

# Nuclear Services **Resident Site Manager Program**

## Background

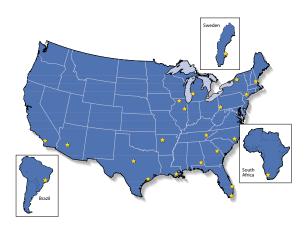
In today's competitive energy market, nuclear power plants must provide safe, cost-effective and reliable electrical power to their customers. Plant owners need to be responsive to meet customer energy needs while adhering to stringent industry standards.

At Westinghouse, we have combined our knowledge and expertise with that of Toshiba, and the Combustion Engineering and Atom nuclear businesses to bring you an innovative global approach that reduces operation and maintenance (O&M) costs and enhances the performance of your nuclear power plant. The Westinghouse Resident Site Manager (RSM) program offers a unique way to strategically communicate key industry information, as well as supplement plant personnel to enable superior plant performance.

### Description

Resident Site Manager – Roles and Responsibilities

The RSM will be located at the plant site, and will be the primary contact for services performed by Westinghouse. The RSM functions as a member of the plant manager's staff with responsibilities that may include the following:



# Nuclear plants locations with Westinghouse Resident Site Manager

- Functions as the principal Westinghouse contact for day-to-day activities at the plant site
- Participates in site engineering and planning processes such as plant health committee, ALARA and outage control center meetings
- Performs tasks assigned by the customer
- Participates in oversight of all Westinghouse outage activities
- Communicates day-to-day engineering and outage status and progress of Westinghouse services to site management
- Provides schedule inputs of Westinghouse services at the site

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- Develops and evaluates contingency planning in anticipation of schedule perturbations and operational issues
- Attends daily meetings between Westinghouse and site personnel to discuss ongoing activities
- Provides management direction to Westinghouse personnel in resolution of day-to-day problems
- Directs, coordinates and manages all Westinghouse services performed for the site
- Recommends operational and equipment changes to achieve improved reliability, safety and performance at the site
- Incorporates industry experience into the applicable services provided by Westinghouse
- Shares industry best practices from other Westinghouse sites with the site

#### **Customer Responsibilities**

The customer is responsible for providing the following:

- · Site access and required training
- Secretarial/administrative support
- Office space and supplies, including furniture, phone, computer, fax machine, etc.

### **Benefits**

The RSM program reduces O&M costs and improves plant availability and safety. Westinghouse RSMs are highly qualified and have technical expertise, with an emphasis on plant operations. In addition to an indepth knowledge of Westinghouse capabilities, the RSM also brings the Westinghouse support infrastructure behind the individual, providing a direct link to original equipment manufacturer (OEM) capabilities and experts to provide value-based solutions for emergent needs in real time.

The RSM represents all Westinghouse businesses, products and services, and has the capability to mobilize and make available the full resources of the headquarters organization in response to a plant's needs. Ready access to Westinghouse design and operating information will allow you to operate more effectively by quickly reacting to developing needs with proven technical solutions and expertise.

### Experience

The Westinghouse RSM program has a long history; some sites have had an RSM since plant construction. Currently 22 sites throughout the world host RSMs, including both Westinghouse and Combustion Engineering (CE) pressurized water reactor (PWR) and boiling water reactor (BWR) plants. Additional positions are also being filled. This massive network has a significant value for all Westinghouse RSM-supported sites.

Westinghouse Electric Company PO Box 355 Pittsburgh, PA 15230

www.westinghousenuclear.com