- depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station. Use the Churchfield Road entrance via the ticket hall for platform 2. Use the entrance on the other side of the level crossing for platform I Acton Town WC District line eastbound
- towards Upminster (A step 217mm/ gap 80mm), westbound towards Ealing Broadway (B) step 300mm/gap 103mm) Piccadilly line eastbound towards Oakwood (C) step 143-197mm/gap 125-156mm) westbound towards Uxbridge or Heathrow (B) step 127-141mm/gap 76-168mm)
- Aldgate East No step free access to/from street. You can change between District line westbound towards Earl's Court (A) step 153mm/gap 47mm) and Hammersmith & Cit line westbound towards Hammersmith (A) step 163mm/gap 20mm). You can change from Hammersmith & City line eastbound towards Barking (A step 140mm/gap 33mm) onto District line eastbound towards Upminster (A) step 133mm/gap 30mm)
- All Saints 🖭 🗛 Amersham 🖳 🍪 🖈 📔 **WC** (female only, southbound platform) You can only enter and exit the southbound platform for trains towards Liverpool Street (A) **Anerley R** Both platforms (platform 1 towards Dalston Junction, platform 2 towards West Croydon). You must use the correct
- entrance/exit depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station Use the Ridsdale Road entrance for platform 1 Use the Anerley Station Road entrance for
- Baker Street (Jubilee line only) No step free access to/from street. You can change between Bakerloo line northbound towards Harrow and Wealdstone (A) step 147mm/gap 43mm) and Jubilee line northbound towards Stanmore A. You can change between Bakerloo line southbound towards Oxford Circus (A) ste 150mm/gap 40mm) and Jubilee line southbound towards Westminster A. Bank 🗹 DLR only 🗛, lift located in
- King William Street. Lift from street to ticke hall only available on request – you need to press button to alert staff Barking 🗗 District line eastbound towards Upminste
- (A step 173mm/gap 27mm), westbound towards Earl's Court (A) step 183mm/ gap 13mm). Hammersmith & City line (A) London Overground R westbound towards
- Barkingside P(2) You can only enter and exi the eastbound platform for trains towards Woodford (C) step 37mm/gap 213mm) Barons Court No step free access to/from
- street. You can change between District line westbound towards Hammersmith (A) step 247mm/gap 77mm) and Piccadilly line westbound towards Acton Town (A) step 88mm/gap 23mm). You can change between

C7 Canonbury R Platform I towards Highbury & Islington, platform 2 towards Crystal Palace and Clapham Junction via Canada Water, platform 3 towards Richmond and Clapham Junction via Willesden Junction and platform 4 towards Stratford A3 Carpenders Park R

District line eastbound towards Upminster

eastbound towards Oakwood (A) step

156mm/gap 50mm)

E9 Beckton A

D9 Beckton Park 🗹 🛕

D6 Bermondsey 🚹 🗛

D8 Blackwall M A

gap 27mm).

C8 Bow Church de A

West Croydon

Acton Town

Stratford)

F5 Brixton (♣4ॐ३३) 📝 🗒 🛕

the correct carriage

(A step 273mm/gap 10mm) and Piccadilly line

If you require level access to leave the train at

Liverpool Street, westbound (A) step 157mm

gap 16mm) towards Westminster. District line

eastbound (A) step 147mm/gap 30mm)

towards Upminster, westbound (A) step

117mm/gap 40mm) towards Westminster

E5 Borough M You can only enter and exit the

northbound platform step-free for trains

towards Camden Town (A) step 187mm/

Northern line to Borough (towards Morden)

off the southbound train (A) step 147mm/gap

train (A) step 170mm/gap 17mm) to Borough

30mm) and take a northbound Northern line

stay on the train to Clapham North, get

E6 Brockley R You can only enter and exit

B6 Caledonian Road & Barnsbury 🗹 R

Camden Road 🛈 R Both platforms

platform 2 towards Crystal Palace and

Caledonian Road 🖟 R Eastbound trains

towards Oakwood and westbound towards

Both platforms (platform 2 towards Richmond

and Clapham Junction, platform 3 towards

(platform I towards Richmond and Clapham

Junction, platform 2 towards Stratford)

B5 Camden Town No step free access to/from

platform towards High Barnet (A) step

D7 Canada Water 🗗 🗎 WC(bus station)

Highbury & Islington (A)

Jubilee line **A**. DLR **A**.

travel in the correct carriage

Iubilee line 🗛. DLR 🛕.

travel in the correct carriage

D8 Canning Town 🗗 🗎 WC(bus station)

D8 Canary Wharf M WC

that you travel in the correct carriage.

London Overground platform 3 towards

street. You can change between northbound

170mm/gap 6mm) and northbound platform

towards Edgware (A) step 173mm/gap 0mm)

Jubilee line A. If you are boarding the Jubilee

leave the train at Green Park, please make sure

line at this station and require level access to

New Cross, Clapham Junction, Crystal Palace

200m between Jubilee line and DLR station via

the street. If you are boarding the Jubilee line at

this station and require level access to leave the

train at Green Park, please make sure that you

If you are boarding the Jubilee line at this

station and require level access to leave the

train at Green Park, please make sure that you

O6 Cannon Street 🗹 You can only enter and exi

the westbound platform for trains towards

Westminster. (B) step 174mm/gap 95mm)

