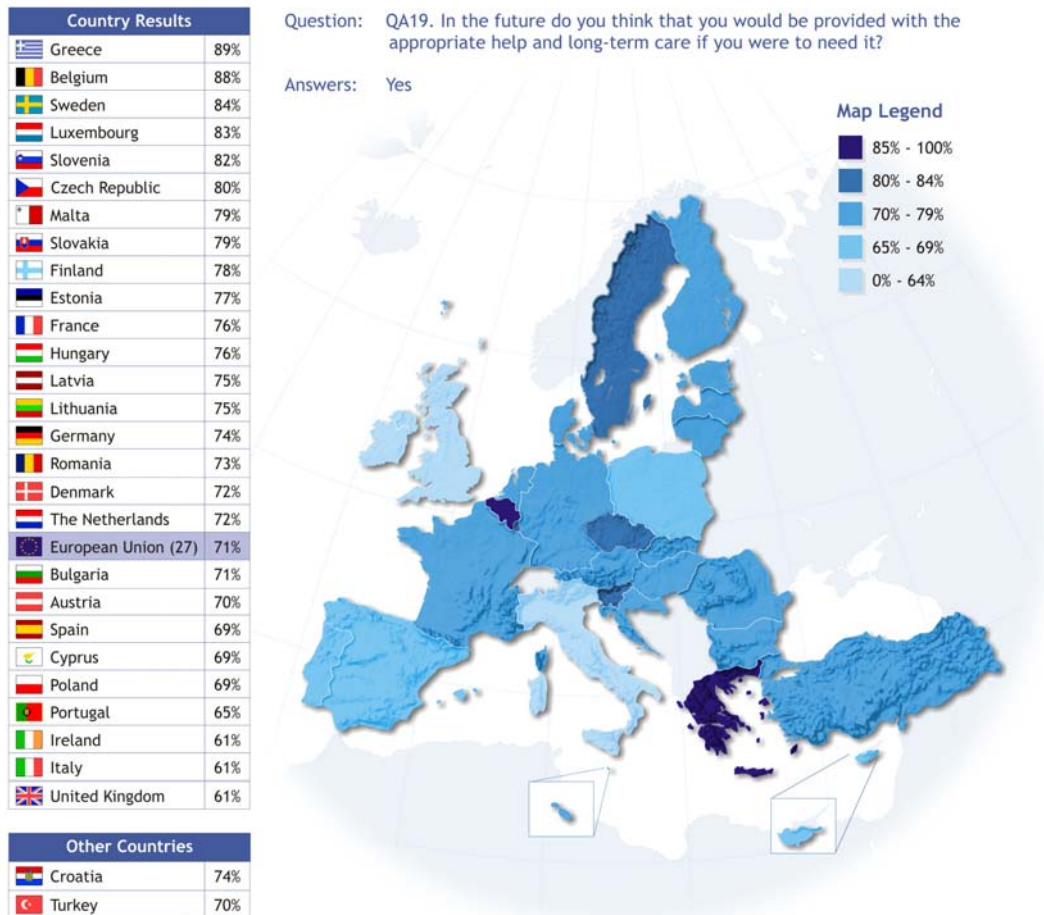
| Likelihood: | Quality: very good | Quality: fairly good | Quality: fairly bad | Quality: very bad |
|-------------------|--------------------|----------------------|---------------------|-------------------|
| Yes, certainly | 35% | 23% | 18% | 18% |
| Yes, probably | 43% | 54% | 49% | 42% |
| No, probably not | 9% | 10% | 15% | 15% |
| No, certainly not | 4% | 3% | 5% | 9% |
| DK | 9% | 9% | 13% | 17% |

Finally we find that the extent to which people worry about becoming dependent also influences their views. Those who are very worried tend to be least optimistic about receiving appropriate help and long-term care in the future. However, citizens who are not at all worried are most inclined (9%) to feel that they will certainly not receive appropriate care.

QA19 Likelihood of receiving appropriate help and long-term care in the future by QA18 feeling worried about becoming dependent

| | EU27 | Very worried | Fairly worried | Not really worried | Not at all worried |
|-------------------|-------------|---------------------|-----------------------|---------------------------|---------------------------|
| Yes, certainly | 22% | 24% | 19% | 23% | 32% |
| Yes, probably | 49% | 43% | 57% | 57% | 40% |
| No, probably not | 12% | 18% | 13% | 11% | 8% |
| No, certainly not | 4% | 6% | 3% | 2% | 9% |
| DK | 13% | 9% | 8% | 7% | 11% |

Public opinion about the likelihood of receiving appropriate care varies greatly from country to country, with people in Greece (89%) and Belgium (88%) most optimistic and people in Ireland, Italy and the United Kingdom least positive (61%).

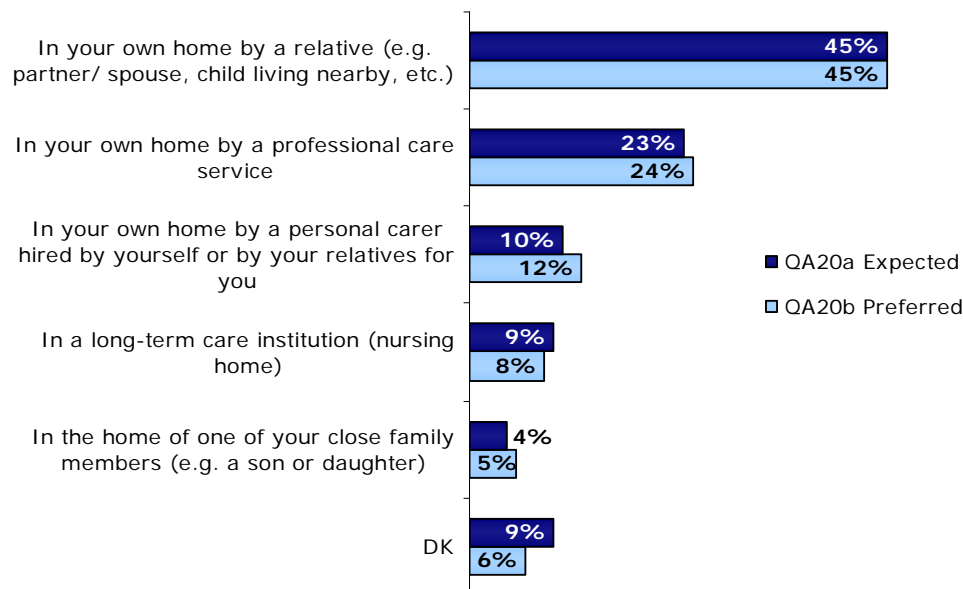


It should be noted that each country’s results are independently influenced by the factors described above (quality assessment, extent of worry, likelihood of becoming dependent) while cultural and social norms and values strongly influence public opinion. We find for instance that whilst people in Greece are most inclined to feel that they will receive appropriate care if they need it, its citizens worry the most about becoming dependent (65%) and tend to be most negative about the quality of nursing homes (65% bad).

5.2 Expected and preferred form of long-term care

The most expected way of being looked after in the event of becoming dependent and in need of regular help and long-term care is by a close relative at home. It is also the preferred solution (both 45%). In fact, expectations and preference are matched for all forms of care. Around a quarter of Europeans expects and prefers to be looked after in their own home by a professional care service (23% and 24%, respectively) and around one European in ten expects and prefers to be looked after in their own home by a personal carer (10% and 12%, respectively). Just under one in ten Europeans expect and prefer to be looked after in a long-term care institution (9% and 8%, respectively) and around 5% expect and prefer to be looked after in the home of a close family member⁶¹.

QA20 Expected and preferred way of getting assistance if one becomes dependent and needs regular help and long-term care
% EU27



⁶¹ QA20a There are different ways of getting assistance if one becomes dependent and needs regular help and long-term care. If you needed such assistance, please tell me in which of the following ways you would be most likely to be looked after. QA20b And in which way you would prefer to be looked after?

It is interesting to note that personal expectations and preferences do not fully overlap with what people consider to be the best option for elderly parents who can no longer manage to live without regular help due to a physical or mental health condition.

QA20 Expected and preferred way of being looked after by QA7 Best option for looking after elderly parent

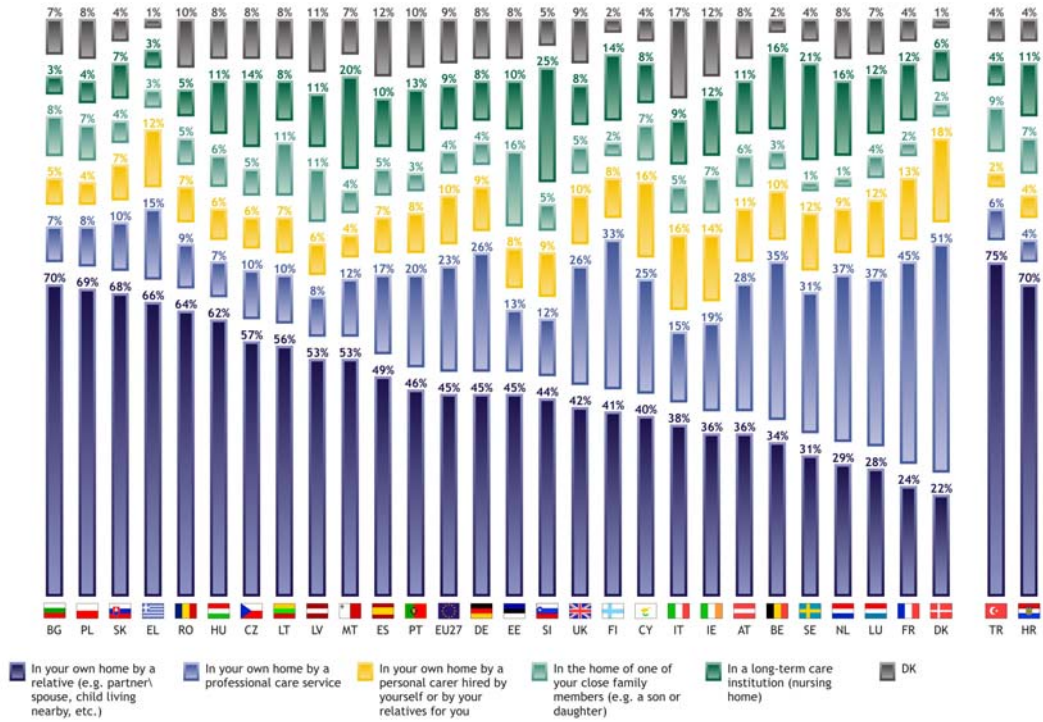
| | EU27 | They should live with one of their children | Child should regularly visit the parent | Public or private service providers should visit | They should move to a nursing home |
|---|------|---|---|--|------------------------------------|
| QA20a Expectations | | | | | |
| In your own home by a relative | 45% | 64% | 52% | 27% | 27% |
| In your own home by a professional care service | 23% | 12% | 20% | 38% | 20% |
| In your own home by a personal carer | 10% | 6% | 10% | 15% | 9% |
| In the home of one of your close family members | 5% | 7% | 5% | 3% | 4% |
| In a long-term care institution (nursing home) | 9% | 5% | 5% | 10% | 33% |
| DK | 9% | 7% | 7% | 6% | 7% |
| QA20b Preferences | | | | | |
| In your own home by a relative | 45% | 61% | 54% | 29% | 28% |
| In your own home by a professional care service | 24% | 15% | 20% | 38% | 23% |
| In your own home by a personal carer | 12% | 7% | 12% | 17% | 12% |
| In the home of one of your close family members | 6% | 8% | 6% | 4% | 4% |
| In a long-term care institution (nursing home) | 8% | 4% | 4% | 8% | 28% |
| DK | 6% | 5% | 4% | 4% | 5% |

The mismatch concerns people who feel that elderly parents needing care should live with one of their children. If and when these respondents themselves need care, they overwhelmingly expect and prefer to stay at home and be looked after by a relative. Only a small minority of respondents who feel that elderly parents needing care should live with one of their children personally expect and prefer to do so themselves (7% and 8%, respectively). As the table above shows, expectations and preferences are in line with what people consider to be the best option when it comes to the three other forms of care.

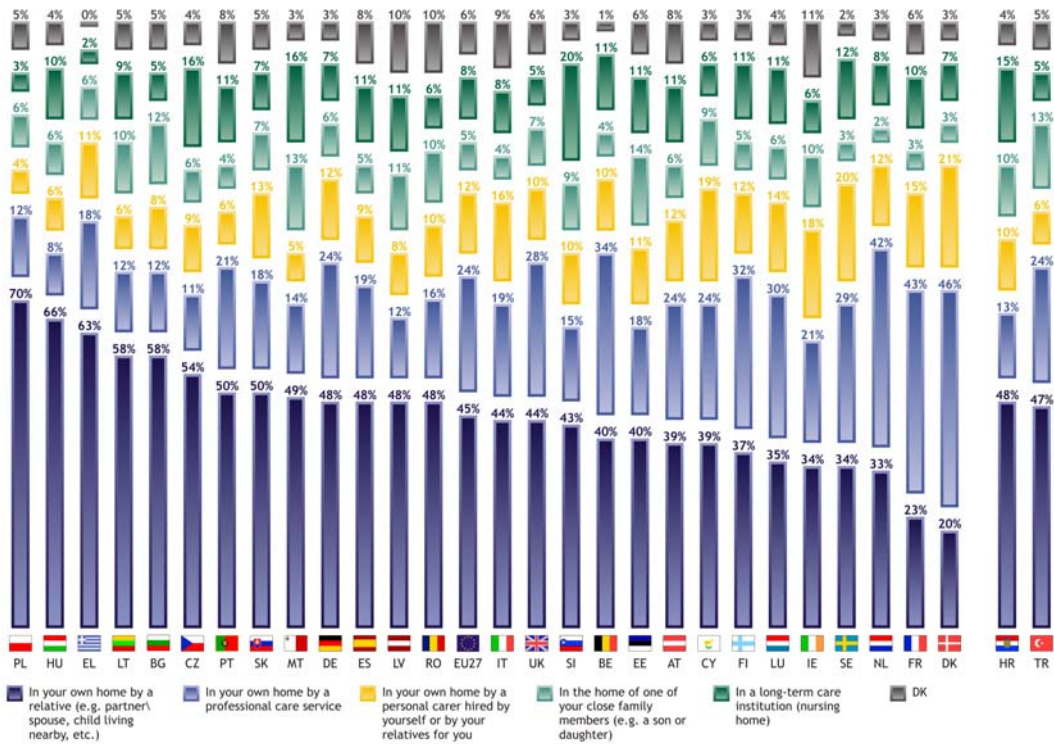
Small differences between socio-demographic groups are mostly caused by fluctuations in the levels of "don't know" responses. People's expectations and preferences depend to a degree on their family situation. Those with children or an elderly parent living at home are slightly more inclined to think that they will be looked after in their own home by a family member if they need help in the future.

National norms and values once again produce the largest differences in opinions. The expectation to be looked after by a relative at home ranges from 22% in Denmark to 75% in Turkey while the preference to be looked after this way is also lowest in Denmark (20%) but highest in Poland (70%). The expectation to be looked after in one's own home by a professional care service ranges from 4% in Croatia to 51% in Denmark while the wish to be looked after in this way is lowest in Hungary (8%) and highest in Denmark (46%).

Question: QA20a. There are different ways of getting assistance if one becomes dependent and needs regular help and long-term care. If you needed such assistance, please tell me in which of the following ways you would be most likely to be looked after.

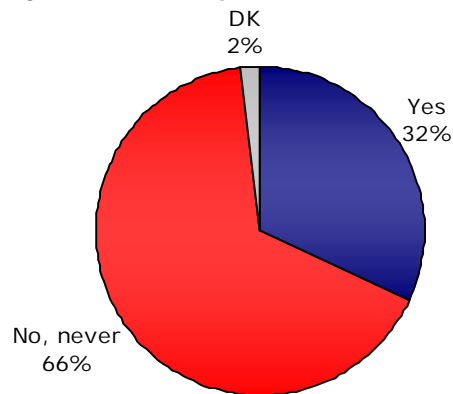


Question: QA20b. And in which way you would prefer to be looked after?



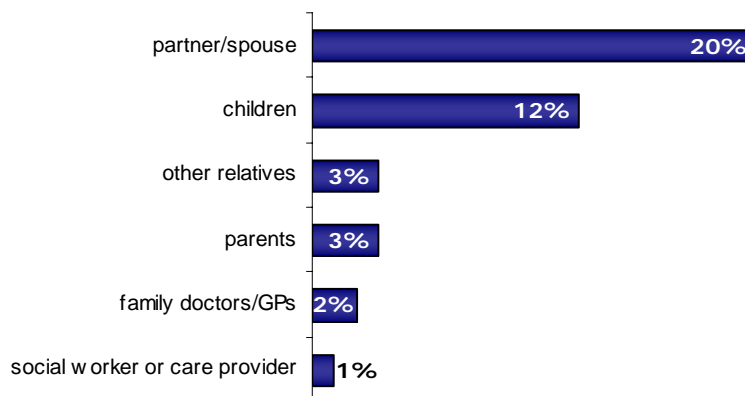
About a third of European Union citizens have discussed the subject of how they would like to be looked after in the event that they become dependent⁶².

QA27 Have you ever discussed the subject of how you would like to be looked after in the event that you become dependent? - % EU27



One European in five has discussed the subject with a partner/spouse and around one European in eight has done this with one of their children (12%). The subject is discussed less frequently with other people.

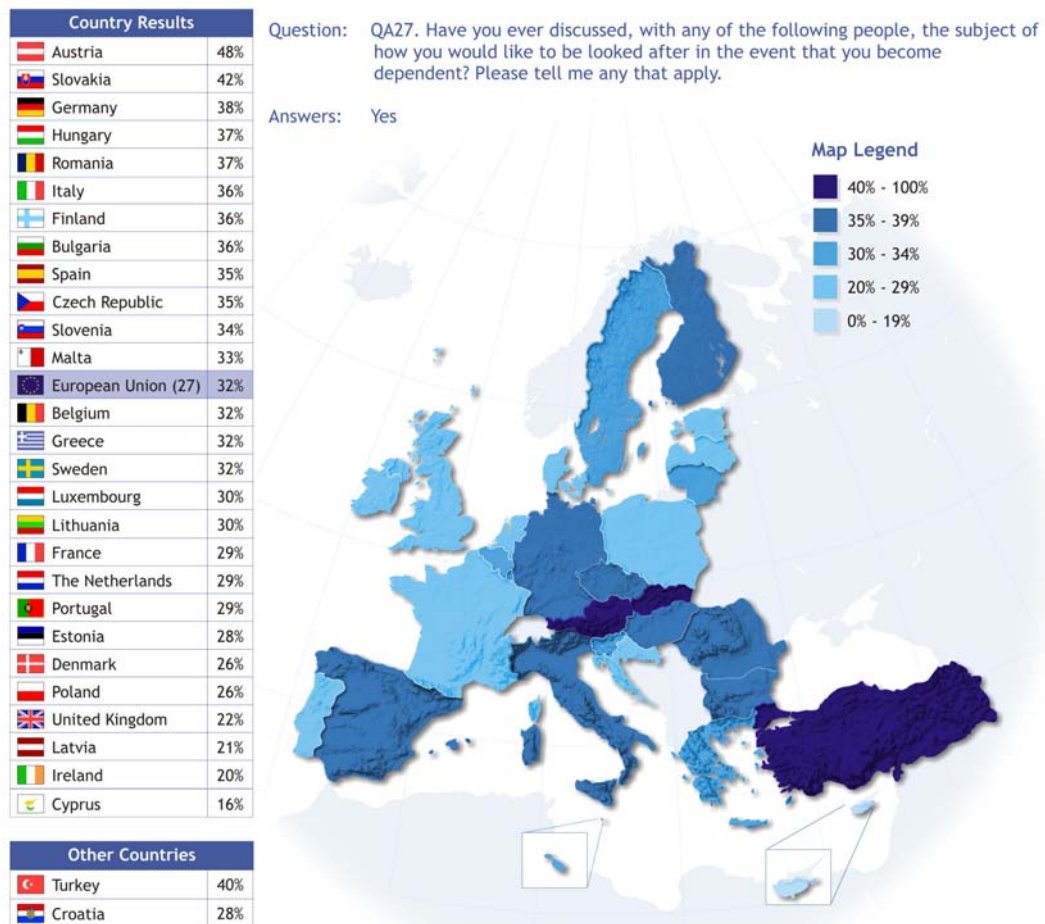
QA27 Have you ever discussed, with any of the following people, the subject of how you would like to be looked after in the event that you become dependent? Please tell me any that apply (MULTIPLE ANSWERS POSSIBLE) - % EU27



⁶²QA27 Have you ever discussed, with any of the following people, the subject of how you would like to be looked after in the event that you become dependent? Please tell me any that apply. (MULTIPLE ANSWERS POSSIBLE)

Clearly the older people are the more likely they are to have discussed how they want to be cared for in the event that they become dependent. Another important reason to discuss the subject is when people have physical or mental limitations: 50% of Europeans with severe physical or mental limitations and 45% of those who are somewhat limited have discussed the issue, compared to 28% of Europeans without any physical or mental limitations. The likelihood of having discussed care wishes is even higher for people with personal experience of long-term care (53%), when they are or have been paying for care for their parent in the past (56%) or when they are currently dependent (53%).

The likelihood that people have discussed the subject varies greatly from country to country and ranges from 16% in Cyprus to 48% in Austria⁶³.

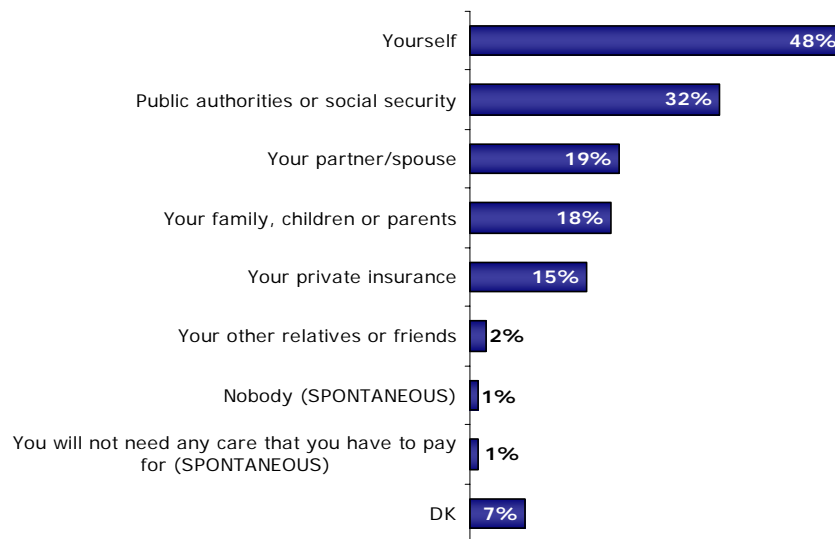


⁶³ Table QA27 in the annexes provides a break-down of the country results.

5.3 Financing long-term care

Nearly half of all European Union citizens aged 15 and over believe that they will finance their own long-term care if this requires payment (48%) and close to a third of Europeans expect that public authorities or social security will pay for this (32%). One European in five says their partner will pay (19%) and nearly as many people believe that another close family member will pay (18%). The assumption that private insurance will finance the costs is held by 15% of Europeans⁶⁴.

QA21 If you were to need regular help and long-term care that would require payment, who do you think will finance this? (MULTIPLE ANSWERS POSSIBLE) - % EU27



Public opinion concerning who will pay varies depending on people's life situation with significant differences based on age, occupation, education and gender.

⁶⁴ QA21 If you were to need regular help and long-term care that would require payment, who do you think will finance this? (MULTIPLE ANSWERS POSSIBLE)

QA21 If you were to need regular help and long-term care that would require payment, who do you think will finance this? (MULTIPLE ANSWERS POSSIBLE)

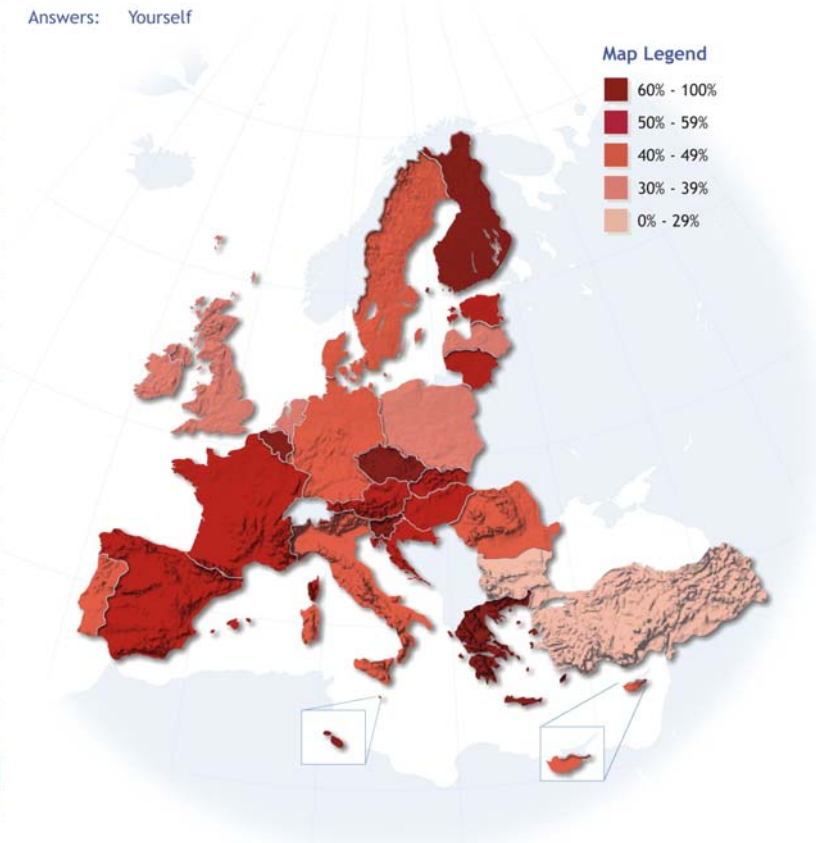
| | Yourself | Your partner/ spouse | Your family, children or parents | Your other relatives or friends | Your private insurance | Public authorities or social security | You will not need any care that you have to pay for (SPONTANEOUS) | Nobody (SPONTANEOUS) | Other (SPONTANEOUS) | DK |
|-------------|------------|-------------------------|--|---------------------------------------|---------------------------|--|--|-------------------------|------------------------|-----------|
| EU27 | 48% | 19% | 18% | 2% | 15% | 32% | 1% | 1% | 0% | 7% |
| BE | 70% | 28% | 14% | 2% | 28% | 34% | 1% | 1% | 0% | 1% |
| BG | 27% | 25% | 51% | 2% | 1% | 9% | 3% | 2% | - | 11% |
| CZ | 65% | 22% | 22% | 1% | 18% | 32% | 1% | 1% | 1% | 4% |
| DK | 42% | 12% | 6% | 1% | 28% | 76% | 1% | 0% | 2% | 1% |
| DE | 47% | 18% | 12% | 2% | 19% | 43% | 1% | 1% | 0% | 8% |
| EE | 53% | 17% | 31% | 4% | 10% | 63% | 0% | 1% | - | 4% |
| EL | 67% | 30% | 42% | 3% | 8% | 16% | 1% | 1% | - | - |
| ES | 58% | 16% | 20% | 2% | 3% | 19% | 3% | 1% | 0% | 12% |
| FR | 55% | 18% | 14% | 2% | 33% | 46% | 0% | 1% | 0% | 3% |
| IE | 38% | 14% | 12% | 1% | 19% | 31% | 2% | 3% | 1% | 17% |
| IT | 48% | 18% | 19% | 2% | 6% | 19% | 0% | 4% | - | 9% |
| CY | 47% | 24% | 27% | 2% | 7% | 52% | 0% | 0% | 0% | 5% |
| LV | 37% | 13% | 33% | 7% | 11% | 33% | 3% | 2% | - | 5% |
| LT | 52% | 18% | 29% | 3% | 11% | 20% | 1% | 2% | 0% | 6% |
| LU | 44% | 11% | 7% | 2% | 19% | 64% | 1% | 0% | 1% | 3% |
| HU | 51% | 24% | 31% | 1% | 6% | 15% | 2% | 2% | 0% | 5% |
| MT | 60% | 25% | 20% | 2% | 14% | 31% | - | - | 0% | 4% |
| NL | 35% | 6% | 2% | 1% | 44% | 51% | 0% | 0% | 1% | 1% |
| AT | 58% | 26% | 22% | 3% | 25% | 48% | 2% | 2% | 1% | 4% |
| PL | 35% | 22% | 24% | 1% | 7% | 27% | 2% | 1% | - | 11% |
| PT | 43% | 20% | 21% | 3% | 3% | 21% | 0% | 3% | 0% | 11% |
| RO | 49% | 35% | 42% | 8% | 6% | 2% | - | - | 0% | 12% |
| SI | 72% | 29% | 30% | 2% | 14% | 17% | 1% | 0% | 0% | 4% |
| SK | 59% | 34% | 34% | 3% | 19% | 23% | 0% | 1% | 0% | 2% |
| FI | 63% | 12% | 7% | 1% | 13% | 56% | 0% | 1% | 0% | 1% |
| SE | 46% | 9% | 5% | 0% | 24% | 60% | 0% | 1% | 0% | 4% |
| UK | 38% | 11% | 9% | 1% | 9% | 37% | 1% | 1% | 0% | 8% |
| HR | 59% | 26% | 41% | 1% | 5% | 12% | 1% | 1% | 0% | 4% |
| TR | 22% | 35% | 41% | 2% | 6% | 15% | 1% | 2% | 0% | 5% |

At the country level, public opinion also varies significantly. When we examine the extent to which people think they themselves will finance their future care we find opinions ranging from 22% in Turkey to 72% in Slovenia.


























| Country Results | | |
|---|-----|--|
|  Slovenia | 72% | |
|  Belgium | 70% | |
|  Greece | 67% | |
|  Czech Republic | 65% | |
|  Finland | 63% | |
|  Malta | 60% | |
|  Slovakia | 59% | |
|  Spain | 58% | |
|  Austria | 58% | |
|  France | 55% | |
|  Estonia | 53% | |
|  Lithuania | 52% | |
|  Hungary | 51% | |
|  Romania | 49% | |
|  European Union (27) | 48% | |
|  Italy | 48% | |
|  Germany | 47% | |
|  Cyprus | 47% | |
|  Sweden | 46% | |
|  Luxembourg | 44% | |
|  Portugal | 43% | |
|  Denmark | 42% | |
|  Ireland | 38% | |
|  United Kingdom | 38% | |
|  Latvia | 37% | |
|  The Netherlands | 35% | |
|  Poland | 35% | |
|  Bulgaria | 27% | |
| Other Countries | | |
|  Croatia | 59% | |
|  Turkey | 22% | |



Question: QA21. If you were to need regular help and long-term care that would require payment, who do you think will finance this?

Answers: Yourself



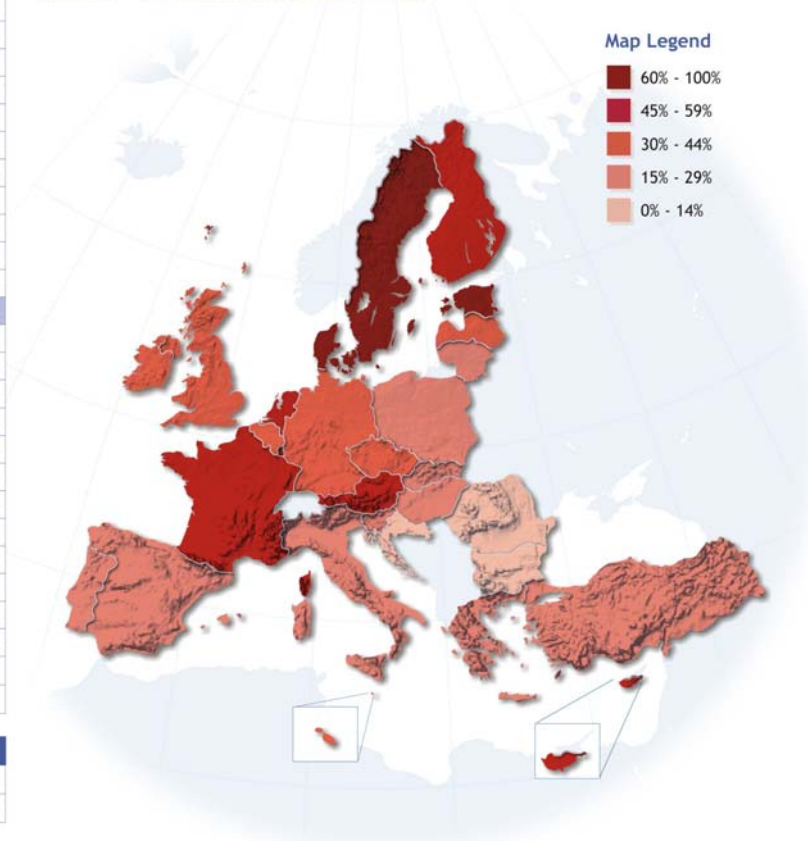
The diverse way in which public health is financed in Europe means that the spread of views that public authorities or social security will finance care is even more extreme, ranging from only 2% in Romania to 76% in Denmark.

| Country Results | |
|--|-----|
|  Denmark | 76% |
|  Luxembourg | 64% |
|  Estonia | 63% |
|  Sweden | 60% |
|  Finland | 56% |
|  Cyprus | 52% |
|  The Netherlands | 51% |
|  Austria | 48% |
|  France | 46% |
|  Germany | 43% |
|  United Kingdom | 37% |
|  Belgium | 34% |
|  Latvia | 33% |
|  European Union (27) | 32% |
|  Czech Republic | 32% |
|  Ireland | 31% |
|  Malta | 31% |
|  Poland | 27% |
|  Slovakia | 23% |
|  Portugal | 21% |
|  Lithuania | 20% |
|  Spain | 19% |
|  Italy | 19% |
|  Slovenia | 17% |
|  Greece | 16% |
|  Hungary | 15% |
|  Bulgaria | 9% |
|  Romania | 2% |

| Other Countries | |
|---|-----|
|  Turkey | 15% |
|  Croatia | 12% |

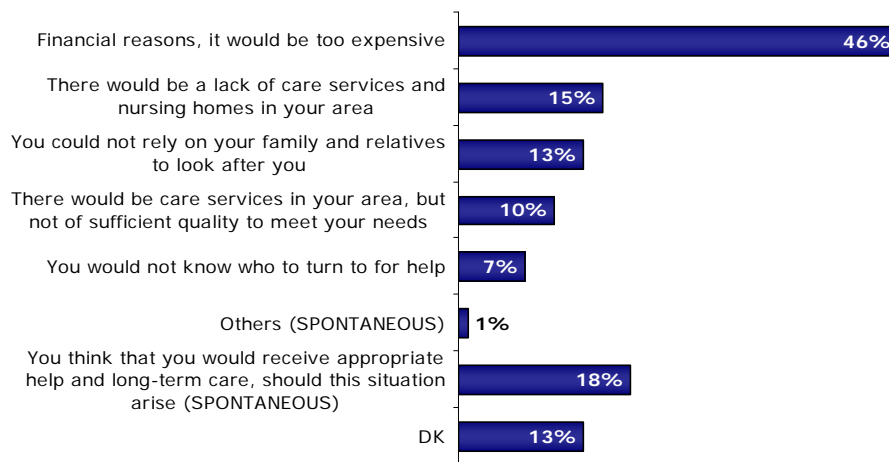
Question: QA21. If you were to need regular help and long-term care that would require payment, who do you think will finance this?

Answers: Public authorities or social security



Financial limitations are by far the most frequently cited reason why people think they may not receive all the help and long-term care that they would need. All other reasons were cited at least three times less frequently. It should be noted that 18% of respondents think that they would receive appropriate care should this situation arise and that 13% lack an opinion⁶⁵.





QA22 Imagine that in the future you were in need of regular help and long-term care. Should this situation arise, what could be the main reasons why you would not receive all the help and long-term care that you would need? (MAX. 2 ANSWERS) - % EU27



All socio-demographic groups cite financial costs as the main reason why they may not receive all the help and long-term care that they would need, with figures ranging from 38% of self-employed people to 59% of unemployed people.

⁶⁵ QA22 Imagine that in the future you were in need of regular help and long-term care. Should this situation arise, what could be the main reasons why you would not receive all the help and long-term care that you would need? (MAX. 2 ANSWERS)

QA22 Imagine that in the future you were in need of regular help and long-term care. Should this situation arise, what could be the main reasons why you would not receive all the help and long-term care that you would need? (MAX. 2 ANSWERS)

| | Financial reasons, it would be too expensive | You could not rely on your family and relatives to look after you | There would be a lack of care services and nursing homes in your area | There would be care services in your area, but not of sufficient quality to meet your needs | You would not know who to turn to for help | You think that you would receive appropriate help and long-term care, should this situation arise (SPONT.) | Others (SPONT.) | DK |
|--|--|---|---|---|--|--|-----------------|------------|
| EU27 | 46% | 13% | 15% | 10% | 7% | 18% | 1% | 13% |
|  Sex | | | | | | | | |
| Male | 45% | 14% | 15% | 9% | 6% | 17% | 1% | 14% |
| Female | 47% | 13% | 14% | 10% | 7% | 18% | 1% | 13% |
|  Age | | | | | | | | |
| 15-24 | 50% | 11% | 13% | 10% | 8% | 13% | 1% | 17% |
| 25-39 | 50% | 14% | 16% | 10% | 8% | 14% | 1% | 13% |
| 40-54 | 47% | 14% | 15% | 10% | 5% | 18% | 1% | 12% |
| 55 + | 40% | 13% | 14% | 9% | 6% | 22% | 1% | 13% |
|  Education (End of) | | | | | | | | |
| 15 | 45% | 13% | 11% | 7% | 6% | 20% | 1% | 14% |
| 16-19 | 49% | 14% | 14% | 9% | 7% | 17% | 1% | 12% |
| 20+ | 42% | 13% | 20% | 13% | 6% | 17% | 1% | 12% |
| Still Studying | 49% | 11% | 15% | 12% | 6% | 13% | 1% | 17% |
|  Respondent occupation scale | | | | | | | | |
| Self- employed | 38% | 15% | 17% | 9% | 4% | 21% | 1% | 14% |
| Managers | 43% | 16% | 19% | 13% | 5% | 16% | 2% | 12% |
| Other white collars | 48% | 15% | 15% | 9% | 7% | 16% | 1% | 13% |
| Manual workers | 51% | 11% | 15% | 9% | 7% | 15% | 1% | 13% |
| House persons | 47% | 13% | 11% | 8% | 6% | 19% | 2% | 15% |
| Unemployed | 59% | 13% | 9% | 9% | 11% | 13% | 0% | 12% |
| Retired | 40% | 13% | 14% | 8% | 6% | 22% | 1% | 12% |
| Students | 49% | 11% | 15% | 12% | 6% | 13% | 1% | 17% |

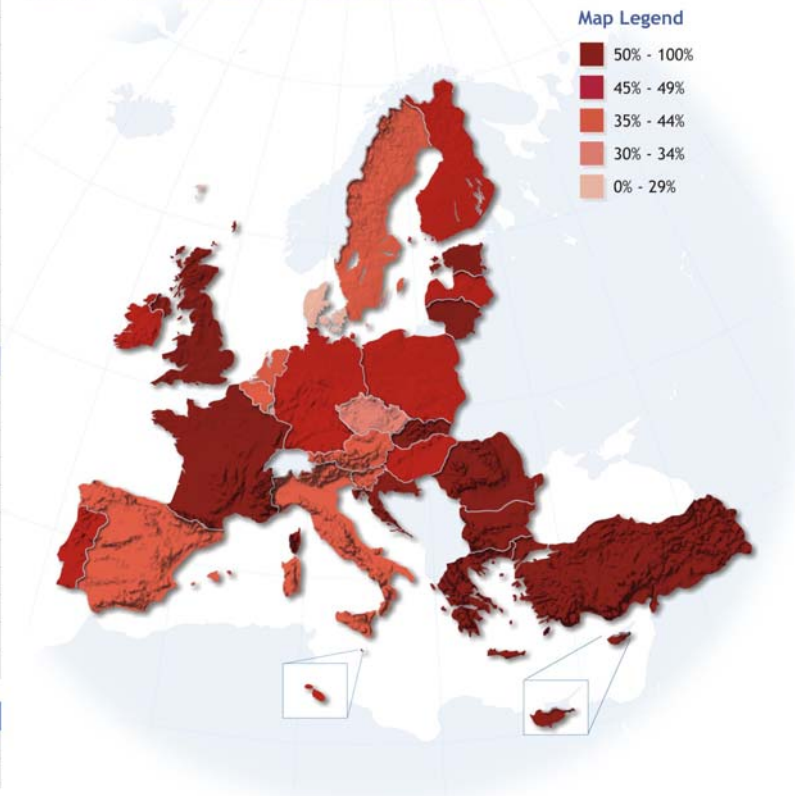
Once again we find that due to the different ways in which public health is financed in Europe, large differences in opinion exist at the country level. The proportion of citizens who are of the view that they may not receive all the care they may need ranges from 22% in Denmark to 59% in Turkey.

| Country Results | | |
|---|-----|--|
|  Greece | 56% | |
|  France | 56% | |
|  Cyprus | 56% | |
|  Estonia | 56% | |
|  Bulgaria | 53% | |
|  Romania | 52% | |
|  United Kingdom | 51% | |
|  Slovakia | 51% | |
|  Lithuania | 50% | |
|  Germany | 49% | |
|  Finland | 49% | |
|  Latvia | 49% | |
|  Malta | 49% | |
|  Poland | 49% | |
|  Ireland | 47% | |
|  Hungary | 47% | |
|  European Union (27) | 46% | |
|  Portugal | 45% | |
|  Belgium | 44% | |
|  Slovenia | 40% | |
|  Austria | 39% | |
|  Sweden | 39% | |
|  Spain | 38% | |
|  Italy | 36% | |
|  The Netherlands | 35% | |
|  Czech Republic | 32% | |
|  Luxembourg | 25% | |
|  Denmark | 22% | |

| Other Countries | | |
|---|-----|--|
|  Turkey | 59% | |
|  Croatia | 55% | |

Question: QA22. Imagine that in the future you were in need of regular help and long-term care. Should this situation arise, what could be the main reasons why you would not receive all the help and long-term care that you would need?

Answers: Financial reasons, it would be too expensive



It should be noted that the cost of care is not the most frequently cited reason why people may not receive all the help they might need in the Netherlands and Denmark where the feeling that there would be a lack of care services and nursing homes in their area is more dominant (47% and 41%, respectively).

Furthermore, the survey shows that in Sweden and Denmark over a quarter of citizens cite insufficient quality as a reason (both 27%). In Malta and Cyprus, lack of family support is frequently cited (both 28%).

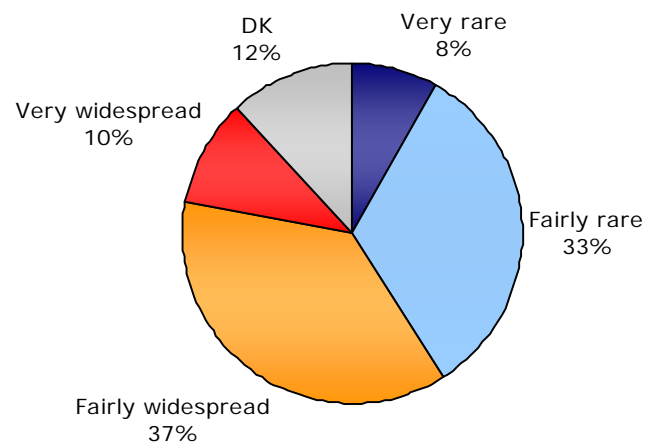
6. MALTREATMENT OF DEPENDENT ELDERLY PEOPLE

In the final chapter of this report we focus on the perceived poor treatment, neglect and abuse of dependent elderly people. We look at its perceived occurrence, the forms in which it is assumed to take place and who the perceived 'offenders' are. Finally, we examine what the public believes can be done to prevent this from occurring.

6.1 Occurrence of poor treatment, neglect and abuse

Close to half of Europeans are of the view that poor treatment, neglect and even abuse of dependent elderly people are fairly or very widespread occurrences in their country (47%). A third of the population believes they are fairly rare (33%) and less than one European in ten considers them very rare (8%)⁶⁶.

QA30 Could you please tell me whether, in your opinion, poor treatment, neglect and even abuse of dependent elderly people is very widespread, fairly widespread, fairly rare or very rare in (OUR COUNTRY)? - % EU27



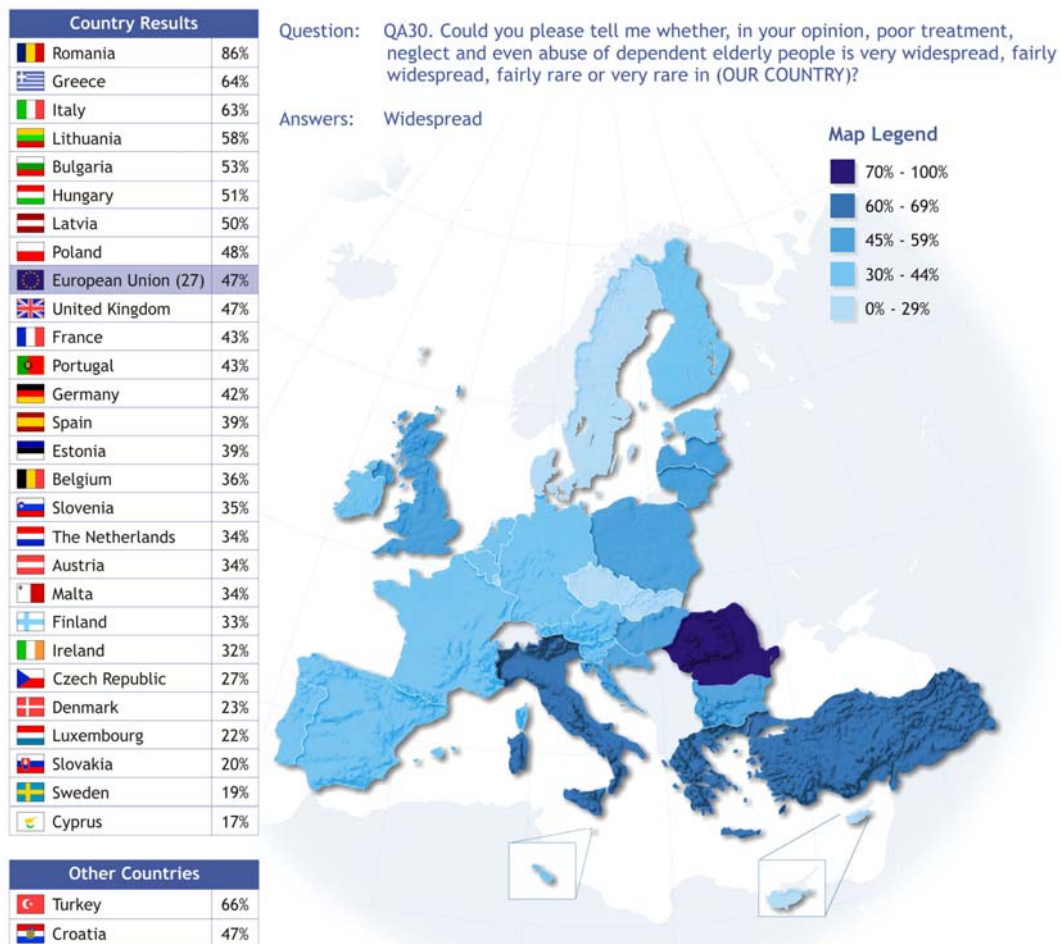
Socio-demographic analyses reveal that women, slightly more often than men, feel that the maltreatment of dependent elderly people is widespread (49% vs. 44%). People's level of education also influences their views: the longer they stayed in full-time education the less frequent they rate the occurrence.

⁶⁶ QA30 Could you please tell me whether, in your opinion, poor treatment, neglect and even abuse of dependent elderly people is very widespread, fairly widespread, fairly rare or very rare in (OUR COUNTRY)?

People with experience of the care system are most inclined to feel that poor treatment, neglect and even abuse of dependent elderly people are widespread in their country. The extent to which they hold this view is as follows⁶⁷:

- Severely limited people (56%);
- People who have personally experienced the need of long-term care (54%);
- People who currently pay or have paid in the past for the care of their parents (54%);
- People with a parent in a nursing home (54%).

At the country level, Romania stands out with very high levels of perceived poor treatment (86%). However, there are several other countries where the majority of people feel that poor treatment, neglect and even abuse of dependent elderly people is widespread. Conversely, in Cyprus (17%) and Sweden (19%) less than one person in five feels that poor treatment is widespread.

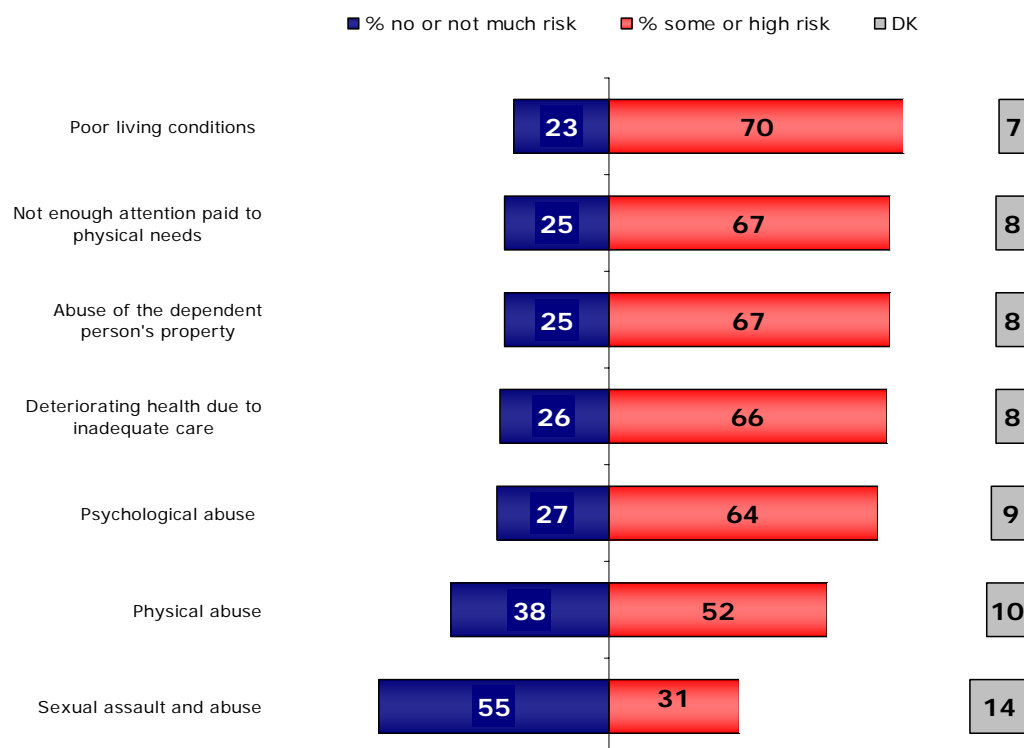


⁶⁷ The data also shows that people with an elderly parent living alone are also more inclined to feel that the poor treatment of the elderly is widespread but the cell sizes of these groups are too small to draw statistically reliable conclusions.

6.2 Forms of maltreatment faced by dependent elderly people

Seven out of ten Europeans are of the view that dependent elderly people are at a high (24%) or at some (46%) risk of living in poor conditions (lack of social contacts and stimulating activities, poor quality of catering and accommodation). Nearly as many people feel that dependent elderly people are at risk of being physically neglected, suffering abuse related to their property (both 67%) and receiving inadequate care (66%). Furthermore, the majority of Europeans feel that this vulnerable group is at risk of psychological or physical abuse (64% and 52%, respectively). The only form of mistreatment that the majority of Europeans tend to regard as not much of a risk is sexual assault and abuse⁶⁸.

QA31 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.
% EU27



⁶⁸QA31 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Analysis of the socio-demographic data shows that, overall, women are somewhat more likely than men to feel that dependent elderly people are at risk. Important variations are also noted depending on people's terminal education age and their occupational status.

QA31 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

| | Poor living conditions | Lack of attention to physical needs | Inadequate care | Psychological abuse | Abuse of property | Physical abuse | Sexual assault and abuse |
|------------------------------------|------------------------|-------------------------------------|-----------------|---------------------|-------------------|----------------|--------------------------|
| % Risk | 31.1 | 31.2 | 31.3 | 31.4 | 31.5 | 31.6 | 31.7 |
| EU27 | 70% | 67% | 66% | 64% | 67% | 52% | 31% |
| Sex | | | | | | | |
| Male | 68% | 66% | 63% | 62% | 65% | 50% | 29% |
| Female | 72% | 68% | 68% | 67% | 68% | 54% | 32% |
| Education (End of) | | | | | | | |
| 15 | 66% | 64% | 64% | 63% | 67% | 55% | 30% |
| 16-19 | 71% | 68% | 67% | 66% | 68% | 54% | 32% |
| 20+ | 73% | 69% | 66% | 63% | 64% | 47% | 27% |
| Still Studying | 70% | 62% | 60% | 60% | 67% | 45% | 31% |
| Respondent occupation scale | | | | | | | |
| Self- employed | 70% | 66% | 66% | 65% | 69% | 50% | 31% |
| Managers | 72% | 69% | 67% | 63% | 64% | 46% | 27% |
| Other white collars | 75% | 71% | 68% | 66% | 69% | 53% | 30% |
| Manual workers | 70% | 69% | 67% | 66% | 67% | 56% | 32% |
| House persons | 71% | 68% | 69% | 69% | 72% | 57% | 31% |
| Unemployed | 72% | 69% | 66% | 68% | 69% | 55% | 35% |
| Retired | 67% | 65% | 63% | 61% | 64% | 51% | 29% |
| Students | 70% | 62% | 60% | 60% | 67% | 45% | 31% |

Furthermore, people's direct or indirect experiences of long-term care as well as their estimation of the occurrence of abuse strongly influence their views about the existence of various forms of abuse that dependent elderly people could be subjected to.

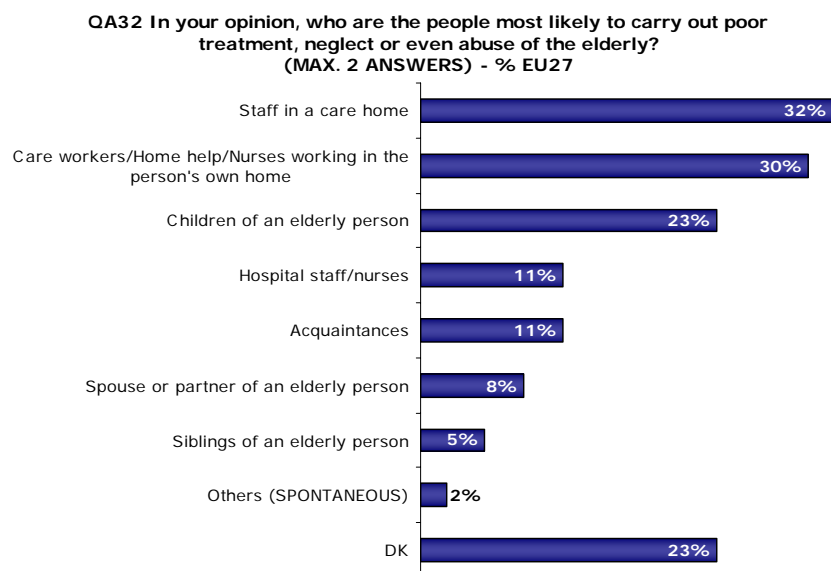
| | Poor living conditions | Lack of attention to physical needs | Inadequate care | Psychological abuse | Abuse of property | Physical abuse | Sexual assault and abuse |
|--|------------------------|-------------------------------------|-----------------|---------------------|-------------------|----------------|--------------------------|
| % Risk | 31.1 | 31.2 | 31.3 | 31.4 | 31.5 | 31.6 | 31.7 |
| EU27 | 70% | 67% | 66% | 64% | 67% | 52% | 31% |
| Abuse of dependent elderly | | | | | | | |
| Wide-spread | 88% | 88% | 87% | 87% | 86% | 75% | 46% |
| Rare | 58% | 51% | 50% | 48% | 53% | 33% | 17% |
| Payment for care for your parents | | | | | | | |
| Pay currently/ have paid in past | 75% | 70% | 70% | 69% | 71% | 57% | 37% |
| Expect to pay in the future | 79% | 74% | 73% | 73% | 75% | 58% | 36% |
| No | 68% | 65% | 63% | 63% | 65% | 50% | 28% |
| Expect to become dependent | | | | | | | |
| Yes | 74% | 70% | 69% | 68% | 69% | 56% | 32% |
| No | 69% | 66% | 64% | 63% | 66% | 51% | 30% |
| Currently dependent | 63% | 60% | 63% | 61% | 62% | 53% | 36% |
| Activity limited over last 6 months | | | | | | | |
| Severely limited | 71% | 72% | 69% | 70% | 71% | 60% | 37% |
| Somewhat limited | 72% | 70% | 67% | 67% | 67% | 54% | 33% |
| Not at all limited | 70% | 66% | 65% | 63% | 66% | 50% | 30% |
| Experience of need for long-term care | | | | | | | |
| No personal experience | 67% | 65% | 63% | 63% | 65% | 50% | 30% |
| You personally | 71% | 68% | 70% | 67% | 67% | 58% | 36% |
| One of your parents | 75% | 71% | 70% | 67% | 70% | 55% | 30% |
| Someone close to you | 75% | 70% | 68% | 68% | 70% | 52% | 31% |
| One parent in a nursing home | | | | | | | |
| Yes | 65% | 67% | 66% | 67% | 69% | 54% | 28% |
| No | 71% | 67% | 65% | 65% | 68% | 51% | 31% |

A country by country analysis reveals that Turkey, Romania and Greece rank the highest in terms of the perceived risk of elderly people being maltreated generally. Malta has the lowest perceived risk levels regarding poor living conditions and Sweden has the lowest perceived risk levels in terms of various forms of abuse.

| | Poor living conditions | Lack of attention to physical needs | Inadequate care | Psychological abuse | Abuse of property | Physical abuse | Sexual assault and abuse |
|---------------|------------------------|-------------------------------------|-----------------|---------------------|-------------------|----------------|--------------------------|
| % risk | 31.1 | 31.2 | 31.3 | 31.4 | 31.5 | 31.6 | 31.7 |
| EU27 | 70% | 67% | 66% | 64% | 67% | 52% | 31% |
| BE | 71% | 65% | 66% | 70% | 73% | 55% | 43% |
| BG | 79% | 77% | 76% | 65% | 76% | 52% | 33% |
| CZ | 60% | 58% | 54% | 59% | 74% | 48% | 22% |
| DK | 68% | 63% | 58% | 47% | 41% | 24% | 12% |
| DE | 65% | 60% | 59% | 56% | 53% | 43% | 15% |
| EE | 71% | 68% | 68% | 63% | 68% | 52% | 27% |
| EL | 78% | 75% | 77% | 77% | 80% | 65% | 33% |
| ES | 57% | 55% | 55% | 56% | 61% | 46% | 16% |
| FR | 78% | 74% | 68% | 75% | 79% | 61% | 40% |
| IE | 77% | 74% | 67% | 64% | 66% | 51% | 31% |
| IT | 74% | 69% | 69% | 71% | 77% | 59% | 37% |
| CY | 67% | 65% | 68% | 65% | 72% | 49% | 11% |
| LV | 55% | 50% | 54% | 46% | 54% | 32% | 15% |
| LT | 71% | 70% | 74% | 67% | 75% | 55% | 37% |
| LU | 67% | 63% | 61% | 56% | 62% | 49% | 27% |
| HU | 76% | 68% | 71% | 66% | 74% | 44% | 28% |
| MT | 49% | 42% | 41% | 49% | 79% | 25% | 12% |
| NL | 70% | 72% | 68% | 57% | 64% | 37% | 25% |
| AT | 65% | 62% | 61% | 57% | 61% | 42% | 20% |
| PL | 65% | 58% | 61% | 56% | 58% | 43% | 21% |
| PT | 72% | 70% | 71% | 68% | 68% | 64% | 55% |
| RO | 84% | 86% | 84% | 76% | 78% | 71% | 57% |
| SI | 60% | 59% | 56% | 58% | 66% | 39% | 17% |
| SK | 73% | 69% | 65% | 57% | 63% | 47% | 25% |
| FI | 66% | 71% | 69% | 59% | 54% | 34% | 15% |
| SE | 69% | 55% | 45% | 32% | 25% | 20% | 5% |
| UK | 75% | 75% | 73% | 76% | 74% | 66% | 51% |
| HR | 87% | 83% | 79% | 69% | 80% | 58% | 32% |
| TR | 90% | 85% | 84% | 81% | 79% | 77% | 67% |

6.3 Perceived 'offenders'

The people believed most likely to mistreat the elderly are staff in a care home (32%) and staff working in the person's home (30%). Nearly a quarter of Europeans are of the view that children of the elderly are also "offenders" (23%). Other carers or relations are less frequently cited and just under a quarter of Europeans (23%) lacks an opinion⁶⁹.



At the socio-demographic level only small differences are noted.

QA32 In your opinion, who are the people most likely to carry out poor treatment, neglect or even abuse of the elderly?
(MAX. 2 ANSWERS)

| | Children of an elderly person | Spouse or partner of an elderly person | Siblings of an elderly person | Acquaintances | Care workers/Home help/ Nurses working in the person's own home | Staff in a care home | Hospital staff/ nurses |
|---------------------------|-------------------------------|--|-------------------------------|---------------|---|----------------------|------------------------|
| EU27 | 23% | 8% | 5% | 11% | 30% | 32% | 11% |
| Sex | | | | | | | |
| Male | 22% | 8% | 6% | 12% | 30% | 31% | 10% |
| Female | 24% | 9% | 5% | 10% | 30% | 32% | 11% |
| Age | | | | | | | |
| 15-24 | 20% | 8% | 6% | 14% | 34% | 31% | 12% |
| 25-39 | 24% | 9% | 5% | 13% | 33% | 31% | 12% |
| 40-54 | 26% | 9% | 6% | 11% | 28% | 32% | 11% |
| 55 + | 21% | 7% | 4% | 9% | 27% | 31% | 10% |
| Education (End of) | | | | | | | |
| 15 | 20% | 7% | 4% | 9% | 30% | 31% | 11% |
| 16-19 | 24% | 8% | 6% | 11% | 29% | 32% | 11% |
| 20+ | 26% | 9% | 5% | 13% | 31% | 33% | 10% |
| Still Studying | 19% | 8% | 5% | 14% | 34% | 32% | 11% |

⁶⁹QA32 In your opinion, who are the people most likely to carry out poor treatment, neglect or even abuse of the elderly? (MAX. 2 ANSWERS)

The largest differences are again noted at the country level. A more in-depth examination of these results highlights some specific issues in individual countries. We find that in Greece, the attention is clearly focused on staff working in care homes (74%) while in Cyprus it is focused on people working in the home of dependent people (65%). In Finland, about half of the public feels that children of elderly people are most likely to, mistreat, neglect and even abuse dependent elderly people (51%).

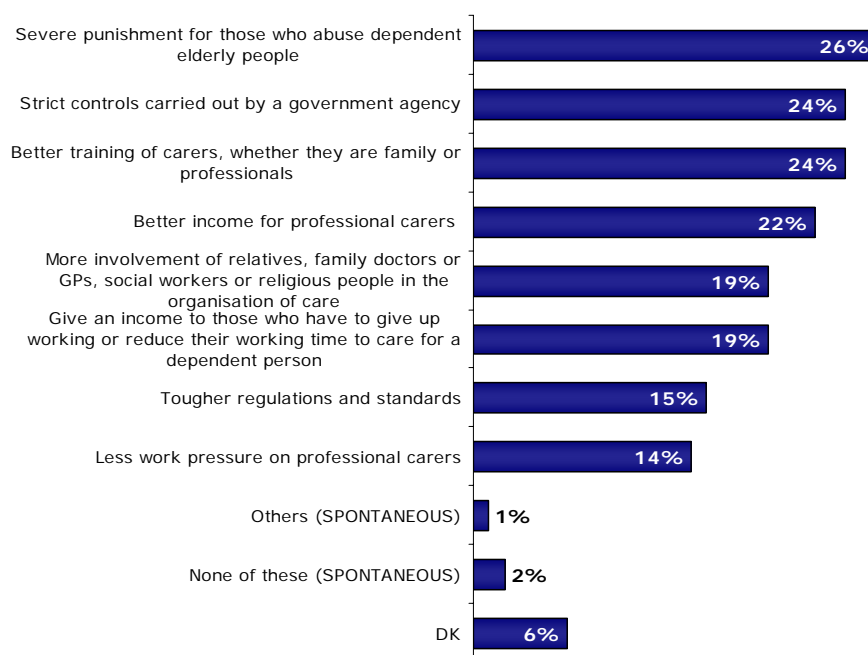
QA32 In your opinion, who are the people most likely to carry out poor treatment, neglect or even abuse of the elderly? (MAX. 2 ANSWERS)

| | Children of an elderly person | Spouse or partner of an elderly person | Siblings of an elderly person | Acquaintances | Care workers/ Home help/ Nurses working in the person's own home | Staff in a care home | Hospital staff/ nurses |
|-------------|-------------------------------|--|-------------------------------|---------------|--|----------------------|------------------------|
| EU27 | 23% | 8% | 5% | 11% | 30% | 32% | 11% |
| BE | 40% | 8% | 9% | 17% | 20% | 28% | 12% |
| BG | 18% | 5% | 12% | 17% | 17% | 29% | 12% |
| CZ | 38% | 10% | 5% | 8% | 17% | 22% | 12% |
| DK | 25% | 6% | 4% | 8% | 36% | 36% | 6% |
| DE | 17% | 6% | 3% | 8% | 21% | 40% | 15% |
| EE | 41% | 11% | 9% | 14% | 21% | 18% | 9% |
| EL | 16% | 4% | 2% | 7% | 37% | 74% | 29% |
| ES | 18% | 5% | 2% | 4% | 42% | 29% | 3% |
| FR | 30% | 7% | 6% | 23% | 34% | 23% | 13% |
| IE | 16% | 6% | 9% | 5% | 29% | 31% | 11% |
| IT | 18% | 10% | 5% | 9% | 37% | 27% | 11% |
| CY | 7% | 2% | 1% | 3% | 65% | 58% | 6% |
| LV | 31% | 7% | 10% | 23% | 21% | 14% | 12% |
| LT | 33% | 10% | 15% | 23% | 17% | 16% | 13% |
| LU | 25% | 10% | 10% | 15% | 16% | 24% | 13% |
| HU | 19% | 11% | 6% | 12% | 18% | 18% | 21% |
| MT | 28% | 4% | 7% | 23% | 17% | 23% | 15% |
| NL | 24% | 10% | 5% | 15% | 31% | 31% | 8% |
| AT | 8% | 9% | 9% | 14% | 31% | 30% | 9% |
| PL | 36% | 12% | 4% | 5% | 18% | 33% | 10% |
| PT | 25% | 8% | 5% | 17% | 25% | 15% | 8% |
| RO | 25% | 12% | 5% | 18% | 22% | 22% | 16% |
| SI | 32% | 14% | 10% | 19% | 19% | 19% | 8% |
| SK | 32% | 13% | 10% | 16% | 20% | 21% | 12% |
| FI | 51% | 19% | 9% | 19% | 10% | 23% | 7% |
| SE | 12% | 14% | 2% | 9% | 51% | 48% | 3% |
| UK | 20% | 7% | 7% | 8% | 39% | 39% | 5% |
| HR | 30% | 14% | 5% | 17% | 22% | 22% | 12% |
| TR | 38% | 12% | 5% | 9% | 15% | 32% | 14% |

6.4 Preventing maltreatment

As we have seen, seven out of ten Europeans are of the view that dependent elderly people are at a high (24%) or at some (46%) risk of living in poor conditions (lack of social contacts and stimulating activities, poor quality of catering and accommodation). The European public is divided over the best ways to prevent maltreatment of dependent elderly people. The following four measures each receive support from around a quarter of the public: severe punishment for abusers (26%), strict government controls, better training of carers (both 24%) and better pay for professional carers (22%). Another four measures are each supported by less than a fifth of the public: better organisation of care, pay for those giving up their job (both 19%), tougher regulations (15%) and less work pressure on professional carers (14%)⁷⁰.

QA33 In your opinion, what would be the two best ways of preventing poor treatment, neglect or even abuse of dependent older people? (MAX. 2 ANSWERS) - % EU27



This divided public opinion is not strongly influenced by socio-demographic differences. Personal direct or indirect experience of the care system has some influence on people's views: citizens who are currently dependent on care are more inclined to see better incomes for professional carers as a way of preventing maltreatment (31%, compared to an EU average of 22%). Furthermore, respondents who have a parent in a nursing home are more inclined to find that carers – either family or professionals – should receive better training (34%, compared to EU average of 24%).

⁷⁰ QA33 In your opinion, what would be the two best ways of preventing poor treatment, neglect or even abuse of dependent older people? (MAX. 2 ANSWERS)

As has been noted throughout this report, the European average conceals large variations between the countries. When it comes to what people think could be done to prevent maltreatment of dependent elderly people, national preferences and attitudes have the most influence. The most relevant country variations to report are as follows:

- **Severe punishment:** this measure is most favoured in the Czech Republic, Malta (both 42%) and Croatia (41%) but is clearly unpopular in Denmark (9%);
- **Strict government controls:** in Cyprus (44%) and Greece (39%), this is the most popular method, whereas in Finland only 3% of respondents selected it;
- **Better training of carers:** in Sweden nearly half of the public favours this method (45%), followed by Denmark (43%). It is also fairly popular in the United Kingdom (36%) and Cyprus (35%);
- **Better income for professional carers:** people in Latvia (45%), Denmark (44%) and Estonia (42%) are nearly twice as likely as the average European to view this as the best way of preventing maltreatment. High support levels are further noted in Lithuania (38%) and Romania (37%);
- **Providing income to those who give up paid work:** for people in Bulgaria (40%) and Slovakia (39%) this is the most popular solution whereas only 9% of people in Cyprus favour this approach;
- **Less work pressure on professional carers:** this is the most favoured preventive measure in Sweden (48%), Denmark (47%), Finland (42%) and the Netherlands (37%) while in Bulgaria (1%) and Croatia (2%) support is more or less absent.

