

Access for disabled

Done Events are proud to ensure that all of its events are fully accessible to all our customers. Elevated platforms are provided in each ticket category for those in wheelchairs, visually impaired people, people with mental health issues and those with mobility problems (for example a broken leg). If you require seating only, please make use of the grandstands within each section. Due to limited space for these facilities, access will be limited to the individual plus one guest / carer. For non-wheelchair bound customers chairs will be provided.

We will also be providing a dedicated Disabled and Mobility drop off point at the venue. This will be clearly signed from the main entrance. This is drop off only, there is no parking in this area. If Disabled car parking is required, then please provide a scanned copy of your Emirates Disabled Car Parking permit with your application.

As there is a limited amount of space in each area, half of the capacity in each accessible viewing area will be allocated on a first come, first served basis at the event. The remaining capacity can be pre-booked. To pre-book a space, you will need to provide scanned copies of the following in February 2015 (once actual tickets have been dispatched). Please do not apply before this date.

1. Proof of disability – for example a doctor's note or similar
2. A scan of your tickets clearly showing the ticket number
3. A copy of your Emirates disabled car parking permit and your vehicle registration number – only if you require access to accessible car parking at the event.

All documents should then be emailed to [**tickets@doneevents.com**](mailto:tickets@doneevents.com) no later than Thursday 26th March 2015. On receipt of your application and all documents we will issue up to 2 wristbands, which can be collected at the event, and if required ensure that your vehicle registration is logged with traffic marshals to permit access into Disabled car parking.