and West Croydon and Platform 4 towards

If you are travelling southbound on the

D5 Blackfriars 🖆 🚔 Circle line eastbound

(A step 177mm/gap 1mm) towards

Green Park, please make sure that you travel in

- Both platforms (platform 1 towards Euston platform 2 towards Watford Junction) Al Chalfont & Latimer (♣(ॐ) ★ ₽(5) 🛕
- You need to use correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between all platforms within station – you need to make a 360m journey via street to change between northbound platform I and southbound platform 2. Use Bedford Avenue entrance to get to/from
- southbound platform 2 this route goes via ticket hall. Use Station Approach entrance to get to/from northbound platform I – this route does not go via ticket hall and is for ticket holders only **Chesham P(4)** (**©** step 30mm/gap 235mm) M Chorleywood | 4 dia 1 P(6) wc A
- London Overground R platform I towards Stratford via Willesden Junction and platform 2 towards Highbury & Islington via Canada Water F5 Clapham North No step free access to/from
- street. Northbound towards Borough (A) step 170mm/gap 17mm) southbound towards Morden (A) step 147mm/gap 30mm) E8 Crossharbour (small) F6 Crystal Palace

 P(2)

 wc
- R Platform 5 towards Highbury & Islingtor D9 Custom House for ExCeL M A **E8** Cutty Sark for Maritime Greenwich
- 📑 🚰 🛳 🔼 E9 Cyprus 🗹 🗛
- Highbury & Islington, platforms 2, 3 and 4 towards New Cross, Clapham Junction, Crystal Palace and West Croydon **Dagenham Heathway** Eastbound toward Upminster (A) step 283mm/gap 23mm), westbound towards Earl's Court

C7 Dalston Junction (A) Platform I towards

- (A) step 243mm/gap 23mm) A8 Debden (3) A You can only enter and exit the eastbound platform for trains towards Epping (B) step 30mm/gap 173mm) Denmark Hill ₹ ₩C
- R London Overground platform I towards Clapham Junction and platform 2 towards Highbury & Islington Deptford Bridge 🗹 🗛
- C8 Devons Road (small) (A)
- **Ealing Broadway ₹ WC**(National Rail) No step free access to/from street. You can change between District line (A) step 190-257mm/gap 23-73mm) and Central line (B) step 213-240mm/gap 97-113mm)
- **D2** Ealing Common No step free access to/from street. You can change between District line eastbound towards Upminster (A) step 283mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 136mm/gap 122mm). You can change between District line westbound towards Ealing Broadway (B) step 323mm/gap 143mm) and Piccadilly line westbound towards Uxbridge (B) step 178mm/gap 161mm)

- D3 Earl's Court (Piccadilly line only) District line eastbound towards Paddington or Upminster, westbound towards Kensingto (Olympia), Wimbledon or Hammersmith R. Piccadilly line (A) C9 East Ham [1] [44.4] (Hammersmith & City line only)
- District line eastbound towards Upminste and westbound towards Aldgate East \mathbb{R} . Hammersmith & City line (A) D8 East India 🛈 🛕
- A4 Edgware (4) A
- street. The Circle line no longer runs in a continuous loop and you may have to change trains at Edgware Road to continue your journey. You can change between the Circle line to/from High Street Kensington (step 2.5mm/gap 188mm), Circle line eastbound towards King's Cross and Hammersmith & City line eastbound towards Barking (both B) ster 7.5mm/gap 145 mm). You can change between westbound Circle and Hammersmith & City line towards Hammersmith (B) step 17.5mm/gap 117.5mm) and District line to/from Earl's Court (A step 157mm/gap 23mm) E5 Elephant & Castle 1 You can only enter and
- trains towards Morden (A) step 183mm/ gap 3mm)
- Upminster and westbound towards Earl's Court F8 Elverson Road (A)
- D8 Emirates Greenwich Peninsula 👄 🛕 D9 Emirates Royal Docks (A)
- platform you are travelling from/to, as you cannot change between platforms within station – you need to make a 450m journey via street to change between platforms I and 2. Use Station Road entrance to get to/from platform 2 – this route goes via ticket hall. When travelling to Epping, ask station staff atyour starting station if your train can be routed to arrive at platform 2 – this is often, but not always, possible. If you arrive at platform 1, use the Hillcrest Way entrance. This is unlocked from
- 1700-2000. If the gate is locked, please use Help point to ask staff to open it C5 Euston ₹ 🖨 🕮 🍪 (Victoria and Northern line Bank branch only) WC(National Rail). London Overground R northbound towards Watford Junction. No step free access to/from street to London Underground services. You can change between Victoria line southbound towards Brixton (A) and Northern line
- southbound towards Morden via London Bridge A. You can change between Victoria line northbound towards Tottenham Hale (A) and Northern line northbound (Bank branch) towards Camden Town A
- C5 Euston Square 🛈 🚇 🕬 You can only enter and exit the westbound Hammersmith & City Circle and Metropolitan lines platform. Hammersmith & City line and Circle lines westbound towards Edgware Road **A**. Metropolitan line westbound towards Harrow-on-the-Hill (A)
- eastbound towards Liverpool Street, Circle line eastbound towards Monument and Hammersmith & City lines eastbound towards Liverpool Street. Metropolitan line westbound towards Harrow on the Hill, Circle and Hammersmith & City lines westbound towards Edgware Road

- Edgware Road No step-free access to/from
- exit the Northern line southbound platform for B9 Elm Park 🖨 WC 🔃 Eastbound towards
- A8 Epping P(6) WC R You need to use the correct entrance/exit depending on which
- Stratford, platform 3 towards Barking) **Greenford ₹** No step free access to/from street. You can change between the eastbound platform towards Liverpool Street (B) step 173mm/gap 140mm), westbound platform towards West Ruislip (B) step 207mm/ gap 123mm) and National Rail services ·8 Greenwich 🗹 🗪 🍳(1) 🛕