QA33 In your opinion, what would be the two best ways of preventing poor treatment, neglect or even abuse of dependent older people? (MAX. 2 ANSWERS)

| | Better income for professional carers | Give an income to those who have to give up working or reduce their working time to care for a dependent person | Better training of carers, whether they are family or professionals | Tougher regulations and standards | Strict controls carried out by a government agency | More involvement of relatives, family doctors or GPs, social workers or religious people in the organisation of care | Less work pressure on professional carers | Severe punishment for those who abuse dependent elderly people | None of these (SPONT.) | Others (SPONT.) | DK |
|-------------|---------------------------------------|---|---|-----------------------------------|--|--|---|--|------------------------|-----------------|-----------|
| EU27 | 22% | 19% | 24% | 15% | 24% | 19% | 14% | 26% | 2% | 1% | 6% |
| BE | 21% | 17% | 20% | 17% | 29% | 20% | 22% | 29% | 1% | 1% | 3% |
| BG | 34% | 40% | 14% | 24% | 19% | 15% | 1% | 28% | 1% | 0% | 5% |
| CZ | 20% | 35% | 11% | 12% | 17% | 20% | 5% | 42% | 1% | 1% | 4% |
| DK | 44% | 13% | 43% | 7% | 5% | 15% | 47% | 9% | 1% | 1% | 3% |
| DE | 27% | 18% | 22% | 10% | 26% | 15% | 27% | 20% | 1% | 0% | 6% |
| EE | 42% | 23% | 22% | 8% | 21% | 8% | 9% | 20% | 2% | 1% | 12% |
| EL | 17% | 26% | 33% | 26% | 39% | 17% | 7% | 27% | - | 0% | 1% |
| ES | 7% | 11% | 17% | 12% | 20% | 21% | 8% | 28% | 2% | 3% | 15% |
| FR | 22% | 12% | 32% | 15% | 34% | 13% | 16% | 35% | 1% | 2% | 2% |
| IE | 19% | 27% | 29% | 25% | 21% | 19% | 10% | 24% | - | 1% | 6% |
| IT | 13% | 17% | 22% | 20% | 23% | 21% | 3% | 28% | 3% | 2% | 5% |
| CY | 16% | 9% | 35% | 35% | 44% | 15% | 4% | 31% | - | 0% | 3% |
| LV | 45% | 26% | 12% | 16% | 23% | 12% | 9% | 26% | 2% | 1% | 4% |
| LT | 38% | 30% | 15% | 17% | 21% | 10% | 7% | 26% | 2% | 1% | 5% |
| LU | 13% | 11% | 25% | 14% | 32% | 16% | 14% | 32% | 1% | 3% | 10% |
| HU | 30% | 32% | 17% | 13% | 9% | 22% | 11% | 29% | 2% | 1% | 6% |
| MT | 11% | 16% | 26% | 16% | 27% | 13% | 10% | 42% | 2% | 0% | 8% |
| NL | 12% | 14% | 24% | 14% | 24% | 28% | 37% | 18% | 1% | 2% | 4% |
| AT | 18% | 23% | 25% | 17% | 32% | 18% | 15% | 28% | 0% | 0% | 3% |
| PL | 26% | 26% | 14% | 16% | 22% | 19% | 5% | 28% | 2% | 1% | 9% |
| PT | 14% | 14% | 23% | 16% | 14% | 25% | 4% | 31% | 2% | 0% | 8% |
| RO | 37% | 24% | 20% | 19% | 16% | 20% | 5% | 27% | - | - | 9% |
| SI | 18% | 20% | 22% | 21% | 23% | 14% | 5% | 36% | 2% | 2% | 7% |
| SK | 30% | 39% | 17% | 15% | 21% | 21% | 4% | 31% | 0% | 0% | 3% |
| FI | 35% | 25% | 21% | 16% | 3% | 17% | 42% | 14% | 1% | 1% | 1% |
| SE | 19% | 17% | 45% | 10% | 14% | 20% | 48% | 14% | 0% | 0% | 1% |
| UK | 23% | 18% | 36% | 17% | 25% | 20% | 10% | 17% | 2% | 1% | 7% |
| HR | 20% | 16% | 12% | 32% | 24% | 18% | 2% | 41% | 1% | 0% | 7% |
| TR | 22% | 14% | 32% | 18% | 19% | 11% | 4% | 26% | 1% | 1% | 9% |

CONCLUSION

In order to better understand the views of European Union citizens about long-term care and care of the elderly, the European Commission commissioned this Special Eurobarometer survey.

As Europeans live longer and "the baby-boom generation" grows older the need for long-term care increases. This survey, which can be seen as a 'barometer' of the current situation, reveals that 6% of the European population aged 15 and over is severely limited in carrying out daily activities due to a physical or mental condition. A further 17% of Europeans are somewhat limited. Among older Europeans, health limitations are obviously far more widespread: 16% of Europeans aged 75 to 84 and 29% of Europeans aged 85 and over have severe limitations. In parallel, the survey shows that 6% of Europeans on average have personally been in need of regular help and long-term care over the last ten years. This is the case for 15% of Europeans aged 75 to 84 and 24% of those aged 85 and over.

It is also important to note that the survey excludes people living in institutions. To obtain more insight into issues associated with long-term care, the survey collected information about the respondents' parents. 30% of people aged 55 to 64 have an elderly parent who has needed long-term care over the past ten years. Clearly, the percentage of parents living in a nursing home also depends on the parents' age. Overall, only 2% of respondents have their mother and 1% have their father living in a nursing home, with the corresponding figures for respondents aged 55 and over being 11% (mother) and 9% (father).

One of the aims of the survey was to better understand public attitudes to long-term care. The survey shows that Europeans rely on the state to provide and finance long-term care: 93% of respondents believe that public authorities should provide appropriate home care and/or institutional care for elderly people in need and around nine out of ten Europeans feel that family carers should be given a chance by the state to take a break and be paid an income for their duties if they give up work or have to reduce their working hours. There is clear opposition to the notion that close relatives should provide care (58% disagree) and public opinion is divided over whether children should pay for the care of their parent if their parents' income is not sufficient (48% agree and 48% disagree). Furthermore, there is widespread opposition to the view that if a person becomes dependent and cannot pay for care from their own income, their flat or house should be sold or borrowed against to pay for it (70% disagree).

Although many Europeans find that professional care staff looking after dependent elderly people are highly committed and are doing an excellent job (59%), the view that many dependent older people are becoming victims of abuse from people who are supposed to look after them is widespread (55%). In addition, nearly half of the European public feels that institutions such as nursing homes offer insufficient standards of care (45%). This may help explain why the majority of Europeans believe dependent people have to rely too much on their relatives (71%). Another reason why so many Europeans hold this view could be the cost of professional care: only 31% of Europeans agree that this is available at an affordable cost. Hence, it is not surprising to find that the majority of Europeans think it should be obligatory (70%) to pay into an insurance scheme to finance their care should they need it.

When it comes to the treatment of dependent elderly people the survey reveals that close to half of Europeans consider poor treatment, neglect and even abuse to be fairly or very widespread in their country (47%). Seven out of ten Europeans believe that dependent elderly people are at risk of living in poor conditions. Nearly as many people feel that dependent elderly people are at risk of being physically neglected, of suffering abuse related to their belongings (both 67%) and of receiving inadequate care (66%). Furthermore, the majority of Europeans feel that this vulnerable group is at risk of psychological or physical abuse (64% and 52%, respectively). The people believed to be most likely to be responsible for maltreatment are staff in a care home (32%) and staff working in the person's home (30%). Nearly a quarter of Europeans are of the view that children of the elderly are the "offenders" (23%). Europeans are divided over the best ways to prevent maltreatment of dependent elderly people. Four measures each receive the support of around a quarter of the public: severe punishment for abusers (26%), strict government controls, better training of carers (both 24%) and better pay for professional carers (22%).

Despite the aforementioned, Europeans are generally positive rather than negative about the provision of long-term care. When it comes to care services for dependent people in their home, 42% say the quality is good, 41% give a positive rating as regards availability and accessibility of care and 34% say it is free or affordable. Similar views are noted with regards to the care of people in nursing homes: 41% say the quality is good, 39% give a positive rating regarding availability and accessibility and 26% say it is free or affordable.

Furthermore, people with experience of long-term care tend to hold more positive views. 58% of respondents with such experience say that the appropriate care was given. When we look specifically at the assessment of care services for dependent people in their home we find that 49% of experienced respondents say the quality is good, 47% say availability and accessibility is easy and 43% say it is free or affordable. Europeans with a parent in a nursing home are more positive about the care given than the general population: 58% say the quality is good, 56% say the availability and accessibility is easy and 43% say it is free or affordable.

However people are divided when it comes to how elderly parents in need of care should be looked after: three out of ten Europeans believe that the best option for the elderly parent is to live with one of their children (30%); 27% prefer them to stay at home and receive regular care visits either from a public or private care service provider; and 24% prefer that the care is provided by one of the children. Far fewer Europeans regard nursing homes as the best option (10%).

Around four out of ten Europeans have someone they are close to that is or has been in need of regular help and long-term care (42%). Nearly half of these "informal carers" indicate that they regularly visited the person to keep them company (49%) and more than four out of ten help with shopping (42%). Other often cited ways of helping are cleaning (34%), help with mobility (33%), cooking (32%) and taking care of finances and everyday administrative tasks (30%). Women are "informal carers" more often than men. Nearly half of women carers shop for the person they are helping compared to just over a third of the men (47% vs. 36%). Women are twice as likely to cook (40% vs. 21%) and far more likely to clean (41% vs. 24%), help with dressing (33% vs. 19%), help in bathing or showering (31% vs. 16%), help with feeding (28% vs. 18%) and help with using the toilet (26% vs. 16%).

Regular help and long-term care is most often provided to a person who lives in the household of the carer (37%). Very rarely do people provide care to a person that lives more than 20 kilometres away (12%). 14% of respondents provide care to a person that is close to them and living in a nursing home.

A small minority of Europeans is currently paying or has paid in the past for professional home care or care in an institution for one or both of their parents (7%). Just over one European in ten expects to have to pay for this in the future (12%). One respondent in twenty who paid in the past or who currently pays for his or her parents' care spends more than half of the household income on this (5%). The majority of Europeans who pay for their parents' care spend less than 30% of their income (68%). In terms of expected costs we find that around a quarter of respondents who paid in the past or who currently pay for his or her parents' care think they will pay less than 10% of their household income for their parents' care (26%) and that four out of ten of these respondents expect to spend between 10% and 30% of their household income on this.

A very small proportion of Europeans has given up paid work in order to take care of an elderly parent: 2% have quit their job completely and 3% have switched from full-time to part-time working. Equally, only a small proportion of Europeans expects to have to give up paid work to take care of their elderly parents in the future: 2% expect to have to quit their job completely and 6% expect to have to switch from full-time to part-time working.

Europeans are divided in their opinions about becoming dependent because of a physical or mental health condition. For 13% of respondents it is an almost inevitable fact of life and a further 32% think it is likely to happen to them. Only a slightly smaller proportion of respondents views the chance as unlikely (29%) or is certain that it will not happen to them (9%). On average, one European in five is very worried (21%) and a third of Europeans are fairly worried (33%) about becoming dependent upon the help of others one day.

Europeans are generally optimistic about the likelihood that they will be provided with the appropriate help and long-term care if they were to need it: just over one citizen in five is certain that this will be the case (22%) and close to one citizen in two estimates this to be probable (49%).

Most people expect to be looked after at home by a close relative should they become dependent and need regular help and long-term care. This is also the preferred option (both 45%). Around a quarter of Europeans expect and prefer to be looked after in their own home by a professional care service (23% and 24%, respectively) and around one European in ten expects and prefers to be looked after in their own home by a personal carer (10% and 12%, respectively). Just less than 10% of Europeans expect and prefer to be looked after in a long-term care institution (9% and 8%, respectively) and around 5% expect and prefer to be looked after in the home of a close family member.

About a third of European Union citizens have discussed the subject of how they would like to be looked after in the event that they become dependent. One European in five has discussed the subject with a partner/spouse and around one European in eight has done so with one of their children (12%).

Nearly half of all European Union citizens believe that they will finance their own long-term care if necessary (48%) and close to a third of Europeans expect that public authorities or social security will pay (32%). Slightly less than one European in five believe that their partner (19%) or another close family member (18%) will pay. 15% think that private insurance will finance the costs. It should be noted that 46% of Europeans feel that the high cost of care is the main reason why they may not receive all the help and long-term care that they would need.

Finally, turning to Europeans' health 'vices and hazards', the survey shows that smoking remains the biggest vice and concerns 30% of Europeans. Weight related problems are also widespread: 24% of respondents say they never or very rarely exercise, 20% say they are overweight and 14% say they do not eat very healthy food. Stress appears to be another serious problem: 17% of Europeans suffer from it at work and 10% suffer from it in their personal relations.

The figures reported above are for the European Union as a whole and conceal large differences at the national level. The variations noted between the countries tend to be greater than those noted on the basis of socio-demographic characteristics or even attitudinal or behavioural factors. Different social and cultural norms, values and expectations combined with different national health-care systems means that public opinion about long-term care is very heterogeneous in Europe.

Sociodemographic profile of respondents

As noted in the introduction, this survey was carried out to obtain insight into public attitudes and behaviour with regards to health in general and specifically with regards to long-term care and care of the elderly.

Family relationships influence how people think about their future care needs. For instance, if they have children they may have the option of living with them... Furthermore, the good or bad experiences their own parents may have had with long-term care can influence their views. It is for this reason that we now present some demographic information about our sample that will help in interpreting the results.

p.1 Children

On average, 66% of the respondents have had children. However, since the sample consists of Europeans aged 15 and over, this figure is somewhat misleading. As the following table shows, by the age of 55 the majority of Europeans have had children.

QA34 Have you/have you had any children? (IF YES) How many?

| | N | One | Two | Three | Four | Five | Six or more | None | DK |
|-------------|--------------|------------|------------|------------|-----------|-----------|-------------|------------|-----------|
| EU27 | 26659 | 18% | 30% | 12% | 4% | 2% | 1% | 32% | 1% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 6% | 2% | - | - | - | - | 91% | 1% |
| 25-39 | 6900 | 22% | 25% | 8% | 2% | 1% | - | 42% | - |
| 40-54 | 6807 | 21% | 41% | 15% | 5% | 2% | - | 15% | 1% |
| 55 + | 8834 | 18% | 39% | 19% | 7% | 4% | 1% | 11% | 1% |

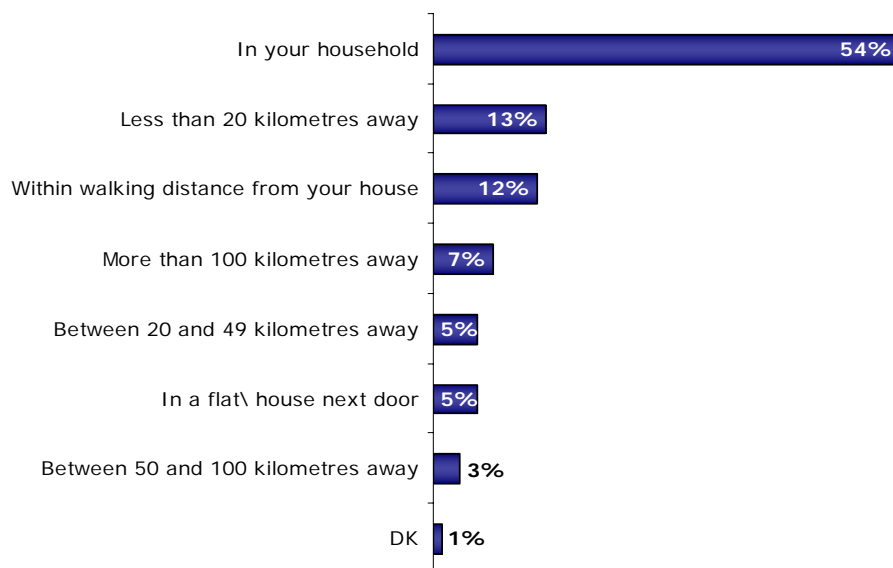
In order to understand possible differences in answer patterns at the country level we also need to know the proportion of the sample in each country that has had children. This information is shown in the following table:

QA34 Have you/have you had any children?

| | N | Yes | No | DK | | N | Yes | No | DK |
|-------------|--------------|------------|------------|-----------|-------------|--------------|------------|------------|-----------|
| EU27 | 26659 | 67% | 32% | 1% | EU27 | 26659 | 67% | 32% | 1% |
| BG | 1000 | 79% | 21% | - | SK | 1075 | 67% | 33% | - |
| CZ | 1024 | 75% | 25% | - | UK | 1313 | 67% | 33% | - |
| BE | 1040 | 72% | 28% | - | LV | 1010 | 66% | 33% | 1% |
| DE | 1510 | 72% | 27% | 1% | SI | 1037 | 65% | 35% | - |
| LT | 1017 | 72% | 28% | - | EL | 1000 | 64% | 36% | - |
| SE | 1001 | 72% | 28% | - | ES | 1007 | 63% | 36% | 1% |
| CY | 503 | 71% | 29% | - | AT | 1009 | 63% | 36% | 1% |
| FI | 1026 | 71% | 29% | - | RO | 1004 | 63% | 36% | 1% |
| EE | 1004 | 70% | 29% | 1% | IE | 1003 | 62% | 37% | 1% |
| DK | 1007 | 69% | 31% | - | MT | 500 | 62% | 38% | - |
| LU | 510 | 69% | 31% | - | NL | 1001 | 62% | 38% | - |
| HU | 1000 | 69% | 31% | - | IT | 1017 | 61% | 38% | 1% |
| FR | 1039 | 67% | 32% | 1% | | | | | |
| PL | 1000 | 67% | 32% | 1% | HR | 1000 | 68% | 32% | - |
| PT | 1002 | 67% | 32% | 1% | TR | 1001 | 65% | 35% | - |

The distance respondents live from their children may also influence the extent to which they feel they can or should rely on them in the future. The following table provides this information.

QA35 Thinking now about your child who lives nearest to you, how far away from you does she or he live? - % EU27



These figures fluctuate at the country level as they are not only influenced by cultural factors but also by the actual size of a country⁷¹.

⁷¹ QA35 Thinking now about your child who lives nearest to you, how far away from you does she or he live?

QA35 Thinking now about your child who lives nearest to you, how far away from you does she or he live?
 BASE: Those who have children

| | In your household | In a flat/house next door | Within walking distance from your house | Less than 20 kilometres away | Between 20 and 49 kilometres away | Between 50 and 100 kilometres away | More than 100 kilometres away |
|-------------|-------------------|---------------------------|---|------------------------------|-----------------------------------|------------------------------------|-------------------------------|
| EU27 | 54% | 5% | 12% | 13% | 5% | 3% | 7% |
| BE | 55% | 5% | 13% | 20% | 4% | 1% | 2% |
| BG | 57% | 4% | 10% | 9% | 5% | 3% | 6% |
| CZ | 52% | 5% | 17% | 12% | 7% | 3% | 4% |
| DK | 46% | 1% | 13% | 19% | 7% | 4% | 9% |
| DE | 51% | 7% | 9% | 14% | 6% | 3% | 9% |
| EE | 49% | 3% | 10% | 13% | 7% | 7% | 10% |
| EL | 56% | 11% | 12% | 9% | 3% | 2% | 7% |
| ES | 62% | 6% | 14% | 9% | 4% | 2% | 3% |
| FR | 50% | 3% | 11% | 16% | 4% | 4% | 11% |
| IE | 66% | 1% | 11% | 10% | 3% | 2% | 4% |
| IT | 56% | 8% | 12% | 14% | 4% | 1% | 4% |
| CY | 63% | 9% | 15% | 6% | 2% | 1% | 4% |
| LV | 56% | 4% | 11% | 8% | 5% | 6% | 9% |
| LT | 53% | 4% | 11% | 11% | 4% | 5% | 11% |
| LU | 61% | 4% | 7% | 15% | 6% | 1% | 5% |
| HU | 53% | 6% | 11% | 17% | 6% | 3% | 3% |
| MT | 67% | 2% | 12% | 13% | 3% | 1% | 2% |
| NL | 53% | 1% | 15% | 16% | 7% | 4% | 4% |
| AT | 44% | 11% | 10% | 16% | 7% | 4% | 7% |
| PL | 65% | 6% | 12% | 9% | 2% | 1% | 4% |
| PT | 57% | 3% | 11% | 12% | 5% | 4% | 7% |
| RO | 45% | 7% | 13% | 9% | 7% | 8% | 10% |
| SI | 60% | 12% | 9% | 12% | 3% | 2% | 2% |
| SK | 65% | 6% | 12% | 10% | 2% | 1% | 3% |
| FI | 49% | 3% | 12% | 16% | 6% | 5% | 9% |
| SE | 48% | 4% | 12% | 16% | 11% | 2% | 7% |
| UK | 51% | 1% | 15% | 16% | 5% | 3% | 8% |
| HR | 64% | 5% | 8% | 9% | 4% | 2% | 6% |
| TR | 76% | 4% | 6% | 5% | 1% | 1% | 6% |

p.2 Parents

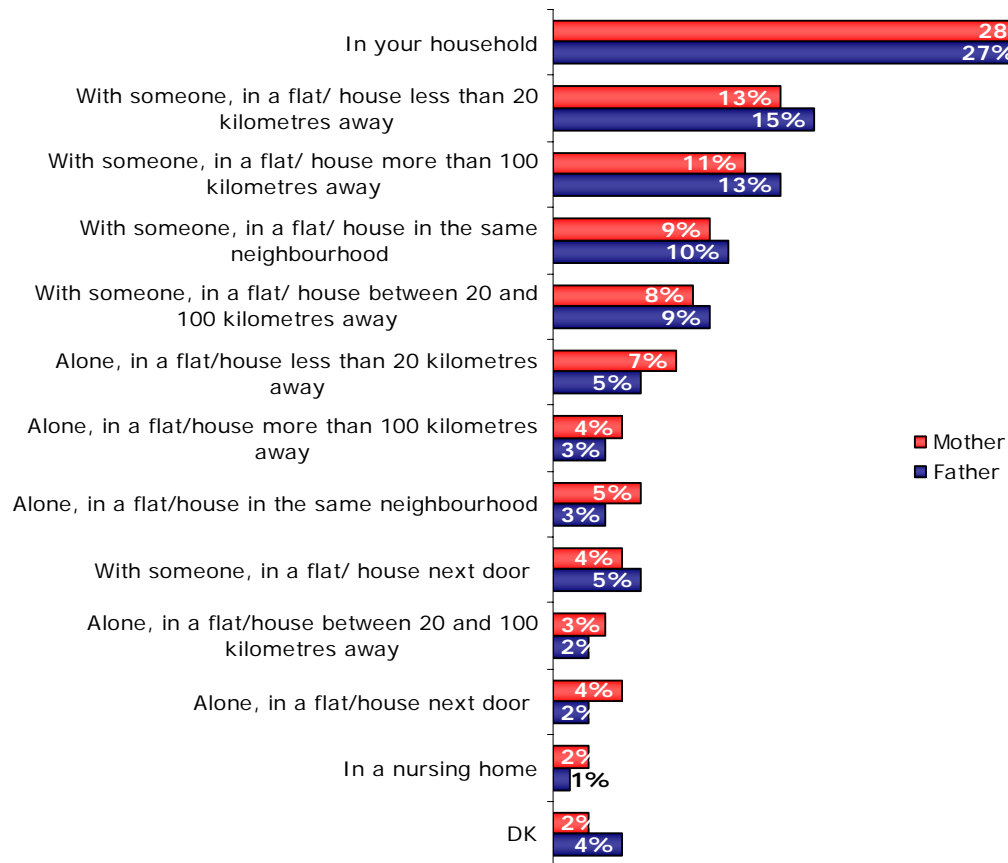
On average, 59% of the respondents still have a mother and 46% still have a father who is alive. The average age of the parents is 62. The following table shows the average age of the parents in each country⁷².

| Average age of parents | Mother | Father |
|------------------------|-------------|-------------|
| EU27 | 62.0 | 61.6 |
| BE | 62.9 | 62.8 |
| BG | 59.8 | 60.7 |
| CZ | 57.4 | 57.8 |
| DK | 63.2 | 62.9 |
| DE | 62.3 | 61.3 |
| EE | 60.8 | 57.4 |
| EL | 61.0 | 62.7 |
| ES | 63.5 | 62.3 |
| FR | 63.0 | 61.5 |
| IE | 61.2 | 61.0 |
| IT | 63.7 | 64.1 |
| CY | 61.2 | 61.3 |
| LV | 58.8 | 56.8 |
| LT | 60.1 | 59.1 |
| LU | 62.8 | 63.3 |
| HU | 59.4 | 59.2 |
| MT | 61.8 | 62.0 |
| NL | 64.5 | 63.5 |
| AT | 61.6 | 61.6 |
| PL | 60.1 | 58.4 |
| PT | 61.2 | 61.5 |
| RO | 59.2 | 59.4 |
| SI | 61.2 | 59.2 |
| SK | 59.0 | 58.6 |
| FI | 63.6 | 63.0 |
| SE | 64.0 | 63.7 |
| UK | 61.0 | 61.8 |
| HR | 60.2 | 60.5 |
| TR | 55.5 | 56.8 |

⁷² QA36/7 If she/he is still alive, what's your mother's/father's age? The age distribution for each country can be found in tables QA36 and QA37 in the annexes.

Next we present the results of a question that provides information about the living situation or location of the respondents' parents⁷³.

QA38 Please tell me which of these best describes where your mother/ father lives - % EU27



Finally, it should be noted that the place where parents live strongly depends on their age. For the purpose of this report we present this information for those aged 71 and over.

⁷³ QA38 Please tell me which of these best describes where your mother/ father lives.

| | In a nursing home | In your household | Alone, in a flat/house next door | With someone, in a flat/house next door | Alone, in a flat/house in the same neighbourhood | With someone, in a flat/house in the same neighbourhood | Alone, in a flat/house less than 20 kilometres away | With someone, in a flat/house less than 20 kilometres away | Alone, in a flat/house between 20 and 100 kilometres away | With someone, in a flat/house between 20 and 100 kilometres away | Alone, in a flat/house more than 100 kilometres away | With someone, in a flat/house more than 100 kilometres away |
|-----------------|-------------------|-------------------|----------------------------------|---|--|---|---|--|---|--|--|---|
| Mother | | | | | | | | | | | | |
| Aged 50 or less | 2% | 52% | 9% | 9% | 11% | 14% | 10% | 16% | 11% | 18% | 7% | 17% |
| Aged 51-60 | 2% | 23% | 14% | 24 | 17% | 32% | 18% | 28% | 20% | 32% | 18% | 33% |
| Aged 61-70 | 8% | 10% | 27% | 36 | 23% | 27% | 27% | 31% | 26% | 27% | 26% | 22% |
| Aged 71-80 | 18% | 8% | 27% | 20 | 30% | 18% | 25% | 18% | 23% | 14% | 27% | 16% |
| Aged 81and over | 64% | 5% | 18% | 7% | 17% | 6% | 15% | 5% | 17% | 6% | 18% | 8% |
| Father | | | | | | | | | | | | |
| Aged 50 or less | 8% | 46% | 11% | 7% | 12% | 8% | 12% | 12% | 14% | 11% | 19% | 14% |
| Aged 51-60 | 4% | 31% | 29% | 23% | 24% | 32% | 25% | 28% | 27% | 34% | 23% | 32% |
| Aged 61-70 | 2% | 12% | 22% | 36% | 23% | 31% | 24% | 31% | 24% | 28% | 19% | 25% |
| Aged 71-80 | 13% | 5% | 23% | 24% | 26% | 18% | 25% | 22% | 19% | 19% | 23% | 18% |
| Aged 81and over | 46% | 3% | 10% | 7% | 11% | 8% | 9% | 7% | 10% | 5% | 10% | 6% |

N.B. Due to small bases the figures in this table should only be considered as indicative

ANNEXES

SPECIAL EUROBAROMETER N° 283

“Health and Long-Term Care”

TECHNICAL SPECIFICATIONS

Between the 25th of May and the 30th of June 2007, TNS Opinion & Social, a consortium created between Taylor Nelson Sofres and EOS Gallup Europe, carried out wave 67.3 of the EUROBAROMETER, on request of the EUROPEAN COMMISSION, Directorate General Communication, “Public Opinion and Media Monitoring”.

The SPECIAL EUROBAROMETER N°283 is part of wave 67.3 and covers the population of the respective nationalities of the European Union Member States, resident in each of the Member States and aged 15 years and over. The SPECIAL EUROBAROMETER N°283 has also been conducted in the two candidate countries (Turkey and Croatia). In these countries, the survey covers the national population of citizens and the population of citizens of all the European Union Member States that are residents in this country and have a sufficient command of the national language to answer the questionnaire. The basic sample design applied in all states is a multi-stage, random (probability) one. In each country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

In order to do so, the sampling points were drawn systematically from each of the “administrative regional units”, after stratification by individual unit and type of area. They thus represent the whole territory of the countries surveyed according to the EUROSTAT NUTS II (or equivalent) and according to the distribution of the resident population of the respective nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses (every Nth address) were selected by standard “random route” procedures, from the initial address. In each household, the respondent was drawn, at random (following the “closest birthday rule”). All interviews were conducted face-to-face in people's homes and in the appropriate national language. As far as the data capture is concerned, CAPI (*Computer Assisted Personal Interview*) was used in those countries where this technique was available.

| ABBREVIATIONS | COUNTRIES | INSTITUTES | N° INTERVIEWS | FIELDWORK DATES | | POPULATION 15+ |
|----------------------|------------------|----------------------------------|--------------------------|----------------------------|-------------------|---------------------------|
| BE | Belgium | TNS Dimarso | 1.040 | 25/05/2007 | 21/06/2007 | 8.650.994 |
| BG | Bulgaria | TNS BBSS | 1.000 | 01/06/2007 | 14/06/2007 | 6.671.699 |
| CZ | Czech Rep. | TNS Aisa | 1.024 | 26/05/2007 | 21/06/2007 | 8.571.710 |
| DK | Denmark | TNS Gallup DK | 1.007 | 02/06/2007 | 30/06/2007 | 4.411.580 |
| DE | Germany | TNS Infratest | 1.510 | 25/05/2007 | 21/06/2007 | 64.361.608 |
| EE | Estonia | TNS Emor | 1.004 | 03/06/2007 | 26/06/2007 | 887.094 |
| EL | Greece | TNS ICAP | 1.000 | 26/05/2007 | 20/06/2007 | 8.693.566 |
| ES | Spain | TNS Demoscopia | 1.007 | 29/05/2007 | 26/06/2007 | 37.024.972 |
| FR | France | TNS Sofres | 1.039 | 29/05/2007 | 26/06/2007 | 44.010.619 |
| IE | Ireland | TNS MRBI | 1.003 | 30/05/2007 | 30/06/2007 | 3.089.775 |
| IT | Italy | TNS Abacus | 1.017 | 30/05/2007 | 27/06/2007 | 48.892.559 |
| CY | Rep. of Cyprus | Synovate | 503 | 27/05/2007 | 21/06/2007 | 596.752 |
| LV | Latvia | TNS Latvia | 1.010 | 01/06/2007 | 27/06/2007 | 1.418.596 |
| LT | Lithuania | TNS Gallup Lithuania | 1.017 | 25/05/2007 | 20/06/2007 | 2.803.661 |
| LU | Luxembourg | TNS ILReS | 510 | 28/05/2007 | 25/06/2007 | 374.097 |
| HU | Hungary | TNS Hungary | 1.000 | 31/05/2007 | 24/06/2007 | 8.503.379 |
| MT | Malta | MISCO | 500 | 25/05/2007 | 22/06/2007 | 321.114 |
| NL | The Netherlands | TNS NIPO | 1.001 | 25/05/2007 | 25/06/2007 | 13.030.000 |
| AT | Austria | Österreichisches Gallup-Institut | 1.009 | 25/05/2007 | 25/06/2007 | 6.848.736 |
| PL | Poland | TNS OBOP | 1.000 | 28/05/2007 | 25/06/2007 | 31.967.880 |
| PT | Portugal | TNS EUROTESTE | 1.002 | 02/06/2007 | 27/06/2007 | 8.080.915 |
| RO | Romania | TNS CSOP | 1.004 | 25/05/2007 | 20/06/2007 | 18.173.179 |
| SI | Slovenia | RM PLUS | 1.037 | 27/05/2007 | 25/06/2007 | 1.720.137 |
| SK | Slovakia | TNS AISA SK | 1.075 | 27/05/2007 | 13/06/2007 | 4.316.438 |
| FI | Finland | TNS Gallup Oy | 1.026 | 29/05/2007 | 20/06/2007 | 4.348.676 |
| SE | Sweden | TNS GALLUP | 1.001 | 31/05/2007 | 25/06/2007 | 7.486.976 |
| UK | United Kingdom | TNS UK | 1.313 | 25/05/2007 | 18/06/2007 | 47.685.578 |
| HR | Croatia | Puls | 1.000 | 26/05/2007 | 18/06/2007 | 3.722.800 |
| TR | Turkey | TNS Piar | 1.001 | 25/05/2007 | 22/06/2007 | 47.583.830 |
| TOTAL | | | 28.660 | 25/05/2007 | 30/06/2007 | 444.248.920 |

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics offices. For all countries surveyed, a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. In all countries, gender, age, region and size of locality were introduced in the iteration procedure. For international weighting (i.e. EU averages), TNS Opinion & Social applies the official population figures as provided by EUROSTAT or national statistic offices. The total population figures for input in this post-weighting procedure are listed above.

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

| | | | | | |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|
| Observed percentages | 10% or 90% | 20% or 80% | 30% or 70% | 40% or 60% | 50% |
| Confidence limits | ± 1.9 points | ± 2.5 points | ± 2.7 points | ± 3.0 points | ± 3.1 points |

QUESTIONNAIRE

A your survey number

EB67.2 A

B country code

EB67.2 B

C our survey number

EB67.2 C

D Interview number

EB67.2 D

E Split ballot

| |
|---|
| A |
| B |

1
2

EB67.2 E

A votre numéro d'étude

EB67.2 A

B code pays

EB67.2 B

C notre numéro d'étude

EB67.2 C

D numéro de l'interview

EB67.2 D

E Split ballot

| |
|---|
| A |
| B |

1
2

EB67.2 E

ASK ITEM 28 ONLY IN TURKEY

POSER ITEM 28 UNIQUEMENT EN TURQUIE

ASK ITEM 29 ONLY IN CROATIA

POSER ITEM 29 UNIQUEMENT EN CROATIE

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

Q1 Quelle est votre nationalité ? Veuillez indiquer le(s) pays qui s'applique(nt).

(MULTIPLE ANSWERS POSSIBLE)

(PLUSIEURS REPONSES POSSIBLES)

| | |
|--|-----|
| Belgium | 1, |
| Denmark | 2, |
| Germany | 3, |
| Greece | 4, |
| Spain | 5, |
| France | 6, |
| Ireland | 7, |
| Italy | 8, |
| Luxembourg | 9, |
| Netherlands | 10, |
| Portugal | 11, |
| United Kingdom (Great Britain, Northern Ireland) | 12, |
| Austria | 13, |
| Sweden | 14, |
| Finland | 15, |
| Republic of Cyprus | 16, |
| Czech Republic | 17, |
| Estonia | 18, |
| Hungary | 19, |
| Latvia | 20, |
| Lithuania | 21, |
| Malta | 22, |
| Poland | 23, |
| Slovakia | 24, |
| Slovenia | 25, |
| Bulgaria | 26, |
| Romania | 27, |
| Turkey | 28, |
| Croatia | 29, |
| Other countries | 30, |
| DK | 31, |

| | |
|--|-----|
| Belgique | 1, |
| Danemark | 2, |
| Allemagne | 3, |
| Grèce | 4, |
| Espagne | 5, |
| France | 6, |
| Irlande | 7, |
| Italie | 8, |
| Luxembourg | 9, |
| Pays-Bas | 10, |
| Portugal | 11, |
| Royaume-Uni (Grande Bretagne, Irlande du Nord) | 12, |
| Autriche | 13, |
| Suède | 14, |
| Finlande | 15, |
| République de Chypre | 16, |
| République tchèque | 17, |
| Estonie | 18, |
| Hongrie | 19, |
| Lettonie | 20, |
| Lituanie | 21, |
| Malte | 22, |
| Pologne | 23, |
| Slovaquie | 24, |
| Slovénie | 25, |
| Bulgarie | 26, |
| Roumanie | 27, |
| Turquie | 28, |
| Croatie | 29, |
| Autre pays | 30, |
| NSP | 31, |

EB67.2 Q1

EB67.2 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

| | D15a CURRENT OCCUPATION | D15b LAST OCCUPATION |
|--|-------------------------------|----------------------------|
| NON-ACTIVE | | |
| Responsible for ordinary shopping and looking after the home, or without any current occupation, not working | 1 | |
| Student | 2 | |
| Unemployed or temporarily not working | 3 | |
| Retired or unable to work through illness | 4 | |
| SELF EMPLOYED | | |
| Farmer | 5 | 5 |
| Fisherman | 6 | 6 |
| Professional (lawyer, medical practitioner, accountant, architect, etc.) | 7 | 7 |
| Owner of a shop, craftsmen, other self-employed person | 8 | 8 |
| Business proprietors, owner (full or partner) of a company | 9 | 9 |
| EMPLOYED | | |
| Employed professional (employed doctor, lawyer, accountant, architect) | 10 | 10 |
| General management, director or top management (managing directors, director general, other director) | 11 | 11 |
| Middle management, other management (department head, junior manager, teacher, technician) | 12 | 12 |
| Employed position, working mainly at a desk | 13 | 13 |
| Employed position, not at a desk but travelling (salesmen, driver, etc.) | 14 | 14 |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.) | 15 | 15 |
| Supervisor | 16 | 16 |
| Skilled manual worker | 17 | 17 |
| Other (unskilled) manual worker, servant | 18 | 18 |

SI AUTRE ou NSP ALORS FIN D'INTERVIEW

POSER D15b SI "PAS D'ACTIVITE ACTUELLE", CODES 1 à 4 en D15a

D15a Quelle est votre profession actuelle ?

D15b Exerciez-vous une activité professionnelle rémunérée auparavant ? Laquelle en dernier lieu ?

| | D15a PROFESSION ACTUELLE | D15b PROFESSION PRECEDETE |
|--|--------------------------------|---------------------------------|
| INACTIFS | | |
| En charge des achats courants et des tâches ménagères ou sans aucune activité professionnelle | 1 | |
| Etudiants | 2 | |
| Au chômage \ temporairement sans emploi | 3 | |
| A la retraite ou en congé de maladie prolongé | 4 | |
| INDEPENDANTS | | |
| Agriculteur exploitant | 5 | 5 |
| Pêcheur | 6 | 6 |
| Profession libérale (avocat, médecin, expert comptable, architecte, etc.) | 7 | 7 |
| Commerçant ou propriétaire d'un magasin, artisan ou autre travailleur indépendant | 8 | 8 |
| Industriel, propriétaire (en tout ou en partie) d'une entreprise | 9 | 9 |
| SALARIES | | |
| Profession libérale salariée (docteur, avocat, comptable, architecte, etc.) | 10 | 10 |
| Cadre supérieur \ dirigeant (PDG\DG, Directeur, etc.) | 11 | 11 |
| Cadre moyen | 12 | 12 |
| Employé travaillant la plupart du temps dans un bureau | 13 | 13 |
| Employé ne travaillant pas dans un bureau mais voyageant (vendeur, chauffeur, représentant, etc.) | 14 | 14 |
| Employé ne travaillant pas dans un bureau mais ayant une fonction de service (hôpital, restaurant, police, pompiers, etc.) | 15 | 15 |
| Contremaître, agent de maîtrise | 16 | 16 |
| Ouvrier qualifié | 17 | 17 |
| Autre ouvrier (non qualifié), personnel de maison | 18 | 18 |

| | | |
|-------------------------|--|----|
| Never did any paid work | | 19 |
|-------------------------|--|----|

EB67.2 D15a D15b

| | | |
|--|--|----|
| N'a jamais exercé d'activité professionnelle rémunérée | | 19 |
|--|--|----|

EB67.2 D15a D15b

ASK QA IN EU27+HR+TR

We are now talking about your health.

QA1 To what extent, if at all, have you been limited, for at least the past six months, in activities people normally do, because of a physical or mental health condition? Would you say you have been...? (M)

(READ OUT – ONE ANSWER ONLY)

| | |
|--------------------|---|
| Severely limited | 1 |
| Somewhat limited | 2 |
| Not at all limited | 3 |
| DK\ Refusal | 4 |

EB66.2 QB41 TREND MODIFIED

QA2 Now I am going to read you a list of some household activities and everyday personal care activities. Not counting any temporary problems you may be having, do you usually experience significant difficulty doing any of the following by yourself because of your physical or mental health condition? Please tell me any that apply.

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

| | |
|---|-----|
| Cooking\ preparing meals | 1, |
| Shopping | 2, |
| Light housework | 3, |
| Occasional heavy housework | 4, |
| Taking care of finances and everyday administrative tasks | 5, |
| Feeding yourself | 6, |
| Getting in and out of a bed or chair | 7, |
| Dressing and undressing | 8, |
| Using toilet | 9, |
| Bathing or showering | 10, |
| Using telephone | 11, |
| Managing medication | 12, |
| Moving around at home | 13, |
| No difficulty with any of the above (SPONTANEOUS) | 14, |
| DK | 15, |

NEW

POSER LES QA EN UE27+HR+TR

Nous allons à présent parler de votre santé.

QA1 Au cours des six derniers mois, dans quelle mesure avez-vous été limité(e) dans l'exercice d'activités que les gens font normalement en raison d'un problème de santé physique ou mentale ? Diriez-vous avoir été... ? (M)

(LIRE – UNE SEULE REPONSE)

| | |
|------------------------|---|
| Grandement limité(e) | 1 |
| Relativement limité(e) | 2 |
| Pas du tout limité(e) | 3 |
| NSP\ Refus | 4 |

EB66.2 QB41 TREND MODIFIED

QA2 Je vais à présent vous lire une liste d'activités ménagères ou d'activités personnelles de soin quotidien. Sans tenir compte de problèmes temporaires que vous pouvez rencontrer, éprouvez-vous habituellement une importante difficulté à faire l'une ou l'autre des activités suivantes par vous-même en raison de votre état de santé physique ou mentale ? Pouvez-vous m'indiquer toutes les réponses qui s'appliquent.

(MONTRER CARTE – LIRE – PLUSIEURS REPONSES POSSIBLES)

| | |
|---|-----|
| Cuisiner\ préparer des repas | 1, |
| Faire des courses | 2, |
| Tâches ménagères légères | 3, |
| Tâches ménagères lourdes occasionnelles | 4, |
| S'occuper des finances et des tâches administratives quotidiennes | 5, |
| Vous nourrir | 6, |
| Se mettre et sortir du lit ou s'asseoir et se lever d'une chaise | 7, |
| S'habiller et se déshabiller | 8, |
| Aller aux toilettes | 9, |
| Prendre un bain ou une douche | 10, |
| Téléphoner | 11, |
| Prendre ses médicaments | 12, |
| Se déplacer dans la maison | 13, |
| Aucune difficulté avec les activités ci-dessus (SPONTANE) | 14, |
| NSP | 15, |

NEW

| |
|--|
| |
|--|

| |
|--|
| |
|--|

QA3 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad?

QA3 En pensant maintenant à vos propres expériences des services de soin et de santé en (NOTRE PAYS) et à celles de vos proches, pouvez-vous me dire si vous pensez que la qualité de chacun des services suivants est très bonne, plutôt bonne, plutôt mauvaise ou très mauvaise ?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(MONTRER CARTE AVEC ECHELLE – UNE REponse PAR LIGNE)

| | (READ OUT) | Very good | Fairly good | Fairly bad | Very bad | DK |
|--|------------|-----------|-------------|------------|----------|----|
|--|------------|-----------|-------------|------------|----------|----|

| | (LIRE) | Très bonne | Plutôt bonne | Plutôt mauvaise | Très mauvaise | NSP |
|--|--------|------------|--------------|-----------------|---------------|-----|
|--|--------|------------|--------------|-----------------|---------------|-----|

| | | | | | | |
|---|--|---|---|---|---|---|
| 1 | Hospitals | 1 | 2 | 3 | 4 | 5 |
| 2 | Dental care | 1 | 2 | 3 | 4 | 5 |
| 3 | Medical or surgical specialists | 1 | 2 | 3 | 4 | 5 |
| 4 | Family doctors or GPs | 1 | 2 | 3 | 4 | 5 |
| 5 | Care services for dependent people in their home | 1 | 2 | 3 | 4 | 5 |
| 6 | Nursing homes | 1 | 2 | 3 | 4 | 5 |

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Les hôpitaux | 1 | 2 | 3 | 4 | 5 |
| 2 | Les soins dentaires | 1 | 2 | 3 | 4 | 5 |
| 3 | Les spécialistes médicaux ou chirurgicaux | 1 | 2 | 3 | 4 | 5 |
| 4 | Les médecins de famille ou généralistes | 1 | 2 | 3 | 4 | 5 |
| 5 | Les services de soins à domicile pour les personnes dépendantes | 1 | 2 | 3 | 4 | 5 |
| 6 | Les institutions de santé\ cliniques | 1 | 2 | 3 | 4 | 5 |

NEW

NEW

QA4 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

QA4 En pensant à nouveau à vos propres expériences personnelles (les vôtres ou celles de vos proches), pouvez-vous me dire s'il est facile ou difficile d'aller ou d'accéder aux services de santé suivants en (NOTRE PAYS) ? Je parle uniquement de la disponibilité et de l'accès, pas de l'aspect abordable du prix ou de la sélection et de la gamme des soins de santé.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(MONTRER CARTE AVEC ECHELLE – UNE REPONSE PAR LIGNE)

| | (READ OUT) | Very easy | Fairly easy | Fairly difficult | Very difficult | DK |
|---|--|-----------|-------------|------------------|----------------|----|
| 1 | Hospitals | 1 | 2 | 3 | 4 | 5 |
| 2 | Dental care | 1 | 2 | 3 | 4 | 5 |
| 3 | Medical or surgical specialists | 1 | 2 | 3 | 4 | 5 |
| 4 | Family doctors or GPs | 1 | 2 | 3 | 4 | 5 |
| 5 | Care services for dependent people in their home | 1 | 2 | 3 | 4 | 5 |
| 6 | Nursing homes | 1 | 2 | 3 | 4 | 5 |

| | (LIRE) | Très facile | Plutôt facile | Plutôt difficile | Très difficile | NSP |
|---|---|-------------|---------------|------------------|----------------|-----|
| 1 | Les hôpitaux | 1 | 2 | 3 | 4 | 5 |
| 2 | Les soins dentaires | 1 | 2 | 3 | 4 | 5 |
| 3 | Les spécialistes médicaux ou chirurgicaux | 1 | 2 | 3 | 4 | 5 |
| 4 | Les médecins de famille ou généralistes | 1 | 2 | 3 | 4 | 5 |
| 5 | Les services de soins à domicile pour les personnes dépendantes | 1 | 2 | 3 | 4 | 5 |
| 6 | Les institutions de santé\ cliniques | 1 | 2 | 3 | 4 | 5 |

NEW

NEW

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QA5 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

QA5 En pensant maintenant aux prix des services de soins et de santé en (NOTRE PAYS), pouvez-vous me dire si pour vous personnellement, ou pour vos proches, chacun des services suivants est très abordable, plutôt abordable, pas très abordable ou pas du tout abordable ?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(MONTRER CARTE AVEC ECHELLE – UNE REPOSE PAR LIGNE)

| (READ OUT) | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK |
|------------|-----------------|-------------------|---------------------|-----------------------|------------------------------------|----|
|------------|-----------------|-------------------|---------------------|-----------------------|------------------------------------|----|

| (LIRE) | Très abordable | Plutôt abordable | Pas très abordable | Pas du tout abordable | Rien à payer\ gratuit (SPONTANEOUS) | NSP |
|--------|----------------|------------------|--------------------|-----------------------|-------------------------------------|-----|
|--------|----------------|------------------|--------------------|-----------------------|-------------------------------------|-----|

| | | | | | | | |
|---|--|---|---|---|---|---|---|
| 1 | Hospitals | 1 | 2 | 3 | 4 | 5 | 6 |
| 2 | Dental care | 1 | 2 | 3 | 4 | 5 | 6 |
| 3 | Medical or surgical specialists | 1 | 2 | 3 | 4 | 5 | 6 |
| 4 | Family doctors or GPs | 1 | 2 | 3 | 4 | 5 | 6 |
| 5 | Care services for dependent people in their home | 1 | 2 | 3 | 4 | 5 | 6 |
| 6 | Nursing homes | 1 | 2 | 3 | 4 | 5 | 6 |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 1 | Les hôpitaux | 1 | 2 | 3 | 4 | 5 | 6 |
| 2 | Les soins dentaires | 1 | 2 | 3 | 4 | 5 | 6 |
| 3 | Les spécialistes médicaux ou chirurgicaux | 1 | 2 | 3 | 4 | 5 | 6 |
| 4 | Les médecins de famille ou généralistes | 1 | 2 | 3 | 4 | 5 | 6 |
| 5 | Les services de soins à domicile pour les personnes dépendantes | 1 | 2 | 3 | 4 | 5 | 6 |
| 6 | Les institutions de santé\ cliniques | 1 | 2 | 3 | 4 | 5 | 6 |

NEW

NEW

QA6a During the last twelve months have you ever needed any of the following types of care, but had to do without them because they were not available or not easily accessible? Please tell me all that apply.

QA6a Au cours des douze derniers mois, avez-vous déjà eu besoin de l'un des types de soins suivants, mais avez dû vous en passer parce qu'ils n'étaient pas disponibles ou pas facilement accessibles ? Pouvez-vous m'indiquer toutes les réponses qui s'appliquent ?

QA6b And have you ever, during the last twelve months, needed any of the following types of care, but had to do without them because of the costs you would have to pay? Please tell me all that apply.

QA6b Et avez-vous eu besoin, au cours des douze derniers mois, de l'un des types de soins suivants, mais avez dû vous en passer en raison du prix que vous auriez dû payer ? Pouvez-vous m'indiquer toutes les réponses qui s'appliquent ?

(SHOW CARD – MULTIPLE ANSWERS PER COLUMN)

(MONTRER CARTE – PLUSIEURS REPONSES PAR COLONNE)

| (READ OUT) | QA6a ACCESS\ AVAILABILITY | QA6b COST |
|--|---------------------------------|--------------|
| Hospitals | 1, | 1, |
| Dental care | 2, | 2, |
| Medical or surgical specialists | 3, | 3, |
| Family doctors or GPs | 4, | 4, |
| Care services for dependent people in their home | 5, | 5, |
| Nursing homes | 6, | 6, |
| None of these (SPONTANEOUS) | 7, | 7, |
| Others (SPONTANEOUS) | 8, | 8, |
| DK | 9, | 9, |

| (LIRE) | QA6a ACCES\ DISPONIBILITE | QA6b PRIX |
|---|---------------------------------|--------------|
| Les hôpitaux | 1, | 1, |
| Les soins dentaires | 2, | 2, |
| Les spécialistes médicaux ou chirurgicaux | 3, | 3, |
| Les médecins de famille ou généralistes | 4, | 4, |
| Les services de soins à domicile pour les personnes dépendantes | 5, | 5, |
| Les institutions de santé cliniques | 6, | 6, |
| Aucun de ceux-ci (SPONTANE) | 7, | 7, |
| Autres (SPONTANE) | 8, | 8, |
| NSP | 9, | 9, |

NEW

NEW

QA7a Imagine an elderly father or mother who lives alone and can no longer manage to live without regular help because of her or his physical or mental health condition? In your opinion, what would be the best option for people in this situation? Firstly?

QA7a Imaginons qu'un père ou une mère âgé(e) qui habite seul(e) ne peut plus vivre sans une aide régulière, à cause de son état de santé physique ou mentale. A votre avis, quelle serait la meilleure option pour une personne dans ce cas ? En premier ?

QA7b And secondly?

QA7b Et en deuxième ?

(SHOW CARD – ONE ANSWER PER COLUMN)

(MONTRER CARTE – UNE REPONSE PAR COLONNE)

| (READ OUT) | QA7a FIRSTLY | QA7b SECONDLY |
|---|-----------------|------------------|
| They should live with one of their children | 1 | 1 |
| One of their children should regularly visit their home, in order to provide them with the necessary care | 2 | 2 |
| Public or private service providers should visit their home and provide them with appropriate help and care | 3 | 3 |
| They should move to a nursing home | 4 | 4 |
| It depends (SPONTANEOUS) | 5 | 5 |
| None of these (SPONTANEOUS) | 6 | 6 |
| DK | 7 | 7 |

| (LIRE) | QA7a PREMIEREMEN T | QA7b DEUXIEMEMEN T |
|---|--------------------------|--------------------------|
| Ils devraient vivre avec un de leurs enfants | 1 | 1 |
| L'un de leurs enfants devrait régulièrement leur rendre visite pour fournir les soins nécessaires | 2 | 2 |
| Des services d'aide publics ou privés devraient se rendre chez eux pour leur fournir l'aide et les soins appropriés | 3 | 3 |
| Ils devraient aller vivre dans une institution de santé\ clinique | 4 | 4 |
| Cela dépend (SPONTANE) | 5 | 5 |
| Aucune de celle-ci (SPONTANE) | 6 | 6 |
| NSP | 7 | 7 |

EB62.2 QD12 - TREND MODIFIED + NEW

EB62.2 QD12 - TREND MODIFIED + NEW

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QA8 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

QA8 Pouvez-vous me dire dans quelle mesure vous êtes d'accord ou pas d'accord avec chacune des affirmations suivantes concernant le soin des personnes âgées.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(MONTRER CARTE AVEC ECHELLE – UNE REPONSE PAR LIGNE)

| | (READ OUT – ROTATE) | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK |
|--|---------------------|---------------|---------------|------------------|------------------|----|
|--|---------------------|---------------|---------------|------------------|------------------|----|

| | (LIRE – ROTATION) | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | NSP |
|--|-------------------|----------------------|-----------------|---------------------|----------------------|-----|
|--|-------------------|----------------------|-----------------|---------------------|----------------------|-----|

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Public authorities should provide appropriate home care and/or institutional care for elderly people in need | 1 | 2 | 3 | 4 | 5 |
| 2 | Every individual should be obliged to contribute to an insurance scheme that will finance care if and when it is needed | 1 | 2 | 3 | 4 | 5 |
| 3 | If a person becomes dependent and cannot pay for care from their own income, their flat or house should be sold or borrowed against to pay for care | 1 | 2 | 3 | 4 | 5 |
| 4 | Children should pay for the care of their parents if their parents' income is not sufficient | 1 | 2 | 3 | 4 | 5 |

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Les autorités publiques devraient fournir une aide appropriée à domicile et/ou dans une institution de santé pour les personnes âgées qui en ont besoin | 1 | 2 | 3 | 4 | 5 |
| 2 | Il devrait être obligatoire pour chaque individu de contribuer à un système d'assurance santé qui rembourse les soins lorsque c'est nécessaire | 1 | 2 | 3 | 4 | 5 |
| 3 | Si une personne devient dépendante et ne peut pas payer ses soins avec ses propres revenus, son appartement ou sa maison devrait être vendu(e) ou mis(e) en gage/hypothéqué(e) pour payer les soins | 1 | 2 | 3 | 4 | 5 |
| 4 | Les enfants devraient payer pour les soins de leurs parents si les revenus de leurs parents ne sont pas suffisants | 1 | 2 | 3 | 4 | 5 |

| | | | | | | |
|---|--|---|---|---|---|---|
| 5 | Care should be provided by close relatives of the dependent person, even if that means that they have to sacrifice their career to some extent | 1 | 2 | 3 | 4 | 5 |
| 6 | The state should pay an income to those who have to give up working or reduce their working time to care for a dependent person | 1 | 2 | 3 | 4 | 5 |
| 7 | From time to time, the state should pay for professional carers to take over from family carers so that family carers can take a break | 1 | 2 | 3 | 4 | 5 |

NEW

At some point in their lives people might need regular help looking after themselves because of illness, disability or old age.

QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years? If you know several people who have been in need of regular help and long-term care, please consider only the experience that affected you most. Please tell me your relationship to this person in need of care.

(SHOW CARD – READ OUT – MAX. 2 ANSWERS)

| | |
|--|----|
| No personal experience with long-term care needs | 1, |
| Yes, you personally | 2, |
| Yes, your partner | 3, |
| Yes, one of your parents | 4, |
| Yes, one of your children | 5, |
| Yes, one of your siblings (brother\ sister) | 6, |
| Yes, another relative or friend | 7, |
| Yes, an acquaintance, colleague or neighbour | 8, |
| DK | 9, |

| | | | | | | |
|---|--|---|---|---|---|---|
| 5 | Les soins devraient être fournis par des membres de la famille proches de la personne dépendante, même si, dans une certaine mesure, ils doivent sacrifier leur carrière professionnelle | 1 | 2 | 3 | 4 | 5 |
| 6 | L'Etat devrait verser un revenu à ceux qui doivent démissionner de leur travail ou réduire leur temps de travail pour s'occuper d'une personne dépendante | 1 | 2 | 3 | 4 | 5 |
| 7 | De temps en temps, l'Etat devrait payer du personnel soignant pour que les membres de la famille qui s'occupent des personnes dépendantes puissent se reposer | 1 | 2 | 3 | 4 | 5 |

NEW

A un moment de leur vie, les gens peuvent avoir besoin d'une aide régulière pour s'occuper d'eux en raison d'une maladie, d'une infirmité ou de la vieillesse.

QA9 Avez-vous, ou l'un de vos proches, eu besoin d'une aide régulière et de soins de longue durée au cours des dix dernières années ? Si vous connaissez plusieurs personnes qui ont eu besoin d'une aide régulière et de soins de longue durée, veuillez considérer uniquement l'expérience qui vous a le plus marqué(e). Veuillez préciser votre lien avec cette personne qui avait besoin de soins.

(MONTRER CARTE – LIRE – MAX. 2 REPONSES)

| | |
|---|----|
| Pas d'expérience personnelle de besoin en soins de longue durée | 1, |
| Oui, vous personnellement | 2, |
| Oui, votre conjoint | 3, |
| Oui, l'un de vos parents | 4, |
| Oui, l'un de vos enfants | 5, |
| Oui, l'un de vos frères et sœurs | 6, |
| Oui, un(e) autre membre de la famille ou ami(e) | 7, |
| Oui, une connaissance, un(e) collègue ou un(e) voisin(e) | 8, |
| NSP | 9, |

ASK QA10 IF "HAVE A PERSONAL EXPERIENCE OF LONG-TERM CARE NEEDS", CODE 2 TO 8 IN QA9 - OTHERS GO TO QA11

POSER QA10 SI "A UNE EXPERIENCE PERSONNELLE DE BESOIN EN SOINS DE LONGUE DUREE", CODE 2 A 8 EN QA9 - LES AUTRES ALLER EN QA11

QA10 Thinking about this case of long-term care need you have just told me about, was the appropriate help and long-term care given to this person in need (whether yourself or someone you are close to)?

(READ OUT – ONE ANSWER ONLY)

| | |
|----------------------|---|
| Yes, totally | 1 |
| Yes, but only partly | 2 |
| No | 3 |
| DK | 4 |

NEW

QA10 En pensant au cas de besoin en soins de longue durée dont vous venez de me parler, diriez-vous qu'une aide et des soins de longue durée appropriés ont été donnés à cette personne (que ce soit vous personnellement ou l'un de vos proches) ?

(LIRE – UNE SEULE REPONSE)

| | |
|--------------------------------|---|
| Oui, tout à fait | 1 |
| Oui, mais en partie uniquement | 2 |
| Non | 3 |
| NSP | 4 |

NEW

ASK QA11 AND QA12 IF "INFORMAL CARERS WHO HAVE SOMEONE THEY ARE CLOSE TO THAT IS OR WAS IN NEED FOR REGULAR HELP AND LONG-TERM CARE", CODE 3 TO 8 IN QA9 - OTHERS GO TO QA13

QA11 Thinking about this case of long-term care need you have just told me about, please tell me in what ways, if any, do you or did you personally get involved in helping this person?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

| | |
|--|-----|
| You are\ were not personally involved in helping this person | 1, |
| Visiting regularly to keep company | 2, |
| Cooking and preparing meals | 3, |
| Doing shopping | 4, |
| Cleaning and household maintenance | 5, |
| Taking care of finances and everyday administrative tasks | 6, |
| Help with feeding | 7, |
| Help with mobility | 8, |
| Help with dressing | 9, |
| Help with using the toilet | 10, |
| Help in bathing or showering | 11, |
| Organising professional care | 12, |
| None of these (SPONTANEOUS) | 13, |
| Others (SPONTANEOUS) | 14, |
| DK | 15, |

NEW

POSER QA11 ET QA12 SI " SOIGNE DE MANIERE INFORMELLE QUELQU'UN DE PROCHE QUI A OU AVAIT BESOIN D'UNE AIDE REGULIERE ET DE SOINS DE LONGUE DUREE", CODE 3 A 8 EN QA9 - LES AUTRES ALLER EN QA13

QA11 En pensant au cas de soins de longue durée dont vous venez de me parler, pouvez-vous me dire de quelle(s) façon(s) vous êtes, ou vous avez été, le cas échéant, personnellement impliqué pour aider cette personne ?

(MONTRER CARTE – LIRE – PLUSIEURS REPONSES POSSIBLES)

| | |
|--|-----|
| Vous n'étiez\ n'êtes pas personnellement impliqué(e) dans l'aide de cette personne | 1, |
| Rendre visite régulièrement pour lui tenir compagnie | 2, |
| Cuisiner et préparer des repas | 3, |
| Faire des courses | 4, |
| Faire le ménage et entretenir la maison | 5, |
| S'occuper des finances et des tâches administratives quotidiennes | 6, |
| Donner à manger | 7, |
| Aider à se déplacer | 8, |
| Aider à s'habiller | 9, |
| Aider à aller aux toilettes | 10, |
| Aider à prendre son bain ou sa douche | 11, |
| Organiser des soins donnés par des professionnels | 12, |
| Aucune de celles-ci (SPONTANE) | 13, |
| Autres (SPONTANE) | 14, |
| NSP | 15, |

NEW

ASK QA12 IF "INFORMAL CARERS WHO HELP SOMEONE THEY ARE CLOSE TO THAT IS OR WAS IN NEED OF REGULAR HELP AND LONG-TERM CARE", CODE 2 TO 12 OR 14 IN QA11 - OTHERS GO TO QA13

| |
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POSER QA12 SI "SOIGNE DE MANIERE INFORMELLE QUELQU'UN DE PROCHE QUI A OU AVAIT BESOIN D'UNE AIDE REGULIERE ET DE SOINS DE LONGUE DUREE", CODE 2 A 12 OU 14 EN QA11 - LES AUTRES ALLER EN QA13

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QA12 Still thinking about this particular case of long-term care need you have just told me about, where did this person live for the longest time during this period in which he or she needed care?

(READ OUT – ONE ANSWER ONLY)

| | |
|---|---|
| In a nursing home | 1 |
| In your household | 2 |
| In a flat\ house next door | 3 |
| In a flat\ house in the same neighbourhood | 4 |
| In a flat\ house less than 20 kilometres away | 5 |
| In a flat\ house between 20 and 100 kilometres away | 6 |
| In a flat\ house more than 100 kilometres away | 7 |
| DK | 8 |

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| NEW |
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ASK ALL

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QA13 Thinking now about payment for care. Have you already had to pay, are you currently paying, or do you expect one day that you will pay for professional home care or care in an institution for either of your parents? Please tell me all answers that apply.

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

| | |
|---|----|
| Yes, you have already paid in the past | 1, |
| Yes, you are currently paying | 2, |
| Yes, you are expecting to pay in the future | 3, |
| No, none of these | 4, |
| DK | 5, |

| |
|-----|
| NEW |
|-----|

QA12 Toujours en considérant ce cas particulier de soins de longue durée dont vous venez de me parler : où cette personne a-t-elle vécu le plus longtemps au cours de cette période pendant laquelle elle avait besoin de soins ?

(LIRE – UNE SEULE REPONSE)

| | |
|---|---|
| Dans une institution de santé\ clinique | 1 |
| Chez vous | 2 |
| Dans un appartement\ une maison juste à côté de chez vous | 3 |
| Dans un appartement\ une maison dans le même quartier | 4 |
| Dans un appartement\ une maison situé(e) à moins de 20 kilomètres | 5 |
| Dans un appartement\ une maison situé(e) entre 20 et 100 kilomètres | 6 |
| Dans un appartement\ une maison situé(e) à plus de 100 kilomètres | 7 |
| NSP | 8 |

| |
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| NEW |
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A TOUS

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QA13 En pensant maintenant au paiement pour les soins. Avez-vous déjà dû payer, payez-vous actuellement, ou vous attendez-vous à payer un jour pour des soins à domicile donnés par des professionnels ou des soins dans une institution de santé\ clinique pour l'un de vos parents ? Pouvez-vous m'indiquer toutes les réponses qui s'appliquent ?

(LIRE – PLUSIEURS REPONSES POSSIBLES)

| | |
|---|----|
| Oui, vous avez déjà payé dans le passé | 1, |
| Oui, vous payez actuellement | 2, |
| Oui, vous vous attendez à payer dans le futur | 3, |
| Non, aucune de ces réponses | 4, |
| NSP | 5, |

| |
|-----|
| NEW |
|-----|

ASK QA14a IF "HAS PAID OR IS CURRENTLY PAYING", CODE 1 OR 2 IN QA13 - OTHERS GO TO QA14b

POSER QA14a SI "A PAYE OU PAIE ACTUELLEMENT", CODE 1 OU 2 EN QA13 - LES AUTRES ALLER EN QA14b

QA14a Approximately, what percentage of the total income of your household did you or do you pay for your parents' care?

(READ OUT – ONE ANSWER ONLY)

| | |
|---------------------|---|
| Less than 10% | 1 |
| Between 10 and 30% | 2 |
| Between 31% and 50% | 3 |
| More than 50% | 4 |
| DK | 5 |

NEW

ASK QA14b IF " EXPECT TO PAY IN THE FUTURE", CODE 3 IN QA13 - OTHERS GO TO QA15

QA14a Approximativement, quel est le pourcentage de l'ensemble des revenus de votre ménage qui servent ou ont servi à payer les soins de vos parents ?

(LIRE – UNE SEULE REPONSE)

| | |
|------------------|---|
| Moins de 10% | 1 |
| Entre 10 et 30% | 2 |
| Entre 31% et 50% | 3 |
| Plus de 50% | 4 |
| NSP | 5 |

NEW

POSER QA14b SI "S'ATTEND A PAYER DANS LE FUTUR", CODE 3 EN QA13 - LES AUTRES ALLER EN QA15

QA14b Approximately, what percentage of the total income of your household do you expect to pay for your parents' care?

(READ OUT – ONE ANSWER ONLY)

| | |
|---------------------|---|
| Less than 10% | 1 |
| Between 10 and 30% | 2 |
| Between 31% and 50% | 3 |
| More than 50% | 4 |
| DK | 5 |

NEW

QA14b Approximativement quel est le pourcentage de l'ensemble des revenus de votre ménage que vous pensez devoir payer pour les soins de vos parents ?

(LIRE – UNE SEULE REPONSE)

| | |
|------------------|---|
| Moins de 10% | 1 |
| Entre 10 et 30% | 2 |
| Entre 31% et 50% | 3 |
| Plus de 50% | 4 |
| NSP | 5 |

NEW

ASK ALL

A TOUS

QA15 Did you ever give up paid work in order to take care of your elderly parents?

QA15 Avez-vous déjà renoncé à un travail rémunéré afin de vous occuper de vos parents âgés ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|--|---|
| Yes, quitting your job completely | 1 |
| Yes, switching from full time to part time working | 2 |
| No | 3 |
| DK | 4 |

| | |
|---|---|
| Oui, quitter votre travail | 1 |
| Oui, passer d'un travail à temps plein à un temps partiel | 2 |
| Non | 3 |
| NSP | 4 |

NEW

NEW

QA16 In the future, do you expect that you will have to give up paid work to take care of your elderly parents?

QA16 Vous attendez-vous à devoir renoncer à un travail rémunéré pour vous occuper de vos parents âgés ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|--|---|
| Yes, quitting your job completely | 1 |
| Yes, switching from full time to part time working | 2 |
| No | 3 |
| DK | 4 |

| | |
|---|---|
| Oui, quitter votre travail | 1 |
| Oui, passer d'un travail à temps plein à un temps partiel | 2 |
| Non | 3 |
| NSP | 4 |

NEW

NEW

QA17 Do you expect that at some stage during your life, you will, for a prolonged period of time, become dependent upon the help of others because of your physical or mental health condition?

QA17 Vous attendez-vous à ce qu'à un moment de votre vie, vous deveniez, pour une période prolongée, dépendant(e) de l'aide des autres en raison de votre état de santé physique ou mentale ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|---|---|
| You think this is almost inevitable | 1 |
| You think this is likely | 2 |
| You think this is unlikely, but you would not exclude the possibility | 3 |
| You are almost certain that you will not become dependent | 4 |
| You are currently dependent upon the help of others (SPONTANEOUS) | 5 |
| DK | 6 |

| | |
|---|---|
| Vous pensez que c'est presque inévitable | 1 |
| Vous pensez que c'est probable | 2 |
| Vous pensez que c'est improbable, mais vous n'excluez pas cette éventualité | 3 |
| Vous êtes presque certain(e) que vous ne deviendrez pas dépendant(e) | 4 |
| Vous êtes actuellement dépendant(e) de l'aide des autres (SPONTANE) | 5 |
| NSP | 6 |

NEW

NEW

ASK QA18 IF "NOT CURRENTLY DEPENDENT", CODE 1 TO 4 IN QA17 - OTHERS GO TO QA19

POSER QA18 SI "PAS DEPENDANT(E) ACTUELLEMENT", CODE 1 A 4 EN QA17 - LES AUTRES ALLER EN QA19

QA18 And how do you feel about the idea of becoming dependent upon the help of others one day? Are you...?

QA18 Et que ressentez-vous à l'idée de devenir, un jour, dépendant(e) de l'aide des autres ? Etes-vous ... ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|--------------------|---|
| Very worried | 1 |
| Fairly worried | 2 |
| Not really worried | 3 |
| Not at all worried | 4 |
| DK | 5 |

| | |
|------------------------|---|
| Très inquiet(e) | 1 |
| Plutôt inquiet(e) | 2 |
| Pas très inquiet(e) | 3 |
| Pas du tout inquiet(e) | 4 |
| NSP | 5 |

NEW

NEW

ASK ALL

A TOUS

QA19 In the future do you think that you would be provided with the appropriate help and long-term care if you were to need it?

QA19 A l'avenir, pensez-vous que l'on vous fournirait l'aide et les soins de longue durée appropriés, si vous deviez en avoir besoin ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|-------------------|---|
| Yes, certainly | 1 |
| Yes, probably | 2 |
| No, probably not | 3 |
| No, certainly not | 4 |
| DK | 5 |

| | |
|-----------------------|---|
| Oui, certainement | 1 |
| Oui, probablement | 2 |
| Non, probablement pas | 3 |
| Non, certainement pas | 4 |
| NSP | 5 |

NEW

NEW

QA20a There are different ways of getting assistance if one becomes dependent and needs regular help and long-term care. If you needed such assistance, please tell me in which of the following ways you would be most likely to be looked after?

QA20a Il existe différentes façons d'obtenir de l'aide si l'on devient dépendant et que l'on a besoin d'une aide régulière et de soins de longue durée. Si vous aviez besoin de ce type d'aide, pouvez-vous me dire, parmi les suivantes, de quelle manière il serait le plus probable que l'on s'occupe de vous ?

QA20b And in which way you would prefer to be looked after?

QA20b Et de quelle façon préféreriez-vous que l'on s'occupe de vous ?

