

2010 BROWNS SCHEDULE

PRESEASON

	DATE	OPPONENT	TIME
9	Sat., Aug. 14	@ Green Bay Packers	8:00
	Sat., Aug. 21	St. Louis Rams	7:30
22	Sat., Aug. 28	@ Detroit Lions	5:30
	Thurs., Sept. 2	Chicago Bears	8:00

REGULAR SEASON

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	DATE	OPPONENT	TIME				
	Sun., Sept. 12	@ Tampa Bay Buccaneers	1:00				
5	Sun., Sept. 19	Kansas City Chiefs	1:00				
B	Sun., Sept. 26	@ Baltimore Ravens	1:00				
	Sun., Oct. 3	Cincinnati Bengals	1:00				
	Sun., Oct. 10	Atlanta Falcons	1:00				
	Sun., Oct. 17	@ Pittsburgh Steelers	1:00				
	Sun., Oct. 24	@ New Orleans Saints	1:00				
2012	Sun., Oct. 31	BYE WEEK					
	Sun., Nov. 7	New England Patriots	1:00				
JETS	Sun., Nov. 14	New York Jets	1:00				
£5,	Sun., Nov. 21	@ Jacksonville Jaguars	1:00*				
A CO	Sun., Nov. 28	Carolina Panthers	1:00*				
	Sun., Dec. 5	@ Miami Dolphins	1:00*				
	Sun., Dec. 12	@ Buffalo Bills	1:00*				
	Sun., Dec. 19	@ Cincinnati Bengals	1:00*				
B	Sun., Dec. 26	Baltimore Ravens	1:00*				
	Sun., Jan. 2	Pittsburgh Steelers	1:00*				

Home Games

* Time subject to change per NFL flex scheduling All times Eastern All games are broadcast on the Cleveland Browns Radio Network



IMAGINE A VENUE WHERE YOUR SPECIAL EVENT EXPERIENCE IS REDEFINED.





Cleveland Browns Stadium offers you and your guests 12 UNIQUE SPACES WITH SPECTACULAR VIEWS OF THE FOOTBALL FIELD, BREATHTAKING VIEWS OF THE LAKEFRONT AND STUNNING VIEWS OF THE CITY LIGHTS.

FOR INFORMATION ON HOSTING YOUR NEXT EVENT AT CLEVELAND BROWNS STADIUM, CONTACT US AT:





STADIUM RENTAL SPACES & CATERING

440-824-3517



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TEAM INFORMATION

CLEVELAND BROWNS TRAINING AND ADMINISTRATIVE COMPLEX

76 Lou Groza Boulevard Berea, Ohio 44017 440.891.5000

CLEVELAND BROWNS STADIUM

100 Alfred Lerner Way Cleveland. Ohio 44114 440.891.5001 (Game Day only)

CLEVELAND BROWNS RENTAL SPACES

440 824 3517

CLEVELAND BROWNS TICKET OFFICE

440 891 5050 440.824.3434 (sales) 888.891.1999 (toll free)

440.891.5051 (fax) The Cleveland Browns prefer Visa.

Tickets@ClevelandBrowns.com TSales@ClevelandBrowns.com

CLEVELAND BROWNS FAN SQUAD

440.824.6284 440.891.5051 (fax)



CLEVELAND BROWNS TEAM SHOP

440.824.3427

877.746.8326 (toll free)

www.ClevelandBrownsTeamShop.com

CLEVELAND BROWNS STADIUM TOURS

440.824.3361

Tours@ClevelandBrowns.com

CLEVELAND BROWNS WEB SITE

www ClevelandBrowns com

AOL Keyword: Browns Football

STADIUM INFORMATION

ADMISSION POLICY

Stadium gates will open two (2) hours prior to kickoff. To ensure fans' comfort and in accordance with local fire safety laws, only fans with a ticket, regardless of age, will be allowed inside the Stadium.

Fans will not be permitted to leave the Stadium and return on the same ticket except in case of a medical emergency. Fans needing to exit and return to the Stadium must see the Guest Services Gate Supervisor at any of the main gates and receive a medical re-entry stamp.

ALCOHOL POLICY

Cleveland Browns fans are encouraged to drink responsibly. Proper identification is necessary to purchase any alcoholic beverage. The purchase limit may be reduced and sales may be discontinued at any time at the discretion of Stadium management.

Fans will not be allowed to enter the Stadium if they are visibly intoxicated. Disorderly behavior will result in ejection from the Stadium without refund.

- · Fans must be 21 years of age or older to purchase and consume alcohol.
- · All fans under 30 years of age will be required to show I.D. Military I.D.s are not accepted by the state of Ohio.
- · Limit of two beers sold per fan per purchase at concessions.
- · Limit of one beer per fan purchased from a vendor.
- Alcohol will not be allowed into or out of the Stadium
- No plastic bottled beer will be served in the Stadium.
- Due to liquor license regulations, the movement of alcohol through-out the building is limited. The transportation of alcohol into or out of the following areas is prohibited: AT&T City View Club, AT&T Lake View Club, Legends Club, Suite hallways and elevators.
- Alcohol sales will end at the conclusion of the third quarter throughout the Stadium (excluding the Suites and AT&T Club Lounges).
- · Alcohol sales will end at the conclusion of halftime for any game starting after 6:00 p.m. (excluding the Suites and the AT&T Club Lounges).
- The Browns reserve the right to discontinue sales at any time.