A5 Finchley Central (4) I P(6) WC A

B4 Finchley Road No step free access to/from

street. You can change between Metropolitan

(B) step Imm/gap I I6mm) and Jubilee line

You can change between Metropolitan line

Uxbridge (step 5mm/gap 199mm) and

Jubilee line northbound towards Stanmore

southbound towards Brixton (A) and Piccadilly

northbound towards Tottenham Hale (A) and

Piccadilly line eastbound towards Oakwood (A)

Both platforms are accessible only to/from the

Fulham Broadway 🛈 R Eastbound towards

Earl's Court, westbound towards Wimbledon

Golders Green WC Northbound towards

Hendon Central (A) step 113-150mm/gap

(B) step 137-143mm/gap 43-57mm)

Clapham Junction, platform 2 towards

B5 Gospel Oak M WC R All platforms

(platform I towards Richmond and

3-37mm), southbound towards Camden Town

main (Devonshire Road) northbound entrance

line westbound towards Acton Town A.

northbound towards Amersham, Chesham and

line southbound towards Liverpool Street

southbound towards Stratford (B) step

163mm/gap 120mm).

(B) step 140mm/gap 100mm)

No step free access to/from street.

You can change between Victoria line

You can change between Victoria line

R Both platforms (platform 1 towards

Highbury & Islington, platform 2 towards

Crystal Palace and West Croydon).

Finsbury Park 🚔 🕮 🗟 🛦

Forest Hill 🗹 🎴(1) 🛬

E9 Gallions Reach M (A)

Hammersmith 🗒

towards Barking).

(Hammersmith & City line only)

Hammersmith & City and Circle lines (A).

Oakwood (B) step 179mm/gap 110mm),

520m journey via street including lifts to change

between the Hammersmith & City or Circle

lines and the District or Piccadilly lines

You must use the correct entrance/exit

between platforms within the station. Both

Bakerloo line (A) step 217mm/gap 60mm).

2 towards Euston (A) step 168mm/gap 8mm)

You can change between fast, semi-fast and 'all

stations' trains running in the same direction -

southbound towards Baker Street platform 5,

Open Mondays to Saturdays until 2345 and

Central London you need to board the fifth

carriage towards the back of the train

Heathrow Terminal 5 🗹 🖨 🛧 wc

A4 Hendon Central (4) WC (A)

Sundays until 2315 only. If you are travelling to

(B) step 22mm/gap 94mm). If you are travelling

London Overground R platforms 1 and 2

towards Crystal Palace and Clapham Junction

and Clapham Junction via Willesden Junction,

access to/from street to London Underground

northbound platform towards Tottenham Hale

platform towards Brixton (A) and National Rail

platform 8 towards Stratford. No step free

services. You can change between the

A and National Rail northbound services.

You can change between the southbound

3 High Street Kensington No step free access

to/from street. You can change between

District and Circle line westbound towards

Earl's Court and Gloucester Road (A) step

157mm/gap 0mm) and District and Circle line

eastbound towards Edgware Road (A) step

via Canada Water, platform 7 towards Richmond

towards Central London, you need to board the

N3 Harrow & Wealdstone

☐

☐ (5) WC

No step free access to/from street.

Northbound towards Amersham and

Heathrow Terminals 1,2,3

☐ (id A)

carriage, furthest from the lifts

1 Heathrow Terminal 4

fifth carriage

D8 Heron Quays If A

A5 High Barnet P(5) wc A

southbound services

157-167mm/gap 0mm)

Chesham, northbound towards Uxbridge

entrances are on Green Lanes

Harrow-on-the-Hill **₹**

and platform 6 (A)

- D4 Green Park 🗹 🕮 🐼 🛕, all platforms. You need to make a 220m journey to change between the Jubilee and the Piccadilly line, a 160m journey to change between the Victoria and the Piccadilly line and a 380m journey to change between the Victoria and the Jubilee line
- **Gunnersbury** No step free access to/from street. You can change between District line platform I towards Earl's Court (B) step 200mm/gap 113mm), platform 2 towards Richmond (B) step 193mm/gap 157mm) and London Overground services
- Hackney Central (R Both platforms (platform I towards Richmond and Clapham Junction, platform 2 towards Stratford) Hackney Wick R Both platforms (platform
- towards Richmond and Clapham Junction, platform 2 towards Stratford). You must use the correct entrance/exit depending on which platform you are travelling to/from and you cannot change step-free between platforms. To access platform I use the Hepscott Road entrance. To access platform 2 use the Wallis Road entrance.
- Haggerston 🗗 🛕 Both platforms (platform towards Highbury & Islington, platform 2 towards New Cross, Clapham Junction, Crystal Palace and West Croydon 9 Hainault 🛈 🏿 (4) 🤁 Eastbound towards Roding Valley and Westbound towards

Barkingside

- A1 Hillingdon P(6) WC R Metropolitan line eastbound towards Liverpool Street and westbound towards Uxbridge. District line eastbound towards Earl's Court Piccadilly line eastbound towards Oakwood (A) step 220mm/gap 33mm), westbound (B) step 183mm/gap 87mm), westbound towards Turnham Green (A) step 253mm/gar towards Uxbridge (A step 177mm/gap 83mm) 40mm). Piccadilly line eastbound towards C7 Homerton R Both platforms (platform 1 towards Richmond and Clapham Junction, westbound towards Acton Town (B) step platform 2 towards Stratford) 187mm/gap 102mm). You need to make a Hounslow East If P(2) WC
- Hounslow West 4 tá A P (10) A A7 Harringay Green Lanes R Both platforms Entrance/exit via stairlift for manual wheelchair (platform I towards Gospel Oak, platform 2 users only. The maximum operating weight of the stairlift is 225kg **Hoxton** (platform) depending on which platform you are travelling towards Highbury & Islington, platform 2 to and from as you cannot change step-free towards New Cross, Clapham Junction,