(SHOW CARD – ONE ANSWER PER COLUMN)

(MONTRER CARTE – UNE REPONSE PAR COLONNE)

| (READ OUT) | QA20a EXPECTED | QA20b PREFERRED |
|---|-------------------|--------------------|
| In your own home by a relative (e.g. partner\ spouse, child living nearby, etc.) | 1 | 1 |
| In your own home by a professional care service | 2 | 2 |
| In your own home by a personal carer hired by yourself or by your relatives for you | 3 | 3 |
| In the home of one of your close family members (e.g. a son or daughter) | 4 | 4 |
| In a long-term care institution (nursing home) | 5 | 5 |
| DK | 6 | 6 |

| (LIRE) | QA20a PLUS PROBABLE | QA20b PREFERE |
|---|---------------------------|------------------|
| A votre domicile par un membre de la famille (par ex. partenaire\ conjoint, enfant vivant tout près, etc.) | 1 | 1 |
| A votre domicile par un service de soins professionnel | 2 | 2 |
| A votre domicile par une personne engagée par vous-même ou par un membre de votre famille pour prendre soin de vous | 3 | 3 |
| Au domicile d'un membre de votre famille proche (par ex. un fils ou une fille) | 4 | 4 |
| Dans un établissement de soins de longue durée (une institution de santé\ clinique) | 5 | 5 |
| NSP | 6 | 6 |

NEW

NEW

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QA21 If you were to need regular help and long-term care that would require payment, who do you think will finance this?

QA21 Si vous deviez avoir besoin d'une aide régulière et de soins de longue durée qui exigeraient un paiement, d'après vous, qui le financerait ?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(LIRE – PLUSIEURS REPONSES POSSIBLES)

| | |
|---|-----|
| Yourself | 1, |
| Your partner\ spouse | 2, |
| Your family, children or parents | 3, |
| Your other relatives or friends | 4, |
| Your private insurance | 5, |
| Public authorities or social security | 6, |
| You will not need any care that you have to pay for (SPONTANEOUS) | 7, |
| Nobody (SPONTANEOUS) | 8, |
| Other (SPONTANEOUS) | 9, |
| DK | 10, |

| | |
|---|-----|
| Vous-même | 1, |
| Votre conjoint\ partenaire | 2, |
| Votre famille, enfants ou parents | 3, |
| D'autres membres de votre famille ou vos amis | 4, |
| Votre assurance privée | 5, |
| Les autorités publiques ou la sécurité sociale | 6, |
| Vous n'aurez pas besoin de soins pour lesquels vous devrez payer (SPONTANE) | 7, |
| Personne (SPONTANE) | 8, |
| Autre (SPONTANE) | 9, |
| NSP | 10, |

NEW

NEW

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QA22 Imagine that in the future you were in need of regular help and long-term care. Should this situation arise, what could be the main reasons why you would not receive all the help and long-term care that you would need?

QA22 Imaginons qu'à l'avenir, vous ayez besoin d'une aide régulière et de soins de longue durée. Si cette situation se présentait, quelles pourraient être les raisons principales pour lesquelles vous ne recevriez pas toute l'aide et les soins de longue durée dont vous auriez besoin ?

(SHOW CARD – READ OUT – MAX. 2 ANSWERS)

(MONTRER CARTE – LIRE – MAX. 2 REPONSES)

| | |
|---|----|
| Financial reasons, it would be too expensive | 1, |
| You could not rely on your family and relatives to look after you | 2, |
| There would be a lack of care services and nursing homes in your area | 3, |
| There would be care services in your area, but not of sufficient quality to meet your needs | 4, |
| You would not know who to turn to for help | 5, |
| You think that you would receive appropriate health and long-term care, should this situation arise (SPONTANEOUS) | 6, |
| Others (SPONTANEOUS) | 7, |
| DK | 8, |

| | |
|--|----|
| Des raisons financières, ce serait trop cher | 1, |
| Vous ne pourriez pas compter sur votre famille ou vos proches pour s'occuper de vous | 2, |
| Il y aurait un manque d'institutions de santé\ cliniques près de chez vous | 3, |
| Il y aurait des institutions de santé\ cliniques près de chez vous, mais de qualité insuffisante pour répondre à vos besoins | 4, |
| Vous ne sauriez pas vers qui vous tourner pour obtenir de l'aide | 5, |
| Vous pensez que si vous en aviez besoin, vous recevriez l'aide et les soins de longue durée appropriés (SPONTANE) | 6, |
| Autres (SPONTANE) | 7, |
| NSP | 8, |

NEW

NEW

QA23a On average, how often do you think that people should consult their doctor to obtain a diagnosis of their health situation? By this I mean for a general check-up rather than any visits related to a specific illness or condition.

QA23a En moyenne, à quelle fréquence pensez-vous que les gens devraient consulter leur médecin pour obtenir un diagnostic sur leur état de santé ? Par là, je parle plutôt d'un bilan général (check up), plutôt que d'une visite liée à une maladie ou un état spécifique.

QA23b And you personally, how often do you see a doctor to obtain a diagnosis of your health situation? By this I mean a general check-up rather than any visits related to a specific illness or condition.

QA23b Et vous personnellement, à quelle fréquence voyez-vous un médecin pour obtenir un diagnostic sur votre état de santé ? Je veux dire par là, pour un bilan général plutôt que pour une visite liée à une maladie ou un état spécifique.

(SHOW CARD – ONE ANSWER PER COLUMN)

(MONTRER CARTE – UNE REPOSE PAR COLONNE)

| (READ OUT) | QA23a PEOPLE | QA23b YOU PERSONALLY |
|---|-----------------|----------------------------|
| Once every three months | 1 | 1 |
| Once every six months | 2 | 2 |
| Once every year | 3 | 3 |
| Once every two years | 4 | 4 |
| Once every five years | 5 | 5 |
| Less often than once every five years or never at all | 6 | 6 |
| DK | 7 | 7 |

| (LIRE) | QA23a PEOPLE | QA23b YOU PERSONALLY |
|---|-----------------|----------------------------|
| Une fois tous les trois mois | 1 | 1 |
| Une fois tous les six mois | 2 | 2 |
| Une fois par an | 3 | 3 |
| Une fois tous les deux ans | 4 | 4 |
| Une fois tous les cinq ans | 5 | 5 |
| Moins souvent que tous les cinq ans ou jamais | 6 | 6 |
| NSP | 7 | 7 |

NEW

NEW

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QA24 Could you please tell me if any of the following apply to you?

QA24 Pouvez-vous me dire si l'une des situations suivantes s'applique à vous ?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(MONTRER CARTE – LIRE – PLUSIEURS REPONSES POSSIBLES)

| | |
|---|-----|
| You smoke | 1, |
| You are overweight | 2, |
| You never do any exercise, or do so very rarely | 3, |
| You do not eat very healthy food | 4, |
| You tend to drink a bit too much alcohol | 5, |
| You live in a noisy environment | 6, |
| You live or work in an environment that is heavily polluted | 7, |
| You suffer from stress at work | 8, |
| You suffer from stress in your personal relations | 9, |
| None of the above (SPONTANEOUS) | 10, |
| DK | 11, |

| | |
|---|-----|
| Vous fumez | 1, |
| Vous avez une surcharge pondérale | 2, |
| Vous ne faites jamais d'exercice, ou en faites très rarement | 3, |
| Vous ne mangez pas de la nourriture très saine | 4, |
| Vous avez tendance à boire un peu trop d'alcool | 5, |
| Vous vivez dans un environnement bruyant | 6, |
| Vous vivez ou travaillez dans un environnement qui est fortement pollué | 7, |
| Vous souffrez de stress au travail | 8, |
| Vous souffrez de stress dans vos relations personnelles | 9, |
| Aucune de ces situations (SPONTANÉ) | 10, |
| NSP | 11, |

NEW

NEW

ASK QA25 IF "ANY OF THE SITUATIONS APPLIES", CODE 1 TO 9 IN QA24 - OTHERS GO TO QA26

POSER QA25 SI "UNE DES SITUATIONS S'APPLIQUE", CODE 1 A 9 EN QA24 - LES AUTRES ALLER QA26

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QA25 By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy?

QA25 Si c'est le cas, de combien pensez-vous qu'éviter certaines des situations ou comportements que vous venez de me décrire prolongerait votre espérance de vie ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|---------------|---|
| Several years | 1 |
| A year or two | 2 |
| Few months | 3 |
| Not at all | 4 |
| DK | 5 |

| | |
|----------------------------|---|
| De plusieurs années | 1 |
| D'un an ou deux | 2 |
| De quelques mois seulement | 3 |
| Pas du tout | 4 |
| NSP | 5 |

NEW

NEW

ASK ALL

QA26 Thinking about yourself personally, up to which age do you expect to live?

(PLEASE WRITE DOWN NNN – IF "FOR EVER ", CODE '000' – IF "REFUSAL", CODE '998' – IF "DON'T KNOW", CODE '999')

YEARS OLD

NEW

QA27 Have you ever discussed, with any of the following people, the subject of how you would like to be looked after in the event that you become dependant? Please tell me any that apply.

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

- Yes, with your partner\ spouse 1,
- Yes, with your children 2,
- Yes, with your parents 3,
- Yes, with other relatives 4,
- Yes, with your family doctors\ GPs 5,
- Yes, with a social worker or care provider 6,
- No, never 7,
- DK 8,

NEW

A TOUS

QA26 En pensant à vous personnellement, jusqu'à quel âge pensez-vous vivre ?

(NOTER EN CLAIR - SI "POUR TOUJOURS", CODER '000' – SI "REFUS", CODER '998' – SI "NE SAIT PAS", CODER '999')

ANS

NEW

QA27 Avez-vous déjà discuté avec l'une des personnes suivantes, de la façon dont vous souhaiteriez que l'on s'occupe de vous dans le cas où vous deviendriez dépendant(e) ?
Pouvez-vous me dire toutes les réponses qui s'appliquent à vous ?

(LIRE – PLUSIEURS REPONSES POSSIBLES)

- Oui, avec votre partenaire\ conjoint 1,
- Oui, avec vos enfants 2,
- Oui, avec vos parents 3,
- Oui, avec d'autres membres de la famille 4,
- Oui, avec vos médecins de famille\ généralistes 5,
- Oui, avec un travailleur social ou personnel soignant 6,
- Non, jamais 7,
- NSP 8,

NEW

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QA28 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

QA28 Il y a des choses que les gens peuvent faire pour se préparer pour le moment où leur état de santé physique ou mentale commencera à être un obstacle majeur dans leur vie quotidienne. Pour chacune des mesures suivantes, pouvez-vous me dire si vous pensez que vous devriez le faire, si vous avez l'intention de le faire à l'avenir, si vous l'avez déjà fait ou vous le faites actuellement, ou si vous n'avez pas l'intention de le faire.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(MONTRER CARTE AVEC ECHELLE – UNE REPOSE PAR LIGNE)

| (READ OUT – ROTATE) | Should do it | Intend to do so | Have already done it or currently doing it | Have no intention to doing it | DK |
|---------------------|--------------|-----------------|--|-------------------------------|----|
|---------------------|--------------|-----------------|--|-------------------------------|----|

| (LIRE – ROTATION) | Devrait le faire | A l'intention de le faire | L'a déjà fait ou le fait actuellement | N'a pas l'intention de le faire | NSP |
|-------------------|------------------|---------------------------|---------------------------------------|---------------------------------|-----|
|-------------------|------------------|---------------------------|---------------------------------------|---------------------------------|-----|

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Save money or take out insurance to pay for future care | 1 | 2 | 3 | 4 | 5 |
| 2 | Adapt your home or move to a home which would be more suitable for a less autonomous person | 1 | 2 | 3 | 4 | 5 |
| 3 | Visit care institutions or professional carers who could look after you | 1 | 2 | 3 | 4 | 5 |
| 4 | Speak to your doctor or social services about your possible future needs | 1 | 2 | 3 | 4 | 5 |
| 5 | Speak to your spouse or partner, your children, other relatives or close friends about your possible future needs | 1 | 2 | 3 | 4 | 5 |

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Epargner de l'argent ou prendre une assurance pour payer les futurs soins | 1 | 2 | 3 | 4 | 5 |
| 2 | Adapter votre domicile ou déménager pour un lieu qui serait mieux adapté pour une personne moins autonome | 1 | 2 | 3 | 4 | 5 |
| 3 | Visiter des établissements de soins ou du personnel soignant qui pourraient s'occuper de vous | 1 | 2 | 3 | 4 | 5 |
| 4 | Parler à votre médecin ou aux services sociaux de vos éventuels besoins futurs | 1 | 2 | 3 | 4 | 5 |
| 5 | Parler à votre conjoint\ partenaire, vos enfants, d'autres membres de la famille ou amis proches à propos de vos éventuels besoins futurs | 1 | 2 | 3 | 4 | 5 |

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| NEW |
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| NEW |
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I would like to talk about the situation of dependent elderly people.

QA29 Could you please tell me if you agree or disagree with each of the following statements regarding this issue.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

| | (READ OUT – ROTATE) | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK |
|---|--|---------------|---------------|------------------|------------------|----|
| 1 | Dependent people have to rely too much on their relatives | 1 | 2 | 3 | 4 | 5 |
| 2 | Professional care at home is available at an affordable cost | 1 | 2 | 3 | 4 | 5 |
| 3 | Institutions such as nursing homes offer insufficient standards of care | 1 | 2 | 3 | 4 | 5 |
| 4 | Professional care staff looking after dependent elderly people are highly committed and are doing an excellent job | 1 | 2 | 3 | 4 | 5 |
| 5 | Many dependent older people are becoming victims of abuse from people who are supposed to look after them (relatives or professional carers) | 1 | 2 | 3 | 4 | 5 |

NEW

Je voudrais à présent aborder la situation des personnes âgées dépendantes.

QA29 Pouvez-vous me dire si vous êtes d'accord ou pas d'accord avec chacune des affirmations suivantes à ce sujet.

(MONTRER CARTE AVEC ECHELLE – UNE REponse PAR LIGNE)

| | (LIRE – ROTATION) | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | NSP |
|---|---|----------------------|-----------------|---------------------|----------------------|-----|
| 1 | Les personnes dépendantes doivent trop compter sur les membres de leur famille | 1 | 2 | 3 | 4 | 5 |
| 2 | Les soins professionnels à domicile sont disponibles à un coût abordable | 1 | 2 | 3 | 4 | 5 |
| 3 | Les soins donnés dans les institutions de santé cliniques sont de niveau insuffisant | 1 | 2 | 3 | 4 | 5 |
| 4 | Le personnel soignant qui s'occupe des personnes âgées est très motivé et fait un excellent travail | 1 | 2 | 3 | 4 | 5 |
| 5 | De nombreuses personnes âgées dépendantes sont victimes d'abus de la part de personnes qui sont supposées s'occuper d'elles (membres de la famille ou personnel soignant) | 1 | 2 | 3 | 4 | 5 |

NEW

QA30 Could you please tell me whether, in your opinion, poor treatment, neglect and even abuse of dependent elderly people is very widespread, fairly widespread, fairly rare or very rare in (OUR COUNTRY)?

QA30 Pourriez-vous me dire si, selon vous, les mauvais traitements, la négligence et même le fait d'abuser des personnes âgées dépendantes sont très répandus, plutôt répandus, plutôt rares ou très rares en (NOTRE PAYS) ?

(READ OUT – ONE ANSWER ONLY)

(LIRE – UNE SEULE REPONSE)

| | |
|-------------------|---|
| Very widespread | 1 |
| Fairly widespread | 2 |
| Fairly rare | 3 |
| Very rare | 4 |
| DK | 5 |

| | |
|-----------------|---|
| Très répandus | 1 |
| Plutôt répandus | 2 |
| Plutôt rares | 3 |
| Très rares | 4 |
| NSP | 5 |

NEW

NEW

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QA31 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

| | (READ OUT – ROTATE) | A high risk | Some risk | Not much of a risk | Not a risk at all | DK |
|--|---------------------|-------------|-----------|--------------------|-------------------|----|
|--|---------------------|-------------|-----------|--------------------|-------------------|----|

| | | | | | | |
|---|--|---|---|---|---|---|
| 1 | Poor living conditions (lack of social contacts and stimulating activities, poor quality of catering and accommodation) | 1 | 2 | 3 | 4 | 5 |
| 2 | Not enough attention paid to physical needs (inappropriate food and drink, too little help with personal care and hygiene) | 1 | 2 | 3 | 4 | 5 |
| 3 | Deteriorating health due to inadequate care (medication not properly administered, no prevention of bed sores) | 1 | 2 | 3 | 4 | 5 |
| 4 | Psychological abuse (intimidation, verbal humiliation, showing no respect for the person's dignity) | 1 | 2 | 3 | 4 | 5 |
| 5 | Abuse of the dependent person's property (e.g. theft of personal items, misappropriation of money) | 1 | 2 | 3 | 4 | 5 |

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QA31 Plus précisément, et en pensant en particulier aux personnes âgées dépendantes, pouvez-vous me dire quel est, selon vous, le risque qu'en (NOTRE PAYS), les personnes âgées dépendantes soient confrontées à chacune des situations suivantes.

(MONTRER CARTE AVEC ECHELLE – UNE REPONSE PAR LIGNE)

| | (LIRE – ROTATION) | Un grand risque | Un risque modéré | Pas vraiment de risque | Pas de risque du tout | NSP |
|--|-------------------|-----------------|------------------|------------------------|-----------------------|-----|
|--|-------------------|-----------------|------------------|------------------------|-----------------------|-----|

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Mauvaises conditions de vie (manque de contacts sociaux et d'activités stimulantes, mauvaise qualité de la restauration et du logement) | 1 | 2 | 3 | 4 | 5 |
| 2 | Un manque d'attention accordée aux besoins physiques (nourriture et boisson inadaptés, pas assez de soins personnels et d'hygiène) | 1 | 2 | 3 | 4 | 5 |
| 3 | Une santé qui se détériore à cause de soins inadéquats (médicaments donnés de manière incorrecte, pas de prévention des escarres - plaies dues à un alitement prolongé) | 1 | 2 | 3 | 4 | 5 |
| 4 | Abus psychologique (intimidation, humiliation verbale, ne pas respecter la dignité de la personne) | 1 | 2 | 3 | 4 | 5 |
| 5 | Atteinte à la propriété de la personne dépendante (par ex. vol des effets personnels, détournement d'argent) | 1 | 2 | 3 | 4 | 5 |

| | | | | | | |
|---|--|---|---|---|---|---|
| 6 | Physical abuse (e.g. restraining the person to a bed, locking her\ him up in a room, slapping) | 1 | 2 | 3 | 4 | 5 |
| 7 | Sexual assault and abuse | 1 | 2 | 3 | 4 | 5 |

NEW

| | | | | | | |
|---|---|---|---|---|---|---|
| 6 | Abus physique (par ex. empêcher la personne de sortir de son lit, l'enfermer à clé dans une chambre, la gifler) | 1 | 2 | 3 | 4 | 5 |
| 7 | Agressions et abus sexuels | 1 | 2 | 3 | 4 | 5 |

NEW

QA32 In your opinion, who are the people most likely to carry out poor treatment, neglect or even abuse of the elderly?

(SHOW CARD – READ OUT – MAX. 2 ANSWERS)

| | |
|--|----|
| Children of an elderly person | 1, |
| Spouse or partner of an elderly person | 2, |
| Siblings of an elderly person | 3, |
| Acquaintances | 4, |
| Care workers\ Home help\ Nurses working in the person's own home | 5, |
| Staff in a care home | 6, |
| Hospital staff\ nurses | 7, |
| Others (SPONTANEOUS) | 8, |
| DK | 9, |

NEW

QA32 A votre avis, qui sont les personnes les plus susceptibles d'exercer un mauvais traitement, de faire preuve de négligences ou même d'abuser des personnes âgées ?

(MONTRER CARTE – LIRE – MAX. 2 REPONSES)

| | |
|--|----|
| Les enfants de la personne âgée | 1, |
| Le conjoint\ partenaire de la personne âgée | 2, |
| Les frères et sœurs de la personne âgée | 3, |
| Des connaissances | 4, |
| Le personnel soignant\ une aide à domicile\ les infirmières à domicile chez la personne âgée | 5, |
| Le personnel d'une institution de santé\ clinique | 6, |
| Le personnel hospitalier\ les infirmières | 7, |
| Autres (SPONTANE) | 8, |
| NSP | 9, |

NEW

QA33 In your opinion, what would be the two best ways of preventing poor treatment, neglect or even abuse of dependent older people?

QA33 A votre avis, quels seraient les deux meilleurs moyens d'empêcher le mauvais traitement, la négligence ou même le fait d'abuser des personnes âgées dépendantes ?

(SHOW CARD – READ OUT – MAX. 2 ANSWERS)

(MONTRER CARTE – LIRE – MAX. 2 REPONSES)

| | |
|--|-----|
| Better income for professional carers | 1, |
| Give an income to those who have to give up working or reduce their working time to care for a dependent person | 2, |
| Better training of carers, whether they are family or professionals | 3, |
| Tougher regulations and standards | 4, |
| Strict controls carried out by a government agency | 5, |
| More involvement of relatives, family doctors or GPs, social workers or religious people in the organisation of care | 6, |
| Less work pressure on professional carers | 7, |
| Severe punishment for those who abuse dependent elderly people | 8, |
| None of these (SPONTANEOUS) | 9, |
| Others (SPONTANEOUS) | 10, |
| DK | 11, |

| | |
|--|-----|
| De meilleurs revenus pour le personnel soignant | 1, |
| Donner un revenu aux personnes qui démissionnent ou réduisent leur temps de travail pour s'occuper de personnes dépendantes | 2, |
| Une meilleure formation des personnes qui prodiguent des soins, que ce soit la famille ou des professionnels | 3, |
| Des règlements et des normes plus sévères | 4, |
| Des contrôles stricts effectués par une agence gouvernementale | 5, |
| Davantage d'implication des membres de la famille, des médecins de famille ou généralistes, des travailleurs sociaux ou des personnes religieuses dans l'organisation de soins | 6, |
| Moins de pression professionnelle sur le personnel soignant | 7, |
| Des peines sévères pour ceux qui abusent des personnes âgées dépendantes | 8, |
| Aucun de ceux-ci (SPONTANE) | 9, |
| Autres (SPONTANE) | 10, |
| NSP | 11, |

NEW

NEW

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QA34 Have you\ Have you had any children? (IF YES) How many?

QA34 Avez-vous\ avez-vous eu des enfants ? (SI OUI) Combien ?

(IF "NO", CODE "NONE")

(SI "NON", CODER "AUCUN")

| | |
|-------------|----|
| One | 1 |
| Two | 2 |
| Three | 3 |
| Four | 4 |
| Five | 5 |
| Six | 6 |
| Seven | 7 |
| Eight | 8 |
| Nine | 9 |
| Ten or more | 10 |
| None | 11 |
| DK | 12 |

| | |
|-------------|----|
| Un | 1 |
| Deux | 2 |
| Trois | 3 |
| Quatre | 4 |
| Cinq | 5 |
| Six | 6 |
| Sept | 7 |
| Huit | 8 |
| Neuf | 9 |
| Dix ou plus | 10 |
| Aucun | 11 |
| NSP | 12 |

EB56.2 Q64 TREND MODIFIED

EB56.2 Q64 TREND MODIFIED

ASK QA35 IF "AT LEAST ONE CHILD", CODE 1 TO 10 IN QA34 - OTHERS GO TO QA36

POSER QA35 SI "A AU MOINS UN ENFANT", CODE 1 A 10 EN QA34 - LES AUTRES ALLER EN QA36

| |
|--|
| |
|--|

| |
|--|
| |
|--|

QA35 Thinking now about your child who lives nearest to you, how far away from you does she or he live?

QA35 En pensant à celui de vos enfants qui vit le plus près de chez vous, à quelle distance de vous vit-il\ elle ?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(MONTRER CARTE – LIRE – UNE SEULE REPONSE)

| | |
|---|---|
| In your household | 1 |
| In a flat\ house next door | 2 |
| Within walking distance from your house | 3 |
| Less than 20 kilometres away | 4 |
| Between 20 and 49 kilometres away | 5 |
| Between 50 and 100 kilometres away | 6 |
| More than 100 kilometres away | 7 |
| DK | 8 |

| | |
|--|---|
| Chez vous | 1 |
| Dans un appartement\ une maison juste à côté de chez vous | 2 |
| A une distance pédestre de chez vous, on peut y aller à pied | 3 |
| A moins de 20 kilomètres | 4 |
| Entre 20 et 49 kilomètres | 5 |
| Entre 50 et 100 kilomètres | 6 |
| A plus de 100 kilomètres | 7 |
| NSP | 8 |

NEW

NEW

ASK ALL

QA36 If she is still alive, what's your mother's age?

(PLEASE WRITE DOWN NNN – IF "DECEASED", CODE '000' – IF "REFUSAL", CODE '998' – IF "DON'T KNOW OR DON'T REMEMBER", CODE '999')

YEARS OLD

NEW

QA37 And if he is still alive, what's your father's age?

(PLEASE WRITE DOWN NNN – IF "DECEASED", CODE '000' – IF "REFUSAL", CODE '998' – IF "DON'T KNOW OR DON'T REMEMBER", CODE '999')

YEARS OLD

NEW

A TOUS

QA36 Si elle est toujours en vie, quel est l'âge de votre mère ?

(NOTER EN CLAIR - SI "DECEDEE", CODER '000' – SI "REFUS", CODER '998' – SI "NE SAIT PAS OU NE SE SOUVIENT PAS", CODER '999')

ANS

NEW

QA37 Et s'il est toujours en vie, quel est l'âge de votre père ?

(NOTER EN CLAIR - SI "DECEDE", CODER '000' – SI "REFUS", CODER '998' – SI "NE SAIT PAS OU NE SE SOUVIENT PAS", CODER '999')

ANS

NEW

ASK QA38a IF "MOTHER ALIVE" IN QA36 - OTHERS GO TO QA38b

POSER QA38a SI "MAMAN EN VIE" EN QA36 - LES AUTRES ALLER EN QA38b

QA38a Please tell me which of these best describes where your mother lives?

QA38a Pouvez-vous me dire parmi les situations suivantes, laquelle décrit le mieux le lieu où vit votre mère ?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(MONTRER CARTE – LIRE – UNE SEULE REPONSE)

| | |
|---|----|
| In a nursing home | 1 |
| In your household | 2 |
| Alone, in a flat\ house next door | 3 |
| With someone, in a flat\ house next door | 4 |
| Alone, in a flat\ house in the same neighbourhood | 5 |
| With someone, in a flat\ house in the same neighbourhood | 6 |
| Alone, in a flat\ house less than 20 kilometres away | 7 |
| With someone, in a flat\ house less than 20 kilometres away | 8 |
| Alone, in a flat\ house between 20 and 100 kilometres away | 9 |
| With someone, in a flat\ house between 20 and 100 kilometres away | 10 |
| Alone, in a flat\ house more than 100 kilometres away | 11 |
| With someone, in a flat\ house more than 100 kilometres away | 12 |
| DK | 13 |

| | |
|--|----|
| Dans une maison de repos | 1 |
| Chez vous | 2 |
| Seule dans un appartement\ une maison juste à côté de chez vous | 3 |
| Avec quelqu'un dans un appartement\ une maison juste à côté de chez vous | 4 |
| Seule dans un appartement\ une maison dans le même quartier | 5 |
| Avec quelqu'un dans un appartement\ une maison dans le même quartier | 6 |
| Seule dans un appartement\ une maison situé(e) à moins de 20 kilomètres | 7 |
| Avec quelqu'un dans un appartement\ une maison situé(e) à moins de 20 kilomètres | 8 |
| Seule dans un appartement\ une maison situé(e) entre 20 et 100 kilomètres | 9 |
| Avec quelqu'un dans un appartement\ une maison situé(e) entre 20 et 100 kilomètres | 10 |
| Seule dans un appartement\ une maison situé(e) à plus de 100 kilomètres | 11 |
| Avec quelqu'un dans un appartement\ une maison situé(e) à plus de 100 kilomètres | 12 |
| NSP | 13 |

NEW

NEW

ASK QA38b IF "FATHER ALIVE" IN QA37 - OTHERS GO TO QA39

POSER QA38b SI "PAPA EN VIE" EN QA37 - LES AUTRES ALLER EN QA39

QA38b And where your father lives?

QA38b Et où vit votre père ?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(MONTRER CARTE – LIRE – UNE SEULE REPONSE)

| | |
|---|----|
| In a nursing home | 1 |
| In your household | 2 |
| Alone, in a flat\ house next door | 3 |
| With someone, in a flat\ house next door | 4 |
| Alone, in a flat\ house in the same neighbourhood | 5 |
| With someone, in a flat\ house in the same neighbourhood | 6 |
| Alone, in a flat\ house less than 20 kilometres away | 7 |
| With someone, in a flat\ house less than 20 kilometres away | 8 |
| Alone, in a flat\ house between 20 and 100 kilometres away | 9 |
| With someone, in a flat\ house between 20 and 100 kilometres away | 10 |
| Alone, in a flat\ house more than 100 kilometres away | 11 |
| With someone, in a flat\ house more than 100 kilometres away | 12 |
| DK | 13 |

| | |
|--|----|
| Dans une maison de repos | 1 |
| Chez vous | 2 |
| Seul dans un appartement\ une maison juste à côté de chez vous | 3 |
| Avec quelqu'un dans un appartement\ une maison juste à côté de chez vous | 4 |
| Seul dans un appartement\ une maison dans le même quartier | 5 |
| Avec quelqu'un dans un appartement\ une maison dans le même quartier | 6 |
| Seul dans un appartement\ une maison situé(e) à moins de 20 kilomètres | 7 |
| Avec quelqu'un dans un appartement\ une maison situé(e) à moins de 20 kilomètres | 8 |
| Seul dans un appartement\ une maison situé(e) entre 20 et 100 kilomètres | 9 |
| Avec quelqu'un dans un appartement\ une maison situé(e) entre 20 et 100 kilomètres | 10 |
| Seul dans un appartement\ une maison situé(e) à plus de 100 kilomètres | 11 |
| Avec quelqu'un dans un appartement\ une maison situé(e) à plus de 100 kilomètres | 12 |
| NSP | 13 |

NEW

NEW

TABLES

QA1 To what extent, if at all, have you been limited, for at least the past six months, in activities people normally do, because of a physical or mental health condition? Would you say you have been...?

| | TOTAL | Severely limited | Somewhat limited | Not at all limited | DK\ Refusal |
|------------------------------------|--------------|-------------------------|-------------------------|---------------------------|--------------------|
| EU27 | 26659 | 6% | 17% | 76% | 1% |
| BE | 1040 | 8% | 15% | 77% | - |
| BG | 1000 | 3% | 18% | 77% | 2% |
| CZ | 1024 | 4% | 20% | 76% | - |
| DK | 1007 | 7% | 20% | 73% | - |
| DE | 1510 | 7% | 18% | 74% | 1% |
| EE | 1004 | 8% | 24% | 67% | 1% |
| EL | 1000 | 12% | 10% | 77% | 1% |
| ES | 1007 | 4% | 14% | 81% | 1% |
| FR | 1039 | 7% | 15% | 77% | 1% |
| IE | 1003 | 3% | 10% | 85% | 2% |
| IT | 1017 | 2% | 14% | 83% | 1% |
| CY | 503 | 7% | 10% | 83% | - |
| LV | 1010 | 8% | 21% | 70% | 1% |
| LT | 1017 | 9% | 21% | 69% | 1% |
| LU | 510 | 6% | 11% | 82% | 1% |
| HU | 1000 | 8% | 22% | 70% | - |
| MT | 500 | 3% | 18% | 79% | - |
| NL | 1001 | 6% | 24% | 69% | 1% |
| AT | 1009 | 3% | 26% | 70% | 1% |
| PL | 1000 | 6% | 20% | 72% | 2% |
| PT | 1002 | 4% | 15% | 80% | 1% |
| RO | 1004 | 5% | 19% | 75% | 1% |
| SI | 1037 | 5% | 22% | 73% | - |
| SK | 1075 | 7% | 24% | 68% | 1% |
| FI | 1026 | 6% | 28% | 65% | 1% |
| SE | 1001 | 5% | 14% | 81% | - |
| UK | 1313 | 9% | 17% | 74% | - |
| HR | 1000 | 13% | 17% | 70% | - |
| TR | 1001 | 5% | 16% | 76% | 3% |
| Sex | | | | | |
| Male | 12850 | 5% | 15% | 79% | 1% |
| Female | 13809 | 7% | 19% | 73% | 1% |
| Age | | | | | |
| 15-24 | 4118 | 2% | 6% | 91% | 1% |
| 25-39 | 6900 | 3% | 8% | 88% | 1% |
| 40-54 | 6807 | 5% | 16% | 78% | 1% |
| 55 + | 8834 | 11% | 30% | 58% | 1% |
| Education (End of) | | | | | |
| 15 | 6440 | 10% | 27% | 62% | 1% |
| 16-19 | 10787 | 5% | 16% | 78% | 1% |
| 20+ | 6048 | 4% | 13% | 82% | 1% |
| Still Studying | 2605 | 2% | 5% | 92% | 1% |
| Respondent occupation scale | | | | | |
| Self- employed | 1849 | 3% | 10% | 86% | 1% |
| Managers | 2667 | 2% | 11% | 86% | 1% |
| Other white collars | 3151 | 2% | 9% | 88% | 1% |
| Manual workers | 5768 | 3% | 11% | 85% | 1% |
| House persons | 2398 | 7% | 18% | 74% | 1% |
| Unemployed | 1507 | 6% | 17% | 76% | 1% |
| Retired | 6714 | 15% | 35% | 50% | - |
| Students | 2605 | 2% | 5% | 92% | 1% |

QA2 Now I am going to read you a list of some household activities and everyday personal care activities. Not counting any temporary problems you may be having, do you usually experience significant difficulty doing any of the following by yourself because of your physical or mental health condition? Please tell me any that apply. (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | Cooking\ preparing meals | Shopping | Light housework | Occasional heavy housework | Taking care of finances and everyday administrative tasks | Feeding yourself | Getting in and out of a bed or chair | Dressing and undressing | Using toilet | Bathing or showering | Using telephone | Managing medication | Moving around at home | No difficulty with any of the above (SPONTANEOUS) | DK |
|------------------------------------|-------|--------------------------|----------|-----------------|----------------------------|---|------------------|--------------------------------------|-------------------------|--------------|----------------------|-----------------|---------------------|-----------------------|---|-----|
| EU27 | 26659 | 4% | 7% | 4% | 13% | 3% | 1% | 4% | 3% | 1% | 3% | 1% | 1% | 3% | 81% | 1% |
| BE | 1040 | 4% | 8% | 5% | 17% | 3% | 1% | 3% | 2% | 1% | 4% | 1% | 2% | 3% | 79% | 1% |
| BG | 1000 | 5% | 8% | 4% | 6% | 4% | 2% | 3% | 1% | 1% | 1% | 0% | 1% | 2% | 82% | 2% |
| CZ | 1024 | 3% | 8% | 2% | 18% | 2% | 1% | 3% | 1% | 1% | 3% | 1% | 1% | 2% | 79% | 0% |
| DK | 1007 | 7% | 8% | 7% | 15% | 5% | 4% | 5% | 5% | 4% | 4% | 4% | 4% | 5% | 81% | 0% |
| DE | 1510 | 3% | 5% | 2% | 13% | 2% | 1% | 3% | 2% | 1% | 2% | 1% | 1% | 2% | 83% | 1% |
| EE | 1004 | 4% | 9% | 7% | 20% | 4% | 2% | 4% | 2% | 2% | 3% | 2% | 2% | 4% | 58% | 19% |
| EL | 1000 | 2% | 10% | 5% | 13% | 2% | 0% | 2% | 1% | 1% | 2% | 0% | 0% | 1% | 79% | - |
| ES | 1007 | 3% | 7% | 4% | 10% | 2% | 1% | 3% | 2% | 1% | 4% | 1% | 1% | 2% | 86% | 1% |
| FR | 1039 | 3% | 6% | 3% | 11% | 3% | 1% | 2% | 2% | 1% | 2% | 1% | 1% | 2% | 83% | 2% |
| IE | 1003 | 2% | 3% | 1% | 7% | 1% | 0% | 1% | 1% | 0% | 1% | 0% | 1% | 2% | 87% | 3% |
| IT | 1017 | 4% | 6% | 5% | 9% | 3% | 1% | 3% | 2% | 2% | 3% | 1% | 2% | 3% | 83% | 1% |
| CY | 503 | 2% | 4% | 3% | 13% | 2% | 0% | 1% | 1% | 1% | 2% | 0% | 7% | 1% | 84% | 0% |
| LV | 1010 | 2% | 4% | 4% | 14% | 1% | 2% | 5% | 2% | 1% | 2% | 0% | 1% | 3% | 78% | 2% |
| LT | 1017 | 7% | 12% | 7% | 21% | 8% | 3% | 7% | 6% | 3% | 6% | 3% | 5% | 11% | 56% | 14% |
| LU | 510 | 4% | 4% | 4% | 10% | 3% | 1% | 3% | 3% | 2% | 3% | 2% | 2% | 3% | 87% | 0% |
| HU | 1000 | 6% | 11% | 5% | 21% | 6% | 3% | 9% | 6% | 4% | 6% | 3% | 2% | 4% | 72% | - |
| MT | 500 | 2% | 3% | 3% | 11% | 1% | - | 2% | 1% | 0% | 1% | - | 1% | 1% | 85% | 1% |
| NL | 1001 | 5% | 8% | 5% | 18% | 4% | 3% | 5% | 3% | 3% | 4% | 2% | 3% | 3% | 78% | 0% |
| AT | 1009 | 3% | 6% | 2% | 21% | 3% | 1% | 6% | 4% | 2% | 5% | 1% | 2% | 4% | 75% | 1% |
| PL | 1000 | 4% | 8% | 3% | 13% | 3% | 1% | 5% | 3% | 2% | 3% | 2% | 1% | 3% | 80% | 1% |
| PT | 1002 | 3% | 6% | 5% | 12% | 3% | 2% | 4% | 4% | 2% | 3% | 2% | 1% | 4% | 82% | 0% |
| RO | 1004 | 5% | 9% | 3% | 19% | 3% | 2% | 5% | 3% | 1% | 3% | 1% | 2% | 2% | 75% | 1% |
| SI | 1037 | 3% | 6% | 4% | 17% | 2% | 1% | 4% | 3% | 1% | 2% | 0% | 1% | 3% | 78% | 0% |
| SK | 1075 | 7% | 11% | 5% | 25% | 6% | 4% | 8% | 4% | 2% | 5% | 2% | 2% | 5% | 62% | 3% |
| FI | 1026 | 2% | 5% | 3% | 14% | 2% | 0% | 3% | 2% | 1% | 2% | 0% | 1% | 3% | 81% | 1% |
| SE | 1001 | 2% | 4% | 2% | 10% | 2% | 1% | 2% | 2% | 1% | 2% | 1% | 1% | 1% | 87% | 1% |
| UK | 1313 | 5% | 9% | 4% | 14% | 3% | 1% | 5% | 3% | 2% | 5% | 1% | 2% | 4% | 82% | 0% |
| HR | 1000 | 7% | 7% | 6% | 18% | 6% | 1% | 5% | 3% | 1% | 2% | 1% | 1% | 5% | 71% | 3% |
| TR | 1001 | 12% | 11% | 8% | 18% | 7% | 8% | 8% | 8% | 8% | 8% | 7% | 5% | 6% | 66% | 4% |
| Sex | | | | | | | | | | | | | | | | |
| Male | 12850 | 3% | 4% | 3% | 9% | 2% | 1% | 3% | 2% | 1% | 2% | 1% | 1% | 2% | 85% | 1% |
| Female | 13809 | 4% | 9% | 4% | 17% | 3% | 1% | 4% | 3% | 2% | 4% | 1% | 2% | 3% | 78% | 1% |
| Age | | | | | | | | | | | | | | | | |
| 15-24 | 4118 | 2% | 1% | 1% | 2% | 1% | 1% | 1% | 0% | 1% | 0% | 0% | 0% | 1% | 93% | 1% |
| 25-39 | 6900 | 2% | 2% | 2% | 5% | 1% | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 1% | 91% | 1% |
| 40-54 | 6807 | 4% | 6% | 3% | 11% | 3% | 2% | 4% | 2% | 1% | 2% | 1% | 1% | 2% | 84% | 1% |
| 55 + | 8834 | 6% | 14% | 7% | 26% | 5% | 2% | 7% | 5% | 2% | 6% | 2% | 2% | 5% | 65% | 1% |
| Education (End of) | | | | | | | | | | | | | | | | |
| 15 | 6440 | 6% | 13% | 7% | 24% | 5% | 2% | 6% | 4% | 2% | 6% | 2% | 2% | 4% | 68% | 1% |
| 16-19 | 10787 | 3% | 6% | 3% | 11% | 2% | 1% | 4% | 2% | 1% | 2% | 1% | 1% | 2% | 84% | 1% |
| 20+ | 6048 | 3% | 4% | 3% | 9% | 2% | 1% | 2% | 2% | 2% | 2% | 1% | 1% | 2% | 87% | 1% |
| Still Studying | 2605 | 1% | 1% | 1% | 2% | 1% | 1% | 1% | 0% | 0% | 0% | 0% | 0% | 1% | 95% | 1% |
| Respondent occupation scale | | | | | | | | | | | | | | | | |
| Self- employed | 1849 | 3% | 3% | 2% | 5% | 2% | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 2% | 90% | 1% |
| Managers | 2667 | 2% | 3% | 3% | 5% | 2% | 2% | 2% | 1% | 1% | 2% | 1% | 1% | 1% | 91% | 1% |
| Other white collars | 3151 | 2% | 3% | 2% | 6% | 2% | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 1% | 91% | 1% |
| Manual workers | 5768 | 2% | 3% | 1% | 6% | 1% | 1% | 2% | 1% | 1% | 1% | 0% | 1% | 1% | 90% | 1% |
| House persons | 2398 | 5% | 11% | 4% | 17% | 4% | 1% | 3% | 3% | 2% | 4% | 1% | 2% | 2% | 78% | 1% |
| Unemployed | 1507 | 4% | 4% | 2% | 10% | 3% | 1% | 4% | 2% | 1% | 1% | 1% | 1% | 2% | 82% | 1% |
| Retired | 6714 | 8% | 17% | 8% | 32% | 6% | 2% | 8% | 6% | 3% | 8% | 2% | 3% | 6% | 58% | 1% |
| Students | 2605 | 1% | 1% | 1% | 2% | 1% | 1% | 1% | 0% | 0% | 0% | 0% | 0% | 1% | 95% | 1% |

QA3.1 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Hospitals

| | TOTAL | Very good | Fairly good | Fairly bad | Very bad | DK | Good | Bad |
|------------------------------------|-------|-----------|-------------|------------|----------|-----|------|-----|
| EU27 | 26659 | 15% | 56% | 20% | 5% | 4% | 71% | 25% |
| BE | 1040 | 29% | 64% | 5% | 1% | 1% | 93% | 6% |
| BG | 1000 | 6% | 37% | 38% | 11% | 8% | 43% | 49% |
| CZ | 1024 | 19% | 61% | 16% | 2% | 2% | 80% | 18% |
| DK | 1007 | 31% | 54% | 10% | 3% | 2% | 85% | 13% |
| DE | 1510 | 20% | 59% | 14% | 2% | 5% | 79% | 16% |
| EE | 1004 | 9% | 58% | 15% | 4% | 14% | 67% | 19% |
| EL | 1000 | 6% | 42% | 33% | 19% | - | 48% | 52% |
| ES | 1007 | 17% | 65% | 13% | 2% | 3% | 82% | 15% |
| FR | 1039 | 16% | 67% | 12% | 1% | 4% | 83% | 13% |
| IE | 1003 | 17% | 47% | 19% | 11% | 6% | 64% | 30% |
| IT | 1017 | 5% | 58% | 29% | 6% | 2% | 63% | 35% |
| CY | 503 | 14% | 55% | 20% | 5% | 6% | 69% | 25% |
| LV | 1010 | 5% | 50% | 28% | 4% | 13% | 55% | 32% |
| LT | 1017 | 4% | 53% | 29% | 6% | 8% | 57% | 35% |
| LU | 510 | 29% | 53% | 11% | 3% | 4% | 82% | 14% |
| HU | 1000 | 5% | 38% | 38% | 14% | 5% | 43% | 52% |
| MT | 500 | 27% | 57% | 11% | 2% | 3% | 84% | 13% |
| NL | 1001 | 22% | 65% | 8% | 1% | 4% | 87% | 9% |
| AT | 1009 | 39% | 53% | 6% | - | 2% | 92% | 6% |
| PL | 1000 | 5% | 37% | 39% | 10% | 9% | 42% | 49% |
| PT | 1002 | 2% | 56% | 33% | 7% | 2% | 58% | 40% |
| RO | 1004 | 5% | 37% | 36% | 17% | 5% | 42% | 53% |
| SI | 1037 | 13% | 63% | 15% | 4% | 5% | 76% | 19% |
| SK | 1075 | 8% | 54% | 29% | 6% | 3% | 62% | 35% |
| FI | 1026 | 24% | 64% | 8% | 1% | 3% | 88% | 9% |
| SE | 1001 | 35% | 55% | 7% | 1% | 2% | 90% | 8% |
| UK | 1313 | 24% | 53% | 12% | 6% | 5% | 77% | 18% |
| HR | 1000 | 16% | 49% | 24% | 7% | 4% | 65% | 31% |
| TR | 1001 | 21% | 47% | 19% | 11% | 2% | 68% | 30% |
| Sex | | | | | | | | |
| Male | 12850 | 16% | 56% | 19% | 5% | 4% | 72% | 24% |
| Female | 13809 | 15% | 55% | 21% | 5% | 4% | 70% | 26% |
| Age | | | | | | | | |
| 15-24 | 4118 | 12% | 58% | 19% | 5% | 6% | 70% | 24% |
| 25-39 | 6900 | 14% | 55% | 22% | 6% | 3% | 69% | 28% |
| 40-54 | 6807 | 15% | 55% | 21% | 5% | 4% | 70% | 26% |
| 55 + | 8834 | 20% | 55% | 17% | 4% | 4% | 75% | 21% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 17% | 55% | 19% | 5% | 4% | 72% | 24% |
| 16-19 | 10787 | 15% | 55% | 21% | 5% | 4% | 70% | 26% |
| 20+ | 6048 | 15% | 57% | 19% | 5% | 4% | 72% | 24% |
| Still Studying | 2605 | 12% | 59% | 19% | 4% | 6% | 71% | 23% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 10% | 53% | 25% | 7% | 5% | 63% | 32% |
| Managers | 2667 | 15% | 58% | 18% | 5% | 4% | 73% | 23% |
| Other white collars | 3151 | 12% | 58% | 22% | 5% | 3% | 70% | 27% |
| Manual workers | 5768 | 16% | 55% | 20% | 5% | 4% | 71% | 25% |
| House persons | 2398 | 14% | 56% | 22% | 5% | 3% | 70% | 27% |
| Unemployed | 1507 | 12% | 54% | 23% | 5% | 6% | 66% | 28% |
| Retired | 6714 | 21% | 54% | 16% | 5% | 4% | 75% | 21% |
| Students | 2605 | 12% | 59% | 19% | 4% | 6% | 71% | 23% |

QA3.2 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Dental care

| | TOTAL | Very good | Fairly good | Fairly bad | Very bad | DK | Good | Bad |
|------------------------------------|-------|-----------|-------------|------------|----------|-----|------|-----|
| EU27 | 26659 | 22% | 52% | 15% | 6% | 5% | 74% | 21% |
| BE | 1040 | 44% | 51% | 2% | 1% | 2% | 95% | 3% |
| BG | 1000 | 11% | 51% | 23% | 6% | 9% | 62% | 29% |
| CZ | 1024 | 30% | 58% | 9% | 2% | 1% | 88% | 11% |
| DK | 1007 | 60% | 34% | 4% | 1% | 1% | 94% | 5% |
| DE | 1510 | 30% | 59% | 9% | 1% | 1% | 89% | 10% |
| EE | 1004 | 22% | 56% | 9% | 3% | 10% | 78% | 12% |
| EL | 1000 | 12% | 49% | 23% | 15% | 1% | 61% | 38% |
| ES | 1007 | 14% | 48% | 19% | 13% | 6% | 62% | 32% |
| FR | 1039 | 27% | 64% | 5% | 2% | 2% | 91% | 7% |
| IE | 1003 | 26% | 51% | 9% | 4% | 10% | 77% | 13% |
| IT | 1017 | 5% | 56% | 26% | 6% | 7% | 61% | 32% |
| CY | 503 | 22% | 66% | 4% | 2% | 6% | 88% | 6% |
| LV | 1010 | 18% | 60% | 9% | 2% | 11% | 78% | 11% |
| LT | 1017 | 9% | 55% | 22% | 6% | 8% | 64% | 28% |
| LU | 510 | 41% | 50% | 4% | 2% | 3% | 91% | 6% |
| HU | 1000 | 16% | 54% | 16% | 5% | 9% | 70% | 21% |
| MT | 500 | 40% | 50% | 2% | - | 8% | 90% | 2% |
| NL | 1001 | 44% | 48% | 4% | 1% | 3% | 92% | 5% |
| AT | 1009 | 44% | 47% | 7% | 1% | 1% | 91% | 8% |
| PL | 1000 | 9% | 41% | 25% | 12% | 13% | 50% | 37% |
| PT | 1002 | 3% | 48% | 31% | 13% | 5% | 51% | 44% |
| RO | 1004 | 9% | 53% | 22% | 5% | 11% | 62% | 27% |
| SI | 1037 | 14% | 57% | 19% | 7% | 3% | 71% | 26% |
| SK | 1075 | 17% | 62% | 18% | 2% | 1% | 79% | 20% |
| FI | 1026 | 29% | 53% | 11% | 3% | 4% | 82% | 14% |
| SE | 1001 | 51% | 43% | 3% | 1% | 2% | 94% | 4% |
| UK | 1313 | 27% | 43% | 11% | 12% | 7% | 70% | 23% |
| HR | 1000 | 26% | 52% | 14% | 4% | 4% | 78% | 18% |
| TR | 1001 | 14% | 46% | 15% | 9% | 16% | 60% | 24% |
| Sex | | | | | | | | |
| Male | 12850 | 22% | 51% | 15% | 6% | 6% | 73% | 21% |
| Female | 13809 | 21% | 53% | 15% | 6% | 5% | 74% | 21% |
| Age | | | | | | | | |
| 15-24 | 4118 | 23% | 55% | 12% | 4% | 6% | 78% | 16% |
| 25-39 | 6900 | 20% | 53% | 16% | 6% | 5% | 73% | 22% |
| 40-54 | 6807 | 22% | 51% | 16% | 7% | 4% | 73% | 23% |
| 55 + | 8834 | 22% | 51% | 14% | 6% | 7% | 73% | 20% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 18% | 51% | 16% | 7% | 8% | 69% | 23% |
| 16-19 | 10787 | 21% | 53% | 15% | 6% | 5% | 74% | 21% |
| 20+ | 6048 | 26% | 51% | 13% | 6% | 4% | 77% | 19% |
| Still Studying | 2605 | 24% | 57% | 11% | 3% | 5% | 81% | 14% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 18% | 50% | 19% | 7% | 6% | 68% | 26% |
| Managers | 2667 | 25% | 53% | 14% | 5% | 3% | 78% | 19% |
| Other white collars | 3151 | 22% | 54% | 15% | 6% | 3% | 76% | 21% |
| Manual workers | 5768 | 21% | 52% | 15% | 7% | 5% | 73% | 22% |
| House persons | 2398 | 17% | 51% | 18% | 8% | 6% | 68% | 26% |
| Unemployed | 1507 | 21% | 51% | 14% | 8% | 6% | 72% | 22% |
| Retired | 6714 | 22% | 51% | 14% | 5% | 8% | 73% | 19% |
| Students | 2605 | 24% | 57% | 11% | 3% | 5% | 81% | 14% |

QA3.3 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Medical or surgical specialists

| | TOTAL | Very good | Fairly good | Fairly bad | Very bad | DK | Good | Bad |
|------------------------------------|-------|-----------|-------------|------------|----------|-----|------|-----|
| EU27 | 26659 | 20% | 54% | 12% | 3% | 11% | 74% | 15% |
| BE | 1040 | 38% | 55% | 3% | 1% | 3% | 93% | 4% |
| BG | 1000 | 10% | 48% | 23% | 6% | 13% | 58% | 29% |
| CZ | 1024 | 37% | 49% | 7% | 1% | 6% | 86% | 8% |
| DK | 1007 | 38% | 37% | 5% | 1% | 19% | 75% | 6% |
| DE | 1510 | 22% | 55% | 10% | 2% | 11% | 77% | 12% |
| EE | 1004 | 18% | 50% | 10% | 2% | 20% | 68% | 12% |
| EL | 1000 | 14% | 56% | 21% | 8% | 1% | 70% | 29% |
| ES | 1007 | 18% | 63% | 11% | 2% | 6% | 81% | 13% |
| FR | 1039 | 25% | 62% | 4% | 1% | 8% | 87% | 5% |
| IE | 1003 | 24% | 42% | 10% | 7% | 17% | 66% | 17% |
| IT | 1017 | 5% | 70% | 20% | 2% | 3% | 75% | 22% |
| CY | 503 | 22% | 62% | 4% | 1% | 11% | 84% | 5% |
| LV | 1010 | 8% | 53% | 14% | 2% | 23% | 61% | 16% |
| LT | 1017 | 8% | 54% | 17% | 2% | 19% | 62% | 19% |
| LU | 510 | 32% | 48% | 6% | 2% | 12% | 80% | 8% |
| HU | 1000 | 7% | 46% | 26% | 7% | 14% | 53% | 33% |
| MT | 500 | 37% | 46% | 3% | - | 14% | 83% | 3% |
| NL | 1001 | 27% | 56% | 6% | 1% | 10% | 83% | 7% |
| AT | 1009 | 43% | 44% | 7% | 1% | 5% | 87% | 8% |
| PL | 1000 | 9% | 48% | 21% | 7% | 15% | 57% | 28% |
| PT | 1002 | 6% | 53% | 27% | 6% | 8% | 59% | 33% |
| RO | 1004 | 10% | 49% | 21% | 5% | 15% | 59% | 26% |
| SI | 1037 | 22% | 53% | 10% | 2% | 13% | 75% | 12% |
| SK | 1075 | 16% | 62% | 16% | 1% | 5% | 78% | 17% |
| FI | 1026 | 38% | 47% | 4% | 1% | 10% | 85% | 5% |
| SE | 1001 | 42% | 29% | 4% | 1% | 24% | 71% | 5% |
| UK | 1313 | 32% | 39% | 5% | 3% | 21% | 71% | 8% |
| HR | 1000 | 22% | 46% | 16% | 6% | 10% | 68% | 22% |
| TR | 1001 | 20% | 49% | 11% | 6% | 14% | 69% | 17% |
| Sex | | | | | | | | |
| Male | 12850 | 21% | 53% | 12% | 3% | 11% | 74% | 15% |
| Female | 13809 | 20% | 55% | 12% | 3% | 10% | 75% | 15% |
| Age | | | | | | | | |
| 15-24 | 4118 | 19% | 52% | 10% | 2% | 17% | 71% | 12% |
| 25-39 | 6900 | 19% | 54% | 13% | 3% | 11% | 73% | 16% |
| 40-54 | 6807 | 19% | 54% | 14% | 3% | 10% | 73% | 17% |
| 55 + | 8834 | 23% | 55% | 11% | 2% | 9% | 78% | 13% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 20% | 55% | 13% | 3% | 9% | 75% | 16% |
| 16-19 | 10787 | 20% | 54% | 13% | 3% | 10% | 74% | 16% |
| 20+ | 6048 | 22% | 54% | 11% | 2% | 11% | 76% | 13% |
| Still Studying | 2605 | 21% | 50% | 9% | 1% | 19% | 71% | 10% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 15% | 52% | 18% | 5% | 10% | 67% | 23% |
| Managers | 2667 | 23% | 55% | 10% | 2% | 10% | 78% | 12% |
| Other white collars | 3151 | 20% | 57% | 12% | 3% | 8% | 77% | 15% |
| Manual workers | 5768 | 19% | 55% | 13% | 3% | 10% | 74% | 16% |
| House persons | 2398 | 17% | 58% | 14% | 3% | 8% | 75% | 17% |
| Unemployed | 1507 | 17% | 49% | 12% | 4% | 18% | 66% | 16% |
| Retired | 6714 | 24% | 54% | 11% | 2% | 9% | 78% | 13% |
| Students | 2605 | 21% | 50% | 9% | 1% | 19% | 71% | 10% |

QA3.4 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Family doctors or GPs

| | TOTAL | Very good | Fairly good | Fairly bad | Very bad | DK | Good | Bad |
|------------------------------------|-------|-----------|-------------|------------|----------|-----|------|-----|
| EU27 | 26659 | 30% | 54% | 12% | 2% | 2% | 84% | 14% |
| BE | 1040 | 50% | 45% | 4% | 1% | - | 95% | 5% |
| BG | 1000 | 19% | 50% | 22% | 6% | 3% | 69% | 28% |
| CZ | 1024 | 29% | 53% | 16% | 2% | - | 82% | 18% |
| DK | 1007 | 53% | 38% | 7% | 1% | 1% | 91% | 8% |
| DE | 1510 | 31% | 57% | 10% | 1% | 1% | 88% | 11% |
| EE | 1004 | 25% | 53% | 15% | 3% | 4% | 78% | 18% |
| EL | 1000 | 17% | 56% | 18% | 8% | 1% | 73% | 26% |
| ES | 1007 | 28% | 61% | 8% | 2% | 1% | 89% | 10% |
| FR | 1039 | 41% | 52% | 6% | - | 1% | 93% | 6% |
| IE | 1003 | 47% | 43% | 6% | 2% | 2% | 90% | 8% |
| IT | 1017 | 13% | 64% | 20% | 2% | 1% | 77% | 22% |
| CY | 503 | 26% | 66% | 3% | 1% | 4% | 92% | 4% |
| LV | 1010 | 18% | 54% | 18% | 3% | 7% | 72% | 21% |
| LT | 1017 | 13% | 64% | 16% | 1% | 6% | 77% | 17% |
| LU | 510 | 44% | 46% | 7% | - | 3% | 90% | 7% |
| HU | 1000 | 37% | 46% | 12% | 3% | 2% | 83% | 15% |
| MT | 500 | 56% | 40% | 1% | - | 3% | 96% | 1% |
| NL | 1001 | 41% | 48% | 10% | - | 1% | 89% | 10% |
| AT | 1009 | 49% | 44% | 5% | 1% | 1% | 93% | 6% |
| PL | 1000 | 13% | 60% | 18% | 4% | 5% | 73% | 22% |
| PT | 1002 | 6% | 56% | 30% | 6% | 2% | 62% | 36% |
| RO | 1004 | 17% | 54% | 20% | 5% | 4% | 71% | 25% |
| SI | 1037 | 25% | 59% | 12% | 2% | 2% | 84% | 14% |
| SK | 1075 | 17% | 64% | 16% | 1% | 2% | 81% | 17% |
| FI | 1026 | 16% | 65% | 15% | 2% | 2% | 81% | 17% |
| SE | 1001 | 25% | 43% | 17% | 4% | 11% | 68% | 21% |
| UK | 1313 | 50% | 38% | 7% | 3% | 2% | 88% | 10% |
| HR | 1000 | 39% | 45% | 11% | 3% | 2% | 84% | 14% |
| TR | 1001 | 17% | 36% | 11% | 7% | 29% | 53% | 18% |
| Sex | | | | | | | | |
| Male | 12850 | 28% | 55% | 13% | 2% | 2% | 83% | 15% |
| Female | 13809 | 32% | 52% | 12% | 2% | 2% | 84% | 14% |
| Age | | | | | | | | |
| 15-24 | 4118 | 27% | 54% | 14% | 2% | 3% | 81% | 16% |
| 25-39 | 6900 | 25% | 56% | 14% | 3% | 2% | 81% | 17% |
| 40-54 | 6807 | 29% | 54% | 13% | 2% | 2% | 83% | 15% |
| 55 + | 8834 | 36% | 51% | 10% | 2% | 1% | 87% | 12% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 34% | 52% | 10% | 2% | 2% | 86% | 12% |
| 16-19 | 10787 | 28% | 55% | 13% | 2% | 2% | 83% | 15% |
| 20+ | 6048 | 30% | 52% | 13% | 3% | 2% | 82% | 16% |
| Still Studying | 2605 | 28% | 55% | 13% | 1% | 3% | 83% | 14% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 18% | 57% | 18% | 4% | 3% | 75% | 22% |
| Managers | 2667 | 30% | 54% | 12% | 2% | 2% | 84% | 14% |
| Other white collars | 3151 | 25% | 54% | 16% | 3% | 2% | 79% | 19% |
| Manual workers | 5768 | 28% | 56% | 12% | 2% | 2% | 84% | 14% |
| House persons | 2398 | 32% | 52% | 12% | 2% | 2% | 84% | 14% |
| Unemployed | 1507 | 29% | 55% | 11% | 3% | 2% | 84% | 14% |
| Retired | 6714 | 37% | 51% | 9% | 2% | 1% | 88% | 11% |
| Students | 2605 | 28% | 55% | 13% | 1% | 3% | 83% | 14% |

QA3.5 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Care services for dependent people in their home

| | TOTAL | Very good | Fairly good | Fairly bad | Very bad | DK | Good | Bad |
|------------------------------------|-------|-----------|-------------|------------|----------|-----|------|-----|
| EU27 | 26659 | 9% | 33% | 17% | 6% | 35% | 42% | 23% |
| BE | 1040 | 30% | 47% | 4% | 1% | 18% | 77% | 5% |
| BG | 1000 | 2% | 13% | 23% | 13% | 49% | 15% | 36% |
| CZ | 1024 | 12% | 46% | 14% | 2% | 26% | 58% | 16% |
| DK | 1007 | 11% | 25% | 17% | 4% | 43% | 36% | 21% |
| DE | 1510 | 9% | 38% | 16% | 2% | 35% | 47% | 18% |
| EE | 1004 | 3% | 22% | 16% | 5% | 54% | 25% | 21% |
| EL | 1000 | 5% | 34% | 32% | 18% | 11% | 39% | 50% |
| ES | 1007 | 6% | 36% | 8% | 5% | 45% | 42% | 13% |
| FR | 1039 | 16% | 42% | 9% | 1% | 32% | 58% | 10% |
| IE | 1003 | 13% | 25% | 19% | 9% | 34% | 38% | 28% |
| IT | 1017 | 3% | 35% | 30% | 10% | 22% | 38% | 40% |
| CY | 503 | 6% | 40% | 18% | 3% | 33% | 46% | 21% |
| LV | 1010 | 2% | 18% | 12% | 3% | 65% | 20% | 15% |
| LT | 1017 | 2% | 26% | 19% | 6% | 47% | 28% | 25% |
| LU | 510 | 21% | 24% | 3% | 2% | 50% | 45% | 5% |
| HU | 1000 | 6% | 33% | 25% | 9% | 27% | 39% | 34% |
| MT | 500 | 21% | 37% | 5% | 1% | 36% | 58% | 6% |
| NL | 1001 | 13% | 36% | 16% | 2% | 33% | 49% | 18% |
| AT | 1009 | 17% | 47% | 18% | 2% | 16% | 64% | 20% |
| PL | 1000 | 4% | 24% | 18% | 10% | 44% | 28% | 28% |
| PT | 1002 | 2% | 37% | 29% | 9% | 23% | 39% | 38% |
| RO | 1004 | 3% | 19% | 23% | 15% | 40% | 22% | 38% |
| SI | 1037 | 7% | 42% | 12% | 4% | 35% | 49% | 16% |
| SK | 1075 | 4% | 41% | 27% | 7% | 21% | 45% | 34% |
| FI | 1026 | 6% | 42% | 18% | 3% | 31% | 48% | 21% |
| SE | 1001 | 11% | 24% | 10% | 2% | 53% | 35% | 12% |
| UK | 1313 | 12% | 26% | 13% | 5% | 44% | 38% | 18% |
| HR | 1000 | 10% | 26% | 21% | 12% | 31% | 36% | 33% |
| TR | 1001 | 7% | 25% | 14% | 11% | 43% | 32% | 25% |
| Sex | | | | | | | | |
| Male | 12850 | 8% | 33% | 16% | 6% | 37% | 41% | 22% |
| Female | 13809 | 9% | 34% | 18% | 6% | 33% | 43% | 24% |
| Age | | | | | | | | |
| 15-24 | 4118 | 8% | 33% | 15% | 6% | 38% | 41% | 21% |
| 25-39 | 6900 | 7% | 33% | 18% | 6% | 36% | 40% | 24% |
| 40-54 | 6807 | 8% | 35% | 18% | 6% | 33% | 43% | 24% |
| 55 + | 8834 | 10% | 34% | 17% | 5% | 34% | 44% | 22% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 9% | 35% | 16% | 6% | 34% | 44% | 22% |
| 16-19 | 10787 | 9% | 34% | 17% | 5% | 35% | 43% | 22% |
| 20+ | 6048 | 8% | 33% | 18% | 6% | 35% | 41% | 24% |
| Still Studying | 2605 | 8% | 33% | 15% | 5% | 39% | 41% | 20% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 5% | 34% | 22% | 7% | 32% | 39% | 29% |
| Managers | 2667 | 8% | 32% | 19% | 5% | 36% | 40% | 24% |
| Other white collars | 3151 | 7% | 34% | 20% | 6% | 33% | 41% | 26% |
| Manual workers | 5768 | 9% | 35% | 16% | 6% | 34% | 44% | 22% |
| House persons | 2398 | 8% | 31% | 18% | 6% | 37% | 39% | 24% |
| Unemployed | 1507 | 9% | 34% | 12% | 7% | 38% | 43% | 19% |
| Retired | 6714 | 10% | 34% | 16% | 6% | 34% | 44% | 22% |
| Students | 2605 | 8% | 33% | 15% | 5% | 39% | 41% | 20% |

QA3.6 Thinking now about your own experiences of health care services in (OUR COUNTRY) and those of people close to you, please tell me if you think that the quality of each of the following is very good, fairly good, fairly bad or very bad.

