ANNEX TWO

LONDON'S TOWN CENTRE NETWORK

- A2.1 For the avoidance of doubt, this annex forms part of the London Plan and therefore of the statutory development plan.
- A2.2 Policies 2.15 and 4.7 4.8 of the London Plan provide the strategic framework for town centre policy development and implementation. This Annex identifies the existing role and function of town centres in the network and provides a broad indication of the future growth potential of each town centre together with anticipated changes to classifications over the Plan period. The roles of town centres in the regeneration process and strategic clusters of night time economic activity are also identified.

Town Centre Classifications

- A2.3 Town centres are classified in the Plan in Table A2.1 according to their existing role and function in light of health checks taking into account criteria which include scale, mix of uses, financial performance and accessibility. In London, there are five broad types of town centre which perform different but complementary roles:
 - International centres London's globally renowned retail destinations with a wide range of high-order comparison and specialist shopping with excellent levels of public transport accessibility.
 - Metropolitan centres serve wide catchments which can extend over several boroughs and into parts of the wider South East region. Typically they contain at least 100,000 sq.m of retail floorspace with a significant proportion of high-order comparison goods relative to convenience goods. These centres generally have very good accessibility and significant employment, service and leisure functions.
 - Major centres typically found in inner and some parts of outer London with a borough-wide catchment. They generally contain over 50,000 sq.m of retail floorspace with a relatively high

- proportion of comparison goods relative to convenience goods. They may also have significant employment, leisure, service and civic functions.
- District centres distributed more widely than the Metropolitan and Major centres, providing convenience goods and services for more local communities and accessible by public transport, walking and cycling. Typically they contain 10,000–50,000 sq.m of retail floorspace. Some District centres have developed specialist shopping functions.
- Neighbourhood and more local centres –
 typically serve a localised catchment often
 most accessible by walking and cycling and
 include local parades and small clusters
 of shops, mostly for convenience goods
 and other services. They may include a
 small supermarket (typically up to around
 500 sq.m), sub-post office, pharmacy,
 laundrette and other useful local services.
 Together with District centres they
 can play a key role in addressing areas
 deficient in local retail and other services.
- A2.4 In the Central Activities Zone (CAZ), a further classification CAZ Frontages refers to mixed use areas usually with a predominant retail function (see Policy 2.11). The most significant CAZ Frontages are identified in Table A2.1.
- A2.5 Town centres that have specialist roles supporting strategic clusters of night time economic activities of more than local significance are also identified in Table A2.1. Principles to guide the management of these activities are set out in Policy 4.6.

Strategic guidance and future growth potential

A2.6 Table A2.1 provides strategic guidance on the broad future direction envisaged for the International, Metropolitan, Major and District centres including their possible potential for growth and regeneration (see Policy 2.15). Three broad categories of future growth potential have been identified – High, Medium and Low:

- a High growth includes town centres likely to experience strategically significant levels of growth with strong demand and/or large scale retail, leisure or office development in the pipeline and with existing or potential public transport capacity to accommodate it (typically PTAL 5-6).
- b Medium growth includes town centres with moderate levels of demand for retail, leisure or office floorspace and with physical and public transport capacity to accommodate it.
- c Low growth town centres that are encouraged to pursue a policy of consolidation by making the best use of existing capacity, either due to (a) physical, environmental or public transport accessibility constraints, or (b) low demand.
- d Regeneration this is a supplementary classification and refers to those town centres where existing capacity can be utilized to achieve regeneration objectives including physical, environmental and economic renewal.
- A2.7 The potential future growth categorisations are only indicative and should be refined by boroughs in collaboration with the Mayor in light of integrated strategic and local capacity assessments and health checks as part of the preparation of LDFs. The categorisations refer to the broad potential for growth for the whole centre and not for individual sites within it. Further guidance on the application of policy will be given in Supplementary Planning Guidance.

Managing change in the town centre network

- A2.8 Policy 2.15 sets out the process for managing changes to the classifications of centres based upon evidence in town centre health checks. It will be co-ordinated strategically taking into account relationships with adjoining sub-regions and the regions outside London.
- A2.9 Drawing upon the strategic policy guidelines and growth prospects (paragraph A2.6 above), Table A2.2 and Map A2.1 indicate potential future changes to the classifications of town centres in the network over the Plan period including potential new centres. These centres or locations are not for immediate re-classification and will continue to be tested to take account of changes in accessibility and the implementation of planning decisions and policy.