westbound towards Heathrow

R Eastbound towards Oakwood and

- Crystal Palace and West Croydon) 3 Imperial Wharf 🗃 👄 R Both plaforms (platform I towards Clapham Junction, London Overground platform 1 towards Watford platform 2 towards Stratford) Junction (A step 151mm/gap 28mm), platform Island Gardens 🗹 🗛
 - E5 Kennington No step-free access to/from street. You can change between the northbound platform I via Charing Cross A and northbound platform 3 via Bank (A) **B3** Kensal Rise R You can only enter and exit platform I towards Richmond and
- D3 Kensington (Olympia) ₹ WC A3 Hatch End P(2) R You can only enter and Served by District line services on weekends, exit platform 2 towards Watford Junction public holidays and during some Olympia A3 Headstone Lane R You can only enter and events. You must use the correct entrance/exit exit platform 2 towards Watford Junction depending on which platform you are travelling using the side entrance on Headstone Lane to/from. Use the Olympia Way entrance for District line platform I towards High Street Kensington (A) step 123mm/gap 50mm) and London Overground R platform 2 towards Central London, you need to board the fifth Stratford. Use the Russell Road entrance for London Overground **R** platform 3 towards

Clapham Junction

Clapham Junction **Kew Gardens WC** R District line platform towards Earl's Court and platform 2 towards Richmond. London Overground platform I towards Stratford (A) step 227mm/gap 73mm), and platform 2 towards Richmond (A) step 153mm/gap 50mm). You need the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between platforms within the station – you need to make a 600m

journey via street to change between the

platforms I and 2. Use Station Approach entrance

for platform I towards Earl's Court and Stratford

North Road entrance for platform 2 towards

Richmond. This entrance does not go via the

B4 Kilburn WC No step-free access from late

150mm/gap 77mm), southbound towards

Stratford (A) step 127mm/gap 80mm)

C5 King's Cross St. Pancras (♣(ॐ) 🗗 🛬 🖨

WC (National Rail). Circle, Hammersmith & City,

A3 Kingsbury 4 tá A WC A

Victoria lines (A)

E9 King George V 🗗 🗛

January 2014 until mid May 2014. After May

2014 Northbound towards Stanmore (A) step

ticket hall and is for ticket holders only

- this route also goes via the ticket hall. Use the

- Amersham/Chesham
- 7 Norwood Junction **₹** [2(3) WC R (London Overground only). Platform I towards Dalston Junction
- C4 Oxford Circus (Victoria line only). No step free access to/from street. You can
- Metropolitan, Northern, Piccadilly and
- D8 Langdon Park 🗹 🗛

- D7 Limehouse (small) **₹** A You can change C3 Paddington WC (National Rail) between westbound National Rail services and No step free access to/from street. eastbound DLR towards Westferry Corcle, Hammersmith &
- City and Metropolitan lines only) 📝 夫 🛢 🚔 WC(National Rail). You can only enter and exit the eastbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line eastbound towards Barking and Circle line eastbound towards Monument A. Metropolitan line eastbound towards Aldgate (A) D6 London Bridge 🕮(호취 🚹 茬 🗒 🚗
- WC(National Rail) You need to make a 410m journey via stree and lifts to change lines. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage
- E9 London City Airport 🗹 🛧 🛕
- C7 Mile End (Hammersmith & City line only) No step-free access to/from street. You can change between Central line eastbound towards Woodford, District line eastbound towards Upminster R and Hammersmith & City line eastbound towards Barking A. Yo can change between Central line westbound towards Ealing Broadway, District line westbound towards Earl's Court R and Hammersmith & City line westbound towards Hammersmith (A).
- **D6 Monument** No step free access to/from street. You can change between Circle line eastbound towards Liverpool Street (🗛 step 183mm/gap 77mm) and District line eastbound towards Upminster (B) step 157mm/ gap 113mm). You can change between Circle line westbound towards High Street Kensington (B) step 183mm/gap 147mm) and District line westbound towards Earl's Court (step 150mm/gap 203mm)
- 4 Morden 🕮(호치 🗗 🛕 E8 Mudchute A
- New Cross WC ≥ R (London Overground only). Platform D towards Dalston Junction
- 🛚 North Greenwich 🗹 🖨 🖯 🔃(19) 🗳 👄 WC(bus station) A If you require level access to leave the train at Green Park, please make sure that you travel in the correct carriage
- Northwick Park No step free access to/from street. You can change between northbound towards Harrow-on-the-Hill (B) step 28mm/ gap 163mm) and Metropolitan line southbound towards Liverpool Street (B) step 29mm/gap 90mm) – use this to change between trains on Uxbridge branch and trains towards Pinner At peak times another change may be needed at Harrow-on-the-Hill for trains towards
- change between Bakerloo line southbound towards Elephant & Castle R and Victoria line southbound towards Brixton (A). You can change between Bakerloo line northbound towards Harrow & Wealdstone R and the Victoria line northbound towards Tottenham Hale 🗛

- You can change between District line eastbound towards Edgware Road and Circle line eastbound towards Liverpool Street (both A step 133mm/ gap 0mm). You can change between District line westbound towards Earl's Court and Circle line westbound towards High Street Kensington (both A step 203mm/gap 20mm) 7 Penge West WC P(2) R Platform I towards Dalston Junction
- A2 Pinner 43/1 M WC A D9 Pontoon Dock 🗹 🛕 D8 Poplar (small) (A