ATM MACHINES

PNC PNC ATM machines are located across from Sections 112, 129, 139, 148, Team Shop, Legends, AT&T City View Club-311, AT&T Lake View Club-328, 342, 515 and 537.

BANNERS & SIGNS

Banners and signs are permitted, but must be event-related, in good taste, cannot obstruct another fan's view and cannot cover any Stadium signage. They may not contain commercial messages, logos or political endorsements. Signs on poles or sticks, constructed of wood or metal material are also not permitted. Fans are permitted to hang banners and signs that adhere to these guidelines along the field wall as long as they do not interfere with any messaging placed by the Browns, their partners or the NFL. Management reserves the right to confiscate signs that are in violation of Stadium policy.

"BROWNS BUDDY" SYSTEM (Lost Child Program)

This lost person program is designed for parents or guardians bringing children or individuals to the Stadium. In the event that parties become separated, identifying wristbands aid in the reuniting process.

Wristbands are available at the Guest Services booths located at each of the main entry gates, at the Main Guest Services Room across from Section 102 and at the Guest Services Rooms across from sections 509 and 534

BROWNSTOWN

Located across from sections 131-136 on the main concourse. BrownsTown features an 11,000-square-foot venue open to all fans for the ultimate indoor tailgating experience. The climate-controlled BrownsTown has a large-format, high-definition (HD) projection screen, 36 liquid crystal display (LCD) TVs and a full-service bar.

BrownsTown offers fans several specialty food locations. BrownsTown is also available as a rental space on non-game days. For information about hosting a private event in this space, please call 440.824.3405.

STADIUM INFORMATION (continued)

CAMERA POLICY

Cameras and video cameras (camcorders) are allowed, but must not interfere with another fan's enjoyment of the game. The images reproduced may not be used commercially. Video cameras may not be used to reproduce the game.

DESIGNATED DRIVER PROGRAM

The Budweiser Good Sport program is part of the Cleveland Browns commitment to public and fan safety. The program encourages personal responsibility, respect for other fans



and respect for the law. Be a Good Sport and register to be a designated driver at the Budweiser Good Sport Designated Driver Booth or at any Guest Services location and receive a free gift.

ELEVATORS/ESCALATORS

Elevators are reserved for Suite ticket holders, properly credentialed staff and fans with disabilities only. Elevators are located in the AT&T Club lobbies across from Sections 104 and 115 on the South side and across from sections 130/131 and 136/137 on the North side

Escalators in the AT&T Club lobbies are reserved for Club seat and Suite ticket holders. Club lobbies are located across from Sections 104 and 115 on the South side and across from Sections 129 and 141 on the North side

Event patrons with tickets in the Upper West End Zone. Upper Dawa Pound, 500 Level North and 500 Level South can also access an escalator to reach their seats. Escalators to these destinations are as follows:

> Southwest Gate Escalator: Sections 340-350 and 501-516 Northeast Gate Escalator: Sections 317-323 and 524-543

FAMILY RESTROOMS

Family Restrooms are designated for the exclusive use of fans with small children and fans with disabilities. All Family Restrooms are ADA compliant and have baby-changing tables. Family Restrooms can be found near the following sections: 118, 122, 130, 137, 150, 301, 319, 336, 349, 502, 515, 530 & 537.

CLEVELAND BROWNS FAMILY ZONE Presented by



The Family Zone is a ticketed seating area that stresses a family and kidfriendly environment. Located in the northwest corner of the 500 Level in Sections 541-543, the Family Zone offers guests the opportunity to enjoy the game in an alcohol-free environment. With visits from Chomps, our Cleveland Browns mascot, kid's food options and special activities, the Family Zone is a great place for children. The Cleveland Browns Family Zone is presented by Subway® Restaurants. For ticket information, call 440-824-3434 or visit www ClevelandBrowns com

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FAN CONDUCT POLICY

The Cleveland Browns Stadium staff and its Game Day Partners are dedicated to providing a safe and enjoyable Game Day experience to all fans in attendance. Please be courteous and respectful to those seated around you and refrain from behavior that interferes with others' ability to enjoy the game. Game Day Staff members will strive to maintain a fan-friendly environment, free from the following behaviors:

- · Using foul, inflammatory or socially unacceptable language or aestures.
- · Throwing objects onto the field.
- Interfering with other fans' ability to enjoy the game.
- · Wearing of obscene or indecent clothing.
- · Entering the playing field or interfering with the progress of the game.
- · Refusing to show your ticket stub when asked by a Stadium representative.
- Attempting to sit in seats for which you are not properly ticketed.
- Excessive standing please be aware that when you stand, you block the view of the fans behind you. We do not wish to diminish your ability to cheer and enjoy the game, however, your continued standing can interfere with others' ability to enjoy the game from their seats.
- Smoking in compliance with Chapter 3794 of the Ohio Revised Code, smoking is prohibited in Cleveland Browns Stadium.

Anyone in violation of these guidelines is subject to ejection, arrest and loss of ticket privileges for future games. If the behavior of a fan or fans around you becomes disruptive or violates the Fan Conduct Policy, the incident should be reported to the nearest Stadium representative. To report an incident anonymously, a call can be placed to the "Tip Line" at 440.824.6000. (See Page 15 for more details).

STADIUM INFORMATION (continued)

ΕΔΝ ΜΔΙΙ

All fan mail should be addressed and sent to:

Cleveland Browns Attn: Fan Mail 76 Lou Groza Boulevard Berea, Ohio 44017

FIRST AID

Cleveland Clinic First Aid Stations are located in the following areas: Lower Level Main Concourse AT&T Club Level Concourse Upper Level Concourse



Every life deserves world class care.