Nursing homes

| | TOTAL | Very good | Fairly good | Fairly bad | Very bad | DK | Good | Bad |
|------------------------------------|-------|-----------|-------------|------------|----------|-----|------|-----|
| EU27 | 26659 | 7% | 34% | 17% | 6% | 36% | 41% | 23% |
| BE | 1040 | 18% | 57% | 10% | 1% | 14% | 75% | 11% |
| BG | 1000 | 2% | 10% | 20% | 12% | 56% | 12% | 32% |
| CZ | 1024 | 13% | 47% | 15% | 3% | 22% | 60% | 18% |
| DK | 1007 | 10% | 24% | 16% | 4% | 46% | 34% | 20% |
| DE | 1510 | 5% | 32% | 19% | 7% | 37% | 37% | 26% |
| EE | 1004 | 3% | 20% | 14% | 7% | 56% | 23% | 21% |
| EL | 1000 | 3% | 21% | 38% | 27% | 11% | 24% | 65% |
| ES | 1007 | 6% | 34% | 10% | 5% | 45% | 40% | 15% |
| FR | 1039 | 16% | 62% | 9% | 1% | 12% | 78% | 10% |
| IE | 1003 | 9% | 26% | 14% | 9% | 42% | 35% | 23% |
| IT | 1017 | 2% | 37% | 28% | 9% | 24% | 39% | 37% |
| CY | 503 | 3% | 38% | 20% | 5% | 34% | 41% | 25% |
| LV | 1010 | 1% | 19% | 11% | 3% | 66% | 20% | 14% |
| LT | 1017 | 2% | 21% | 15% | 6% | 56% | 23% | 21% |
| LU | 510 | 9% | 28% | 7% | 2% | 54% | 37% | 9% |
| HU | 1000 | 9% | 32% | 22% | 8% | 29% | 41% | 30% |
| MT | 500 | 22% | 37% | 8% | 1% | 32% | 59% | 9% |
| NL | 1001 | 10% | 36% | 20% | 2% | 32% | 46% | 22% |
| AT | 1009 | 13% | 44% | 19% | 5% | 19% | 57% | 24% |
| PL | 1000 | 1% | 16% | 19% | 8% | 56% | 17% | 27% |
| PT | 1002 | 3% | 54% | 25% | 7% | 11% | 57% | 32% |
| RO | 1004 | 2% | 17% | 19% | 14% | 48% | 19% | 33% |
| SI | 1037 | 5% | 44% | 13% | 4% | 34% | 49% | 17% |
| SK | 1075 | 3% | 36% | 25% | 7% | 29% | 39% | 32% |
| FI | 1026 | 5% | 42% | 19% | 2% | 32% | 47% | 21% |
| SE | 1001 | 11% | 26% | 10% | 3% | 50% | 37% | 13% |
| UK | 1313 | 7% | 23% | 11% | 5% | 54% | 30% | 16% |
| HR | 1000 | 9% | 27% | 19% | 11% | 34% | 36% | 30% |
| TR | 1001 | 5% | 22% | 12% | 11% | 50% | 27% | 23% |
| Sex | | | | | | | | |
| Male | 12850 | 7% | 34% | 16% | 6% | 37% | 41% | 22% |
| Female | 13809 | 7% | 34% | 18% | 7% | 34% | 41% | 25% |
| Age | | | | | | | | |
| 15-24 | 4118 | 7% | 34% | 14% | 5% | 40% | 41% | 19% |
| 25-39 | 6900 | 6% | 34% | 18% | 7% | 35% | 40% | 25% |
| 40-54 | 6807 | 6% | 34% | 18% | 7% | 35% | 40% | 25% |
| 55 + | 8834 | 7% | 35% | 17% | 6% | 35% | 42% | 23% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 6% | 35% | 16% | 7% | 36% | 41% | 23% |
| 16-19 | 10787 | 7% | 34% | 16% | 7% | 36% | 41% | 23% |
| 20+ | 6048 | 6% | 35% | 20% | 6% | 33% | 41% | 26% |
| Still Studying | 2605 | 8% | 32% | 16% | 4% | 40% | 40% | 20% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 5% | 34% | 21% | 7% | 33% | 39% | 28% |
| Managers | 2667 | 7% | 33% | 19% | 7% | 34% | 40% | 26% |
| Other white collars | 3151 | 5% | 37% | 20% | 7% | 31% | 42% | 27% |
| Manual workers | 5768 | 7% | 35% | 16% | 7% | 35% | 42% | 23% |
| House persons | 2398 | 6% | 31% | 18% | 8% | 37% | 37% | 26% |
| Unemployed | 1507 | 8% | 31% | 15% | 6% | 40% | 39% | 21% |
| Retired | 6714 | 8% | 34% | 16% | 6% | 36% | 42% | 22% |
| Students | 2605 | 8% | 32% | 16% | 4% | 40% | 40% | 20% |

QA4.1 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Hospitals

| | TOTAL | Very easy | Fairly easy | Fairly difficult | Very difficult | DK | Easy | Difficult |
|------------------------------------|-------|-----------|-------------|------------------|----------------|-----|------|-----------|
| EU27 | 26659 | 27% | 49% | 17% | 4% | 3% | 76% | 21% |
| BE | 1040 | 44% | 43% | 10% | 2% | 1% | 87% | 12% |
| BG | 1000 | 10% | 47% | 30% | 6% | 7% | 57% | 36% |
| CZ | 1024 | 34% | 52% | 12% | 1% | 1% | 86% | 13% |
| DK | 1007 | 35% | 39% | 15% | 3% | 8% | 74% | 18% |
| DE | 1510 | 43% | 44% | 9% | 2% | 2% | 87% | 11% |
| EE | 1004 | 13% | 42% | 29% | 5% | 11% | 55% | 34% |
| EL | 1000 | 25% | 45% | 22% | 8% | - | 70% | 30% |
| ES | 1007 | 26% | 58% | 11% | 3% | 2% | 84% | 14% |
| FR | 1039 | 29% | 51% | 16% | 2% | 2% | 80% | 18% |
| IE | 1003 | 19% | 46% | 20% | 10% | 5% | 65% | 30% |
| IT | 1017 | 15% | 54% | 25% | 4% | 2% | 69% | 29% |
| CY | 503 | 36% | 38% | 17% | 4% | 5% | 74% | 21% |
| LV | 1010 | 11% | 53% | 23% | 4% | 9% | 64% | 27% |
| LT | 1017 | 16% | 49% | 26% | 4% | 5% | 65% | 30% |
| LU | 510 | 36% | 42% | 17% | 2% | 3% | 78% | 19% |
| HU | 1000 | 10% | 44% | 33% | 8% | 5% | 54% | 41% |
| MT | 500 | 28% | 48% | 20% | 2% | 2% | 76% | 22% |
| NL | 1001 | 30% | 50% | 14% | 2% | 4% | 80% | 16% |
| AT | 1009 | 41% | 51% | 6% | - | 2% | 92% | 6% |
| PL | 1000 | 21% | 48% | 21% | 5% | 5% | 69% | 26% |
| PT | 1002 | 7% | 59% | 26% | 7% | 1% | 66% | 33% |
| RO | 1004 | 14% | 49% | 29% | 5% | 3% | 63% | 34% |
| SI | 1037 | 14% | 50% | 27% | 5% | 4% | 64% | 32% |
| SK | 1075 | 17% | 61% | 18% | 2% | 2% | 78% | 20% |
| FI | 1026 | 15% | 55% | 25% | 2% | 3% | 70% | 27% |
| SE | 1001 | 23% | 45% | 24% | 5% | 3% | 68% | 29% |
| UK | 1313 | 37% | 43% | 12% | 5% | 3% | 80% | 17% |
| HR | 1000 | 16% | 42% | 28% | 12% | 2% | 58% | 40% |
| TR | 1001 | 30% | 45% | 17% | 7% | 1% | 75% | 24% |
| Sex | | | | | | | | |
| Male | 12850 | 29% | 49% | 16% | 3% | 3% | 78% | 19% |
| Female | 13809 | 27% | 49% | 18% | 4% | 2% | 76% | 22% |
| Age | | | | | | | | |
| 15-24 | 4118 | 28% | 49% | 16% | 3% | 4% | 77% | 19% |
| 25-39 | 6900 | 27% | 50% | 17% | 4% | 2% | 77% | 21% |
| 40-54 | 6807 | 27% | 49% | 18% | 4% | 2% | 76% | 22% |
| 55 + | 8834 | 28% | 48% | 17% | 4% | 3% | 76% | 21% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 26% | 49% | 18% | 5% | 2% | 75% | 23% |
| 16-19 | 10787 | 28% | 49% | 17% | 4% | 2% | 77% | 21% |
| 20+ | 6048 | 29% | 48% | 17% | 3% | 3% | 77% | 20% |
| Still Studying | 2605 | 28% | 49% | 17% | 2% | 4% | 77% | 19% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 23% | 53% | 17% | 4% | 3% | 76% | 21% |
| Managers | 2667 | 33% | 45% | 16% | 3% | 3% | 78% | 19% |
| Other white collars | 3151 | 25% | 52% | 18% | 3% | 2% | 77% | 21% |
| Manual workers | 5768 | 28% | 50% | 16% | 4% | 2% | 78% | 20% |
| House persons | 2398 | 24% | 51% | 20% | 4% | 1% | 75% | 24% |
| Unemployed | 1507 | 26% | 48% | 18% | 4% | 4% | 74% | 22% |
| Retired | 6714 | 29% | 47% | 17% | 4% | 3% | 76% | 21% |
| Students | 2605 | 28% | 49% | 17% | 2% | 4% | 77% | 19% |

QA4.2 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Dental care

| | TOTAL | Very easy | Fairly easy | Fairly difficult | Very difficult | DK | Easy | Difficult |
|------------------------------------|-------|-----------|-------------|------------------|----------------|----|------|-----------|
| EU27 | 26659 | 30% | 44% | 16% | 7% | 3% | 74% | 23% |
| BE | 1040 | 46% | 41% | 11% | 1% | 1% | 87% | 12% |
| BG | 1000 | 22% | 51% | 17% | 6% | 4% | 73% | 23% |
| CZ | 1024 | 24% | 43% | 27% | 5% | 1% | 67% | 32% |
| DK | 1007 | 71% | 25% | 2% | 1% | 1% | 96% | 3% |
| DE | 1510 | 52% | 40% | 6% | 1% | 1% | 92% | 7% |
| EE | 1004 | 28% | 48% | 15% | 3% | 6% | 76% | 18% |
| EL | 1000 | 29% | 43% | 18% | 10% | - | 72% | 28% |
| ES | 1007 | 21% | 41% | 18% | 16% | 4% | 62% | 34% |
| FR | 1039 | 28% | 53% | 15% | 3% | 1% | 81% | 18% |
| IE | 1003 | 30% | 50% | 8% | 5% | 7% | 80% | 13% |
| IT | 1017 | 10% | 47% | 28% | 8% | 7% | 57% | 36% |
| CY | 503 | 46% | 44% | 6% | 1% | 3% | 90% | 7% |
| LV | 1010 | 22% | 50% | 17% | 4% | 7% | 72% | 21% |
| LT | 1017 | 17% | 46% | 25% | 8% | 4% | 63% | 33% |
| LU | 510 | 40% | 41% | 14% | 2% | 3% | 81% | 16% |
| HU | 1000 | 26% | 47% | 15% | 6% | 6% | 73% | 21% |
| MT | 500 | 44% | 44% | 5% | 1% | 6% | 88% | 6% |
| NL | 1001 | 48% | 41% | 7% | 1% | 3% | 89% | 8% |
| AT | 1009 | 42% | 48% | 9% | - | 1% | 90% | 9% |
| PL | 1000 | 24% | 47% | 16% | 8% | 5% | 71% | 24% |
| PT | 1002 | 5% | 46% | 31% | 16% | 2% | 51% | 47% |
| RO | 1004 | 18% | 47% | 23% | 5% | 7% | 65% | 28% |
| SI | 1037 | 13% | 43% | 32% | 9% | 3% | 56% | 41% |
| SK | 1075 | 24% | 58% | 14% | 3% | 1% | 82% | 17% |
| FI | 1026 | 15% | 39% | 29% | 13% | 4% | 54% | 42% |
| SE | 1001 | 53% | 39% | 5% | 1% | 2% | 92% | 6% |
| UK | 1313 | 31% | 34% | 18% | 12% | 5% | 65% | 30% |
| HR | 1000 | 33% | 50% | 11% | 3% | 3% | 83% | 14% |
| TR | 1001 | 26% | 42% | 16% | 7% | 9% | 68% | 23% |
| Sex | | | | | | | | |
| Male | 12850 | 30% | 43% | 17% | 6% | 4% | 73% | 23% |
| Female | 13809 | 30% | 44% | 16% | 7% | 3% | 74% | 23% |
| Age | | | | | | | | |
| 15-24 | 4118 | 31% | 47% | 13% | 5% | 4% | 78% | 18% |
| 25-39 | 6900 | 29% | 43% | 18% | 7% | 3% | 72% | 25% |
| 40-54 | 6807 | 29% | 42% | 18% | 8% | 3% | 71% | 26% |
| 55 + | 8834 | 31% | 43% | 15% | 6% | 5% | 74% | 21% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 26% | 44% | 17% | 8% | 5% | 70% | 25% |
| 16-19 | 10787 | 30% | 44% | 17% | 6% | 3% | 74% | 23% |
| 20+ | 6048 | 35% | 42% | 15% | 5% | 3% | 77% | 20% |
| Still Studying | 2605 | 33% | 46% | 13% | 4% | 4% | 79% | 17% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 27% | 44% | 18% | 8% | 3% | 71% | 26% |
| Managers | 2667 | 37% | 39% | 16% | 6% | 2% | 76% | 22% |
| Other white collars | 3151 | 29% | 45% | 18% | 6% | 2% | 74% | 24% |
| Manual workers | 5768 | 29% | 44% | 17% | 7% | 3% | 73% | 24% |
| House persons | 2398 | 25% | 43% | 19% | 10% | 3% | 68% | 29% |
| Unemployed | 1507 | 27% | 46% | 16% | 8% | 3% | 73% | 24% |
| Retired | 6714 | 30% | 43% | 15% | 6% | 6% | 73% | 21% |
| Students | 2605 | 33% | 46% | 13% | 4% | 4% | 79% | 17% |

QA4.3 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Medical or surgical specialists

| | TOTAL | Very easy | Fairly easy | Fairly difficult | Very difficult | DK | Easy | Difficult |
|------------------------------------|-------|-----------|-------------|------------------|----------------|-----|------|-----------|
| EU27 | 26659 | 18% | 44% | 25% | 6% | 7% | 62% | 31% |
| BE | 1040 | 30% | 45% | 20% | 2% | 3% | 75% | 22% |
| BG | 1000 | 10% | 43% | 32% | 8% | 7% | 53% | 40% |
| CZ | 1024 | 16% | 46% | 30% | 4% | 4% | 62% | 34% |
| DK | 1007 | 21% | 33% | 25% | 4% | 17% | 54% | 29% |
| DE | 1510 | 30% | 41% | 21% | 3% | 5% | 71% | 24% |
| EE | 1004 | 6% | 35% | 37% | 12% | 10% | 41% | 49% |
| EL | 1000 | 21% | 45% | 25% | 9% | - | 66% | 34% |
| ES | 1007 | 18% | 54% | 20% | 6% | 2% | 72% | 26% |
| FR | 1039 | 17% | 45% | 29% | 4% | 5% | 62% | 33% |
| IE | 1003 | 14% | 35% | 26% | 13% | 12% | 49% | 39% |
| IT | 1017 | 9% | 52% | 30% | 6% | 3% | 61% | 36% |
| CY | 503 | 40% | 46% | 9% | 1% | 4% | 86% | 10% |
| LV | 1010 | 8% | 45% | 27% | 5% | 15% | 53% | 32% |
| LT | 1017 | 11% | 47% | 27% | 4% | 11% | 58% | 31% |
| LU | 510 | 24% | 37% | 24% | 3% | 12% | 61% | 27% |
| HU | 1000 | 10% | 44% | 29% | 8% | 9% | 54% | 37% |
| MT | 500 | 27% | 48% | 10% | 2% | 13% | 75% | 12% |
| NL | 1001 | 23% | 43% | 23% | 3% | 8% | 66% | 26% |
| AT | 1009 | 23% | 44% | 23% | 3% | 7% | 67% | 26% |
| PL | 1000 | 15% | 37% | 31% | 12% | 5% | 52% | 43% |
| PT | 1002 | 4% | 43% | 34% | 15% | 4% | 47% | 49% |
| RO | 1004 | 11% | 41% | 30% | 8% | 10% | 52% | 38% |
| SI | 1037 | 7% | 32% | 38% | 14% | 9% | 39% | 52% |
| SK | 1075 | 15% | 54% | 26% | 2% | 3% | 69% | 28% |
| FI | 1026 | 14% | 47% | 27% | 3% | 9% | 61% | 30% |
| SE | 1001 | 11% | 27% | 28% | 9% | 25% | 38% | 37% |
| UK | 1313 | 22% | 39% | 16% | 5% | 18% | 61% | 21% |
| HR | 1000 | 13% | 31% | 36% | 16% | 4% | 44% | 52% |
| TR | 1001 | 25% | 40% | 18% | 8% | 9% | 65% | 26% |
| Sex | | | | | | | | |
| Male | 12850 | 18% | 44% | 24% | 6% | 8% | 62% | 30% |
| Female | 13809 | 18% | 44% | 26% | 6% | 6% | 62% | 32% |
| Age | | | | | | | | |
| 15-24 | 4118 | 17% | 43% | 24% | 4% | 12% | 60% | 28% |
| 25-39 | 6900 | 17% | 44% | 27% | 5% | 7% | 61% | 32% |
| 40-54 | 6807 | 18% | 43% | 26% | 7% | 6% | 61% | 33% |
| 55 + | 8834 | 20% | 45% | 23% | 6% | 6% | 65% | 29% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 18% | 45% | 25% | 6% | 6% | 63% | 31% |
| 16-19 | 10787 | 19% | 43% | 25% | 6% | 7% | 62% | 31% |
| 20+ | 6048 | 19% | 43% | 26% | 5% | 7% | 62% | 31% |
| Still Studying | 2605 | 17% | 43% | 25% | 3% | 12% | 60% | 28% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 18% | 43% | 25% | 7% | 7% | 61% | 32% |
| Managers | 2667 | 20% | 41% | 28% | 5% | 6% | 61% | 33% |
| Other white collars | 3151 | 17% | 45% | 27% | 5% | 6% | 62% | 32% |
| Manual workers | 5768 | 18% | 44% | 25% | 6% | 7% | 62% | 31% |
| House persons | 2398 | 17% | 47% | 26% | 6% | 4% | 64% | 32% |
| Unemployed | 1507 | 16% | 44% | 22% | 6% | 12% | 60% | 28% |
| Retired | 6714 | 20% | 44% | 24% | 6% | 6% | 64% | 30% |
| Students | 2605 | 17% | 43% | 25% | 3% | 12% | 60% | 28% |

QA4.4 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Family doctors or GPs

| | TOTAL | Very easy | Fairly easy | Fairly difficult | Very difficult | DK | Easy | Difficult |
|------------------------------------|-------|-----------|-------------|------------------|----------------|-----|------|-----------|
| EU27 | 26659 | 42% | 46% | 9% | 2% | 1% | 88% | 11% |
| BE | 1040 | 62% | 35% | 3% | - | - | 97% | 3% |
| BG | 1000 | 29% | 53% | 13% | 2% | 3% | 82% | 15% |
| CZ | 1024 | 43% | 46% | 9% | 1% | 1% | 89% | 10% |
| DK | 1007 | 49% | 33% | 13% | 3% | 2% | 82% | 16% |
| DE | 1510 | 58% | 36% | 4% | 1% | 1% | 94% | 5% |
| EE | 1004 | 39% | 50% | 8% | 1% | 2% | 89% | 9% |
| EL | 1000 | 30% | 48% | 15% | 6% | 1% | 78% | 21% |
| ES | 1007 | 39% | 55% | 5% | 1% | - | 94% | 6% |
| FR | 1039 | 45% | 48% | 5% | 1% | 1% | 93% | 6% |
| IE | 1003 | 51% | 41% | 3% | 2% | 3% | 92% | 5% |
| IT | 1017 | 29% | 54% | 13% | 3% | 1% | 83% | 16% |
| CY | 503 | 54% | 41% | 3% | - | 2% | 95% | 3% |
| LV | 1010 | 21% | 52% | 18% | 4% | 5% | 73% | 22% |
| LT | 1017 | 23% | 57% | 15% | 2% | 3% | 80% | 17% |
| LU | 510 | 50% | 39% | 7% | 1% | 3% | 89% | 8% |
| HU | 1000 | 44% | 44% | 9% | 2% | 1% | 88% | 11% |
| MT | 500 | 57% | 39% | 3% | - | 1% | 96% | 3% |
| NL | 1001 | 60% | 32% | 6% | 1% | 1% | 92% | 7% |
| AT | 1009 | 56% | 38% | 5% | - | 1% | 94% | 5% |
| PL | 1000 | 34% | 56% | 6% | 2% | 2% | 90% | 8% |
| PT | 1002 | 8% | 59% | 26% | 6% | 1% | 67% | 32% |
| RO | 1004 | 26% | 51% | 16% | 3% | 4% | 77% | 19% |
| SI | 1037 | 27% | 59% | 10% | 2% | 2% | 86% | 12% |
| SK | 1075 | 26% | 57% | 13% | 1% | 3% | 83% | 14% |
| FI | 1026 | 18% | 56% | 20% | 3% | 3% | 74% | 23% |
| SE | 1001 | 22% | 41% | 21% | 6% | 10% | 63% | 27% |
| UK | 1313 | 51% | 35% | 10% | 3% | 1% | 86% | 13% |
| HR | 1000 | 54% | 36% | 7% | 2% | 1% | 90% | 9% |
| TR | 1001 | 27% | 33% | 12% | 7% | 21% | 60% | 19% |
| Sex | | | | | | | | |
| Male | 12850 | 43% | 45% | 8% | 2% | 2% | 88% | 10% |
| Female | 13809 | 42% | 46% | 9% | 2% | 1% | 88% | 11% |
| Age | | | | | | | | |
| 15-24 | 4118 | 41% | 47% | 7% | 2% | 3% | 88% | 9% |
| 25-39 | 6900 | 41% | 47% | 9% | 2% | 1% | 88% | 11% |
| 40-54 | 6807 | 42% | 46% | 9% | 2% | 1% | 88% | 11% |
| 55 + | 8834 | 44% | 44% | 9% | 2% | 1% | 88% | 11% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 42% | 46% | 9% | 2% | 1% | 88% | 11% |
| 16-19 | 10787 | 43% | 46% | 8% | 2% | 1% | 89% | 10% |
| 20+ | 6048 | 44% | 45% | 8% | 2% | 1% | 89% | 10% |
| Still Studying | 2605 | 43% | 46% | 7% | 1% | 3% | 89% | 8% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 39% | 48% | 8% | 3% | 2% | 87% | 11% |
| Managers | 2667 | 44% | 43% | 10% | 2% | 1% | 87% | 12% |
| Other white collars | 3151 | 40% | 48% | 9% | 2% | 1% | 88% | 11% |
| Manual workers | 5768 | 41% | 47% | 9% | 2% | 1% | 88% | 11% |
| House persons | 2398 | 41% | 48% | 8% | 2% | 1% | 89% | 10% |
| Unemployed | 1507 | 43% | 44% | 8% | 3% | 2% | 87% | 11% |
| Retired | 6714 | 44% | 44% | 9% | 2% | 1% | 88% | 11% |
| Students | 2605 | 43% | 46% | 7% | 1% | 3% | 89% | 8% |

QA4.5 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Care services for dependent people in their home

| | TOTAL | Very easy | Fairly easy | Fairly difficult | Very difficult | DK | Easy | Difficult |
|------------------------------------|-------|-----------|-------------|------------------|----------------|-----|------|-----------|
| EU27 | 26659 | 11% | 30% | 19% | 6% | 34% | 41% | 25% |
| BE | 1040 | 32% | 42% | 10% | - | 16% | 74% | 10% |
| BG | 1000 | 2% | 11% | 26% | 16% | 45% | 13% | 42% |
| CZ | 1024 | 6% | 27% | 37% | 10% | 20% | 33% | 47% |
| DK | 1007 | 13% | 25% | 9% | 2% | 51% | 38% | 11% |
| DE | 1510 | 24% | 37% | 12% | 2% | 25% | 61% | 14% |
| EE | 1004 | 3% | 19% | 19% | 6% | 53% | 22% | 25% |
| EL | 1000 | 10% | 37% | 29% | 19% | 5% | 47% | 48% |
| ES | 1007 | 7% | 29% | 14% | 7% | 43% | 36% | 21% |
| FR | 1039 | 17% | 38% | 13% | 2% | 30% | 55% | 15% |
| IE | 1003 | 8% | 27% | 19% | 11% | 35% | 35% | 30% |
| IT | 1017 | 4% | 30% | 33% | 11% | 22% | 34% | 44% |
| CY | 503 | 16% | 40% | 12% | 3% | 29% | 56% | 15% |
| LV | 1010 | 2% | 13% | 16% | 7% | 62% | 15% | 23% |
| LT | 1017 | 5% | 22% | 24% | 6% | 43% | 27% | 30% |
| LU | 510 | 18% | 26% | 5% | 2% | 49% | 44% | 7% |
| HU | 1000 | 6% | 25% | 33% | 12% | 24% | 31% | 45% |
| MT | 500 | 19% | 33% | 10% | 1% | 37% | 52% | 11% |
| NL | 1001 | 11% | 28% | 21% | 5% | 35% | 39% | 26% |
| AT | 1009 | 12% | 36% | 30% | 5% | 17% | 48% | 35% |
| PL | 1000 | 9% | 25% | 17% | 6% | 43% | 34% | 23% |
| PT | 1002 | 3% | 38% | 28% | 12% | 19% | 41% | 40% |
| RO | 1004 | 4% | 20% | 24% | 15% | 37% | 24% | 39% |
| SI | 1037 | 4% | 29% | 26% | 9% | 32% | 33% | 35% |
| SK | 1075 | 5% | 27% | 42% | 8% | 18% | 32% | 50% |
| FI | 1026 | 4% | 30% | 27% | 5% | 34% | 34% | 32% |
| SE | 1001 | 7% | 21% | 9% | 1% | 62% | 28% | 10% |
| UK | 1313 | 9% | 23% | 13% | 4% | 51% | 32% | 17% |
| HR | 1000 | 6% | 19% | 29% | 21% | 25% | 25% | 50% |
| TR | 1001 | 14% | 24% | 13% | 9% | 40% | 38% | 22% |
| Sex | | | | | | | | |
| Male | 12850 | 11% | 29% | 19% | 6% | 35% | 40% | 25% |
| Female | 13809 | 11% | 31% | 20% | 7% | 31% | 42% | 27% |
| Age | | | | | | | | |
| 15-24 | 4118 | 11% | 29% | 17% | 4% | 39% | 40% | 21% |
| 25-39 | 6900 | 9% | 28% | 20% | 7% | 36% | 37% | 27% |
| 40-54 | 6807 | 12% | 31% | 20% | 6% | 31% | 43% | 26% |
| 55 + | 8834 | 12% | 31% | 19% | 7% | 31% | 43% | 26% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 12% | 32% | 18% | 7% | 31% | 44% | 25% |
| 16-19 | 10787 | 12% | 30% | 20% | 6% | 32% | 42% | 26% |
| 20+ | 6048 | 11% | 28% | 19% | 6% | 36% | 39% | 25% |
| Still Studying | 2605 | 10% | 28% | 19% | 4% | 39% | 38% | 23% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 9% | 29% | 24% | 8% | 30% | 38% | 32% |
| Managers | 2667 | 11% | 28% | 19% | 5% | 37% | 39% | 24% |
| Other white collars | 3151 | 9% | 28% | 23% | 6% | 34% | 37% | 29% |
| Manual workers | 5768 | 12% | 32% | 18% | 6% | 32% | 44% | 24% |
| House persons | 2398 | 10% | 29% | 20% | 8% | 33% | 39% | 28% |
| Unemployed | 1507 | 13% | 30% | 14% | 6% | 37% | 43% | 20% |
| Retired | 6714 | 13% | 31% | 18% | 7% | 31% | 44% | 25% |
| Students | 2605 | 10% | 28% | 19% | 4% | 39% | 38% | 23% |

QA4.6 Thinking again about your own personal experiences (yours or those of people you are close to), please tell me how easy or difficult it is to reach and to gain access to the following healthcare services in (OUR COUNTRY). I'm only talking about availability and access, not about affordability or the selection and range of health care.

Nursing homes

| | TOTAL | Very easy | Fairly easy | Fairly difficult | Very difficult | DK | Easy | Difficult |
|------------------------------------|-------|-----------|-------------|------------------|----------------|-----|------|-----------|
| EU27 | 26659 | 10% | 29% | 20% | 8% | 33% | 39% | 28% |
| BE | 1040 | 20% | 41% | 23% | 4% | 12% | 61% | 27% |
| BG | 1000 | 2% | 8% | 23% | 16% | 51% | 10% | 39% |
| CZ | 1024 | 5% | 13% | 32% | 33% | 17% | 18% | 65% |
| DK | 1007 | 9% | 22% | 8% | 3% | 58% | 31% | 11% |
| DE | 1510 | 18% | 30% | 20% | 5% | 27% | 48% | 25% |
| EE | 1004 | 2% | 13% | 21% | 11% | 53% | 15% | 32% |
| EL | 1000 | 11% | 37% | 28% | 18% | 6% | 48% | 46% |
| ES | 1007 | 5% | 23% | 19% | 12% | 41% | 28% | 31% |
| FR | 1039 | 19% | 56% | 13% | 1% | 11% | 75% | 14% |
| IE | 1003 | 7% | 23% | 18% | 11% | 41% | 30% | 29% |
| IT | 1017 | 5% | 34% | 27% | 12% | 22% | 39% | 39% |
| CY | 503 | 18% | 41% | 11% | 3% | 27% | 59% | 14% |
| LV | 1010 | 1% | 11% | 16% | 9% | 63% | 12% | 25% |
| LT | 1017 | 4% | 15% | 21% | 11% | 49% | 19% | 32% |
| LU | 510 | 5% | 14% | 18% | 9% | 54% | 19% | 27% |
| HU | 1000 | 5% | 17% | 29% | 26% | 23% | 22% | 55% |
| MT | 500 | 14% | 33% | 16% | 6% | 31% | 47% | 22% |
| NL | 1001 | 9% | 27% | 23% | 5% | 36% | 36% | 28% |
| AT | 1009 | 11% | 29% | 36% | 5% | 19% | 40% | 41% |
| PL | 1000 | 6% | 19% | 18% | 8% | 49% | 25% | 26% |
| PT | 1002 | 4% | 50% | 28% | 11% | 7% | 54% | 39% |
| RO | 1004 | 3% | 16% | 20% | 13% | 48% | 19% | 33% |
| SI | 1037 | 3% | 20% | 27% | 22% | 28% | 23% | 49% |
| SK | 1075 | 4% | 18% | 38% | 19% | 21% | 22% | 57% |
| FI | 1026 | 2% | 24% | 28% | 9% | 37% | 26% | 37% |
| SE | 1001 | 6% | 17% | 13% | 4% | 60% | 23% | 17% |
| UK | 1313 | 9% | 20% | 10% | 4% | 57% | 29% | 14% |
| HR | 1000 | 4% | 14% | 23% | 36% | 23% | 18% | 59% |
| TR | 1001 | 13% | 22% | 12% | 8% | 45% | 35% | 20% |
| Sex | | | | | | | | |
| Male | 12850 | 10% | 29% | 19% | 8% | 34% | 39% | 27% |
| Female | 13809 | 10% | 29% | 20% | 9% | 32% | 39% | 29% |
| Age | | | | | | | | |
| 15-24 | 4118 | 10% | 30% | 17% | 5% | 38% | 40% | 22% |
| 25-39 | 6900 | 9% | 28% | 21% | 9% | 33% | 37% | 30% |
| 40-54 | 6807 | 10% | 29% | 21% | 9% | 31% | 39% | 30% |
| 55 + | 8834 | 10% | 29% | 20% | 9% | 32% | 39% | 29% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 10% | 29% | 20% | 10% | 31% | 39% | 30% |
| 16-19 | 10787 | 10% | 28% | 21% | 9% | 32% | 38% | 30% |
| 20+ | 6048 | 10% | 30% | 20% | 8% | 32% | 40% | 28% |
| Still Studying | 2605 | 10% | 29% | 18% | 5% | 38% | 39% | 23% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 10% | 28% | 24% | 9% | 29% | 38% | 33% |
| Managers | 2667 | 10% | 29% | 20% | 8% | 33% | 39% | 28% |
| Other white collars | 3151 | 8% | 30% | 24% | 9% | 29% | 38% | 33% |
| Manual workers | 5768 | 10% | 30% | 20% | 9% | 31% | 40% | 29% |
| House persons | 2398 | 9% | 28% | 19% | 10% | 34% | 37% | 29% |
| Unemployed | 1507 | 10% | 28% | 17% | 7% | 38% | 38% | 24% |
| Retired | 6714 | 11% | 28% | 19% | 9% | 33% | 39% | 28% |
| Students | 2605 | 10% | 29% | 18% | 5% | 38% | 39% | 23% |

QA5.1 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Hospitals

| | TOTAL | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK | Affordable | Not affordable |
|------------------------------------|-------|-----------------|-------------------|---------------------|-----------------------|--|-----|------------|----------------|
| EU27 | 26659 | 15% | 40% | 17% | 4% | 20% | 4% | 55% | 21% |
| BE | 1040 | 11% | 55% | 27% | 4% | - | 3% | 66% | 31% |
| BG | 1000 | 5% | 37% | 42% | 10% | 1% | 5% | 42% | 52% |
| CZ | 1024 | 22% | 33% | 7% | 1% | 36% | 1% | 55% | 8% |
| DK | 1007 | 40% | 10% | 1% | - | 45% | 4% | 50% | 1% |
| DE | 1510 | 14% | 52% | 21% | 3% | 6% | 4% | 66% | 24% |
| EE | 1004 | 11% | 43% | 21% | 4% | 6% | 15% | 54% | 25% |
| EL | 1000 | 10% | 30% | 27% | 18% | 15% | - | 40% | 45% |
| ES | 1007 | 18% | 33% | 7% | 3% | 36% | 3% | 51% | 10% |
| FR | 1039 | 20% | 48% | 14% | 3% | 9% | 6% | 68% | 17% |
| IE | 1003 | 7% | 41% | 24% | 9% | 10% | 9% | 48% | 33% |
| IT | 1017 | 14% | 48% | 19% | 4% | 13% | 2% | 62% | 23% |
| CY | 503 | 28% | 26% | 9% | 1% | 26% | 10% | 54% | 10% |
| LV | 1010 | 20% | 51% | 18% | 3% | 2% | 3% | 71% | 24% |
| LT | 1017 | 6% | 48% | 30% | 3% | 5% | 8% | 54% | 33% |
| LU | 510 | 34% | 44% | 10% | 1% | 6% | 5% | 78% | 11% |
| HU | 1000 | 7% | 38% | 38% | 10% | 4% | 3% | 45% | 48% |
| MT | 500 | 5% | 14% | 28% | 29% | 19% | 5% | 19% | 57% |
| NL | 1001 | 15% | 43% | 16% | 3% | 12% | 11% | 58% | 19% |
| AT | 1009 | 19% | 60% | 11% | - | 9% | 1% | 79% | 11% |
| PL | 1000 | 10% | 36% | 16% | 5% | 30% | 3% | 46% | 21% |
| PT | 1002 | 4% | 53% | 29% | 11% | 1% | 2% | 57% | 40% |
| RO | 1004 | 6% | 39% | 34% | 14% | 3% | 4% | 45% | 48% |
| SI | 1037 | 7% | 28% | 16% | 7% | 35% | 7% | 35% | 23% |
| SK | 1075 | 13% | 70% | 12% | 1% | 2% | 2% | 83% | 13% |
| FI | 1026 | 14% | 57% | 19% | 3% | 1% | 6% | 71% | 22% |
| SE | 1001 | 46% | 40% | 6% | 1% | - | 7% | 86% | 7% |
| UK | 1313 | 12% | 14% | 6% | 2% | 63% | 3% | 26% | 8% |
| HR | 1000 | 12% | 33% | 40% | 7% | 7% | 1% | 45% | 47% |
| TR | 1001 | 15% | 40% | 19% | 13% | 11% | 2% | 55% | 32% |
| Sex | | | | | | | | | |
| Male | 12850 | 15% | 41% | 17% | 4% | 19% | 4% | 56% | 21% |
| Female | 13809 | 14% | 40% | 17% | 5% | 21% | 3% | 54% | 22% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 14% | 41% | 16% | 3% | 18% | 8% | 55% | 19% |
| 25-39 | 6900 | 14% | 42% | 17% | 5% | 19% | 3% | 56% | 22% |
| 40-54 | 6807 | 16% | 40% | 18% | 4% | 19% | 3% | 56% | 22% |
| 55 + | 8834 | 14% | 39% | 17% | 5% | 22% | 3% | 53% | 22% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 12% | 37% | 18% | 5% | 25% | 3% | 49% | 23% |
| 16-19 | 10787 | 14% | 40% | 18% | 5% | 20% | 3% | 54% | 23% |
| 20+ | 6048 | 19% | 43% | 15% | 3% | 16% | 4% | 62% | 18% |
| Still Studying | 2605 | 14% | 42% | 15% | 2% | 18% | 9% | 56% | 17% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 17% | 41% | 18% | 5% | 16% | 3% | 58% | 23% |
| Managers | 2667 | 23% | 41% | 12% | 4% | 17% | 3% | 64% | 16% |
| Other white collars | 3151 | 15% | 44% | 17% | 4% | 17% | 3% | 59% | 21% |
| Manual workers | 5768 | 13% | 42% | 18% | 4% | 19% | 4% | 55% | 22% |
| House persons | 2398 | 12% | 37% | 18% | 5% | 25% | 3% | 49% | 23% |
| Unemployed | 1507 | 12% | 34% | 22% | 7% | 23% | 2% | 46% | 29% |
| Retired | 6714 | 14% | 39% | 17% | 5% | 22% | 3% | 53% | 22% |
| Students | 2605 | 14% | 42% | 15% | 2% | 18% | 9% | 56% | 17% |

QA5.2 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Dental care

| | TOTAL | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK | Affordable | Not affordable |
|------------------------------------|-------|-----------------|-------------------|---------------------|-----------------------|------------------------------------|-----|------------|----------------|
| EU27 | 26659 | 7% | 33% | 34% | 17% | 6% | 3% | 40% | 51% |
| BE | 1040 | 12% | 52% | 27% | 7% | - | 2% | 64% | 34% |
| BG | 1000 | 3% | 28% | 47% | 18% | 1% | 3% | 31% | 65% |
| CZ | 1024 | 9% | 45% | 29% | 7% | 9% | 1% | 54% | 36% |
| DK | 1007 | 16% | 41% | 27% | 11% | 3% | 2% | 57% | 38% |
| DE | 1510 | 9% | 38% | 37% | 11% | 4% | 1% | 47% | 48% |
| EE | 1004 | 3% | 18% | 40% | 32% | 1% | 6% | 21% | 72% |
| EL | 1000 | 4% | 18% | 31% | 44% | 3% | - | 22% | 75% |
| ES | 1007 | 3% | 19% | 29% | 41% | 5% | 3% | 22% | 70% |
| FR | 1039 | 5% | 27% | 45% | 17% | 3% | 3% | 32% | 62% |
| IE | 1003 | 6% | 32% | 27% | 19% | 8% | 8% | 38% | 46% |
| IT | 1017 | 5% | 31% | 39% | 17% | 1% | 7% | 36% | 56% |
| CY | 503 | 6% | 22% | 37% | 25% | 4% | 6% | 28% | 62% |
| LV | 1010 | 22% | 51% | 17% | 8% | 1% | 1% | 73% | 25% |
| LT | 1017 | 5% | 39% | 39% | 12% | 1% | 4% | 44% | 51% |
| LU | 510 | 27% | 39% | 25% | 3% | 2% | 4% | 66% | 28% |
| HU | 1000 | 4% | 29% | 41% | 22% | 1% | 3% | 33% | 63% |
| MT | 500 | 22% | 46% | 18% | 6% | 3% | 5% | 68% | 24% |
| NL | 1001 | 10% | 54% | 23% | 5% | 4% | 4% | 64% | 28% |
| AT | 1009 | 9% | 44% | 36% | 4% | 6% | 1% | 53% | 40% |
| PL | 1000 | 10% | 46% | 21% | 7% | 11% | 5% | 56% | 28% |
| PT | 1002 | - | 15% | 34% | 48% | 1% | 2% | 15% | 82% |
| RO | 1004 | 4% | 25% | 43% | 21% | - | 7% | 29% | 64% |
| SI | 1037 | 5% | 25% | 30% | 18% | 18% | 4% | 30% | 48% |
| SK | 1075 | 12% | 53% | 27% | 7% | - | 1% | 65% | 34% |
| FI | 1026 | 8% | 35% | 36% | 16% | 1% | 4% | 43% | 52% |
| SE | 1001 | 7% | 25% | 36% | 28% | 1% | 3% | 32% | 64% |
| UK | 1313 | 8% | 30% | 25% | 11% | 22% | 4% | 38% | 36% |
| HR | 1000 | 17% | 40% | 28% | 5% | 7% | 3% | 57% | 33% |
| TR | 1001 | 11% | 33% | 23% | 15% | 8% | 10% | 44% | 38% |
| Sex | | | | | | | | | |
| Male | 12850 | 7% | 35% | 33% | 16% | 5% | 4% | 42% | 49% |
| Female | 13809 | 6% | 31% | 35% | 18% | 6% | 4% | 37% | 53% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 8% | 36% | 29% | 13% | 8% | 6% | 44% | 42% |
| 25-39 | 6900 | 7% | 33% | 35% | 17% | 5% | 3% | 40% | 52% |
| 40-54 | 6807 | 7% | 32% | 35% | 19% | 5% | 2% | 39% | 54% |
| 55 + | 8834 | 7% | 32% | 34% | 17% | 6% | 4% | 39% | 51% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 5% | 26% | 34% | 23% | 8% | 4% | 31% | 57% |
| 16-19 | 10787 | 6% | 34% | 35% | 17% | 6% | 2% | 40% | 52% |
| 20+ | 6048 | 10% | 36% | 35% | 14% | 3% | 2% | 46% | 49% |
| Still Studying | 2605 | 9% | 38% | 29% | 10% | 8% | 6% | 47% | 39% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 8% | 34% | 31% | 20% | 3% | 4% | 42% | 51% |
| Managers | 2667 | 12% | 38% | 34% | 11% | 3% | 2% | 50% | 45% |
| Other white collars | 3151 | 7% | 35% | 37% | 17% | 2% | 2% | 42% | 54% |
| Manual workers | 5768 | 5% | 32% | 36% | 19% | 5% | 3% | 37% | 55% |
| House persons | 2398 | 4% | 23% | 36% | 26% | 8% | 3% | 27% | 62% |
| Unemployed | 1507 | 5% | 30% | 29% | 21% | 11% | 4% | 35% | 50% |
| Retired | 6714 | 7% | 32% | 33% | 16% | 7% | 5% | 39% | 49% |
| Students | 2605 | 9% | 38% | 29% | 10% | 8% | 6% | 47% | 39% |

QA5.3 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Medical or surgical specialists

| | TOTAL | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK | Affordable | Not affordable |
|------------------------------------|-------|-----------------|-------------------|---------------------|-----------------------|--|-----|------------|----------------|
| EU27 | 26659 | 8% | 34% | 26% | 9% | 15% | 8% | 42% | 35% |
| BE | 1040 | 10% | 48% | 31% | 7% | - | 4% | 58% | 38% |
| BG | 1000 | 3% | 27% | 47% | 16% | 1% | 6% | 30% | 63% |
| CZ | 1024 | 13% | 35% | 13% | 2% | 31% | 6% | 48% | 15% |
| DK | 1007 | 24% | 18% | 5% | 2% | 34% | 17% | 42% | 7% |
| DE | 1510 | 10% | 45% | 23% | 5% | 9% | 8% | 55% | 28% |
| EE | 1004 | 7% | 34% | 29% | 8% | 5% | 17% | 41% | 37% |
| EL | 1000 | 4% | 20% | 37% | 34% | 5% | - | 24% | 71% |
| ES | 1007 | 12% | 31% | 16% | 6% | 32% | 3% | 43% | 22% |
| FR | 1039 | 6% | 35% | 39% | 9% | 4% | 7% | 41% | 48% |
| IE | 1003 | 5% | 21% | 29% | 24% | 8% | 13% | 26% | 53% |
| IT | 1017 | 5% | 41% | 36% | 13% | 2% | 3% | 46% | 49% |
| CY | 503 | 4% | 16% | 31% | 35% | 6% | 8% | 20% | 66% |
| LV | 1010 | 16% | 50% | 19% | 6% | 1% | 8% | 66% | 25% |
| LT | 1017 | 5% | 39% | 33% | 7% | 6% | 10% | 44% | 40% |
| LU | 510 | 28% | 41% | 13% | 1% | 4% | 13% | 69% | 14% |
| HU | 1000 | 5% | 37% | 35% | 10% | 4% | 9% | 42% | 45% |
| MT | 500 | 9% | 24% | 29% | 25% | 4% | 9% | 33% | 54% |
| NL | 1001 | 15% | 39% | 16% | 5% | 12% | 13% | 54% | 21% |
| AT | 1009 | 9% | 39% | 32% | 7% | 5% | 8% | 48% | 39% |
| PL | 1000 | 6% | 34% | 25% | 6% | 23% | 6% | 40% | 31% |
| PT | 1002 | 1% | 17% | 35% | 43% | 1% | 3% | 18% | 78% |
| RO | 1004 | 3% | 26% | 41% | 19% | 1% | 10% | 29% | 60% |
| SI | 1037 | 3% | 23% | 24% | 15% | 26% | 9% | 26% | 39% |
| SK | 1075 | 11% | 61% | 21% | 3% | 2% | 2% | 72% | 24% |
| FI | 1026 | 4% | 27% | 39% | 20% | - | 10% | 31% | 59% |
| SE | 1001 | 30% | 36% | 5% | 2% | 1% | 26% | 66% | 7% |
| UK | 1313 | 8% | 13% | 10% | 3% | 50% | 16% | 21% | 13% |
| HR | 1000 | 10% | 24% | 45% | 11% | 6% | 4% | 34% | 56% |
| TR | 1001 | 9% | 29% | 25% | 16% | 9% | 12% | 38% | 41% |
| Sex | | | | | | | | | |
| Male | 12850 | 9% | 34% | 25% | 9% | 15% | 8% | 43% | 34% |
| Female | 13809 | 8% | 33% | 27% | 9% | 16% | 7% | 41% | 36% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 8% | 32% | 26% | 7% | 13% | 14% | 40% | 33% |
| 25-39 | 6900 | 8% | 32% | 27% | 11% | 15% | 7% | 40% | 38% |
| 40-54 | 6807 | 8% | 35% | 26% | 10% | 15% | 6% | 43% | 36% |
| 55 + | 8834 | 9% | 34% | 25% | 9% | 17% | 6% | 43% | 34% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 7% | 31% | 25% | 11% | 20% | 6% | 38% | 36% |
| 16-19 | 10787 | 8% | 34% | 27% | 9% | 15% | 7% | 42% | 36% |
| 20+ | 6048 | 11% | 35% | 26% | 8% | 12% | 8% | 46% | 34% |
| Still Studying | 2605 | 8% | 32% | 27% | 6% | 12% | 15% | 40% | 33% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 9% | 35% | 27% | 10% | 12% | 7% | 44% | 37% |
| Managers | 2667 | 13% | 35% | 23% | 8% | 13% | 8% | 48% | 31% |
| Other white collars | 3151 | 9% | 36% | 27% | 9% | 13% | 6% | 45% | 36% |
| Manual workers | 5768 | 7% | 32% | 28% | 10% | 15% | 8% | 39% | 38% |
| House persons | 2398 | 8% | 31% | 25% | 11% | 19% | 6% | 39% | 36% |
| Unemployed | 1507 | 7% | 30% | 24% | 12% | 17% | 10% | 37% | 36% |
| Retired | 6714 | 8% | 34% | 25% | 9% | 17% | 7% | 42% | 34% |
| Students | 2605 | 8% | 32% | 27% | 6% | 12% | 15% | 40% | 33% |

QA5.4 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Family doctors or GPs

| | TOTAL | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK | Affordable | Not affordable |
|------------------------------------|-------|-----------------|-------------------|---------------------|-----------------------|------------------------------------|-----|------------|----------------|
| EU27 | 26659 | 23% | 43% | 9% | 2% | 21% | 2% | 66% | 11% |
| BE | 1040 | 25% | 60% | 13% | 1% | - | 1% | 85% | 14% |
| BG | 1000 | 24% | 56% | 13% | 3% | 2% | 2% | 80% | 16% |
| CZ | 1024 | 24% | 34% | 4% | 1% | 37% | - | 58% | 5% |
| DK | 1007 | 41% | 10% | 1% | - | 45% | 3% | 51% | 1% |
| DE | 1510 | 28% | 55% | 9% | 1% | 5% | 2% | 83% | 10% |
| EE | 1004 | 35% | 39% | 4% | 2% | 16% | 4% | 74% | 6% |
| EL | 1000 | 8% | 40% | 28% | 15% | 9% | - | 48% | 43% |
| ES | 1007 | 21% | 33% | 5% | 2% | 36% | 3% | 54% | 7% |
| FR | 1039 | 29% | 58% | 8% | - | 4% | 1% | 87% | 8% |
| IE | 1003 | 9% | 45% | 23% | 10% | 9% | 4% | 54% | 33% |
| IT | 1017 | 22% | 42% | 12% | 4% | 19% | 1% | 64% | 16% |
| CY | 503 | 5% | 45% | 28% | 11% | 6% | 5% | 50% | 39% |
| LV | 1010 | 47% | 44% | 4% | 1% | 2% | 2% | 91% | 5% |
| LT | 1017 | 19% | 58% | 9% | 1% | 9% | 4% | 77% | 10% |
| LU | 510 | 44% | 43% | 4% | - | 5% | 4% | 87% | 4% |
| HU | 1000 | 25% | 54% | 14% | 4% | 2% | 1% | 79% | 18% |
| MT | 500 | 37% | 51% | 6% | 3% | 1% | 2% | 88% | 9% |
| NL | 1001 | 28% | 49% | 5% | 1% | 12% | 5% | 77% | 6% |
| AT | 1009 | 36% | 42% | 7% | 1% | 14% | - | 78% | 8% |
| PL | 1000 | 20% | 39% | 6% | 2% | 32% | 1% | 59% | 8% |
| PT | 1002 | 6% | 55% | 27% | 10% | 1% | 1% | 61% | 37% |
| RO | 1004 | 18% | 51% | 18% | 6% | 3% | 4% | 69% | 24% |
| SI | 1037 | 14% | 33% | 12% | 4% | 33% | 4% | 47% | 16% |
| SK | 1075 | 21% | 61% | 10% | 4% | 2% | 2% | 82% | 14% |
| FI | 1026 | 13% | 65% | 15% | 2% | 1% | 4% | 78% | 17% |
| SE | 1001 | 36% | 46% | 3% | 1% | 1% | 13% | 82% | 4% |
| UK | 1313 | 13% | 13% | 3% | 1% | 69% | 1% | 26% | 4% |
| HR | 1000 | 42% | 30% | 15% | 2% | 9% | 2% | 72% | 17% |
| TR | 1001 | 9% | 29% | 16% | 13% | 8% | 25% | 38% | 29% |
| Sex | | | | | | | | | |
| Male | 12850 | 23% | 44% | 9% | 2% | 20% | 2% | 67% | 11% |
| Female | 13809 | 22% | 43% | 9% | 2% | 22% | 2% | 65% | 11% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 22% | 42% | 11% | 2% | 18% | 5% | 64% | 13% |
| 25-39 | 6900 | 22% | 45% | 10% | 2% | 19% | 2% | 67% | 12% |
| 40-54 | 6807 | 24% | 44% | 9% | 2% | 20% | 1% | 68% | 11% |
| 55 + | 8834 | 23% | 42% | 7% | 2% | 24% | 2% | 65% | 9% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 20% | 40% | 9% | 3% | 27% | 1% | 60% | 12% |
| 16-19 | 10787 | 22% | 44% | 9% | 2% | 21% | 2% | 66% | 11% |
| 20+ | 6048 | 26% | 46% | 7% | 2% | 17% | 2% | 72% | 9% |
| Still Studying | 2605 | 24% | 42% | 10% | 1% | 17% | 6% | 66% | 11% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 24% | 44% | 11% | 2% | 16% | 3% | 68% | 13% |
| Managers | 2667 | 29% | 43% | 7% | 2% | 18% | 1% | 72% | 9% |
| Other white collars | 3151 | 24% | 45% | 10% | 2% | 17% | 2% | 69% | 12% |
| Manual workers | 5768 | 20% | 45% | 10% | 2% | 21% | 2% | 65% | 12% |
| House persons | 2398 | 19% | 40% | 9% | 4% | 27% | 1% | 59% | 13% |
| Unemployed | 1507 | 21% | 42% | 9% | 4% | 23% | 1% | 63% | 13% |
| Retired | 6714 | 22% | 42% | 8% | 3% | 24% | 1% | 64% | 11% |
| Students | 2605 | 24% | 42% | 10% | 1% | 17% | 6% | 66% | 11% |

QA5.5 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Care services for dependent people in their home

| | TOTAL | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK | Affordable | Not affordable |
|------------------------------------|-------|-----------------|-------------------|---------------------|-----------------------|------------------------------------|-----|------------|----------------|
| EU27 | 26659 | 4% | 23% | 22% | 10% | 7% | 34% | 27% | 32% |
| BE | 1040 | 12% | 43% | 15% | 3% | 4% | 23% | 55% | 18% |
| BG | 1000 | - | 8% | 25% | 12% | 2% | 53% | 8% | 37% |
| CZ | 1024 | 5% | 28% | 26% | 8% | 5% | 28% | 33% | 34% |
| DK | 1007 | 18% | 17% | 2% | - | 21% | 42% | 35% | 2% |
| DE | 1510 | 3% | 23% | 34% | 9% | 7% | 24% | 26% | 43% |
| EE | 1004 | 2% | 13% | 17% | 9% | 3% | 56% | 15% | 26% |
| EL | 1000 | 3% | 18% | 36% | 35% | 3% | 5% | 21% | 71% |
| ES | 1007 | 3% | 20% | 13% | 10% | 10% | 44% | 23% | 23% |
| FR | 1039 | 7% | 32% | 16% | 4% | 3% | 38% | 39% | 20% |
| IE | 1003 | 4% | 19% | 17% | 16% | 6% | 38% | 23% | 33% |
| IT | 1017 | 3% | 28% | 29% | 14% | 4% | 22% | 31% | 43% |
| CY | 503 | 2% | 26% | 26% | 9% | 3% | 34% | 28% | 35% |
| LV | 1010 | 5% | 16% | 10% | 8% | 5% | 56% | 21% | 18% |
| LT | 1017 | 4% | 21% | 22% | 7% | 14% | 32% | 25% | 29% |
| LU | 510 | 15% | 19% | 7% | 1% | 2% | 56% | 34% | 8% |
| HU | 1000 | 3% | 23% | 28% | 17% | 5% | 24% | 26% | 45% |
| MT | 500 | 6% | 15% | 18% | 20% | 1% | 40% | 21% | 38% |
| NL | 1001 | 9% | 37% | 14% | 2% | 10% | 28% | 46% | 16% |
| AT | 1009 | 5% | 27% | 41% | 11% | 1% | 15% | 32% | 52% |
| PL | 1000 | 4% | 20% | 16% | 8% | 13% | 39% | 24% | 24% |
| PT | 1002 | 1% | 22% | 36% | 20% | 4% | 17% | 23% | 56% |
| RO | 1004 | 2% | 13% | 25% | 18% | 1% | 41% | 15% | 43% |
| SI | 1037 | 1% | 17% | 31% | 16% | 3% | 32% | 18% | 47% |
| SK | 1075 | 5% | 27% | 36% | 11% | 1% | 20% | 32% | 47% |
| FI | 1026 | 2% | 25% | 27% | 7% | 4% | 35% | 27% | 34% |
| SE | 1001 | 9% | 18% | 6% | 3% | - | 64% | 27% | 9% |
| UK | 1313 | 4% | 15% | 14% | 4% | 15% | 48% | 19% | 18% |
| HR | 1000 | 4% | 10% | 38% | 21% | 2% | 25% | 14% | 59% |
| TR | 1001 | 5% | 18% | 14% | 14% | 3% | 46% | 23% | 28% |
| Sex | | | | | | | | | |
| Male | 12850 | 4% | 24% | 21% | 9% | 7% | 35% | 28% | 30% |
| Female | 13809 | 4% | 23% | 24% | 10% | 7% | 32% | 27% | 34% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 4% | 24% | 20% | 6% | 6% | 40% | 28% | 26% |
| 25-39 | 6900 | 4% | 21% | 22% | 10% | 7% | 36% | 25% | 32% |
| 40-54 | 6807 | 5% | 23% | 23% | 10% | 7% | 32% | 28% | 33% |
| 55 + | 8834 | 5% | 24% | 24% | 10% | 8% | 29% | 29% | 34% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 3% | 23% | 24% | 11% | 9% | 30% | 26% | 35% |
| 16-19 | 10787 | 4% | 23% | 23% | 10% | 7% | 33% | 27% | 33% |
| 20+ | 6048 | 6% | 25% | 20% | 8% | 6% | 35% | 31% | 28% |
| Still Studying | 2605 | 5% | 25% | 19% | 5% | 6% | 40% | 30% | 24% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 4% | 26% | 23% | 11% | 7% | 29% | 30% | 34% |
| Managers | 2667 | 6% | 24% | 21% | 8% | 5% | 36% | 30% | 29% |
| Other white collars | 3151 | 3% | 23% | 24% | 10% | 6% | 34% | 26% | 34% |
| Manual workers | 5768 | 4% | 23% | 21% | 10% | 8% | 34% | 27% | 31% |
| House persons | 2398 | 4% | 19% | 22% | 13% | 8% | 34% | 23% | 35% |
| Unemployed | 1507 | 4% | 22% | 22% | 10% | 7% | 35% | 26% | 32% |
| Retired | 6714 | 5% | 24% | 24% | 10% | 8% | 29% | 29% | 34% |
| Students | 2605 | 5% | 25% | 19% | 5% | 6% | 40% | 30% | 24% |

QA5.6 Thinking now about the affordability of healthcare services in (OUR COUNTRY), please tell me if for you personally, or for your close ones, each of the following are very affordable, fairly affordable, not very affordable or not at all affordable.

Nursing homes

| | TOTAL | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay\ free (SPONTANEOUS) | DK | Affordable | Not affordable |
|------------------------------------|-------|-----------------|-------------------|---------------------|-----------------------|------------------------------------|-----|------------|----------------|
| EU27 | 26659 | 3% | 18% | 25% | 17% | 5% | 32% | 21% | 42% |
| BE | 1040 | 3% | 36% | 36% | 10% | 1% | 14% | 39% | 46% |
| BG | 1000 | 1% | 7% | 20% | 12% | 2% | 58% | 8% | 32% |
| CZ | 1024 | 4% | 24% | 31% | 13% | 3% | 25% | 28% | 44% |
| DK | 1007 | 15% | 16% | 5% | 2% | 13% | 49% | 31% | 7% |
| DE | 1510 | 2% | 10% | 34% | 25% | 7% | 22% | 12% | 59% |
| EE | 1004 | 1% | 7% | 20% | 21% | 1% | 50% | 8% | 41% |
| EL | 1000 | 2% | 13% | 32% | 47% | 1% | 5% | 15% | 79% |
| ES | 1007 | 2% | 12% | 18% | 22% | 7% | 39% | 14% | 40% |
| FR | 1039 | 5% | 37% | 31% | 8% | 3% | 16% | 42% | 39% |
| IE | 1003 | 3% | 10% | 15% | 28% | 4% | 40% | 13% | 43% |
| IT | 1017 | 3% | 25% | 31% | 18% | 1% | 22% | 28% | 49% |
| CY | 503 | 1% | 19% | 24% | 16% | 2% | 38% | 20% | 40% |
| LV | 1010 | 3% | 13% | 7% | 9% | 5% | 63% | 16% | 16% |
| LT | 1017 | 4% | 15% | 19% | 8% | 16% | 38% | 19% | 27% |
| LU | 510 | 9% | 13% | 14% | 8% | 1% | 55% | 22% | 22% |
| HU | 1000 | 3% | 20% | 29% | 22% | 2% | 24% | 23% | 51% |
| MT | 500 | 5% | 9% | 21% | 25% | 2% | 38% | 14% | 46% |
| NL | 1001 | 7% | 31% | 12% | 2% | 11% | 37% | 38% | 14% |
| AT | 1009 | 4% | 21% | 39% | 17% | 1% | 18% | 25% | 56% |
| PL | 1000 | 3% | 15% | 16% | 9% | 9% | 48% | 18% | 25% |
| PT | 1002 | - | 23% | 37% | 35% | - | 5% | 23% | 72% |
| RO | 1004 | 1% | 10% | 22% | 16% | 1% | 50% | 11% | 38% |
| SI | 1037 | 1% | 13% | 32% | 26% | 1% | 27% | 14% | 58% |
| SK | 1075 | 3% | 21% | 34% | 18% | 1% | 23% | 24% | 52% |
| FI | 1026 | 1% | 19% | 27% | 12% | 3% | 38% | 20% | 39% |
| SE | 1001 | 5% | 18% | 7% | 5% | - | 65% | 23% | 12% |
| UK | 1313 | 2% | 10% | 17% | 10% | 10% | 51% | 12% | 27% |
| HR | 1000 | 4% | 7% | 34% | 30% | 1% | 24% | 11% | 64% |
| TR | 1001 | 4% | 17% | 11% | 12% | 3% | 53% | 21% | 23% |
| Sex | | | | | | | | | |
| Male | 12850 | 3% | 19% | 24% | 15% | 6% | 33% | 22% | 39% |
| Female | 13809 | 3% | 17% | 26% | 18% | 5% | 31% | 20% | 44% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 4% | 21% | 21% | 10% | 5% | 39% | 25% | 31% |
| 25-39 | 6900 | 2% | 18% | 25% | 17% | 5% | 33% | 20% | 42% |
| 40-54 | 6807 | 3% | 18% | 26% | 18% | 5% | 30% | 21% | 44% |
| 55 + | 8834 | 3% | 18% | 27% | 18% | 5% | 29% | 21% | 45% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 3% | 17% | 24% | 21% | 6% | 29% | 20% | 45% |
| 16-19 | 10787 | 2% | 17% | 26% | 18% | 5% | 32% | 19% | 44% |
| 20+ | 6048 | 4% | 21% | 27% | 12% | 4% | 32% | 25% | 39% |
| Still Studying | 2605 | 4% | 20% | 22% | 10% | 5% | 39% | 24% | 32% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 3% | 21% | 25% | 18% | 4% | 29% | 24% | 43% |
| Managers | 2667 | 4% | 20% | 27% | 14% | 3% | 32% | 24% | 41% |
| Other white collars | 3151 | 3% | 19% | 27% | 17% | 5% | 29% | 22% | 44% |
| Manual workers | 5768 | 3% | 19% | 25% | 16% | 6% | 31% | 22% | 41% |
| House persons | 2398 | 2% | 14% | 22% | 23% | 6% | 33% | 16% | 45% |
| Unemployed | 1507 | 3% | 17% | 21% | 17% | 6% | 36% | 20% | 38% |
| Retired | 6714 | 3% | 18% | 27% | 17% | 5% | 30% | 21% | 44% |
| Students | 2605 | 4% | 20% | 22% | 10% | 5% | 39% | 24% | 32% |

QA6a During the last twelve months have you ever needed any of the following types of care, but had to do without them because they were not available or not easily accessible? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | Hospitals | Dental care | Medical or surgical specialists | Family doctors or GPs | Care services for dependent people in their home | Nursing homes | None of these (SPONTANEOUS) | Others (SPONTANEOUS) | DK |
|------------------------------------|-------|-----------|-------------|---------------------------------|-----------------------|--|---------------|-----------------------------|----------------------|-----|
| EU27 | 26659 | 8% | 14% | 9% | 14% | 2% | 1% | 69% | 0% | 1% |
| BE | 1040 | 7% | 13% | 8% | 13% | 3% | 3% | 73% | 0% | 1% |
| BG | 1000 | 10% | 14% | 10% | 8% | 1% | 1% | 67% | 0% | 5% |
| CZ | 1024 | 3% | 15% | 4% | 12% | 1% | 1% | 75% | 0% | 1% |
| DK | 1007 | 6% | 11% | 6% | 9% | 1% | 0% | 79% | 0% | 0% |
| DE | 1510 | 10% | 19% | 8% | 21% | 2% | 1% | 65% | 0% | 1% |
| EE | 1004 | 6% | 15% | 15% | 12% | 2% | 1% | 51% | 1% | 17% |
| EL | 1000 | 6% | 3% | 2% | 1% | 0% | - | 89% | - | - |
| ES | 1007 | 8% | 11% | 9% | 11% | 2% | 1% | 72% | 0% | 1% |
| FR | 1039 | 10% | 19% | 16% | 26% | 3% | 4% | 59% | 0% | 2% |
| IE | 1003 | 5% | 6% | 5% | 7% | 2% | 0% | 82% | 1% | 2% |
| IT | 1017 | 6% | 11% | 10% | 8% | 4% | 1% | 67% | 1% | 3% |
| CY | 503 | 5% | 2% | 3% | 3% | 0% | 0% | 87% | 1% | 0% |
| LV | 1010 | 6% | 19% | 10% | 22% | 1% | 1% | 61% | - | 3% |
| LT | 1017 | 9% | 18% | 8% | 20% | 1% | 1% | 61% | 1% | 4% |
| LU | 510 | 5% | 13% | 9% | 13% | 2% | 1% | 78% | 0% | 1% |
| HU | 1000 | 5% | 8% | 5% | 17% | 2% | 0% | 73% | 1% | 1% |
| MT | 500 | 5% | 4% | 4% | 5% | 1% | 0% | 84% | 1% | 2% |
| NL | 1001 | 7% | 12% | 7% | 12% | 2% | 1% | 79% | 1% | 1% |
| AT | 1009 | 5% | 10% | 5% | 10% | 3% | 1% | 75% | 0% | 2% |
| PL | 1000 | 9% | 12% | 14% | 12% | 2% | 1% | 66% | 0% | 3% |
| PT | 1002 | 9% | 11% | 9% | 10% | 2% | 2% | 64% | 0% | 2% |
| RO | 1004 | 13% | 11% | 3% | 14% | 1% | 1% | 68% | 2% | - |
| SI | 1037 | 6% | 13% | 9% | 10% | 1% | 1% | 73% | 2% | 0% |
| SK | 1075 | 12% | 23% | 13% | 16% | 3% | 2% | 60% | 0% | 3% |
| FI | 1026 | 3% | 16% | 6% | 7% | 2% | 0% | 74% | 0% | 0% |
| SE | 1001 | 7% | 8% | 7% | 10% | 1% | 1% | 78% | 0% | 1% |
| UK | 1313 | 9% | 17% | 5% | 14% | 2% | 0% | 71% | 0% | 0% |
| HR | 1000 | 8% | 10% | 10% | 7% | 2% | 1% | 73% | 1% | 2% |
| TR | 1001 | 19% | 6% | 5% | 3% | 2% | 1% | 67% | 1% | 6% |
| Sex | | | | | | | | | | |
| Male | 12850 | 8% | 14% | 8% | 13% | 2% | 1% | 70% | 0% | 1% |
| Female | 13809 | 8% | 14% | 10% | 16% | 2% | 1% | 67% | 0% | 1% |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 8% | 15% | 6% | 13% | 1% | 1% | 71% | 0% | 2% |
| 25-39 | 6900 | 8% | 16% | 8% | 13% | 2% | 1% | 68% | 1% | 1% |
| 40-54 | 6807 | 8% | 14% | 9% | 13% | 2% | 1% | 70% | 0% | 1% |
| 55 + | 8834 | 10% | 12% | 10% | 17% | 3% | 2% | 67% | 0% | 1% |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 10% | 12% | 10% | 16% | 3% | 1% | 67% | 0% | 1% |
| 16-19 | 10787 | 8% | 15% | 8% | 14% | 2% | 1% | 69% | 0% | 1% |
| 20+ | 6048 | 8% | 15% | 10% | 14% | 2% | 1% | 69% | 1% | 1% |
| Still Studying | 2605 | 7% | 16% | 6% | 13% | 1% | 1% | 71% | 0% | 2% |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 6% | 13% | 7% | 9% | 2% | 1% | 73% | 0% | 2% |
| Managers | 2667 | 8% | 16% | 9% | 16% | 2% | 1% | 68% | 1% | 1% |
| Other white collars | 3151 | 8% | 17% | 9% | 14% | 1% | 1% | 68% | 1% | 1% |
| Manual workers | 5768 | 7% | 15% | 8% | 12% | 1% | 1% | 70% | 0% | 2% |
| House persons | 2398 | 9% | 13% | 10% | 12% | 3% | 1% | 68% | 0% | 1% |
| Unemployed | 1507 | 9% | 15% | 7% | 16% | 2% | 1% | 66% | 1% | 1% |
| Retired | 6714 | 11% | 12% | 11% | 18% | 3% | 2% | 66% | 0% | 2% |
| Students | 2605 | 7% | 16% | 6% | 13% | 1% | 1% | 71% | 0% | 2% |

QA6b And have you ever, during the last twelve months, needed any of the following types of care, but had to do without them because of the costs you would have to pay? Please tell me all that apply. (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | Hospitals | Dental care | Medical or surgical specialists | Family doctors or GPs | Care services for dependent people in their home | Nursing homes | None of these (SPONTANEOUS) | Others (SPONTANEOUS) | DK |
|------------------------------------|-------|-----------|-------------|---------------------------------|-----------------------|--|---------------|-----------------------------|----------------------|-----|
| EU27 | 26659 | 3% | 12% | 4% | 3% | 1% | 1% | 79% | 1% | 2% |
| BE | 1040 | 3% | 7% | 4% | 3% | 1% | 2% | 84% | 0% | 1% |
| BG | 1000 | 7% | 26% | 10% | 3% | 1% | 1% | 58% | 0% | 7% |
| CZ | 1024 | 0% | 11% | 1% | 3% | 1% | 0% | 86% | 0% | 0% |
| DK | 1007 | 1% | 10% | 2% | 1% | 0% | - | 86% | 1% | 1% |
| DE | 1510 | 3% | 11% | 2% | 4% | 1% | 0% | 82% | 1% | 1% |
| EE | 1004 | 2% | 19% | 5% | 2% | 1% | 1% | 57% | 0% | 19% |
| EL | 1000 | 3% | 4% | 2% | 1% | 1% | 0% | 91% | 0% | - |
| ES | 1007 | 2% | 12% | 2% | 2% | 1% | 0% | 81% | 1% | 1% |
| FR | 1039 | 2% | 12% | 3% | 4% | 1% | 1% | 80% | 1% | 4% |
| IE | 1003 | 1% | 4% | 3% | 3% | 1% | 1% | 82% | 1% | 9% |
| IT | 1017 | 3% | 15% | 9% | 3% | 3% | 2% | 69% | 1% | 2% |
| CY | 503 | 1% | 3% | 4% | 2% | 0% | - | 90% | 1% | 1% |
| LV | 1010 | 4% | 17% | 7% | 6% | 1% | 1% | 71% | - | 3% |
| LT | 1017 | 1% | 14% | 2% | 3% | 1% | 0% | 75% | 1% | 5% |
| LU | 510 | 1% | 2% | 3% | 2% | - | 1% | 89% | 0% | 3% |
| HU | 1000 | 3% | 12% | 2% | 6% | 2% | 0% | 79% | 0% | 1% |
| MT | 500 | 2% | 3% | 3% | 1% | 1% | 1% | 89% | 2% | 2% |
| NL | 1001 | 0% | 3% | 1% | 1% | 1% | 0% | 94% | 0% | 1% |
| AT | 1009 | 2% | 12% | 3% | 1% | 3% | 1% | 79% | 1% | 2% |
| PL | 1000 | 3% | 13% | 8% | 2% | 1% | 1% | 74% | 1% | 3% |
| PT | 1002 | 4% | 17% | 9% | 2% | 2% | 3% | 69% | 0% | 2% |
| RO | 1004 | 8% | 14% | 5% | 4% | 2% | 1% | 75% | - | - |
| SI | 1037 | 1% | 7% | 2% | 2% | 1% | 0% | 88% | 2% | 0% |
| SK | 1075 | 4% | 19% | 5% | 3% | 2% | 2% | 67% | 1% | 9% |
| FI | 1026 | 1% | 5% | 3% | 1% | 1% | 0% | 89% | 0% | 1% |
| SE | 1001 | 0% | 10% | 1% | 1% | 0% | 0% | 84% | 0% | 5% |
| UK | 1313 | 2% | 11% | 2% | 4% | 1% | - | 84% | - | 1% |
| HR | 1000 | 2% | 6% | 4% | 1% | 1% | 0% | 79% | 1% | 8% |
| TR | 1001 | 16% | 8% | 6% | 2% | 1% | 1% | 64% | 2% | 9% |
| Sex | | | | | | | | | | |
| Male | 12850 | 3% | 11% | 4% | 3% | 1% | 1% | 80% | 1% | 2% |
| Female | 13809 | 3% | 13% | 4% | 3% | 2% | 1% | 78% | 0% | 2% |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 2% | 9% | 3% | 3% | 0% | 0% | 82% | 0% | 3% |
| 25-39 | 6900 | 2% | 13% | 4% | 3% | 1% | 1% | 79% | 1% | 2% |
| 40-54 | 6807 | 2% | 14% | 4% | 3% | 1% | 1% | 78% | 1% | 2% |
| 55 + | 8834 | 4% | 11% | 5% | 4% | 2% | 1% | 79% | 1% | 2% |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 3% | 12% | 5% | 4% | 2% | 1% | 76% | 1% | 2% |
| 16-19 | 10787 | 3% | 13% | 4% | 3% | 1% | 1% | 79% | 0% | 2% |
| 20+ | 6048 | 2% | 10% | 3% | 2% | 1% | 1% | 83% | 1% | 2% |
| Still Studying | 2605 | 1% | 7% | 2% | 2% | 0% | 0% | 85% | 0% | 3% |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 2% | 12% | 4% | 2% | 2% | 1% | 81% | 0% | 2% |
| Managers | 2667 | 1% | 9% | 3% | 2% | 1% | 0% | 85% | 0% | 1% |
| Other white collars | 3151 | 2% | 14% | 3% | 2% | 1% | 1% | 80% | 1% | 1% |
| Manual workers | 5768 | 2% | 13% | 4% | 3% | 1% | 1% | 77% | 1% | 2% |
| House persons | 2398 | 2% | 14% | 5% | 3% | 3% | 0% | 76% | 0% | 2% |
| Unemployed | 1507 | 4% | 18% | 5% | 4% | 1% | 1% | 71% | 1% | 2% |
| Retired | 6714 | 4% | 10% | 5% | 4% | 2% | 1% | 78% | 1% | 2% |
| Students | 2605 | 1% | 7% | 2% | 2% | 0% | 0% | 85% | 0% | 3% |

QA7a Imagine an elderly father or mother who lives alone and can no longer manage to live without regular help because of her or his physical or mental health condition? In your opinion, what would be the best option for people in this situation? Firstly?