Queen's Park

- D9 Prince Regent d A C8 Pudding Mill Lane 🗗 🗛
- No step free access to/from street. You can change between the Bakerloo line southbound towards Oxford Circus R and London Overground towards Euston. You can change between the Bakerloo line northbound towards Harrow & Wealdstone R and London Overground towards Watford Junction
- Rayners Lane P(6) No step free access to/from street. You can change between Metropolitan line eastbound towards Liverpool Street (B) step 90mm/gap 132mm) and Piccadilly line eastbound towards Oakwood (B) step 175mm/gap 127mm). You can change between Metropolitan line westbound towards Uxbridge (B) step 102mm gap 87mm) and Piccadilly line westbound towards Uxbridge (B) step 198mm/gap 142mm) 🛚 Richmond 🗹 嵀 🛢 🖨 🎴(1) wo
- R District line towards Earl's Court and London Overground towards Stratford Rickmansworth P(12) R You can only
- enter and exit the southbound platform towards Liverpool Street A8 Roding Valley WC R Eastbound towards Barkingside and westbound towards Woodford
- You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station - you need to make a 520m journey via street to change between platforms I & 2. Use Station Way entrance to get to/from eastbound platform (platform 2) this route goes via ticket office. Use Station Approach & Cherry Tree Rise entrance to get to/from westbound platform (platform I) - this route does not go via ticket office, so is for ticket holders only
- 9 Royal Albert 🗹 🗛
- Ruislip P(4) You can only enter and exit the eastbound platform for Metropolitan line eastbound towards Liverpool Street (B) step 127mm/gap 113mm) and Piccadilly line eastbound towards Oakwood (B) step 200mm/gap 110mm)
- 7 Shadwell DLR only (A) Shepherd's Bush 🗹 🛬 R (London Overground only) Platform 1 towards
- Shoreditch High Street 🗹 🛕 Both platform (platform I towards Highbury & Islington, platform 2 towards New Cross, Clapham Junction, Crystal Palace and West Croydon

Clapham Junction and platform 2 towards

towards Richmond, platform 2 towards Stratford). You must use the correct entrance, exit depending on which platform you are travelling to/from. To access platform I use the Kingswood Terrace entrance. To access platform 2 use the Palmerston Road entrance **Southfields** $\widehat{\mathbb{H}} \cong \mathbb{R}$ Eastbound towards Earl's Court and westbound towards Wimbledon

D2 South Acton R Both platforms (platform I

- **South Kensington** No step free access to/from street. You can change between Circle line eastbound toward Liverpool Street (A) step 177mm/gap 0mm),
- westbound towards High Street Kensington (A) step 143mm/gap 33mm). District line B7 Tottenham Hale (♣) (å) (Å) (Å) ★ (♣) (A) eastbound towards Upminster (A) step D7 Tower Gateway (small) 147mm/gap 6mm), westbound towards Earl's Court (A) step 127mm/gap 70mm)
- E8 South Quay 🗗 (small) 🛕 5 Southwark 🗹 🗛 If you require level access to leave the train at

90-100mm), Platform 3 (A).

110m including steep ramps.

in the correct carriage.

between entrances

C8 Star Lane **★ WC**

DLR both directions (A)

Platforms I and 2 (B) step 147-173mm/gap

If you are travelling to Wembley Park, Kingsbury

or Green Park please make sure that you travel

You can only enter/exit the station using the

to ticket hall you need to make a journey of

you need to make a 450m journey via street

No step free access to/from street using

Stockwell (4) No step-free access

to/from street. You can change between the

and the Victoria line southbound towards

Brixton A. You can change between the

Northern line northbound towards Camden

Town (A) and the Victoria line northbound

London Overground R platforms 1 and 2

towards Richmond and Clapham Junction

You need to make a journey of up to 100m

including lifts and ramps to change between

station and require level access to leave the

train at Green Park, please make sure that you

If you are boarding the Jubilee line at this

Central line **R**. DLR **A**. Jubilee line **A**.

towards Tottenham Hale (A)

travel in the correct carriage

117mm/gap 108m).

C8 Stratford High Street # 🗎 WC (A)

B8 Stratford International **₫ ₹ ☐ A**

B2 Sudbury Town P(3) WC Eastbound towards

Oakwood (B) step 164mm/gap 107mm),

westbound towards Uxbridge (B) step

You need the correct entrance/exit depending

on which platform you are travellling to/from

as you cannot change between all platforms

journey via street to change between the

eastbound and westbound platforms.

within the station – you need to make a 150m

Use Station Approach entrance to get to/from

eastbound platform – this route goes via ticket

Stratford **d d d d d d w**C

Northern line southbound towards Morden (A)

London Road/bus station entrance -

station car park entrance – to get from car park

- (A) step 240mm/gap 23mm) and Piccadilly line Green Park, please make sure that you travel in westbound towards Heathrow (B) step the correct carriage 176mm/gap 176mm). You can change between South Woodford P(4) R You can only District line eastbound towards Earl's Court enter and exit the eastbound platform towards (A) step 153mm/gap 17mm) and Piccadilly line Epping – this is via George Lane (West) eastbound towards Oakwood (B) step 142mm entrance, closed on Sundays gap 98mm). Served by Piccadilly line trains until Stanmore P(6) WC
 - Upminster **★ P**(9) WC(National Rail) (A) step 193-277mm/gap17-43mm) C9 Upney R Eastbound towards Upminster and westbound towards Earl's Court Upper Holloway R Both platforms (platform I towards Gospel Oak, platform 2 towards

office. Use Orchard Gate entrance to get to/

go via ticket hall, so is for ticket holders only

Sydenham ₹ R Both platforms (platform

towards Highbury & Islington, platform 2

You must use the correct entrance/exit

for platform 2

towards Epping

D2 Turnham Green WC

towards Crystal Palace and West Croydon)

depending on which platform you are travelling

to/from. Use the Peak Hill Gardens entrance for

platform 1. Use the Station Approach entrance

Theydon Bois P(3) R You can only enter

and exit the eastbound platform for trains

You can change between District line west-

bound towards Richmond or Ealing Broadway

0650 Monday to Saturday, 0745 Sunday and

No step free access to/from street.