Sections 127 & 139 Sections 316 & 342 Sections 508 & 533

FOOD AND BEVERAGE POLICY

Guests are permitted to bring small food items into Cleveland Browns Stadium for personal consumption. Food items should be brought in a clear plastic bag. Beverages of any kind are prohibited.

FOOTBALLS IN STANDS

Any ball landing in the stands during player warm-up periods or as a result of play must be returned to the playing field. In the event that a player flips the ball into the crowd or hands the ball to a fan, the fan is permitted to keep it.

THE GRILLE

Located across from section 108 on the main concourse. The Grille is decked out for the ultimate Cleveland Browns fan and offers a full compliment of festive libations and a barbecue buffet on its patio. The traditional tailgate menu features:

- · Gameday Tailgate Fare
- Mixed Drinks
- · Draft Beer
- Soda
- · Bottled Water

The Grille opens three hours prior to kickoff on Browns game days and is also available as a rental space on non-game days. For information about hosting a private event in this space, please call 440.824.3405.

GUEST SERVICES

There are seven (7) Guest Services locations. They are located at each of the four main entry gates, and across from Sections 102, 509 and 534 to assist fans with Lost & Found, lost children, Stadium directions, emergencies, general information and accommodations for fans with disabilities. They are staffed with knowledgeable attendants ready to assist fans needing information.

LOST & FOUND

Any items found should be turned in immediately to a Guest Services booth. To inquire about lost items, contact Lost & Found at 440.824.3362. (TTY users should use the Ohio Relay Service to contact this number).

LOST CHILDREN & FANS

Lost children and fans should be taken to any Guest Services booth located at each of the four main gates, any of the Guest Services rooms across from sections 102, 509 and 534, or contact the nearest uniformed police officer for assistance. Parents looking for a lost child should be directed to the nearest Guest Services booth. Fans of any age should have their ticket stub with them at all times to facilitate locating their seats and/or members of their party. Child I.D. wristbands are available at all Guest Services booths. Also see "Browns Buddy" System on Page 6.

PROHIBITED ITEMS

In conjunction with NFL security, fans entering the games will be screened for banned objects in two stages. First, there will be a bag and coat check, followed by a limited-body pat-down. Please plan on allowing extra time to enter. We thank you for your patience and understanding.

Please arrive early to avoid delays at Stadium gates and make note of the following items that are not permitted to be brought into the Stadium:

- · Weapons: No weapons are allowed in the Stadium. Possession of a firearm or a weapon is strictly forbidden.
- Aerosol cans
- Alcoholic beverages
- Animals (except assistive animals for fans with disabilities)
- Bags or backpacks (larger than 8.5" x 11" x 14")
- · Balloons (air & helium)
- · Beach balls

STADIUM INFORMATION (continued)

PROHIBITED ITEMS (continued)

- Bottle caps
- · Cans, bottles, bottled or boxed liquids
- · Commercial audio/video recording equipment and tripods
- · Confetti or glitter
- · Coolers of any kind, including small soft pack coolers
- · Dog Bones
- · Fireworks or missile-like objects
- Footballs
- Frisbees
- · Ice chests
- Illegal substances
- Knives
- Large purses
- · Large camera cases
- · Laser lights & pointers
- Mace/pepper spray
- Noisemaking devices: (i.e., air horns, bells, bullhorns, thundersticks, whistles, etc.)
- · Plastic bottles
- · Sticks, poles, bats or clubs
- Strollers
- Thermoses
- T-shirts or clothing items with vulgar language or phrasing
- Umbrellas

The following items will be permitted, but are subject to inspection:

- Binoculars (with or without a case)
- · Cameras and video equipment are allowed, but must not interfere with another fan's enjoyment of the game. The images reproduced may not be used commercially.
- · Diaper bags (only if accompanied by a child)
- Medium-sized purses and fanny packs (no larger than 8" high x 10" wide x 14" long)
- Radios (no larger than the size of a football and with an earpiece)
- · Seat cushions

PROHIBITED ITEMS (continued)

Please note that all personal belongings will be subject to inspection upon entry into the Stadium. Prohibited items that are discovered during security inspections at the Stadium entrances will not be allowed in the Stadium. Unlawful items that are discovered during inspections are subject to confiscation, and the person in possession of those items is subject to arrest. Ejection from the game will be without refund and may result in the loss of PSL/season ticket privileges. The Cleveland Browns will not hold/check items for fans and are not responsible for items left behind, lost, stolen or damaged.

You and your belongings may be searched upon entry into the Stadium. By tendering this ticket and entering the Stadium, you consent to such searches and waive any related claims that you might have against the NFL, its member clubs, their affiliates and Stadium landlord or their agents. If you elect not to consent to the searches, you will be denied entry into the Stadium.

PUBLIC ADDRESS ANNOUNCEMENTS

Announcements on the public address system must be limited to bona fide medical and police emergencies.

PUBLIC TRANSPORTATION

An RTA Station accesses the Stadium on the Southwest corner near the Southwest Gate. Due to limited parking, we encourage guests to use the RTA for convenience. Information can be obtained by calling RTA at 216.621.9500 or going to www.gcrta.org.

RADIOS & TELEVISIONS

Hand-held radios and televisions are permitted as long as you listen to them with an earpiece or headphones.

