



Greenbelt Community Questionnaire 2007

At election time, residents are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. If a question is not applicable, please leave it blank. Please place completed questionnaires in the box provided at the polling location or send it to the City Office at 25 Crescent Road, Greenbelt, Maryland 20770.

GENERAL INFORMATION

1. Residency

70 Apartment 125 Townhouse
108 Condominium 224 GHI
219 Detached Single Family Home

2. Do you? 630 Own 96 Rent

3. Age: 289 45-60
34 18-29 204 61-74
135 30-44 82 75+

4. How many years have you lived in Greenbelt?
21 Less than 1 year 169 11-20 yrs.
129 1-5 yrs. 130 21-30 yrs.
109 6-10 yrs. 188 More than 30 yrs.

5. Employment Status (Please check all that apply.)
407 Full-Time 80 Part-Time
16 Unemployed 235 Retired
16 Stay at home parent 26 Work from home

6. Where do you work?
113 Greenbelt 166 Prince George's County
23 Baltimore 108 Washington, D.C.
40 Montgomery County 63 Other

7. How do you typically get to and from work?
415 Personal Automobile 8 MetroBus
9 Carpool/Vanpool 0 TheBus
57 Metrorail 3 MARC
25 Bicycling/Walking 9 Telecommute

PUBLIC SAFETY

1. Please rate your satisfaction over the last 2 years with the following services. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

3.76 Police Presence 3.99 Police Responsiveness
3.77 Dispatcher Responsiveness
3.96 Overall Police Performance
3.95 Overall Police Employee Competence
3.68 Police Attitude & Behavior Towards Citizens
3.76 Traffic Control 3.99 Animal Control
4.42 Fire & Rescue 3.63 Parking Enforcement

2. Do you have any concern about safety and security within Greenbelt? If so, please list: _____

3. If you have any suggestions for improving police services, please list them under General Comments #3.

4. If you have contacted Police Dept. in the last 2 years, was the employee polite and courteous? 369 Yes 89 No

5. Did the police employee assist you satisfactorily?
352 Yes 53 No

PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.09 Streets/Sidewalks 4.19 Street Cleaning
3.74 Street Lighting 4.32 Snow Removal
4.19 Park Maintenance 4.46 Horticulture/Planting
4.37 Trash Collection 4.45 Recycling Pick-up
4.27 Drop-off Recycling 4.12 Building Maintenance
4.09 Greenbelt Connection

2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous? 354 Yes 59 No

RECYCLING

1. Do you routinely recycle? 668 Yes 59 No
If no, why? _____

2. If you had a larger recycling bin, would you recycle more? 198 Yes 326 No 119 Not Sure

GREENBELT CARES/SOCIAL SERVICES

1. Have you or any of your family utilized any of the following services in the last 2 years?
52 Yes 600 No

2. If so, please rate your satisfaction with them. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.22 Counseling (individual, family or group)
3.93 Crisis Intervention Counseling 4.14 Tutoring
3.88 Discussion Groups in School 3.33 Job Bank
3.67 Babysitting Workshop 3.50 GED Program
3.26 Assistance in Living (GAIL) Program

3. If you plan to remain in your home as you age, which of the following would you require:
136 Online Advice & Support 140 Home Modifications
114 Activities for Homebound 181 1st Floor Bathroom
55 Other: _____

4. How soon would you need these services?
26 Now 27 1-3 Years 61 4-7 Years 284 8+ Years

COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had personal contact with the City's Community Development Department in the last 2 years?
118 Yes 566 No

2. Was the Community Development employee polite and courteous? 113 Yes 19 No

3. Did the Community Development employee assist you satisfactorily? 101 Yes 27 No

EDUCATION

1. If you have school age children, please rate the schools currently attended. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.02 Greenbelt Elementary
2.77 Springhill Lake Elementary
3.64 Magnolia Elementary
4.32 St. Hugh's School
2.52 Greenbelt Middle School
4.20 Eleanor Roosevelt High School
4.80 Home Schooling
4.38 Other _____

Using the same scale, please rate the Prince George's School System overall. 2.52

2. How do you feel about the public schools moving towards "Pre-K thru 8th Grade" schools (instead of the current separate elementary and middle schools)?

72 Strongly opposed
66 Opposed, but would like to know more
119 In favor, but would like to know more
83 Very much in favor
87 Undecided

3. Do you use County's school transportation system?
55 Yes 363 No

4. If yes, does this system meet your needs?
45 Yes 18 No

RECREATION

1. Please rate your satisfaction with all facilities and activities which you or your family have attended: (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.33 Aquatic & Fitness Center 4.14 Ball fields
4.39 Community Center 3.96 Dog Park
3.35 Springhill Lake Rec. Center 4.31 Skate Park
3.96 Youth Center 4.37 Parks/trails
4.22 Aquatics programs 4.42 Art programs
4.14 Fitness classes 4.31 Senior programs
4.38 Special Events (Artful Afternoons, Festival of Lights, Celebration of Spring, etc.)
4.29 Youth/adult programs
4.20 Other youth activities

2. What factors (if any) are preventing you from taking advantage of City recreation services?

(Check all that apply)

69 Not familiar with available services
58 Not interested in available services
44 Programs are too expensive
9 Transportation needed
3 Language barrier
17 Child care needed
214 Don't have time
72 My needs are being met elsewhere (please specify)

48 Other (please specify)

150 There are no factors preventing me from participating

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years.

(Check all that apply)

52 Pre-school activities
52 Children's afterschool activities
69 Children's weekend activities
54 Children's drop-in activities
23 Home school/school enrichment activities
146 Family recreation activities – weekends
127 Drop-in activities
311 Adult classes or leagues
188 Senior Activities
355 Special events (Artful Afternoons, Greenbelt New Year, etc.)

GREENBELT MUSEUM

1. Have you or a member of your household attended a museum activity in the past 2 years? 231 Yes 378 No

GENERAL COMMENTS

1. Describe what you like most about the Greenbelt community. _____

2. Describe what you like least about the Greenbelt community. _____

3. Are there any improvements you would suggest for the City's services? _____

4. Other Comments: _____

PUBLIC INFORMATION

1. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast official information and City events? 4.01 (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

2. Have you visited the City's website at www.greenbeltmd.gov?

418 Yes 256 No

3. Is the information on the website useful?

383 Yes 16 No

4. Is there additional information you would like to see included on the site? _____

5. Are you able to tune in to Greenbelt Municipal Access Channel 71? 307 Yes 295 No

6. Have you watched any of the programming, including Council meetings, offered on this channel over the past 2 years? 204 Yes 336 No

7. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-8; 1=top preference)

<u>216</u>	Cable TV Channel 71	<u>263</u>	Direct mail
<u>241</u>	E-mail notifications	<u>238</u>	City Website
<u>324</u>	Greenbelt News Review	<u>263</u>	Posters & fliers
<u>180</u>	Video Tapes at Library		
<u>105</u>	Other		

CITY SERVICES & TAXES

1. How do you rate the value of City services and programs for your tax dollars? 4.04 (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

2. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:

- maintain current City services/programs 398 Yes 206 No
- increase City services/programs 266 Yes 283 No
- provide fair compensation to employees 428 Yes 142 No

3. In general, should City services be (choose one):

424 Kept at the same level 53 Reduced 136 Increased

4. If the City had to reduce services/programs, which ones would you suggest and why? _____