from westbound platform – this route does not

- Barking). You must use the correct entrance/ exit depending on which platform you are travelling to/from. Entrances to both platforms are on Holloway Road
- Al Uxbridge R Metropolitan line. Piccadilly line (B) step 127-140mm, gap 84-104mm)

after 2230 every evening

- Walthamstow Queen's Road R Both platforms (platform 1 towards Gospel Oak, platform 2 towards Barking). Waterloo 🗹 → 🗎 🚔 WC(National Rail) No step-free access from late January 2014 until late July 2014. After July 2014 you car only enter and exit the Jubilee line, both
- directions A. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage
- towards Euston
- Bakerloo line platform I towards Harrow & Wealdstone (B) step 163mm/gap 143mm) and platform 2 towards Oxford Circus (B) step 157mm/gap 107mm). London Overground platform I towards Watford Junction (A) step 315mm/gap 38mm and platform 2 towards Euston (B) step 325mm/gap 91mm)
- B3 Wembley Park 4 (Metropolitan line only) Jubilee line northbound towards Stanmore A, southbound towards Stratford (B) step 0mm/ gap 93mm). Metropolitan line (A). If you are travelling to Wembley Park from stations east of Westminster and require level access, please ensure that you board the

correct carriage. If you are travelling to

- FOR LONDON level access, please continue to Kingsbury and ask a member of staff for assistance
- District line platform 2 towards Earl's Court and London Overground platforms 3 and 4. Trains towards Upminster (A) step 137mm/gap 67mm) or Edgware Road (A step 157mm/gap 33mm) London Overground platform 4 towards Stratford (B) step 222mm/gap 180mm), platform 3 towards Clapham Junction (B) step 222mm/gap 180mm) West Croydon **₹** R Platform 3 towards Dalston Junction
- D7 Westferry (small) (A)

Wembley Park from Green Park and require

West Finchley R Northbound towards Woodside Park and southbound towards Camden Town.

depending on which platform you are travelling

You need to use the correct entrance/exit

- to/from, as you cannot change between all platforms within the station – you need to make a 350m journey via street to change between the northbound and southbound platforms. Use Nether Street entrance to get to/from northbound platform – this route goes via ticket office. Use Wentworth Street entrance to get to/from southbound platform – this route does not go via ticket office and is for ticket holders only; it is only unlocked during AM peak hours, and locked with a RADAR lock at other times, so
- RADAR key **№ West Ham** 🗹

 District line eastbound towards Upminster, and westbound towards Aldgate East R. Hammersmith & City line eastbound towards Barking and westbound towards Aldgate East A. Jubilee line A. DLR 🔼

call 0845 330 9880 or use Help Point on the

southbound platform to ask staff to unlock

the gate at other times if you do not have a

- D8 West India Quay (f) (small) (A) **D5** Westminster 🗹 👄 Circle line eastbound towards Liverpool Street, westbound towards High Street Kensington R. District line eastbound towards Upminster, westbound
- towards Earl's Court R. Jubilee line A West Silvertown 🗹 🗛 Willesden Junction M WC
- Bakerloo line platform I towards Oxford Circus (B) step 250mm/gap 110mm) and platform 3 towards Harrow & Wealdstone (B) step 203mm/gap 103mm), London Overground R all platforms (platform I towards Euston, platform 3 towards Watford Junction. platform 4 towards Stratford, platform 5 towards Richmond and Clapham Junction)
- WC(National Rail) R A8 Woodford P(10) R Central line eastbound
 - towards Epping and westbound towards Stratford. You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 130m journey via street to change between the eastbound and westbound platforms. Use Snakes Lane East/Madeira Grove entrance to get to/from westbound platform – this route goes via ticket office; it is only unlocked until 2100, so use intercom to ask staff to unlock gate at other times. Use The Broadway entrance to get to/from eastbound platform – this route goes via separate ticket office





gap between the platform and train

OF LONDON

street and platform, plus the step and Showing stations step-free between the and London Overground

including Docklands Light Railway Step-free Lube guide

Transport for London

- Wood Lane 🗹 WC R Hammersmith & City and Circle lines eastbound towards Edgware Road and westbound towards Hammersmith
- Woodside Park P(5) Northbound towards High Barnet (B) step 100mm/gap 153mm), southbound towards Camden Town (A) step 143mm/gap 77mm). You need the correct entrance/exit depending on which platform you are travelling to/from as you cannot change between both platform within the station – you need to make a 600n journey via street to change between the northbound and southbound platforms.

Use Woodside Park entrance to get to/from

southbound platform – this route goes via

entrance to get to/from northbound platform

ticket office. Use Holden Road car park

this route does not go via ticket office and is for ticket holders only E9 Woolwich Arsenal 🗹 ≥ 🗎 🛕

tfl.gov.uk

0343 222 1234* Sign up for email updates



*Service and network charges may apply. See tfl.gov.uk/terms for details.