RE-ENTRY POLICY

Re-entry into the Stadium is prohibited. Fans may NOT leave the Stadium and re-enter on the same ticket during any event. Please see "Admission Policy".

STADIUM INFORMATION (continued)

SECURITY

Event Staff, uniformed police officers and sheriff's deputies will be positioned throughout the Stadium. Should you require assistance, please contact the nearest Event Staff, uniformed police officer or sheriff's deputy, or go to the nearest Guest Services location. The appropriate person or agency will then be dispatched to assist you.

SMOKING POLICY

In compliance with Chapter 3794 of the Ohio Revised Code, smoking is prohibited in Cleveland Browns Stadium.

STADIUM RENTAL & EVENT SPACES

The AT&T City View Club, AT&T Lake View Club, Legends Club and Party Suites offer ideal banquet facilities for groups of 20 to 1,500 guests to host your special event. Available for rental during non-game/event days, the spectacular lake, city, and field views offer a memorable setting for your affair. For date availability and pricing, please contact Levy Restaurants at 440.824.3517.

For Grille and BrownsTown dates, availability and pricing, please contact Sportservice at 440.824.3405.

STADIUM TOURS

Stadium tours are available from April through November. Please e-mail *Tours@ClevelandBrowns.com* or call 440.824.3361 for more information

STAIRS

For the convenience of our fans, stairways are located on the North, South. East and West sides of the Stadium.

North - Stairways are located in the elevator lobbies across from Sections 130/131 and 136/137. These stairways give access to all levels of the Stadium on the North side only.

South - Stairways are not accessible from the main concourse; they are only accessible from levels 200 thru 500 on the South side only. From the 200 level down, these stairways lead directly to the outside of the Stadium on the ground level. Once outside the Stadium there is no re-entry.

East – Stairways are located across from Sections 117/118 and 122/124. These stairways give access to the Upper Dawg Pound (Sections 317-323) and Legends.

West - Stairways are located across from Sections 149/150 and 144/145. These stairways give access to the Upper West End Zone (Sections 340-350).

(See Main Concourse Map on pages 20 and 21)

STROLLERS

Strollers will not be permitted inside Cleveland Browns Stadium.

TICKET RESALE (SCALPING)

The sale of tickets on Stadium property is prohibited by anyone other than the Cleveland Browns, Cleveland Browns Stadium, and its authorized agents without the express written consent of the Cleveland Browns. Violators are subject to arrest and confiscation of tickets without refund. Loss of PSL and/or season ticket privileges may occur if the ticket being sold is a season ticket.

STADIUM INFORMATION (continued)

TIP LINE & TEXT LINE -REPORTING GAME DAY ISSUES

In a continuing effort to bring our fans a safe and fan-friendly Stadium environment, the Cleveland Browns have established the Tip Line and Text Line. The Tip Line and Text Line give fans the ability to anonymously report disruptive or inappropriate behavior that is impacting their ability to enjoy the game (i.e., intoxicated individuals, altercations, abusive language, fans throwing objects, etc.), medical, housekeeping or maintenance issues. Fans can expect "real time" reactions from Stadium and Security personnel after

placing a call to the Tip Line or sending a text message to

Fan Tip Line #: 440.824.6000 Fan Text Line: Text "Browns" to 78247

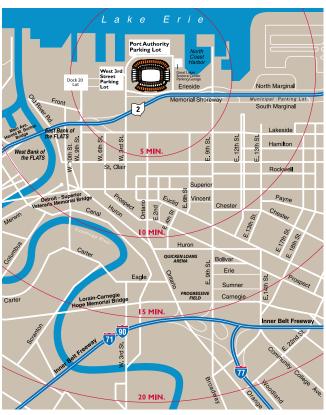
the Text Line.

Upon sending this text message you will be prompted by a Stadium security representative to give details of the situation.

When reporting fan behavior using either of these two methods, be prepared to state your location and the nature of the issue you are reporting. The Tip Line and Text Line are for use on game days only. In the event of an emergency, notify an Event Staff team member or uniformed Police Officer in your area.



AREA MAP



ESTIMATED TIMES ARE FOR WALKING DISTANCES.

www.BROWNSBACKERS.ORG

Find Browns Backers Worldwide on facebook and Coulter.

