

NATURA WORLD INC

Mattress Warranty

20 year Limited Warranty

Revised March 2012



Natura World Inc warrants your new mattress set to be free from defects in materials and workmanship for 20 years from the original date of purchase. This warranty extends only to the original purchaser.

Should this mattress set fail during the warranty period, Natura World, at its option, will replace or repair the mattress or foundation at no charge other than transportation costs. Natura World reserves the right to substitute materials or models of equal value and quality. Repair or replacement of the mattress does not extend the original warranty period.

Years 1-10 of this warranty are non-prorated and years 11-20 are prorated. Within the prorated period, Natura World will repair or replace the mattress at a prorated cost of use of 1/20 of the original purchase price per year from the original date on the bill of sale.

To qualify for this warranty, the original purchaser must present proof of purchase for validation, and the law label and trade labels on the defective product must be intact. The mattress set must also be free of stains, soiling and tears so please use appropriate mattress protection.

Your Natura mattress has been designed to work with a firm, completely flat non-spring foundation or platform. If you are using an existing slat foundation, slats must be no further than 2" apart to validate the warranty. This distance provides optimal airflow and support of the mattress. Any other use of foundations or box springs will void your Natura warranty. You may be required to provide proof as to the quality of the foundation you are using.

The warranty does not apply to:

- Normal body signatures of 1½" deep or less
- Firmness preference
- Cover (fabric) *
- Stains or soil
- Burns
- The covers of floor models or models sold "as is"

In the first several months you may notice the development of a body signature in the surface of your mattress. This is a normal occurrence and indicates that the cushion layers in the topper are conforming to the natural contours of your body.

Normal body signatures are not a suggestion of structural failure. Rotating your mattress head to foot every three to four months will minimize the appearance of body signatures.

Natura is not liable for incidental or consequential damages arising through the use of this product.

**The mattress cover is warranted for two (2) years against structural defects in the material or workmanship. Loose threads, pilling, normal body contouring, and stretching of fabrics are considered cosmetic flaws and are not covered.*