How to plan your journey

- 1. Check your starting and destination stations, plus any connections, using the symbols shown in 'How to use this map' Then refer to the index overlear for additional details of access and connections at each station You may also wish to refer to the example journey box
- 2. Check that you can manage the step and gap from the platform to the train.
- 3. Check your return journey as this may require a different route or use of an alternative station entrance
- 4. Call Transport for London's 24 hour travel information number 0343 222 1234* before travelling to check the availability of lifts
- 5. You can also plan your journey
- tfl.gov.uk/journeyplanner

6. If you experience problems with your planned route contact a member of staff at the station (or use the Help point) and we will provide you with an alternative route

7. Our Conditions of Carriage place no obligation on customers in wheelchairs to be accompanied If you need assistance please ask a member of staff who will assist you if they are able to and it is

For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it

safe to do so.

*Service and network charges may apply. See tfl.gov.uk/terms for details

How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in a light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

The step between the platform and the train is shown by the following

- 0 50mm (0 2 inches) 51 - 120mm (2 - 4.7 inches)
- Over 121 mm (4.7 inches)

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches) B 86 - 180mm (3.3 -7 inches)
- Over 181mm (7 inches)

Examples

These stations have the smallest step and gap and are suitable for most customers including wheelchair-users

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair-users.

This map shows the largest step and gap at each station. The index on the back of this guide shows the average step and gap for all stations which do not have level access At some of these stations, level access may only be available at some parts of the platform look out for signs step and gap will be larger.

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You will not be able to get in or out

of the station without using stairs and/or escalators. Baker Street! At this station you

can change step-free etween the Jubilee [」]and Bakerloo lines

but not between these lines and the Metropolitan, Circle and Hammersmith & City lines

At these stations you can change onto National Rail (sometimes only in one direction)

Ramps are used at this station to help you to board the train. These may need to be pre-booked. The step and gap at these stations varies

Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Please refer to the index on the back of this guide

- For more information please check the station index on the back of this guide
- **₹** Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information
- Accessible Riverboat services
- Riverboat services
- **★** Airport
- Tramlink

New trains with improved accessibility are currently being introduced on the Hammersmith & City and Circle lines. These trains have dedicated wheelchair spaces and a smaller step and gap between the platform and the train. For journeys between Hammersmith and Barking, the map now shows the smaller measurement; if you travel on one of the old trains, the

At some stations access to the train is by manual boarding ramp. These stations are shown on the map with a R. If you plan to travel on London Overground, you should pre-book assistance by calling

Manual boarding ramps

0343 222 1234*. If you intend to use manual boarding ramps on London Underground services, you do not need to book in advance. but please read the information below. If you require a manual boarding ramp

at these stations: Please speak to a member of staff in the ticket hall and let them

- know where you are travelling to Staff will operate the manual boarding ramp and assist you with getting on the train if you require this
- You may need to get on at a specific doorway on the train. Staff will advise you as to this
- Where relevant, staff will arrange for you to be met at your interchange or destination by a member of staff with a manual boarding ramp
- If you plan to travel from a station with permanent level access to a station with a manual boarding ramp, please speak to a member of staff before getting on the train, so that they can arrange for you to be met
- If you are interchanging from a line with permanent level access to a line with a manual boarding ramp, please speak to a member of staff o the platform. If no staff are present use the 'Information' button on a Help point to ask for the manual boarding ramp to be operated
- If platforms and/or trains are very busy, it may take a while before there is space to get on a train, particularly if you are travelling with other wheelchair users

of your wheelchair

The manual boarding ramps can take a maximum weight of 300kg (approx. 47 stone). This needs to include your weight and the weight of anyone assisting you on the manual boarding ramp, as well as the weight