CLEVELAND BROWNS STADIUM



MAIN CONCOURSE



LOWER SUITES











AT&T CLUB LOUNGES/UPPER DAWG POUND & WEST END ZONE

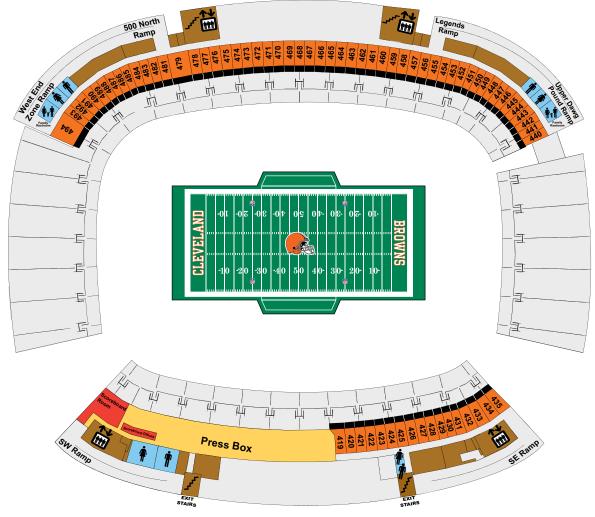




PNC

Cleveland Clinic

UPPER SUITES





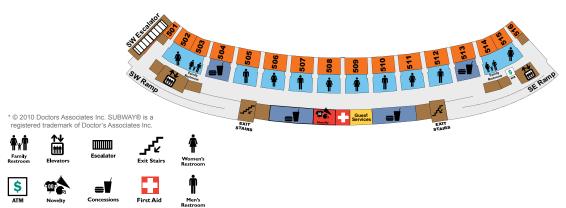




UPPER CONCOURSE

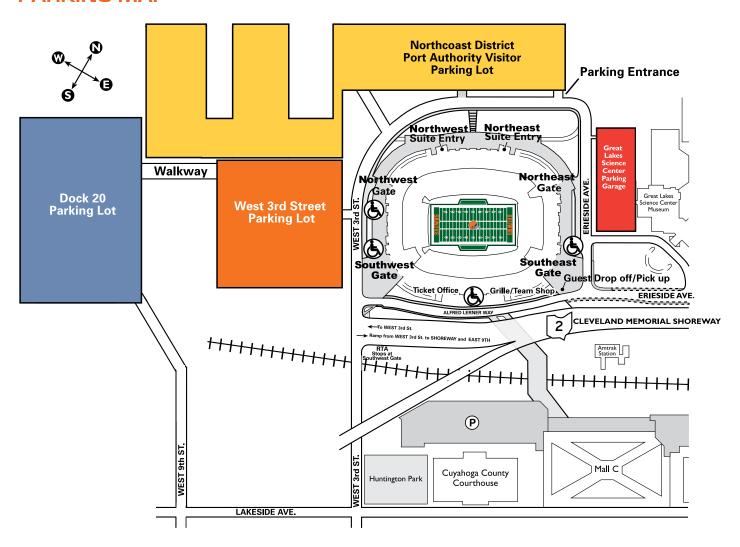


South Sideline





PARKING MAP



TICKET INFORMATION

TICKET OFFICE

The Cleveland Browns Ticket Office is located on the South side of Cleveland Browns Stadium next to the Team Shop on Alfred Lerner Way. Business hours are 8:30 a.m. to 5:30 p.m., Monday through Friday and 9:00 a.m. to 1:00 p.m. on Saturdays prior to Sunday home games. On game days, the ticket office opens at 9:00 a.m. and will remain open until the end of the game. The Ticket Office is also accessible from inside the Stadium across from Section 104. If you have any questions, please contact the Ticket Office at: 440.891.5050 or toll free 888.891.1999.

FAN SQUAD

The Fan Squad is a team dedicated solely to the best fans in the land - Browns fans. The Fan Squad is the way for you to share your thoughts directly with the Browns. Our goal is, quite simply, to help the organization exceed your expectations. We want your feedback! Tell us what's on your mind...we're listening!



FanSquad@ClevelandBrowns.com www.ClevelandBrowns.com Phone: 440 824 6284

Fax: 440.891.5051

TICKET AVAILABILITY

The Cleveland Browns are pleased to offer multiple ticketing options to meet your needs. Contact the Browns Ticket Sales Department at 440-824-3434 or visit www.ClevelandBrowns.com for more information.



CLUB LEVEL SEATING

The AT&T Club Level affords the best that Cleveland Browns Stadium has to offer. From the superior



vantage points, wide cushioned seats, express escalators and highly appointed lounges, the Club Level is the place to take

your Cleveland Browns gameday experience to a new level.

The AT&T City View and Lake View Lounges feature upscale bar and concession areas along with private rest rooms and concierge services. As a Club Level member, you will receive year-round benefits



and a personal account representative who will ensure that you receive maximum value from your Club Level Membership.

For Club Level ticket information, call 440-824-3434 or visit www.ClevelandBrowns.com.

EXPERIENCE YOUR CLEVELAND BROWNS IN STYLE

Enjoy a combination of unparalleled amenities, benefits, service and exclusivity.

First Class Amenities

- · Prime Outdoor Seating with Wide Padded Seats
- Access to spacious Climate-Controlled Lounges
- Upscale Concession Areas and Bars
- · Private Rest Rooms
- Express Escalators
- · High-Definition Televisions featuring NFL Sunday Ticket
- Premium Food and Beverage in-seat Vending
- Pregame Club Level Activities featuring alumni autograph sessions

TICKET INFORMATION (continued)

Premium Benefits and Services

- · Significant Savings Over Single Ticket Prices
- · Discounted Season Parking
- Team Shop Discount 20%
- · Exclusive gift
- Access to Bid on Exclusive Collectibles and Memorabilia
 All Proceeds Benefit the Cleveland Browns Foundation
- First Right to Purchase Seats for the Playoffs and Other Browns Events
- · Assigned Personal Ticket Services Representative
- · Secure Online Account Management System
- · Concierge Services

FULL SEASON TICKET PACKAGES

Affordable Pricing

- Packages Starting at \$320
- Significant Savings Over Single Ticket Prices
- · Flexible Payment Options

Dedicated Service

- · Personal Ticket Services Representative
- · Assistance With The Management Of Your Account

Own Your Seats

- · Have The Same Great Seats For Every Home Game
- · First Right To Purchase Seats For The Playoffs

Private Offers

- Discounted Season Parking
- · Personalized Benefits Card
- · Team Shop Discount

Exclusive Access

- Secure Online Account Management System
- Automatic Browns Backers Worldwide Membership
- Complimentary Subscription To The ePlaybook

For season ticket information, call 440-824-3434 or visit www.ClevelandBrowns.com.