| | TOTAL | They should live with one of their children | One of their children should regularly visit their home, in order to provide them with the necessary care | Public or private service providers should visit their home and provide them with appropriate help and care | They should move to a nursing home | It depends (SPONTANEOUS) | None of these (SPONTANEOUS) | DK |
|------------------------------------|-------|---|---|---|------------------------------------|--------------------------|-----------------------------|----|
| EU27 | 26659 | 30% | 24% | 27% | 10% | 6% | 1% | 2% |
| BE | 1040 | 17% | 22% | 38% | 19% | 4% | - | - |
| BG | 1000 | 52% | 28% | 11% | 5% | 2% | - | 2% |
| CZ | 1024 | 36% | 30% | 11% | 13% | 10% | - | - |
| DK | 1007 | 7% | 15% | 58% | 14% | 4% | 1% | 1% |
| DE | 1510 | 25% | 30% | 27% | 8% | 8% | 1% | 1% |
| EE | 1004 | 30% | 31% | 19% | 12% | 7% | - | 1% |
| EL | 1000 | 49% | 38% | 11% | 2% | - | - | - |
| ES | 1007 | 39% | 19% | 15% | 12% | 9% | 1% | 5% |
| FR | 1039 | 18% | 18% | 46% | 12% | 5% | - | 1% |
| IE | 1003 | 19% | 23% | 30% | 9% | 13% | 1% | 5% |
| IT | 1017 | 28% | 22% | 30% | 7% | 6% | 4% | 3% |
| CY | 503 | 40% | 28% | 21% | 9% | 2% | - | - |
| LV | 1010 | 42% | 28% | 11% | 9% | 8% | 1% | 1% |
| LT | 1017 | 47% | 27% | 10% | 11% | 3% | 1% | 1% |
| LU | 510 | 21% | 27% | 32% | 15% | 4% | - | 1% |
| HU | 1000 | 36% | 35% | 12% | 11% | 5% | - | 1% |
| MT | 500 | 25% | 29% | 16% | 25% | 4% | - | 1% |
| NL | 1001 | 4% | 20% | 52% | 18% | 5% | - | 1% |
| AT | 1009 | 17% | 30% | 28% | 9% | 12% | 3% | 1% |
| PL | 1000 | 59% | 27% | 7% | 3% | 2% | 1% | 1% |
| PT | 1002 | 44% | 15% | 20% | 10% | 5% | 2% | 4% |
| RO | 1004 | 56% | 23% | 10% | 5% | 3% | 1% | 2% |
| SI | 1037 | 29% | 17% | 16% | 32% | 4% | 1% | 1% |
| SK | 1075 | 47% | 28% | 11% | 8% | 5% | - | 1% |
| FI | 1026 | 7% | 25% | 51% | 13% | 3% | 1% | - |
| SE | 1001 | 4% | 13% | 60% | 20% | 2% | - | 1% |
| UK | 1313 | 20% | 23% | 34% | 10% | 9% | 2% | 2% |
| HR | 1000 | 48% | 18% | 11% | 21% | 1% | - | 1% |
| TR | 1001 | 74% | 7% | 10% | 6% | 1% | 1% | 1% |
| Sex | | | | | | | | |
| Male | 12850 | 30% | 24% | 27% | 10% | 6% | 1% | 2% |
| Female | 13809 | 30% | 24% | 28% | 9% | 6% | 1% | 2% |
| Age | | | | | | | | |
| 15-24 | 4118 | 32% | 24% | 25% | 10% | 6% | 1% | 2% |
| 25-39 | 6900 | 31% | 23% | 28% | 8% | 7% | 2% | 1% |
| 40-54 | 6807 | 31% | 24% | 28% | 9% | 6% | 1% | 1% |
| 55 + | 8834 | 27% | 24% | 28% | 11% | 7% | 1% | 2% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 33% | 24% | 22% | 10% | 7% | 1% | 3% |
| 16-19 | 10787 | 32% | 25% | 26% | 9% | 6% | 1% | 1% |
| 20+ | 6048 | 24% | 22% | 36% | 10% | 6% | 1% | 1% |
| Still Studying | 2605 | 30% | 24% | 27% | 9% | 6% | 1% | 3% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 35% | 24% | 25% | 7% | 6% | 2% | 1% |
| Managers | 2667 | 22% | 25% | 35% | 9% | 7% | 2% | - |
| Other white collars | 3151 | 27% | 23% | 31% | 9% | 7% | 1% | 2% |
| Manual workers | 5768 | 31% | 24% | 28% | 9% | 6% | 1% | 1% |
| House persons | 2398 | 36% | 22% | 23% | 9% | 6% | 1% | 3% |
| Unemployed | 1507 | 39% | 25% | 19% | 10% | 5% | 1% | 1% |
| Retired | 6714 | 28% | 25% | 27% | 11% | 6% | 1% | 2% |
| Students | 2605 | 30% | 24% | 27% | 9% | 6% | 1% | 3% |

QA7b Imagine an elderly father or mother who lives alone and can no longer manage to live without regular help because of her or his physical or mental health condition? In your opinion, what would be the best option for people in this situation? Secondly?

| | TOTAL | They should live with one of their children | One of their children should regularly visit their home, in order to provide them with the necessary care | Public or private service providers should visit their home and provide them with appropriate help and care | They should move to a nursing home | It depends (SPONTANEOUS) | None of these (SPONTANEOUS) | DK |
|------------------------------------|-------|---|---|---|------------------------------------|--------------------------|-----------------------------|-----|
| EU27 | 26220 | 13% | 34% | 25% | 16% | 4% | 2% | 6% |
| BE | 1036 | 8% | 28% | 33% | 25% | 2% | 2% | 2% |
| BG | 983 | 16% | 43% | 26% | 8% | 1% | 1% | 5% |
| CZ | 1020 | 14% | 34% | 26% | 14% | 6% | 1% | 5% |
| DK | 999 | 3% | 24% | 24% | 40% | 3% | 3% | 3% |
| DE | 1496 | 16% | 35% | 27% | 13% | 2% | 1% | 6% |
| EE | 991 | 17% | 31% | 27% | 13% | 5% | - | 7% |
| EL | 999 | 18% | 42% | 30% | 6% | 2% | 1% | 1% |
| ES | 962 | 15% | 32% | 19% | 18% | 6% | 2% | 8% |
| FR | 1033 | 8% | 27% | 29% | 26% | 3% | 3% | 4% |
| IE | 954 | 14% | 27% | 21% | 14% | 8% | 3% | 13% |
| IT | 989 | 13% | 34% | 27% | 13% | 5% | 5% | 3% |
| CY | 503 | 11% | 39% | 29% | 15% | - | 1% | 5% |
| LV | 997 | 18% | 37% | 17% | 11% | 6% | 2% | 9% |
| LT | 1001 | 21% | 43% | 17% | 11% | 1% | 2% | 5% |
| LU | 506 | 6% | 23% | 38% | 23% | 3% | 1% | 6% |
| HU | 989 | 18% | 37% | 25% | 12% | 3% | 1% | 4% |
| MT | 497 | 13% | 24% | 23% | 29% | 3% | 1% | 7% |
| NL | 995 | 5% | 34% | 29% | 23% | 5% | 1% | 3% |
| AT | 997 | 8% | 24% | 32% | 17% | 7% | 2% | 10% |
| PL | 990 | 20% | 51% | 16% | 6% | 1% | 2% | 4% |
| PT | 958 | 16% | 38% | 24% | 12% | 4% | 1% | 5% |
| RO | 988 | 12% | 41% | 24% | 10% | 4% | 1% | 8% |
| SI | 1030 | 11% | 27% | 26% | 26% | 4% | 4% | 2% |
| SK | 1069 | 15% | 39% | 22% | 14% | 5% | - | 5% |
| FI | 1021 | 6% | 30% | 28% | 29% | 4% | 1% | 2% |
| SE | 992 | 4% | 16% | 25% | 47% | 3% | 1% | 4% |
| UK | 1291 | 10% | 31% | 23% | 17% | 4% | 3% | 12% |
| HR | 994 | 12% | 37% | 22% | 22% | 1% | 1% | 5% |
| TR | 992 | 9% | 40% | 20% | 16% | 7% | - | 8% |
| Sex | | | | | | | | |
| Male | 12633 | 13% | 34% | 25% | 17% | 3% | 2% | 6% |
| Female | 13587 | 13% | 34% | 25% | 15% | 4% | 3% | 6% |
| Age | | | | | | | | |
| 15-24 | 4022 | 14% | 36% | 26% | 16% | 2% | 1% | 5% |
| 25-39 | 6803 | 13% | 35% | 24% | 16% | 4% | 2% | 6% |
| 40-54 | 6735 | 13% | 35% | 25% | 16% | 4% | 2% | 5% |
| 55 + | 8661 | 13% | 32% | 25% | 17% | 4% | 3% | 6% |
| Education (End of) | | | | | | | | |
| 15 | 6286 | 14% | 34% | 24% | 14% | 4% | 3% | 7% |
| 16-19 | 10673 | 13% | 35% | 27% | 15% | 3% | 2% | 5% |
| 20+ | 5988 | 12% | 33% | 24% | 21% | 3% | 2% | 5% |
| Still Studying | 2539 | 14% | 35% | 25% | 18% | 2% | 1% | 5% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1831 | 14% | 38% | 23% | 14% | 4% | 2% | 5% |
| Managers | 2659 | 13% | 33% | 23% | 19% | 3% | 2% | 7% |
| Other white collars | 3093 | 12% | 34% | 26% | 17% | 4% | 2% | 5% |
| Manual workers | 5692 | 13% | 35% | 24% | 17% | 3% | 2% | 6% |
| House persons | 2323 | 14% | 36% | 23% | 13% | 5% | 3% | 6% |
| Unemployed | 1491 | 14% | 36% | 28% | 13% | 3% | 1% | 5% |
| Retired | 6592 | 13% | 32% | 26% | 16% | 4% | 3% | 6% |
| Students | 2539 | 14% | 35% | 25% | 18% | 2% | 1% | 5% |

QA7T - Best option for an elderly parent living alone and in need of a regular help? - TOTAL

| | TOTAL | They should live with one of their children | One of their children should regularly visit their home, in order to provide them with the necessary care | Public or private service providers should visit their home and provide them with appropriate help and care | They should move to a nursing home | It depends (SPONTANEOUS) | None of these (SPONTANEOUS) | DK |
|------------------------------------|-------|---|---|---|------------------------------------|--------------------------|-----------------------------|----|
| EU27 | 26659 | 43% | 58% | 52% | 26% | 10% | 3% | 2% |
| BE | 1040 | 25% | 50% | 71% | 44% | 6% | 2% | 0% |
| BG | 1000 | 68% | 70% | 37% | 13% | 3% | 1% | 2% |
| CZ | 1024 | 50% | 64% | 36% | 28% | 15% | 1% | 0% |
| DK | 1007 | 10% | 38% | 82% | 54% | 6% | 4% | 1% |
| DE | 1510 | 41% | 65% | 54% | 21% | 10% | 1% | 1% |
| EE | 1004 | 46% | 62% | 45% | 25% | 12% | 0% | 1% |
| EL | 1000 | 67% | 80% | 41% | 8% | 3% | 1% | 0% |
| ES | 1007 | 53% | 49% | 33% | 29% | 15% | 3% | 4% |
| FR | 1039 | 26% | 45% | 74% | 38% | 8% | 3% | 1% |
| IE | 1003 | 32% | 48% | 51% | 22% | 21% | 3% | 6% |
| IT | 1017 | 40% | 55% | 57% | 20% | 11% | 6% | 3% |
| CY | 503 | 51% | 67% | 51% | 24% | 2% | 1% | 0% |
| LV | 1010 | 60% | 65% | 27% | 20% | 14% | 2% | 2% |
| LT | 1017 | 68% | 70% | 26% | 21% | 4% | 2% | 3% |
| LU | 510 | 27% | 50% | 70% | 38% | 7% | 1% | 1% |
| HU | 1000 | 54% | 71% | 36% | 23% | 8% | 1% | 1% |
| MT | 500 | 38% | 53% | 39% | 54% | 7% | 1% | 1% |
| NL | 1001 | 9% | 54% | 81% | 41% | 9% | 1% | 1% |
| AT | 1009 | 25% | 54% | 59% | 26% | 19% | 2% | 4% |
| PL | 1000 | 79% | 78% | 22% | 10% | 3% | 2% | 2% |
| PT | 1002 | 59% | 52% | 42% | 21% | 9% | 1% | 6% |
| RO | 1004 | 69% | 64% | 33% | 15% | 6% | 2% | 2% |
| SI | 1037 | 39% | 43% | 42% | 58% | 8% | 6% | 1% |
| SK | 1075 | 61% | 67% | 33% | 22% | 10% | 0% | 1% |
| FI | 1026 | 12% | 55% | 80% | 41% | 7% | 2% | 0% |
| SE | 1001 | 7% | 29% | 85% | 67% | 5% | 1% | 1% |
| UK | 1313 | 30% | 54% | 57% | 27% | 13% | 4% | 2% |
| HR | 1000 | 61% | 54% | 33% | 42% | 2% | 1% | 1% |
| TR | 1001 | 84% | 47% | 29% | 22% | 7% | - | 1% |
| Sex | | | | | | | | |
| Male | 12850 | 42% | 57% | 51% | 28% | 10% | 2% | 2% |
| Female | 13809 | 43% | 58% | 53% | 24% | 10% | 3% | 2% |
| Age | | | | | | | | |
| 15-24 | 4118 | 45% | 59% | 51% | 26% | 8% | 1% | 2% |
| 25-39 | 6900 | 44% | 58% | 51% | 25% | 10% | 2% | 2% |
| 40-54 | 6807 | 43% | 59% | 52% | 24% | 10% | 3% | 1% |
| 55 + | 8834 | 40% | 56% | 53% | 27% | 11% | 3% | 2% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 47% | 57% | 46% | 24% | 11% | 3% | 3% |
| 16-19 | 10787 | 44% | 60% | 52% | 24% | 9% | 2% | 1% |
| 20+ | 6048 | 36% | 55% | 59% | 30% | 9% | 3% | 1% |
| Still Studying | 2605 | 43% | 59% | 51% | 27% | 8% | 1% | 3% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 49% | 61% | 47% | 22% | 10% | 3% | 1% |
| Managers | 2667 | 35% | 57% | 58% | 27% | 10% | 3% | 1% |
| Other white collars | 3151 | 39% | 57% | 57% | 26% | 11% | 2% | 2% |
| Manual workers | 5768 | 43% | 58% | 51% | 26% | 10% | 3% | 2% |
| House persons | 2398 | 49% | 57% | 45% | 22% | 11% | 3% | 3% |
| Unemployed | 1507 | 53% | 60% | 47% | 23% | 8% | 2% | 1% |
| Retired | 6714 | 40% | 56% | 52% | 27% | 10% | 3% | 2% |
| Students | 2605 | 43% | 59% | 51% | 27% | 8% | 1% | 3% |

QA8.1 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Public authorities should provide appropriate home care and\ or institutional care for elderly people in need

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|----|-------|----------|
| EU27 | 26659 | 61% | 32% | 4% | 1% | 2% | 93% | 5% |
| BE | 1040 | 67% | 30% | 2% | 1% | - | 97% | 3% |
| BG | 1000 | 60% | 33% | 3% | 1% | 3% | 93% | 4% |
| CZ | 1024 | 59% | 38% | 2% | - | 1% | 97% | 2% |
| DK | 1007 | 85% | 12% | 1% | 1% | 1% | 97% | 2% |
| DE | 1510 | 65% | 26% | 6% | 2% | 1% | 91% | 8% |
| EE | 1004 | 73% | 25% | 1% | - | 1% | 98% | 1% |
| EL | 1000 | 74% | 23% | 2% | 1% | - | 97% | 3% |
| ES | 1007 | 70% | 26% | 2% | 1% | 1% | 96% | 3% |
| FR | 1039 | 54% | 42% | 2% | 1% | 1% | 96% | 3% |
| IE | 1003 | 63% | 33% | 1% | 1% | 2% | 96% | 2% |
| IT | 1017 | 51% | 37% | 7% | 2% | 3% | 88% | 9% |
| CY | 503 | 92% | 8% | - | - | - | 100% | 0% |
| LV | 1010 | 65% | 30% | 2% | - | 3% | 95% | 2% |
| LT | 1017 | 62% | 34% | 2% | - | 2% | 96% | 2% |
| LU | 510 | 72% | 24% | 3% | - | 1% | 96% | 3% |
| HU | 1000 | 39% | 46% | 11% | 3% | 1% | 85% | 14% |
| MT | 500 | 68% | 30% | 2% | - | - | 98% | 2% |
| NL | 1001 | 70% | 26% | 3% | 1% | - | 96% | 4% |
| AT | 1009 | 54% | 40% | 4% | 1% | 1% | 94% | 5% |
| PL | 1000 | 51% | 43% | 2% | - | 4% | 94% | 2% |
| PT | 1002 | 49% | 42% | 6% | 1% | 2% | 91% | 7% |
| RO | 1004 | 58% | 34% | 3% | - | 5% | 92% | 3% |
| SI | 1037 | 61% | 32% | 5% | 1% | 1% | 93% | 6% |
| SK | 1075 | 53% | 43% | 3% | - | 1% | 96% | 3% |
| FI | 1026 | 70% | 29% | 1% | - | - | 99% | 1% |
| SE | 1001 | 80% | 17% | 1% | 1% | 1% | 97% | 2% |
| UK | 1313 | 68% | 27% | 2% | 1% | 2% | 95% | 3% |
| HR | 1000 | 74% | 22% | 3% | - | 1% | 96% | 3% |
| TR | 1001 | 66% | 28% | 4% | 1% | 1% | 94% | 5% |
| Sex | | | | | | | | |
| Male | 12850 | 59% | 34% | 4% | 1% | 2% | 93% | 5% |
| Female | 13809 | 63% | 30% | 4% | 1% | 2% | 93% | 5% |
| Age | | | | | | | | |
| 15-24 | 4118 | 61% | 34% | 3% | - | 2% | 95% | 3% |
| 25-39 | 6900 | 60% | 34% | 4% | 1% | 1% | 94% | 5% |
| 40-54 | 6807 | 62% | 31% | 4% | 1% | 2% | 93% | 5% |
| 55 + | 8834 | 62% | 31% | 4% | 1% | 2% | 93% | 5% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 62% | 31% | 4% | 1% | 2% | 93% | 5% |
| 16-19 | 10787 | 61% | 33% | 4% | 1% | 1% | 94% | 5% |
| 20+ | 6048 | 61% | 33% | 3% | 1% | 2% | 94% | 4% |
| Still Studying | 2605 | 62% | 33% | 3% | - | 2% | 95% | 3% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 61% | 32% | 4% | 1% | 2% | 93% | 5% |
| Managers | 2667 | 59% | 35% | 3% | 1% | 2% | 94% | 4% |
| Other white collars | 3151 | 59% | 35% | 4% | 1% | 1% | 94% | 5% |
| Manual workers | 5768 | 62% | 32% | 4% | 1% | 1% | 94% | 5% |
| House persons | 2398 | 65% | 28% | 3% | 1% | 3% | 93% | 4% |
| Unemployed | 1507 | 64% | 30% | 4% | - | 2% | 94% | 4% |
| Retired | 6714 | 60% | 33% | 4% | 1% | 2% | 93% | 5% |
| Students | 2605 | 62% | 33% | 3% | - | 2% | 95% | 3% |

QA8.2 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Every individual should be obliged to contribute to an insurance scheme that will finance care if and when it is needed

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 32% | 38% | 14% | 10% | 6% | 70% | 24% |
| BE | 1040 | 52% | 33% | 9% | 5% | 1% | 85% | 14% |
| BG | 1000 | 25% | 39% | 18% | 10% | 8% | 64% | 28% |
| CZ | 1024 | 37% | 40% | 14% | 5% | 4% | 77% | 19% |
| DK | 1007 | 15% | 27% | 20% | 35% | 3% | 42% | 55% |
| DE | 1510 | 55% | 28% | 9% | 6% | 2% | 83% | 15% |
| EE | 1004 | 42% | 36% | 12% | 6% | 4% | 78% | 18% |
| EL | 1000 | 42% | 43% | 10% | 4% | 1% | 85% | 14% |
| ES | 1007 | 26% | 39% | 14% | 11% | 10% | 65% | 25% |
| FR | 1039 | 33% | 44% | 12% | 8% | 3% | 77% | 20% |
| IE | 1003 | 24% | 40% | 15% | 12% | 9% | 64% | 27% |
| IT | 1017 | 11% | 41% | 21% | 19% | 8% | 52% | 40% |
| CY | 503 | 43% | 37% | 9% | 6% | 5% | 80% | 15% |
| LV | 1010 | 36% | 44% | 10% | 5% | 5% | 80% | 15% |
| LT | 1017 | 25% | 46% | 12% | 7% | 10% | 71% | 19% |
| LU | 510 | 57% | 29% | 6% | 5% | 3% | 86% | 11% |
| HU | 1000 | 21% | 33% | 27% | 15% | 4% | 54% | 42% |
| MT | 500 | 29% | 42% | 16% | 8% | 5% | 71% | 24% |
| NL | 1001 | 52% | 31% | 9% | 6% | 2% | 83% | 15% |
| AT | 1009 | 29% | 46% | 15% | 6% | 4% | 75% | 21% |
| PL | 1000 | 34% | 45% | 10% | 4% | 7% | 79% | 14% |
| PT | 1002 | 15% | 36% | 29% | 14% | 6% | 51% | 43% |
| RO | 1004 | 39% | 35% | 12% | 5% | 9% | 74% | 17% |
| SI | 1037 | 31% | 41% | 18% | 8% | 2% | 72% | 26% |
| SK | 1075 | 28% | 52% | 13% | 3% | 4% | 80% | 16% |
| FI | 1026 | 7% | 34% | 31% | 24% | 4% | 41% | 55% |
| SE | 1001 | 29% | 29% | 15% | 25% | 2% | 58% | 40% |
| UK | 1313 | 25% | 37% | 16% | 15% | 7% | 62% | 31% |
| HR | 1000 | 35% | 41% | 15% | 8% | 1% | 76% | 23% |
| TR | 1001 | 38% | 36% | 15% | 8% | 3% | 74% | 23% |
| Sex | | | | | | | | |
| Male | 12850 | 33% | 38% | 14% | 11% | 4% | 71% | 25% |
| Female | 13809 | 32% | 37% | 15% | 10% | 6% | 69% | 25% |
| Age | | | | | | | | |
| 15-24 | 4118 | 32% | 43% | 12% | 7% | 6% | 75% | 19% |
| 25-39 | 6900 | 30% | 38% | 16% | 11% | 5% | 68% | 27% |
| 40-54 | 6807 | 33% | 37% | 14% | 12% | 4% | 70% | 26% |
| 55 + | 8834 | 34% | 35% | 14% | 11% | 6% | 69% | 25% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 30% | 36% | 15% | 11% | 8% | 66% | 26% |
| 16-19 | 10787 | 33% | 38% | 14% | 11% | 4% | 71% | 25% |
| 20+ | 6048 | 35% | 37% | 14% | 11% | 3% | 72% | 25% |
| Still Studying | 2605 | 33% | 42% | 12% | 6% | 7% | 75% | 18% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 30% | 36% | 17% | 12% | 5% | 66% | 29% |
| Managers | 2667 | 38% | 36% | 13% | 10% | 3% | 74% | 23% |
| Other white collars | 3151 | 30% | 40% | 15% | 12% | 3% | 70% | 27% |
| Manual workers | 5768 | 32% | 37% | 15% | 11% | 5% | 69% | 26% |
| House persons | 2398 | 30% | 38% | 13% | 10% | 9% | 68% | 23% |
| Unemployed | 1507 | 28% | 41% | 16% | 9% | 6% | 69% | 25% |
| Retired | 6714 | 34% | 35% | 14% | 11% | 6% | 69% | 25% |
| Students | 2605 | 33% | 42% | 12% | 6% | 7% | 75% | 18% |

QA8.3 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

If a person becomes dependent and cannot pay for care from their own income, their flat or house should be sold or borrowed against to pay for care

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 7% | 18% | 22% | 48% | 5% | 25% | 70% |
| BE | 1040 | 8% | 20% | 26% | 45% | 1% | 28% | 71% |
| BG | 1000 | 7% | 13% | 18% | 54% | 8% | 20% | 72% |
| CZ | 1024 | 7% | 17% | 27% | 44% | 5% | 24% | 71% |
| DK | 1007 | 6% | 13% | 25% | 53% | 3% | 19% | 78% |
| DE | 1510 | 9% | 20% | 21% | 46% | 4% | 29% | 67% |
| EE | 1004 | 6% | 18% | 25% | 45% | 6% | 24% | 70% |
| EL | 1000 | 8% | 18% | 23% | 51% | - | 26% | 74% |
| ES | 1007 | 12% | 23% | 18% | 38% | 9% | 35% | 56% |
| FR | 1039 | 5% | 20% | 24% | 48% | 3% | 25% | 72% |
| IE | 1003 | 5% | 18% | 19% | 49% | 9% | 23% | 68% |
| IT | 1017 | 5% | 20% | 21% | 49% | 5% | 25% | 70% |
| CY | 503 | 2% | 5% | 8% | 83% | 2% | 7% | 91% |
| LV | 1010 | 5% | 18% | 25% | 47% | 5% | 23% | 72% |
| LT | 1017 | 6% | 23% | 28% | 36% | 7% | 29% | 64% |
| LU | 510 | 9% | 18% | 21% | 47% | 5% | 27% | 68% |
| HU | 1000 | 7% | 19% | 29% | 41% | 4% | 26% | 70% |
| MT | 500 | 12% | 20% | 23% | 39% | 6% | 32% | 62% |
| NL | 1001 | 6% | 15% | 29% | 49% | 1% | 21% | 78% |
| AT | 1009 | 9% | 25% | 27% | 34% | 5% | 34% | 61% |
| PL | 1000 | 4% | 15% | 20% | 55% | 6% | 19% | 75% |
| PT | 1002 | 7% | 19% | 19% | 50% | 5% | 26% | 69% |
| RO | 1004 | 8% | 19% | 21% | 42% | 10% | 27% | 63% |
| SI | 1037 | 17% | 35% | 25% | 20% | 3% | 52% | 45% |
| SK | 1075 | 4% | 18% | 33% | 41% | 4% | 22% | 74% |
| FI | 1026 | 2% | 13% | 31% | 53% | 1% | 15% | 84% |
| SE | 1001 | 3% | 13% | 22% | 60% | 2% | 16% | 82% |
| UK | 1313 | 4% | 13% | 23% | 57% | 3% | 17% | 80% |
| HR | 1000 | 23% | 35% | 23% | 16% | 3% | 58% | 39% |
| TR | 1001 | 21% | 30% | 16% | 29% | 4% | 51% | 45% |
| Sex | | | | | | | | |
| Male | 12850 | 6% | 19% | 22% | 49% | 4% | 25% | 71% |
| Female | 13809 | 7% | 18% | 23% | 47% | 5% | 25% | 70% |
| Age | | | | | | | | |
| 15-24 | 4118 | 5% | 15% | 25% | 49% | 6% | 20% | 74% |
| 25-39 | 6900 | 6% | 18% | 25% | 47% | 4% | 24% | 72% |
| 40-54 | 6807 | 7% | 19% | 20% | 50% | 4% | 26% | 70% |
| 55 + | 8834 | 7% | 20% | 21% | 47% | 5% | 27% | 68% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 8% | 18% | 21% | 48% | 5% | 26% | 69% |
| 16-19 | 10787 | 7% | 19% | 21% | 49% | 4% | 26% | 70% |
| 20+ | 6048 | 6% | 19% | 24% | 47% | 4% | 25% | 71% |
| Still Studying | 2605 | 4% | 14% | 27% | 48% | 7% | 18% | 75% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 6% | 18% | 23% | 49% | 4% | 24% | 72% |
| Managers | 2667 | 8% | 19% | 25% | 44% | 4% | 27% | 69% |
| Other white collars | 3151 | 6% | 18% | 22% | 51% | 3% | 24% | 73% |
| Manual workers | 5768 | 7% | 18% | 22% | 49% | 4% | 25% | 71% |
| House persons | 2398 | 9% | 19% | 18% | 47% | 7% | 28% | 65% |
| Unemployed | 1507 | 5% | 17% | 22% | 52% | 4% | 22% | 74% |
| Retired | 6714 | 7% | 19% | 21% | 47% | 6% | 26% | 68% |
| Students | 2605 | 4% | 14% | 27% | 48% | 7% | 18% | 75% |

QA8.4 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Children should pay for the care of their parents if their parents' income is not sufficient

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|----|-------|----------|
| EU27 | 26659 | 15% | 33% | 24% | 24% | 4% | 48% | 48% |
| BE | 1040 | 13% | 30% | 29% | 27% | 1% | 43% | 56% |
| BG | 1000 | 30% | 42% | 16% | 8% | 4% | 72% | 24% |
| CZ | 1024 | 17% | 42% | 27% | 11% | 3% | 59% | 38% |
| DK | 1007 | 4% | 8% | 19% | 67% | 2% | 12% | 86% |
| DE | 1510 | 9% | 22% | 30% | 36% | 3% | 31% | 66% |
| EE | 1004 | 27% | 35% | 23% | 13% | 2% | 62% | 36% |
| EL | 1000 | 26% | 52% | 14% | 7% | 1% | 78% | 21% |
| ES | 1007 | 33% | 36% | 16% | 10% | 5% | 69% | 26% |
| FR | 1039 | 13% | 35% | 24% | 24% | 4% | 48% | 48% |
| IE | 1003 | 6% | 30% | 25% | 31% | 8% | 36% | 56% |
| IT | 1017 | 20% | 48% | 19% | 9% | 4% | 68% | 28% |
| CY | 503 | 37% | 32% | 17% | 13% | 1% | 69% | 30% |
| LV | 1010 | 25% | 42% | 20% | 9% | 4% | 67% | 29% |
| LT | 1017 | 26% | 44% | 16% | 9% | 5% | 70% | 25% |
| LU | 510 | 12% | 32% | 20% | 32% | 4% | 44% | 52% |
| HU | 1000 | 12% | 34% | 33% | 18% | 3% | 46% | 51% |
| MT | 500 | 14% | 34% | 22% | 25% | 5% | 48% | 47% |
| NL | 1001 | 4% | 18% | 33% | 44% | 1% | 22% | 77% |
| AT | 1009 | 9% | 29% | 34% | 24% | 4% | 38% | 58% |
| PL | 1000 | 14% | 39% | 27% | 12% | 8% | 53% | 39% |
| PT | 1002 | 12% | 43% | 29% | 12% | 4% | 55% | 41% |
| RO | 1004 | 26% | 41% | 19% | 8% | 6% | 67% | 27% |
| SI | 1037 | 21% | 39% | 27% | 11% | 2% | 60% | 38% |
| SK | 1075 | 14% | 43% | 30% | 10% | 3% | 57% | 40% |
| FI | 1026 | 3% | 19% | 36% | 41% | 1% | 22% | 77% |
| SE | 1001 | 2% | 13% | 15% | 69% | 1% | 15% | 84% |
| UK | 1313 | 5% | 19% | 27% | 45% | 4% | 24% | 72% |
| HR | 1000 | 51% | 37% | 8% | 3% | 1% | 88% | 11% |
| TR | 1001 | 56% | 30% | 9% | 4% | 1% | 86% | 13% |
| Sex | | | | | | | | |
| Male | 12850 | 15% | 33% | 24% | 24% | 4% | 48% | 48% |
| Female | 13809 | 15% | 32% | 25% | 24% | 4% | 47% | 49% |
| Age | | | | | | | | |
| 15-24 | 4118 | 17% | 37% | 24% | 18% | 4% | 54% | 42% |
| 25-39 | 6900 | 14% | 34% | 26% | 22% | 4% | 48% | 48% |
| 40-54 | 6807 | 15% | 31% | 24% | 26% | 4% | 46% | 50% |
| 55 + | 8834 | 14% | 31% | 23% | 27% | 5% | 45% | 50% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 16% | 30% | 24% | 25% | 5% | 46% | 49% |
| 16-19 | 10787 | 14% | 31% | 25% | 26% | 4% | 45% | 51% |
| 20+ | 6048 | 14% | 33% | 24% | 26% | 3% | 47% | 50% |
| Still Studying | 2605 | 17% | 39% | 25% | 15% | 4% | 56% | 40% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 18% | 36% | 22% | 20% | 4% | 54% | 42% |
| Managers | 2667 | 16% | 29% | 26% | 26% | 3% | 45% | 52% |
| Other white collars | 3151 | 13% | 34% | 24% | 26% | 3% | 47% | 50% |
| Manual workers | 5768 | 14% | 30% | 26% | 26% | 4% | 44% | 52% |
| House persons | 2398 | 20% | 34% | 21% | 21% | 4% | 54% | 42% |
| Unemployed | 1507 | 14% | 32% | 23% | 28% | 3% | 46% | 51% |
| Retired | 6714 | 13% | 31% | 25% | 26% | 5% | 44% | 51% |
| Students | 2605 | 17% | 39% | 25% | 15% | 4% | 56% | 40% |

QA8.5 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

Care should be provided by close relatives of the dependent person, even if that means that they have to sacrifice their career to some extent

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 9% | 28% | 31% | 27% | 5% | 37% | 58% |
| BE | 1040 | 6% | 19% | 34% | 40% | 1% | 25% | 74% |
| BG | 1000 | 19% | 39% | 24% | 12% | 6% | 58% | 36% |
| CZ | 1024 | 14% | 43% | 28% | 8% | 7% | 57% | 36% |
| DK | 1007 | 4% | 14% | 29% | 51% | 2% | 18% | 80% |
| DE | 1510 | 10% | 25% | 34% | 28% | 3% | 35% | 62% |
| EE | 1004 | 17% | 32% | 30% | 18% | 3% | 49% | 48% |
| EL | 1000 | 12% | 32% | 32% | 23% | 1% | 44% | 55% |
| ES | 1007 | 14% | 26% | 30% | 23% | 7% | 40% | 53% |
| FR | 1039 | 4% | 13% | 39% | 40% | 4% | 17% | 79% |
| IE | 1003 | 6% | 26% | 26% | 35% | 7% | 32% | 61% |
| IT | 1017 | 9% | 39% | 28% | 18% | 6% | 48% | 46% |
| CY | 503 | 8% | 21% | 32% | 36% | 3% | 29% | 68% |
| LV | 1010 | 14% | 33% | 33% | 14% | 6% | 47% | 47% |
| LT | 1017 | 10% | 36% | 33% | 13% | 8% | 46% | 46% |
| LU | 510 | 4% | 9% | 28% | 56% | 3% | 13% | 84% |
| HU | 1000 | 12% | 36% | 32% | 17% | 3% | 48% | 49% |
| MT | 500 | 4% | 19% | 32% | 38% | 7% | 23% | 70% |
| NL | 1001 | 2% | 11% | 30% | 55% | 2% | 13% | 85% |
| AT | 1009 | 7% | 21% | 39% | 26% | 7% | 28% | 65% |
| PL | 1000 | 16% | 45% | 22% | 7% | 10% | 61% | 29% |
| PT | 1002 | 12% | 32% | 35% | 17% | 4% | 44% | 52% |
| RO | 1004 | 12% | 34% | 31% | 17% | 6% | 46% | 48% |
| SI | 1037 | 13% | 31% | 33% | 21% | 2% | 44% | 54% |
| SK | 1075 | 9% | 39% | 36% | 11% | 5% | 48% | 47% |
| FI | 1026 | 3% | 17% | 41% | 37% | 2% | 20% | 78% |
| SE | 1001 | 1% | 6% | 17% | 75% | 1% | 7% | 92% |
| UK | 1313 | 7% | 23% | 32% | 33% | 5% | 30% | 65% |
| HR | 1000 | 19% | 31% | 32% | 14% | 4% | 50% | 46% |
| TR | 1001 | 40% | 37% | 12% | 8% | 3% | 77% | 20% |
| Sex | | | | | | | | |
| Male | 12850 | 9% | 29% | 32% | 26% | 4% | 38% | 58% |
| Female | 13809 | 9% | 26% | 31% | 28% | 6% | 35% | 59% |
| Age | | | | | | | | |
| 15-24 | 4118 | 10% | 31% | 32% | 21% | 6% | 41% | 53% |
| 25-39 | 6900 | 9% | 29% | 32% | 25% | 5% | 38% | 57% |
| 40-54 | 6807 | 9% | 27% | 31% | 28% | 5% | 36% | 59% |
| 55 + | 8834 | 9% | 25% | 31% | 30% | 5% | 34% | 61% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 10% | 28% | 30% | 26% | 6% | 38% | 56% |
| 16-19 | 10787 | 10% | 28% | 30% | 27% | 5% | 38% | 57% |
| 20+ | 6048 | 7% | 24% | 34% | 31% | 4% | 31% | 65% |
| Still Studying | 2605 | 10% | 31% | 34% | 19% | 6% | 41% | 53% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 10% | 32% | 31% | 23% | 4% | 42% | 54% |
| Managers | 2667 | 8% | 21% | 36% | 31% | 4% | 29% | 67% |
| Other white collars | 3151 | 8% | 27% | 32% | 29% | 4% | 35% | 61% |
| Manual workers | 5768 | 9% | 29% | 30% | 27% | 5% | 38% | 57% |
| House persons | 2398 | 12% | 28% | 30% | 25% | 5% | 40% | 55% |
| Unemployed | 1507 | 10% | 31% | 30% | 23% | 6% | 41% | 53% |
| Retired | 6714 | 9% | 26% | 30% | 29% | 6% | 35% | 59% |
| Students | 2605 | 10% | 31% | 34% | 19% | 6% | 41% | 53% |

QA8.6 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

The state should pay an income to those who have to give up working or reduce their working time to care for a dependent person

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|----|-------|----------|
| EU27 | 26659 | 53% | 36% | 6% | 2% | 3% | 84% | 8% |
| BE | 1040 | 54% | 37% | 6% | 2% | 1% | 91% | 8% |
| BG | 1000 | 52% | 36% | 5% | 2% | 5% | 88% | 7% |
| CZ | 1024 | 59% | 35% | 3% | 1% | 2% | 94% | 4% |
| DK | 1007 | 65% | 24% | 6% | 4% | 1% | 89% | 10% |
| DE | 1510 | 59% | 30% | 7% | 2% | 2% | 89% | 9% |
| EE | 1004 | 64% | 29% | 5% | 1% | 1% | 93% | 6% |
| EL | 1000 | 64% | 30% | 4% | 2% | - | 94% | 6% |
| ES | 1007 | 69% | 25% | 3% | 2% | 1% | 94% | 5% |
| FR | 1039 | 42% | 42% | 9% | 3% | 4% | 84% | 12% |
| IE | 1003 | 62% | 31% | 3% | 1% | 3% | 93% | 4% |
| IT | 1017 | 36% | 46% | 10% | 3% | 5% | 82% | 13% |
| CY | 503 | 78% | 15% | 4% | 1% | 2% | 93% | 5% |
| LV | 1010 | 56% | 35% | 5% | 1% | 3% | 91% | 6% |
| LT | 1017 | 58% | 34% | 4% | 1% | 3% | 92% | 5% |
| LU | 510 | 46% | 31% | 9% | 12% | 2% | 77% | 21% |
| HU | 1000 | 50% | 42% | 5% | 2% | 1% | 92% | 7% |
| MT | 500 | 52% | 42% | 1% | 2% | 3% | 94% | 3% |
| NL | 1001 | 52% | 35% | 7% | 5% | 1% | 87% | 12% |
| AT | 1009 | 51% | 42% | 6% | - | 1% | 93% | 6% |
| PL | 1000 | 45% | 44% | 5% | 1% | 5% | 89% | 6% |
| PT | 1002 | 49% | 42% | 6% | 2% | 1% | 91% | 8% |
| RO | 1004 | 45% | 40% | 7% | 2% | 6% | 85% | 9% |
| SI | 1037 | 54% | 36% | 6% | 2% | 2% | 90% | 8% |
| SK | 1075 | 49% | 42% | 6% | 1% | 2% | 91% | 7% |
| FI | 1026 | 47% | 43% | 7% | 2% | 1% | 90% | 9% |
| SE | 1001 | 58% | 27% | 7% | 7% | 1% | 85% | 14% |
| UK | 1313 | 64% | 28% | 4% | 2% | 2% | 92% | 6% |
| HR | 1000 | 64% | 29% | 4% | 2% | 1% | 93% | 6% |
| TR | 1001 | 56% | 32% | 7% | 3% | 2% | 88% | 10% |
| Sex | | | | | | | | |
| Male | 12850 | 52% | 36% | 7% | 2% | 3% | 88% | 9% |
| Female | 13809 | 54% | 35% | 6% | 2% | 3% | 89% | 8% |
| Age | | | | | | | | |
| 15-24 | 4118 | 49% | 38% | 8% | 2% | 3% | 87% | 10% |
| 25-39 | 6900 | 52% | 36% | 7% | 2% | 3% | 88% | 9% |
| 40-54 | 6807 | 57% | 34% | 5% | 2% | 2% | 91% | 7% |
| 55 + | 8834 | 52% | 36% | 6% | 3% | 3% | 88% | 9% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 56% | 34% | 5% | 2% | 3% | 90% | 7% |
| 16-19 | 10787 | 55% | 35% | 6% | 2% | 2% | 90% | 8% |
| 20+ | 6048 | 50% | 37% | 7% | 3% | 3% | 87% | 10% |
| Still Studying | 2605 | 47% | 39% | 9% | 2% | 3% | 86% | 11% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 50% | 38% | 7% | 3% | 2% | 88% | 10% |
| Managers | 2667 | 51% | 37% | 6% | 3% | 3% | 88% | 9% |
| Other white collars | 3151 | 52% | 38% | 6% | 2% | 2% | 90% | 8% |
| Manual workers | 5768 | 57% | 33% | 6% | 2% | 2% | 90% | 8% |
| House persons | 2398 | 57% | 33% | 5% | 2% | 3% | 90% | 7% |
| Unemployed | 1507 | 56% | 34% | 5% | 3% | 2% | 90% | 8% |
| Retired | 6714 | 52% | 36% | 6% | 3% | 3% | 88% | 9% |
| Students | 2605 | 47% | 39% | 9% | 2% | 3% | 86% | 11% |

QA8.7 For each of the following statements regarding the care of the elderly, please tell me to what extent you agree or disagree.

From time to time, the state should pay for professional carers to take over from family carers so that family carers can take a break

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|----|-------|----------|
| EU27 | 26659 | 56% | 35% | 5% | 1% | 3% | 91% | 6% |
| BE | 1040 | 55% | 38% | 5% | 1% | 1% | 93% | 6% |
| BG | 1000 | 48% | 37% | 6% | 2% | 7% | 85% | 8% |
| CZ | 1024 | 49% | 42% | 5% | 1% | 3% | 91% | 6% |
| DK | 1007 | 70% | 24% | 2% | 2% | 2% | 94% | 4% |
| DE | 1510 | 69% | 24% | 4% | 2% | 1% | 93% | 6% |
| EE | 1004 | 63% | 29% | 5% | 1% | 2% | 92% | 6% |
| EL | 1000 | 65% | 29% | 5% | 1% | - | 94% | 6% |
| ES | 1007 | 64% | 29% | 3% | 1% | 3% | 93% | 4% |
| FR | 1039 | 49% | 40% | 6% | 2% | 3% | 89% | 8% |
| IE | 1003 | 70% | 25% | 1% | 1% | 3% | 95% | 2% |
| IT | 1017 | 35% | 50% | 8% | 3% | 4% | 85% | 11% |
| CY | 503 | 83% | 13% | 2% | - | 2% | 96% | 2% |
| LV | 1010 | 54% | 36% | 5% | 2% | 3% | 90% | 7% |
| LT | 1017 | 53% | 39% | 3% | 1% | 4% | 92% | 4% |
| LU | 510 | 55% | 32% | 5% | 6% | 2% | 87% | 11% |
| HU | 1000 | 35% | 48% | 11% | 3% | 3% | 83% | 14% |
| MT | 500 | 53% | 37% | 2% | - | 8% | 90% | 2% |
| NL | 1001 | 65% | 28% | 4% | 2% | 1% | 93% | 6% |
| AT | 1009 | 52% | 41% | 5% | 1% | 1% | 93% | 6% |
| PL | 1000 | 40% | 48% | 6% | 1% | 5% | 88% | 7% |
| PT | 1002 | 44% | 48% | 6% | 1% | 1% | 92% | 7% |
| RO | 1004 | 43% | 38% | 7% | 3% | 9% | 81% | 10% |
| SI | 1037 | 51% | 38% | 6% | 3% | 2% | 89% | 9% |
| SK | 1075 | 48% | 43% | 6% | 1% | 2% | 91% | 7% |
| FI | 1026 | 73% | 24% | 2% | - | 1% | 97% | 2% |
| SE | 1001 | 70% | 26% | 2% | 1% | 1% | 96% | 3% |
| UK | 1313 | 73% | 22% | 2% | 1% | 2% | 95% | 3% |
| HR | 1000 | 62% | 29% | 5% | 2% | 2% | 91% | 7% |
| TR | 1001 | 55% | 32% | 7% | 2% | 4% | 87% | 9% |
| Sex | | | | | | | | |
| Male | 12850 | 54% | 36% | 5% | 2% | 3% | 90% | 7% |
| Female | 13809 | 58% | 33% | 5% | 1% | 3% | 91% | 6% |
| Age | | | | | | | | |
| 15-24 | 4118 | 51% | 37% | 7% | 1% | 4% | 88% | 8% |
| 25-39 | 6900 | 55% | 36% | 5% | 2% | 2% | 91% | 7% |
| 40-54 | 6807 | 59% | 33% | 5% | 1% | 2% | 92% | 6% |
| 55 + | 8834 | 56% | 35% | 5% | 1% | 3% | 91% | 6% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 56% | 34% | 5% | 2% | 3% | 90% | 7% |
| 16-19 | 10787 | 57% | 35% | 4% | 2% | 2% | 92% | 6% |
| 20+ | 6048 | 58% | 33% | 5% | 1% | 3% | 91% | 6% |
| Still Studying | 2605 | 48% | 40% | 7% | 1% | 4% | 88% | 8% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 52% | 38% | 5% | 2% | 3% | 90% | 7% |
| Managers | 2667 | 61% | 31% | 4% | 2% | 2% | 92% | 6% |
| Other white collars | 3151 | 54% | 37% | 5% | 2% | 2% | 91% | 7% |
| Manual workers | 5768 | 58% | 34% | 4% | 2% | 2% | 92% | 6% |
| House persons | 2398 | 60% | 32% | 4% | 1% | 3% | 92% | 5% |
| Unemployed | 1507 | 55% | 37% | 5% | 1% | 2% | 92% | 6% |
| Retired | 6714 | 55% | 35% | 5% | 2% | 3% | 90% | 7% |
| Students | 2605 | 48% | 40% | 7% | 1% | 4% | 88% | 8% |

QA9 Have either you or someone you are close to ever been in need of any regular help and long-term care over the last ten years? If you know several people who have been in need of regular help and long-term care, please consider only the experience that affected you most. Please tell me your relationship to this person in need of care. (MAX. 2 ANSWERS)

| | TOTAL | No personal experience with long-term care needs | Yes, you personally | Yes, your partner | Yes, one of your parents | Yes, one of your children | Yes, one of your siblings (brother\ sister) | Yes, another relative or friend | Yes, an acquaintance, colleague or neighbour | DK | Yes |
|------------------------------------|-------|--|---------------------|-------------------|--------------------------|---------------------------|---|---------------------------------|--|-----|-----|
| EU27 | 26659 | 55% | 6% | 4% | 15% | 1% | 2% | 13% | 3% | 2% | 42% |
| BE | 1040 | 41% | 8% | 5% | 22% | 2% | 3% | 17% | 3% | 1% | 57% |
| BG | 1000 | 68% | 6% | 5% | 11% | 1% | 2% | 6% | 2% | 1% | 31% |
| CZ | 1024 | 58% | 5% | 4% | 15% | 1% | 1% | 9% | 6% | 3% | 39% |
| DK | 1007 | 38% | 7% | 3% | 22% | 1% | 2% | 22% | 3% | 4% | 58% |
| DE | 1510 | 59% | 4% | 4% | 15% | 1% | 1% | 12% | 3% | 2% | 39% |
| EE | 1004 | 54% | 5% | 3% | 17% | 1% | 1% | 14% | 2% | 3% | 43% |
| EL | 1000 | 60% | 4% | 4% | 16% | 1% | 2% | 12% | 1% | - | 40% |
| ES | 1007 | 56% | 7% | 4% | 15% | 0% | 1% | 12% | 3% | 3% | 41% |
| FR | 1039 | 47% | 6% | 4% | 19% | 1% | 3% | 18% | 4% | 2% | 52% |
| IE | 1003 | 62% | 6% | 3% | 11% | 1% | 2% | 13% | 1% | 2% | 37% |
| IT | 1017 | 57% | 5% | 4% | 11% | 1% | 2% | 14% | 4% | 3% | 39% |
| CY | 503 | 57% | 8% | 4% | 21% | 1% | 1% | 9% | 1% | 0% | 43% |
| LV | 1010 | 61% | 6% | 2% | 12% | 1% | 1% | 11% | 3% | 2% | 36% |
| LT | 1017 | 57% | 7% | 3% | 13% | 1% | 2% | 13% | 2% | 3% | 40% |
| LU | 510 | 53% | 4% | 4% | 17% | 1% | 2% | 18% | 2% | 0% | 46% |
| HU | 1000 | 59% | 8% | 4% | 15% | 1% | 1% | 8% | 3% | 1% | 39% |
| MT | 500 | 55% | 7% | 4% | 18% | 1% | 3% | 12% | 0% | 1% | 44% |
| NL | 1001 | 44% | 8% | 4% | 22% | 1% | 2% | 17% | 2% | 2% | 54% |
| AT | 1009 | 61% | 5% | 3% | 13% | 1% | 1% | 9% | 4% | 3% | 36% |
| PL | 1000 | 57% | 8% | 3% | 18% | 1% | 2% | 10% | 1% | 3% | 41% |
| PT | 1002 | 68% | 5% | 5% | 10% | 1% | 1% | 8% | 1% | 3% | 29% |
| RO | 1004 | 67% | 7% | 5% | 9% | 1% | 0% | 4% | 3% | 5% | 28% |
| SI | 1037 | 60% | 5% | 4% | 12% | 1% | 1% | 14% | 3% | 0% | 39% |
| SK | 1075 | 60% | 7% | 3% | 15% | 1% | 1% | 9% | 2% | 3% | 37% |
| FI | 1026 | 46% | 6% | 5% | 19% | 2% | 2% | 21% | 1% | 0% | 54% |
| SE | 1001 | 40% | 5% | 4% | 22% | 2% | 2% | 27% | 2% | 0% | 60% |
| UK | 1313 | 54% | 7% | 4% | 16% | 1% | 2% | 15% | 2% | 1% | 45% |
| HR | 1000 | 60% | 6% | 3% | 14% | 1% | 1% | 12% | 3% | 1% | 39% |
| TR | 1001 | 55% | 6% | 3% | 14% | 1% | 1% | 7% | 3% | 10% | 35% |
| Sex | | | | | | | | | | | |
| Male | 12850 | 58% | 5% | 3% | 14% | 1% | 1% | 13% | 2% | 3% | 39% |
| Female | 13809 | 53% | 7% | 5% | 17% | 1% | 2% | 13% | 3% | 2% | 45% |
| Age | | | | | | | | | | | |
| 15-24 | 4118 | 66% | 2% | 0% | 5% | 0% | 1% | 20% | 2% | 4% | 30% |
| 25-39 | 6900 | 62% | 3% | 1% | 10% | 0% | 1% | 18% | 3% | 2% | 35% |
| 40-54 | 6807 | 54% | 6% | 2% | 22% | 1% | 1% | 10% | 3% | 2% | 44% |
| 55 + | 8834 | 46% | 10% | 10% | 20% | 1% | 2% | 8% | 3% | 2% | 52% |
| Education (End of) | | | | | | | | | | | |
| 15 | 6440 | 52% | 9% | 8% | 17% | 1% | 2% | 8% | 3% | 2% | 46% |
| 16-19 | 10787 | 58% | 5% | 3% | 16% | 1% | 1% | 12% | 3% | 3% | 40% |
| 20+ | 6048 | 51% | 5% | 3% | 19% | 1% | 2% | 17% | 3% | 2% | 47% |
| Still Studying | 2605 | 65% | 2% | 1% | 4% | - | 1% | 23% | 1% | 3% | 32% |
| Respondent occupation scale | | | | | | | | | | | |
| Self- employed | 1849 | 57% | 4% | 2% | 18% | 1% | 1% | 13% | 3% | 2% | 41% |
| Managers | 2667 | 54% | 3% | 1% | 19% | 1% | 1% | 18% | 3% | 2% | 44% |
| Other white collars | 3151 | 59% | 3% | 1% | 15% | 0% | 1% | 14% | 3% | 3% | 38% |
| Manual workers | 5768 | 61% | 4% | 2% | 14% | 1% | 1% | 14% | 3% | 2% | 37% |
| House persons | 2398 | 51% | 8% | 5% | 20% | 1% | 2% | 11% | 2% | 2% | 47% |
| Unemployed | 1507 | 61% | 6% | 2% | 17% | 2% | 1% | 11% | 1% | 2% | 37% |
| Retired | 6714 | 46% | 12% | 10% | 17% | 2% | 3% | 8% | 3% | 2% | 52% |
| Students | 2605 | 65% | 2% | 1% | 4% | - | 1% | 23% | 1% | 3% | 32% |

QA10 Thinking about this case of long-term care need you have just told me about, was the appropriate help and long-term care given to this person in need (whether yourself or someone you are close to)?
 (IF 'HAVE A PERSONAL EXPERIENCE OF LONG-TERM CARE NEEDS', CODE 2 TO 8 IN QA9)

| | TOTAL | Yes, totally | Yes, but only partly | No | DK | Yes |
|------------------------------------|-------|--------------|----------------------|-----|----|-----|
| EU27 | 11271 | 58% | 31% | 10% | 1% | 89% |
| BE | 597 | 65% | 28% | 7% | - | 93% |
| BG | 314 | 61% | 25% | 8% | 6% | 86% |
| CZ | 398 | 58% | 32% | 9% | 1% | 90% |
| DK | 581 | 54% | 29% | 16% | 1% | 83% |
| DE | 586 | 58% | 32% | 8% | 2% | 90% |
| EE | 428 | 54% | 34% | 11% | 1% | 88% |
| EL | 397 | 67% | 31% | 2% | - | 98% |
| ES | 415 | 62% | 24% | 14% | - | 86% |
| FR | 536 | 60% | 27% | 11% | 2% | 87% |
| IE | 367 | 48% | 32% | 14% | 6% | 80% |
| IT | 398 | 51% | 34% | 13% | 2% | 85% |
| CY | 214 | 52% | 44% | 4% | - | 96% |
| LV | 366 | 62% | 31% | 7% | - | 93% |
| LT | 409 | 60% | 29% | 10% | 1% | 89% |
| LU | 236 | 77% | 17% | 4% | 2% | 94% |
| HU | 393 | 73% | 17% | 9% | 1% | 90% |
| MT | 222 | 84% | 13% | 3% | - | 97% |
| NL | 536 | 58% | 35% | 6% | 1% | 93% |
| AT | 362 | 57% | 35% | 4% | 4% | 92% |
| PL | 408 | 61% | 29% | 10% | - | 90% |
| PT | 295 | 64% | 23% | 12% | 1% | 87% |
| RO | 278 | 62% | 33% | 3% | 2% | 95% |
| SI | 408 | 67% | 25% | 8% | - | 92% |
| SK | 394 | 50% | 37% | 10% | 3% | 87% |
| FI | 556 | 59% | 36% | 4% | 1% | 95% |
| SE | 602 | 59% | 33% | 5% | 3% | 92% |
| UK | 594 | 49% | 36% | 13% | 2% | 85% |
| HR | 389 | 64% | 26% | 10% | - | 90% |
| TR | 347 | 55% | 31% | 12% | 2% | 86% |
| Sex | | | | | | |
| Male | 5000 | 57% | 31% | 10% | 2% | 88% |
| Female | 6270 | 59% | 30% | 10% | 1% | 89% |
| Age | | | | | | |
| 15-24 | 1254 | 53% | 34% | 9% | 4% | 87% |
| 25-39 | 2445 | 53% | 34% | 11% | 2% | 87% |
| 40-54 | 3003 | 57% | 31% | 11% | 1% | 88% |
| 55 + | 4569 | 62% | 28% | 9% | 1% | 90% |
| Education (End of) | | | | | | |
| 15 | 2992 | 61% | 25% | 12% | 2% | 86% |
| 16-19 | 4305 | 56% | 33% | 9% | 2% | 89% |
| 20+ | 2834 | 60% | 30% | 9% | 1% | 90% |
| Still Studying | 830 | 51% | 37% | 8% | 4% | 88% |
| Respondent occupation scale | | | | | | |
| Self- employed | 760 | 60% | 26% | 13% | 1% | 86% |
| Managers | 1162 | 55% | 35% | 9% | 1% | 90% |
| Other white collars | 1187 | 55% | 34% | 10% | 1% | 89% |
| Manual workers | 2161 | 54% | 31% | 13% | 2% | 85% |
| House persons | 1126 | 60% | 28% | 11% | 1% | 88% |
| Unemployed | 554 | 54% | 36% | 10% | - | 90% |
| Retired | 3491 | 63% | 27% | 9% | 1% | 90% |
| Students | 830 | 51% | 37% | 8% | 4% | 88% |

QA11 Thinking about this case of long-term care need you have just told me about, please tell me in what ways, if any, do you or did you personally get involved in helping this person. (MULTIPLE ANSWERS POSSIBLE)

(IF 'HAVE SOMEONE THEY ARE CLOSE TO THAT IS OR WAS IN NEED FOR REGULAR HELP AND LONG-TERM CARE', CODE 3 TO 8 IN QA9)

| | TOTAL | You are\ were not personally involved in helping this person | Visiting regularly to keep company | Cooking and preparing meals | Doing shopping | Cleaning and household maintenance | Taking care of finances and everyday administrative tasks | Help with feeding | Help with mobility | Help with dressing | Help with using the toilet | Help in bathing or showering | Organising professional care | None of these (SPONTANEOUS) | Others (SPONTANEOUS) | DK |
|------------------------------------|-------|--|------------------------------------|-----------------------------|----------------|------------------------------------|---|-------------------|--------------------|--------------------|----------------------------|------------------------------|------------------------------|-----------------------------|----------------------|----|
| EU27 | 10093 | 14% | 49% | 32% | 42% | 34% | 30% | 23% | 33% | 27% | 21% | 24% | 21% | 8% | 2% | 1% |
| BE | 544 | 15% | 63% | 26% | 43% | 25% | 26% | 13% | 34% | 16% | 15% | 12% | 23% | 5% | 2% | 5% |
| BG | 260 | 8% | 34% | 55% | 59% | 57% | 30% | 35% | 48% | 43% | 36% | 38% | 12% | 3% | 1% | 3% |
| CZ | 364 | 14% | 51% | 37% | 49% | 46% | 19% | 21% | 29% | 31% | 20% | 33% | 8% | 8% | 2% | - |
| DK | 538 | 24% | 67% | 21% | 33% | 25% | 20% | 10% | 23% | 14% | 12% | 11% | 20% | 5% | 1% | - |
| DE | 535 | 15% | 47% | 34% | 44% | 36% | 39% | 26% | 36% | 30% | 23% | 30% | 27% | 9% | 1% | - |
| EE | 389 | 12% | 44% | 47% | 55% | 51% | 37% | 27% | 41% | 35% | 30% | 37% | 29% | 2% | 2% | 0% |
| EL | 364 | 11% | 43% | 38% | 53% | 36% | 32% | 31% | 39% | 33% | 25% | 32% | 7% | 1% | - | - |
| ES | 352 | 11% | 45% | 36% | 39% | 38% | 27% | 37% | 43% | 37% | 34% | 35% | 17% | 8% | 5% | 0% |
| FR | 502 | 14% | 54% | 22% | 37% | 25% | 27% | 13% | 28% | 19% | 16% | 14% | 18% | 10% | 4% | 1% |
| IE | 327 | 12% | 51% | 27% | 30% | 31% | 20% | 17% | 27% | 21% | 17% | 22% | 23% | 6% | 2% | 5% |
| IT | 360 | 14% | 45% | 22% | 28% | 20% | 24% | 27% | 29% | 26% | 19% | 19% | 27% | 8% | 3% | 1% |
| CY | 185 | 2% | 67% | 38% | 37% | 41% | 19% | 29% | 57% | 35% | 30% | 41% | 8% | 3% | - | - |
| LV | 314 | 12% | 46% | 45% | 47% | 48% | 40% | 24% | 32% | 30% | 24% | 29% | 11% | 4% | - | - |
| LT | 349 | 10% | 65% | 58% | 51% | 50% | 32% | 38% | 40% | 35% | 36% | 40% | 16% | 4% | 2% | - |
| LU | 220 | 17% | 62% | 27% | 39% | 28% | 31% | 16% | 35% | 23% | 21% | 20% | 20% | 7% | 1% | 0% |
| HU | 319 | 16% | 41% | 48% | 53% | 51% | 38% | 32% | 37% | 37% | 29% | 37% | 6% | 9% | 4% | 0% |
| MT | 192 | 13% | 57% | 43% | 39% | 31% | 21% | 33% | 41% | 35% | 28% | 34% | 29% | 1% | 2% | 1% |
| NL | 486 | 15% | 61% | 19% | 33% | 22% | 22% | 14% | 23% | 15% | 12% | 10% | 26% | 7% | 3% | 1% |
| AT | 323 | 21% | 53% | 25% | 46% | 31% | 25% | 21% | 29% | 24% | 17% | 24% | 27% | 9% | 1% | - |
| PL | 348 | 11% | 39% | 43% | 51% | 47% | 33% | 36% | 40% | 35% | 30% | 32% | 17% | 5% | 2% | 1% |
| PT | 254 | 12% | 37% | 35% | 29% | 30% | 23% | 37% | 37% | 38% | 28% | 30% | 17% | 8% | 2% | - |
| RO | 227 | 11% | 33% | 54% | 58% | 49% | 28% | 34% | 44% | 36% | 30% | 35% | 8% | 1% | 1% | 8% |
| SI | 368 | 13% | 57% | 39% | 47% | 40% | 27% | 30% | 34% | 35% | 28% | 32% | 23% | 2% | 3% | 0% |
| SK | 350 | 16% | 43% | 42% | 54% | 46% | 23% | 22% | 34% | 29% | 25% | 36% | 17% | 2% | 1% | 4% |
| FI | 515 | 13% | 60% | 24% | 39% | 29% | 31% | 14% | 23% | 16% | 12% | 14% | 20% | 6% | 2% | 0% |
| SE | 581 | 16% | 61% | 18% | 31% | 20% | 25% | 8% | 19% | 10% | 9% | 9% | 19% | 8% | 3% | 1% |
| UK | 531 | 18% | 54% | 36% | 49% | 41% | 35% | 16% | 30% | 24% | 18% | 22% | 26% | 13% | 2% | 1% |
| HR | 344 | 9% | 53% | 44% | 52% | 46% | 39% | 29% | 39% | 32% | 28% | 33% | 25% | 2% | 1% | 0% |
| TR | 299 | 10% | 39% | 49% | 42% | 46% | 35% | 48% | 48% | 41% | 34% | 35% | 13% | 3% | - | 1% |
| Sex | | | | | | | | | | | | | | | | |
| Male | 4527 | 16% | 48% | 21% | 36% | 24% | 27% | 18% | 30% | 19% | 16% | 16% | 19% | 10% | 2% | 1% |
| Female | 5566 | 13% | 50% | 40% | 47% | 41% | 31% | 28% | 35% | 33% | 26% | 31% | 22% | 6% | 3% | 1% |
| Age | | | | | | | | | | | | | | | | |
| 15-24 | 1196 | 23% | 47% | 15% | 25% | 22% | 10% | 12% | 20% | 13% | 10% | 9% | 4% | 10% | 3% | 1% |
| 25-39 | 2302 | 18% | 50% | 23% | 34% | 28% | 18% | 18% | 27% | 21% | 17% | 17% | 15% | 11% | 2% | 1% |
| 40-54 | 2681 | 14% | 52% | 35% | 47% | 37% | 33% | 24% | 34% | 27% | 23% | 26% | 25% | 7% | 2% | 1% |
| 55 + | 3914 | 10% | 48% | 40% | 48% | 38% | 40% | 29% | 39% | 34% | 27% | 31% | 27% | 6% | 3% | 1% |
| Education (End of) | | | | | | | | | | | | | | | | |
| 15 | 2527 | 13% | 43% | 41% | 46% | 40% | 35% | 32% | 40% | 37% | 30% | 34% | 20% | 7% | 2% | 1% |
| 16-19 | 3890 | 14% | 50% | 32% | 45% | 36% | 31% | 22% | 32% | 25% | 20% | 23% | 23% | 10% | 3% | 1% |
| 20+ | 2652 | 14% | 56% | 26% | 38% | 26% | 29% | 19% | 30% | 23% | 19% | 19% | 24% | 8% | 2% | 1% |
| Still Studying | 797 | 24% | 50% | 17% | 26% | 24% | 9% | 15% | 21% | 14% | 9% | 10% | 6% | 7% | 1% | 1% |
| Respondent occupation scale | | | | | | | | | | | | | | | | |
| Self- employed | 697 | 15% | 56% | 29% | 41% | 31% | 34% | 24% | 32% | 24% | 20% | 20% | 26% | 8% | 1% | 1% |
| Managers | 1126 | 13% | 54% | 26% | 40% | 28% | 31% | 18% | 32% | 20% | 17% | 20% | 27% | 12% | 1% | 1% |
| Other white collars | 1106 | 14% | 52% | 21% | 38% | 26% | 23% | 17% | 29% | 20% | 16% | 16% | 20% | 9% | 2% | 2% |
| Manual workers | 2007 | 19% | 51% | 26% | 37% | 31% | 25% | 18% | 28% | 22% | 17% | 19% | 18% | 10% | 2% | 1% |
| House persons | 980 | 10% | 47% | 47% | 51% | 49% | 35% | 37% | 44% | 42% | 35% | 42% | 21% | 5% | 4% | 0% |
| Unemployed | 503 | 14% | 49% | 40% | 50% | 40% | 29% | 23% | 35% | 30% | 25% | 25% | 16% | 7% | 4% | 1% |
| Retired | 2877 | 11% | 45% | 40% | 47% | 38% | 38% | 29% | 38% | 33% | 26% | 30% | 25% | 7% | 3% | 1% |
| Students | 797 | 24% | 50% | 17% | 26% | 24% | 9% | 15% | 21% | 14% | 9% | 10% | 6% | 7% | 1% | 1% |

QA12 Still thinking about this particular case of long-term care need you have just told me about, where did this person live for the longest time during this period in which he or she needed care?

(IF 'INFORMAL CARERS WHO HELP SOMEONE THEY ARE CLOSE TO THAT IS OR WAS IN NEED OF REGULAR HELP AND LONG-TERM CARE', CODE 2 TO 12 OR 14 IN QA11)

| | TOTAL | In a nursing home | In your household | In a flat\ house next door | In a flat\ house in the same neighbourhood | In a flat\ house less than 20 kilometres away | In a flat\ house between 20 and 100 kilometres away | In a flat\ house more than 100 kilometres away | DK |
|------------------------------------|-------|-------------------|-------------------|----------------------------|--|---|---|--|----|
| EU27 | 7980 | 14% | 37% | 8% | 14% | 14% | 7% | 5% | 1% |
| BE | 441 | 27% | 23% | 8% | 11% | 20% | 8% | 3% | - |
| BG | 224 | 1% | 58% | 5% | 15% | 13% | 6% | - | 2% |
| CZ | 292 | 11% | 40% | 14% | 20% | 11% | 3% | 1% | - |
| DK | 428 | 14% | 14% | 3% | 11% | 26% | 19% | 11% | 2% |
| DE | 406 | 14% | 42% | 11% | 10% | 11% | 7% | 3% | 2% |
| EE | 331 | 8% | 43% | 5% | 10% | 16% | 8% | 9% | 1% |
| EL | 320 | 4% | 45% | 16% | 20% | 10% | 3% | 2% | - |
| ES | 287 | 7% | 47% | 8% | 20% | 11% | 3% | 4% | - |
| FR | 388 | 22% | 21% | 9% | 9% | 18% | 9% | 11% | 1% |
| IE | 252 | 18% | 30% | 4% | 16% | 13% | 8% | 2% | 9% |
| IT | 284 | 9% | 54% | 9% | 11% | 10% | 4% | 2% | 1% |
| CY | 175 | 5% | 32% | 17% | 17% | 24% | 5% | - | - |
| LV | 266 | 2% | 43% | 7% | 17% | 13% | 12% | 5% | 1% |
| LT | 308 | 5% | 49% | 9% | 5% | 13% | 11% | 7% | 1% |
| LU | 180 | 26% | 25% | 9% | 3% | 21% | 8% | 6% | 2% |
| HU | 261 | 5% | 48% | 10% | 16% | 12% | 4% | 4% | 1% |
| MT | 168 | 25% | 41% | 2% | 17% | 11% | 2% | 1% | 1% |
| NL | 374 | 28% | 16% | 3% | 13% | 19% | 16% | 5% | - |
| AT | 261 | 12% | 31% | 15% | 17% | 16% | 6% | 2% | 1% |
| PL | 287 | 6% | 46% | 8% | 20% | 10% | 6% | 3% | 1% |
| PT | 208 | 12% | 57% | 4% | 12% | 9% | 3% | 2% | 1% |
| RO | 183 | 1% | 53% | 9% | 15% | 10% | 8% | 2% | 2% |
| SI | 321 | 16% | 45% | 10% | 10% | 10% | 5% | 4% | - |
| SK | 285 | 2% | 49% | 9% | 19% | 17% | 3% | - | 1% |
| FI | 419 | 28% | 19% | 3% | 7% | 21% | 10% | 11% | 1% |
| SE | 451 | 30% | 11% | 3% | 3% | 26% | 18% | 8% | 1% |
| UK | 410 | 17% | 29% | 3% | 22% | 15% | 7% | 6% | 1% |
| HR | 303 | 6% | 49% | 6% | 14% | 14% | 5% | 5% | 1% |
| TR | 256 | 5% | 55% | 6% | 19% | 7% | 5% | 3% | - |
| Sex | | | | | | | | | |
| Male | 3420 | 15% | 36% | 8% | 14% | 14% | 7% | 5% | 1% |
| Female | 4560 | 13% | 38% | 8% | 14% | 14% | 7% | 4% | 2% |
| Age | | | | | | | | | |
| 15-24 | 805 | 17% | 31% | 7% | 17% | 14% | 9% | 4% | 1% |
| 25-39 | 1668 | 14% | 29% | 8% | 16% | 16% | 8% | 8% | 1% |
| 40-54 | 2174 | 12% | 33% | 9% | 15% | 17% | 8% | 5% | 1% |
| 55 + | 3332 | 15% | 45% | 8% | 12% | 11% | 5% | 3% | 1% |
| Education (End of) | | | | | | | | | |
| 15 | 2089 | 12% | 49% | 8% | 14% | 10% | 3% | 3% | 1% |
| 16-19 | 3043 | 13% | 37% | 9% | 15% | 14% | 7% | 4% | 1% |
| 20+ | 2108 | 19% | 27% | 6% | 12% | 17% | 10% | 8% | 1% |
| Still Studying | 548 | 16% | 32% | 6% | 18% | 13% | 9% | 4% | 2% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 552 | 16% | 37% | 9% | 12% | 14% | 7% | 4% | 1% |
| Managers | 857 | 17% | 22% | 7% | 14% | 19% | 8% | 12% | 1% |
| Other white collars | 854 | 16% | 31% | 7% | 13% | 15% | 11% | 6% | 1% |
| Manual workers | 1495 | 14% | 31% | 8% | 16% | 17% | 8% | 5% | 1% |
| House persons | 843 | 10% | 45% | 9% | 15% | 11% | 6% | 2% | 2% |
| Unemployed | 402 | 10% | 36% | 11% | 20% | 13% | 5% | 5% | - |
| Retired | 2428 | 13% | 47% | 8% | 12% | 11% | 5% | 3% | 1% |
| Students | 548 | 16% | 32% | 6% | 18% | 13% | 9% | 4% | 2% |

QA13 Thinking now about payment for care. Have you already had to pay, are you currently paying, or do you expect one day that you will pay for professional home care or care in an institution for either of your parents? Please tell me all answers that apply. (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | Yes, you have already paid in the past | Yes, you are currently paying | Yes, you are expecting to pay in the future | No, none of these | DK | Yes |
|------------------------------------|-------|--|-------------------------------|---|-------------------|-----|-----|
| EU27 | 26659 | 5% | 2% | 12% | 75% | 6% | 20% |
| BE | 1040 | 10% | 7% | 19% | 66% | 2% | 32% |
| BG | 1000 | 5% | 1% | 6% | 82% | 7% | 11% |
| CZ | 1024 | 4% | 2% | 19% | 71% | 5% | 24% |
| DK | 1007 | 1% | 0% | 9% | 86% | 3% | 11% |
| DE | 1510 | 6% | 2% | 8% | 82% | 2% | 16% |
| EE | 1004 | 6% | 2% | 19% | 69% | 6% | 25% |
| EL | 1000 | 11% | 1% | 14% | 74% | 0% | 25% |
| ES | 1007 | 4% | 3% | 6% | 83% | 4% | 13% |
| FR | 1039 | 7% | 2% | 23% | 68% | 2% | 30% |
| IE | 1003 | 4% | 2% | 14% | 67% | 14% | 19% |
| IT | 1017 | 8% | 5% | 12% | 67% | 9% | 24% |
| CY | 503 | 9% | 4% | 18% | 61% | 9% | 30% |
| LV | 1010 | 3% | 2% | 9% | 82% | 5% | 13% |
| LT | 1017 | 4% | 1% | 14% | 76% | 6% | 18% |
| LU | 510 | 6% | 4% | 14% | 77% | 2% | 22% |
| HU | 1000 | 4% | 1% | 15% | 79% | 2% | 19% |
| MT | 500 | 5% | 2% | 11% | 75% | 8% | 18% |
| NL | 1001 | 4% | 3% | 19% | 73% | 3% | 23% |
| AT | 1009 | 8% | 5% | 7% | 77% | 4% | 19% |
| PL | 1000 | 3% | 1% | 11% | 75% | 11% | 14% |
| PT | 1002 | 8% | 3% | 10% | 76% | 4% | 20% |
| RO | 1004 | 5% | 3% | 10% | 56% | 27% | 17% |
| SI | 1037 | 6% | 2% | 13% | 76% | 3% | 21% |
| SK | 1075 | 4% | 2% | 20% | 69% | 7% | 24% |
| FI | 1026 | 5% | 1% | 14% | 79% | 1% | 20% |
| SE | 1001 | 3% | 1% | 16% | 76% | 4% | 20% |
| UK | 1313 | 3% | 1% | 12% | 79% | 4% | 17% |
| HR | 1000 | 6% | 1% | 18% | 71% | 5% | 24% |
| TR | 1001 | 15% | 4% | 11% | 64% | 6% | 30% |
| Sex | | | | | | | |
| Male | 12850 | 5% | 2% | 13% | 74% | 6% | 20% |
| Female | 13809 | 6% | 3% | 12% | 75% | 6% | 19% |
| Age | | | | | | | |
| 15-24 | 4118 | 1% | 1% | 14% | 76% | 8% | 17% |
| 25-39 | 6900 | 3% | 2% | 17% | 73% | 6% | 21% |
| 40-54 | 6807 | 6% | 3% | 13% | 74% | 5% | 21% |
| 55 + | 8834 | 9% | 4% | 7% | 76% | 5% | 19% |
| Education (End of) | | | | | | | |
| 15 | 6440 | 7% | 3% | 7% | 79% | 6% | 15% |
| 16-19 | 10787 | 5% | 2% | 13% | 75% | 5% | 20% |
| 20+ | 6048 | 6% | 3% | 17% | 70% | 5% | 25% |
| Still Studying | 2605 | 1% | 1% | 15% | 75% | 8% | 17% |
| Respondent occupation scale | | | | | | | |
| Self- employed | 1849 | 7% | 3% | 15% | 68% | 7% | 25% |
| Managers | 2667 | 5% | 3% | 21% | 68% | 5% | 27% |
| Other white collars | 3151 | 5% | 2% | 17% | 71% | 5% | 24% |
| Manual workers | 5768 | 3% | 2% | 12% | 78% | 5% | 17% |
| House persons | 2398 | 6% | 3% | 9% | 76% | 6% | 17% |
| Unemployed | 1507 | 3% | 2% | 12% | 78% | 7% | 15% |
| Retired | 6714 | 9% | 4% | 7% | 76% | 5% | 19% |
| Students | 2605 | 1% | 1% | 15% | 75% | 8% | 17% |

QA14a Approximately, what percentage of the total income of your household did you or do you pay for your parents' care?