Example step-free journey: Chalfont & Latimer to Forest Hill

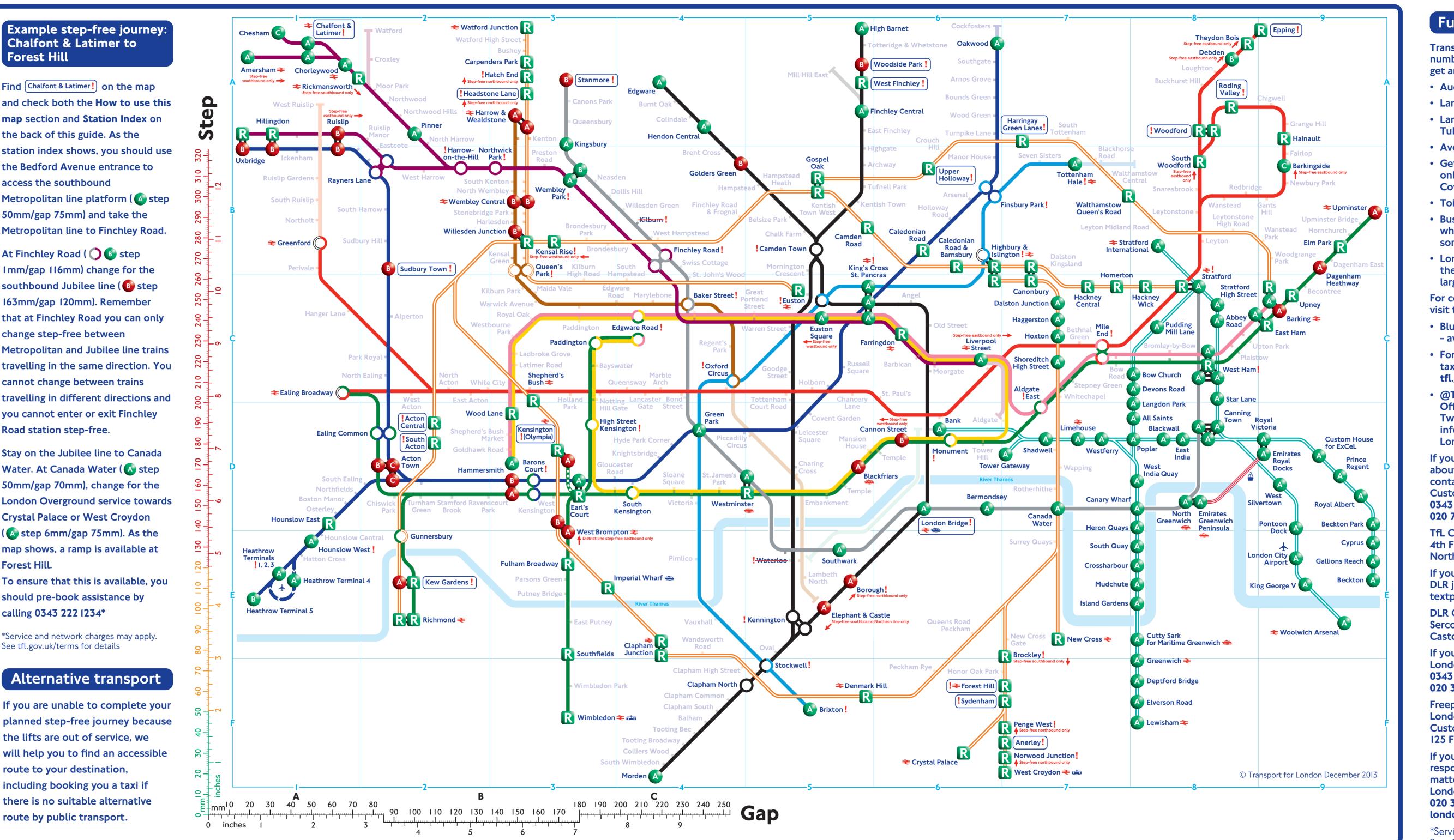
Find Chalfont & Latimer! on the map and check both the **How to use this** map section and Station Index on the back of this guide. As the station index shows, you should use the Bedford Avenue entrance to access the southbound Metropolitan line platform (A) step 50mm/gap 75mm) and take the Metropolitan line to Finchley Road At Finchley Road () B step

Imm/gap 116mm) change for the southbound Jubilee line (B) step 163mm/gap 120mm). Remember that at Finchley Road you can only change step-free between Metropolitan and Jubilee line trains travelling in the same direction. You cannot change between trains travelling in different directions and you cannot enter or exit Finchley Road station step-free.

Stay on the Jubilee line to Canada Water. At Canada Water (A step 50mm/gap 70mm), change for the **London Overground service towards Crystal Palace or West Croydon** (step 6mm/gap 75mm). As the map shows, a ramp is available at Forest Hill.

To ensure that this is available, you should pre-book assistance by calling 0343 222 1234*

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you to find an accessible route to your destination, including booking you a taxi if there is no suitable alternative route by public transport.



Further information

Transport for London produce a number of documents to help people get around London more easily

- Audio Tube map
- Large print colour Tube map
- Large print black and white Tube map
- Avoiding stairs Tube guide
- Getting Around London your online guide to accessibility. Covers all TfL's transport services
- Toilet Tube map
- Bus maps (all London buses are wheelchair accessible, apart from some journeys on routes 9 and 15)
- London River Services guide to the Thames river boat services large print versions are available

For copies call **0343 222 1234*** or visit tfl.gov.uk/accessguides

- Blue badge car parking information - available at tfl.gov.uk/roadusers
- For information on booking taxis and minicabs visit tfl.gov.uk/cabwise
- @TfLAccess

Official Transport for Londor Twitter feed for news and information about accessibility on London's transport network

If you have any general comments about your Tube journey please contact London Underground Customer Services on 0343 222 1234*, textphone 020 7918 3500 or write to:

TfL Customer Services. 4th Floor, 14 Pier Walk, North Greenwich, London SE10 0ES

If you have comments about your DLR journey call 0343 222 1234*, textphone **020 7918 3500** or write to:

DLR Customer Relations. Serco Docklands Castor Lane, London E14 0D\$

If you have comments about your London Overground journey call 0343 222 1234*, textphone **020 3031 9331** or write to:

Freepost RSTY-TJRK-JRUG London Overground **Customer Services Team,** 125 Finchlev Road, London NW3 6HY

matter further, contact London TravelWatch on 020 3176 2999 or visit londontravelwatch.org.uk

*Service and network charges may apply. See tfl.gov.uk/terms for details

Key to lines

Bakerloo

Central

District open weekends, public holidays and some Olympia events

Hammersmith & City Jubilee

Metropolitar

Northern Piccadilly

No service between **Uxbridge and Rayners Lane** in the early mornings

Waterloo & City

DLR

London Overground Emirates Air Line

Key to symbols

Step between platform and train 0 - 50mm (0 - 2 inches)

51 - 120mm (2 - 4.7 inches) Over 121 mm (4.7 inches)

Gap between platform and train

A 0 - 85mm (0 - 3.3 inches) 86 - 180mm (3.3 -7 inches)

Over 181mm (7 inches)

| ■ (å Å | Platforms with designated level access boarding points. Step/gap measurements at these stations are when boarding train at these points only

Access from platform to train by manual boarding ramp

Access via lift(s). Limited capacity (8 to 12 persons) indicated by

Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information

Main bus interchange Emirates Air Line

★ Airport

Accessible Riverboat services Riverboat services

If you are not satisfied with their response and wish to take the

Taxi rank (some taxi ranks may not be fully accessible) (5) Car park with number of blue badge bays indicated in brackets

Accessible toilet on site or nearby