PARTIAL SEASON TICKET PACKAGES

BUILD YOUR OWN TICKET PLAN – 3 GAMES STARTING AT \$99!

Get tickets to the biggest Browns games of the season with the Tripps Pack Ticket Plan.



For partial season ticket information, call 440-824-3434 or visit www.ClevelandBrowns.com

GROUP SALES

Make your next group outing memorable at Cleveland Browns Stadium.

Whether it's a company outing, youth group, church, nonprofit or a special occasion, our experienced group sales team is here to assist you every step of the way. Your group of 20 or more will receive savings from single game ticket prices, scoreboard recognition, block seating, customized food and beverage options and much more. In addition, group leaders receive their own special benefits and perks. If you're looking for an alcohol-free, family area, ask about the Browns Family Zone, presented by Subway® Restaurants. Groups also have the opportunity to raise money for their organizations with our new Browns Fundraising Program. Share in the excitement of Cleveland Browns football by calling a Group Sales Representative today!

For group sales information, call 440-824-3434 or visit www.ClevelandBrowns.com.

TICKET INFORMATION (continued)

GAMEDAY HOSPITALITY

The Cleveland Browns are pleased to offer a wide-array of gameday hospitality options. Contact the Browns Ticket Sales Department at 440-824-3434 or visit www.ClevelandBrowns.com for more information.

LUXURY SUITES

- · Private VIP parking
- · In-suite catering with designated suite attendant
- · High-definition screens with DirecTV and NFL Sunday Ticket
- · Game day concierge service
- Access to AT&T City View and AT&T Lake View Club Lounges
- · Complimentary game day programs, roster cards and giveaways
- Playoff priority
- Complimentary use of suite or designated meeting rooms on nongame days
- · Invitations to exclusive Cleveland Browns events
- · Full season, three game and single game packages available

PREMIUM HOSPITALITY

- · Prime Club Level seat locations
- · All-inclusive food and beverage
- VIP parking
- · Private, spacious, climate controlled space
- Prime Club Level seat locations
- · Luxurious furnishings
- · DirecTV and NFL Sunday Ticket
- Access to AT&T City View and AT&T Lake View Club Lounges

LEGENDS CLUB

- All new completely renovated space
- · Private, spacious, climate controlled environment
- · Exclusive access for members only
- · Guest passes available for select games
- Pregame buffet (purchased separately)
- · High definition televisions with NFL Sunday Ticket
- · Membership gift

For gameday hospitality information, call 440-824-3434 or visit www.ClevelandBrowns.com.

SINGLE GAME TICKETS

Cleveland Browns single game tickets are currently on sale, including tickets in the Cleveland Browns Family Zone, presented by Subway® Restaurants. Single game tickets can be purchased online through www.ClevelandBrowns.com, Ticketmaster charge-by-phone at 800-745-3000 or at your local Ticketmaster retail outlets. Tickets can also be purchased through the Cleveland Browns Ticket Office. Purchase restrictions will apply. All sales through Ticketmaster are subject to convenience charges.





The Official Ticket Exchange of the NFL

Automated toll free 800.745.3000 Ticketmaster TDD # 800.943.4327 www.ticketmaster.com

TICKET INFORMATION (continued)

WILL CALL

Will Call is located on the South side of Cleveland Browns Stadium. Windows open three hours prior to kickoff and remain open until halftime. Picture I.D. is required to claim tickets. Tickets will only be released to the person whose name appears on the envelope.

LOST/STOLEN TICKETS

Tickets will only be replaced at the request of the season ticket holder of record. Single-game tickets may not be replaced. Season ticket holders found to be falsely reporting missing tickets face loss of privileges and potentially revocation of tickets, PSLs and prosecution. The following policies are in effect:

- Requests for replacement tickets that occur on game days, regardless if lost, stolen, misplaced or being left at home will be subject to a non-refundable \$5 replacement fee per ticket, and will only be reprinted for the season ticket holder of record.
- 2) Stolen tickets season ticket account holder of record must present a letter, (notarized, if mailed) explaining the circumstances of the theft accompanied by a copy of an official police report. These documents may be mailed or presented in person at the ticket office.
- 3) Lost tickets season ticket holder of record must present a letter (notarized, if mailed) explaining the circumstances of the loss.

PERMANENT SEAT LICENSE/SEASON TICKET OWNERSHIP & CONDITIONS OF PURCHASE

Permanent Seat Licenses (PSL) give you the opportunity to purchase the rights to seats at Cleveland Browns Stadium. The ownership of a PSL gives you control of your seat and is contingent upon the annual renewal of your Browns season tickets. The PSL is a one-time fee that is paid in the first year of ownership (in addition to the cost of the game tickets) and guarantees the season ticket holder the right to purchase the seats each season as long as the team plays in Cleveland Browns Stadium. The owner of the PSL must purchase season tickets each season in order to retain the rights to that particular PSL. The annual price of season tickets can vary by year and will vary depending upon the seating category.

PSL owners have the exclusive opportunity to transfer/bequeath ownership of their tickets, subject to the terms of the license, and approval of the Cleveland Browns. Dawg Pound seats do not require a PSL and are not transferable.

