

# Jelly



Refreshingly Different       
Business Telecoms Packages from Jelly

# Welcome to Jelly Communications

We are delighted that you have chosen Jelly Communications to provide a quotation for your business communication needs. Our team of dedicated Account Managers and Technical Specialists are passionate about helping businesses, to get the best possible experience and value from your business mobile and fixed line communications.

## Your pack includes:

- ✓ Information about Jelly
- ✓ Why choose Jelly?
- ✓ Business Mobile Packages
- ✓ VoIP
- ✓ Fixed Line
- ✓ Additional Services - Mobile Recycling
- ✓ Additional Services - Mobile Insurance
- ✓ Additional Services - Accessories
- ✓ Additional Services - Car Kits
- ✓ Case Study
- ✓ What people say about Jelly



## Did you know?

Jelly can provide additional products and services to help maximise the savings and enhance your user experience of your mobile device.

Jelly can supply a wide range of accessories and is an Authorised Distributor of Case-mate and Otterbox products, enabling you to purchase high quality accessories to help increase the usability and durability of your mobile device.

## Jelly looks after it's customers

Jelly Communications offers a refreshingly different approach to providing complete telecoms solutions for business; non-technical, jargon free, service led and up to 40% cheaper. It's true to say that Jelly operates in a very competitive business environment, but it's more to do with how Jelly presents its proposition, markets itself to the target audience and looks after its customers.

### What can Jelly provide?

- Free, unbiased, cost efficient advice and analysis of your business communications requirements.
- No obligation proposals with dedicated network and handset recommendations.
- Regular reviews of your communications contracts.
- Mobile data expertise with free BlackBerry trials, technical set-up and support.
- Dedicated administration support and superior customer service.
- Technical advice and assistance.



93% of our current customers would recommend us!



Fixed Line



VOIP



Mobile Broadband



Mobile



Car Kit Installations



# Benefits of using Jelly

Simple way to manage your fixed line, mobile and broadband needs.

## ✓ An independent, no obligation, business communications review

Our aim is to supply you with a unique, tailored solution that is the perfect fit for your business needs. Jelly is an independent business telecommunications provider, allowing us to offer solutions from all the networks. A member of our team will go through a detailed analysis of your business requirements, past bill costs and then present you with an in-depth communications proposal based on our findings.

## ✓ Free technical support and setup

As technology improves, the implementation and deployment of a new telecoms solution can be a daunting and time consuming task for any business. At Jelly we have a team of Technical Specialists who will assist with the set-up of your new devices or handsets. Our team are always on hand to provide you with help, hints and tips for working more effectively on your device.

## ✓ Dedicated Account Management

As part of our customer service experience, you will be given a dedicated Account Manager who will be your first point of contact for your account. Your Account Manager will manage your connections, upgrades and any additional products and services you may wish to purchase. Your Account Manager will meet with you regularly throughout your contract, keeping you up to date with the latest news and updates within the mobile industry, also providing you with ways to reduce costs on your chosen tariff.

## ✓ Customer Service Sales Support

Our customer service team are on hand to answer any queries you have regarding your account, handset deliveries or general account set up. Our highly trained team, will liaise with the networks, on your behalf saving you time and money when managing your account. Our customer service team are based in our Head Office in Surrey, working closely with the Account Management team, meaning no international call centres or time delays in dealing with your enquiry.

## ✓ Quarterly Reviews

In order to manage your account as effectively as possible, we conduct quarterly reviews. One of our customer service team will call you to go through a short questionnaire to highlight any specific needs you may have and any further assistance we can give you. Quarterly reviews are also a time for us to monitor your account usage and recommend any changes to your package.

## ✓ Discounts on Accessories

Jelly can offer all current customers 20% off a wide range of mobile accessories. Jelly also offers accessory exclusives and unbeatable discounts to current customers, great news for any business who are thinking of switching to Jelly.

## Business Mobile Packages



As an independent business telecoms provider, Jelly can supply virtually any handset on any network.

If you are looking for a better business mobile deal, then look no further than Jelly. Jelly help save you valuable time and resources by scouring the market for the best package to suit your business needs. A Jelly Account Manager will conduct a thorough analysis of your business requirements by looking through 3 of your previous bills and matching your business with the right handset and tariff package to suit you.