Table A2.1 Town centre classifications and broad future directions

| Ref | Centre | Borough | Classification ¹ | Night time economy clusters ² | Policy Directions ³ | Office Guidelines ⁴ |
|-----|------------------------|--------------------------------------|-----------------------------|--|-----------------------------------|-----------------------------------|
| 1 | West End | Westminster/Camden | International | NT1 | Medium | CAZ |
| 2 | Knightsbridge | Kensington & Chelsea/ Westminster | International | NT2 | Low | CAZ |
| 3 | Bromley | Bromley | Metropolitan | NT2 | High | A/B |
| 4 | Croydon | Croydon | Metropolitan | NT2 | High | A/B |
| 5 | Ealing | Ealing | Metropolitan | NT2 | Medium | А |
| 6 | Shepherds Bush | Hammersmith and Fulham | Metropolitan | NT2 | Medium R | A/B – potential |
| 7 | Wood Green | Haringey | Metropolitan | NT3 | Medium R | В |
| 8 | Harrow | Harrow | Metropolitan | NT3 | Medium | В |
| 9 | Romford | Havering | Metropolitan | NT2 | Medium | В |
| 10 | Uxbridge | Hillingdon | Metropolitan | NT2 | Medium | А |
| 11 | Hounslow | Hounslow | Metropolitan | NT3 | Medium R | A/B |
| 12 | Kingston | Kingston upon Thames | Metropolitan | NT2 | High | A/B |
| 13 | Ilford | Redbridge | Metropolitan | NT2 | Medium | В |
| 14 | Sutton | Sutton | Metropolitan | NT2 | Medium | В |
| 15 | Barking | Barking and Dagenham | Major | NT3 | Medium R | В |
| 16 | Edgware | Barnet | Major | | Medium | В |
| 17 | Bexleyheath | Bexley | Major | NT2 | Medium | В |
| 18 | Wembley | Brent | Major | | High R | В |
| 19 | Kilburn | Brent/Camden | Major | NT3 | Medium R | В |
| 20 | Orpington | Bromley | Major | | Medium R | В |
| 21 | Camden Town | Camden | Major | NT2 | Medium | В |
| 22 | Southall | Ealing | Major | NT3 | Medium R | В |
| 23 | Enfield Town | Enfield | Major | | Medium | В |
| 24 | Eltham | Greenwich | Major | | Medium | |
| 25 | Woolwich | Greenwich | Major | NT3 | High R | В |
| 26 | Dalston | Hackney | Major | NT3 | Medium R | В |
| 27 | Fulham | Hammersmith and Fulham | Major | NT2 | Medium R | В |
| 28 | Hammersmith | Hammersmith and Fulham | Major | NT2 | Medium R | A/B |
| 29 | Chiswick | Hounslow | Major | NT2 | Medium | А |
| 30 | Angel | Islington | Major | NT2 | Medium | В |
| 31 | Nags Head | Islington | Major | NT3 | Medium R | В |
| 32 | Kensington High Street | Kensington and Chelsea | Major | NT2 | Medium | В |
| 33 | King's Road East | Kensington and Chelsea | Major | NT2 | Low | В |
| 34 | Brixton | Lambeth | Major | NT2 | Medium R | |
| 35 | Streatham | Lambeth | Major | NT3 | Medium R | |
| 36 | Catford | Lewisham | Major | | Medium R | |
| 37 | Lewisham | Lewisham | Major | NT3 | High | В |
| 38 | Wimbledon | Merton | Major | NT2 | Medium | А |
| 39 | East Ham | Newham | Major | | Medium R | |
| 40 | Stratford | Newham | Major | NT3 | High R | А |