The Cleveland Browns recognize the PSL/season ticket holder of record as the name that appears on the PSL License Agreement or the first line on the account identification address

Example:

XYZ Company Mr. John Smith
Attn: John Smith c/o XYZ Company
123 Touchdown Blvd.
Cleveland, OH 44111 Cleveland, OH 44111

(Business owns tickets) (Individual owns tickets)

TICKET INFORMATION (continued)

PERMANENT SEAT LICENSE/SEASON TICKET OWNERSHIP & CONDITIONS OF PURCHASE (continued)

Any transactions made concerning a season ticket account will be made only with the holder of record. All transactions must be documented in writing, signed by the season account holder of record and may require a stamp from a notary. These transactions include, but are not limited to: changes of address, seat additions and deletions, seat location changes and all transactions involving the collection and refunding of monies. In addition, all correspondence concerning an account should include your account number, telephone numbers and signature of the account holder of record.

CHANGE OF ADDRESS

It is the season ticket holder's responsibility to notify the Cleveland Browns Ticket Office of any change of address to ensure prompt delivery of tickets, notices and other important ticket information. Tickets will not be forwarded by the Post Office and it is the responsibility of the season ticket holder of record to pick up any tickets returned to the Ticket Office. No refunds will be issued for games missed due to undeliverable tickets.

For your protection, unless done online through your Season Ticket Locker Room, address changes must be submitted in writing and signed by the account holder of record. Include any change to your phone number(s) or e-mail as well. Address changes cannot be taken by phone.

CHANGE OF ADDRESS (continued)

CHANGE OF ADDRESS SHOULD BE SENT TO:

Cleveland Browns Ticket Office 100 Alfred Lerner Way Cleveland, OH 44114 Fax: 440.891.5051

TRANSFER OF SEATS

Permanent Seat Licensees have the right to request to transfer their PSL(s) by gift, bequest or otherwise once per year. There will be only one Licensee for a given seat at any time. PSL holders should review their PSL Agreement for policies and procedures regarding transfer of PSL(s).

In order to transfer a PSL, a Transfer Form needs to be obtained and completed by the present holder. Licensee Transfer Request Forms are only provided to season ticket holders of record. They can be picked up at the Ticket Office, mailed to the address on the account, or printed online through your Season Ticket Holder Locker Room. Upon submission of proper documentation and a transfer fee of \$25.00 per seat, payable to the Cleveland Browns, the transfer request will be reviewed and all parties notified of any action.

*Dawg Pound seats are nontransferable.

AWAY GAME TICKETS

There will be no sale locally for Cleveland Browns away game tickets. We suggest that you contact the home club or check their Web site for ticket availability and information. You can also visit the Ticketmaster TicketExchange website at

ClevelandBrowns.com/ticketexchange for potential away game tickets.

PLAYOFF TICKETS

PSL holders should consult their PSL Agreement for specific guidelines regarding playoff tickets. If it appears that the Browns would host a postseason game, invoices will be mailed to season ticket holders in the November-December timeframe, after the NFL grants permission and establishes the prices.

TICKET INFORMATION (continued)

SUPER BOWL TICKETS

The NFL conducts a random drawing for Super Bowl tickets each year. Those individuals who request consideration via certified mail will be included in the drawing. Requests must be made between February 1 and June 1 for the next year's game. Only one request per address and winners may purchase a maximum of two tickets.

Super Bowl Random Drawing P.O. Box 49140 Strongsville, OH 44149-0140









Exclusivity & Comfort

The AT&T Club Level affords the best that Cleveland Browns Stadium has to offer. From the superior vantage points, wide cushioned seats, express escalators and highly appointed lounges, the Club Level is the place to take your Cleveland Browns gameday experience to a new level.

Premium Benefits & Service

- · Significant Savings Over Single Ticket Prices
- · Discounted Season Parking
- Team Shop Discount 20%
- · Exclusive gift
- Access to Bid on Exclusive Collectibles and Memorabilia.
 All Proceeds Benefit the Cleveland Browns Foundation
- First Right to Purchase Seats for the Playoffs and Other Browns Events
- Assigned Personal Ticket Services Representative
- · Secure Online Account Management System
- · Concierge Services

Call now to speak with a Personal Club Level Representative:

440.824.3434 | CLEVELANDEROWNS.COM/TICKETS

ADA INFORMATION

ACCESSIBLE SEASON TICKETS

If interested in purchasing season tickets for accessible seating, please contact the Ticket Office by phone at 440.891.5050 or by e-mail at



Tickets@ClevelandBrowns.com.

ACCESSIBLE, INDIVIDUAL GAME TICKETS

A limited number of accessible, individual game tickets will go on sale in July through Ticketmaster phone and internet sales. Fans in need of accessible seating should notify a Ticketmaster representative prior to placing an order for tickets. Purchase restrictions apply. All sales through Ticketmaster are subject to convenience charges. (See Single-Game Tickets for ordering information).

ADA TICKET EXCHANGE

Should a fan need access to a wheelchair space or accessible seating on a temporary basis, accommodations can be made, based on availability, through the Browns Ticket Office prior to the game day by calling 440.891.5050. Like other seating at Cleveland Browns Stadium, accessible seating is limited and in many cases, completely committed prior to game day. Fan requests made on game day cannot always be met.

ACCESSIBLE PARKING

Suite holders and Club seat license holders with assigned purchasable parking in their contracts will receive information and details with their season ticket renewal package. Other PSL holders, including guests with special needs, will be responsible for making their own parking arrangements. For more information regarding parking, please contact the Cleveland Visitors Bureau: 216.621.4110.