Jelly can supply virtually any handset and are proud to be a HTC Authorised Ultimate Partner and BlackBerry Alliance Member, giving you peace of mind that when it comes to smartphones (and finding the perfect handset for you), you're in the best possible hands. Our customer service team are here to take the administration hassle away from you, so your new handsets will arrive ready for use by your team. A no hassle and no fuss switchover.

## Mobile Broadband

Stay in Touch With The Office.

Mobile broadband provides the freedom to connect to the internet, irrespective of where you are. Because of this, it is the perfect solution for those who need to spend much of their time online:

- Gets you online when you're on the move
- Lets you email, poke, blog or chat any time
- Use your Mobile Broadband in Europe
- Keep your business moving



VoIP (Voice Over Internet Protocol) is a great way to make and receive business calls. Whether you are looking for a single site or multiple site system, Jelly can design and arrange installation of a business solution to meet your needs.

## What is VoIP?

VoIP (also known as Voice over Internet Protocol) is a new way of making and receiving telephone calls over the internet rather than a traditional phone line.

Find out how internet telephony technology can improve your business

## A VoIP system has many features including:

- Call routing
- Voicemail
- Unified messaging
- Abbreviated Dial
- Call Back Queuing
- Call Block
- Call Forwarding
- Call Pick-up
- Call Return
- Call Waiting
- Conference Calling
- Dial Tone and Ringer Patterns
- Direct Extension Assignment
- Do Not Disturb
- Group Speed Dial
- Hold
- Quarterly Account Reviews

## Benefits of VoIP with Jelly:

- Free, unlimited calls to anyone on your business network, worldwide
- State of the art handsets, choose from a range to suit individual or total site needs
- Full scalability to add or remove users as your business grows
- No maintenance costs and seamless integration with instant transfer of existing numbers
- Guaranteed premium quality with 'Assured Broadband'
- Quarterly Account Reviews

## Fixed Line PBX Systems

### What is Fixed Line?

Fixed Line is a traditional way of receiving telephone calls via a landline handset. You will often pay a monthly line rental and then additional costs per call.



If you have recently installed a PBX system and are looking for cheaper calls, Jelly can help save up to **40%** on your current call charges and line rental bills.

### Benefits of Fixed Line with Jelly:

- Hassle free and seamless switchover
- Keep the same telephone numbers
- Technical support and set up
- Clear and easy to understand billing
- Saving up to **40%** on your current bills
- Quarterly Account Reviews

If you haven't had a business communications audit within the last 12 months then Jelly can show you the latest VoIP technologies or save you money on your current fixed line contract.



Jelly also provides

**Jelly**  
Communications

## Mobile Phone Insurance

Protect your Handset with Jelly

As smartphone's grow in capability so does the cost of a replacement if the handset is lost or stolen. Jelly has teamed with Supercover Insurance Plc, to provide fully comprehensive mobile insurance, at a great price.

Standard Cover includes:

- Theft (inc. unattended theft from secure vehicle/premises)
- Loss
- Accidental Damage
- Liquid Damage
- Malicious Damage
- Extended Warranty / Breakdown
- International Cover
- FREE Mobile Phone Content Backup
- 24 hour claim process

**SUPERCOVER**  
**INSURANCE**

Supercover is one of the UK's leading insurance providers, with a customer base exceeding 100,000 active customers.



If you would like to hear more about Supercover insurance, or to get a quote, please call a member of our team on **0808 161 0000** or fill in the form below.

Contact Name:

Contact Email:

Company Name:

Company Address:

Town:  County:

Postcode:  Telephone Number:

Please fax the form back to Jelly on 0208 397 9999 or send to Jelly Communications Unit 44, Barwell Business Park, Leatherhead Road, Chessington, Surrey KT9 2NY.

## More Cash, Less Trash

Fast and free mobile handset recycling from Jelly.

