

Online Library Frequently Asked Questions

Should Luse the "Frames" or "No Frames" version?

There are two ways to view the content of the codes – using either the "Frames" or "No Frames" interface. In most cases, we recommend using the "Frames" version, as we believe it offers the most flexibility and ease of use. The "No Frames" version is for those with slower Internet connections.

- Frames. In this version, the browser window is divided into multiple "frames" that function together to provide you with the ability to access all the browsing, searching and other features simultaneously. In this version, you will be able to view the document, its table of contents, and even your search results without switching between multiple windows.
- No Frames. This version provides you with the same features and functionality as the Frames interface. The
 primary difference is that, because it uses a single frame, you can only view one piece of information at a time.
 For example, if you wish to view the Table of Contents, it will fill the entire browser window. Likewise, if you are
 browsing through the text of a code, you will not have direct access to the table of contents. If you have a slow
 Internet connection or you are using a Netscape browser, the No Frames version will provide faster and more
 consistent operation.

How do I search the codes?

The site provides you with a number of different ways to search the code(s) in the Online Library. Choose the option that best fits your needs:



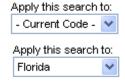
Use the Quick Search located on the top left-hand side of the screen for simple searches. This works best for single word searches, such as names, section numbers, etc.

For more searching options, choose one of the 2 easy-to-use search forms from the Advanced Search menu on the toolbar.

- Choose the "Boolean Search Form" if you are familiar with the Boolean searching syntax.
- Choose the "Advanced Search Form" to easily search for exact phrases, synonyms, and more. You can also
 use this search form to narrow your search to specific portions of the code by using the checkboxes that
 appear in the Table of Contents frame.

Can I search all the codes in ONE state?

The "Advanced Search Form" and "Boolean Search Form" also let you apply searches to ALL the codes in any state. This can help you find similar provisions in other municipalities or find model provisions. To use this feature, open either search form, type in your search terms and then use the drop-down menu to choose how to apply your search:



Use this option to simply search the code that you are viewing in the table of contents.

Choose a state from this list to apply your search to all the codes in our Online Library in a particular state. In this example, the search will be applied to all codes in the state of Florida.

Can I save frequently used searches?

Yes, you can now save your often-used searches. Once you perform a search, you can save it easily so that the search results are easy to access again in the future.

Here's how to save and manage your saved searches: After you perform a search, you'll see the following box at the bottom of your search results list. Simply name your search in the following box:

Save search as:	save	

How does the Table of Contents work?

By default, only the Titles or Chapters appear in the Table of Contents. You can click on the "plus" icon to expand and collapse the table contents and find the information you need.

What's the best way to browse through the code?

In most cases, the codes of ordinances are now displayed an entire chapter at a time, so you can browse through the code chapter-by-chapter using the following buttons:

🖈 Previous Chapter	Click to view the previous chapter of the code
₹ Next Chapter	Click to view the next chapter of the code
⇔ Syn¢ TOC	Click to synchronize the Table of Contents with your location in the code
∯ Start Over	Reset the website and start over from the code home page

How do I print?

- **Print a chapter or section** using the Print icon on the website. This option will display a series of boxes that can be checked to ensure you print only the material you want.
- Print a selection of text by highlighting the appropriate text in the document frame and using your web browser's print function. After highlighting the text you wish to print, either select "Print" from the "File" menu or press "CTRL+P" to access the Print Dialog Box. Under "Print Range", choose "Selection" and the highlighted text will print.
- Copy/Paste text into another document such as Word or Word Perfect. Text can be highlighted from the online
 codes and copy (CTRL + C or right-click and COPY) and pasted (CTRL + V or right-click and PASTE) into
 another document. Print using that document/programs print features.

<u>Important Note</u>: Be aware that some chapters can be quite large so before printing an entire chapter, we suggest using your browser's "Print Preview..." feature on the "File" menu to make sure that you are printing exactly what you want.

How do I save material?

Documents can be saved as HTML, RTF, or Text options. Simply click the Save icon and use the boxes to select the material you wish to save.

How do I email material?

Documents can be emailed in three formats: HTML, RTF, or Text by selecting the Email icon. Use the boxes to select the material you wish to email.

How do I bookmark a code into my browser's favorite list?

You can set a bookmark or obtain a URL for a code whenever you see this symbol (). Simply click the bookmark icon and a small pop-up window will appear with the option to Bookmark. If pop-ups are blocked by your browser this window will not appear. Pop-ups need to be enabled for this feature to work properly.

What if I have a problem with my browser?

If our web site does not seem to function properly, please check for these potential problems before contacting our technical support staff.

- Browser type. The site is optimized for use with Microsoft Internet Explorer 6.0 and later versions. While it
 functions with Netscape and other browsers, keep in mind that each browser may interpret and display web sites
 in slightly different ways. In some cases, this may result in aesthetic or functional differences when viewing or
 using our web site.
- Older browser versions. Regardless of which type of browser you use, it is wise to keep your browser current by making sure you install the latest updates from the manufacturer's web site. The older your browser is, the more likely you are to experience problems with our site (and other web sites).
- Clear out your computer's temporary memory. Old cached files can occasionally cause problems when accessing the site. We recommend that you regularly clear out your temporary Internet files and your cookies. Here are instructions for doing this in Internet Explorer 6.0: (1) Open the "Internet Options" from your browser's "Tools" menu. (2) Delete the "Cookies" and the "Temporary Internet Files" using the buttons. (3) Close and reopen your browser to try to access the site again.

Is the website Mac-compatible?

Our server software is not always 100% compatible with Mac browsers and can sometimes result in errors. Most of our Mac users report success using Firefox if Javascript is disabled. If using Safari browser, the default settings for the browser are best.

If that fails, please email our technical support staff (techsupport@amlegal.com) and let us know the city code you are trying to access and which chapter/section numbers or topics you are interested in. We will have our staff provide those documents to you in a usable format via email (usually as a text file).

Who can I contact if I have a technical question or problem?

If you have further questions about this site, please contact American Legal Publishing's technical support staff by email (techsupport@amlegal.com) or call 1-800-445-5588.

Please keep in mind that American Legal Publishing Corporation is a legal publishing company. The purpose of our technical support staff is to answer questions related to the operation of our web site. We are not qualified to perform research or answer questions dealing with the content of a particular municipality's code. If you have questions about a code's content, please contact the appropriate municipality directly for that information.