(IF 'HAS PAID OR IS CURRENTLY PAYING', CODE 1 OR 2 IN QA13)

| | TOTAL | Less than 10% | Between 10 and 30% | Between 31% and 50% | More than 50% | DK |
|------------------------------------|-------|---------------|--------------------|---------------------|---------------|-----|
| EU27 | 2032 | 32% | 36% | 9% | 5% | 18% |
| BE | 153 | 48% | 28% | 6% | 4% | 14% |
| BG | 59 | 28% | 40% | 10% | 7% | 15% |
| CZ | 56 | 18% | 59% | 8% | 3% | 12% |
| DK | 17 | 33% | 27% | 15% | - | 25% |
| DE | 116 | 33% | 41% | 6% | 2% | 18% |
| EE | 75 | 28% | 44% | 12% | 4% | 12% |
| EL | 123 | 37% | 46% | 13% | 4% | - |
| ES | 71 | 21% | 36% | 14% | 8% | 21% |
| FR | 86 | 47% | 31% | 6% | 2% | 14% |
| IE | 53 | 38% | 37% | 9% | 5% | 11% |
| IT | 128 | 22% | 43% | 14% | 7% | 14% |
| CY | 61 | 39% | 37% | 6% | 4% | 14% |
| LV | 52 | 43% | 22% | 6% | 7% | 22% |
| LT | 47 | 32% | 25% | 17% | 9% | 17% |
| LU | 50 | 39% | 11% | 7% | 21% | 22% |
| HU | 47 | 22% | 54% | 11% | - | 13% |
| MT | 34 | 58% | 17% | 4% | 6% | 15% |
| NL | 60 | 54% | 26% | - | 2% | 18% |
| AT | 133 | 23% | 58% | 11% | 3% | 5% |
| PL | 41 | 49% | 18% | - | - | 33% |
| PT | 104 | 26% | 27% | 15% | 6% | 26% |
| RO | 76 | 35% | 24% | 17% | 4% | 20% |
| SI | 82 | 35% | 52% | 6% | 1% | 6% |
| SK | 55 | 48% | 43% | 1% | 1% | 7% |
| FI | 62 | 54% | 18% | 7% | 2% | 19% |
| SE | 38 | 39% | 3% | - | 36% | 22% |
| UK | 61 | 21% | 29% | 3% | 14% | 33% |
| HR | 68 | 26% | 44% | 16% | 6% | 8% |
| TR | 191 | 32% | 38% | 12% | 7% | 11% |
| Sex | | | | | | |
| Male | 935 | 34% | 40% | 9% | 4% | 13% |
| Female | 1097 | 30% | 33% | 9% | 6% | 22% |
| Age | | | | | | |
| 15-24 | 92 | 26% | 42% | 5% | 7% | 20% |
| 25-39 | 274 | 32% | 39% | 13% | 5% | 11% |
| 40-54 | 572 | 37% | 38% | 7% | 4% | 14% |
| 55 + | 1093 | 30% | 34% | 9% | 6% | 21% |
| Education (End of) | | | | | | |
| 15 | 578 | 30% | 32% | 12% | 7% | 19% |
| 16-19 | 807 | 33% | 40% | 6% | 5% | 16% |
| 20+ | 514 | 35% | 34% | 12% | 4% | 15% |
| Still Studying | 38 | 40% | 21% | - | 11% | 28% |
| Respondent occupation scale | | | | | | |
| Self- employed | 196 | 31% | 47% | 11% | 4% | 7% |
| Managers | 202 | 33% | 38% | 8% | 4% | 17% |
| Other white collars | 226 | 40% | 32% | 15% | 5% | 8% |
| Manual workers | 271 | 31% | 36% | 8% | 5% | 20% |
| House persons | 205 | 25% | 38% | 12% | 4% | 21% |
| Unemployed | 63 | 30% | 49% | 8% | 1% | 12% |
| Retired | 832 | 33% | 34% | 6% | 6% | 21% |
| Students | 38 | 40% | 21% | - | 11% | 28% |

QA14b Approximately, what percentage of the total income of your household do you expect to pay for your parents' care?

(IF 'EXPECT TO PAY IN THE FUTURE', CODE 3 IN QA13)

| | TOTAL | Less than 10% | Between 10 and 30% | Between 31% and 50% | More than 50% | DK |
|------------------------------------|-------|---------------|--------------------|---------------------|---------------|-----|
| EU27 | 3320 | 26% | 40% | 8% | 3% | 23% |
| BE | 199 | 39% | 33% | 6% | 1% | 21% |
| BG | 56 | 20% | 39% | 10% | 9% | 22% |
| CZ | 193 | 27% | 49% | 4% | 3% | 17% |
| DK | 94 | 62% | 29% | 3% | 1% | 5% |
| DE | 127 | 21% | 48% | 6% | 2% | 23% |
| EE | 190 | 24% | 51% | 12% | 4% | 9% |
| EL | 144 | 22% | 47% | 14% | 8% | 9% |
| ES | 59 | 11% | 27% | 13% | 1% | 48% |
| FR | 235 | 33% | 33% | 5% | 2% | 27% |
| IE | 139 | 20% | 30% | 10% | 3% | 37% |
| IT | 122 | 12% | 44% | 19% | 7% | 18% |
| CY | 92 | 27% | 34% | 4% | 6% | 29% |
| LV | 87 | 23% | 48% | 5% | 2% | 22% |
| LT | 138 | 27% | 45% | 6% | 2% | 20% |
| LU | 69 | 31% | 31% | 6% | 2% | 30% |
| HU | 145 | 11% | 57% | 11% | 6% | 15% |
| MT | 55 | 27% | 27% | - | 7% | 39% |
| NL | 189 | 43% | 37% | 1% | - | 19% |
| AT | 67 | 17% | 49% | 10% | 2% | 22% |
| PL | 106 | 23% | 40% | 10% | 6% | 21% |
| PT | 99 | 12% | 32% | 11% | 1% | 44% |
| RO | 98 | 18% | 47% | 12% | - | 23% |
| SI | 137 | 21% | 45% | 15% | 4% | 15% |
| SK | 214 | 27% | 49% | 11% | 2% | 11% |
| FI | 144 | 57% | 24% | 1% | 1% | 17% |
| SE | 161 | 43% | 33% | 1% | 2% | 21% |
| UK | 162 | 26% | 45% | 6% | 2% | 21% |
| HR | 179 | 14% | 39% | 15% | 9% | 23% |
| TR | 113 | 11% | 41% | 20% | 13% | 15% |
| Sex | | | | | | |
| Male | 1717 | 27% | 41% | 8% | 3% | 21% |
| Female | 1603 | 24% | 39% | 9% | 4% | 24% |
| Age | | | | | | |
| 15-24 | 593 | 18% | 46% | 9% | 4% | 23% |
| 25-39 | 1177 | 30% | 43% | 8% | 3% | 16% |
| 40-54 | 906 | 29% | 38% | 9% | 1% | 23% |
| 55 + | 644 | 20% | 32% | 8% | 6% | 34% |
| Education (End of) | | | | | | |
| 15 | 428 | 19% | 29% | 8% | 9% | 35% |
| 16-19 | 1383 | 24% | 43% | 8% | 3% | 22% |
| 20+ | 1055 | 33% | 39% | 9% | 1% | 18% |
| Still Studying | 395 | 18% | 45% | 10% | 4% | 23% |
| Respondent occupation scale | | | | | | |
| Self- employed | 268 | 28% | 45% | 8% | 5% | 14% |
| Managers | 554 | 29% | 45% | 7% | - | 19% |
| Other white collars | 537 | 27% | 42% | 12% | 1% | 18% |
| Manual workers | 702 | 29% | 40% | 8% | 4% | 19% |
| House persons | 223 | 30% | 35% | 8% | 1% | 26% |
| Unemployed | 175 | 22% | 35% | 6% | 4% | 33% |
| Retired | 467 | 17% | 31% | 7% | 7% | 38% |
| Students | 395 | 18% | 45% | 10% | 4% | 23% |

QA15 Did you ever give up paid work in order to take care of your elderly parents?

| | TOTAL | Yes, quitting your job completely | Yes, switching from full-time to part-time working | No | DK | Yes |
|------------------------------------|-------|-----------------------------------|--|-----|----|-----|
| EU27 | 26659 | 2% | 3% | 93% | 2% | 5% |
| BE | 1040 | 2% | 1% | 97% | - | 3% |
| BG | 1000 | 2% | 3% | 94% | 1% | 5% |
| CZ | 1024 | 2% | 3% | 94% | 1% | 5% |
| DK | 1007 | 1% | 1% | 98% | - | 2% |
| DE | 1510 | 2% | 2% | 92% | 4% | 4% |
| EE | 1004 | 2% | 4% | 91% | 3% | 6% |
| EL | 1000 | 2% | 2% | 96% | - | 4% |
| ES | 1007 | 4% | 4% | 91% | 1% | 8% |
| FR | 1039 | 2% | 1% | 97% | - | 3% |
| IE | 1003 | 2% | 3% | 93% | 2% | 5% |
| IT | 1017 | 2% | 4% | 90% | 4% | 6% |
| CY | 503 | 3% | 3% | 94% | - | 6% |
| LV | 1010 | 2% | 1% | 94% | 3% | 3% |
| LT | 1017 | 3% | 2% | 94% | 1% | 5% |
| LU | 510 | 2% | 1% | 96% | 1% | 3% |
| HU | 1000 | 3% | 4% | 92% | 1% | 7% |
| MT | 500 | 2% | - | 97% | 1% | 2% |
| NL | 1001 | - | 2% | 98% | - | 2% |
| AT | 1009 | 1% | 5% | 92% | 2% | 6% |
| PL | 1000 | 1% | 2% | 95% | 2% | 3% |
| PT | 1002 | 2% | 5% | 90% | 3% | 7% |
| RO | 1004 | 3% | 7% | 81% | 9% | 10% |
| SI | 1037 | 1% | 3% | 96% | - | 4% |
| SK | 1075 | 4% | 6% | 88% | 2% | 10% |
| FI | 1026 | 1% | 2% | 95% | 2% | 3% |
| SE | 1001 | 1% | 3% | 96% | - | 4% |
| UK | 1313 | 3% | 2% | 94% | 1% | 5% |
| HR | 1000 | 3% | 1% | 95% | 1% | 4% |
| TR | 1001 | 3% | 3% | 89% | 5% | 6% |
| Sex | | | | | | |
| Male | 12850 | 2% | 2% | 94% | 2% | 4% |
| Female | 13809 | 3% | 3% | 92% | 2% | 6% |
| Age | | | | | | |
| 15-24 | 4118 | 1% | 2% | 95% | 2% | 3% |
| 25-39 | 6900 | 2% | 2% | 94% | 2% | 4% |
| 40-54 | 6807 | 3% | 3% | 92% | 2% | 6% |
| 55 + | 8834 | 3% | 3% | 92% | 2% | 6% |
| Education (End of) | | | | | | |
| 15 | 6440 | 3% | 3% | 92% | 2% | 6% |
| 16-19 | 10787 | 2% | 3% | 93% | 2% | 5% |
| 20+ | 6048 | 2% | 3% | 93% | 2% | 5% |
| Still Studying | 2605 | - | 2% | 95% | 3% | 2% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 2% | 5% | 91% | 2% | 7% |
| Managers | 2667 | 2% | 3% | 93% | 2% | 5% |
| Other white collars | 3151 | 2% | 3% | 93% | 2% | 5% |
| Manual workers | 5768 | 2% | 3% | 93% | 2% | 5% |
| House persons | 2398 | 4% | 3% | 90% | 3% | 7% |
| Unemployed | 1507 | 4% | 2% | 93% | 1% | 6% |
| Retired | 6714 | 3% | 2% | 93% | 2% | 5% |
| Students | 2605 | - | 2% | 95% | 3% | 2% |

QA16 In the future, do you expect that you will have to give up paid work to take care of your elderly parents?

| | TOTAL | Yes, quitting your job completely | Yes, switching from full-time to part-time working | No | DK | Yes |
|------------------------------------|-------|-----------------------------------|--|-----|-----|-----|
| EU27 | 26659 | 2% | 6% | 81% | 11% | 8% |
| BE | 1040 | 2% | 6% | 89% | 3% | 8% |
| BG | 1000 | 2% | 6% | 58% | 34% | 8% |
| CZ | 1024 | 2% | 7% | 74% | 17% | 9% |
| DK | 1007 | - | 4% | 95% | 1% | 4% |
| DE | 1510 | 1% | 4% | 88% | 7% | 5% |
| EE | 1004 | 2% | 8% | 80% | 10% | 10% |
| EL | 1000 | 1% | 10% | 85% | 4% | 11% |
| ES | 1007 | 2% | 6% | 75% | 17% | 8% |
| FR | 1039 | 2% | 8% | 87% | 3% | 10% |
| IE | 1003 | 1% | 4% | 70% | 25% | 5% |
| IT | 1017 | 2% | 5% | 74% | 19% | 7% |
| CY | 503 | 2% | 5% | 86% | 7% | 7% |
| LV | 1010 | 2% | 5% | 82% | 11% | 7% |
| LT | 1017 | 2% | 13% | 67% | 18% | 15% |
| LU | 510 | 2% | 5% | 88% | 5% | 7% |
| HU | 1000 | 5% | 9% | 72% | 14% | 14% |
| MT | 500 | 2% | 3% | 76% | 19% | 5% |
| NL | 1001 | 1% | 4% | 91% | 4% | 5% |
| AT | 1009 | 1% | 3% | 88% | 8% | 4% |
| PL | 1000 | 2% | 5% | 75% | 18% | 7% |
| PT | 1002 | 1% | 7% | 77% | 15% | 8% |
| RO | 1004 | 2% | 6% | 72% | 20% | 8% |
| SI | 1037 | 1% | 2% | 92% | 5% | 3% |
| SK | 1075 | 4% | 9% | 71% | 16% | 13% |
| FI | 1026 | 1% | 5% | 90% | 4% | 6% |
| SE | 1001 | - | 10% | 83% | 7% | 10% |
| UK | 1313 | 3% | 7% | 84% | 6% | 10% |
| HR | 1000 | 1% | 2% | 89% | 8% | 3% |
| TR | 1001 | 13% | 12% | 63% | 12% | 25% |
| Sex | | | | | | |
| Male | 12850 | 1% | 5% | 83% | 11% | 6% |
| Female | 13809 | 2% | 7% | 79% | 12% | 9% |
| Age | | | | | | |
| 15-24 | 4118 | 2% | 12% | 68% | 18% | 14% |
| 25-39 | 6900 | 2% | 8% | 74% | 16% | 10% |
| 40-54 | 6807 | 2% | 6% | 80% | 12% | 8% |
| 55 + | 8834 | 1% | 2% | 93% | 4% | 3% |
| Education (End of) | | | | | | |
| 15 | 6440 | 2% | 3% | 88% | 7% | 5% |
| 16-19 | 10787 | 2% | 6% | 80% | 12% | 8% |
| 20+ | 6048 | 2% | 7% | 81% | 10% | 9% |
| Still Studying | 2605 | 1% | 14% | 67% | 18% | 15% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 2% | 8% | 76% | 14% | 10% |
| Managers | 2667 | 1% | 7% | 82% | 10% | 8% |
| Other white collars | 3151 | 2% | 8% | 74% | 16% | 10% |
| Manual workers | 5768 | 3% | 7% | 77% | 13% | 10% |
| House persons | 2398 | 3% | 4% | 82% | 11% | 7% |
| Unemployed | 1507 | 4% | 7% | 75% | 14% | 11% |
| Retired | 6714 | 1% | 1% | 94% | 4% | 2% |
| Students | 2605 | 1% | 14% | 67% | 18% | 15% |

QA17 Do you expect that at some stage during your life, you will, for a prolonged period of time, become dependent upon the help of others because of your physical or mental health condition?

| | TOTAL | You think this is almost inevitable | You think this is likely | You think this is unlikely, but you would not exclude the possibility | You are almost certain that you will not become dependent | You are currently dependent upon the help of others (SPONTANEOUS) | DK |
|------------------------------------|-------|-------------------------------------|--------------------------|---|---|---|-----|
| EU27 | 26659 | 13% | 32% | 29% | 9% | 2% | 15% |
| BE | 1040 | 17% | 44% | 29% | 6% | 1% | 3% |
| BG | 1000 | 12% | 30% | 26% | 5% | 2% | 25% |
| CZ | 1024 | 5% | 27% | 44% | 11% | 1% | 12% |
| DK | 1007 | 17% | 38% | 29% | 10% | 2% | 4% |
| DE | 1510 | 11% | 32% | 34% | 10% | 2% | 11% |
| EE | 1004 | 9% | 30% | 37% | 13% | 3% | 8% |
| EL | 1000 | 21% | 41% | 26% | 10% | 1% | 1% |
| ES | 1007 | 24% | 35% | 16% | 4% | 2% | 19% |
| FR | 1039 | 9% | 45% | 30% | 9% | 1% | 6% |
| IE | 1003 | 13% | 22% | 20% | 6% | - | 39% |
| IT | 1017 | 10% | 25% | 26% | 7% | 1% | 31% |
| CY | 503 | 22% | 39% | 15% | 4% | 3% | 17% |
| LV | 1010 | 9% | 45% | 27% | 10% | 1% | 8% |
| LT | 1017 | 12% | 40% | 28% | 8% | 3% | 9% |
| LU | 510 | 13% | 39% | 37% | 5% | 1% | 5% |
| HU | 1000 | 18% | 29% | 28% | 8% | 3% | 14% |
| MT | 500 | 4% | 18% | 41% | 5% | 3% | 29% |
| NL | 1001 | 17% | 26% | 34% | 11% | 2% | 10% |
| AT | 1009 | 12% | 31% | 35% | 7% | 2% | 13% |
| PL | 1000 | 12% | 37% | 26% | 9% | 2% | 14% |
| PT | 1002 | 13% | 37% | 26% | 3% | 1% | 20% |
| RO | 1004 | 10% | 26% | 26% | 8% | 1% | 29% |
| SI | 1037 | 18% | 43% | 24% | 6% | 1% | 8% |
| SK | 1075 | 6% | 25% | 43% | 13% | 1% | 12% |
| FI | 1026 | 7% | 37% | 40% | 9% | 1% | 6% |
| SE | 1001 | 21% | 37% | 30% | 8% | - | 4% |
| UK | 1313 | 13% | 22% | 33% | 14% | 3% | 15% |
| HR | 1000 | 11% | 24% | 41% | 11% | 2% | 11% |
| TR | 1001 | 33% | 36% | 13% | 6% | 1% | 11% |
| Sex | | | | | | | |
| Male | 12850 | 12% | 32% | 30% | 10% | 1% | 15% |
| Female | 13809 | 14% | 32% | 28% | 8% | 2% | 16% |
| Age | | | | | | | |
| 15-24 | 4118 | 7% | 27% | 30% | 16% | 1% | 19% |
| 25-39 | 6900 | 9% | 30% | 33% | 10% | 1% | 17% |
| 40-54 | 6807 | 12% | 33% | 31% | 8% | 2% | 14% |
| 55 + | 8834 | 20% | 35% | 24% | 5% | 3% | 13% |
| Education (End of) | | | | | | | |
| 15 | 6440 | 20% | 34% | 22% | 6% | 3% | 15% |
| 16-19 | 10787 | 11% | 31% | 32% | 9% | 1% | 16% |
| 20+ | 6048 | 13% | 34% | 32% | 8% | 1% | 12% |
| Still Studying | 2605 | 7% | 28% | 31% | 15% | 1% | 18% |
| Respondent occupation scale | | | | | | | |
| Self- employed | 1849 | 12% | 31% | 33% | 7% | 1% | 16% |
| Managers | 2667 | 10% | 31% | 37% | 8% | 1% | 13% |
| Other white collars | 3151 | 7% | 32% | 33% | 9% | 1% | 18% |
| Manual workers | 5768 | 10% | 30% | 32% | 11% | 1% | 16% |
| House persons | 2398 | 19% | 34% | 23% | 6% | 2% | 16% |
| Unemployed | 1507 | 11% | 31% | 28% | 13% | 1% | 16% |
| Retired | 6714 | 21% | 36% | 22% | 5% | 4% | 12% |
| Students | 2605 | 7% | 28% | 31% | 15% | 1% | 18% |

QA18 And how do you feel about the idea of becoming dependent upon the help of others one day? Are you...?

(IF 'NOT CURRENTLY DEPENDENT', CODE 1 TO 4 IN QA17)

| | TOTAL | Very worried | Fairly worried | Not really worried | Not at all worried | DK | Worried | Not worried |
|------------------------------------|-------|--------------|----------------|--------------------|--------------------|-----|---------|-------------|
| EU27 | 22134 | 21% | 33% | 27% | 16% | 3% | 54% | 43% |
| BE | 994 | 23% | 32% | 27% | 17% | 1% | 55% | 44% |
| BG | 732 | 30% | 38% | 18% | 8% | 6% | 68% | 26% |
| CZ | 883 | 34% | 34% | 18% | 11% | 3% | 68% | 29% |
| DK | 946 | 17% | 32% | 30% | 20% | 1% | 49% | 50% |
| DE | 1317 | 22% | 33% | 30% | 13% | 2% | 55% | 43% |
| EE | 893 | 18% | 32% | 28% | 20% | 2% | 50% | 48% |
| EL | 975 | 28% | 37% | 20% | 15% | - | 65% | 35% |
| ES | 793 | 8% | 27% | 33% | 30% | 2% | 35% | 63% |
| FR | 965 | 28% | 34% | 21% | 16% | 1% | 62% | 37% |
| IE | 612 | 14% | 26% | 29% | 19% | 12% | 40% | 48% |
| IT | 692 | 27% | 41% | 20% | 9% | 3% | 68% | 29% |
| CY | 401 | 25% | 26% | 28% | 19% | 2% | 51% | 47% |
| LV | 925 | 19% | 27% | 23% | 27% | 4% | 46% | 50% |
| LT | 897 | 24% | 33% | 25% | 16% | 2% | 57% | 41% |
| LU | 477 | 24% | 33% | 24% | 14% | 5% | 57% | 38% |
| HU | 827 | 20% | 33% | 26% | 19% | 2% | 53% | 45% |
| MT | 343 | 31% | 25% | 23% | 12% | 9% | 56% | 35% |
| NL | 885 | 15% | 29% | 37% | 18% | 1% | 44% | 55% |
| AT | 856 | 18% | 37% | 35% | 6% | 4% | 55% | 41% |
| PL | 842 | 16% | 32% | 28% | 22% | 2% | 48% | 50% |
| PT | 790 | 17% | 33% | 32% | 16% | 2% | 50% | 48% |
| RO | 710 | 21% | 35% | 24% | 13% | 7% | 56% | 37% |
| SI | 944 | 13% | 27% | 36% | 22% | 2% | 40% | 58% |
| SK | 942 | 14% | 38% | 21% | 13% | 14% | 52% | 34% |
| FI | 957 | 11% | 36% | 31% | 22% | - | 47% | 53% |
| SE | 956 | 10% | 19% | 39% | 25% | 7% | 29% | 64% |
| UK | 1077 | 26% | 33% | 26% | 13% | 2% | 59% | 39% |
| HR | 868 | 20% | 28% | 25% | 20% | 7% | 48% | 45% |
| TR | 882 | 24% | 37% | 21% | 14% | 4% | 61% | 35% |
| Sex | | | | | | | | |
| Male | 10750 | 17% | 32% | 29% | 19% | 3% | 49% | 48% |
| Female | 11384 | 26% | 34% | 24% | 14% | 2% | 60% | 38% |
| Age | | | | | | | | |
| 15-24 | 3310 | 17% | 27% | 27% | 26% | 3% | 44% | 53% |
| 25-39 | 5640 | 18% | 31% | 28% | 19% | 4% | 49% | 47% |
| 40-54 | 5752 | 23% | 34% | 27% | 13% | 3% | 57% | 40% |
| 55 + | 7432 | 25% | 36% | 25% | 12% | 2% | 61% | 37% |
| Education (End of) | | | | | | | | |
| 15 | 5292 | 23% | 36% | 25% | 14% | 2% | 59% | 39% |
| 16-19 | 8977 | 23% | 33% | 26% | 15% | 3% | 56% | 41% |
| 20+ | 5243 | 19% | 32% | 31% | 16% | 2% | 51% | 47% |
| Still Studying | 2104 | 14% | 29% | 27% | 28% | 2% | 43% | 55% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1535 | 17% | 30% | 31% | 18% | 4% | 47% | 49% |
| Managers | 2305 | 18% | 34% | 31% | 15% | 2% | 52% | 46% |
| Other white collars | 2571 | 22% | 33% | 27% | 15% | 3% | 55% | 42% |
| Manual workers | 4784 | 19% | 31% | 28% | 18% | 4% | 50% | 46% |
| House persons | 1946 | 24% | 36% | 25% | 12% | 3% | 60% | 37% |
| Unemployed | 1250 | 22% | 31% | 24% | 21% | 2% | 53% | 45% |
| Retired | 5637 | 27% | 36% | 24% | 11% | 2% | 63% | 35% |
| Students | 2104 | 14% | 29% | 27% | 28% | 2% | 43% | 55% |

QA19 In the future do you think that you would be provided with the appropriate help and long-term care if you were to need it?

| | TOTAL | Yes, certainly | Yes, probably | No, probably not | No, certainly not | DK | Yes | No |
|------------------------------------|-------|----------------|---------------|------------------|-------------------|-----|-----|-----|
| EU27 | 26659 | 22% | 49% | 12% | 4% | 13% | 71% | 16% |
| BE | 1040 | 31% | 57% | 8% | 1% | 3% | 88% | 9% |
| BG | 1000 | 22% | 49% | 10% | 1% | 18% | 71% | 11% |
| CZ | 1024 | 29% | 51% | 9% | 1% | 10% | 80% | 10% |
| DK | 1007 | 26% | 46% | 22% | 4% | 2% | 72% | 26% |
| DE | 1510 | 26% | 48% | 12% | 5% | 9% | 74% | 17% |
| EE | 1004 | 25% | 52% | 12% | 4% | 7% | 77% | 16% |
| EL | 1000 | 34% | 55% | 7% | 2% | 2% | 89% | 9% |
| ES | 1007 | 24% | 45% | 9% | 4% | 18% | 69% | 13% |
| FR | 1039 | 28% | 48% | 12% | 4% | 8% | 76% | 16% |
| IE | 1003 | 17% | 44% | 8% | 2% | 29% | 61% | 10% |
| IT | 1017 | 15% | 46% | 9% | 5% | 25% | 61% | 14% |
| CY | 503 | 26% | 43% | 11% | 3% | 17% | 69% | 14% |
| LV | 1010 | 25% | 50% | 10% | 4% | 11% | 75% | 14% |
| LT | 1017 | 26% | 49% | 10% | 4% | 11% | 75% | 14% |
| LU | 510 | 34% | 49% | 7% | 2% | 8% | 83% | 9% |
| HU | 1000 | 28% | 48% | 10% | 4% | 10% | 76% | 14% |
| MT | 500 | 23% | 56% | 6% | - | 15% | 79% | 6% |
| NL | 1001 | 18% | 54% | 17% | 3% | 8% | 72% | 20% |
| AT | 1009 | 15% | 55% | 12% | 2% | 16% | 70% | 14% |
| PL | 1000 | 19% | 50% | 7% | 3% | 21% | 69% | 10% |
| PT | 1002 | 15% | 50% | 12% | 3% | 20% | 65% | 15% |
| RO | 1004 | 23% | 50% | 7% | 3% | 17% | 73% | 10% |
| SI | 1037 | 26% | 56% | 9% | 1% | 8% | 82% | 10% |
| SK | 1075 | 25% | 54% | 10% | 2% | 9% | 79% | 12% |
| FI | 1026 | 20% | 58% | 16% | 3% | 3% | 78% | 19% |
| SE | 1001 | 24% | 60% | 13% | 1% | 2% | 84% | 14% |
| UK | 1313 | 17% | 44% | 21% | 8% | 10% | 61% | 29% |
| HR | 1000 | 24% | 50% | 11% | 4% | 11% | 74% | 15% |
| TR | 1001 | 28% | 42% | 9% | 9% | 12% | 70% | 18% |
| Sex | | | | | | | | |
| Male | 12850 | 21% | 51% | 11% | 5% | 12% | 72% | 16% |
| Female | 13809 | 23% | 47% | 12% | 4% | 14% | 70% | 16% |
| Age | | | | | | | | |
| 15-24 | 4118 | 22% | 48% | 10% | 4% | 16% | 70% | 14% |
| 25-39 | 6900 | 17% | 50% | 14% | 5% | 14% | 67% | 19% |
| 40-54 | 6807 | 20% | 49% | 13% | 5% | 13% | 69% | 18% |
| 55 + | 8834 | 28% | 48% | 10% | 3% | 11% | 76% | 13% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 25% | 47% | 10% | 5% | 13% | 72% | 15% |
| 16-19 | 10787 | 20% | 50% | 13% | 4% | 13% | 70% | 17% |
| 20+ | 6048 | 22% | 50% | 13% | 4% | 11% | 72% | 17% |
| Still Studying | 2605 | 24% | 48% | 9% | 3% | 16% | 72% | 12% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 18% | 53% | 10% | 5% | 14% | 71% | 15% |
| Managers | 2667 | 21% | 50% | 14% | 5% | 10% | 71% | 19% |
| Other white collars | 3151 | 16% | 49% | 15% | 4% | 16% | 65% | 19% |
| Manual workers | 5768 | 19% | 50% | 13% | 5% | 13% | 69% | 18% |
| House persons | 2398 | 24% | 43% | 13% | 4% | 16% | 67% | 17% |
| Unemployed | 1507 | 18% | 46% | 15% | 6% | 15% | 64% | 21% |
| Retired | 6714 | 28% | 49% | 9% | 3% | 11% | 77% | 12% |
| Students | 2605 | 24% | 48% | 9% | 3% | 16% | 72% | 12% |

QA20a There are different ways of getting assistance if one becomes dependent and needs regular help and long-term care. If you needed such assistance, please tell me in which of the following ways you would be most likely to be looked after.

| | TOTAL | In your own home by a relative (e.g. partner\ spouse, child living nearby, etc.) | In your own home by a professional care service | In your own home by a personal carer hired by yourself or by your relatives for you | In the home of one of your close family members (e.g. a son or daughter) | In a long-term care institution (nursing home) | DK |
|------------------------------------|-------|--|---|---|--|--|-----|
| EU27 | 26659 | 45% | 23% | 10% | 4% | 9% | 9% |
| BE | 1040 | 34% | 35% | 10% | 3% | 16% | 2% |
| BG | 1000 | 70% | 7% | 5% | 8% | 3% | 7% |
| CZ | 1024 | 57% | 10% | 6% | 5% | 14% | 8% |
| DK | 1007 | 22% | 51% | 18% | 2% | 6% | 1% |
| DE | 1510 | 45% | 26% | 9% | 4% | 8% | 8% |
| EE | 1004 | 45% | 13% | 8% | 16% | 10% | 8% |
| EL | 1000 | 66% | 15% | 12% | 3% | 3% | 1% |
| ES | 1007 | 49% | 17% | 7% | 5% | 10% | 12% |
| FR | 1039 | 24% | 45% | 13% | 2% | 12% | 4% |
| IE | 1003 | 36% | 19% | 14% | 7% | 12% | 12% |
| IT | 1017 | 38% | 15% | 16% | 5% | 9% | 17% |
| CY | 503 | 40% | 25% | 16% | 7% | 8% | 4% |
| LV | 1010 | 53% | 8% | 6% | 11% | 11% | 11% |
| LT | 1017 | 56% | 10% | 7% | 11% | 8% | 8% |
| LU | 510 | 28% | 37% | 12% | 4% | 12% | 7% |
| HU | 1000 | 62% | 7% | 6% | 6% | 11% | 8% |
| MT | 500 | 53% | 12% | 4% | 4% | 20% | 7% |
| NL | 1001 | 29% | 37% | 9% | 1% | 16% | 8% |
| AT | 1009 | 36% | 28% | 11% | 6% | 11% | 8% |
| PL | 1000 | 69% | 8% | 4% | 7% | 4% | 8% |
| PT | 1002 | 46% | 20% | 8% | 3% | 13% | 10% |
| RO | 1004 | 64% | 9% | 7% | 5% | 5% | 10% |
| SI | 1037 | 44% | 12% | 9% | 5% | 25% | 5% |
| SK | 1075 | 68% | 10% | 7% | 4% | 7% | 4% |
| FI | 1026 | 41% | 33% | 8% | 2% | 14% | 2% |
| SE | 1001 | 31% | 31% | 12% | 1% | 21% | 4% |
| UK | 1313 | 42% | 26% | 10% | 5% | 8% | 9% |
| HR | 1000 | 70% | 4% | 4% | 7% | 11% | 4% |
| TR | 1001 | 75% | 6% | 2% | 9% | 4% | 4% |
| Sex | | | | | | | |
| Male | 12850 | 45% | 22% | 10% | 4% | 10% | 9% |
| Female | 13809 | 45% | 23% | 10% | 5% | 9% | 8% |
| Age | | | | | | | |
| 15-24 | 4118 | 48% | 17% | 9% | 5% | 8% | 13% |
| 25-39 | 6900 | 45% | 22% | 10% | 4% | 9% | 10% |
| 40-54 | 6807 | 46% | 23% | 10% | 4% | 10% | 7% |
| 55 + | 8834 | 42% | 26% | 10% | 5% | 10% | 7% |
| Education (End of) | | | | | | | |
| 15 | 6440 | 48% | 21% | 9% | 5% | 9% | 8% |
| 16-19 | 10787 | 46% | 22% | 9% | 5% | 10% | 8% |
| 20+ | 6048 | 38% | 28% | 13% | 4% | 10% | 7% |
| Still Studying | 2605 | 48% | 16% | 10% | 4% | 8% | 14% |
| Respondent occupation scale | | | | | | | |
| Self- employed | 1849 | 45% | 21% | 9% | 5% | 9% | 11% |
| Managers | 2667 | 40% | 27% | 11% | 4% | 10% | 8% |
| Other white collars | 3151 | 41% | 22% | 11% | 4% | 10% | 12% |
| Manual workers | 5768 | 47% | 23% | 9% | 4% | 9% | 8% |
| House persons | 2398 | 50% | 18% | 8% | 6% | 8% | 10% |
| Unemployed | 1507 | 49% | 21% | 8% | 4% | 9% | 9% |
| Retired | 6714 | 43% | 26% | 10% | 5% | 10% | 6% |
| Students | 2605 | 48% | 16% | 10% | 4% | 8% | 14% |

QA20b And in which way you would prefer to be looked after?

| | TOTAL | In your own home by a relative (e.g. partner\ spouse, child living nearby, etc.) | In your own home by a professional care service | In your own home by a personal carer hired by yourself or by your relatives for you | In the home of one of your close family members (e.g. a son or daughter) | In a long-term care institution (nursing home) | DK |
|------------------------------------|-------|--|---|---|--|--|-----|
| EU27 | 26659 | 45% | 24% | 12% | 5% | 8% | 6% |
| BE | 1040 | 40% | 34% | 10% | 4% | 11% | 1% |
| BG | 1000 | 58% | 12% | 8% | 12% | 5% | 5% |
| CZ | 1024 | 54% | 11% | 9% | 6% | 16% | 4% |
| DK | 1007 | 20% | 46% | 21% | 3% | 7% | 3% |
| DE | 1510 | 48% | 24% | 12% | 6% | 7% | 3% |
| EE | 1004 | 40% | 18% | 11% | 14% | 11% | 6% |
| EL | 1000 | 63% | 18% | 11% | 6% | 2% | - |
| ES | 1007 | 48% | 19% | 9% | 5% | 11% | 8% |
| FR | 1039 | 23% | 43% | 15% | 3% | 10% | 6% |
| IE | 1003 | 34% | 21% | 18% | 10% | 6% | 11% |
| IT | 1017 | 44% | 19% | 16% | 4% | 8% | 9% |
| CY | 503 | 39% | 24% | 19% | 9% | 6% | 3% |
| LV | 1010 | 48% | 12% | 8% | 11% | 11% | 10% |
| LT | 1017 | 58% | 12% | 6% | 10% | 9% | 5% |
| LU | 510 | 35% | 30% | 14% | 6% | 11% | 4% |
| HU | 1000 | 66% | 8% | 6% | 6% | 10% | 4% |
| MT | 500 | 49% | 14% | 5% | 13% | 16% | 3% |
| NL | 1001 | 33% | 42% | 12% | 2% | 8% | 3% |
| AT | 1009 | 39% | 24% | 12% | 6% | 11% | 8% |
| PL | 1000 | 70% | 12% | 4% | 6% | 3% | 5% |
| PT | 1002 | 50% | 21% | 6% | 4% | 11% | 8% |
| RO | 1004 | 48% | 16% | 10% | 10% | 6% | 10% |
| SI | 1037 | 43% | 15% | 10% | 9% | 20% | 3% |
| SK | 1075 | 50% | 18% | 13% | 7% | 7% | 5% |
| FI | 1026 | 37% | 32% | 12% | 5% | 11% | 3% |
| SE | 1001 | 34% | 29% | 20% | 3% | 12% | 2% |
| UK | 1313 | 44% | 28% | 10% | 7% | 5% | 6% |
| HR | 1000 | 48% | 13% | 10% | 10% | 15% | 4% |
| TR | 1001 | 47% | 24% | 6% | 13% | 5% | 5% |
| Sex | | | | | | | |
| Male | 12850 | 46% | 23% | 11% | 5% | 8% | 7% |
| Female | 13809 | 45% | 24% | 12% | 6% | 8% | 5% |
| Age | | | | | | | |
| 15-24 | 4118 | 49% | 18% | 12% | 7% | 6% | 8% |
| 25-39 | 6900 | 48% | 23% | 11% | 5% | 7% | 6% |
| 40-54 | 6807 | 46% | 25% | 11% | 5% | 8% | 5% |
| 55 + | 8834 | 42% | 26% | 13% | 5% | 9% | 5% |
| Education (End of) | | | | | | | |
| 15 | 6440 | 49% | 22% | 9% | 6% | 8% | 6% |
| 16-19 | 10787 | 48% | 23% | 11% | 5% | 8% | 5% |
| 20+ | 6048 | 38% | 30% | 15% | 4% | 8% | 5% |
| Still Studying | 2605 | 48% | 18% | 12% | 8% | 6% | 8% |
| Respondent occupation scale | | | | | | | |
| Self- employed | 1849 | 47% | 21% | 13% | 5% | 8% | 6% |
| Managers | 2667 | 42% | 28% | 13% | 5% | 7% | 5% |
| Other white collars | 3151 | 46% | 23% | 13% | 4% | 7% | 7% |
| Manual workers | 5768 | 48% | 24% | 10% | 5% | 7% | 6% |
| House persons | 2398 | 50% | 21% | 10% | 6% | 8% | 5% |
| Unemployed | 1507 | 48% | 23% | 8% | 6% | 8% | 7% |
| Retired | 6714 | 42% | 27% | 13% | 5% | 9% | 4% |
| Students | 2605 | 48% | 18% | 12% | 8% | 6% | 8% |

QA21 If you were to need regular help and long-term care that would require payment, who do you think will finance this? (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | Yourself | Your partner\ spouse | Your family, children or parents | Your other relatives or friends | Your private insurance | Public authorities or social security | You will not need any care that you have to pay for (SPONTANEOUS) | Nobody (SPONTANEOUS) | Other (SPONTANEOUS) | DK |
|------------------------------------|-------|----------|----------------------|----------------------------------|---------------------------------|------------------------|---------------------------------------|---|----------------------|---------------------|-----|
| EU27 | 26659 | 48% | 19% | 18% | 2% | 15% | 32% | 1% | 1% | 0% | 7% |
| BE | 1040 | 70% | 28% | 14% | 2% | 28% | 34% | 1% | 1% | 0% | 1% |
| BG | 1000 | 27% | 25% | 51% | 2% | 1% | 9% | 3% | 2% | - | 11% |
| CZ | 1024 | 65% | 22% | 22% | 1% | 18% | 32% | 1% | 1% | 1% | 4% |
| DK | 1007 | 42% | 12% | 6% | 1% | 28% | 76% | 1% | 0% | 2% | 1% |
| DE | 1510 | 47% | 18% | 12% | 2% | 19% | 43% | 1% | 1% | 0% | 8% |
| EE | 1004 | 53% | 17% | 31% | 4% | 10% | 63% | 0% | 1% | - | 4% |
| EL | 1000 | 67% | 30% | 42% | 3% | 8% | 16% | 1% | 1% | - | - |
| ES | 1007 | 58% | 16% | 20% | 2% | 3% | 19% | 3% | 1% | 0% | 12% |
| FR | 1039 | 55% | 18% | 14% | 2% | 33% | 46% | 0% | 1% | 0% | 3% |
| IE | 1003 | 38% | 14% | 12% | 1% | 19% | 31% | 2% | 3% | 1% | 17% |
| IT | 1017 | 48% | 18% | 19% | 2% | 6% | 19% | 0% | 4% | - | 9% |
| CY | 503 | 47% | 24% | 27% | 2% | 7% | 52% | 0% | 0% | 0% | 5% |
| LV | 1010 | 37% | 13% | 33% | 7% | 11% | 33% | 3% | 2% | - | 5% |
| LT | 1017 | 52% | 18% | 29% | 3% | 11% | 20% | 1% | 2% | 0% | 6% |
| LU | 510 | 44% | 11% | 7% | 2% | 19% | 64% | 1% | 0% | 1% | 3% |
| HU | 1000 | 51% | 24% | 31% | 1% | 6% | 15% | 2% | 2% | 0% | 5% |
| MT | 500 | 60% | 25% | 20% | 2% | 14% | 31% | - | - | 0% | 4% |
| NL | 1001 | 35% | 6% | 2% | 1% | 44% | 51% | 0% | 0% | 1% | 1% |
| AT | 1009 | 58% | 26% | 22% | 3% | 25% | 48% | 2% | 2% | 1% | 4% |
| PL | 1000 | 35% | 22% | 24% | 1% | 7% | 27% | 2% | 1% | - | 11% |
| PT | 1002 | 43% | 20% | 21% | 3% | 3% | 21% | 0% | 3% | 0% | 11% |
| RO | 1004 | 49% | 35% | 42% | 8% | 6% | 2% | - | - | 0% | 12% |
| SI | 1037 | 72% | 29% | 30% | 2% | 14% | 17% | 1% | 0% | 0% | 4% |
| SK | 1075 | 59% | 34% | 34% | 3% | 19% | 23% | 0% | 1% | 0% | 2% |
| FI | 1026 | 63% | 12% | 7% | 1% | 13% | 56% | 0% | 1% | 0% | 1% |
| SE | 1001 | 46% | 9% | 5% | 0% | 24% | 60% | 0% | 1% | 0% | 4% |
| UK | 1313 | 38% | 11% | 9% | 1% | 9% | 37% | 1% | 1% | 0% | 8% |
| HR | 1000 | 59% | 26% | 41% | 1% | 5% | 12% | 1% | 1% | 0% | 4% |
| TR | 1001 | 22% | 35% | 41% | 2% | 6% | 15% | 1% | 2% | 0% | 5% |
| Sex | | | | | | | | | | | |
| Male | 12850 | 50% | 15% | 17% | 2% | 16% | 34% | 1% | 1% | 0% | 7% |
| Female | 13809 | 47% | 22% | 20% | 2% | 13% | 30% | 1% | 1% | 0% | 8% |
| Age | | | | | | | | | | | |
| 15-24 | 4118 | 41% | 14% | 30% | 3% | 14% | 25% | 1% | 1% | 0% | 11% |
| 25-39 | 6900 | 46% | 23% | 17% | 2% | 18% | 32% | 1% | 1% | 0% | 8% |
| 40-54 | 6807 | 47% | 21% | 14% | 2% | 17% | 35% | 1% | 1% | 0% | 6% |
| 55 + | 8834 | 55% | 15% | 16% | 1% | 10% | 33% | 1% | 1% | 0% | 6% |
| Education (End of) | | | | | | | | | | | |
| 15 | 6440 | 48% | 17% | 18% | 2% | 7% | 34% | 2% | 2% | 0% | 7% |
| 16-19 | 10787 | 47% | 21% | 17% | 2% | 14% | 33% | 1% | 1% | 0% | 8% |
| 20+ | 6048 | 54% | 20% | 15% | 2% | 24% | 34% | 1% | 1% | 0% | 5% |
| Still Studying | 2605 | 41% | 12% | 31% | 3% | 15% | 26% | 1% | 1% | 0% | 11% |
| Respondent occupation scale | | | | | | | | | | | |
| Self- employed | 1849 | 54% | 21% | 15% | 2% | 18% | 25% | 0% | 1% | 0% | 6% |
| Managers | 2667 | 54% | 19% | 15% | 2% | 24% | 31% | 0% | 1% | 0% | 5% |
| Other white collars | 3151 | 49% | 22% | 16% | 2% | 19% | 32% | 0% | 1% | 0% | 7% |
| Manual workers | 5768 | 47% | 20% | 16% | 2% | 16% | 34% | 1% | 2% | 0% | 8% |
| House persons | 2398 | 39% | 30% | 18% | 2% | 10% | 27% | 2% | 1% | 0% | 10% |
| Unemployed | 1507 | 33% | 17% | 24% | 2% | 8% | 37% | 1% | 2% | 0% | 12% |
| Retired | 6714 | 54% | 14% | 17% | 2% | 9% | 35% | 2% | 1% | 0% | 5% |
| Students | 2605 | 41% | 12% | 31% | 3% | 15% | 26% | 1% | 1% | 0% | 11% |

QA22 Imagine that in the future you were in need of regular help and long-term care. Should this situation arise, what could be the main reasons why you would not receive all the help and long-term care that you would need? (MAX. 2 ANSWERS)

| | TOTAL | Financial reasons, it would be too expensive | You could not rely on your family and relatives to look after you | There would be a lack of care services and nursing homes in your area | There would be care services in your area, but not of sufficient quality to meet your needs | You would not know who to turn to for help | You think that you would receive appropriate help and long-term care, should this situation arise (SPONTANEOUS) | Others (SPONTANEOUS) | DK |
|------------------------------------|-------|--|---|---|---|--|---|----------------------|-----|
| EU27 | 26659 | 46% | 13% | 15% | 10% | 7% | 18% | 1% | 13% |
| BE | 1040 | 44% | 14% | 20% | 9% | 9% | 24% | 1% | 6% |
| BG | 1000 | 53% | 9% | 6% | 5% | 6% | 25% | - | 14% |
| CZ | 1024 | 32% | 17% | 16% | 9% | 7% | 32% | 0% | 7% |
| DK | 1007 | 22% | 19% | 41% | 27% | 5% | 14% | 2% | 10% |
| DE | 1510 | 49% | 16% | 8% | 7% | 4% | 23% | 0% | 9% |
| EE | 1004 | 56% | 12% | 7% | 7% | 6% | 15% | 0% | 14% |
| EL | 1000 | 56% | 20% | 22% | 20% | 6% | 21% | 0% | 1% |
| ES | 1007 | 38% | 6% | 10% | 6% | 3% | 19% | 2% | 26% |
| FR | 1039 | 56% | 12% | 20% | 9% | 12% | 11% | 1% | 11% |
| IE | 1003 | 47% | 17% | 19% | 12% | 8% | 17% | 1% | 17% |
| IT | 1017 | 36% | 16% | 10% | 10% | 6% | 18% | 1% | 18% |
| CY | 503 | 56% | 28% | 10% | 6% | 7% | 20% | 1% | 6% |
| LV | 1010 | 49% | 7% | 4% | 4% | 11% | 25% | 0% | 10% |
| LT | 1017 | 50% | 11% | 13% | 11% | 12% | 10% | 2% | 15% |
| LU | 510 | 25% | 8% | 29% | 9% | 10% | 27% | 4% | 10% |
| HU | 1000 | 47% | 18% | 6% | 7% | 5% | 25% | 1% | 9% |
| MT | 500 | 49% | 28% | 9% | 8% | 17% | 16% | - | 10% |
| NL | 1001 | 35% | 17% | 47% | 14% | 7% | 10% | 2% | 6% |
| AT | 1009 | 39% | 15% | 19% | 14% | 7% | 29% | 2% | 7% |
| PL | 1000 | 49% | 8% | 5% | 5% | 6% | 23% | 1% | 13% |
| PT | 1002 | 45% | 5% | 13% | 11% | 5% | 20% | - | 12% |
| RO | 1004 | 52% | 10% | 12% | 8% | 8% | 1% | 0% | 32% |
| SI | 1037 | 40% | 10% | 14% | 8% | 5% | 27% | 2% | 9% |
| SK | 1075 | 51% | 17% | 24% | 9% | 8% | 20% | 0% | 7% |
| FI | 1026 | 49% | 12% | 35% | 13% | 7% | 14% | 2% | 4% |
| SE | 1001 | 39% | 16% | 30% | 27% | 7% | 13% | 1% | 7% |
| UK | 1313 | 51% | 14% | 17% | 12% | 7% | 11% | 1% | 12% |
| HR | 1000 | 55% | 6% | 17% | 6% | 5% | 19% | 1% | 11% |
| TR | 1001 | 59% | 13% | 11% | 8% | 6% | 5% | 1% | 16% |
| Sex | | | | | | | | | |
| Male | 12850 | 45% | 14% | 15% | 9% | 6% | 17% | 1% | 14% |
| Female | 13809 | 47% | 13% | 14% | 10% | 7% | 18% | 1% | 13% |
| Age | | | | | | | | | |
| 15-24 | 4118 | 50% | 11% | 13% | 10% | 8% | 13% | 1% | 17% |
| 25-39 | 6900 | 50% | 14% | 16% | 10% | 8% | 14% | 1% | 13% |
| 40-54 | 6807 | 47% | 14% | 15% | 10% | 5% | 18% | 1% | 12% |
| 55 + | 8834 | 40% | 13% | 14% | 9% | 6% | 22% | 1% | 13% |
| Education (End of) | | | | | | | | | |
| 15 | 6440 | 45% | 13% | 11% | 7% | 6% | 20% | 1% | 14% |
| 16-19 | 10787 | 49% | 14% | 14% | 9% | 7% | 17% | 1% | 12% |
| 20+ | 6048 | 42% | 13% | 20% | 13% | 6% | 17% | 1% | 12% |
| Still Studying | 2605 | 49% | 11% | 15% | 12% | 6% | 13% | 1% | 17% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1849 | 38% | 15% | 17% | 9% | 4% | 21% | 1% | 14% |
| Managers | 2667 | 43% | 16% | 19% | 13% | 5% | 16% | 2% | 12% |
| Other white collars | 3151 | 48% | 15% | 15% | 9% | 7% | 16% | 1% | 13% |
| Manual workers | 5768 | 51% | 11% | 15% | 9% | 7% | 15% | 1% | 13% |
| House persons | 2398 | 47% | 13% | 11% | 8% | 6% | 19% | 2% | 15% |
| Unemployed | 1507 | 59% | 13% | 9% | 9% | 11% | 13% | 0% | 12% |
| Retired | 6714 | 40% | 13% | 14% | 8% | 6% | 22% | 1% | 12% |
| Students | 2605 | 49% | 11% | 15% | 12% | 6% | 13% | 1% | 17% |

QA23a On average, how often do you think that people should consult their doctor to obtain a diagnosis of their health situation? By this I mean for a general check-up rather than any visits related to a specific illness or condition.

| | TOTAL | Once every three months | Once every six months | Once every year | Once every two years | Once every five years | Less often than once every five years or never at all | DK |
|------------------------------------|-------|-------------------------|-----------------------|-----------------|----------------------|-----------------------|---|-----|
| EU27 | 26659 | 12% | 25% | 45% | 9% | 3% | 2% | 4% |
| BE | 1040 | 9% | 23% | 55% | 7% | 3% | 2% | 1% |
| BG | 1000 | 26% | 33% | 32% | 1% | 1% | 1% | 6% |
| CZ | 1024 | 9% | 20% | 44% | 19% | 5% | 1% | 2% |
| DK | 1007 | 5% | 11% | 50% | 17% | 7% | 7% | 3% |
| DE | 1510 | 12% | 25% | 48% | 9% | 2% | 1% | 3% |
| EE | 1004 | 13% | 24% | 50% | 7% | 2% | 2% | 2% |
| EL | 1000 | 9% | 30% | 55% | 4% | 2% | - | - |
| ES | 1007 | 7% | 19% | 59% | 6% | 1% | 3% | 5% |
| FR | 1039 | 13% | 23% | 48% | 9% | 4% | 1% | 2% |
| IE | 1003 | 10% | 25% | 41% | 10% | 5% | 3% | 6% |
| IT | 1017 | 10% | 24% | 43% | 11% | 3% | 4% | 5% |
| CY | 503 | 9% | 40% | 48% | 2% | - | - | 1% |
| LV | 1010 | 20% | 31% | 40% | 3% | 1% | 2% | 3% |
| LT | 1017 | 17% | 25% | 44% | 5% | 2% | 2% | 5% |
| LU | 510 | 8% | 25% | 48% | 8% | 4% | 1% | 6% |
| HU | 1000 | 20% | 30% | 36% | 9% | 1% | 2% | 2% |
| MT | 500 | 15% | 33% | 37% | 4% | 1% | - | 10% |
| NL | 1001 | 3% | 10% | 44% | 18% | 12% | 10% | 3% |
| AT | 1009 | 7% | 8% | 60% | 16% | 4% | 1% | 4% |
| PL | 1000 | 18% | 33% | 41% | 3% | - | - | 5% |
| PT | 1002 | 15% | 27% | 46% | 7% | 1% | 1% | 3% |
| RO | 1004 | 22% | 34% | 34% | 4% | 1% | 1% | 4% |
| SI | 1037 | 12% | 16% | 41% | 19% | 5% | 5% | 2% |
| SK | 1075 | 11% | 22% | 50% | 12% | 2% | 1% | 2% |
| FI | 1026 | 2% | 10% | 47% | 27% | 10% | 3% | 1% |
| SE | 1001 | 1% | 8% | 50% | 26% | 9% | 4% | 2% |
| UK | 1313 | 14% | 31% | 36% | 8% | 3% | 3% | 5% |
| HR | 1000 | 18% | 27% | 48% | 4% | 1% | 1% | 1% |
| TR | 1001 | 31% | 33% | 19% | 2% | 2% | 5% | 8% |
| Sex | | | | | | | | |
| Male | 12850 | 11% | 24% | 45% | 10% | 4% | 2% | 4% |
| Female | 13809 | 13% | 25% | 46% | 8% | 2% | 2% | 4% |
| Age | | | | | | | | |
| 15-24 | 4118 | 14% | 31% | 37% | 9% | 3% | 1% | 5% |
| 25-39 | 6900 | 9% | 25% | 46% | 11% | 4% | 2% | 3% |
| 40-54 | 6807 | 11% | 21% | 49% | 10% | 4% | 2% | 3% |
| 55 + | 8834 | 15% | 24% | 45% | 7% | 2% | 3% | 4% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 15% | 25% | 45% | 6% | 2% | 3% | 4% |
| 16-19 | 10787 | 12% | 24% | 46% | 10% | 3% | 2% | 3% |
| 20+ | 6048 | 8% | 23% | 49% | 11% | 4% | 3% | 2% |
| Still Studying | 2605 | 12% | 33% | 36% | 10% | 3% | 1% | 5% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 8% | 22% | 48% | 11% | 4% | 3% | 4% |
| Managers | 2667 | 6% | 21% | 50% | 14% | 4% | 3% | 2% |
| Other white collars | 3151 | 8% | 23% | 48% | 12% | 4% | 2% | 3% |
| Manual workers | 5768 | 11% | 23% | 47% | 10% | 4% | 2% | 3% |
| House persons | 2398 | 13% | 24% | 48% | 7% | 2% | 2% | 4% |
| Unemployed | 1507 | 15% | 28% | 43% | 6% | 2% | 2% | 4% |
| Retired | 6714 | 18% | 25% | 42% | 6% | 2% | 3% | 4% |
| Students | 2605 | 12% | 33% | 36% | 10% | 3% | 1% | 5% |

QA23b And you personally, how often do you see a doctor to obtain a diagnosis of your health situation? By this I mean a general check-up rather than any visits related to a specific illness or condition.

| | TOTAL | Once every three months | Once every six months | Once every year | Once every two years | Once every five years | Less often than once every five years or never at all | DK |
|------------------------------------|-------|-------------------------|-----------------------|-----------------|----------------------|-----------------------|---|-----|
| EU27 | 26659 | 14% | 16% | 31% | 12% | 6% | 18% | 3% |
| BE | 1040 | 12% | 15% | 34% | 10% | 5% | 24% | - |
| BG | 1000 | 24% | 20% | 34% | 8% | 2% | 9% | 3% |
| CZ | 1024 | 15% | 13% | 31% | 19% | 8% | 11% | 3% |
| DK | 1007 | 8% | 8% | 20% | 13% | 7% | 42% | 2% |
| DE | 1510 | 16% | 18% | 38% | 12% | 4% | 10% | 2% |
| EE | 1004 | 15% | 18% | 29% | 15% | 7% | 15% | 1% |
| EL | 1000 | 7% | 15% | 35% | 18% | 10% | 15% | - |
| ES | 1007 | 7% | 14% | 40% | 11% | 3% | 22% | 3% |
| FR | 1039 | 20% | 14% | 30% | 9% | 7% | 19% | 1% |
| IE | 1003 | 11% | 20% | 26% | 13% | 5% | 21% | 4% |
| IT | 1017 | 10% | 16% | 32% | 14% | 7% | 15% | 6% |
| CY | 503 | 10% | 17% | 33% | 11% | 3% | 25% | 1% |
| LV | 1010 | 16% | 16% | 34% | 12% | 7% | 13% | 2% |
| LT | 1017 | 16% | 13% | 30% | 11% | 7% | 20% | 3% |
| LU | 510 | 11% | 20% | 37% | 12% | 5% | 12% | 3% |
| HU | 1000 | 25% | 15% | 27% | 12% | 7% | 13% | 1% |
| MT | 500 | 14% | 23% | 23% | 6% | 5% | 19% | 10% |
| NL | 1001 | 4% | 6% | 12% | 8% | 5% | 62% | 3% |
| AT | 1009 | 7% | 8% | 45% | 24% | 7% | 7% | 2% |
| PL | 1000 | 19% | 20% | 31% | 11% | 6% | 8% | 5% |
| PT | 1002 | 18% | 27% | 34% | 10% | 3% | 7% | 1% |
| RO | 1004 | 19% | 18% | 28% | 10% | 6% | 14% | 5% |
| SI | 1037 | 13% | 9% | 23% | 14% | 11% | 28% | 2% |
| SK | 1075 | 14% | 15% | 36% | 16% | 8% | 10% | 1% |
| FI | 1026 | 4% | 8% | 31% | 25% | 17% | 14% | 1% |
| SE | 1001 | 3% | 6% | 31% | 17% | 12% | 29% | 2% |
| UK | 1313 | 15% | 18% | 20% | 7% | 5% | 30% | 5% |
| HR | 1000 | 19% | 17% | 33% | 10% | 6% | 14% | 1% |
| TR | 1001 | 14% | 11% | 18% | 4% | 3% | 42% | 8% |
| Sex | | | | | | | | |
| Male | 12850 | 12% | 15% | 31% | 12% | 7% | 20% | 3% |
| Female | 13809 | 15% | 17% | 32% | 11% | 5% | 17% | 3% |
| Age | | | | | | | | |
| 15-24 | 4118 | 8% | 16% | 31% | 13% | 5% | 22% | 5% |
| 25-39 | 6900 | 7% | 14% | 31% | 14% | 8% | 23% | 3% |
| 40-54 | 6807 | 11% | 14% | 34% | 13% | 6% | 19% | 3% |
| 55 + | 8834 | 24% | 19% | 29% | 9% | 3% | 13% | 3% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 22% | 18% | 31% | 8% | 4% | 14% | 3% |
| 16-19 | 10787 | 14% | 14% | 32% | 13% | 6% | 18% | 3% |
| 20+ | 6048 | 9% | 16% | 32% | 13% | 7% | 21% | 2% |
| Still Studying | 2605 | 7% | 15% | 31% | 13% | 5% | 24% | 5% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 7% | 12% | 30% | 14% | 9% | 24% | 4% |
| Managers | 2667 | 7% | 15% | 34% | 13% | 7% | 22% | 2% |
| Other white collars | 3151 | 8% | 14% | 34% | 14% | 8% | 20% | 2% |
| Manual workers | 5768 | 8% | 15% | 33% | 13% | 7% | 21% | 3% |
| House persons | 2398 | 13% | 16% | 34% | 11% | 5% | 17% | 4% |
| Unemployed | 1507 | 14% | 16% | 28% | 11% | 6% | 21% | 4% |
| Retired | 6714 | 29% | 19% | 27% | 8% | 3% | 11% | 3% |
| Students | 2605 | 7% | 15% | 31% | 13% | 5% | 24% | 5% |

QA24 Could you please tell me if any of the following apply to you? (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | You smoke | You are overweight | You never do any exercise, or do so very rarely | You do not eat very healthy food | You tend to drink a bit too much alcohol | You live in a noisy environment | You live or work in an environment that is heavily polluted | You suffer from stress at work | You suffer from stress in your personal relations | None of the above (SPONT.) | DK |
|------------------------------------|-------|-----------|--------------------|---|----------------------------------|--|---------------------------------|---|--------------------------------|---|----------------------------|----|
| EU27 | 26659 | 30% | 20% | 24% | 14% | 7% | 8% | 6% | 17% | 10% | 32% | 1% |
| BE | 1040 | 27% | 25% | 29% | 10% | 8% | 10% | 7% | 22% | 11% | 24% | 1% |
| BG | 1000 | 37% | 13% | 38% | 42% | 7% | 13% | 8% | 11% | 7% | 24% | 2% |
| CZ | 1024 | 32% | 21% | 40% | 37% | 4% | 7% | 6% | 15% | 7% | 23% | 0% |
| DK | 1007 | 31% | 26% | 23% | 12% | 10% | 9% | 5% | 19% | 8% | 28% | 0% |
| DE | 1510 | 28% | 21% | 14% | 10% | 7% | 7% | 4% | 19% | 9% | 37% | 1% |
| EE | 1004 | 34% | 27% | 34% | 26% | 6% | 11% | 11% | 19% | 17% | 16% | 7% |
| EL | 1000 | 44% | 16% | 37% | 21% | 10% | 18% | 10% | 22% | 20% | 22% | - |
| ES | 1007 | 31% | 15% | 28% | 7% | 6% | 8% | 5% | 12% | 6% | 37% | 1% |
| FR | 1039 | 33% | 20% | 23% | 10% | 7% | 9% | 9% | 18% | 10% | 30% | 0% |
| IE | 1003 | 30% | 14% | 15% | 13% | 14% | 3% | 3% | 11% | 14% | 40% | 1% |
| IT | 1017 | 25% | 17% | 24% | 8% | 3% | 5% | 2% | 10% | 7% | 40% | 2% |
| CY | 503 | 29% | 17% | 37% | 28% | 5% | 14% | 6% | 26% | 33% | 19% | - |
| LV | 1010 | 41% | 26% | 31% | 32% | 12% | 16% | 15% | 27% | 13% | 14% | 0% |
| LT | 1017 | 31% | 26% | 51% | 45% | 11% | 13% | 14% | 23% | 12% | 12% | 1% |
| LU | 510 | 23% | 25% | 33% | 8% | 6% | 13% | 7% | 26% | 8% | 27% | 1% |
| HU | 1000 | 34% | 21% | 25% | 22% | 6% | 9% | 8% | 13% | 9% | 26% | - |
| MT | 500 | 22% | 34% | 33% | 10% | 7% | 10% | 13% | 13% | 7% | 28% | 0% |
| NL | 1001 | 24% | 26% | 28% | 7% | 7% | 5% | 8% | 16% | 7% | 31% | 0% |
| AT | 1009 | 39% | 24% | 19% | 23% | 15% | 8% | 5% | 24% | 8% | 27% | 1% |
| PL | 1000 | 33% | 22% | 25% | 20% | 5% | 9% | 7% | 20% | 18% | 25% | 2% |
| PT | 1002 | 21% | 17% | 25% | 9% | 3% | 4% | 4% | 14% | 6% | 45% | 1% |
| RO | 1004 | 29% | 11% | 33% | 25% | 6% | 8% | 7% | 14% | 8% | 32% | 5% |
| SI | 1037 | 28% | 23% | 16% | 16% | 5% | 10% | 6% | 22% | 12% | 31% | 0% |
| SK | 1075 | 28% | 23% | 41% | 33% | 7% | 12% | 8% | 24% | 13% | 21% | 0% |
| FI | 1026 | 23% | 27% | 15% | 18% | 10% | 3% | 1% | 19% | 7% | 33% | 0% |
| SE | 1001 | 19% | 29% | 29% | 16% | 6% | 4% | 5% | 34% | 13% | 24% | 1% |
| UK | 1313 | 30% | 28% | 18% | 11% | 15% | 7% | 6% | 15% | 11% | 28% | 0% |
| HR | 1000 | 30% | 24% | 39% | 19% | 8% | 10% | 6% | 18% | 13% | 24% | 1% |
| TR | 1001 | 37% | 20% | 48% | 34% | 9% | 35% | 31% | 22% | 31% | 12% | 1% |
| Sex | | | | | | | | | | | | |
| Male | 12850 | 35% | 19% | 22% | 16% | 12% | 8% | 7% | 19% | 7% | 29% | 1% |
| Female | 13809 | 24% | 22% | 25% | 12% | 3% | 7% | 5% | 15% | 13% | 34% | 1% |
| Age | | | | | | | | | | | | |
| 15-24 | 4118 | 34% | 9% | 17% | 22% | 10% | 10% | 6% | 11% | 11% | 37% | 1% |
| 25-39 | 6900 | 39% | 15% | 23% | 16% | 8% | 9% | 7% | 25% | 11% | 26% | 1% |
| 40-54 | 6807 | 34% | 25% | 26% | 14% | 9% | 8% | 8% | 26% | 12% | 25% | 1% |
| 55 + | 8834 | 17% | 26% | 26% | 8% | 4% | 6% | 3% | 5% | 7% | 39% | 1% |
| Education (End of) | | | | | | | | | | | | |
| 15 | 6440 | 25% | 23% | 27% | 10% | 6% | 6% | 4% | 8% | 9% | 36% | 1% |
| 16-19 | 10787 | 36% | 22% | 25% | 16% | 8% | 8% | 7% | 18% | 10% | 28% | 1% |
| 20+ | 6048 | 28% | 20% | 23% | 12% | 8% | 8% | 6% | 28% | 10% | 29% | 1% |
| Still Studying | 2605 | 25% | 8% | 15% | 20% | 9% | 11% | 5% | 8% | 11% | 43% | 1% |
| Respondent occupation scale | | | | | | | | | | | | |
| Self- employed | 1849 | 37% | 18% | 22% | 13% | 10% | 8% | 8% | 28% | 10% | 27% | 1% |
| Managers | 2667 | 21% | 19% | 20% | 12% | 10% | 6% | 5% | 39% | 8% | 30% | 1% |
| Other white collars | 3151 | 33% | 21% | 27% | 17% | 8% | 7% | 7% | 29% | 9% | 26% | 1% |
| Manual workers | 5768 | 42% | 19% | 23% | 17% | 9% | 9% | 10% | 27% | 9% | 24% | 1% |
| House persons | 2398 | 23% | 20% | 28% | 9% | 2% | 7% | 3% | 2% | 14% | 36% | 2% |
| Unemployed | 1507 | 53% | 24% | 26% | 19% | 12% | 12% | 6% | 5% | 19% | 22% | 1% |
| Retired | 6714 | 18% | 27% | 26% | 8% | 5% | 5% | 3% | 1% | 8% | 41% | 1% |
| Students | 2605 | 25% | 8% | 15% | 20% | 9% | 11% | 5% | 8% | 11% | 43% | 1% |

QA25 By how much, if at all, do you think that avoiding some of the situations or behaviours you have just described, would prolong your life expectancy?