Join Jelly today and recycle your old handsets for money off new ones! Jelly is proud to be part of the Flipswap recycling scheme, which allows you to trade in your old handsets with us for additional money towards your kit fund. The trade-in value for your old devices can then be used at a future date for additional handsets or accessories such as car kits, Bluetooth headsets or charging solutions. To help protect the environment, a tree will be planted for every phone that we recycle.

If you would like to hear more about mobile recycling, or to find out how much your old handsets are worth, please call a member of our team on **0808 161 0000**.



**0808 161 0000**  
[www.jellycoms.co.uk](http://www.jellycoms.co.uk)

Registered Office: Unit 44 Barwell Business Park, Leatherhead road, Chessington, Surrey, KT9 2NY  
VAT number: 986 6244 69 Registered in England no. 5425907

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Jelly also provides

## Car Kits

# Safer Business Travel with Jelly

## Car Kit and Vehicle Communications Specialists



Jelly is pleased to partner with Freedom Installations – experts in vehicle communications, tracking systems and MP3/iPod integration.

Freedom Installations specialises in the supply and fit of hands-free car phone kits to suit all makes and models of handset including BlackBerry, iPhone and HTC smartphones.

Jelly works closely with Freedom to find the perfect car communication solution to meet your business needs. We can recommend a range of solutions from simple charging cradles to fully integrated systems. All installs can take place at a location to suit you, convenient for businesses with multiple site locations.

Freedom Installations is a Nokia Accredited installer, this certification demonstrates the high standard of knowledge and service Freedom supplies to customers.

Freedom also offers a two year warranty on all work, giving you full confidence of your choice of installation specialist. All car kits are installed to the highest level and are FCS certified giving you complete confidence.

For more information about car kit installations please contact a member of the Jelly team on **0808 161 0000** or email [sales@jellycoms.co.uk](mailto:sales@jellycoms.co.uk)



**NOKIA**  
Connecting People

**Nokia Accredited Installers**



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# What people say about Jelly

When a company claims that its main point of difference is its customer service, then a real measure of performance has to be customer feedback.

“Having had a bad experience with an independent provider we were reluctant to use another, however the first time I met the people from Jelly Communications I was instantly impressed by their depth of knowledge of the product and professional approach, so we decided to go with them. I would have no hesitation in recommending Jelly Communications to any other small or medium sized business like ours looking for best value and support of their mobile phone contract.”

**Pete Wigglesworth,**  
Finance Director,  
CGC Events Limited

“Jelly Communications are always there for help and support. I have nothing but praise For Mike and his team.”

**Philip. J. Armitage BIFM**  
Operations Manager  
Galpharm Stadium

“Many companies would ring and tell us how we would save money guaranteed! Blah Blah. You head into a store where a geeky teenager shows you the latest/greatest prices you never want to pay! What made the difference with Melissa at Jelly was that she listened to us first! She asked us what we wanted from our mobile communications, she listened to how we currently used our phones and how we would like to see things change! We felt under no pressure to sign now, regret later! When we were ready to sign up to the excellent package that Jelly offered, we waited in anticipation for our new phones.

They arrived promptly and within minutes we were up and running. The phones do exactly what we want (and a little more besides!) We feel comfortable making calls, without fear that our bills will skyrocket. We have the reassurance of support just a phone call away, and Jelly keeping an eye on how our use ties with our contract. Today’s market moves fast, the mobile industry especially, where Jelly made the difference was in letting us lead and putting us first, a rare thing.”

**John Chapman MD**  
Heather De la Hay Partner  
Training Ventures

“I would like to write to thank you for actually doing what you promised. As you are aware we were previously with another phone provider which we perceived as being low cost. We were with this company for 6 years and each year was told the coverage would improve. One of the bug bears with this company was not being able to see someone face to face, any problems that we had would be a nightmare to sort. This also was a pain and costly, but they never helped us in trying to solve our problem. We decided to speak to a couple of phone providers who had the personal touch ‘Jelly’ being one of them.

We look forward to continuing a good business working relationship and are more than happy to speak to anyone who is unsure about Jelly to re assure them of our past and present experiences.”

**Fiona Waterworth,**  
Engineering Sales Director,  
N & J Fabrications



So why not try Jelly today?

Call 0808 161 0000 to speak to a member of our team.