| Ref | Centre | Borough | Classification ¹ | Night time economy clusters ² | Policy Directions ³ | Office Guidelines ⁴ |
|-----|---|-------------------------------------|-----------------------------|--|-----------------------------------|-----------------------------------|
| 41 | Richmond | Richmond upon Thames | Major | NT2 | Low | А |
| 42 | Peckham | Southwark | Major | NT3 | Medium R | |
| 43 | Canary Wharf | Tower Hamlets | Major | NT2 | High | А |
| 44 | Walthamstow | Waltham Forest | Major | NT3 | Medium | В |
| 45 | Clapham Junction | Wandsworth | Major | NT2 | Medium | В |
| 46 | Putney | Wandsworth | Major | NT2 | Medium | В |
| 47 | Tooting | Wandsworth | Major | NT3 | Medium | |
| 48 | Wandsworth | Wandsworth | Major | | Medium R | В |
| 49 | Queensway/ Westbourne Grove | Westminster/ Kensington and Chelsea | Major | NT2 | Low | В |
| 50 | Chadwell Heath | Barking and Dagenham/ Redbridge | District | | Medium | |
| 51 | Dagenham & Heathway | Barking and Dagenham | District | | Medium R | |
| 52 | Green Lane | Barking and Dagenham/ Redbridge | District | | Medium | |
| 53 | Brent Street | Barnet | District | | Medium | |
| 54 | Chipping Barnet | Barnet | District | | Medium | В |
| 55 | Church End, Finchley | Barnet | District | | Medium | В |
| 56 | East Finchley | Barnet | District | | Medium | |
| 57 | Golders Green | Barnet | District | | Medium | |
| 58 | Hendon central | Barnet | District | | Medium | |
| 59 | Mill Hill | Barnet | District | | Medium | |
| 60 | New Barnet | Barnet | District | | Medium | |
| 61 | North Finchley | Barnet | District | | Medium | В |
| 62 | Temple Fortune | Barnet | District | | Medium | |
| 63 | Whetstone | Barnet | District | NT3 | Medium | В |
| 64 | Colindale/The Hyde | Barnet/Brent | District | | Medium | |
| 65 | Cricklewood (see also Brent Cross, Table A2.2) | Barnet/Brent/Camden | District | NT3 | High R | A/B - monitor |
| 66 | Burnt Oak | Barnet/Brent/Harrow | District | | Medium | |
| 67 | Crayford | Bexley | District | | Medium R | |
| 68 | Erith | Bexley | District | | Medium R | |
| 69 | Sidcup | Bexley | District | | Medium | В |
| 70 | Welling | Bexley | District | | Medium | |
| 71 | Ealing Road | Brent | District* | | Medium R | |
| 72 | Harlesden | Brent | District | | Medium R | |
| 73 | Neasden | Brent | District | | Medium R | |
| 74 | Preston Road | Brent | District | | Medium R | |
| 75 | Wembley Park | Brent | District* | | Medium | |
| 76 | Willesden Green | Brent | District | | Medium | |
| 77 | Kingsbury | Brent/Harrow | District | | Medium | |
| 78 | Beckenham | Bromley | District | NT3 | Medium | |
| 79 | Penge | Bromley | District | | Medium | |