(IF 'ANY OF THE SITUATIONS APPLIES', CODE 1 TO 9 IN QA24)

| | TOTAL | Several years | A year or two | Few months | Not at all | DK |
|------------------------------------|-------|---------------|---------------|------------|------------|-----|
| EU27 | 17904 | 40% | 15% | 5% | 19% | 21% |
| BE | 778 | 39% | 18% | 7% | 27% | 9% |
| BG | 739 | 33% | 12% | 2% | 19% | 34% |
| CZ | 781 | 39% | 16% | 5% | 23% | 17% |
| DK | 717 | 39% | 22% | 5% | 24% | 10% |
| DE | 933 | 29% | 16% | 6% | 26% | 23% |
| EE | 772 | 47% | 17% | 2% | 19% | 15% |
| EL | 780 | 55% | 17% | 5% | 18% | 5% |
| ES | 625 | 30% | 10% | 3% | 19% | 38% |
| FR | 724 | 49% | 9% | 4% | 18% | 20% |
| IE | 592 | 46% | 19% | 1% | 13% | 21% |
| IT | 596 | 41% | 13% | 4% | 12% | 30% |
| CY | 405 | 52% | 10% | 1% | 13% | 24% |
| LV | 861 | 40% | 10% | 3% | 35% | 12% |
| LT | 887 | 46% | 14% | 5% | 20% | 15% |
| LU | 366 | 29% | 9% | 4% | 36% | 22% |
| HU | 738 | 39% | 22% | 6% | 17% | 16% |
| MT | 361 | 27% | 19% | 10% | 17% | 27% |
| NL | 687 | 35% | 14% | 6% | 30% | 15% |
| AT | 734 | 20% | 22% | 12% | 20% | 26% |
| PL | 737 | 50% | 10% | 4% | 16% | 20% |
| PT | 536 | 44% | 14% | 3% | 13% | 26% |
| RO | 636 | 46% | 13% | 3% | 5% | 33% |
| SI | 717 | 31% | 18% | 9% | 26% | 16% |
| SK | 850 | 40% | 15% | 7% | 24% | 14% |
| FI | 688 | 36% | 33% | 7% | 18% | 6% |
| SE | 752 | 35% | 25% | 6% | 25% | 9% |
| UK | 938 | 47% | 21% | 3% | 19% | 10% |
| HR | 756 | 37% | 13% | 7% | 30% | 13% |
| TR | 869 | 47% | 11% | 3% | 16% | 23% |
| Sex | | | | | | |
| Male | 8973 | 42% | 16% | 4% | 19% | 19% |
| Female | 8931 | 39% | 14% | 5% | 19% | 23% |
| Age | | | | | | |
| 15-24 | 2558 | 42% | 20% | 6% | 15% | 17% |
| 25-39 | 5025 | 44% | 14% | 5% | 17% | 20% |
| 40-54 | 5060 | 44% | 14% | 3% | 17% | 22% |
| 55 + | 5260 | 32% | 14% | 5% | 25% | 24% |
| Education (End of) | | | | | | |
| 15 | 4070 | 35% | 13% | 4% | 21% | 27% |
| 16-19 | 7668 | 42% | 15% | 4% | 18% | 21% |
| 20+ | 4226 | 43% | 16% | 5% | 19% | 17% |
| Still Studying | 1464 | 40% | 20% | 7% | 17% | 16% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1324 | 45% | 16% | 3% | 16% | 20% |
| Managers | 1854 | 46% | 16% | 5% | 19% | 14% |
| Other white collars | 2320 | 42% | 16% | 5% | 15% | 22% |
| Manual workers | 4367 | 43% | 14% | 4% | 18% | 21% |
| House persons | 1473 | 37% | 11% | 3% | 21% | 28% |
| Unemployed | 1173 | 44% | 16% | 5% | 17% | 18% |
| Retired | 3929 | 32% | 13% | 5% | 25% | 25% |
| Students | 1464 | 40% | 20% | 7% | 17% | 16% |

QA26 Thinking about yourself personally, up to which age do you expect to live?

| | TOTAL | -59 | 60-69 | 70-79 | 80-89 | 90 and + | Forever | Refusal | DK | Average |
|------------------------------------|-------|-----|-------|-------|-------|----------|---------|---------|-----|---------|
| EU27 | 26659 | 2% | 5% | 17% | 30% | 17% | 1% | 3% | 25% | 80.4 |
| BE | 1040 | 1% | 5% | 26% | 44% | 17% | - | 1% | 6% | 80.5 |
| BG | 1000 | 1% | 6% | 12% | 14% | 6% | 1% | 2% | 58% | 76.5 |
| CZ | 1024 | 1% | 6% | 21% | 25% | 11% | 1% | 5% | 30% | 78.1 |
| DK | 1007 | - | 1% | 19% | 46% | 28% | - | 1% | 5% | 84.0 |
| DE | 1510 | - | 4% | 19% | 41% | 17% | 1% | 4% | 14% | 81.5 |
| EE | 1004 | 2% | 10% | 25% | 27% | 14% | 2% | 4% | 16% | 77.9 |
| EL | 1000 | 1% | 6% | 23% | 39% | 16% | - | - | 15% | 79.6 |
| ES | 1007 | - | - | 14% | 26% | 22% | 1% | 3% | 34% | 84.5 |
| FR | 1039 | 1% | 3% | 17% | 33% | 24% | - | 1% | 21% | 82.6 |
| IE | 1003 | 1% | 2% | 17% | 28% | 12% | 2% | 1% | 37% | 81.1 |
| IT | 1017 | 7% | 1% | 5% | 19% | 21% | - | 7% | 40% | 76.4 |
| CY | 503 | 1% | 4% | 11% | 12% | 6% | 1% | - | 65% | 78.2 |
| LV | 1010 | 2% | 10% | 25% | 20% | 16% | 2% | 5% | 20% | 77.8 |
| LT | 1017 | 3% | 12% | 26% | 24% | 13% | 2% | 2% | 18% | 76.6 |
| LU | 510 | 1% | 7% | 17% | 31% | 18% | - | 1% | 25% | 81.5 |
| HU | 1000 | 3% | 11% | 26% | 17% | 8% | 2% | 1% | 32% | 75.0 |
| MT | 500 | 2% | 8% | 19% | 16% | 6% | 1% | - | 48% | 74.8 |
| NL | 1001 | - | 3% | 18% | 45% | 20% | 1% | 1% | 12% | 83.6 |
| AT | 1009 | - | 3% | 17% | 27% | 14% | - | 2% | 37% | 81.2 |
| PL | 1000 | 2% | 11% | 21% | 23% | 11% | - | 2% | 30% | 76.6 |
| PT | 1002 | 1% | 4% | 16% | 26% | 19% | 1% | 2% | 31% | 81.5 |
| RO | 1004 | 1% | 6% | 17% | 17% | 9% | - | 3% | 47% | 77.3 |
| SI | 1037 | - | 4% | 18% | 31% | 18% | 3% | 5% | 21% | 81.5 |
| SK | 1075 | 3% | 10% | 23% | 20% | 11% | - | 2% | 31% | 76.8 |
| FI | 1026 | 1% | 5% | 25% | 44% | 13% | 1% | 1% | 10% | 79.7 |
| SE | 1001 | 1% | 2% | 19% | 50% | 18% | - | 1% | 9% | 82.3 |
| UK | 1313 | 1% | 7% | 20% | 33% | 16% | 3% | 1% | 19% | 80.2 |
| HR | 1000 | 2% | 9% | 27% | 24% | 12% | 2% | 2% | 22% | 77.2 |
| TR | 1001 | 7% | 14% | 13% | 8% | 5% | 4% | 3% | 46% | 70.0 |
| Sex | | | | | | | | | | |
| Male | 12850 | 2% | 5% | 19% | 30% | 17% | 1% | 3% | 23% | 80.1 |
| Female | 13809 | 2% | 4% | 15% | 30% | 18% | 1% | 3% | 27% | 80.7 |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 2% | 7% | 20% | 30% | 18% | 1% | 2% | 20% | 79.3 |
| 25-39 | 6900 | 2% | 7% | 20% | 29% | 15% | 1% | 3% | 23% | 78.5 |
| 40-54 | 6807 | 1% | 5% | 22% | 30% | 15% | 1% | 2% | 24% | 79.4 |
| 55 + | 8834 | 1% | 1% | 10% | 31% | 21% | 1% | 4% | 31% | 83.6 |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 2% | 2% | 11% | 29% | 20% | 1% | 3% | 32% | 82.0 |
| 16-19 | 10787 | 2% | 5% | 20% | 29% | 15% | 1% | 2% | 26% | 79.2 |
| 20+ | 6048 | 1% | 4% | 19% | 35% | 19% | 1% | 2% | 19% | 81.3 |
| Still Studying | 2605 | 2% | 6% | 19% | 33% | 19% | 1% | 2% | 18% | 80.5 |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 2% | 6% | 19% | 27% | 18% | - | 3% | 25% | 79.9 |
| Managers | 2667 | 1% | 4% | 22% | 36% | 17% | - | 2% | 18% | 80.8 |
| Other white collars | 3151 | 2% | 5% | 18% | 32% | 15% | 1% | 3% | 24% | 79.1 |
| Manual workers | 5768 | 2% | 5% | 21% | 30% | 15% | 1% | 3% | 23% | 79.3 |
| House persons | 2398 | 2% | 4% | 16% | 29% | 14% | 1% | 3% | 31% | 79.6 |
| Unemployed | 1507 | 3% | 11% | 23% | 26% | 11% | 1% | 2% | 23% | 76.6 |
| Retired | 6714 | 1% | 2% | 9% | 28% | 22% | 1% | 4% | 33% | 83.3 |
| Students | 2605 | 2% | 6% | 19% | 33% | 19% | 1% | 2% | 18% | 80.5 |

QA27 Have you ever discussed, with any of the following people, the subject of how you would like to be looked after in the event that you become dependent? Please tell me any that apply. (MULTIPLE ANSWERS POSSIBLE)

| | TOTAL | Yes, with your partner\ spouse | Yes, with your children | Yes, with your parents | Yes, with other relatives | Yes, with your family doctors\ GPs | Yes, with a social worker or care provider | No, never | DK | Yes |
|------------------------------------|-------|--------------------------------|-------------------------|------------------------|---------------------------|------------------------------------|--|-----------|----|-----|
| EU27 | 26659 | 20% | 12% | 3% | 3% | 2% | 1% | 66% | 2% | 32% |
| BE | 1040 | 21% | 12% | 4% | 3% | 4% | 2% | 67% | 0% | 32% |
| BG | 1000 | 20% | 20% | 3% | 3% | 1% | 0% | 63% | 2% | 36% |
| CZ | 1024 | 24% | 18% | 3% | 2% | 2% | 1% | 65% | 1% | 35% |
| DK | 1007 | 16% | 10% | 5% | 4% | 2% | 1% | 73% | 1% | 26% |
| DE | 1510 | 27% | 13% | 3% | 3% | 3% | 2% | 60% | 2% | 38% |
| EE | 1004 | 14% | 16% | 3% | 3% | 2% | 2% | 71% | 2% | 28% |
| EL | 1000 | 19% | 14% | 3% | 3% | 1% | 0% | 68% | 0% | 32% |
| ES | 1007 | 22% | 12% | 3% | 5% | 1% | 1% | 64% | 2% | 35% |
| FR | 1039 | 17% | 12% | 4% | 4% | 4% | 2% | 70% | 1% | 29% |
| IE | 1003 | 13% | 8% | 1% | 1% | 1% | 1% | 77% | 3% | 20% |
| IT | 1017 | 20% | 13% | 2% | 3% | 1% | 2% | 61% | 3% | 36% |
| CY | 503 | 11% | 6% | 1% | 1% | 1% | 2% | 83% | 1% | 16% |
| LV | 1010 | 9% | 7% | 3% | 3% | 1% | 1% | 77% | 2% | 21% |
| LT | 1017 | 12% | 16% | 3% | 4% | 1% | 1% | 69% | 1% | 30% |
| LU | 510 | 20% | 9% | 3% | 4% | 2% | 2% | 69% | 1% | 30% |
| HU | 1000 | 21% | 15% | 4% | 3% | 1% | 4% | 62% | 1% | 37% |
| MT | 500 | 20% | 12% | 4% | 6% | 2% | 1% | 66% | 1% | 33% |
| NL | 1001 | 20% | 10% | 3% | 4% | 1% | 2% | 70% | 1% | 29% |
| AT | 1009 | 34% | 20% | 3% | 5% | 8% | 4% | 49% | 3% | 48% |
| PL | 1000 | 15% | 11% | 3% | 3% | 1% | 1% | 72% | 2% | 26% |
| PT | 1002 | 18% | 8% | 3% | 3% | 1% | 0% | 69% | 3% | 29% |
| RO | 1004 | 23% | 17% | 3% | 5% | 2% | 1% | 60% | 3% | 37% |
| SI | 1037 | 22% | 16% | 4% | 2% | 1% | 1% | 66% | 1% | 34% |
| SK | 1075 | 25% | 20% | 6% | 6% | 2% | 1% | 57% | 1% | 42% |
| FI | 1026 | 24% | 11% | 4% | 6% | 1% | 4% | 62% | 1% | 36% |
| SE | 1001 | 23% | 13% | 7% | 5% | 1% | 1% | 67% | 1% | 32% |
| UK | 1313 | 12% | 8% | 3% | 3% | 1% | 1% | 77% | 1% | 22% |
| HR | 1000 | 15% | 11% | 3% | 3% | 2% | 1% | 71% | 1% | 28% |
| TR | 1001 | 28% | 17% | 4% | 1% | 1% | 2% | 55% | 5% | 40% |
| Sex | | | | | | | | | | |
| Male | 12850 | 21% | 9% | 3% | 3% | 2% | 1% | 69% | 1% | 30% |
| Female | 13809 | 19% | 16% | 3% | 4% | 2% | 1% | 64% | 2% | 35% |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 5% | 1% | 6% | 2% | 1% | 0% | 86% | 2% | 12% |
| 25-39 | 6900 | 17% | 3% | 5% | 3% | 1% | 1% | 76% | 2% | 23% |
| 40-54 | 6807 | 24% | 12% | 3% | 4% | 2% | 1% | 65% | 2% | 33% |
| 55 + | 8834 | 27% | 25% | 0% | 5% | 4% | 2% | 51% | 1% | 48% |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 23% | 21% | 1% | 4% | 3% | 2% | 57% | 2% | 42% |
| 16-19 | 10787 | 21% | 11% | 3% | 3% | 1% | 1% | 68% | 1% | 31% |
| 20+ | 6048 | 23% | 10% | 4% | 4% | 2% | 1% | 67% | 1% | 32% |
| Still Studying | 2605 | 5% | 1% | 6% | 2% | 1% | 0% | 86% | 2% | 12% |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 23% | 8% | 3% | 2% | 1% | 2% | 69% | 1% | 30% |
| Managers | 2667 | 24% | 8% | 4% | 4% | 2% | 1% | 67% | 1% | 31% |
| Other white collars | 3151 | 18% | 7% | 4% | 3% | 0% | 1% | 73% | 1% | 25% |
| Manual workers | 5768 | 19% | 8% | 4% | 3% | 1% | 1% | 71% | 2% | 27% |
| House persons | 2398 | 24% | 17% | 2% | 3% | 2% | 1% | 60% | 2% | 38% |
| Unemployed | 1507 | 12% | 7% | 4% | 3% | 1% | 1% | 78% | 1% | 21% |
| Retired | 6714 | 26% | 26% | 1% | 5% | 5% | 2% | 50% | 1% | 49% |
| Students | 2605 | 5% | 1% | 6% | 2% | 1% | 0% | 86% | 2% | 12% |

QA28.1 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Save money or take out insurance to pay for future care

| | TOTAL | Should do it | Intend to do so | Have already done it or currently doing it | Have no intention to doing it | DK |
|------------------------------------|-------|--------------|-----------------|--|-------------------------------|-----|
| EU27 | 26659 | 18% | 15% | 24% | 36% | 7% |
| BE | 1040 | 12% | 14% | 48% | 25% | 1% |
| BG | 1000 | 9% | 26% | 11% | 43% | 11% |
| CZ | 1024 | 13% | 14% | 38% | 32% | 3% |
| DK | 1007 | 17% | 12% | 26% | 42% | 3% |
| DE | 1510 | 17% | 10% | 31% | 36% | 6% |
| EE | 1004 | 21% | 9% | 24% | 42% | 4% |
| EL | 1000 | 21% | 29% | 30% | 20% | - |
| ES | 1007 | 20% | 16% | 22% | 35% | 7% |
| FR | 1039 | 16% | 17% | 32% | 31% | 4% |
| IE | 1003 | 24% | 17% | 23% | 25% | 11% |
| IT | 1017 | 19% | 19% | 15% | 31% | 16% |
| CY | 503 | 18% | 15% | 28% | 34% | 5% |
| LV | 1010 | 17% | 5% | 12% | 62% | 4% |
| LT | 1017 | 20% | 14% | 13% | 48% | 5% |
| LU | 510 | 21% | 15% | 32% | 29% | 3% |
| HU | 1000 | 19% | 20% | 25% | 33% | 3% |
| MT | 500 | 9% | 24% | 32% | 29% | 6% |
| NL | 1001 | 8% | 12% | 35% | 41% | 4% |
| AT | 1009 | 16% | 21% | 36% | 22% | 5% |
| PL | 1000 | 16% | 15% | 13% | 45% | 11% |
| PT | 1002 | 22% | 27% | 18% | 26% | 7% |
| RO | 1004 | 26% | 20% | 16% | 33% | 5% |
| SI | 1037 | 10% | 16% | 27% | 43% | 4% |
| SK | 1075 | 25% | 28% | 27% | 17% | 3% |
| FI | 1026 | 24% | 14% | 19% | 40% | 3% |
| SE | 1001 | 19% | 9% | 33% | 37% | 2% |
| UK | 1313 | 21% | 9% | 16% | 48% | 6% |
| HR | 1000 | 31% | 13% | 18% | 35% | 3% |
| TR | 1001 | 49% | 20% | 21% | 5% | 5% |
| Sex | | | | | | |
| Male | 12850 | 18% | 16% | 24% | 36% | 6% |
| Female | 13809 | 18% | 15% | 24% | 36% | 7% |
| Age | | | | | | |
| 15-24 | 4118 | 24% | 22% | 5% | 40% | 9% |
| 25-39 | 6900 | 22% | 20% | 19% | 32% | 7% |
| 40-54 | 6807 | 19% | 15% | 26% | 34% | 6% |
| 55 + | 8834 | 12% | 9% | 34% | 39% | 6% |
| Education (End of) | | | | | | |
| 15 | 6440 | 14% | 11% | 28% | 41% | 6% |
| 16-19 | 10787 | 19% | 16% | 23% | 35% | 7% |
| 20+ | 6048 | 18% | 16% | 30% | 32% | 4% |
| Still Studying | 2605 | 26% | 23% | 3% | 38% | 10% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 20% | 17% | 28% | 29% | 6% |
| Managers | 2667 | 18% | 16% | 32% | 29% | 5% |
| Other white collars | 3151 | 20% | 18% | 24% | 31% | 7% |
| Manual workers | 5768 | 21% | 17% | 20% | 36% | 6% |
| House persons | 2398 | 18% | 14% | 25% | 35% | 8% |
| Unemployed | 1507 | 20% | 16% | 11% | 46% | 7% |
| Retired | 6714 | 11% | 9% | 34% | 40% | 6% |
| Students | 2605 | 26% | 23% | 3% | 38% | 10% |

QA28.2 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Adapt your home or move to a home which would be more suitable for a less autonomous person

| | TOTAL | Should do it | Intend to do so | Have already done it or currently doing it | Have no intention to doing it | DK |
|------------------------------------|-------|--------------|-----------------|--|-------------------------------|-----|
| EU27 | 26659 | 12% | 13% | 7% | 59% | 9% |
| BE | 1040 | 12% | 20% | 11% | 55% | 2% |
| BG | 1000 | 3% | 8% | 6% | 67% | 16% |
| CZ | 1024 | 7% | 5% | 10% | 74% | 4% |
| DK | 1007 | 18% | 32% | 9% | 37% | 4% |
| DE | 1510 | 16% | 14% | 9% | 53% | 8% |
| EE | 1004 | 12% | 9% | 6% | 67% | 6% |
| EL | 1000 | 9% | 15% | 9% | 65% | 2% |
| ES | 1007 | 8% | 7% | 7% | 69% | 9% |
| FR | 1039 | 14% | 17% | 6% | 57% | 6% |
| IE | 1003 | 15% | 11% | 6% | 46% | 22% |
| IT | 1017 | 10% | 11% | 3% | 57% | 19% |
| CY | 503 | 5% | 13% | 15% | 59% | 8% |
| LV | 1010 | 6% | 3% | 5% | 82% | 4% |
| LT | 1017 | 12% | 5% | 3% | 73% | 7% |
| LU | 510 | 14% | 23% | 9% | 48% | 6% |
| HU | 1000 | 6% | 7% | 4% | 80% | 3% |
| MT | 500 | 5% | 18% | 11% | 50% | 16% |
| NL | 1001 | 8% | 27% | 12% | 47% | 6% |
| AT | 1009 | 12% | 18% | 9% | 52% | 9% |
| PL | 1000 | 9% | 8% | 3% | 68% | 12% |
| PT | 1002 | 14% | 14% | 4% | 53% | 15% |
| RO | 1004 | 5% | 8% | 7% | 68% | 12% |
| SI | 1037 | 8% | 7% | 6% | 70% | 9% |
| SK | 1075 | 10% | 12% | 12% | 59% | 7% |
| FI | 1026 | 26% | 18% | 6% | 45% | 5% |
| SE | 1001 | 8% | 16% | 8% | 65% | 3% |
| UK | 1313 | 19% | 10% | 7% | 56% | 8% |
| HR | 1000 | 10% | 10% | 7% | 66% | 7% |
| TR | 1001 | 36% | 26% | 8% | 17% | 13% |
| Sex | | | | | | |
| Male | 12850 | 13% | 11% | 6% | 61% | 9% |
| Female | 13809 | 11% | 14% | 7% | 58% | 10% |
| Age | | | | | | |
| 15-24 | 4118 | 12% | 8% | 2% | 66% | 12% |
| 25-39 | 6900 | 11% | 11% | 4% | 64% | 10% |
| 40-54 | 6807 | 14% | 14% | 6% | 58% | 8% |
| 55 + | 8834 | 12% | 14% | 12% | 54% | 8% |
| Education (End of) | | | | | | |
| 15 | 6440 | 12% | 11% | 10% | 58% | 9% |
| 16-19 | 10787 | 12% | 13% | 6% | 60% | 9% |
| 20+ | 6048 | 13% | 14% | 7% | 58% | 8% |
| Still Studying | 2605 | 13% | 8% | 2% | 63% | 14% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 13% | 14% | 5% | 59% | 9% |
| Managers | 2667 | 13% | 15% | 5% | 59% | 8% |
| Other white collars | 3151 | 12% | 12% | 4% | 62% | 10% |
| Manual workers | 5768 | 12% | 13% | 4% | 63% | 8% |
| House persons | 2398 | 12% | 12% | 8% | 58% | 10% |
| Unemployed | 1507 | 13% | 10% | 3% | 65% | 9% |
| Retired | 6714 | 12% | 13% | 14% | 53% | 8% |
| Students | 2605 | 13% | 8% | 2% | 63% | 14% |

QA28.3 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Visit care institutions or professional carers who could look after you

| | TOTAL | Should do it | Intend to do so | Have already done it or currently doing it | Have no intention to doing it | DK |
|------------------------------------|-------|--------------|-----------------|--|-------------------------------|-----|
| EU27 | 26659 | 9% | 9% | 4% | 70% | 8% |
| BE | 1040 | 8% | 11% | 6% | 72% | 3% |
| BG | 1000 | 2% | 5% | 2% | 70% | 21% |
| CZ | 1024 | 5% | 4% | 3% | 84% | 4% |
| DK | 1007 | 10% | 20% | 3% | 63% | 4% |
| DE | 1510 | 13% | 10% | 7% | 64% | 6% |
| EE | 1004 | 9% | 5% | 3% | 77% | 6% |
| EL | 1000 | 3% | 8% | 3% | 84% | 2% |
| ES | 1007 | 9% | 5% | 2% | 76% | 8% |
| FR | 1039 | 8% | 9% | 6% | 72% | 5% |
| IE | 1003 | 11% | 7% | 2% | 55% | 25% |
| IT | 1017 | 7% | 12% | 5% | 62% | 14% |
| CY | 503 | 2% | 10% | 3% | 74% | 11% |
| LV | 1010 | 6% | 1% | 1% | 87% | 5% |
| LT | 1017 | 10% | 5% | 2% | 77% | 6% |
| LU | 510 | 12% | 20% | 5% | 55% | 8% |
| HU | 1000 | 4% | 4% | 3% | 87% | 2% |
| MT | 500 | 4% | 13% | 7% | 60% | 16% |
| NL | 1001 | 6% | 17% | 4% | 66% | 7% |
| AT | 1009 | 10% | 17% | 8% | 55% | 10% |
| PL | 1000 | 7% | 7% | 2% | 75% | 9% |
| PT | 1002 | 13% | 17% | 4% | 56% | 10% |
| RO | 1004 | 6% | 4% | 2% | 78% | 10% |
| SI | 1037 | 7% | 8% | 8% | 69% | 8% |
| SK | 1075 | 7% | 8% | 3% | 74% | 8% |
| FI | 1026 | 25% | 9% | 7% | 54% | 5% |
| SE | 1001 | 6% | 7% | 3% | 81% | 3% |
| UK | 1313 | 15% | 6% | 3% | 69% | 7% |
| HR | 1000 | 10% | 10% | 2% | 69% | 9% |
| TR | 1001 | 35% | 20% | 6% | 22% | 17% |
| Sex | | | | | | |
| Male | 12850 | 9% | 8% | 4% | 71% | 8% |
| Female | 13809 | 9% | 9% | 5% | 69% | 8% |
| Age | | | | | | |
| 15-24 | 4118 | 11% | 8% | 1% | 70% | 10% |
| 25-39 | 6900 | 9% | 8% | 2% | 73% | 8% |
| 40-54 | 6807 | 10% | 8% | 3% | 72% | 7% |
| 55 + | 8834 | 9% | 11% | 7% | 66% | 7% |
| Education (End of) | | | | | | |
| 15 | 6440 | 9% | 9% | 6% | 68% | 8% |
| 16-19 | 10787 | 9% | 8% | 4% | 71% | 8% |
| 20+ | 6048 | 10% | 9% | 4% | 70% | 7% |
| Still Studying | 2605 | 10% | 9% | 1% | 69% | 11% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 8% | 10% | 3% | 72% | 7% |
| Managers | 2667 | 11% | 8% | 3% | 71% | 7% |
| Other white collars | 3151 | 9% | 8% | 2% | 73% | 8% |
| Manual workers | 5768 | 10% | 7% | 3% | 73% | 7% |
| House persons | 2398 | 9% | 8% | 4% | 69% | 10% |
| Unemployed | 1507 | 10% | 7% | 2% | 73% | 8% |
| Retired | 6714 | 9% | 11% | 8% | 65% | 7% |
| Students | 2605 | 10% | 9% | 1% | 69% | 11% |

QA28.4 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Speak to your doctor or social services about your possible future needs

| | TOTAL | Should do it | Intend to do so | Have already done it or currently doing it | Have no intention to doing it | DK |
|------------------------------------|-------|--------------|-----------------|--|-------------------------------|-----|
| EU27 | 26659 | 14% | 12% | 6% | 60% | 8% |
| BE | 1040 | 12% | 12% | 10% | 63% | 3% |
| BG | 1000 | 5% | 10% | 3% | 61% | 21% |
| CZ | 1024 | 8% | 6% | 6% | 75% | 5% |
| DK | 1007 | 14% | 25% | 5% | 53% | 3% |
| DE | 1510 | 17% | 10% | 9% | 59% | 5% |
| EE | 1004 | 13% | 8% | 6% | 68% | 5% |
| EL | 1000 | 11% | 27% | 8% | 53% | 1% |
| ES | 1007 | 13% | 9% | 6% | 64% | 8% |
| FR | 1039 | 11% | 12% | 7% | 65% | 5% |
| IE | 1003 | 15% | 12% | 4% | 48% | 21% |
| IT | 1017 | 14% | 16% | 6% | 46% | 18% |
| CY | 503 | 4% | 12% | 3% | 73% | 8% |
| LV | 1010 | 9% | 2% | 2% | 83% | 4% |
| LT | 1017 | 14% | 6% | 3% | 71% | 6% |
| LU | 510 | 15% | 21% | 5% | 53% | 6% |
| HU | 1000 | 9% | 11% | 5% | 73% | 2% |
| MT | 500 | 5% | 19% | 10% | 55% | 11% |
| NL | 1001 | 8% | 16% | 5% | 65% | 6% |
| AT | 1009 | 14% | 18% | 14% | 44% | 10% |
| PL | 1000 | 10% | 12% | 5% | 62% | 11% |
| PT | 1002 | 17% | 21% | 6% | 44% | 12% |
| RO | 1004 | 10% | 12% | 9% | 61% | 8% |
| SI | 1037 | 10% | 12% | 9% | 61% | 8% |
| SK | 1075 | 10% | 13% | 6% | 63% | 8% |
| FI | 1026 | 27% | 16% | 5% | 48% | 4% |
| SE | 1001 | 5% | 8% | 3% | 82% | 2% |
| UK | 1313 | 20% | 8% | 5% | 60% | 7% |
| HR | 1000 | 14% | 12% | 6% | 60% | 8% |
| TR | 1001 | 39% | 22% | 6% | 17% | 16% |
| Sex | | | | | | |
| Male | 12850 | 13% | 12% | 6% | 61% | 8% |
| Female | 13809 | 13% | 13% | 7% | 58% | 9% |
| Age | | | | | | |
| 15-24 | 4118 | 14% | 10% | 1% | 64% | 11% |
| 25-39 | 6900 | 13% | 11% | 3% | 65% | 8% |
| 40-54 | 6807 | 14% | 12% | 5% | 61% | 8% |
| 55 + | 8834 | 14% | 14% | 12% | 53% | 7% |
| Education (End of) | | | | | | |
| 15 | 6440 | 14% | 13% | 11% | 54% | 8% |
| 16-19 | 10787 | 13% | 12% | 6% | 61% | 8% |
| 20+ | 6048 | 13% | 12% | 5% | 63% | 7% |
| Still Studying | 2605 | 14% | 10% | 1% | 63% | 12% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 14% | 14% | 3% | 60% | 9% |
| Managers | 2667 | 13% | 11% | 4% | 65% | 7% |
| Other white collars | 3151 | 13% | 11% | 4% | 62% | 10% |
| Manual workers | 5768 | 14% | 12% | 3% | 63% | 8% |
| House persons | 2398 | 15% | 10% | 7% | 58% | 10% |
| Unemployed | 1507 | 14% | 10% | 4% | 65% | 7% |
| Retired | 6714 | 13% | 14% | 15% | 51% | 7% |
| Students | 2605 | 14% | 10% | 1% | 63% | 12% |

QA28.5 There are things people can do to prepare themselves for the time when their physical or mental health condition starts to become a major impediment to everyday life. For each of the following measures, please tell me whether you think that you should do it, you intend to do so in the future, you have already done it or are currently doing so, or have no intention of doing it.

Speak to your spouse or partner, your children, other relatives or close friends about your possible future needs

| | TOTAL | Should do it | Intend to do so | Have already done it or currently doing it | Have no intention to doing it | DK |
|------------------------------------|-------|--------------|-----------------|--|-------------------------------|-----|
| EU27 | 26659 | 17% | 15% | 18% | 43% | 7% |
| BE | 1040 | 16% | 14% | 21% | 47% | 2% |
| BG | 1000 | 10% | 20% | 15% | 38% | 17% |
| CZ | 1024 | 12% | 10% | 22% | 53% | 3% |
| DK | 1007 | 22% | 29% | 14% | 32% | 3% |
| DE | 1510 | 22% | 13% | 24% | 37% | 4% |
| EE | 1004 | 19% | 12% | 18% | 46% | 5% |
| EL | 1000 | 13% | 31% | 20% | 34% | 2% |
| ES | 1007 | 12% | 11% | 20% | 51% | 6% |
| FR | 1039 | 15% | 14% | 17% | 48% | 6% |
| IE | 1003 | 18% | 15% | 9% | 39% | 19% |
| IT | 1017 | 17% | 15% | 14% | 39% | 15% |
| CY | 503 | 4% | 20% | 14% | 53% | 9% |
| LV | 1010 | 11% | 3% | 11% | 71% | 4% |
| LT | 1017 | 18% | 11% | 13% | 52% | 6% |
| LU | 510 | 17% | 21% | 17% | 40% | 5% |
| HU | 1000 | 14% | 14% | 19% | 51% | 2% |
| MT | 500 | 8% | 25% | 23% | 36% | 8% |
| NL | 1001 | 13% | 22% | 19% | 40% | 6% |
| AT | 1009 | 15% | 22% | 28% | 27% | 8% |
| PL | 1000 | 15% | 17% | 10% | 45% | 13% |
| PT | 1002 | 17% | 23% | 11% | 37% | 12% |
| RO | 1004 | 14% | 11% | 20% | 47% | 8% |
| SI | 1037 | 11% | 15% | 25% | 42% | 7% |
| SK | 1075 | 20% | 21% | 21% | 31% | 7% |
| FI | 1026 | 28% | 23% | 18% | 27% | 4% |
| SE | 1001 | 14% | 12% | 20% | 51% | 3% |
| UK | 1313 | 23% | 13% | 15% | 43% | 6% |
| HR | 1000 | 18% | 19% | 18% | 37% | 8% |
| TR | 1001 | 40% | 26% | 10% | 13% | 11% |
| Sex | | | | | | |
| Male | 12850 | 18% | 14% | 15% | 45% | 8% |
| Female | 13809 | 16% | 16% | 20% | 40% | 8% |
| Age | | | | | | |
| 15-24 | 4118 | 16% | 13% | 4% | 55% | 12% |
| 25-39 | 6900 | 19% | 17% | 10% | 47% | 7% |
| 40-54 | 6807 | 19% | 16% | 17% | 41% | 7% |
| 55 + | 8834 | 15% | 14% | 30% | 35% | 6% |
| Education (End of) | | | | | | |
| 15 | 6440 | 16% | 14% | 24% | 39% | 7% |
| 16-19 | 10787 | 18% | 15% | 17% | 43% | 7% |
| 20+ | 6048 | 18% | 16% | 19% | 41% | 6% |
| Still Studying | 2605 | 16% | 13% | 4% | 54% | 13% |
| Respondent occupation scale | | | | | | |
| Self- employed | 1849 | 19% | 17% | 14% | 42% | 8% |
| Managers | 2667 | 21% | 16% | 15% | 42% | 6% |
| Other white collars | 3151 | 19% | 15% | 13% | 45% | 8% |
| Manual workers | 5768 | 17% | 16% | 13% | 47% | 7% |
| House persons | 2398 | 16% | 17% | 21% | 38% | 8% |
| Unemployed | 1507 | 17% | 13% | 11% | 49% | 10% |
| Retired | 6714 | 15% | 13% | 32% | 34% | 6% |
| Students | 2605 | 16% | 13% | 4% | 54% | 13% |

QA29.1 Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Dependent people have to rely too much on their relatives

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 27% | 44% | 17% | 5% | 7% | 71% | 22% |
| BE | 1040 | 17% | 49% | 26% | 4% | 4% | 66% | 30% |
| BG | 1000 | 67% | 28% | 2% | 1% | 2% | 95% | 3% |
| CZ | 1024 | 23% | 55% | 15% | 2% | 5% | 78% | 17% |
| DK | 1007 | 9% | 33% | 36% | 16% | 6% | 42% | 52% |
| DE | 1510 | 25% | 41% | 20% | 6% | 8% | 66% | 26% |
| EE | 1004 | 27% | 41% | 16% | 4% | 12% | 68% | 20% |
| EL | 1000 | 27% | 37% | 29% | 7% | - | 64% | 36% |
| ES | 1007 | 37% | 44% | 9% | 2% | 8% | 81% | 11% |
| FR | 1039 | 16% | 45% | 25% | 6% | 8% | 61% | 31% |
| IE | 1003 | 25% | 40% | 21% | 6% | 8% | 65% | 27% |
| IT | 1017 | 26% | 49% | 14% | 5% | 6% | 75% | 19% |
| CY | 503 | 19% | 36% | 25% | 18% | 2% | 55% | 43% |
| LV | 1010 | 29% | 46% | 11% | 3% | 11% | 75% | 14% |
| LT | 1017 | 14% | 47% | 21% | 6% | 12% | 61% | 27% |
| LU | 510 | 20% | 39% | 25% | 10% | 6% | 59% | 35% |
| HU | 1000 | 36% | 45% | 11% | 4% | 4% | 81% | 15% |
| MT | 500 | 31% | 49% | 14% | 4% | 2% | 80% | 18% |
| NL | 1001 | 18% | 40% | 29% | 8% | 5% | 58% | 37% |
| AT | 1009 | 20% | 50% | 18% | 4% | 8% | 70% | 22% |
| PL | 1000 | 39% | 45% | 8% | 1% | 7% | 84% | 9% |
| PT | 1002 | 34% | 50% | 10% | 2% | 4% | 84% | 12% |
| RO | 1004 | 25% | 45% | 18% | 6% | 6% | 70% | 24% |
| SI | 1037 | 21% | 46% | 20% | 5% | 8% | 67% | 25% |
| SK | 1075 | 38% | 51% | 9% | 1% | 1% | 89% | 10% |
| FI | 1026 | 9% | 41% | 35% | 9% | 6% | 50% | 44% |
| SE | 1001 | 22% | 48% | 17% | 7% | 6% | 70% | 24% |
| UK | 1313 | 25% | 42% | 19% | 5% | 9% | 67% | 24% |
| HR | 1000 | 29% | 46% | 15% | 8% | 2% | 75% | 23% |
| TR | 1001 | 40% | 35% | 14% | 8% | 3% | 75% | 22% |
| Sex | | | | | | | | |
| Male | 12850 | 26% | 44% | 18% | 5% | 7% | 70% | 23% |
| Female | 13809 | 28% | 44% | 17% | 5% | 6% | 72% | 22% |
| Age | | | | | | | | |
| 15-24 | 4118 | 27% | 42% | 17% | 5% | 9% | 69% | 22% |
| 25-39 | 6900 | 26% | 46% | 17% | 4% | 7% | 72% | 21% |
| 40-54 | 6807 | 29% | 44% | 18% | 4% | 5% | 73% | 22% |
| 55 + | 8834 | 25% | 44% | 18% | 6% | 7% | 69% | 24% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 28% | 45% | 16% | 4% | 7% | 73% | 20% |
| 16-19 | 10787 | 28% | 45% | 16% | 5% | 6% | 73% | 21% |
| 20+ | 6048 | 23% | 44% | 22% | 5% | 6% | 67% | 27% |
| Still Studying | 2605 | 25% | 43% | 17% | 5% | 10% | 68% | 22% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 29% | 44% | 17% | 4% | 6% | 73% | 21% |
| Managers | 2667 | 25% | 45% | 20% | 5% | 5% | 70% | 25% |
| Other white collars | 3151 | 25% | 47% | 19% | 4% | 5% | 72% | 23% |
| Manual workers | 5768 | 28% | 44% | 17% | 4% | 7% | 72% | 21% |
| House persons | 2398 | 31% | 44% | 15% | 4% | 6% | 75% | 19% |
| Unemployed | 1507 | 30% | 43% | 17% | 4% | 6% | 73% | 21% |
| Retired | 6714 | 25% | 44% | 18% | 6% | 7% | 69% | 24% |
| Students | 2605 | 25% | 43% | 17% | 5% | 10% | 68% | 22% |

QA29.2 Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Professional care at home is available at an affordable cost

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 7% | 24% | 28% | 18% | 23% | 31% | 46% |
| BE | 1040 | 17% | 44% | 21% | 4% | 14% | 61% | 25% |
| BG | 1000 | 12% | 25% | 26% | 14% | 23% | 37% | 40% |
| CZ | 1024 | 6% | 31% | 30% | 10% | 23% | 37% | 40% |
| DK | 1007 | 26% | 33% | 10% | 5% | 26% | 59% | 15% |
| DE | 1510 | 7% | 25% | 37% | 18% | 13% | 32% | 55% |
| EE | 1004 | 6% | 13% | 26% | 21% | 34% | 19% | 47% |
| EL | 1000 | 7% | 25% | 36% | 31% | 1% | 32% | 67% |
| ES | 1007 | 4% | 14% | 25% | 26% | 31% | 18% | 51% |
| FR | 1039 | 8% | 29% | 24% | 11% | 28% | 37% | 35% |
| IE | 1003 | 8% | 25% | 27% | 18% | 22% | 33% | 45% |
| IT | 1017 | 4% | 24% | 33% | 20% | 19% | 28% | 53% |
| CY | 503 | 8% | 35% | 23% | 13% | 21% | 43% | 36% |
| LV | 1010 | 7% | 21% | 19% | 15% | 38% | 28% | 34% |
| LT | 1017 | 8% | 34% | 18% | 9% | 31% | 42% | 27% |
| LU | 510 | 22% | 32% | 8% | 4% | 34% | 54% | 12% |
| HU | 1000 | 5% | 21% | 32% | 21% | 21% | 26% | 53% |
| MT | 500 | 18% | 39% | 19% | 12% | 12% | 57% | 31% |
| NL | 1001 | 15% | 34% | 18% | 5% | 28% | 49% | 23% |
| AT | 1009 | 6% | 31% | 33% | 17% | 13% | 37% | 50% |
| PL | 1000 | 3% | 18% | 26% | 21% | 32% | 21% | 47% |
| PT | 1002 | 5% | 24% | 29% | 24% | 18% | 29% | 53% |
| RO | 1004 | 5% | 15% | 30% | 27% | 23% | 20% | 57% |
| SI | 1037 | 4% | 22% | 31% | 16% | 27% | 26% | 47% |
| SK | 1075 | 5% | 30% | 39% | 13% | 13% | 35% | 52% |
| FI | 1026 | 4% | 31% | 34% | 15% | 16% | 35% | 49% |
| SE | 1001 | 20% | 40% | 14% | 6% | 20% | 60% | 20% |
| UK | 1313 | 6% | 20% | 25% | 20% | 29% | 26% | 45% |
| HR | 1000 | 5% | 17% | 35% | 28% | 15% | 22% | 63% |
| TR | 1001 | 34% | 37% | 15% | 8% | 6% | 71% | 23% |
| Sex | | | | | | | | |
| Male | 12850 | 6% | 25% | 28% | 17% | 24% | 31% | 45% |
| Female | 13809 | 7% | 23% | 29% | 19% | 22% | 30% | 48% |
| Age | | | | | | | | |
| 15-24 | 4118 | 6% | 22% | 28% | 16% | 28% | 28% | 44% |
| 25-39 | 6900 | 5% | 22% | 30% | 19% | 24% | 27% | 49% |
| 40-54 | 6807 | 7% | 25% | 30% | 18% | 20% | 32% | 48% |
| 55 + | 8834 | 8% | 26% | 26% | 18% | 22% | 34% | 44% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 7% | 25% | 26% | 20% | 22% | 32% | 46% |
| 16-19 | 10787 | 6% | 24% | 30% | 18% | 22% | 30% | 48% |
| 20+ | 6048 | 8% | 25% | 29% | 17% | 21% | 33% | 46% |
| Still Studying | 2605 | 6% | 22% | 29% | 14% | 29% | 28% | 43% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 5% | 24% | 34% | 17% | 20% | 29% | 51% |
| Managers | 2667 | 7% | 24% | 31% | 17% | 21% | 31% | 48% |
| Other white collars | 3151 | 5% | 23% | 30% | 22% | 20% | 28% | 52% |
| Manual workers | 5768 | 6% | 24% | 29% | 17% | 24% | 30% | 46% |
| House persons | 2398 | 7% | 21% | 27% | 22% | 23% | 28% | 49% |
| Unemployed | 1507 | 7% | 23% | 25% | 20% | 25% | 30% | 45% |
| Retired | 6714 | 8% | 27% | 26% | 18% | 21% | 35% | 44% |
| Students | 2605 | 6% | 22% | 29% | 14% | 29% | 28% | 43% |

QA29.3 Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Institutions such as nursing homes offer insufficient standards of care

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 13% | 32% | 26% | 7% | 22% | 45% | 33% |
| BE | 1040 | 7% | 27% | 41% | 17% | 8% | 34% | 58% |
| BG | 1000 | 20% | 28% | 13% | 5% | 34% | 48% | 18% |
| CZ | 1024 | 6% | 23% | 44% | 13% | 14% | 29% | 57% |
| DK | 1007 | 7% | 29% | 36% | 18% | 10% | 36% | 54% |
| DE | 1510 | 15% | 26% | 30% | 8% | 21% | 41% | 38% |
| EE | 1004 | 15% | 27% | 19% | 5% | 34% | 42% | 24% |
| EL | 1000 | 30% | 41% | 19% | 7% | 3% | 71% | 26% |
| ES | 1007 | 11% | 26% | 25% | 6% | 32% | 37% | 31% |
| FR | 1039 | 12% | 33% | 31% | 8% | 16% | 45% | 39% |
| IE | 1003 | 13% | 30% | 27% | 6% | 24% | 43% | 33% |
| IT | 1017 | 11% | 42% | 23% | 6% | 18% | 53% | 29% |
| CY | 503 | 10% | 34% | 25% | 4% | 27% | 44% | 29% |
| LV | 1010 | 9% | 28% | 22% | 8% | 33% | 37% | 30% |
| LT | 1017 | 11% | 34% | 19% | 6% | 30% | 45% | 25% |
| LU | 510 | 8% | 21% | 27% | 14% | 30% | 29% | 41% |
| HU | 1000 | 8% | 24% | 29% | 19% | 20% | 32% | 48% |
| MT | 500 | 2% | 17% | 33% | 24% | 24% | 19% | 57% |
| NL | 1001 | 13% | 32% | 31% | 10% | 14% | 45% | 41% |
| AT | 1009 | 9% | 28% | 35% | 15% | 13% | 37% | 50% |
| PL | 1000 | 13% | 36% | 16% | 3% | 32% | 49% | 19% |
| PT | 1002 | 17% | 46% | 19% | 4% | 14% | 63% | 23% |
| RO | 1004 | 10% | 27% | 22% | 8% | 33% | 37% | 30% |
| SI | 1037 | 7% | 29% | 37% | 7% | 20% | 36% | 44% |
| SK | 1075 | 7% | 29% | 41% | 6% | 17% | 36% | 47% |
| FI | 1026 | 9% | 36% | 36% | 9% | 10% | 45% | 45% |
| SE | 1001 | 11% | 42% | 23% | 10% | 14% | 53% | 33% |
| UK | 1313 | 13% | 34% | 22% | 5% | 26% | 47% | 27% |
| HR | 1000 | 15% | 36% | 27% | 7% | 15% | 51% | 34% |
| TR | 1001 | 29% | 34% | 12% | 6% | 19% | 63% | 18% |
| Sex | | | | | | | | |
| Male | 12850 | 11% | 32% | 27% | 8% | 22% | 43% | 35% |
| Female | 13809 | 14% | 33% | 25% | 7% | 21% | 47% | 32% |
| Age | | | | | | | | |
| 15-24 | 4118 | 11% | 30% | 28% | 6% | 25% | 41% | 34% |
| 25-39 | 6900 | 13% | 35% | 26% | 6% | 20% | 48% | 32% |
| 40-54 | 6807 | 13% | 32% | 27% | 8% | 20% | 45% | 35% |
| 55 + | 8834 | 13% | 31% | 24% | 9% | 23% | 44% | 33% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 14% | 30% | 24% | 8% | 24% | 44% | 32% |
| 16-19 | 10787 | 13% | 33% | 26% | 7% | 21% | 46% | 33% |
| 20+ | 6048 | 12% | 33% | 28% | 8% | 19% | 45% | 36% |
| Still Studying | 2605 | 10% | 30% | 29% | 7% | 24% | 40% | 36% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 14% | 34% | 26% | 7% | 19% | 48% | 33% |
| Managers | 2667 | 12% | 34% | 28% | 7% | 19% | 46% | 35% |
| Other white collars | 3151 | 13% | 35% | 28% | 6% | 18% | 48% | 34% |
| Manual workers | 5768 | 13% | 32% | 26% | 8% | 21% | 45% | 34% |
| House persons | 2398 | 13% | 33% | 23% | 6% | 25% | 46% | 29% |
| Unemployed | 1507 | 13% | 34% | 24% | 8% | 21% | 47% | 32% |
| Retired | 6714 | 12% | 30% | 25% | 9% | 24% | 42% | 34% |
| Students | 2605 | 10% | 30% | 29% | 7% | 24% | 40% | 36% |

QA29.4 Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Professional care staff looking after dependent elderly people are highly committed and are doing an excellent job

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 16% | 43% | 19% | 5% | 17% | 59% | 24% |
| BE | 1040 | 24% | 53% | 14% | 3% | 6% | 77% | 17% |
| BG | 1000 | 5% | 18% | 28% | 12% | 37% | 23% | 40% |
| CZ | 1024 | 18% | 55% | 12% | 1% | 14% | 73% | 13% |
| DK | 1007 | 36% | 44% | 12% | 2% | 6% | 80% | 14% |
| DE | 1510 | 23% | 45% | 14% | 6% | 12% | 68% | 20% |
| EE | 1004 | 9% | 31% | 22% | 7% | 31% | 40% | 29% |
| EL | 1000 | 5% | 30% | 46% | 16% | 3% | 35% | 62% |
| ES | 1007 | 9% | 34% | 20% | 7% | 30% | 43% | 27% |
| FR | 1039 | 21% | 48% | 19% | 3% | 9% | 69% | 22% |
| IE | 1003 | 16% | 42% | 14% | 4% | 24% | 58% | 18% |
| IT | 1017 | 7% | 46% | 24% | 6% | 17% | 53% | 30% |
| CY | 503 | 5% | 30% | 31% | 10% | 24% | 35% | 41% |
| LV | 1010 | 19% | 42% | 14% | 3% | 22% | 61% | 17% |
| LT | 1017 | 9% | 41% | 23% | 5% | 22% | 50% | 28% |
| LU | 510 | 21% | 35% | 15% | 7% | 22% | 56% | 22% |
| HU | 1000 | 15% | 42% | 16% | 5% | 22% | 57% | 21% |
| MT | 500 | 29% | 55% | 5% | 1% | 10% | 84% | 6% |
| NL | 1001 | 30% | 50% | 10% | 2% | 8% | 80% | 12% |
| AT | 1009 | 22% | 50% | 12% | 3% | 13% | 72% | 15% |
| PL | 1000 | 7% | 41% | 19% | 2% | 31% | 48% | 21% |
| PT | 1002 | 12% | 42% | 22% | 5% | 19% | 54% | 27% |
| RO | 1004 | 4% | 23% | 30% | 11% | 32% | 27% | 41% |
| SI | 1037 | 9% | 50% | 17% | 3% | 21% | 59% | 20% |
| SK | 1075 | 7% | 52% | 18% | 3% | 20% | 59% | 21% |
| FI | 1026 | 30% | 51% | 13% | 2% | 4% | 81% | 15% |
| SE | 1001 | 34% | 47% | 9% | 1% | 9% | 81% | 10% |
| UK | 1313 | 17% | 46% | 17% | 5% | 15% | 63% | 22% |
| HR | 1000 | 12% | 45% | 20% | 4% | 19% | 57% | 24% |
| TR | 1001 | 14% | 24% | 21% | 20% | 21% | 38% | 41% |
| Sex | | | | | | | | |
| Male | 12850 | 15% | 44% | 18% | 5% | 18% | 59% | 23% |
| Female | 13809 | 16% | 42% | 19% | 6% | 17% | 58% | 25% |
| Age | | | | | | | | |
| 15-24 | 4118 | 13% | 42% | 21% | 5% | 19% | 55% | 26% |
| 25-39 | 6900 | 13% | 42% | 22% | 5% | 18% | 55% | 27% |
| 40-54 | 6807 | 16% | 45% | 17% | 6% | 16% | 61% | 23% |
| 55 + | 8834 | 19% | 43% | 16% | 5% | 17% | 62% | 21% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 17% | 41% | 17% | 6% | 19% | 58% | 23% |
| 16-19 | 10787 | 16% | 43% | 19% | 5% | 17% | 59% | 24% |
| 20+ | 6048 | 14% | 47% | 19% | 5% | 15% | 61% | 24% |
| Still Studying | 2605 | 12% | 44% | 22% | 4% | 18% | 56% | 26% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 12% | 44% | 21% | 5% | 18% | 56% | 26% |
| Managers | 2667 | 16% | 46% | 18% | 5% | 15% | 62% | 23% |
| Other white collars | 3151 | 13% | 46% | 19% | 6% | 16% | 59% | 25% |
| Manual workers | 5768 | 16% | 42% | 19% | 6% | 17% | 58% | 25% |
| House persons | 2398 | 15% | 39% | 19% | 6% | 21% | 54% | 25% |
| Unemployed | 1507 | 15% | 38% | 22% | 5% | 20% | 53% | 27% |
| Retired | 6714 | 19% | 43% | 16% | 5% | 17% | 62% | 21% |
| Students | 2605 | 12% | 44% | 22% | 4% | 18% | 56% | 26% |

QA29.5 Could you please tell me if you agree or disagree with each of the following statements regarding this issue?

Many dependent older people are becoming victims of abuse from people who are supposed to look after them (relatives or professional carers)

| | TOTAL | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK | Agree | Disagree |
|------------------------------------|-------|---------------|---------------|------------------|------------------|-----|-------|----------|
| EU27 | 26659 | 15% | 40% | 23% | 7% | 15% | 55% | 30% |
| BE | 1040 | 13% | 36% | 33% | 9% | 9% | 49% | 42% |
| BG | 1000 | 20% | 43% | 10% | 3% | 24% | 63% | 13% |
| CZ | 1024 | 8% | 29% | 41% | 8% | 14% | 37% | 49% |
| DK | 1007 | 5% | 16% | 38% | 32% | 9% | 21% | 70% |
| DE | 1510 | 16% | 32% | 30% | 8% | 14% | 48% | 38% |
| EE | 1004 | 13% | 40% | 20% | 5% | 22% | 53% | 25% |
| EL | 1000 | 25% | 51% | 19% | 3% | 2% | 76% | 22% |
| ES | 1007 | 14% | 39% | 21% | 5% | 21% | 53% | 26% |
| FR | 1039 | 17% | 42% | 25% | 4% | 12% | 59% | 29% |
| IE | 1003 | 8% | 28% | 20% | 11% | 33% | 36% | 31% |
| IT | 1017 | 16% | 51% | 19% | 5% | 9% | 67% | 24% |
| CY | 503 | 9% | 42% | 18% | 7% | 24% | 51% | 25% |
| LV | 1010 | 14% | 41% | 21% | 6% | 18% | 55% | 27% |
| LT | 1017 | 12% | 55% | 14% | 4% | 15% | 67% | 18% |
| LU | 510 | 14% | 25% | 26% | 9% | 26% | 39% | 35% |
| HU | 1000 | 16% | 38% | 28% | 8% | 10% | 54% | 36% |
| MT | 500 | 11% | 32% | 23% | 10% | 24% | 43% | 33% |
| NL | 1001 | 7% | 24% | 38% | 18% | 13% | 31% | 56% |
| AT | 1009 | 11% | 32% | 35% | 9% | 13% | 43% | 44% |
| PL | 1000 | 16% | 44% | 16% | 4% | 20% | 60% | 20% |
| PT | 1002 | 17% | 52% | 18% | 4% | 9% | 69% | 22% |
| RO | 1004 | 16% | 44% | 13% | 2% | 25% | 60% | 15% |
| SI | 1037 | 13% | 41% | 30% | 7% | 9% | 54% | 37% |
| SK | 1075 | 5% | 31% | 35% | 8% | 21% | 36% | 43% |
| FI | 1026 | 8% | 41% | 37% | 11% | 3% | 49% | 48% |
| SE | 1001 | 3% | 31% | 28% | 21% | 17% | 34% | 49% |
| UK | 1313 | 20% | 43% | 16% | 3% | 18% | 63% | 19% |
| HR | 1000 | 13% | 39% | 24% | 5% | 19% | 52% | 29% |
| TR | 1001 | 34% | 38% | 10% | 4% | 14% | 72% | 14% |
| Sex | | | | | | | | |
| Male | 12850 | 14% | 39% | 25% | 7% | 15% | 53% | 32% |
| Female | 13809 | 17% | 41% | 22% | 6% | 14% | 58% | 28% |
| Age | | | | | | | | |
| 15-24 | 4118 | 13% | 40% | 23% | 7% | 17% | 53% | 30% |
| 25-39 | 6900 | 16% | 39% | 25% | 6% | 14% | 55% | 31% |
| 40-54 | 6807 | 15% | 40% | 25% | 6% | 14% | 55% | 31% |
| 55 + | 8834 | 16% | 41% | 21% | 7% | 15% | 57% | 28% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 17% | 42% | 19% | 6% | 16% | 59% | 25% |
| 16-19 | 10787 | 16% | 41% | 24% | 5% | 14% | 57% | 29% |
| 20+ | 6048 | 13% | 37% | 28% | 8% | 14% | 50% | 36% |
| Still Studying | 2605 | 13% | 39% | 23% | 8% | 17% | 52% | 31% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 15% | 42% | 22% | 5% | 16% | 57% | 27% |
| Managers | 2667 | 12% | 35% | 29% | 9% | 15% | 47% | 38% |
| Other white collars | 3151 | 14% | 40% | 28% | 6% | 12% | 54% | 34% |
| Manual workers | 5768 | 17% | 40% | 23% | 6% | 14% | 57% | 29% |
| House persons | 2398 | 17% | 42% | 19% | 5% | 17% | 59% | 24% |
| Unemployed | 1507 | 16% | 42% | 23% | 5% | 14% | 58% | 28% |
| Retired | 6714 | 16% | 40% | 21% | 7% | 16% | 56% | 28% |
| Students | 2605 | 13% | 39% | 23% | 8% | 17% | 52% | 31% |

QA30 Could you please tell me whether, in your opinion, poor treatment, neglect and even abuse of dependent elderly people is very widespread, fairly widespread, fairly rare or very rare in (OUR COUNTRY)?

| | TOTAL | Very widespread | Fairly widespread | Fairly rare | Very rare | DK | Widespread | Rare |
|------------------------------------|-------|-----------------|-------------------|-------------|-----------|-----|------------|------|
| EU27 | 26659 | 10% | 37% | 33% | 8% | 12% | 47% | 41% |
| BE | 1040 | 4% | 32% | 49% | 9% | 6% | 36% | 58% |
| BG | 1000 | 16% | 37% | 19% | 5% | 23% | 53% | 24% |
| CZ | 1024 | 3% | 24% | 54% | 10% | 9% | 27% | 64% |
| DK | 1007 | 4% | 19% | 46% | 26% | 5% | 23% | 72% |
| DE | 1510 | 9% | 33% | 37% | 8% | 13% | 42% | 45% |
| EE | 1004 | 5% | 34% | 35% | 5% | 21% | 39% | 40% |
| EL | 1000 | 17% | 47% | 25% | 10% | 1% | 64% | 35% |
| ES | 1007 | 6% | 33% | 34% | 10% | 17% | 39% | 44% |
| FR | 1039 | 6% | 37% | 44% | 4% | 9% | 43% | 48% |
| IE | 1003 | 9% | 23% | 25% | 20% | 23% | 32% | 45% |
| IT | 1017 | 13% | 50% | 22% | 5% | 10% | 63% | 27% |
| CY | 503 | 1% | 16% | 39% | 31% | 13% | 17% | 70% |
| LV | 1010 | 8% | 42% | 26% | 5% | 19% | 50% | 31% |
| LT | 1017 | 10% | 48% | 25% | 3% | 14% | 58% | 28% |
| LU | 510 | 4% | 18% | 43% | 14% | 21% | 22% | 57% |
| HU | 1000 | 8% | 43% | 33% | 5% | 11% | 51% | 38% |
| MT | 500 | 5% | 29% | 38% | 14% | 14% | 34% | 52% |
| NL | 1001 | 2% | 32% | 50% | 9% | 7% | 34% | 59% |
| AT | 1009 | 6% | 28% | 38% | 14% | 14% | 34% | 52% |
| PL | 1000 | 9% | 39% | 27% | 6% | 19% | 48% | 33% |
| PT | 1002 | 6% | 37% | 36% | 11% | 10% | 43% | 47% |
| RO | 1004 | 38% | 48% | 5% | 1% | 8% | 86% | 6% |
| SI | 1037 | 5% | 30% | 40% | 15% | 10% | 35% | 55% |
| SK | 1075 | 3% | 17% | 46% | 22% | 12% | 20% | 68% |
| FI | 1026 | 2% | 31% | 53% | 10% | 4% | 33% | 63% |
| SE | 1001 | 2% | 17% | 43% | 26% | 12% | 19% | 69% |
| UK | 1313 | 10% | 37% | 33% | 4% | 16% | 47% | 37% |
| HR | 1000 | 8% | 39% | 26% | 16% | 11% | 47% | 42% |
| TR | 1001 | 34% | 32% | 14% | 11% | 9% | 66% | 25% |
| Sex | | | | | | | | |
| Male | 12850 | 9% | 35% | 36% | 8% | 12% | 44% | 44% |
| Female | 13809 | 10% | 39% | 31% | 7% | 13% | 49% | 38% |
| Age | | | | | | | | |
| 15-24 | 4118 | 9% | 36% | 34% | 7% | 14% | 45% | 41% |
| 25-39 | 6900 | 11% | 38% | 33% | 7% | 11% | 49% | 40% |
| 40-54 | 6807 | 10% | 37% | 34% | 8% | 11% | 47% | 42% |
| 55 + | 8834 | 9% | 36% | 33% | 8% | 14% | 45% | 41% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 11% | 38% | 30% | 7% | 14% | 49% | 37% |
| 16-19 | 10787 | 10% | 39% | 33% | 7% | 11% | 49% | 40% |
| 20+ | 6048 | 7% | 35% | 38% | 9% | 11% | 42% | 47% |
| Still Studying | 2605 | 8% | 33% | 36% | 8% | 15% | 41% | 44% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 9% | 38% | 34% | 7% | 12% | 47% | 41% |
| Managers | 2667 | 8% | 34% | 38% | 9% | 11% | 42% | 47% |
| Other white collars | 3151 | 10% | 37% | 35% | 7% | 11% | 47% | 42% |
| Manual workers | 5768 | 10% | 37% | 34% | 8% | 11% | 47% | 42% |
| House persons | 2398 | 11% | 41% | 28% | 7% | 13% | 52% | 35% |
| Unemployed | 1507 | 10% | 41% | 30% | 6% | 13% | 51% | 36% |
| Retired | 6714 | 10% | 37% | 32% | 7% | 14% | 47% | 39% |
| Students | 2605 | 8% | 33% | 36% | 8% | 15% | 41% | 44% |

QA31.1 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Poor living conditions (lack of social contacts and stimulating activities, poor quality of catering and accommodation)

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 24% | 46% | 20% | 3% | 7% | 70% | 23% |
| BE | 1040 | 20% | 51% | 21% | 5% | 3% | 71% | 26% |
| BG | 1000 | 31% | 48% | 9% | 2% | 10% | 79% | 11% |
| CZ | 1024 | 9% | 51% | 32% | 4% | 4% | 60% | 36% |
| DK | 1007 | 17% | 51% | 22% | 7% | 3% | 68% | 29% |
| DE | 1510 | 24% | 41% | 23% | 4% | 8% | 65% | 27% |
| EE | 1004 | 22% | 49% | 11% | 3% | 15% | 71% | 14% |
| EL | 1000 | 43% | 35% | 21% | 1% | - | 78% | 22% |
| ES | 1007 | 14% | 43% | 27% | 4% | 12% | 57% | 31% |
| FR | 1039 | 32% | 46% | 15% | 2% | 5% | 78% | 17% |
| IE | 1003 | 24% | 53% | 13% | 3% | 7% | 77% | 16% |
| IT | 1017 | 27% | 47% | 18% | 4% | 4% | 74% | 22% |
| CY | 503 | 24% | 43% | 26% | 2% | 5% | 67% | 28% |
| LV | 1010 | 13% | 42% | 28% | 4% | 13% | 55% | 32% |
| LT | 1017 | 20% | 51% | 15% | 4% | 10% | 71% | 19% |
| LU | 510 | 28% | 39% | 23% | 3% | 7% | 67% | 26% |
| HU | 1000 | 23% | 53% | 15% | 5% | 4% | 76% | 20% |
| MT | 500 | 11% | 38% | 37% | 7% | 7% | 49% | 44% |
| NL | 1001 | 24% | 46% | 24% | 2% | 4% | 70% | 26% |
| AT | 1009 | 13% | 52% | 25% | 4% | 6% | 65% | 29% |
| PL | 1000 | 19% | 46% | 19% | 3% | 13% | 65% | 22% |
| PT | 1002 | 33% | 39% | 20% | 4% | 4% | 72% | 24% |
| RO | 1004 | 40% | 44% | 7% | 1% | 8% | 84% | 8% |
| SI | 1037 | 16% | 44% | 29% | 4% | 7% | 60% | 33% |
| SK | 1075 | 15% | 58% | 19% | 4% | 4% | 73% | 23% |
| FI | 1026 | 13% | 53% | 29% | 3% | 2% | 66% | 32% |
| SE | 1001 | 22% | 47% | 27% | 2% | 2% | 69% | 29% |
| UK | 1313 | 25% | 50% | 14% | 1% | 10% | 75% | 15% |
| HR | 1000 | 41% | 46% | 8% | 2% | 3% | 87% | 10% |
| TR | 1001 | 61% | 29% | 4% | 2% | 4% | 90% | 6% |
| Sex | | | | | | | | |
| Male | 12850 | 22% | 46% | 21% | 3% | 8% | 68% | 24% |
| Female | 13809 | 26% | 46% | 18% | 3% | 7% | 72% | 21% |
| Age | | | | | | | | |
| 15-24 | 4118 | 25% | 45% | 19% | 3% | 8% | 70% | 22% |
| 25-39 | 6900 | 27% | 46% | 18% | 3% | 6% | 73% | 21% |
| 40-54 | 6807 | 25% | 46% | 20% | 2% | 7% | 71% | 22% |
| 55 + | 8834 | 22% | 46% | 20% | 4% | 8% | 68% | 24% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 22% | 44% | 20% | 4% | 10% | 66% | 24% |
| 16-19 | 10787 | 25% | 46% | 20% | 3% | 6% | 71% | 23% |
| 20+ | 6048 | 26% | 47% | 19% | 3% | 5% | 73% | 22% |
| Still Studying | 2605 | 24% | 46% | 19% | 3% | 8% | 70% | 22% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 27% | 43% | 19% | 3% | 8% | 70% | 22% |
| Managers | 2667 | 26% | 46% | 21% | 1% | 6% | 72% | 22% |
| Other white collars | 3151 | 27% | 48% | 18% | 2% | 5% | 75% | 20% |
| Manual workers | 5768 | 25% | 45% | 20% | 3% | 7% | 70% | 23% |
| House persons | 2398 | 26% | 45% | 18% | 2% | 9% | 71% | 20% |
| Unemployed | 1507 | 25% | 47% | 17% | 4% | 7% | 72% | 21% |
| Retired | 6714 | 21% | 46% | 20% | 4% | 9% | 67% | 24% |
| Students | 2605 | 24% | 46% | 19% | 3% | 8% | 70% | 22% |

QA31.2 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Not enough attention paid to physical needs (inappropriate food and drink, too little help with personal care and hygiene)

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 22% | 45% | 22% | 3% | 8% | 67% | 25% |
| BE | 1040 | 16% | 49% | 25% | 7% | 3% | 65% | 32% |
| BG | 1000 | 31% | 46% | 12% | 2% | 9% | 77% | 14% |
| CZ | 1024 | 9% | 49% | 32% | 4% | 6% | 58% | 36% |
| DK | 1007 | 13% | 50% | 28% | 6% | 3% | 63% | 34% |
| DE | 1510 | 20% | 40% | 26% | 4% | 10% | 60% | 30% |
| EE | 1004 | 16% | 52% | 13% | 3% | 16% | 68% | 16% |
| EL | 1000 | 44% | 31% | 23% | 2% | - | 75% | 25% |
| ES | 1007 | 13% | 42% | 28% | 4% | 13% | 55% | 32% |
| FR | 1039 | 24% | 50% | 19% | 3% | 4% | 74% | 22% |
| IE | 1003 | 26% | 48% | 15% | 4% | 7% | 74% | 19% |
| IT | 1017 | 26% | 43% | 22% | 4% | 5% | 69% | 26% |
| CY | 503 | 20% | 45% | 27% | 3% | 5% | 65% | 30% |
| LV | 1010 | 10% | 40% | 32% | 4% | 14% | 50% | 36% |
| LT | 1017 | 16% | 54% | 17% | 3% | 10% | 70% | 20% |
| LU | 510 | 27% | 36% | 21% | 7% | 9% | 63% | 28% |
| HU | 1000 | 17% | 51% | 22% | 4% | 6% | 68% | 26% |
| MT | 500 | 12% | 30% | 40% | 11% | 7% | 42% | 51% |
| NL | 1001 | 24% | 48% | 23% | 2% | 3% | 72% | 25% |
| AT | 1009 | 12% | 50% | 28% | 5% | 5% | 62% | 33% |
| PL | 1000 | 14% | 44% | 24% | 4% | 14% | 58% | 28% |
| PT | 1002 | 29% | 41% | 21% | 4% | 5% | 70% | 25% |
| RO | 1004 | 38% | 48% | 5% | 1% | 8% | 86% | 6% |
| SI | 1037 | 13% | 46% | 29% | 3% | 9% | 59% | 32% |
| SK | 1075 | 12% | 57% | 24% | 4% | 3% | 69% | 28% |
| FI | 1026 | 16% | 55% | 25% | 2% | 2% | 71% | 27% |
| SE | 1001 | 12% | 43% | 39% | 3% | 3% | 55% | 42% |
| UK | 1313 | 24% | 51% | 13% | 2% | 10% | 75% | 15% |
| HR | 1000 | 36% | 47% | 11% | 3% | 3% | 83% | 14% |
| TR | 1001 | 54% | 31% | 8% | 3% | 4% | 85% | 11% |
| Sex | | | | | | | | |
| Male | 12850 | 20% | 46% | 23% | 3% | 8% | 66% | 26% |
| Female | 13809 | 23% | 45% | 21% | 4% | 7% | 68% | 25% |
| Age | | | | | | | | |
| 15-24 | 4118 | 21% | 43% | 24% | 3% | 9% | 64% | 27% |
| 25-39 | 6900 | 24% | 46% | 21% | 3% | 6% | 70% | 24% |
| 40-54 | 6807 | 22% | 46% | 22% | 3% | 7% | 68% | 25% |
| 55 + | 8834 | 20% | 45% | 22% | 4% | 9% | 65% | 26% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 21% | 43% | 21% | 5% | 10% | 64% | 26% |
| 16-19 | 10787 | 22% | 46% | 22% | 3% | 7% | 68% | 25% |
| 20+ | 6048 | 21% | 48% | 22% | 3% | 6% | 69% | 25% |
| Still Studying | 2605 | 20% | 42% | 25% | 3% | 10% | 62% | 28% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 22% | 44% | 22% | 3% | 9% | 66% | 25% |
| Managers | 2667 | 21% | 48% | 23% | 2% | 6% | 69% | 25% |
| Other white collars | 3151 | 23% | 48% | 22% | 2% | 5% | 71% | 24% |
| Manual workers | 5768 | 23% | 46% | 21% | 3% | 7% | 69% | 24% |
| House persons | 2398 | 24% | 44% | 19% | 4% | 9% | 68% | 23% |
| Unemployed | 1507 | 23% | 46% | 20% | 4% | 7% | 69% | 24% |
| Retired | 6714 | 20% | 45% | 22% | 4% | 9% | 65% | 26% |
| Students | 2605 | 20% | 42% | 25% | 3% | 10% | 62% | 28% |

