

17/12/12

PRODUCT SAFETY RECALL

Dick Smith Portable DVD/Media Players

Dick Smith takes product safety very seriously and wishes to advise customers of a product safety recall on the following products:

Dick Smith 7" Portable DVD Media Player Cat# D6200	Dick Smith 7" Dual Screen Portable DVD Media Player Cat# D6201	Dick Smith 9" Dual Screen Portable DVD Media Player Cat# D6203	Dick Smith 7" Portable DVD Player Cat# GE4203
			

These products have been sold in Dick Smith stores in Australia and New Zealand from November 2009 to July 2012.

Once removed from the packaging the item can be identified by the Dick Smith logo below the screen for the D6200, D6201, and D6203 and on the top lid of the GE4203. The Catalogue No. can be found on the rear or base of the unit.

Defect: In rare cases the internal lithium-ion rechargeable battery may overheat.

Hazard: Overheating batteries are a potential fire hazard.

What to do: Customers should not use these products. Customers are asked to immediately return the products to any Dick Smith store for a full refund.

Contact Details: Dick Smith apologises for any inconvenience caused. If further information is required, customers are invited to call: Dick Smith Customer Service number: 1300 366 644 (select option 2; 8am - 7pm AEST Monday to Friday, 10am - 2pm AEST Saturday and Sunday) OR 1300 660 054 (9am - 5.30pm AEST Monday to Friday).

See www.recalls.gov.au for
Australian Product Recall Information

PRODUCT SAFETY RECALL

Original Recall: 27/07/12

Dick Smith 9" Portable DVD/Media Player

Dick Smith takes product safety very seriously and wishes to advise customers of a product recall on the following product:



Dick Smith 9" Portable
DVD/Media Player
Catalogue No.: D6202
APN: 9315999144934

This product has been sold in Dick Smith stores nationwide from August 2011 to July 2012.

Once removed from the packaging, the item can be identified by the Dick Smith logo on the top of the unit. The Catalogue No. can be found on the sticker on the rear of the unit.

Defect: The exact cause is being investigated, however it appears in rare cases the internal lithium-ion rechargeable battery may overheat.

Hazard: Overheating batteries are a potential fire hazard.

What to do: Customers should not use this product. Customers are asked to immediately return the product to any Dick Smith store for a full refund.

Dick Smith apologises for any inconvenience caused. If further information is required customers are invited to call:

Dick Smith Customer Service number:
1300 366 644 (select option 2).

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