| Ref | Centre | Borough | Classification ¹ | Night time economy clusters ² | Policy Directions ³ | Office Guidelines ⁴ |
|-----|-----------------------------------|-------------------------|-----------------------------|--|-----------------------------------|-----------------------------------|
| 80 | Petts Wood | Bromley | District | | Medium | |
| 81 | West Wickham | Bromley | District | | Medium | |
| 82 | Hampstead | Camden | District | NT3 | Medium | |
| 83 | Kentish Town | Camden | District | NT3 | Medium R | В |
| 84 | Swiss Cottage/Finchley Road | Camden | District | NT2 | Medium | |
| 85 | West Hampstead | Camden | District | | Medium | |
| 86 | Addiscombe | Croydon | District | | Low | |
| 87 | Coulsdon | Croydon | District | | Medium | |
| 88 | New Addington | Croydon | District | | Medium R | |
| 89 | Norbury | Croydon | District | | Medium | |
| 90 | Purley | Croydon | District | | Medium | |
| 91 | Selsdon | Croydon | District | | Medium | |
| 92 | South Norwood | Croydon | District | | Medium | |
| 93 | Thornton Heath | Croydon | District | | Medium | |
| 94 | Upper Norwood/ Crystal Palace | Croydon/Lambeth/Bromley | District | | Medium | |
| 95 | Acton | Ealing | District | NT3 | Medium R | В |
| 96 | Greenford | Ealing | District | | Medium | |
| 97 | Hanwell | Ealing | District | | Medium | |
| 98 | Angel Edmonton | Enfield | District | | Medium R | |
| 99 | Edmonton Green | Enfield | District | | Medium R | |
| 100 | Palmers Green | Enfield | District | | Medium | |
| 101 | Southgate | Enfield | District | | Medium | В |
| 102 | Greenwich West | Greenwich | District | NT3 | Medium | |
| 103 | Plumstead | Greenwich | District* | | Medium R | |
| 104 | Thamesmead | Greenwich | District | | Medium R | |
| 105 | East Greenwich | Greenwich | District | | Medium | |
| 106 | Mare Street | Hackney | District | NT3 | Medium R | В |
| 107 | Stoke Newington | Hackney | District | NT3 | Medium R | В |
| 108 | Bruce Grove/Tottenham High Rd | Haringey | District | | Medium R | |
| 109 | Crouch End | Haringey | District | NT3 | Medium | |
| 110 | Green Lanes | Haringey | District | NT3 | Medium R | |
| 111 | Muswell Hill | Haringey | District | NT3 | Medium | |
| 112 | West Green Road/ Seven Sisters | Haringey | District* | | Medium R | |
| 113 | North Harrow | Harrow | District | | Medium | |
| 114 | Pinner | Harrow | District | | Medium | |
| 115 | Rayners Lane | Harrow | District | | Medium | |
| 116 | South Harrow | Harrow | District | | Medium | |
| 117 | Stanmore | Harrow | District | | Medium | В |

| Ref | Centre | Borough | Classification ¹ | Night time economy clusters ² | Policy Directions ³ | Office Guidelines ⁴ |
|-----|----------------------------|----------------------------|-----------------------------|--|-----------------------------------|-----------------------------------|
| 118 | Wealdstone | Harrow | District | NT3 | Medium | В |
| 119 | Kenton | Harrow/Brent | District | | Medium | |
| 120 | Collier Row | Havering | District | | Medium | |
| 121 | Elm Park | Havering | District* | | Medium | |
| 122 | Harold Hill | Havering | District | | Medium | |
| 123 | Hornchurch | Havering | District | | Medium | |
| 124 | Rainham | Havering | District* | | Medium | |
| 125 | Upminster | Havering | District | | Medium | |
| 126 | Eastcote | Hillingdon | District | | Medium | |
| 127 | Hayes | Hillingdon | District | | Medium | |
| 128 | Northwood | Hillingdon | District | | Medium | |
| 129 | Ruislip | Hillingdon | District | | Medium | |
| 130 | Yiewsley/West Drayton | Hillingdon | District | | Medium | |
| 131 | Brentford | Hounslow | District | | Medium | A/B |
| 132 | Feltham High St | Hounslow | District | | Medium | В |
| 133 | Archway | Islington | District | | Medium R | |
| 134 | Finsbury Park | Islington/Hackney/Haringey | District | | Medium R | В |
| 135 | Earls Court Road | Kensington & Chelsea | District | NT3 | Medium | |
| 136 | Fulham Road (east) | Kensington & Chelsea | District | | Medium | |
| 137 | Fulham Road (west) | Kensington & Chelsea | District | NT2 | Medium | |
| 138 | King's Road (west) | Kensington & Chelsea | District | NT2 | Low | |
| 139 | Notting Hill Gate | Kensington & Chelsea | District | NT3 | Medium | В |
| 140 | Portobello Road | Kensington & Chelsea | District | NT3 | Medium | |
| 141 | South Kensington | Kensington & Chelsea | District | NT3 | Medium | |
| 142 | New Malden | Kingston upon Thames | District | | Medium | |
| 143 | Surbiton | Kingston upon Thames | District | | Medium | В |
| 144 | Tolworth | Kingston upon Thames | District | | Medium | |
| 145 | Clapham High St | Lambeth | District | NT2 | Medium R | |
| 146 | Stockwell | Lambeth | District* | | Medium R | |
| 147 | West Norwood/Tulse Hill | Lambeth | District | | Medium R | |
| 148 | Blackheath | Lewisham | District | NT3 | Low | |
| 149 | Deptford | Lewisham | District | NT3 | Medium R | |
| 150 | Downham | Lewisham | District | | Medium R | |
| 151 | Forest Hill | Lewisham | District | | Medium | |
| 152 | Lee Green | Lewisham | District* | | Medium | |
| 153 | New Cross | Lewisham | District | NT3 | Medium R | |
| 154 | Sydenham | Lewisham | District | | Medium | |
| 155 | Mitcham | Merton | District | | Medium | |
| 156 | Morden | Merton | District | | Medium | |
| 157 | Canning Town | Newham | District | | Medium R | |
| 158 | East Beckton | Newham | District | | Medium R | |