QA31.3 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Deteriorating health due to inadequate care (medication not properly administered, no prevention of bed sores)

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 22% | 44% | 23% | 3% | 8% | 66% | 26% |
| BE | 1040 | 16% | 50% | 24% | 6% | 4% | 66% | 30% |
| BG | 1000 | 31% | 45% | 10% | 2% | 12% | 76% | 12% |
| CZ | 1024 | 11% | 43% | 34% | 5% | 7% | 54% | 39% |
| DK | 1007 | 10% | 48% | 33% | 6% | 3% | 58% | 39% |
| DE | 1510 | 21% | 38% | 28% | 4% | 9% | 59% | 32% |
| EE | 1004 | 19% | 49% | 14% | 2% | 16% | 68% | 16% |
| EL | 1000 | 45% | 32% | 21% | 2% | - | 77% | 23% |
| ES | 1007 | 13% | 42% | 27% | 4% | 14% | 55% | 31% |
| FR | 1039 | 24% | 44% | 24% | 3% | 5% | 68% | 27% |
| IE | 1003 | 25% | 42% | 20% | 4% | 9% | 67% | 24% |
| IT | 1017 | 26% | 43% | 23% | 4% | 4% | 69% | 27% |
| CY | 503 | 21% | 47% | 23% | 3% | 6% | 68% | 26% |
| LV | 1010 | 14% | 40% | 29% | 3% | 14% | 54% | 32% |
| LT | 1017 | 23% | 51% | 15% | 3% | 8% | 74% | 18% |
| LU | 510 | 29% | 32% | 27% | 4% | 8% | 61% | 31% |
| HU | 1000 | 17% | 54% | 19% | 4% | 6% | 71% | 23% |
| MT | 500 | 10% | 31% | 37% | 14% | 8% | 41% | 51% |
| NL | 1001 | 20% | 48% | 26% | 2% | 4% | 68% | 28% |
| AT | 1009 | 9% | 52% | 28% | 5% | 6% | 61% | 33% |
| PL | 1000 | 15% | 46% | 22% | 3% | 14% | 61% | 25% |
| PT | 1002 | 32% | 39% | 21% | 3% | 5% | 71% | 24% |
| RO | 1004 | 38% | 46% | 7% | 1% | 8% | 84% | 8% |
| SI | 1037 | 13% | 43% | 32% | 4% | 8% | 56% | 36% |
| SK | 1075 | 15% | 50% | 25% | 5% | 5% | 65% | 30% |
| FI | 1026 | 13% | 56% | 26% | 3% | 2% | 69% | 29% |
| SE | 1001 | 10% | 35% | 48% | 3% | 4% | 45% | 51% |
| UK | 1313 | 22% | 51% | 14% | 1% | 12% | 73% | 15% |
| HR | 1000 | 34% | 45% | 14% | 2% | 5% | 79% | 16% |
| TR | 1001 | 56% | 28% | 8% | 2% | 6% | 84% | 10% |
| Sex | | | | | | | | |
| Male | 12850 | 19% | 44% | 25% | 3% | 9% | 63% | 28% |
| Female | 13809 | 24% | 44% | 22% | 3% | 7% | 68% | 25% |
| Age | | | | | | | | |
| 15-24 | 4118 | 20% | 42% | 25% | 3% | 10% | 62% | 28% |
| 25-39 | 6900 | 23% | 45% | 23% | 3% | 6% | 68% | 26% |
| 40-54 | 6807 | 22% | 44% | 23% | 3% | 8% | 66% | 26% |
| 55 + | 8834 | 20% | 44% | 23% | 4% | 9% | 64% | 27% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 21% | 43% | 22% | 4% | 10% | 64% | 26% |
| 16-19 | 10787 | 22% | 45% | 22% | 3% | 8% | 67% | 25% |
| 20+ | 6048 | 21% | 45% | 25% | 3% | 6% | 66% | 28% |
| Still Studying | 2605 | 18% | 42% | 26% | 4% | 10% | 60% | 30% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 23% | 43% | 23% | 2% | 9% | 66% | 25% |
| Managers | 2667 | 20% | 47% | 25% | 2% | 6% | 67% | 27% |
| Other white collars | 3151 | 22% | 46% | 24% | 2% | 6% | 68% | 26% |
| Manual workers | 5768 | 23% | 44% | 22% | 3% | 8% | 67% | 25% |
| House persons | 2398 | 25% | 44% | 18% | 4% | 9% | 69% | 22% |
| Unemployed | 1507 | 23% | 43% | 23% | 3% | 8% | 66% | 26% |
| Retired | 6714 | 20% | 43% | 23% | 4% | 10% | 63% | 27% |
| Students | 2605 | 18% | 42% | 26% | 4% | 10% | 60% | 30% |

QA31.4 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Psychological abuse (intimidation, verbal humiliation, showing no respect for the person's dignity)

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 22% | 42% | 23% | 4% | 9% | 64% | 27% |
| BE | 1040 | 18% | 52% | 21% | 6% | 3% | 70% | 27% |
| BG | 1000 | 24% | 41% | 18% | 3% | 14% | 65% | 21% |
| CZ | 1024 | 13% | 46% | 30% | 6% | 5% | 59% | 36% |
| DK | 1007 | 6% | 41% | 41% | 8% | 4% | 47% | 49% |
| DE | 1510 | 20% | 36% | 29% | 5% | 10% | 56% | 34% |
| EE | 1004 | 16% | 47% | 15% | 4% | 18% | 63% | 19% |
| EL | 1000 | 48% | 29% | 21% | 2% | - | 77% | 23% |
| ES | 1007 | 14% | 42% | 25% | 6% | 13% | 56% | 31% |
| FR | 1039 | 29% | 46% | 18% | 3% | 4% | 75% | 21% |
| IE | 1003 | 19% | 45% | 20% | 4% | 12% | 64% | 24% |
| IT | 1017 | 30% | 41% | 19% | 4% | 6% | 71% | 23% |
| CY | 503 | 20% | 45% | 22% | 5% | 8% | 65% | 27% |
| LV | 1010 | 11% | 35% | 34% | 5% | 15% | 46% | 39% |
| LT | 1017 | 20% | 47% | 19% | 4% | 10% | 67% | 23% |
| LU | 510 | 22% | 34% | 26% | 6% | 12% | 56% | 32% |
| HU | 1000 | 18% | 48% | 22% | 7% | 5% | 66% | 29% |
| MT | 500 | 11% | 38% | 27% | 13% | 11% | 49% | 40% |
| NL | 1001 | 15% | 42% | 34% | 3% | 6% | 57% | 37% |
| AT | 1009 | 12% | 45% | 32% | 5% | 6% | 57% | 37% |
| PL | 1000 | 15% | 41% | 23% | 5% | 16% | 56% | 28% |
| PT | 1002 | 32% | 36% | 22% | 4% | 6% | 68% | 26% |
| RO | 1004 | 31% | 45% | 10% | 2% | 12% | 76% | 12% |
| SI | 1037 | 16% | 42% | 29% | 6% | 7% | 58% | 35% |
| SK | 1075 | 11% | 46% | 33% | 5% | 5% | 57% | 38% |
| FI | 1026 | 11% | 48% | 34% | 5% | 2% | 59% | 39% |
| SE | 1001 | 6% | 26% | 57% | 5% | 6% | 32% | 62% |
| UK | 1313 | 25% | 51% | 12% | 2% | 10% | 76% | 14% |
| HR | 1000 | 27% | 42% | 20% | 4% | 7% | 69% | 24% |
| TR | 1001 | 53% | 28% | 9% | 3% | 7% | 81% | 12% |
| Sex | | | | | | | | |
| Male | 12850 | 20% | 42% | 25% | 4% | 9% | 62% | 29% |
| Female | 13809 | 24% | 43% | 21% | 4% | 8% | 67% | 25% |
| Age | | | | | | | | |
| 15-24 | 4118 | 21% | 41% | 23% | 5% | 10% | 62% | 28% |
| 25-39 | 6900 | 24% | 43% | 22% | 4% | 7% | 67% | 26% |
| 40-54 | 6807 | 24% | 42% | 23% | 3% | 8% | 66% | 26% |
| 55 + | 8834 | 19% | 43% | 23% | 5% | 10% | 62% | 28% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 22% | 41% | 21% | 5% | 11% | 63% | 26% |
| 16-19 | 10787 | 23% | 43% | 23% | 3% | 8% | 66% | 26% |
| 20+ | 6048 | 20% | 43% | 26% | 4% | 7% | 63% | 30% |
| Still Studying | 2605 | 21% | 39% | 25% | 5% | 10% | 60% | 30% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 23% | 42% | 23% | 3% | 9% | 65% | 26% |
| Managers | 2667 | 20% | 43% | 27% | 3% | 7% | 63% | 30% |
| Other white collars | 3151 | 23% | 43% | 24% | 3% | 7% | 66% | 27% |
| Manual workers | 5768 | 25% | 41% | 22% | 4% | 8% | 66% | 26% |
| House persons | 2398 | 24% | 45% | 17% | 4% | 10% | 69% | 21% |
| Unemployed | 1507 | 22% | 46% | 21% | 4% | 7% | 68% | 25% |
| Retired | 6714 | 19% | 42% | 23% | 5% | 11% | 61% | 28% |
| Students | 2605 | 21% | 39% | 25% | 5% | 10% | 60% | 30% |

QA31.5 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Abuse of the dependent person's property (e.g. theft of personal items, misappropriation of money)

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 24% | 43% | 22% | 3% | 8% | 67% | 25% |
| BE | 1040 | 20% | 53% | 19% | 4% | 4% | 73% | 23% |
| BG | 1000 | 33% | 43% | 10% | 2% | 12% | 76% | 12% |
| CZ | 1024 | 25% | 49% | 20% | 2% | 4% | 74% | 22% |
| DK | 1007 | 5% | 36% | 44% | 11% | 4% | 41% | 55% |
| DE | 1510 | 17% | 36% | 32% | 5% | 10% | 53% | 37% |
| EE | 1004 | 20% | 48% | 12% | 4% | 16% | 68% | 16% |
| EL | 1000 | 51% | 29% | 17% | 3% | - | 80% | 20% |
| ES | 1007 | 21% | 40% | 21% | 5% | 13% | 61% | 26% |
| FR | 1039 | 31% | 48% | 16% | 1% | 4% | 79% | 17% |
| IE | 1003 | 19% | 47% | 18% | 5% | 11% | 66% | 23% |
| IT | 1017 | 37% | 40% | 15% | 4% | 4% | 77% | 19% |
| CY | 503 | 24% | 48% | 18% | 4% | 6% | 72% | 22% |
| LV | 1010 | 15% | 39% | 29% | 3% | 14% | 54% | 32% |
| LT | 1017 | 25% | 50% | 14% | 3% | 8% | 75% | 17% |
| LU | 510 | 26% | 36% | 21% | 6% | 11% | 62% | 27% |
| HU | 1000 | 21% | 53% | 16% | 4% | 6% | 74% | 20% |
| MT | 500 | 27% | 52% | 11% | 4% | 6% | 79% | 15% |
| NL | 1001 | 16% | 48% | 31% | 1% | 4% | 64% | 32% |
| AT | 1009 | 13% | 48% | 28% | 4% | 7% | 61% | 32% |
| PL | 1000 | 18% | 40% | 23% | 4% | 15% | 58% | 27% |
| PT | 1002 | 32% | 36% | 23% | 4% | 5% | 68% | 27% |
| RO | 1004 | 30% | 48% | 9% | 3% | 10% | 78% | 12% |
| SI | 1037 | 21% | 45% | 23% | 5% | 6% | 66% | 28% |
| SK | 1075 | 13% | 50% | 27% | 5% | 5% | 63% | 32% |
| FI | 1026 | 9% | 45% | 36% | 8% | 2% | 54% | 44% |
| SE | 1001 | 4% | 21% | 65% | 5% | 5% | 25% | 70% |
| UK | 1313 | 26% | 48% | 14% | 2% | 10% | 74% | 16% |
| HR | 1000 | 39% | 41% | 12% | 3% | 5% | 80% | 15% |
| TR | 1001 | 50% | 29% | 10% | 5% | 6% | 79% | 15% |
| Sex | | | | | | | | |
| Male | 12850 | 22% | 43% | 23% | 3% | 9% | 65% | 26% |
| Female | 13809 | 26% | 42% | 21% | 3% | 8% | 68% | 24% |
| Age | | | | | | | | |
| 15-24 | 4118 | 25% | 44% | 20% | 3% | 8% | 69% | 23% |
| 25-39 | 6900 | 26% | 43% | 21% | 3% | 7% | 69% | 24% |
| 40-54 | 6807 | 24% | 43% | 22% | 3% | 8% | 67% | 25% |
| 55 + | 8834 | 23% | 41% | 23% | 4% | 9% | 64% | 27% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 25% | 42% | 19% | 4% | 10% | 67% | 23% |
| 16-19 | 10787 | 25% | 43% | 22% | 3% | 7% | 68% | 25% |
| 20+ | 6048 | 21% | 43% | 25% | 4% | 7% | 64% | 29% |
| Still Studying | 2605 | 24% | 43% | 21% | 3% | 9% | 67% | 24% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 25% | 44% | 20% | 3% | 8% | 69% | 23% |
| Managers | 2667 | 20% | 44% | 26% | 3% | 7% | 64% | 29% |
| Other white collars | 3151 | 26% | 43% | 22% | 3% | 6% | 69% | 25% |
| Manual workers | 5768 | 26% | 41% | 22% | 3% | 8% | 67% | 25% |
| House persons | 2398 | 27% | 45% | 17% | 3% | 8% | 72% | 20% |
| Unemployed | 1507 | 26% | 43% | 20% | 3% | 8% | 69% | 23% |
| Retired | 6714 | 22% | 42% | 22% | 4% | 10% | 64% | 26% |
| Students | 2605 | 24% | 43% | 21% | 3% | 9% | 67% | 24% |

QA31.6 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Physical abuse (e.g. restraining the person to a bed, locking her\ him up in a room, slapping)

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 15% | 37% | 32% | 6% | 10% | 52% | 38% |
| BE | 1040 | 10% | 45% | 31% | 10% | 4% | 55% | 41% |
| BG | 1000 | 22% | 30% | 21% | 7% | 20% | 52% | 28% |
| CZ | 1024 | 9% | 39% | 37% | 8% | 7% | 48% | 45% |
| DK | 1007 | 3% | 21% | 53% | 19% | 4% | 24% | 72% |
| DE | 1510 | 14% | 29% | 39% | 7% | 11% | 43% | 46% |
| EE | 1004 | 12% | 40% | 22% | 7% | 19% | 52% | 29% |
| EL | 1000 | 34% | 31% | 31% | 4% | - | 65% | 35% |
| ES | 1007 | 11% | 35% | 34% | 8% | 12% | 46% | 42% |
| FR | 1039 | 20% | 41% | 29% | 5% | 5% | 61% | 34% |
| IE | 1003 | 14% | 37% | 24% | 10% | 15% | 51% | 34% |
| IT | 1017 | 18% | 41% | 30% | 4% | 7% | 59% | 34% |
| CY | 503 | 8% | 41% | 31% | 10% | 10% | 49% | 41% |
| LV | 1010 | 6% | 26% | 40% | 8% | 20% | 32% | 48% |
| LT | 1017 | 15% | 40% | 24% | 8% | 13% | 55% | 32% |
| LU | 510 | 15% | 34% | 27% | 11% | 13% | 49% | 38% |
| HU | 1000 | 8% | 36% | 36% | 12% | 8% | 44% | 48% |
| MT | 500 | 7% | 18% | 35% | 29% | 11% | 25% | 64% |
| NL | 1001 | 6% | 31% | 53% | 5% | 5% | 37% | 58% |
| AT | 1009 | 6% | 36% | 40% | 11% | 7% | 42% | 51% |
| PL | 1000 | 9% | 34% | 30% | 8% | 19% | 43% | 38% |
| PT | 1002 | 29% | 35% | 26% | 5% | 5% | 64% | 31% |
| RO | 1004 | 28% | 43% | 13% | 4% | 12% | 71% | 17% |
| SI | 1037 | 9% | 30% | 41% | 12% | 8% | 39% | 53% |
| SK | 1075 | 9% | 38% | 36% | 10% | 7% | 47% | 46% |
| FI | 1026 | 5% | 29% | 51% | 12% | 3% | 34% | 63% |
| SE | 1001 | 3% | 17% | 66% | 8% | 6% | 20% | 74% |
| UK | 1313 | 16% | 50% | 18% | 3% | 13% | 66% | 21% |
| HR | 1000 | 20% | 38% | 25% | 8% | 9% | 58% | 33% |
| TR | 1001 | 48% | 29% | 11% | 5% | 7% | 77% | 16% |
| Sex | | | | | | | | |
| Male | 12850 | 14% | 36% | 34% | 6% | 10% | 50% | 40% |
| Female | 13809 | 16% | 38% | 30% | 7% | 9% | 54% | 37% |
| Age | | | | | | | | |
| 15-24 | 4118 | 14% | 34% | 33% | 8% | 11% | 48% | 41% |
| 25-39 | 6900 | 17% | 37% | 33% | 5% | 8% | 54% | 38% |
| 40-54 | 6807 | 15% | 38% | 32% | 6% | 9% | 53% | 38% |
| 55 + | 8834 | 14% | 38% | 30% | 7% | 11% | 52% | 37% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 17% | 38% | 26% | 7% | 12% | 55% | 33% |
| 16-19 | 10787 | 16% | 38% | 31% | 6% | 9% | 54% | 37% |
| 20+ | 6048 | 11% | 36% | 39% | 6% | 8% | 47% | 45% |
| Still Studying | 2605 | 12% | 33% | 35% | 8% | 12% | 45% | 43% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 16% | 34% | 33% | 6% | 11% | 50% | 39% |
| Managers | 2667 | 11% | 35% | 41% | 5% | 8% | 46% | 46% |
| Other white collars | 3151 | 15% | 38% | 34% | 5% | 8% | 53% | 39% |
| Manual workers | 5768 | 18% | 38% | 30% | 6% | 8% | 56% | 36% |
| House persons | 2398 | 18% | 39% | 25% | 7% | 11% | 57% | 32% |
| Unemployed | 1507 | 18% | 37% | 29% | 6% | 10% | 55% | 35% |
| Retired | 6714 | 13% | 38% | 30% | 8% | 11% | 51% | 38% |
| Students | 2605 | 12% | 33% | 35% | 8% | 12% | 45% | 43% |

QA31.7 More precisely, and thinking specifically about dependent elderly people, please tell me what level of risk you think there is that, in (OUR COUNTRY), dependent elderly people are exposed to each of the following.

Sexual assault and abuse

| | TOTAL | A high risk | Some risk | Not much of a risk | Not a risk at all | DK | Risk | No risk |
|------------------------------------|-------|-------------|-----------|--------------------|-------------------|-----|------|---------|
| EU27 | 26659 | 8% | 23% | 37% | 18% | 14% | 31% | 55% |
| BE | 1040 | 7% | 36% | 37% | 14% | 6% | 43% | 51% |
| BG | 1000 | 12% | 21% | 24% | 14% | 29% | 33% | 38% |
| CZ | 1024 | 4% | 18% | 45% | 24% | 9% | 22% | 69% |
| DK | 1007 | 1% | 11% | 55% | 27% | 6% | 12% | 82% |
| DE | 1510 | 4% | 11% | 43% | 26% | 16% | 15% | 69% |
| EE | 1004 | 5% | 22% | 26% | 21% | 26% | 27% | 47% |
| EL | 1000 | 13% | 20% | 45% | 21% | 1% | 33% | 66% |
| ES | 1007 | 3% | 13% | 35% | 32% | 17% | 16% | 67% |
| FR | 1039 | 10% | 30% | 39% | 14% | 7% | 40% | 53% |
| IE | 1003 | 7% | 24% | 28% | 17% | 24% | 31% | 45% |
| IT | 1017 | 12% | 25% | 38% | 17% | 8% | 37% | 55% |
| CY | 503 | 3% | 8% | 37% | 32% | 20% | 11% | 69% |
| LV | 1010 | 4% | 11% | 31% | 30% | 24% | 15% | 61% |
| LT | 1017 | 13% | 24% | 26% | 17% | 20% | 37% | 43% |
| LU | 510 | 9% | 18% | 30% | 25% | 18% | 27% | 55% |
| HU | 1000 | 4% | 24% | 33% | 30% | 9% | 28% | 63% |
| MT | 500 | 4% | 8% | 32% | 43% | 13% | 12% | 75% |
| NL | 1001 | 3% | 22% | 59% | 8% | 8% | 25% | 67% |
| AT | 1009 | 2% | 18% | 43% | 26% | 11% | 20% | 69% |
| PL | 1000 | 4% | 17% | 32% | 20% | 27% | 21% | 52% |
| PT | 1002 | 26% | 29% | 32% | 7% | 6% | 55% | 39% |
| RO | 1004 | 21% | 36% | 17% | 7% | 19% | 57% | 24% |
| SI | 1037 | 4% | 13% | 41% | 31% | 11% | 17% | 72% |
| SK | 1075 | 6% | 19% | 41% | 23% | 11% | 25% | 64% |
| FI | 1026 | 2% | 13% | 52% | 30% | 3% | 15% | 82% |
| SE | 1001 | 1% | 4% | 65% | 20% | 10% | 5% | 85% |
| UK | 1313 | 9% | 42% | 27% | 6% | 16% | 51% | 33% |
| HR | 1000 | 8% | 24% | 29% | 22% | 17% | 32% | 51% |
| TR | 1001 | 41% | 26% | 13% | 9% | 11% | 67% | 22% |
| Sex | | | | | | | | |
| Male | 12850 | 7% | 22% | 39% | 18% | 14% | 29% | 57% |
| Female | 13809 | 8% | 24% | 35% | 19% | 14% | 32% | 54% |
| Age | | | | | | | | |
| 15-24 | 4118 | 10% | 22% | 35% | 20% | 13% | 32% | 55% |
| 25-39 | 6900 | 9% | 23% | 38% | 17% | 13% | 32% | 55% |
| 40-54 | 6807 | 6% | 23% | 39% | 18% | 14% | 29% | 57% |
| 55 + | 8834 | 7% | 22% | 36% | 20% | 15% | 29% | 56% |
| Education (End of) | | | | | | | | |
| 15 | 6440 | 9% | 21% | 34% | 20% | 16% | 30% | 54% |
| 16-19 | 10787 | 8% | 24% | 37% | 18% | 13% | 32% | 55% |
| 20+ | 6048 | 6% | 21% | 43% | 17% | 13% | 27% | 60% |
| Still Studying | 2605 | 9% | 22% | 37% | 20% | 12% | 31% | 57% |
| Respondent occupation scale | | | | | | | | |
| Self- employed | 1849 | 6% | 25% | 38% | 17% | 14% | 31% | 55% |
| Managers | 2667 | 5% | 22% | 43% | 17% | 13% | 27% | 60% |
| Other white collars | 3151 | 7% | 23% | 43% | 16% | 11% | 30% | 59% |
| Manual workers | 5768 | 9% | 23% | 36% | 19% | 13% | 32% | 55% |
| House persons | 2398 | 9% | 22% | 32% | 20% | 17% | 31% | 52% |
| Unemployed | 1507 | 9% | 26% | 35% | 18% | 12% | 35% | 53% |
| Retired | 6714 | 7% | 22% | 35% | 20% | 16% | 29% | 55% |
| Students | 2605 | 9% | 22% | 37% | 20% | 12% | 31% | 57% |

QA32 In your opinion, who are the people most likely to carry out poor treatment, neglect or even abuse of the elderly? (MAX. 2 ANSWERS)

| | TOTAL | Children of an elderly person | Spouse or partner of an elderly person | Siblings of an elderly person | Acquaintances | Care workers\ Home help\ Nurses working in the person's own home | Staff in a care home | Hospital staff\ nurses | Others (SPONTANEOUS) | DK |
|------------------------------------|-------|-------------------------------|--|-------------------------------|---------------|--|----------------------|---------------------------|----------------------|-----|
| EU27 | 26659 | 23% | 8% | 5% | 11% | 30% | 32% | 11% | 2% | 23% |
| BE | 1040 | 40% | 8% | 9% | 17% | 20% | 28% | 12% | 3% | 15% |
| BG | 1000 | 18% | 5% | 12% | 17% | 17% | 29% | 12% | 5% | 30% |
| CZ | 1024 | 38% | 10% | 5% | 8% | 17% | 22% | 12% | 4% | 25% |
| DK | 1007 | 25% | 6% | 4% | 8% | 36% | 36% | 6% | 4% | 24% |
| DE | 1510 | 17% | 6% | 3% | 8% | 21% | 40% | 15% | 2% | 29% |
| EE | 1004 | 41% | 11% | 9% | 14% | 21% | 18% | 9% | 3% | 23% |
| EL | 1000 | 16% | 4% | 2% | 7% | 37% | 74% | 29% | 2% | 3% |
| ES | 1007 | 18% | 5% | 2% | 4% | 42% | 29% | 3% | 2% | 30% |
| FR | 1039 | 30% | 7% | 6% | 23% | 34% | 23% | 13% | 2% | 19% |
| IE | 1003 | 16% | 6% | 9% | 5% | 29% | 31% | 11% | 5% | 34% |
| IT | 1017 | 18% | 10% | 5% | 9% | 37% | 27% | 11% | 2% | 19% |
| CY | 503 | 7% | 2% | 1% | 3% | 65% | 58% | 6% | 2% | 14% |
| LV | 1010 | 31% | 7% | 10% | 23% | 21% | 14% | 12% | 3% | 24% |
| LT | 1017 | 33% | 10% | 15% | 23% | 17% | 16% | 13% | 3% | 23% |
| LU | 510 | 25% | 10% | 10% | 15% | 16% | 24% | 13% | 3% | 28% |
| HU | 1000 | 19% | 11% | 6% | 12% | 18% | 18% | 21% | 3% | 30% |
| MT | 500 | 28% | 4% | 7% | 23% | 17% | 23% | 15% | 5% | 21% |
| NL | 1001 | 24% | 10% | 5% | 15% | 31% | 31% | 8% | 4% | 21% |
| AT | 1009 | 8% | 9% | 9% | 14% | 31% | 30% | 9% | 3% | 32% |
| PL | 1000 | 36% | 12% | 4% | 5% | 18% | 33% | 10% | 2% | 25% |
| PT | 1002 | 25% | 8% | 5% | 17% | 25% | 15% | 8% | 2% | 25% |
| RO | 1004 | 25% | 12% | 5% | 18% | 22% | 22% | 16% | 2% | 28% |
| SI | 1037 | 32% | 14% | 10% | 19% | 19% | 19% | 8% | 7% | 17% |
| SK | 1075 | 32% | 13% | 10% | 16% | 20% | 21% | 12% | 2% | 23% |
| FI | 1026 | 51% | 19% | 9% | 19% | 10% | 23% | 7% | 4% | 13% |
| SE | 1001 | 12% | 14% | 2% | 9% | 51% | 48% | 3% | 2% | 16% |
| UK | 1313 | 20% | 7% | 7% | 8% | 39% | 39% | 5% | 1% | 21% |
| HR | 1000 | 30% | 14% | 5% | 17% | 22% | 22% | 12% | 3% | 20% |
| TR | 1001 | 38% | 12% | 5% | 9% | 15% | 32% | 14% | 2% | 18% |
| Sex | | | | | | | | | | |
| Male | 12850 | 22% | 8% | 6% | 12% | 30% | 31% | 10% | 2% | 23% |
| Female | 13809 | 24% | 9% | 5% | 10% | 30% | 32% | 11% | 2% | 24% |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 20% | 8% | 6% | 14% | 34% | 31% | 12% | 2% | 21% |
| 25-39 | 6900 | 24% | 9% | 5% | 13% | 33% | 31% | 12% | 2% | 20% |
| 40-54 | 6807 | 26% | 9% | 6% | 11% | 28% | 32% | 11% | 3% | 22% |
| 55 + | 8834 | 21% | 7% | 4% | 9% | 27% | 31% | 10% | 2% | 29% |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 20% | 7% | 4% | 9% | 30% | 31% | 11% | 1% | 27% |
| 16-19 | 10787 | 24% | 8% | 6% | 11% | 29% | 32% | 11% | 3% | 23% |
| 20+ | 6048 | 26% | 9% | 5% | 13% | 31% | 33% | 10% | 2% | 21% |
| Still Studying | 2605 | 19% | 8% | 5% | 14% | 34% | 32% | 11% | 2% | 21% |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 27% | 10% | 6% | 11% | 27% | 32% | 12% | 3% | 21% |
| Managers | 2667 | 25% | 8% | 4% | 12% | 30% | 34% | 9% | 3% | 22% |
| Other white collars | 3151 | 25% | 8% | 5% | 12% | 32% | 32% | 14% | 2% | 20% |
| Manual workers | 5768 | 24% | 9% | 6% | 13% | 31% | 30% | 11% | 2% | 22% |
| House persons | 2398 | 21% | 8% | 4% | 7% | 31% | 35% | 11% | 2% | 26% |
| Unemployed | 1507 | 26% | 9% | 7% | 14% | 29% | 33% | 10% | 2% | 19% |
| Retired | 6714 | 21% | 7% | 4% | 9% | 26% | 30% | 10% | 2% | 29% |
| Students | 2605 | 19% | 8% | 5% | 14% | 34% | 32% | 11% | 2% | 21% |

QA33 In your opinion, what would be the two best ways of preventing poor treatment, neglect or even abuse of dependent older people? (MAX. 2 ANSWERS)

| | TOTAL | Better income for professional carers | Give an income to those who have to give up working or reduce their working time to care for a dependent person | Better training of carers, whether they are family or professionals | Tougher regulations and standards | Strict controls carried out by a government agency | More involvement of relatives, family doctors or GPs, social workers or religious people in the organisation of care | Less work pressure on professional carers | Severe punishment for those who abuse dependent elderly people | None of these (SPONTANEOUS) | Others (SPONTANEOUS) | DK |
|------------------------------------|-------|---------------------------------------|---|---|-----------------------------------|--|--|---|--|-----------------------------|----------------------|-----|
| EU27 | 26659 | 22% | 19% | 24% | 15% | 24% | 19% | 14% | 26% | 2% | 1% | 6% |
| BE | 1040 | 21% | 17% | 20% | 17% | 29% | 20% | 22% | 29% | 1% | 1% | 3% |
| BG | 1000 | 34% | 40% | 14% | 24% | 19% | 15% | 1% | 28% | 1% | 0% | 5% |
| CZ | 1024 | 20% | 35% | 11% | 12% | 17% | 20% | 5% | 42% | 1% | 1% | 4% |
| DK | 1007 | 44% | 13% | 43% | 7% | 5% | 15% | 47% | 9% | 1% | 1% | 3% |
| DE | 1510 | 27% | 18% | 22% | 10% | 26% | 15% | 27% | 20% | 1% | 0% | 6% |
| EE | 1004 | 42% | 23% | 22% | 8% | 21% | 8% | 9% | 20% | 2% | 1% | 12% |
| EL | 1000 | 17% | 26% | 33% | 26% | 39% | 17% | 7% | 27% | - | 0% | 1% |
| ES | 1007 | 7% | 11% | 17% | 12% | 20% | 21% | 8% | 28% | 2% | 3% | 15% |
| FR | 1039 | 22% | 12% | 32% | 15% | 34% | 13% | 16% | 35% | 1% | 2% | 2% |
| IE | 1003 | 19% | 27% | 29% | 25% | 21% | 19% | 10% | 24% | - | 1% | 6% |
| IT | 1017 | 13% | 17% | 22% | 20% | 23% | 21% | 3% | 28% | 3% | 2% | 5% |
| CY | 503 | 16% | 9% | 35% | 35% | 44% | 15% | 4% | 31% | - | 0% | 3% |
| LV | 1010 | 45% | 26% | 12% | 16% | 23% | 12% | 9% | 26% | 2% | 1% | 4% |
| LT | 1017 | 38% | 30% | 15% | 17% | 21% | 10% | 7% | 26% | 2% | 1% | 5% |
| LU | 510 | 13% | 11% | 25% | 14% | 32% | 16% | 14% | 32% | 1% | 3% | 10% |
| HU | 1000 | 30% | 32% | 17% | 13% | 9% | 22% | 11% | 29% | 2% | 1% | 6% |
| MT | 500 | 11% | 16% | 26% | 16% | 27% | 13% | 10% | 42% | 2% | 0% | 8% |
| NL | 1001 | 12% | 14% | 24% | 14% | 24% | 28% | 37% | 18% | 1% | 2% | 4% |
| AT | 1009 | 18% | 23% | 25% | 17% | 32% | 18% | 15% | 28% | 0% | 0% | 3% |
| PL | 1000 | 26% | 26% | 14% | 16% | 22% | 19% | 5% | 28% | 2% | 1% | 9% |
| PT | 1002 | 14% | 14% | 23% | 16% | 14% | 25% | 4% | 31% | 2% | 0% | 8% |
| RO | 1004 | 37% | 24% | 20% | 19% | 16% | 20% | 5% | 27% | - | - | 9% |
| SI | 1037 | 18% | 20% | 22% | 21% | 23% | 14% | 5% | 36% | 2% | 2% | 7% |
| SK | 1075 | 30% | 39% | 17% | 15% | 21% | 21% | 4% | 31% | 0% | 0% | 3% |
| FI | 1026 | 35% | 25% | 21% | 16% | 3% | 17% | 42% | 14% | 1% | 1% | 1% |
| SE | 1001 | 19% | 17% | 45% | 10% | 14% | 20% | 48% | 14% | 0% | 0% | 1% |
| UK | 1313 | 23% | 18% | 36% | 17% | 25% | 20% | 10% | 17% | 2% | 1% | 7% |
| HR | 1000 | 20% | 16% | 12% | 32% | 24% | 18% | 2% | 41% | 1% | 0% | 7% |
| TR | 1001 | 22% | 14% | 32% | 18% | 19% | 11% | 4% | 26% | 1% | 1% | 9% |
| Sex | | | | | | | | | | | | |
| Male | 12850 | 22% | 19% | 23% | 16% | 23% | 19% | 13% | 26% | 2% | 1% | 6% |
| Female | 13809 | 22% | 19% | 25% | 15% | 24% | 19% | 15% | 26% | 1% | 1% | 6% |
| Age | | | | | | | | | | | | |
| 15-24 | 4118 | 21% | 18% | 24% | 16% | 26% | 17% | 10% | 28% | 1% | 1% | 6% |
| 25-39 | 6900 | 22% | 19% | 24% | 16% | 24% | 20% | 14% | 27% | 1% | 1% | 5% |
| 40-54 | 6807 | 22% | 22% | 24% | 15% | 22% | 21% | 16% | 24% | 2% | 1% | 5% |
| 55 + | 8834 | 22% | 17% | 24% | 15% | 23% | 17% | 14% | 25% | 2% | 1% | 8% |
| Education (End of) | | | | | | | | | | | | |
| 15 | 6440 | 19% | 18% | 21% | 16% | 25% | 16% | 11% | 27% | 2% | 1% | 10% |
| 16-19 | 10787 | 23% | 21% | 24% | 16% | 24% | 19% | 14% | 25% | 1% | 1% | 5% |
| 20+ | 6048 | 23% | 19% | 28% | 14% | 22% | 22% | 20% | 24% | 1% | 1% | 3% |
| Still Studying | 2605 | 21% | 17% | 26% | 15% | 24% | 20% | 12% | 29% | 2% | 0% | 6% |
| Respondent occupation scale | | | | | | | | | | | | |
| Self- employed | 1849 | 20% | 22% | 23% | 14% | 20% | 23% | 12% | 27% | 1% | 1% | 6% |
| Managers | 2667 | 25% | 22% | 28% | 12% | 22% | 21% | 20% | 21% | 1% | 1% | 4% |
| Other white collars | 3151 | 21% | 21% | 26% | 16% | 24% | 22% | 15% | 24% | 1% | 1% | 4% |
| Manual workers | 5768 | 21% | 20% | 22% | 16% | 24% | 17% | 14% | 25% | 2% | 2% | 6% |
| House persons | 2398 | 19% | 17% | 23% | 16% | 25% | 18% | 11% | 27% | 1% | 2% | 8% |
| Unemployed | 1507 | 22% | 21% | 22% | 18% | 26% | 16% | 12% | 27% | 1% | 1% | 6% |
| Retired | 6714 | 23% | 17% | 24% | 15% | 23% | 17% | 14% | 26% | 2% | 1% | 8% |
| Students | 2605 | 21% | 17% | 26% | 15% | 24% | 20% | 12% | 29% | 2% | 0% | 6% |

QA35 Thinking now about your child who lives nearest to you, how far away from you does she or he live?
(IF 'AT LEAST ONE CHILD', CODE 1 TO 10 IN QA34)

| | TOTAL | In your household | In a flat\ house next door | Within walking distance from your house | Less than 20 kilometres away | Between 20 and 49 kilometres away | Between 50 and 100 kilometres away | More than 100 kilometres away | DK |
|------------------------------------|-------|-------------------|----------------------------|---|------------------------------|-----------------------------------|------------------------------------|-------------------------------|----|
| EU27 | 17913 | 54% | 5% | 12% | 13% | 5% | 3% | 7% | 1% |
| BE | 752 | 55% | 5% | 13% | 20% | 4% | 1% | 2% | - |
| BG | 788 | 57% | 4% | 10% | 9% | 5% | 3% | 6% | 6% |
| CZ | 762 | 52% | 5% | 17% | 12% | 7% | 3% | 4% | - |
| DK | 693 | 46% | 1% | 13% | 19% | 7% | 4% | 9% | 1% |
| DE | 1101 | 51% | 7% | 9% | 14% | 6% | 3% | 9% | 1% |
| EE | 708 | 49% | 3% | 10% | 13% | 7% | 7% | 10% | 1% |
| EL | 643 | 56% | 11% | 12% | 9% | 3% | 2% | 7% | - |
| ES | 640 | 62% | 6% | 14% | 9% | 4% | 2% | 3% | - |
| FR | 707 | 50% | 3% | 11% | 16% | 4% | 4% | 11% | 1% |
| IE | 617 | 66% | 1% | 11% | 10% | 3% | 2% | 4% | 3% |
| IT | 626 | 56% | 8% | 12% | 14% | 2% | 1% | 4% | 1% |
| CY | 355 | 63% | 9% | 15% | 6% | 2% | 1% | 4% | - |
| LV | 667 | 56% | 4% | 11% | 8% | 5% | 6% | 9% | 1% |
| LT | 728 | 53% | 4% | 11% | 11% | 4% | 5% | 11% | 1% |
| LU | 351 | 61% | 4% | 7% | 15% | 6% | 1% | 5% | 1% |
| HU | 691 | 53% | 6% | 11% | 17% | 6% | 3% | 3% | 1% |
| MT | 312 | 67% | 2% | 12% | 13% | 3% | 1% | 2% | - |
| NL | 624 | 53% | 1% | 15% | 16% | 7% | 4% | 4% | - |
| AT | 635 | 44% | 11% | 10% | 16% | 7% | 4% | 7% | 1% |
| PL | 671 | 65% | 6% | 12% | 9% | 2% | 1% | 4% | 1% |
| PT | 675 | 57% | 3% | 11% | 12% | 5% | 4% | 7% | 1% |
| RO | 631 | 45% | 7% | 13% | 9% | 7% | 8% | 10% | 1% |
| SI | 676 | 60% | 12% | 9% | 12% | 3% | 2% | 2% | - |
| SK | 716 | 65% | 6% | 12% | 10% | 2% | 1% | 3% | 1% |
| FI | 728 | 49% | 3% | 12% | 16% | 6% | 5% | 9% | - |
| SE | 723 | 48% | 4% | 12% | 16% | 11% | 2% | 7% | - |
| UK | 869 | 51% | 1% | 15% | 16% | 5% | 3% | 8% | 1% |
| HR | 682 | 64% | 5% | 8% | 9% | 4% | 2% | 6% | 2% |
| TR | 644 | 76% | 4% | 6% | 5% | 1% | 1% | 6% | 1% |
| Sex | | | | | | | | | |
| Male | 7923 | 52% | 5% | 12% | 14% | 5% | 3% | 8% | 1% |
| Female | 9990 | 55% | 5% | 12% | 13% | 5% | 3% | 6% | 1% |
| Age | | | | | | | | | |
| 15-24 | 354 | 87% | 4% | 2% | 4% | 1% | - | - | 2% |
| 25-39 | 3996 | 93% | 1% | 1% | 2% | 1% | - | 1% | 1% |
| 40-54 | 5750 | 72% | 3% | 7% | 8% | 3% | 2% | 5% | - |
| 55 + | 7813 | 20% | 9% | 22% | 24% | 8% | 5% | 11% | 1% |
| Education (End of) | | | | | | | | | |
| 15 | 5439 | 37% | 9% | 20% | 18% | 6% | 3% | 6% | 1% |
| 16-19 | 7811 | 61% | 4% | 9% | 12% | 4% | 3% | 6% | 1% |
| 20+ | 4033 | 63% | 2% | 7% | 10% | 4% | 4% | 9% | 1% |
| Still Studying | 86 | 79% | 13% | 2% | 4% | 1% | - | - | 1% |
| Respondent occupation scale | | | | | | | | | |
| Self- employed | 1316 | 72% | 3% | 5% | 8% | 3% | 3% | 5% | 1% |
| Managers | 1863 | 73% | 3% | 5% | 6% | 3% | 3% | 7% | - |
| Other white collars | 1957 | 76% | 4% | 5% | 7% | 3% | 2% | 3% | - |
| Manual workers | 3750 | 71% | 2% | 8% | 8% | 4% | 2% | 5% | - |
| House persons | 2177 | 64% | 5% | 12% | 10% | 3% | 1% | 4% | 1% |
| Unemployed | 907 | 72% | 3% | 7% | 8% | 2% | 1% | 6% | 1% |
| Retired | 5858 | 19% | 9% | 22% | 24% | 9% | 5% | 11% | 1% |
| Students | 86 | 79% | 13% | 2% | 4% | 1% | - | - | 1% |

QA36 If she is still alive, what's your mother's age?

| | TOTAL | -50 | 51-60 | 61-70 | 71-80 | 81 and + | Deceased | Refusal | DK | Average |
|------------------------------------|-------|-----|-------|-------|-------|----------|----------|---------|----|---------|
| EU27 | 26659 | 14% | 15% | 14% | 10% | 6% | 38% | 1% | 2% | 62.0 |
| BE | 1040 | 14% | 16% | 12% | 14% | 6% | 37% | - | 1% | 62.9 |
| BG | 1000 | 14% | 14% | 14% | 9% | 3% | 43% | 1% | 2% | 59.8 |
| CZ | 1024 | 21% | 17% | 11% | 8% | 3% | 38% | 2% | - | 57.4 |
| DK | 1007 | 10% | 16% | 17% | 8% | 7% | 37% | 1% | 4% | 63.2 |
| DE | 1510 | 14% | 12% | 15% | 10% | 6% | 40% | 1% | 2% | 62.3 |
| EE | 1004 | 16% | 13% | 12% | 10% | 6% | 42% | - | 1% | 60.8 |
| EL | 1000 | 17% | 15% | 14% | 10% | 5% | 39% | - | - | 61.0 |
| ES | 1007 | 12% | 15% | 13% | 11% | 7% | 38% | 2% | 2% | 63.5 |
| FR | 1039 | 15% | 17% | 12% | 13% | 8% | 34% | - | 1% | 63.0 |
| IE | 1003 | 13% | 17% | 13% | 9% | 5% | 35% | 4% | 4% | 61.2 |
| IT | 1017 | 10% | 12% | 15% | 10% | 6% | 40% | 4% | 3% | 63.7 |
| CY | 503 | 19% | 13% | 18% | 11% | 6% | 33% | - | - | 61.2 |
| LV | 1010 | 20% | 13% | 14% | 9% | 4% | 37% | 1% | 2% | 58.8 |
| LT | 1017 | 17% | 14% | 12% | 11% | 4% | 41% | - | 1% | 60.1 |
| LU | 510 | 13% | 12% | 20% | 13% | 5% | 36% | 1% | - | 62.8 |
| HU | 1000 | 17% | 13% | 12% | 7% | 4% | 44% | 2% | 1% | 59.4 |
| MT | 500 | 14% | 16% | 14% | 12% | 5% | 39% | - | - | 61.8 |
| NL | 1001 | 12% | 16% | 15% | 14% | 9% | 34% | - | - | 64.5 |
| AT | 1009 | 15% | 15% | 13% | 10% | 6% | 38% | 2% | 1% | 61.6 |
| PL | 1000 | 17% | 19% | 9% | 9% | 6% | 37% | 2% | 1% | 60.1 |
| PT | 1002 | 16% | 15% | 10% | 11% | 6% | 38% | 1% | 3% | 61.2 |
| RO | 1004 | 18% | 15% | 14% | 8% | 4% | 38% | 1% | 2% | 59.2 |
| SI | 1037 | 17% | 16% | 11% | 11% | 6% | 39% | - | - | 61.2 |
| SK | 1075 | 20% | 16% | 13% | 10% | 4% | 34% | 1% | 2% | 59.0 |
| FI | 1026 | 10% | 16% | 15% | 11% | 7% | 40% | - | 1% | 63.6 |
| SE | 1001 | 11% | 15% | 18% | 11% | 8% | 37% | - | - | 64.0 |
| UK | 1313 | 14% | 14% | 14% | 9% | 5% | 42% | 1% | 1% | 61.0 |
| HR | 1000 | 16% | 15% | 12% | 8% | 5% | 43% | 1% | - | 60.2 |
| TR | 1001 | 29% | 19% | 12% | 8% | 2% | 26% | 1% | 3% | 55.5 |
| Sex | | | | | | | | | | |
| Male | 12850 | 15% | 16% | 14% | 11% | 6% | 35% | 1% | 2% | 61.7 |
| Female | 13809 | 13% | 14% | 13% | 10% | 6% | 41% | 1% | 2% | 62.2 |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 72% | 21% | 2% | - | - | 3% | 1% | 1% | 46.5 |
| 25-39 | 6900 | 11% | 43% | 27% | 6% | 1% | 8% | 2% | 2% | 59.1 |
| 40-54 | 6807 | - | 1% | 24% | 31% | 10% | 31% | 2% | 1% | 73.3 |
| 55 + | 8834 | - | - | - | 3% | 10% | 85% | - | 2% | 84.9 |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 3% | 5% | 7% | 8% | 7% | 69% | - | 1% | 69.5 |
| 16-19 | 10787 | 11% | 16% | 18% | 13% | 6% | 33% | 1% | 2% | 63.8 |
| 20+ | 6048 | 7% | 21% | 19% | 13% | 8% | 29% | 2% | 1% | 64.8 |
| Still Studying | 2605 | 72% | 21% | 2% | 1% | - | 2% | 1% | 1% | 46.6 |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 4% | 16% | 25% | 16% | 10% | 27% | 1% | 1% | 67.6 |
| Managers | 2667 | 4% | 19% | 24% | 18% | 10% | 22% | 2% | 1% | 67.0 |
| Other white collars | 3151 | 12% | 23% | 22% | 15% | 5% | 19% | 2% | 2% | 63.1 |
| Manual workers | 5768 | 13% | 20% | 19% | 15% | 5% | 23% | 3% | 2% | 62.4 |
| House persons | 2398 | 7% | 13% | 16% | 11% | 7% | 43% | 1% | 2% | 65.8 |
| Unemployed | 1507 | 23% | 22% | 14% | 11% | 5% | 23% | 1% | 1% | 58.7 |
| Retired | 6714 | - | 1% | 1% | 3% | 7% | 87% | - | 1% | 80.2 |
| Students | 2605 | 72% | 21% | 2% | 1% | - | 2% | 1% | 1% | 46.6 |

QA37 And if he is still alive, what's your father's age?

| | TOTAL | -50 | 51-60 | 61-70 | 71-80 | 81 and + | Deceased | Refusal | DK | Average |
|------------------------------------|-------|-----|-------|-------|-------|----------|----------|---------|----|---------|
| EU27 | 26659 | 10% | 14% | 11% | 8% | 3% | 51% | 1% | 2% | 61.5 |
| BE | 1040 | 10% | 15% | 11% | 10% | 5% | 48% | - | 1% | 62.8 |
| BG | 1000 | 10% | 14% | 10% | 8% | 2% | 53% | 1% | 2% | 60.7 |
| CZ | 1024 | 14% | 18% | 12% | 6% | 1% | 46% | 2% | 1% | 57.8 |
| DK | 1007 | 6% | 16% | 15% | 7% | 4% | 46% | - | 6% | 62.9 |
| DE | 1510 | 11% | 12% | 11% | 7% | 3% | 53% | 1% | 2% | 61.3 |
| EE | 1004 | 12% | 11% | 8% | 5% | - | 60% | 1% | 3% | 57.4 |
| EL | 1000 | 10% | 14% | 14% | 9% | 3% | 50% | - | - | 62.7 |
| ES | 1007 | 8% | 14% | 11% | 10% | 3% | 50% | 2% | 2% | 62.3 |
| FR | 1039 | 11% | 15% | 10% | 10% | 4% | 49% | - | 1% | 61.5 |
| IE | 1003 | 8% | 17% | 10% | 8% | 2% | 45% | 5% | 5% | 61.0 |
| IT | 1017 | 6% | 12% | 13% | 8% | 4% | 51% | 3% | 3% | 64.1 |
| CY | 503 | 14% | 14% | 16% | 6% | 5% | 44% | - | 1% | 61.3 |
| LV | 1010 | 14% | 12% | 10% | 4% | 1% | 54% | 1% | 4% | 56.8 |
| LT | 1017 | 12% | 10% | 10% | 5% | 2% | 58% | 1% | 2% | 59.1 |
| LU | 510 | 9% | 10% | 13% | 12% | 3% | 51% | 1% | 1% | 63.3 |
| HU | 1000 | 10% | 13% | 7% | 5% | 2% | 59% | 2% | 2% | 59.2 |
| MT | 500 | 10% | 15% | 13% | 8% | 4% | 50% | - | - | 62.0 |
| NL | 1001 | 7% | 16% | 15% | 11% | 4% | 47% | - | - | 63.5 |
| AT | 1009 | 9% | 16% | 12% | 9% | 3% | 47% | 3% | 1% | 61.6 |
| PL | 1000 | 12% | 16% | 7% | 6% | 1% | 55% | 2% | 1% | 58.4 |
| PT | 1002 | 11% | 15% | 9% | 7% | 4% | 50% | 1% | 3% | 61.5 |
| RO | 1004 | 12% | 15% | 12% | 6% | 2% | 50% | 1% | 2% | 59.4 |
| SI | 1037 | 11% | 16% | 7% | 7% | 2% | 57% | - | - | 59.2 |
| SK | 1075 | 16% | 13% | 11% | 8% | 2% | 47% | 1% | 2% | 58.6 |
| FI | 1026 | 6% | 16% | 11% | 8% | 4% | 54% | - | 1% | 63.0 |
| SE | 1001 | 7% | 14% | 16% | 11% | 4% | 48% | - | - | 63.7 |
| UK | 1313 | 8% | 13% | 11% | 8% | 4% | 52% | 1% | 3% | 61.8 |
| HR | 1000 | 9% | 15% | 10% | 8% | 2% | 55% | - | 1% | 60.5 |
| TR | 1001 | 21% | 18% | 11% | 6% | 2% | 39% | - | 3% | 56.8 |
| Sex | | | | | | | | | | |
| Male | 12850 | 10% | 15% | 12% | 8% | 3% | 49% | 1% | 2% | 61.4 |
| Female | 13809 | 9% | 13% | 11% | 8% | 3% | 53% | 1% | 2% | 61.7 |
| Age | | | | | | | | | | |
| 15-24 | 4118 | 55% | 31% | 4% | - | - | 6% | 1% | 3% | 49.5 |
| 25-39 | 6900 | 4% | 35% | 29% | 7% | 1% | 18% | 3% | 3% | 61.3 |
| 40-54 | 6807 | - | - | 11% | 23% | 7% | 56% | 2% | 1% | 74.7 |
| 55 + | 8834 | - | - | - | 1% | 4% | 94% | - | 1% | 85.4 |
| Education (End of) | | | | | | | | | | |
| 15 | 6440 | 2% | 4% | 5% | 5% | 3% | 80% | - | 1% | 67.6 |
| 16-19 | 10787 | 6% | 14% | 14% | 10% | 4% | 49% | 1% | 2% | 63.7 |
| 20+ | 6048 | 4% | 18% | 17% | 11% | 4% | 43% | 2% | 1% | 64.7 |
| Still Studying | 2605 | 56% | 30% | 4% | 1% | - | 5% | 1% | 3% | 49.5 |
| Respondent occupation scale | | | | | | | | | | |
| Self- employed | 1849 | 1% | 12% | 20% | 13% | 4% | 48% | 1% | 1% | 67.1 |
| Managers | 2667 | 2% | 14% | 19% | 15% | 7% | 39% | 2% | 2% | 67.4 |
| Other white collars | 3151 | 6% | 20% | 19% | 14% | 4% | 33% | 2% | 2% | 64.3 |
| Manual workers | 5768 | 9% | 18% | 15% | 11% | 3% | 39% | 3% | 2% | 62.5 |
| House persons | 2398 | 3% | 12% | 12% | 8% | 3% | 59% | 1% | 2% | 64.7 |
| Unemployed | 1507 | 16% | 21% | 13% | 7% | 2% | 38% | 1% | 2% | 58.6 |
| Retired | 6714 | - | - | 1% | 2% | 2% | 94% | - | 1% | 78.8 |
| Students | 2605 | 56% | 30% | 4% | 1% | - | 5% | 1% | 3% | 49.5 |

QA38a Please tell me which of these best describes where your mother lives.

(IF 'MOTHER ALIVE', IN QA36)

| | TOTAL | In a nursing home | In your household | Alone, in a flat\ house next door | With someone, in a flat\ house next door | Alone, in a flat\ house in the same neighbourhood | With someone, in a flat\ house in the same neighbourhood | Alone, in a flat\ house less than 20 kilometres away | With someone, in a flat\ house less than 20 kilometres away | Alone, in a flat\ house between 20 and 100 kilometres away | With someone, in a flat\ house between 20 and 100 kilometres away | Alone, in a flat\ house more than 100 kilometres away | With someone, in a flat\ house more than 100 kilometres away | DK |
|------------------------------------|-------|-------------------|-------------------|-----------------------------------|--|---|--|--|---|--|---|---|--|----|
| EU27 | 16417 | 2% | 28% | 4% | 4% | 5% | 9% | 7% | 13% | 3% | 8% | 4% | 11% | 2% |
| BE | 657 | 4% | 27% | 6% | 5% | 3% | 9% | 13% | 16% | 3% | 6% | 1% | 5% | 2% |
| BG | 569 | - | 42% | 2% | 8% | 1% | 13% | 4% | 10% | 2% | 9% | 2% | 5% | 2% |
| CZ | 637 | 1% | 35% | 4% | 4% | 6% | 16% | 5% | 16% | 2% | 6% | 2% | 2% | 1% |
| DK | 639 | 2% | 9% | 2% | 1% | 3% | 7% | 10% | 16% | 10% | 15% | 5% | 15% | 5% |
| DE | 901 | 3% | 30% | 5% | 4% | 4% | 5% | 8% | 14% | 2% | 8% | 4% | 11% | 2% |
| EE | 585 | 1% | 30% | 2% | 2% | 6% | 7% | 7% | 10% | 5% | 12% | 6% | 10% | 2% |
| EL | 607 | - | 28% | 4% | 9% | 2% | 10% | 4% | 11% | 1% | 9% | 3% | 19% | - |
| ES | 629 | 1% | 30% | 3% | 3% | 6% | 9% | 6% | 12% | 2% | 7% | 4% | 15% | 2% |
| FR | 689 | 3% | 16% | 4% | 5% | 3% | 4% | 8% | 12% | 6% | 9% | 10% | 18% | 2% |
| IE | 649 | 1% | 33% | 2% | 3% | 9% | 11% | 7% | 8% | 4% | 7% | 2% | 7% | 6% |
| IT | 613 | 1% | 35% | 5% | 7% | 4% | 14% | 7% | 14% | 1% | 5% | 1% | 5% | 1% |
| CY | 338 | 1% | 37% | 8% | 7% | 4% | 10% | 10% | 11% | 4% | 4% | 1% | 3% | - |
| LV | 640 | 1% | 34% | 3% | 4% | 6% | 15% | 3% | 8% | 5% | 11% | 1% | 7% | 2% |
| LT | 599 | - | 31% | 4% | 3% | 3% | 5% | 8% | 12% | 6% | 12% | 4% | 11% | 1% |
| LU | 324 | 2% | 22% | 3% | 3% | 3% | 3% | 10% | 14% | 5% | 11% | 7% | 15% | 2% |
| HU | 563 | - | 32% | 4% | 5% | 8% | 13% | 5% | 13% | 2% | 9% | 1% | 5% | 3% |
| MT | 307 | 3% | 41% | 2% | 2% | 7% | 17% | 5% | 11% | 2% | 4% | 1% | 5% | - |
| NL | 663 | 4% | 18% | 1% | 1% | 3% | 8% | 11% | 18% | 5% | 14% | 6% | 10% | 1% |
| AT | 629 | 2% | 21% | 4% | 9% | 3% | 11% | 5% | 17% | 4% | 12% | 2% | 9% | 1% |
| PL | 629 | 1% | 38% | 3% | 5% | 4% | 14% | 5% | 10% | 2% | 6% | 2% | 9% | 1% |
| PT | 623 | 1% | 46% | 5% | 3% | 4% | 6% | 6% | 13% | 2% | 4% | 1% | 6% | 3% |
| RO | 626 | - | 33% | 4% | 5% | 6% | 10% | 5% | 9% | 4% | 8% | 2% | 10% | 4% |
| SI | 634 | 2% | 41% | 9% | 6% | 3% | 5% | 6% | 13% | 3% | 6% | 1% | 5% | - |
| SK | 711 | 1% | 46% | 5% | 6% | 7% | 14% | 3% | 8% | 2% | 3% | 1% | 2% | 2% |
| FI | 618 | 4% | 17% | 2% | 3% | 3% | 5% | 10% | 15% | 7% | 15% | 6% | 13% | - |
| SE | 631 | 4% | 17% | 2% | 2% | 3% | 6% | 10% | 18% | 7% | 14% | 4% | 13% | - |
| UK | 767 | 2% | 21% | - | 1% | 7% | 9% | 10% | 15% | 4% | 8% | 6% | 15% | 2% |
| HR | 569 | - | 38% | 3% | 4% | 3% | 7% | 6% | 13% | 1% | 11% | 2% | 11% | 1% |
| TR | 745 | - | 46% | 3% | 5% | 6% | 8% | 5% | 4% | 2% | 5% | 2% | 12% | 2% |
| Sex | | | | | | | | | | | | | | |
| Male | 8307 | 2% | 31% | 3% | 4% | 4% | 8% | 7% | 13% | 3% | 8% | 4% | 11% | 2% |
| Female | 8109 | 2% | 25% | 4% | 4% | 5% | 10% | 8% | 13% | 4% | 8% | 4% | 11% | 2% |
| Age | | | | | | | | | | | | | | |
| 15-24 | 4008 | - | 70% | 1% | 1% | 1% | 4% | 2% | 6% | 1% | 5% | 1% | 7% | 1% |
| 25-39 | 6375 | - | 17% | 3% | 5% | 4% | 13% | 7% | 17% | 3% | 10% | 4% | 15% | 2% |
| 40-54 | 4734 | 2% | 13% | 5% | 6% | 6% | 10% | 12% | 15% | 5% | 8% | 6% | 10% | 2% |
| 55 + | 1299 | 11% | 14% | 8% | 3% | 9% | 5% | 10% | 6% | 6% | 4% | 6% | 10% | 8% |
| Education (End of) | | | | | | | | | | | | | | |
| 15 | 1982 | 3% | 19% | 5% | 6% | 7% | 12% | 9% | 16% | 3% | 6% | 3% | 8% | 3% |
| 16-19 | 7225 | 2% | 21% | 4% | 5% | 6% | 11% | 8% | 16% | 4% | 8% | 4% | 9% | 2% |
| 20+ | 4286 | 2% | 15% | 4% | 4% | 4% | 8% | 8% | 14% | 4% | 10% | 6% | 19% | 2% |
| Still Studying | 2563 | - | 78% | - | 1% | 1% | 1% | 1% | 3% | 1% | 5% | 1% | 7% | 1% |
| Respondent occupation scale | | | | | | | | | | | | | | |
| Self- employed | 1356 | 2% | 18% | 6% | 7% | 5% | 11% | 9% | 13% | 4% | 8% | 4% | 12% | 1% |
| Managers | 2080 | 2% | 10% | 2% | 4% | 5% | 11% | 10% | 15% | 5% | 10% | 6% | 18% | 2% |
| Other white collars | 2540 | 1% | 20% | 4% | 5% | 4% | 10% | 9% | 18% | 3% | 10% | 3% | 11% | 2% |
| Manual workers | 4437 | 1% | 21% | 4% | 5% | 5% | 11% | 7% | 16% | 3% | 9% | 5% | 11% | 2% |
| House persons | 1365 | 2% | 14% | 5% | 7% | 8% | 14% | 10% | 14% | 3% | 6% | 5% | 10% | 2% |
| Unemployed | 1165 | 1% | 36% | 2% | 4% | 4% | 10% | 7% | 13% | 2% | 8% | 4% | 8% | 1% |
| Retired | 911 | 10% | 17% | 6% | 2% | 8% | 7% | 9% | 9% | 6% | 4% | 5% | 9% | 8% |
| Students | 2563 | - | 78% | - | 1% | 1% | 1% | 1% | 3% | 1% | 5% | 1% | 7% | 1% |

QA38b Please tell me which of these best describes where your father lives.

(IF 'FATHER ALIVE', IN QA37)

| | TOTAL | In a nursing home | In your household | Alone, in a flat\ house next door | With someone, in a flat\ house next door | Alone, in a flat\ house in the same neighbourhood | With someone, in a flat\ house in the same neighbourhood | Alone, in a flat\ house less than 20 kilometres away | With someone, in a flat\ house less than 20 kilometres away | Alone, in a flat\ house between 20 and 100 kilometres away | With someone, in a flat\ house between 20 and 100 kilometres away | Alone, in a flat\ house more than 100 kilometres away | With someone, in a flat\ house more than 100 kilometres away | DK |
|------------------------------------|-------|-------------------|-------------------|-----------------------------------|--|---|--|--|---|--|---|---|--|-----|
| EU27 | 13030 | 1% | 27% | 2% | 5% | 3% | 10% | 5% | 15% | 2% | 10% | 3% | 13% | 4% |
| BE | 538 | 2% | 27% | 3% | 6% | 2% | 9% | 10% | 16% | 3% | 9% | 2% | 7% | 4% |
| BG | 470 | - | 41% | 2% | 8% | 3% | 11% | 2% | 11% | 2% | 10% | 1% | 6% | 3% |
| CZ | 556 | 1% | 34% | 2% | 5% | 4% | 16% | 6% | 17% | 2% | 8% | - | 3% | 2% |
| DK | 546 | 2% | 9% | - | 1% | 1% | 8% | 5% | 17% | 4% | 21% | 5% | 18% | 9% |
| DE | 712 | 2% | 28% | 3% | 5% | 2% | 7% | 5% | 16% | 2% | 9% | 3% | 13% | 5% |
| EE | 404 | 1% | 26% | 1% | 1% | 2% | 8% | 3% | 14% | 4% | 13% | 4% | 15% | 8% |
| EL | 497 | - | 28% | 2% | 9% | 1% | 12% | 2% | 13% | 1% | 11% | 1% | 20% | - |
| ES | 499 | 1% | 29% | 2% | 4% | 4% | 11% | 4% | 13% | 2% | 7% | 2% | 17% | 4% |
| FR | 532 | - | 15% | 1% | 5% | 2% | 6% | 6% | 17% | 4% | 13% | 4% | 24% | 3% |
| IE | 555 | 1% | 32% | 1% | 2% | 6% | 11% | 5% | 8% | 3% | 8% | 2% | 7% | 14% |
| IT | 497 | 1% | 34% | 3% | 8% | 2% | 17% | 5% | 16% | 1% | 5% | 1% | 4% | 3% |
| CY | 283 | - | 34% | 5% | 7% | 3% | 11% | 3% | 14% | 3% | 5% | 1% | 5% | 2% |
| LV | 464 | - | 23% | 2% | 4% | 3% | 12% | 3% | 12% | 4% | 14% | 2% | 11% | 10% |
| LT | 429 | - | 27% | 2% | 3% | 2% | 7% | 4% | 15% | 4% | 14% | 3% | 13% | 6% |
| LU | 251 | 1% | 24% | 3% | 3% | 2% | 3% | 6% | 18% | 2% | 15% | 3% | 18% | 2% |
| HU | 414 | - | 25% | 2% | 5% | 4% | 16% | 4% | 17% | 2% | 12% | - | 5% | 8% |
| MT | 251 | 2% | 43% | 1% | 3% | 4% | 19% | 3% | 13% | 2% | 4% | - | 6% | - |
| NL | 528 | 1% | 20% | - | 1% | 1% | 9% | 5% | 24% | 3% | 18% | 3% | 13% | 2% |
| AT | 532 | 1% | 19% | 2% | 9% | 2% | 12% | 3% | 21% | 3% | 13% | 2% | 10% | 3% |
| PL | 454 | - | 36% | 2% | 7% | 3% | 15% | 3% | 11% | - | 8% | 1% | 10% | 4% |
| PT | 503 | 1% | 44% | 3% | 3% | 2% | 4% | 4% | 15% | 2% | 7% | 1% | 5% | 7% |
| RO | 509 | - | 32% | 4% | 5% | 4% | 13% | 5% | 10% | 2% | 9% | - | 11% | 5% |
| SI | 449 | - | 42% | 3% | 8% | 2% | 7% | 4% | 17% | 2% | 8% | - | 6% | 1% |
| SK | 574 | - | 45% | 2% | 6% | 4% | 16% | 3% | 8% | 2% | 6% | - | 3% | 5% |
| FI | 474 | 4% | 17% | 1% | 3% | 1% | 6% | 5% | 19% | 3% | 17% | 4% | 18% | 2% |
| SE | 518 | 2% | 18% | 1% | 2% | 1% | 7% | 5% | 20% | 6% | 18% | 4% | 15% | 1% |
| UK | 625 | 1% | 18% | 1% | 1% | 6% | 18% | 6% | 16% | 3% | 9% | 6% | 19% | 6% |
| HR | 446 | - | 40% | 2% | 4% | 1% | 8% | 4% | 12% | 2% | 12% | 1% | 12% | 2% |
| TR | 615 | - | 48% | 3% | 4% | 4% | 8% | 5% | 4% | 2% | 4% | 3% | 13% | 2% |
| Sex | | | | | | | | | | | | | | |
| Male | 6559 | 1% | 30% | 2% | 5% | 2% | 10% | 5% | 15% | 2% | 9% | 2% | 13% | 4% |
| Female | 6471 | 1% | 23% | 2% | 5% | 3% | 11% | 5% | 16% | 3% | 10% | 3% | 13% | 5% |
| Age | | | | | | | | | | | | | | |
| 15-24 | 3883 | - | 62% | 1% | 1% | 1% | 4% | 3% | 7% | 2% | 6% | 2% | 8% | 3% |
| 25-39 | 5662 | - | 14% | 2% | 6% | 3% | 14% | 5% | 19% | 2% | 12% | 2% | 17% | 4% |
| 40-54 | 2974 | 1% | 8% | 3% | 7% | 5% | 14% | 8% | 21% | 3% | 10% | 3% | 13% | 4% |
| 55 + | 511 | 9% | 12% | 4% | 5% | 4% | 7% | 5% | 7% | 4% | 5% | 4% | 14% | 20% |
| Education (End of) | | | | | | | | | | | | | | |
| 15 | 1328 | 2% | 16% | 3% | 7% | 5% | 15% | 8% | 19% | 2% | 8% | 1% | 9% | 5% |
| 16-19 | 5511 | 1% | 20% | 3% | 6% | 3% | 13% | 5% | 19% | 3% | 10% | 2% | 10% | 5% |
| 20+ | 3418 | 1% | 13% | 1% | 5% | 2% | 10% | 6% | 17% | 3% | 12% | 4% | 23% | 3% |
| Still Studying | 2489 | - | 67% | 1% | 1% | 1% | 2% | 2% | 4% | 2% | 5% | 2% | 9% | 4% |
| Respondent occupation scale | | | | | | | | | | | | | | |
| Self- employed | 962 | 2% | 14% | 4% | 8% | 3% | 16% | 5% | 17% | 3% | 8% | 2% | 16% | 2% |
| Managers | 1623 | 1% | 8% | 2% | 5% | 3% | 12% | 6% | 19% | 2% | 12% | 4% | 22% | 4% |
| Other white collars | 2100 | - | 18% | 1% | 5% | 3% | 12% | 5% | 20% | 3% | 13% | 2% | 14% | 4% |
| Manual workers | 3502 | 1% | 20% | 2% | 5% | 3% | 12% | 6% | 19% | 2% | 11% | 2% | 13% | 4% |
| House persons | 990 | 1% | 10% | 2% | 8% | 6% | 17% | 7% | 17% | 3% | 8% | 3% | 13% | 5% |
| Unemployed | 937 | 1% | 31% | 2% | 5% | 2% | 10% | 7% | 13% | 3% | 9% | 4% | 9% | 4% |
| Retired | 427 | 4% | 16% | 3% | 4% | 4% | 9% | 6% | 11% | 5% | 6% | 3% | 9% | 20% |
| Students | 2489 | - | 67% | 1% | 1% | 1% | 2% | 2% | 4% | 2% | 5% | 2% | 9% | 4% |