ADA INFORMATION (continued)

DROP-OFF AREAS

Drop-off areas are located on the Northwest, Southwest, Southeast and South sides of the Stadium. Drop-off areas are identifiable by the universal ADA sign and symbol. Please be aware of heavy traffic and congestion. Patrons heading west on Erieside, coming from East 9th Street should proceed to Alfred Lerner Way ADA drop-off. This will allow curbside access and prevent the need to cross a street to get to the Stadium. Pick-up after the game at these locations will not be allowed until at least one hour after the conclusion of the game.

ACCESSIBLE ENTRANCES

All entrances at Cleveland Browns Stadium are accessible for fans with disabilities. Signs indicating wheelchair accessible entrances are visible at each gate to expedite your entry. Easy-access turnstiles are available at the far ends of each gate.

ACCESSIBLE RESTROOMS

Spacious restrooms with accessible features are located on all levels, including four family restrooms which are located on each level of the Stadium.

ASSISTIVE LISTENING DEVICES

Fans who are hearing impaired may request assistive listening devices at the main Guest Services booth located across from Section 102. A valid driver's license or major credit card will be required as a deposit.

ADA INFORMATION (continued)

WHEELCHAIRS

A limited number of wheelchairs are available for transporting fans to their seating locations. Fans may be transported from the gates to their Stadium section. Fans are asked to supply their own wheelchair if they need one for the duration of the game. The Cleveland Browns cannot store wheelchairs for fans during the game. Wheelchairs cannot be reserved in advance. Fans may arrange for a wheelchair with a Gate Supervisor at any entrance of the Stadium. Fans needing assistance after the game should contact an usher or visit one of the Guest Services booths located at each of the four main entry gates, and across from Sections 102, 509 and 534. Disabled guests with seats in Suite or Club areas may arrange a wheelchair through the nearest concierge or supervisor.

SERVICE ANIMALS

Trained guide dogs or service animals assisting guests with disabilities are permitted inside the Stadium.

DIRECTIONAL

For convenience, Stadium concourse/directional signage is in Braille.

CLEVELAND BROWNS TEAM SHOP

The Official Team Shop of the Cleveland Browns is located on the Main Concourse, near Section 110, on the south side of Cleveland Browns

Stadium. Visit our



spacious, store for the latest, the greatest, the biggest selection of Browns Gear in the country! From custom jerseys, fashion apparel, sideline gear, and hats to a wide selection of novelties and accessories, the Cleveland Browns Team Shop is your official headquarters for the entire family.

Merchandise stands are also located throughout the stadium. Check us out at one of the following locations:

Main Concourse – Sections 101, 116, 120, 124, 130, 137, & 148
Club Level – Sections 301, 316, 328, & 339
Upper West End Zone – Sections 348
Upper Dawg Pound – Section 320
Upper Concourse – Sections 508 and 535

Store Hours:

In-Season Hours:

11:00 a.m. – 5:00 p.m. 7 days a week Off-Season Hours:

11:00 a.m. – 3:00 p.m.

Wednesday through Sunday.

*All hours are subject to change. Please call 440.824.3427 for updates.

Visit our web site at www.ClevelandBrownsTeamShop.com or log onto www.ClevelandBrowns.com.



The Cleveland Browns prefer Visa.

BROWNS CLEVELAND BROWNS ST 440.891.7517 **CLEVELANDBROWNSTEAMSHOP.COM**

CLEVELAND BROWNS



RRNWNS



BrownsTown, a newly renovated 11,000 square foot multi-purpose space, features a 330" high definition projection system and 36 flat screen televisions.

BrownsTown's large open floor plan is an ideal space for hosting trade shows, corporate outings, team building events or casual receptions.

and memorable photo opportunities.



Contact Delaware North Companies Sportservice at 440-824-3405 to begin planning your unique event experience today.

Cleveland Browns Stadium has great spaces available

to accommodate a variety of events ranging from 25 to

1,500 people. We offer your guests a one-of-a-kind event

experience including tailored menus, guided stadium tours



LUXURY SUITES

The Luxury Suites are the most exclusive viewing areas in Cleveland Browns Stadium, stretching along both sidelines. These Suites offer an

unparalleled view in climate-controlled comfort while also providing a wide array of world-class amenities. All 142 Suites feature imported Italian granite buffet, wet bar and drink rail, solid white Maple millwork, plush armchairs, custom upholstered barstools and an easy access mini-kitchen



OTHER AMENITIES INCLUDE:

- · Extra-wide, cushioned viewing seats.
- · Four televisions with NFL Sunday Ticket programming.
- · Private VIP parking.
- · In-suite catering with designated Suite attendant.
- Complimentary game-day magazines.
- Access to both the AT&T City View Club and the AT&T Lake View Club.
- Invitations to attend exclusive Suite holder and Browns events.
- Complimentary use of Suite and meeting rooms on non-game days.
- One-time annual discount on one of the rental spaces at Cleveland Browns Stadium.

Suite holders may enter the Stadium at any gate, however, preferred Suite entrances are located on the North and South sides of the Stadium. For more information on the benefits of your Luxury Suite, please contact the Director, Suite Operations at 440.891.5199, or e-mail Suites@ClevelandBrowns.com.

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SEASON TICKETS CLUB SEATS GROUP SALES MINI PLANS SINGLE GAMES

440.824.3434 CLEVELANDBROWNS.COM/TICKETS

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