| Ref | Centre | Borough | Classification ¹ | Night time economy clusters ² | Policy Directions ³ | Office Guidelines ⁴ |
|-----|-------------------------------|----------------------|-----------------------------|--|-----------------------------------|-----------------------------------|
| 159 | Forest Gate | Newham | District | | Medium R | |
| 160 | Upton Park | Newham | District | | Medium R | |
| 161 | Barkingside | Redbridge | District | | Medium | |
| 162 | Gants Hill | Redbridge | District | | Medium | |
| 163 | South Woodford | Redbridge | District | | Medium | |
| 164 | Wanstead | Redbridge | District | | Medium | |
| 165 | East Sheen | Richmond upon Thames | District | | Medium | |
| 166 | Teddington | Richmond upon Thames | District | | Medium | |
| 167 | Twickenham | Richmond upon Thames | District | NT3 | Medium | А |
| 168 | Whitton | Richmond upon Thames | District | | Medium | |
| 169 | Dulwich - Lordship Lane | Southwark | District | NT3 | Medium | |
| 170 | Elephant and Castle | Southwark | District | NT3 | High R | В |
| 171 | Canada Water | Southwark | District | | High R | В |
| 172 | Walworth Road | Southwark | District | | Medium R | |
| 173 | Camberwell | Southwark/Lambeth | District | NT3 | Medium R | |
| 174 | Carshalton Village | Sutton | District* | | Medium | |
| 175 | Cheam Village | Sutton | District | | Medium | |
| 176 | North Cheam | Sutton | District | | Medium | |
| 177 | Rosehill | Sutton | District | | Medium | |
| 178 | Wallington | Sutton | District | | Medium | |
| 179 | Worcester Park | Sutton | District | | Medium | |
| 180 | Bethnal Green | Tower Hamlets | District | NT3 | Medium R | |
| 181 | Brick Lane | Tower Hamlets | District | NT3 | Medium R | |
| 182 | Chrisp Street | Tower Hamlets | District | | Medium R | |
| 183 | Roman Road (east) | Tower Hamlets | District | | Medium R | |
| 184 | Roman Road (west) | Tower Hamlets | District* | | Medium R | |
| 185 | Watney Market | Tower Hamlets | District | | Medium R | |
| 186 | Whitechapel | Tower Hamlets | District | | Medium R | |
| 187 | Bakers Arms | Waltham Forest | District | | Medium | |
| 188 | Leyton | Waltham Forest | District | | Medium R | |
| 189 | Leytonstone | Waltham Forest | District | | Medium R | |
| 190 | North Chingford | Waltham Forest | District | | Medium | |
| 191 | South Chingford | Waltham Forest | District | | Medium | |
| 192 | Wood Street | Waltham Forest | District | | Medium | |
| 193 | Balham | Wandsworth | District | NT3 | Medium | |
| 194 | Edgware Road/Church Street | Westminster | District | NT3 | Medium R | |
| 195 | Harrow Road | Westminster | District | | Medium R | |
| 196 | Praed Street/ Paddington | Westminster | District | NT3 | Medium | |
| 197 | St John's Wood | Westminster | District | NT3 | Medium | |
| 198 | Euston Road (part) | Camden | CAZ Frontage | | Medium R | CAZ |
| 199 | High Holborn/Kingsway | Camden | CAZ Frontage | | Medium R | CAZ |

| Ref | Centre | Borough | Classification ¹ | Night time economy clusters ² | Policy Directions ³ | Office Guidelines ⁴ |
|-----|----------------------------------|--------------------|-----------------------------|--|-----------------------------------|-----------------------------------|
| 200 | Tottenham Court Road (part) | Camden | CAZ Frontage | NT1 (part) | Medium | CAZ |
| 201 | Cheapside | City of London | CAZ Frontage | | Medium | CAZ |
| 202 | Fleet Street | City of London | CAZ Frontage | | Medium | CAZ |
| 203 | Leadenhall Market | City of London | CAZ Frontage | | Medium | CAZ |
| 204 | Liverpool Street | City of London | CAZ Frontage | | Medium | CAZ |
| 205 | Moorgate | City of London | CAZ Frontage | | Medium | CAZ |
| 206 | Lower Marsh/The Cut | Lambeth | CAZ Frontage | | Medium R | CAZ |
| 207 | Borough High Street | Southwark | CAZ Frontage | NT3 | Medium | CAZ |
| 208 | London Bridge | Southwark | CAZ Frontage | | Medium | CAZ |
| 209 | Wentworth Street | Tower Hamlets | CAZ Frontage | | Medium R | CAZ |
| 210 | Baker Street (part) | Westminster | CAZ Frontage | | Medium | CAZ |
| 211 | Covent Garden/ Strand | Westminster | CAZ Frontage | NT1/2 | Low | CAZ |
| 212 | Edgware Road South | Westminster | CAZ Frontage | NT3 | Medium | CAZ |
| 213 | Marylebone High Street | Westminster | CAZ Frontage | NT3 | Medium | CAZ |
| 214 | Marylebone Road | Westminster | CAZ Frontage | | Medium | CAZ |
| 215 | Victoria Street | Westminster | CAZ Frontage | NT2 | High | CAZ |
| 216 | Warwick Way/ Tachbrook Street | Westminster | CAZ Frontage | | Medium | CAZ |
| 217 | Charing Cross Road (part) | Westminster/Camden | CAZ Frontage | NT1 (part) | Medium | CAZ |

Notes

- 1 Classifications are described in paragraph A2.3 and illustrated in Map 2.6. Centres marked * in Table A2.1 indicates classification is subject to monitoring.
- 2 NT1 = International; NT2 = Regional/sub-regional; NT3 = More than local significance.
- 3 Policy directions (high/medium/low) are explained in paragraph A2.6. 'R' indicates centres in need of regeneration.
- 4 Office guidelines (see Policy 4.2) provide a broad indication of the approach to office development based upon research in the London Office Policy Review 2009, distinguishing between centres where:
 - A speculative office development could be promoted on the most efficient and accessible sites in the context of wider schemes to enhance the environment and offer of the centre as a commercial location. This might entail some long-term net loss of overall office stock through change of use of provision on less attractive sites.
 - B some office provision could be promoted as part of wider residential or residential and retail/leisure mixed use development. This would be likely to entail long-term net loss of overall office stock, partial renewal on the more commercially attractive sites and managed change of use of provision on less attractive sites.
 - CAZ locations lying within the Central Activities Zone see Policies 2.11, 4.2 and 4.3.

Table A2.2 Potential future changes to the town centre network over the Plan period

| Centre | Borough | Classification | Potential future change to classification over the Plan period* |
|-----------------------------------|--------------------|--------------------------|---|
| Stratford | Newham | Major | Metropolitan |
| Woolwich | Greenwich | Major | Metropolitan |
| Canary Wharf | Tower Hamlets | Major | Metropolitan |
| Brent Cross | Barnet | Regional shopping centre | Metropolitan |
| Elephant and Castle/Walworth Road | Southwark | District | Major |
| Canada Water | Southwark | District | Major |
| North Greenwich | Greenwich | Unclassified | District |
| Tottenham Hale | Haringey | Unclassified | District |
| Hackbridge | Sutton | Unclassified | District |
| Bromley by Bow | Tower Hamlets | Unclassified | District |
| Crossharbour | Tower Hamlets | Unclassified | District |
| Kings Cross | Camden | Unclassified | CAZ Frontage |
| Battersea | Wandsworth | Unclassified | CAZ Frontage |
| Vauxhall | Lambeth/Wandsworth | Unclassified | CAZ Frontage |

^{*} Re-classifications are subject to capacity analysis, impact assessments, land use and accessibility, planning approvals, town centre health checks and full implementation.

